

RUDDATA CORPORATION

523 S 3RD ST
PADUCAH, KY 42003

TELEPHONE: 270-442-0060
FAX: 270-444-6734

Mr. Brent Kirtley, Tariff Branch Manager
Kentucky Public Service Commission
211 Sower Boulevard
Frankfort, KY 40602-061 5

RECEIVED

JUL 03 2014

PUBLIC SERVICE
COMMISSION

July 1, 2014

RE: Withdrawal of Ruddata Corporation Kentucky Tariff No. 1 & Tariff No. 2

Dear Mr. Kirtley:

Please accept this letter and the three (3) copies attached as formal notice to the Kentucky Public Service Commission on behalf of Ruddata Corporation.

Effective July 1, 2014, Ruddata has sold all of its telecommunications assets to e-Tel/Murray, LLC. Ruddata will provide consulting services to e-Tel to facilitate a smooth transition for all customers. Ruddata will be dissolved once all contract and reporting requirements have been fulfilled.

As such, Ruddata respectfully requests immediate cancellation of its Certificate of Authority to operate as a provider of local telephone and access services in the state of Kentucky and withdrawal of Kentucky Tariff # 1 (Local Exchange) and Kentucky Tariff # 2 (Switched Access), as such tariffs are no longer required. The company requests its registration remain on file with the Commission.

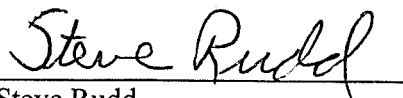
The company is aware that withdrawal of its tariff does not remove any ongoing reporting obligations.

Copies of notifications mailed to customers in advance of the effective date of the sale are attached.

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped-envelope.

Any questions you may have pertaining to this filing may be directed to me at (270) 442-9980 x 570 or via email to srudd@vci.net.

Thank you for your assistance.



Steve Rudd
President

mailed to all customers



VCI Internet and Telephone
523 S 3rd St Paducah KY 42003
Phone 270-442-0060



e-Tel
607 Broadway Paducah KY 42001
Phone 270-441-7799

April 28, 2014

Dear Customer,

Steve Rudd, the owner of VCI Internet, is retiring after 32 years in business in Paducah.

On July 1, 2014, VCI employees will join the e-Tel family. For the last 13 years, e-Tel has been providing telephone services and systems in Murray, KY. e-Tel has recently expanded into Paducah offering Internet services in addition to telephone service. e-Tel is operated by AD Wright Jr, Renee Wright Hayden, and Charlie McKenzie. The Wright family has a long and deep history in Western Kentucky's evolving telecommunications market.

VCI employees, along with e-Tel, will continue to strive to provide all customers with fast, reliable, affordable service. Most importantly, your business will remain with a locally operated company dedicated to the needs of Western Kentucky.

VCI employees will move to the e-Tel offices on July 1. There will be no changes in Internet Service. Sometime after July 1, e-Tel will begin migrating telephone customers to their new CLASS 5 telephone switch. This will bring expanded service options for our customers including VoIP lines & Hosted PBX features.

Rates will not increase. Some customers will see lower rates. In preparation for this change, VCI will only bill customers through June 30. All customers will receive a bill from e-Tel after July 1 for July services. Customers with credit balances will see the credit transfer to their first e-Tel bill. Credit Card information WILL NOT be transferred to e-Tel. Receiving bills by email, automatic credit card payment, and online payment will be available with e-Tel. The first bill you receive from e-Tel will have instructions on how to sign up for email billing and credit card payments at etelonline.com. Please contact the VCI offices at the number above if you have questions or better yet visit VCI or e-Tel at our addresses above.

We would like to thank you for your support through the years. It has been a pleasure serving you and we hope you will support VCI's employees and e-Tel for many more years.

Sincerely,

Steve Rudd and the staff of VCI

mailed with MAY 19TH billing



VCI Internet and Telephone
523 S 3rd St Paducah KY 42003
Phone 270-442-0060
acct@vci.net

e-Tel
607 Broadway Paducah KY 42001
Phone 270-441-7799

BILLING INFORMATION

| | |
|-----------------|--|
| Monday, May 19 | VCI will mail bills for June services. Payment due by June 2 nd . |
| Tuesday, May 20 | e-Tel will mail information of available services to customers. No response required. |
| Monday, June 2 | Any account with a past due balance for May services will be suspended. |
| | VCI will bill telephone customers for May Long Distance. Payment due by June 16. |
| Monday, June 16 | All past due accounts suspended. |
| Friday, June 27 | Last day to pay bills at VCI. Any account not paid in full will be cancelled, not transferred to e-Tel. |
| Monday, June 30 | VCI staff will be moving to e-Tel offices. |
| Tuesday, July 1 | e-Tel will bill for July services. Payment will be due by July 25th. |
| | The billing will include information on available billing and payment options. |

This billing is for June Services and **payment is due before Monday, June 2nd**. Telephone customers who use VCI for long distance will receive a bill for their **May** Long Distance during the first week of June. e-Tel will bill customers for **June** Long Distance usage after July 1st.

Billing policies will be strictly enforced in June with no exceptions. Accounts that are suspended for overdue balances will not be re-activated until payment is received in the VCI Office at 523 S 3rd St. **Please pay the exact amount due on this billing.** We apologize for any inconvenience.

Thank You!

We want to thank everyone for the support we have received through the years! The first VCI Internet customer signed up on August 2nd, 1995. He is still a customer today. We have many customers who have been with us since the late 90's! We hope you will continue to support our staff members with e-Tel for many years to come!

B
mailed to commercial customers



INTERNET • TELEPHONE • PHONE SYSTEMS



607 Broadway Paducah KY 42001

(270) 441-7799

etelonline.com

May 22 2014

Hello from e-Tel! We are excited to have you as a customer and look forward to serving you!

e-Tel offers a multitude of services for the business customer: local and long distance telephone service, Internet access, domain hosting, phone system sales and service including IP and digital systems, wiring & troubleshooting, and network services support....just to name a few. If you are interested in information or pricing, please let us know.

On July 1st 2014, VCI employees will join the e-Tel family in their new office located at 607 Broadway in Paducah KY. The familiar faces you know and trust will work along side the current e-Tel staff. Most importantly, your business will remain with a locally owned and operated company.

There will be no changes to your Internet or Telephone Service. In the near future, e-Tel will begin migrating telephone customers to its new CLASS 5 telephone switch that will provide enhanced service features. And rest assured, your rate will **not** increase.

As of July 1st, your billing will come directly from e-Tel. You will receive your first paper invoice around July 1st with payment due by July 25th. Several payment options will be available to you:

- Mail your payment using the remittance envelope included with your invoice
- Sign-up for automatic bank draft
- Make a one-time credit card payment via online or phone
- Sign-up for monthly recurring credit card payments
- Or simply stop by our office located at 607 Broadway in Downtown Paducah

After receiving your first paper invoice, please visit our eStatement site at etelonline.com. Consider receiving your statement electronically each month eliminating the waste of paper products and saving yourself the \$1 monthly paper statement fee that is being waived for VCI customers thru October 1st 2014. Once enrolled in eStatment, you can view your invoice (print it if you like), make your payment online, view your past invoice and payment history, download toll records into a spreadsheet, and many other great features.

And as always, we recognize that you have a choice of provider. We thank you in advance for allowing e-Tel the opportunity to serve you.

Sincerely,

The Staff at e-Tel

mailed to residential customers



INTERNET • TELEPHONE • PHONE SYSTEMS



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(270) 441-7799

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Sincerely,

The Staff at e-Tel