

Kentucky Public Service Commission  
P. O. Box 615  
211 Sower Boulevard  
Frankfort, Kentucky 40602-0615

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Rec'd 3/28/01

Re: Withdrawal of Utility.com's License for Telephone Services

Dear Sir or Madam:

By this letter, Utility.com, Inc., formally requests to withdraw all licenses for telephony services offered in this jurisdiction. Utility.com, Inc., an insolvent company, is no longer doing business in this jurisdiction and has effected an assignment of all assets for the benefit of its creditors pursuant to California insolvency law. Utility.com, Inc. has exited the telephone long-distance and calling card business all together on February 23, 2001. All customers were provided with notices to switch to the long distance carriers of their choice. It is understood that calling card customers were provided with a grace period of 90 days within which to use all remaining minutes. All unexpended minutes are subject to refund.

If you have any questions relating to this withdrawal, kindly contact the undersigned at (510) 740-1713 until March 30, 2001. After March 30, 2001, the contact person for Utility.com is Fred J. Lawrence, Assignee of Utility.com, Inc., c/o CMA Business Credit Services, 40 E. Verdugo Ave., Burbank, CA 91502-1931, (818) 972-5350. After March 30, 2001, the undersigned will no longer serve as the official contact person or tariff officer for Utility.com. Please update your records accordingly and include Mr. Lawrence as your contact for outstanding matters.

Please send written confirmation of withdrawal of Utility.com's license to the address on this letterhead. We appreciate the opportunity to conduct business in your jurisdiction. We regret that the wholesale price of energy, particularly in California, has made it impossible for us to provide services for our customers are prices that are competitive.

Very truly yours,

*Benjamin T. Reyes, II*

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General Counsel & Secretary