

March 25, 2024

*Via Electronic Tariff Filing System*

Ms. Linda C. Bridwell, P.E.  
Executive Director  
Public Service Commission  
211 Sower Boulevard  
Frankfort, Kentucky 40602

Re: Atmos Energy Corporation's Tariff Revisions

Dear Ms. Bridwell:

Please find attached Atmos Energy Corporation's ("Atmos Energy") proposed tariff revisions, all of which are intended to modernize the language of the tariff to reflect current operations and provide clarity regarding existing responsibilities of Atmos Energy and its customers.

Atmos Energy has undertaken a thorough review of its tariff and has updated portions of its tariff to better align with the language provided in the statutes and regulations, as well as to better align with the tariffs of other local distribution companies ("LDC") in Kentucky.

The proposed revisions are contained in the Rules and Regulations portion of Atmos Energy's tariff. Although rules and regulations are being revised and clarified, the changes do not "affect the amount that a customer pays for service or the quality, delivery or rendering of a customer's service."<sup>1</sup> Therefore, the notice requirement contained in 807 KAR 5:011 Section 8 does not apply. However, out of an abundance of caution and in light of recent rulings of the Commission requiring customer notice, Atmos Energy has posted customer notice at its office as well as on its website. Atmos Energy is also filing a Motion for Deviation from the remaining customer notice requirements of 807 KAR 5:011 Section 8.

A summary of the proposed revisions are as follows:

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<sup>1</sup> 807 KAR 5:011 Section 8.

- Atmos Energy has updated terminology regarding the use of a “qualified contractor or licensed plumber” in defining who can properly plug or cap the line servicing an appliance required to be removed at the time of a soft close. This revision clarifies for customers the personnel that are authorized to do this specific work in the event of a soft close.
- Atmos Energy has added a provision that allows Atmos Energy to terminate service when it is directed to do so by a governmental authority. This revision is mirrored from another Kentucky LDC’s Commission-approved tariff. Atmos Energy believes this revision is necessary to make it clear to customers that the Company must terminate service if directed to do so by any type of governmental authority.
- Atmos Energy has included a provision that limits the responsibility of Atmos Energy for damage when service is refused or terminated to a customer for the reasons outlined in the tariff. This provision is also mirrored from another Kentucky LDC’s Commission-approved tariff. Atmos Energy believes this revision clarifies and provides appropriate notice to customers of the responsibilities of the customers and the Company in the event of termination or refusal of service for the outlined reasons.
- Atmos Energy has added language to the section addressing Access to Property to clarify that the requirement to provide access also includes the responsibility of the Customer to keep any animals away that may hinder Atmos Energy from performing its duties while on Customer’s property when the Customer is given notice by Atmos Energy. This proposed addition is needed to provide clarity to the customers regarding their obligation to provide access necessary for the provision of service while supporting the safety of the Company’s employees and representatives.
- Atmos Energy has updated the language in the provision regarding who can turn off or restore a customer’s service and also included information on what to do if there is an escape of gas. Atmos Energy believes these revisions are needed to further emphasize that the customer cannot turn off gas service or restore gas service and how to act safely if there is an escape of gas.
- Atmos Energy has also added a provision clarifying the necessity of providing notice to Atmos Energy if the Customer anticipates a material increase in the Customer’s connected load. This provision is mirrored from another Kentucky LDC’s Commission approved tariff, and Atmos Energy believes it is necessary because material information related to system capacity and system performance is necessary for the Company in order to maintain safe and reliable service.
- Atmos Energy has also included revisions to the section on Customer Equipment and Installation. Some of these revisions are mirrored from another Kentucky LDC’s Commission approved tariff, and others are revisions Atmos Energy has included to reflect updated requirements for new technologies that are being used in residences and businesses to detect

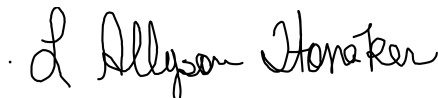
methane or carbon monoxide. These revisions include information on the installation of and the requirement that the Customer properly install and maintain house piping, equipment, connections, appliances, and methane or carbon monoxide detectors. Atmos Energy believes these revisions are necessary to clarify existing Customer responsibilities regarding equipment and various appurtenances and appliances, as well as the installation of same.

- Atmos Energy has also included a new provision regarding permits and easements which was mirrored after another Kentucky LDC's Commission approved tariff. Atmos Energy included this provision because the provision helps clarify the Company's ability to access property on the customer's premises in order to provide safe and reliable service.
- Atmos Energy has also added language and/or subsections in multiple places that is intended to clarify any limitations on the duties, obligations, or responsibilities of Atmos Energy. Each of these are mirrored from another Kentucky LDC's Commission-approved tariff. These additions are necessary because they help provide additional clarity regarding rights and responsibilities between Atmos Energy and its customers.
- Atmos Energy has also included provisions to clarify the point of delivery which are mirrored from another Kentucky LDC's Commission-approved tariff. These provisions were included because they help provide additional clarity regarding existing rights and responsibilities between Atmos Energy and its customers.
- Atmos Energy has also included a new provision regarding Force Majeure which is mirrored from another Kentucky LDC's Commission-approved tariff and believes this is necessary to help provide additional clarity regarding existing rights and responsibilities between Atmos Energy and its customers.
- There are also minor edits, wording, and formatting changes included.

As described above, Atmos Energy has carefully reviewed and revised its tariff in an effort to modernize the language to reflect current operations and clarify the existing responsibilities of the utility and its customers. This effort was undertaken as part of Atmos Energy's continuous improvement efforts and is not intended to impact the amounts customers pay for the services provided by Atmos Energy.

If you have any questions, please let me know.

Very truly yours,



L. Allyson Honaker

Enclosure