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November 26, 2012

VIA - UPS Express Delivery

Kentucky Public Service Commission Attn: Telecom Department 211 Sower Boulevard Frankfort, KY 40602-0615 NOV 2 9 2012

RECENCL

PUBLIC SERVICE COMMISSION

RE: Notification of Zone Telecom, LLC's Intention to Provision Services using VoIP Technology throughout Kentucky

Dear Commission:

This letter is being sent to the Kentucky Public Service Commission ("Commission") to respectfully notify the Commission that Zone Telecom, LLC ("Zone") hereby intends to provision services described in the following paragraphs by using Voice over Internet Protocol ("VoIP") technology.

Zone Telecom, LLC, formerly known as Zone Telecom, Inc., is a Limited Liability Company organized under the laws of Delaware. The Commission has previously granted authority to Zone as a reseller of interexchange telecommunications services in Kentucky (see authorization granted in Utility ID 5156400). On June 17, 2011, Zone filed a name change with the Commission changing its name from Zone Telecom, Inc. to Zone Telecom, LLC.

Based on previous interaction with the Commission, it is our understanding that if we are already registered with the Commission as a telecommunications utility, then no further "authority" from the Commission would be necessary, but that a letter to the Commission describing changes in service arrangements being offered would be appreciated. This letter is to notify the Commission that Zone plans to offer hosted iPBX systems to its business-class subscribers by way of VoIP technology. Interfaces could include Cable Modem, DSL, Ethernet, MPLS, and others. Private Internet connections will also be made available. It is also our understanding that said VoIP services are not required to be tariffed in Kentucky. Rates, terms and conditions of non-tariffed services provided will be documented in order to address consumer complaints, pursuant to KRS 278.544(3).

Zone plans to pay into TRS, TDD, and USF and will continue to monitor Kentucky's regulations concerning VoIP from time to time to insure they remain in compliance with Commission rules.

Please acknowledge receipt by file stamping the duplicate letter enclosed and returning it in the self-addressed stamped envelope which is included. Should there be any questions or additional information required, please do not hesitate to contact me at (405) 755-8177 ext. 25 or by email at <u>mdean@telecompliance.net</u>

Sincerely

Matt Dean Regulatory Agent

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