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PUBLIC SERVICE COMMISSION

Before the Federal Communications Commission Washington D.C. 20554

In the Matter Of)		
Section 63.71 Application of)		
Windstream Services, LLC)	WC Docket No.	
For Authority Pursuant to Section 214 of the Communications Act of 1934 to))		
Discontinue the Provision of Certain Services)		

SECTION 63.71 APPLICATION OF WINDSTREAM SERVICES, LLC

Windstream Services, LLC¹ ("Windstream"), on behalf of its competitive local exchange

carrier affiliates, Windstream Norlight LLC and Windstream NuVox Indiana,, LLC (collectively

"Windstream"), through its undersigned counsel and pursuant to Section 214 of the

Communications Act of 1934, as amended, 47 U.S.C. §214, and Section 63.71 of the Federal

Communications Commission's ("Commission") rules, 47 C.F.R. §63.71, hereby files this

Application to discontinue the provision of a particular service in the markets specified below. In

support of this Application, Windstream submits the following information:

1. Information listed in 47 C.F.R. § 63.71(a)(1)-(4) (47 C.F.R. § 63.71(b)(2)):

a. Name and Address of Carrier (47 C.F.R. § 63.71(a)(1)-(4), (b)(2)):

Windstream Norlight LLC² and Windstream NuVox Indiana,, LLC³ 4001 North Rodney Parham Rd. Little Rock, AR 72212

b. Date of Planned Discontinuance (47 C.F.R. § 63.71(a)(2), (b)(2)):

- ¹ FRN 0014400220
- ² FRN 0007345754

³ FRN 0004946091

Windstream plans to discontinue the Affected Service (see sub-paragraph d, below) on or about April 20, 2020.

c. Point of Geographic Areas of Service Affected (47 C.F.R. § 63.71(a)(3), (b)(2)):

Affected Services will be discontinued in the Evansville and Jasper, IN and Bowling Green, Hartford, Henderson, Hopkinsville, Madisonville and Owensboro, KY areas.

d. Brief Description of the Type of Service to be Affected (47 C.F.R. § 63.71(a)(4), (b)(2)):

The service to be affected is TDM PRI ("the affected service").

2. Brief Description of the Dates and Methods of Notice to All Affected Customers (47 C.F.R. § 63.71 (b)(3)):

On December 30, 2019, Windstream sent by First Class U.S. Mail notice to all affected

customers of the planned discontinuance. A copy of such notice is attached hereto as

Attachment 1, which is compliant with, among other things, Section 63.71(a)(5) of the

Commission's rules, 47 C.F.R. § 63.71(a)(5).

3. Regulatory Classification of Carrier (47 C.F.R. § 63.71 (a)(4)):

Windstream is nondominant with respect to the services that it proposes to discontinue.

4. Service:

In accordance with Section 63.71(a)(1) of the Commission's rules, 47 C.F.R. § 63.71(a)(1), Windstream is submitting a copy of this Application by First Class U.S. Mail to the Indiana Utility Regulatory Commission and to the Office of Indiana Governor, Eric Holcomb; Public Service Commission and to the Office of Kentucky Governor, Andy Beshear; and also to the Secretary of Defense (at the address given in 47 C.F.R. § 63.71(a)).

5. Additional Questions Regarding This Application May be Addressed to the Undersigned.

6. Circumstances of Discontinuance.

Windstream is decommissioning a legacy switch in the Evansville area for which fullservice vendor support is no longer available. The legacy switch serves twenty-one (21) TDM PRI business customers. That service will not be available from the next generation Metaswitch to which other customers are having their services moved in a like-for-like fashion. The affected customers will be offered by Windstream a next generation version service as an alternative to the TDM PRI service they have been receiving. Windstream will continue to serve customers in each of these markets and geographic coverage will not be affected; however, the menu of services that have been available to customers served through the switch tp be decommissioned will change. Windstream will assist affected customers, providing them with options for migrating to alternative Windstream services or to move services to another carrier.

These customers will not be unduly harmed because they are being provided ample notice of the discontinuance and are being offered alternative services to the ones being discontinued. Furthermore, customers have comparable options from other providers serving these locations.

7. Technology Transition

Because the legacy service covered by this Application (i.e., TDM PRI service) includes voice service capability and cannot be provision from the next generation switch to which it would otherwise move, a technology transition⁴ is involved. Windstream hereby confirms that it offers a stand-alone interconnected VoIP service throughout the affected service areas, and least one other alternative stand-alone facilities-based wireline or wireless voice service is available from another unaffiliated provider throughout the affected service areas.⁵

⁴ 47 C.F.R. §63.60(i).

⁵ 47 C.F.R. §63.71(f)(2)(ii)(A) and (B).

7. Conclusion

Windstream believes that the proposed discontinuance is reasonable and necessary. As outlined herein, Windstream will take reasonable steps to assure that the discontinuance of the affected service is not unduly disruptive to the present or future public convenience and necessity. Accordingly, Windstream respectfully requests that the Commission permit it to discontinue the provision of the affected service to customers in the affected locations pursuant to Section 63.71.

Respectfully submitted

Edward J. Cadiery

Edward J. Cadieux Regulatory Counsel Windstream Services, LLC 4001 N. Rodney Parham Rd. MS: 1170-B1F03-53A Little Rock, AR 72112 (314) 249-0216 Edward.Cadieux@windstream.com

January 21, 2020

CERTIFICATE OF SERVICE

I hereby certify that the foregoing Section 63.71 Application was served this 21th day of January, 2020, by mailing true and correct copies thereof, postage prepaid, to the following persons to the addresses listed below.

Secretary of Defense Attn: Special Assistance for Telecommunications Pentagon Washington, DC 20301

Brenda Howe, Secretary to the Commission Indiana Utility Regulatory Commission PNC Center 101 West Washington Street Indianapolis, IN 46204

Office of Governor Eric Holcomb State House Room 206 Indianapolis, IN 46204-2797

Andrew O. Melnykovych Director of Communications/Public Information Officer Kentucky Public Service Commission 211 Sower Boulevard Frankfort, KY 40601

Office of Governor Andy Beshear 700 Capitol Ave., Suite 100 Frankfort, KY 40601

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