FOR   <u>All Territory Served</u>

<div align="right">Community, Town or City</div>

P.S.C. KY. NO. <u>   1   </u>

<u>   </u>SHEET NO. <u> 2.1 </u>

CANCELLING P.S.C. KY. NO. <u>   </u>

<u>   </u>SHEET NO. <u>   </u>

<u>Beech Grove Water Association</u>
(Name of Utility)

Credit/Debit Card Policy

All customers may pay their bill by credit or debit card. This method of payment may be made in person at the utility office, online, or by telephone. Customers must have the current month's bill to pay by telephone.

If on the bill due date an attempt to pay with a credit/debit card is made and the card is declined for any reason, payment is still due in full on that date and will be considered late on that date. All late charges will be applied. If a customer is paying on the disconnect day and the card is denied, the same rules as above apply, in addition to service being disconnected.

When a customer makes a payment by credit card, the processor (not the association) will assess a convenience fee for providing this service. Prior to processing the transactions, the customer will be informed of the fee amount.

ACH-Bank Draft/ Automatic Withdraw Policy

All customers may pay their bill by ACH-Bank Draft/Automatic Withdraw. The ACH-Bank Draft/Automatic Withdraw will be scheduled around the 5th of each month. Between the 5th and the 9th of each month the payment will be processed. If for any reason payment is declined the payment will still be due by the 10th of the month. All late charges and penalties will apply if payment is not made by the 10th of the month.

(N)

DATE OF ISSUE<u>   April 20, 2021   </u>
<div align="center">Month / Date / Year</div>

DATE EFFECTIVE <u>   May 20, 2021   </u>
<div align="center">Month / Date / Year</div>
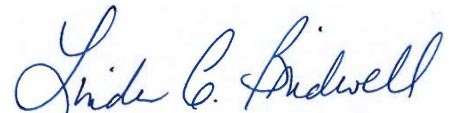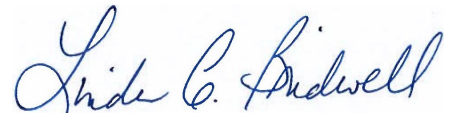
ISSUED BY<u>   /s/ Nathan Ward   </u>
<div align="center">(Signature of Officer)</div>

TITLE <u>   President   </u>

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. <u>   </u>DATE

FOR McLean County_____

        Community, Town or City

P.S.C. KY. NO. _____1_____

_____SHEET NO. 2.1_____

__Beech Grove Water Association_____

   (Name of Utility)

CANCELLING P.S.C. KY. NO._____

_____SHEET NO._____

In light of Ordinance Number 08132020-01 located in the Office of the McLean County Clerk, pertaining to fees collected by Water Utilities in order to fund County E-911, passed by the McLean Fiscal Court on September 10, 2020, Beech Grove Water Association adopts the following:

(N)

There shall be added to the customer's bill, listed as a separate line item, an amount equal to any fee, tax, assessment, etc., now or hereafter imposed by local legislative authorities, whether by ordinance, franchise or other means. Such amount shall be added exclusively to bills of customers receiving service within the territorial limits of the authority imposing the fee.

Where more than one such fee is imposed, each of the charges applicable to each customer shall be added to the customer's bill and listed as separate line items.

Where the local legislative authority imposes a flat, fixed amount on the active customers of the Beech Grove Water Association; the fee applied to the bills of active customers receiving service within the territorial boundaries of that authority, shall be in the form of a flat dollar amount. Beech Grove Water Association is just to act as a collection agent between the McLean County Fiscal Court and the active water customers.

The amount of such fee added to the customer's bill shall be determined in accordance with the terms of the ordinance, franchise or other directive agreed to by McLean County Water District.

A customer's payment will be applied in the following order of priority: amounts owed for current billing period; unpaid balance for water service provided in prior billing periods; and fees or taxes collected for other entities.

DATE OF ISSUE_____April 20, 2021_____
         Month / Date / Year

DATE EFFECTIVE _____May 20, 2021_____
         Month / Date / Year

ISSUED BY_____ /s/ Nathan Ward_____
      (Signature of Officer)

TITLE _____President_____

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. _____DATE

**KENTUCKY
PUBLIC SERVICE COMMISSION**

Linda C. Bridwell
Executive Director

Linda C. Bridwell

EFFECTIVE

5/20/2021

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)