# ORIGINAL

# SWIDLER BERLIN SHEREFF FRIEDMAN, LLP

THE WASHINGTON HARBOUR 3000 K STREET, NW, SUITE 300 WASHINGTON, DC 20007-5116 TELEPHONE (202) 424-7500 FACSIMILE (202) 424-7645 WWW.SWIDLAW.COM

NEW YORK OFFICE THE CHRYSLER BUILDING 405 LEXINGTON AVENUE NEW YORK, NY 10174 (212) 973-0111 FAX (212) 891-9598

June 11, 2002

## VIA OVERNIGHT DELIVERY

Thomas Dorman, Executive Director Public Service Commission of Kentucky 211 Sower Boulevard Frankfort, Kentucky 40602 RECEIVED

JUN 1 3 2002

PUBLIC SERVICE COMMISSION

Re: Intermedia Communications, Inc. – Discontinuance of Local Resale Services

Dear Mr. Dorman:

On behalf of WorldCom, Inc. ("WorldCom"), we hereby notify the Commission that WorldCom will be discontinuing Intermedia Communications, Inc.'s ("Intermedia's) resold basic local exchange telecommunications services in the state of Kentucky. As part of WorldCom's ongoing evaluation of Intermedia's operations since WorldCom's acquisition in July 2001, WorldCom has determined that it is necessary and appropriate to discontinue Intermedia's local resale service. All affected Intermedia customers have been notified. In connection with this notice, the Parties provide the following information:

# I. Background

On July 1, 2001, WorldCom acquired Intermedia as it proposed in a Notification to the Commission on October 26, 2000. As WorldCom indicated to the Commission in its earlier filings on the status of the transaction, Intermedia has continued to operate since the WorldCom acquisition under the existing Intermedia certificates and tariffs. At the same time, WorldCom continues to evaluate whether and how it will consolidate the Intermedia operations into the existing operations of other WorldCom operating subsidiaries or otherwise make changes to the existing Intermedia business plan.

As part of this evaluation WorldCom has advised the Commission of its plans to transition Intermedia's business and residential long distance customers to comparable service

Thomas Dorman, Executive Director June 11, 2002 Page 2

plans offered by MCI WorldCom.<sup>1</sup> As stated in earlier filings with the Commission, WorldCom is committed to keeping the Commission apprised of the results of WorldCom's evaluation and any plans to consolidate certain Intermedia services with other WorldCom subsidiaries or make other necessary changes to Intermedia's business plans. Accordingly, at this time, WorldCom advises the Commission that it has determined that it is necessary to discontinue Intermedia's provision of resold basic local exchange services in Kentucky.

#### II. Description of Discontinuance

## A. Description of Services Affected

As noted above, WorldCom will be discontinuing the provision of Intermedia's resold basic local exchange telecommunications services. These are services that Intermedia purchases from another carrier, most often the incumbent local exchange carrier, but sometimes from another competitive local exchange carrier, and then resells to its customers. The discontinuance of services described herein will affect approximately 8 customers in Kentucky.

The discontinuance of Intermedia's local resale services will not affect Intermedia's other services. Thus, WorldCom is not at this time seeking to cancel any certificate issued by the Commission to Intermedia or any tariff on file at the Commission, since Intermedia will continue to provide certain government contract and other telecommunications services pursuant to its existing certificates. Accordingly, WorldCom is not at this time seeking to cancel any Intermedia local and/or long distance certificates or tariffs, but upon completion of the discontinuance of the local resale service will as necessary make tariff filings to reflect the modifications to Intermedia's service offerings.

#### **B.** Date of Service Discontinuance

WorldCom anticipates discontinuing Intermedia's resold local exchange telecommunications services on or after August 9, 2002.

### C. Dates and Methods of Notice to All Affected Customers

WorldCom has developed a customer notification plan that is intended to provide customers with ample notice and opportunity to transition to another carrier to avoid any interruption of service. Individual written notice was provided to each customer affected by the proposed discontinuance via first class mail on June 11, 2002. The customer notice letter, in the form attached as Attachment 1 hereto, contains the following information:

- Identifies which services are being discontinued and which serves remain unaffected;
- Provides the date on which the discontinuance is expected to occur;
- Informs customers that they will need to select a new service provider to avoid interruption
  of service; and

See Letters dated December 21, 2001 and May 13, 2002, to Mr. Thomas Dorman, Executive Secretary from Jean L. Kiddoo, Swidler Berlin Shereff Friedman, LLP.

Thomas Dorman, Executive Director June 11, 2002 Page 3

• Provides customers with a toll free number for information or questions regarding the discontinuance.

#### III. Public Interest Considerations

As explained above, WorldCom has determined that the discontinuance of Intermedia's local resale services in Kentucky is necessary and appropriate for the Company's long term business plans. WorldCom respectfully submits that the discontinuance will not adversely affect the public interest in Kentucky. As described in herein, WorldCom has provided the affected local resale customers with at least 60-days notice, which affords these customers ample time and opportunity to switch their services to an alternative carrier. WorldCom also has provided these customers with a toll free number to address any customer concerns.

An original and ten (10) copies of this letter are enclosed. Please date-stamp the extra copy of this letter and return it in the enclosed self-addressed, stamped envelope. If you have any questions or comments regarding this filing, please do not hesitate to contact us.

Respectfully submitted,

Kathy L. Cours furr Jean L. Kiadoo

Kathy L. Cooper

Swidler Berlin Shereff Friedman, LLP

3000 K Street, N.W., Suite 300

Washington, D.C. 20007

(202) 424-7834 (Tel)

(202) 424-7645 (Fax)

Counsel for WorldCom, Inc.

Attachment

cc:

C. Kent Hatfield Marsha Ward

# **ATTACHMENT 1**

# Sample Customer Notice Letter

5055 North Point Parkway Alpharetta, Georgia 30022



June 11, 2002

[ParentAcctName]
[ChildAcctName]
[BillAddress1]
[BillAdress2]
[BillCity, BillState, BillZip]

Dear Valued Customer:

It has been our pleasure to provide your Local Resale service and to count you as a valued Intermedia customer. It is with sincere regret that we must inform you we will no longer be providing Local Resale service in your area.

Intermedia will cease providing your Local Resale service. Any existing agreement(s) you may have with Intermedia for this service will terminate on August 9, 2002. You will have no further obligation under this agreement except to pay for services received prior to termination. Please note immediately that we will not process any further requests for local service additions, moves or changes.

**In order to avoid interruption of your service**, it will be necessary for you to find another local service provider prior to this termination date.\* A list of competitive local telephone service providers can be found in your local telephone directory.

Any other services you may have with Intermedia, including IntermediaOne, Single T, unifiedvoice.net, and Unified Voice, will not be affected by this termination.

In the meantime, should you have any urgent issues or questions pertaining to your current Intermedia service, please call 1-800-250-9999 and we will be happy to assist you.

Again, it is our pleasure to serve you, and we appreciate your business.

Sincerely,

Michelle Decker Vice President, Customer Satisfaction & Service Operations

<sup>\*</sup> Special note to Missouri customers: The State of Missouri requires that should you fail to choose another local carrier by the termination date, local service will be provided by the

incumbent local exchange carrier in your area for up to 30 days, after which your local service will terminate.