



210 N. Park Ave.  
Winter Park, FL  
32789

P.O. Drawer 200  
Winter Park, FL  
32790-0200

Tel: 407-740-8575  
Fax: 407-740-0613  
tmi@tminc.com

November 11, 2004  
**Via Overnight Delivery**

Mr. Brent Kirtley, Executive Director  
Kentucky Public Service Commission  
211 Sower Blvd.  
Frankfort, KY 40602-0615

RE: Reseller and Operator Assisted Application for **Symtelco, LLC**

Dear Mr. Kirtley:

Enclosed for filing please find an original and four (4) copies of a Reseller and Operator Assisted Application submitted on behalf of Symtelco, LLC. Also enclosed is the Company's proposed tariff. The Company respectfully requests this tariff to become effective on December 12, 2004.

Please acknowledge receipt of this filing by returning, date-stamped, the extra copy of this cover letter in the self-addressed, stamped-envelope that is provided for this purpose.

Any questions you may have pertaining to this application should be directed to my attention at (407) 740-3008 or via email to [cneeld@tminc.com](mailto:cneeld@tminc.com). Thank you for your assistance in this matter.

Sincerely,

Craig Neeld  
Consultant to Symtelco, LLC

CN/ks

cc: Greg Hogan - Symtelco  
file: Symtelco - KY  
tns: KYo0400

22205388 - 0510  
33305388 - 0530  
(9503)  
Tie to 05053880

**BEFORE THE  
PUBLIC SERVICE COMMISSION OF KENTUCKY**

In the Matter of the Informational Filing of )  
**Symtelco, LLC** for Authority to )  
Operate as a Reseller of Interexchange and )  
Operator Assisted Services, including )  
Inmate Within Kentucky )

Symtelco, LLC ("Symtelco"), hereby submits the following information in accordance with the provisions of Administrative Case No. 359 and its proposed tariffs in accordance with 807 KAR 5:011:

**1. The name, address and telephone and fax numbers of the applicant corporation are:**

Symtelco, LLC  
1385 Weber Industrial Drive  
Cumming, Georgia 30041  
Telephone 678-455-2770  
Facsimile: 770-844-0845  
Toll Free: 866-766-1515  
Website: www.symtelco.com

**2. Symtelco's Articles of Incorporation and Kentucky Certificate of authority are included herein as Attachment 1.**

**3. The name, street address, telephone and fax numbers of the responsible contact person(s) for customer complaints and regulatory issues:**

**Customer Complaints:**

Mr. Greg Hogan, President  
Symtelco, LLC  
1385 Weber Industrial Drive  
Cumming, Georgia 30041  
Telephone 678-455-2770  
Facsimile: 770-844-0845  
Toll Free: 866-766-1515  
E-Mail: cs@symtelco.com

**Regulatory Contact:**

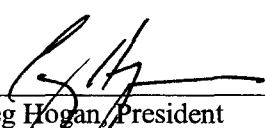
Mr. Greg Hogan, President  
Symtelco, LLC  
1385 Weber Industrial Drive  
Cumming, Georgia 30041  
Telephone 678-455-2770  
Facsimile: 770-844-0845  
Toll Free: 866-766-1515  
E-Mail: ghogan@symtelco.com

4. A notarized statement that the Symtelco has not provided or collected for intrastate long distance service in Kentucky prior to filing its tariff is attached as **Attachment 2**.
5. At the present time Symtelco has authority to provide local service in Kentucky. The Company is now seeking authority to provide long distance and operator assisted services, including automated collect calling services to inmates of confinement institutions within the State of Kentucky as well. The Company will adhere to the Commission's mandates in Administrative Case No. 330.
6. Symtelco's proposed long distance, operator service and inmate tariff is included as **Attachment 3**, and the Company requests that it become effective 30 days from the date of this filing.
7. A sample Company bill is attached as **Attachment 4**.

WHEREFORE, Symtelco, LLC requests that the Public Service Commission of the Commonwealth of Kentucky grant authority to engage in the resale of interexchange telecommunications and operator services, including automated collect calling services to inmates of confinement institutions, in accordance with applicable laws currently in effect or hereinafter enacted by the Commission.

Respectfully submitted this 18 day of October, 2004. -

By: \_\_\_\_\_

  
Greg Hogan, President  
Symtelco, LLC  
1385 Weber Industrial Drive  
Cumming, Georgia 30041

VERIFICATION OF APPLICANT

STATE OF GEORGIA     §  
                                  §  
COUNTY OF FORSYTH   §

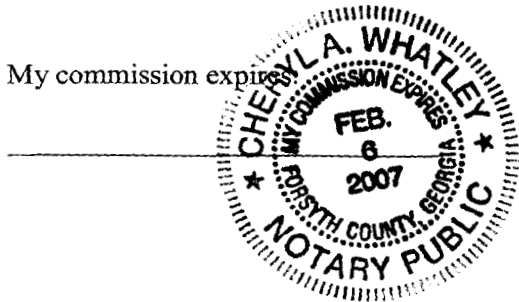
I, Greg Hogan, being first duly sworn, state that I am the President of Symtelco, LLC, the Applicant herein; that I have reviewed the matters set forth in the Application and Exhibits and the statements contained therein are true to the best of my knowledge, except as to those matters which are stated on information or belief, and as to those matters I believe them to be true.

By: *Greg Hogan*  
Greg Hogan, President  
Symtelco, LLC  
1385 Weber Industrial Drive  
Cumming, Georgia 30041

Subscribed and sworn to before me this 18 day of October, 2004.

*Cheryl Whatley*  
Notary Public

My commission expires



**ATTACHMENT 1**

**Symtelco, LLC**

Articles of Incorporation  
and  
Kentucky Certificate of Authority

COMMONWEALTH OF KENTUCKY  
JOHN Y. BROWN III  
SECRETARY OF STATE



0566002.06 MMcCulloh  
ADD  
John Y. Brown III  
Secretary of State  
Received and Filed  
08/13/2003 9:30:20 AM  
Fee Receipt: \$90.00

APPLICATION FOR CERTIFICATE OF AUTHORITY

Pursuant to the provisions of KRS Chapter 275, the undersigned hereby applies for authority to transact business in Kentucky on behalf of the limited liability company named below and for that purpose submits the following statements:

1. The company is  a limited liability company (LLC).  
 a professional limited liability company (PLLC).

2. The name of the limited liability company is  
SYMTELCO, LLC

3. The name of the limited liability company to be used in Kentucky is  
SYMTELCO, LLC

(If "real name" is unavailable for use)

4. GEORGIA is the state or country of organization.

5. SEPTEMBER 5, 2002 is the date of organization and, if the limited liability company has a specific date of dissolution, the latest date upon which the limited liability company is to dissolve is DECEMBER 31, 2052

6. The street address of the office required to be maintained in the state of formation or, if not so required, the principal office address is  
1385 WEBER INDUSTRIAL DR CUMMING GA 30041

7. The names and usual business addresses of the current managers, if any, are as follows:

GREG HOGAN SAME AS ABOVE  
FRANK ZIMMERER SAME AS ABOVE

(Attach a continuation, if necessary)

8. The street address of the registered office in Kentucky is  
KENTUCKY HOME LIFE BUILDING LOUISVILLE KY 40202

and the name of the registered agent at that office is  
CT CORPORATION SYSTEM

9. This application will be effective upon filing, unless a delayed effective date and/or time is specified:

(Delayed effective date and/or time)

I certify that, as of the date of filing this application, the above-named limited liability company validly exists as a limited liability company under the laws of the jurisdiction of its formation.

GREG HOGAN  
GREG HOGAN - PRESIDENT

Date: 8/5/2003

I, C T Corporation System  
company,

Type or print name of registered agent

Dale W. Morris  
DALL W. MORRIS  
ASSISTANT VICE PRESIDENT

**ARTICLES OF ORGANIZATION  
OF  
CONCENTRIC COMMUNICATIONS, LLC**

**I.**

The name of the Limited Liability Company is:

**Concentric Communications, LLC**

**II.**

The latest date upon which the Limited Liability Company may dissolve is December 31, 2052.

**III.**

The name and address of each organizer of the Limited Liability Company is:

<u>Name</u>	<u>Address</u>
Michael E. Jacobs	11625 Rainwater Drive, Suite 350 Alpharetta, Georgia 30004

**IV.**

The street address and county of the Limited Liability Company's initial registered office is 1385 Weber Industrial Drive, Forsyth County, Cumming, Georgia 30041, and its initial registered agent at that office is Frank Zimmerer.

v.

The mailing address of the Limited Liability Company's principal place of business is 1385 Weber Industrial Drive, Cumming, Georgia 30041.

IN WITNESS WHEREOF, the undersigned has executed these Articles of Organization this 5th day of September, 2002.

/s/ Michael E. Jacobs

Michael E. Jacobs  
Organizer

SECRETARY OF STATE

2002 SEP -6 A 10:46

CORPORATIONS DIVISION



WRITTEN CONSENT OF THE MEMBERS

OF

CONCENTRIC COMMUNICATIONS, LLC

IN LIEU OF SPECIAL MEETING


The undersigned, being all of the members of Concentric Communications, LLC (the "Company"), pursuant to Section 14-11-309 and 14-11-310 of the Georgia Limited Liability Company Act (the "Act"), as amended, do hereby consent to the adoption of, and do hereby confirm, approve, adopt and ratify the following actions:

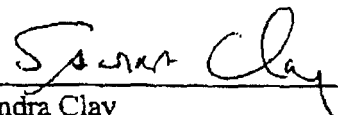
1. The Articles of Organization of the Company as filed with the Secretary of State of Georgia on September 6, 2002, shall be amended to change the name of the Company to "SYMTELCO, LLC."

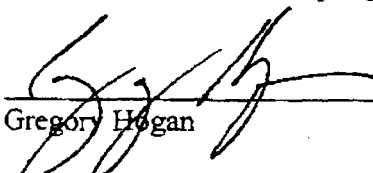
2. The Members furthermore hereby authorize Gregory Hogan to execute Articles of Amendment giving effect to the aforesaid name change on behalf of the Company and to cause such Articles to be filed with the Secretary of State.

Dated as of the 17th day of October, 2002.

MEMBERS:

  
\_\_\_\_\_  
Frank Zimmerer

  
\_\_\_\_\_  
Sandra Clay

  
\_\_\_\_\_  
Gregory Hogan

ARTICLES OF AMENDMENT  
OF  
CONCENTRIC COMMUNICATIONS, LLC

Pursuant to O.C.G.A. § 14-11-210 of the Georgia Business Corporation Code, CONCENTRIC COMMUNICATIONS, LLC, a Georgia limited liability company, hereby submits the following Articles of Amendment:

I.

The name of the limited liability company is CONCENTRIC COMMUNICATIONS, LLC and the charter number of the limited liability company is 0245420. Its Articles of Organization were filed on September 6, 2002.

II.

Article One of the Articles of Organization is hereby amended to read as follows:

"The name of the Limited Liability Company is: "SYMTELCO, LLC"

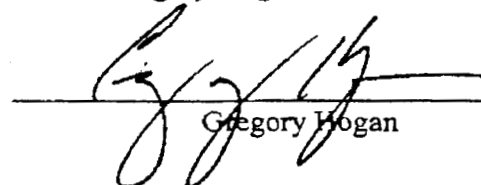
III.

The foregoing Amendment was duly unanimously adopted by the members of the Limited Liability Company as of October 17, 2002, and the undersigned member was thereby authorized to execute these Articles of Amendment.

IN WITNESS WHEREOF, CONCENTRIC COMMUNICATIONS, LLC, has caused these Articles of Amendment to be executed by its duly authorized members on this 17th day of October, 2002.

CONCENTRIC COMMUNICATIONS, LLC

Gregory Hogan, Member

  
\_\_\_\_\_  
Gregory Hogan (SEAL)

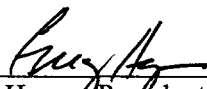
**ATTACHMENT 2**

**Symtelco, LLC**

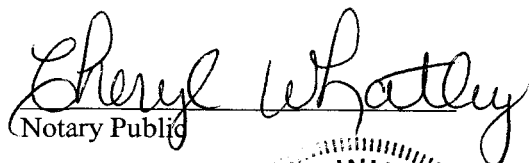
Notarized Affidavit

**AFFIDAVIT**

I, Greg Hogan, President of Symtelco, LLC, do hereby certify that the Company has not provided or collected for intrastate long distance service in Kentucky prior to filing of this application and tariff.

By:   
Greg Hogan, President  
Symtelco, LLC  
1385 Weber Industrial Drive  
Cumming, Georgia 30041

Subscribed and sworn to before me this 18 day of October, 2004.

  
Notary Public

My commission expires

