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November 4, 2005

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PUBLIC SERVICE COMMISSION

Elizabeth O'Donnell Executive Director Kentucky Public Service Commission P.O. Box 615 Frankfort, KY 40602-0615

Re: Cancellation of the sale of certain MCI assets to vCustomer Corporation

Dear Ms. O'Donnell:

By our letter dated August 5, 2005, MCI Communications Services, Inc. ("MCI") provided notice of the proposed sale of certain assets relating to MCI's Operator and Directory Assistance Services ("OS/DA") to vCustomer Corporation ("vCustomer"). The purpose of this letter is to inform you of the cancellation of the proposed sale by MCI to vCustomer. Neither customer service nor the provision of any of the proposed sale related services will be affected by this development. MCI will continue to provide OS/DA services in Kentucky as it did before the announcement of the proposed sale and as it currently does today.

No action by you is required and we are not requesting that you do anything. Rather, this letter is being provided for informational purposes only.

The termination of the sale by MCI Communications Services was pursuant to the express terms of the Asset Purchase Agreement ("APA") between the parties dated April 15, 2005 and certain amendments thereto. Specifically, the sale was terminated because vCustomer failed to satisfy certain requirements of the APA.

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We would be glad to answer any questions concerning this matter.

Respectfully submitted,

Douglas F. Brent

cc: Marsha A. Ward, Esq.

David I. Adelman, Esq.

Amy E. Dougherty, Esq.