

FOR CAWOOD, HARLAN COUNTY, KY
(Area Served)

P.S.C. KY. NO. _____ 2

3rd Revised SHEET NO. _____ 4

CAWOOD WATER DISTRICT
(Name of Utility)

CANCELLING P.S.C. KY. NO. _____ 2

2nd Revised SHEET NO. _____ 4

3. LATE PAYMENT CHARGE

A late payment charge equaling 10% of the delinquent charges (other than sales/utility tax) will accrue on the 26th day of the month. This late payment charge will be applied to each delinquent water charge one time only and will not reoccur on any following billing cycle for this same usage delinquency. (T)
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4. CUSTOMER SECURITY DEPOSITS

A deposit of \$50 shall be required for all new customers. This deposit will be held until such time as the customer's service is terminated. Interest will accrue on all deposits at the rate prescribed by law beginning on the date of the deposit. Interest accrued will be refunded to the customer or credited to the customer's bill on an annual basis. If interest is paid or credited to the customer's bill prior to twelve (12) months from the date of deposit or the last interest payment date, the payment or credit shall be on a prorated basis. Upon termination of service, the deposit amount, plus any accrued interest since the last interest payment, will be credited to the final bill with any remainder refunded to the customer within 30 days. (T)

DATE OF ISSUE January 1, 2022
Month / Date / Year

DATE EFFECTIVE February 1, 2022
Month / Date / Year

ISSUED BY *Harlan O. ...*
(Signature of Officer)

TITLE *Water Board Chairman*

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
IN CASE NO. _____ DATED _____

FOR CAWOOD, HARLAN COUNTY, KY
(Area Served)

P.S.C. KY. NO. 2

3rd Revised SHEET NO. 6

CANCELLING P.S.C. KY. NO. 2

2nd Revised SHEET NO. 6

CAWOOD WATER DISTRICT
(Name of Utility)

6. Connection, cross-connection or permitting the same, of any separate water supply to premises which receive water from the District.

7. When a dangerous condition is found to exist on the customer's or applicant's premises, with reference to the continuation of water service, water service shall be cut off without notice or shall be refused, provided the District shall notify the customer or applicant immediately of the reasons for the discontinuance or refusal and the corrective action to be taken by the applicant or customer before service can be restored.

C. Any customer desiring to discontinue the service to his premises for any reason must give notice of discontinuance in person or in writing at the business office of the District at least three (3) days prior to the date on which the customer desires to discontinue service, and the customer shall not be liable for water consumed beyond the date of discontinuance stated in such notice. If such notice, either in person or in writing is not given, a customer shall remain liable for all water used and service rendered to such premises by the District until such notice is received by the District.

D. Bills and notices related to the conduct of the business of the District will be mailed to the customer at the address listed on the user's agreement unless a change of address has been filed in writing with the District. The District shall not otherwise be responsible for delivery of any bill or notice nor will the customer be excused from the payment of any bill or any performance required in said notice.

E. Bills for water service are due and payable at the office of the District, or to any designated agent, on the date of issue. The past due date shall be the 26th day of the month. Bills will be dated and mailed on the first business day of each month.

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ISSUED BY *Harold James*
(Signature of Officer)

TITLE *Water Board Chairman*

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
IN CASE NO. _____ DATED _____

FOR CAWOOD, HARLAN COUNTY, KY
(Area Served)

P.S.C. KY. NO. _____ 2

3rd Revised SHEET NO. _____ 7

CAWOOD WATER DISTRICT
(Name of Utility)

CANCELLING P.S.C. KY. NO. _____ 2

2nd Revised SHEET NO. _____ 7

All bills not paid on or before the past due date shall be deemed delinquent. When a bill has been delinquent for a period of twenty days, the District shall serve a customer a written final notice of said delinquency, and of the intent of the District to discontinue service ten days after the date of such notice unless such bill is paid prior to the expiration of such ten days. If a delinquent bill is not paid within ten days after date of such final notice (thirty days from the past due date), the water supply to the customer may be discontinued without further notice; provided, service will not be terminated for thirty (30) days beyond the termination date if a physician, registered nurse or public health officer certifies in writing that termination of service will aggravate a debilitating illness or infirmity on the affected premises. The utility may refuse to grant consecutive extensions for medical certificates past the original thirty (30) days unless the certificate is accompanied by a partial payment plan. The utility will not require a new deposit from a customer to avoid termination of service for a thirty (30) day period who presents to the utility a medical certificate certified in writing by a physician, registered nurse or public health officer.

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- F. Reserved for future use.
- G. All meters shall be installed, renewed and maintained at the expense of the District, and the District reserves the right to determine the size and type of meter used.

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ISSUED BY *Howard Stinner*
(Signature of Officer)

TITLE *Water Board Chairman*

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. _____ DATED _____