

Exhibit 4
Sample Customer Invoice



Anywhere Anytime Any Device 2501 N Harwood, 20th Floor, Suite 2001 Dallas, TX 75201

Page: Account: 1 of 4

86820001213 Oct 08 2019 Astro Demo

Bill Date: Name: Telephone: 469 501-9016

Account Summary

Previous Balance Due Payments and Adjustments (see details) \$.00 \$.50CR **Billing System Announcement**

Credit as of Oct 07

\$.50CR

It's here, the new billing platform has been implemented. Please review your invoices.

Current Charges Summarv **Total Current Charges**

\$.00

\$.50CR

Be on the LOOK OUT:

Credit Balance - Please Do Not Pay

You should have received an e-mail with the necessary credentials to login to the portal. Please, authenticate your portal by clicking on the link in the email to validate your account.

PS: We have changed our logo - let us know what you think!

We're here to assist you so if you have any questions please call us @ 833-GO ASTRO (462-7876)

Astro Customer Care Team

2501 N Harwood, 20th Floor, Suite 2001 Dallas, TX 75201

192831039

Please make checks payable to Astro Telecommunications, LLC

Please detach and remit with your payment

Astro Demo 86820001227 86820001213

10/08/19 1 469 501-9016

840

Total Credit Amount	\$.50CR
Please Do Not Pay	

□ Check here for address change

ASTRO TELECOMMUNICATIONS 2501 N. HARWOOD, 20TH FLOOR, SUITE 2001 DALLAS TX 75201

ASTRO DEMO 259 HOOVER BLVD **SUITE 160** HOLLAND MI 49423

Page:

2 of 4 86820001213

Account: Bill Date:

Oct 08 2019 Astro Demo

Name:

Telephone: 469 501-9016

Important Information About Your Service

AVOID DISCONNECTION

All of the charges must be paid each month to keep your account current and avoid collection activities. However, certain charges MUST be paid to avoid disconnection. Please refer to the Service Charges section of the bill for the amount required to pay to avoid disconnection.

Please use the remittance stub and write the amount you are paying in the 'Amount Enclosed'. Please include your account number on your check.

Payment Terms

Your payment is due when you receive your bill, Payments must be received and processed no later than 17 days from the invoice date on your remittance stub. If we do not receive your payment by the Due Date, your account becomes past due. Payments received following the Due Date may not appear on your next invoice. Issuance of payments by Astro Telecommunications for credit balances or overpayments on inactive accounts is subject to a \$20.00 processing fee.

Late Payment Charges

If we receive your payment after the Due Date printed on your remittance stub, we will assess you a late payment charge of 1.5%, calculated monthly, on your past due balance.

Past Due Accounts

If any portion of your bill become past due, you may be subject to collection action and your service may be disconnected. If we disconnect your service for non-payment, you must pay the Past Due amount and a charge to reconnect your service. You may also be required to pay a deposit.

Questions about your bill

If you have any questions about your bill, or wish to file a Dispute Claim, you may call our Customer Service department @ 833-462-7876, write to us, or e-mail us at customercare@astrotelco.com. For all written or e-mailed Dispute Claims, please Include your name, account number, details of your dispute, and the amount of any charges you are questioning. We will investigate and notify you of the results.

Universal Service Fee

Every quarter the FCC updates the Universal Service Fee. The fee supports telecommunications needs of low-income households, consumers living in high cost areas, Schools, libraries, and rural hospitals. Your current bill reflects this charge.

Partial Month Charges

Partial month charges will occur if services are either added or removed during a billing cycle prior to the bill date. Services Billed in Advance are prorated when they are added or removed during a billing cycle prior to the bill date. The actual amount prorated is determined by the number of days the services were used for current billing cycle.

Billed in Advance

Many recurring charges are billed one month in advance, such as charges for Custom Calling Features, Calling Plans, Local Calling Services, and Emergency 911.

Billed in Arrears

Some charges, including actual usage charges, are billed in arrears. Examples of these charges include local usage and pay per use.

Taxes may apply to many of the charges for products and services included in your bill. Note: The specific taxes vary by state and locality.

Surcharges and Other Fees

These are charges authorized by law (other than taxes) and may include state-specific surcharges or regulatory fees, a Federal Subscriber Line Charge, and a Federal Universal Service Fee, among others.

For Customer Service you may call us at 833-GO-ASTRO (833-462-7876), email customercare@astrotelco.com or write us at 2501 N Harwood, 20th Floor, Suite 2001, Dallas, TX 75201

Please print		CHANGE OF ADDRESS FORM	
ffective date			
Name			
Company			
Address			
City, State, Zip			
Alternate telepho	ne number		



Page:

3 of 4 86820001213

Account: Bill Date: Name:

Oct 08 2019 Astro Demo Telephone: 469 501-9016

Payments and Adjustments

.51CR

Adjustments

Payments

Credit Card Processing Fee - Sep 26

Payment - Thank You Received Sep 26

.01

Total Payments and Adjustments

.50CR

Account and Service Summary

		Alle			Taxes and		
		Service	Other	Usage S	urcharges	Total	
Voice	469 501-9016	.00	.00	.00	.00	.00	
	469 501-9017	.00	.00	.00	.00	.00	
	469 501-9018	.00	.00	.00	.00	.00	
	469 957-1982	.00	.00	.00	.00	.00	
	470 823-0879	.00	.00	.00	.00	.00	
	470 823-0880	.00	.00	.00	.00	.00	
	616 226-4403	.00	.00	.00	.00	.00	
	616 226-4537	.00	.00	.00	.00	.00	
	616 226-4563	.00	.00	.00	.00	.00	
	616 226-4564	.00	.00	.00	.00	.00	
	616 323-0196	.00	.00	.00	.00	.00	
	616 920-5136	.00	.00	.00	.00	.00	
Total	0.00000	.00	.00	.00	.00	.00	

Preferred Service Providers

Your current Intralata long distance carrier for 14 services is Astro Telecommunications, LLC Your current Interlata long distance carrier for 14 services is Astro Telecommunications, LLC

Bundled Services

Charges from Oct 01 through Oct 31

Default Auto Attendant Voice Charges for 616 920-5136 Auto Attendant Included ** Total

.00 .00 .00

** Indicates an item for which non-payment will result in disconnection of basic service. The total for these items above is \$.00

Astro Telecommunications, LLC

Į	J	₿	a	g	e	S	u	n	1	n	а	ŋ	V	

Cloud Communications Usage

.00

Total Usage Charges

Usage for 211 calls are not itemized

.00

Total Astro Telecommunications, LLC Charges

.00



 Page:
 4 of 4

 Account:
 86820001213

 Bill Date:
 Oct 08 2019

 Name:
 Astro Demo

 Telephone:
 469 501-9016

Astro Telecommunications, LLC

Monthly Service	
onthly Service from Oct 01 through Oct 31	
69 501-9016 mart Office (Unlimited Calling) otal for 469 501-9016	
69 501-9017 (Demo User2) mart Office (Unlimited Calling) otal for 469 501-9017	
69 501-9018 (Demo User3) mart Office (Unlimited Calling) otal for 469 501-9018	
69 957-1982 Dice Essentials Datal for 469 957-1982	
70 823-0879 mart Office (Unlimited Calling) otal for 470 823-0879	
70 823-0880 (Gayle Mitrano) mart Office (Unlimited Calling) otal for 470 823-0880	
6 226-4403 (Test User3) obile Access (Unlimited Calling) otal for 616 226-4403	
6 226-4537 stro Business Fax otal for 616 226-4537	
6 226-4563 Freen Share (Unlimited Calling) Stal for 616 226-4563	
6 226-4564 (Test User3) obile Access (Unlimited Calling) otal for 616 226-4564	.(.(
6 323-0196 (Bob) nart Office (Unlimited Calling) otal for 616 323-0196	
6 920-5136 otal for 616 920-5136	.0
otal Monthly Service Charges	
otal Astro Telecommunications, LLC Charges	
otal for Account	