

**Business Telecom, LLC**  
**d/b/a EarthLink Business IV**  
 4001 Rodney Parham Road  
 Little Rock, AR 72212  
 Issued By: Senior Regulatory Counsel

Kentucky Tariff No. 8  
 9<sup>th</sup> Revised Page 2  
 Cancels 8<sup>th</sup> Revised Page 2

Issued: January 17, 2019

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**LOCAL EXCHANGE TELECOMMUNICATIONS TARIFF**

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**CHECK SHEET**

The Title Page and pages listed below are inclusive and effective as of the date shown. Original and revised pages as named below contain all changes from the original tariff that are in effect on the date shown on each page.

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[AS OF NOVEMBER 11, 2004 ALL PRODUCTS AND SERVICES CONTAINED IN THIS TARIFF ARE AVAILABLE TO CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]

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**SECTION 2 – RULES AND REGULATIONS (CONT'D.)**

2.6 Payment Arrangements (Cont'd.)

2.6.2 Billing and Collection of Charges

The Customer is responsible for payment of all charges incurred by the Customer or other users for services and facilities furnished to the Customer by the Company.

- A. Non-recurring charges are due and payable on or before the date stated on the invoice.
- B. The Company shall present invoices for recurring charges monthly to the Customer, in advance of the month in which service is provided, and recurring charges shall be due and payable on or before the date stated on the invoice. When billing is based upon Customer usage, usage charges will be billed monthly for the preceding billing period.
- C. When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have thirty (30) days.
- D. Residential Customers shall render payment by using one of EarthLink Business's Preferred Payment Methods. Customers that do not utilize a Preferred Payment Method shall bear a monthly processing fee at the lesser of \$5.00 or the maximum rate permitted by law. Students shall render payment by using one of EarthLink Business's Required Payment Methods.
- E. All past due amounts shall bear interest at 1.5% per month. Such amount will apply to checks or drafts presented for payment which are returned, plus an additional service charge up to the maximum allowed by law. If an attorney or collection agency is required to collect any amounts due, the Customer shall pay the Company's reasonable costs. A late payment charge is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late payment charges are to be applied without discrimination. (I)

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**SECTION 8 - DIRECTORY ASSISTANCE AND LISTING SERVICES (CONT'D.)**

8.4 Directory Assistance Services

8.4.1 Directory Assistance

A Directory Assistance charge applies per local directory assistance call. The Customer may make two (2) requests for a telephone number per call. The Directory Assistance Charge applies regardless of whether the Directory Assistance operator is able to supply the requested number. No charge applies for the first call per month per residence line. Rates and charges for intraLATA and interLATA Directory Assistance service are provided in Business Telecom, LLC d/b/a EarthLink Business IV KY Tariff No. 7.

Each Local Directory Assistance Call \$1.99

(I)

8.4.2 Directory Assistance Call Completion Service

Directory Assistance Call Completion (DACC) is an optional service available for business and residential Customers accessing the Company's Directory Assistance Service. Directory Assistance Customers may choose to have the Company Directory Assistance Operator complete the call to the telephone number requested without requiring the Customer to redial the number. A Directory Assistance Call Completion Surcharge will apply whether or not the call is answered by the called party or the calling party receives a busy signal. These charges are in addition to the Directory Assistance charge for determining the telephone number requested by the Customer and in addition to any applicable Operator Service charges associated with placing the call.

This service is available where facilities permit and may not be available to all Customers.

Per Call Completion requested: \$0.45

Per Minute Rate:

The per minute rate shall be the per minute rate of the plan the Customer is subscribed to or enrolled in at the time of the call.