BTC BROADBAND, LLC

159 West Second Street P.O. Box 209 La Center, Kentucky 42056 (270) 665-5186 (phone) (270) 665-9186 (fax) RECEIVED

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PUBLIC SERVICE COMMISSION

February 19, 2020

Kent Chandler Executive Director Public Service Commission P.O. Box 615 Frankfort, KY 40602-0615

RE: Application for authority to operate as a Competitive Local Exchange Carrier by BTC Broadband, LLC

Dear Mr. Chandler:

BTC Broadband, LLC hereby submits the following information in accordance with the provisions of Administrative Case No. 359 and 370.

(1) The name, street address, telephone number of the utility.

BTC Broadband, LLC 159 West Second Street P.O. Box 209 La Center, Kentucky 42056 (270) 665-5186 (phone) (270) 665-9186 (fax)

(2) A copy of the articles of organization of BTC Broadband, LLC is attached as Exhibit A.

(3) Name, street address, telephone number and fax number of the responsible contact person for customer complaints and regulatory issues.

Customer Complaints

Randy Grogan 159 West Second Street P.O. Box 209 La Center, Kentucky 42056 (270) 665-5186 (phone) (270) 665-9186 (fax) Kent Chandler February 19, 2020 Page 2

Regulatory Issues

Stephen Jones II 159 West Second Street P.O. Box 209 La Center, Kentucky 42056 (270) 665-5186 (phone) (270) 665-9186 (fax)

- (4) A notarized statement by an officer of the utility that the utility has not provided or collected for intrastate service in Kentucky prior to filing this notice of intent is attached as Exhibit B.
- A statement that the utility does not seek to provide operator assisted services to (5) traffic aggregators as defined in Administrative Case No. 330 is attached as Exhibit C.
- (6) BTC Broadband, LLC does not intend to provide any regulated services at this time and therefore is not proposing tariffs. All unregulated services will be negotiated with individual customers. BTC Broadband, LLC will directly provide customers with a service contract which will state or incorporate all applicable service arrangements, including pricing.
- (7) A sample bill of BTC Broadband, LLC is attached as Exhibit D.
- (8) BTC Broadband, LLC does not have an interconnection agreement on file with the Kentucky Public Service Commission, but will file an interconnection agreement with the Commission upon execution of any such agreement.

If you have any questions with respect to this matter, please call me.

Thank you.

Very truly yours,

BTC Broadband, LLC

By: <u>Randy C. Grogan</u>, Authorized Representative

Enclosure