

Andy Beshear
Governor

Rebecca W. Goodman
Secretary
Energy and Environment Cabinet



Commonwealth of Kentucky
Public Service Commission
211 Sower Blvd.
P.O. Box 615
Frankfort, Kentucky 40602-0615
Telephone: (502) 564-3940
psc.ky.gov

Angie Hatton
Chair

Mary Pat Regan
Commissioner

Andrew W. Wood
Commissioner

FOR IMMEDIATE RELEASE

Contact: Sheri Mahan
502-782-1735 or 502-401-7067
sherik.mahan@ky.gov

PSC ANNOUNCES KENTUCKY TO GET 6TH AREA CODE

New Number to Overlay Current 502 Area Code Geographic Region

FRANKFORT, Ky. (July 31, 2025) – A new area code will soon join the existing 502 Area Code service region, ensuring residents and businesses have access to a sufficient supply of new telephone numbers to serve the area. The Kentucky Public Service Commission (PSC) has approved the all-services distributed overlay plan as the method of relief for the 502 service region.

Under the plan, a new area code will serve the same geographic area currently served by the existing 502 service region. All existing customers within the 502 service region will be able to retain both the 502 area code and their current seven-digit telephone number. Once implemented, there will be mandatory ten-digit dialing throughout the 502 NPA geographic area.

The new area code came about because on October 14, 2024, the North American Numbering Plan Administrator (NANPA), the ultimate authority over the North American Numbering Plan, applied to the PSC for approval of a relief plan for the 502 Area Code (502 NPA). The NANPA estimated that the supply of the 502 NPA, serving north-central Kentucky, is projected to exhaust its telephone numbers during the third quarter of 2027. The 502 NPA is one of the original area codes, created with the establishment of the North American Numbering Plan (NANP) in 1947, to serve the entire state of Kentucky.



The NANPA will inform the Commission of the newly assigned area code within a week of the issuance of this order. The Commission will shortly thereafter issue additional press releases informing the public of the new area code.

The telecommunications industry and NANPA recommend a thirteen-month schedule for implementation of the overlay area code. Starting the implementation at least nineteen months prior to exhaust and adhering to the industry agreed-upon schedule will allow the new area code to be implemented six months prior to the projected exhaust of the 502 NPA. The proposed specific dates for the implementation schedule would be as follows:

EVENT	DATE
Network Preparation Period	June 1, 2026
Permissive 10-Digit Local Dialing and Customer Education Period (<i>calls within the existing 502 NPA can be dialed using 7 or 10 digits</i>)	December 7, 2026
Mandatory 10-digit local dialing begins	June 7, 2027
First code activation after Mandatory 10-digit local dialing begins (<i>effective date for CO codes assigned from the new NPA</i>) *	July 5, 2027
Total Implementation Interval	Thirteen months

Today's order, a video of the public hearings, and other records in the case are available on the PSC website, psc.ky.gov. The case number is 2024-00333.

The PSC is an independent agency attached for administrative purposes to the Energy and Environment Cabinet. It regulates more than 1,100 gas, water, sewer, electric and telecommunication utilities operating in Kentucky and has approximately 90 employees.

#

FOLLOW THE PSC ON X, FACEBOOK, & YouTube

***QUESTIONS OR PROBLEMS REGARDING YOUR UTILITY SERVICE?
CALL THE PSC CONSUMER HOTLINE: 800-772-4636***

