

AREA Oldham County, Kentucky

PSC KY NO. _____

_____ SHEET NO. _____

Oldham County Water District

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

RULES AND REGULATIONS

Bill Payment

Customers may make payment by cash, check, automated clearing house (ACH), credit or debit card and electronic transfer applications listed on the District’s website or posted at the District’s office. Customers making payment by credit or debit card or by other electronic transfer applications may be assessed a fee by the payment processor to complete the transaction. Prior to completion of such transaction, Customers will be advised of any transaction fee and afforded an opportunity to cancel the transaction.

The transactions must be completed before the due date listed on the Customer’s bill to avoid the assessment of a late payment fee.

If a Customer renders payment to the District by check or any form of electronic funds transfer and the check or transfer is not honored upon deposit by the District, the Customer will be charged the Returned Check Charge referenced in the Special Non-Recurring Charges contained in the District’s filed tariff.

Electronic Billing (“Paperless Billing”)

Billing statements and notices will be mailed via the U.S. Postal Service to Customer at the address set forth in the application unless the Customer notifies the District verbally by telephone or in person to an authorized District Customer Representative or in writing or online via the Customer Portal on the District’s website.

Customers may enroll in Paperless Billing to receive a bill in electronic form by electronic mail in lieu of a paper bill. By enrolling in paperless billing, the Customer consents to waiver of Customer’s right under 807 KAR 5:006 to receive billing statements and notices by mail. If the District intends to terminate service of a Customer enrolled in Paperless Billing and the District’s Rules and Regulations or 807 KAR 5:006 requires advanced written notice of the termination of service, the District will provide the Customer with the required written notice of its intention,



DATE OF ISSUE October 24, 2022
MONTH / DATE / YEAR

DATE EFFECTIVE December 1, 2022
MONTH / DATE / YEAR

ISSUED BY /s/Russell D. Rose
SIGNATURE OF OFFICER

TITLE Chief Executive Officer

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
IN CASE NO. _____ DATED _____

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PSC KY NO. _____

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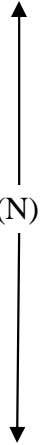
_____ SHEET NO. _____

RULES AND REGULATIONS

mailed or otherwise delivered, including, but not limited to electronic mail, to Customer's last known address. The termination notice will be distinguishable and separate from a bill.

When enrolling in Paperless Billing, Customers must designate the electronic mail address to which all billing statements and notices will be transmitted. Customers are responsible for providing the correct electronic mail address and notifying the District of any changes in the Customer's electronic mail address. Customers are also responsible for managing their electronic communication devices. Enrollment in and disenrollment from Paperless Billing may be made verbally by telephone or in person to an authorized District Customer Representative or in writing or online via the Customer Portal on the District's website.

Customers shall not be excused from the payment of any bill, nor the performance required by any notice because of a failure to receive the bill or notice.



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AREA Oldham County, Kentucky

PSC KY NO. 2

2nd Revised SHEET NO. 8

Oldham County Water District

CANCELLING PSC KY NO. 2

1st Revised SHEET NO. 8

RULES AND REGULATIONS

1. Misrepresentation in the application or contract as to the property or fixtures to be supplied or additional use to be made of water.
 2. Resale or giving away of water.
 3. Failure to report to the District additions to the property or fixtures to be supplied or additional use to be made of water.
 4. Waste or misuse of water due to improper or imperfect service pipes and for failure to keep in suitable state of repair.
 5. Tampering with meter, meter seal, service, or valves or permitting such tampering by others, removal of meter, alternating meter, connection or by-pass.
 6. Connection, cross-connection, or permitting the same, of any separated water supply to premises which receive water from the District.
 7. Non-payment of bills.
 8. Violation of District Rules and Regulations.
- C. Any Customer desiring to discontinue the water service to premises for any reason must give notice of discontinuance in writing at the business office of the District; otherwise, a Customer shall be liable for all water used and service tendered by the District until said notice is received by the District.
- D. [Reserved for future use].

(D)

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