

FEB 28 2025

PUBLIC SERVICE
COMMISSION

BEFORE THE PUBLIC SERVICE COMMISSION OF KENTUCKY

**APPLICATION OF GLOBAL CROSSING
LOCAL SERVICES, INC. AND GLOBAL
CROSSING TELECOMMUNICATIONS,
INC. TO DISCONTINUE REGULATED
LOCAL-EXCHANGE SERVICES AND
INTEREXCHANGE SERVICES**

Case No. _____

Local exchange carrier Global Crossing Local Services, Inc. and interexchange carrier Global Crossing Telecommunications, Inc. (collectively “Global Crossing”) hereby gives notice to the Kentucky Public Service Commission of its intent to cease providing local exchange carrier services and interconnection services in Kentucky on June 24, 2025, and applies for approval of said discontinuance. This discontinuance will have minimal impact because Global Services service a limited number of subscribers, alternative service providers presently provide this service, and customers will have ample time to transition to another service provider. In support of its Application, Global Crossings provides as follows:

A. Company information

1. The full name and post office address of Global Crossings is:

Global Crossing Local Services, Inc.
Global Crossing Telecommunications, Inc.
100 CenturyLink Drive
Monroe, LA 71203

2. Local exchange carrier Global Crossing Local Services, Inc. is authorized to provide service pursuant to Track#61-0254, and interexchange carrier Global Crossing Telecommunications, Inc, is authorized to provide service pursuant to Case # 9031.

3. Questions and correspondence regarding this notification should be addressed to:

Authorized Representative for this Application:

NAME: Katie Wagner

TITLE: Senior Corporate Counsel

ADDRESS: 931 14th Street, Denver CO 80202

TELEPHONE: 405-669-8712

EMAIL ADDRESS: Katie.Wagner@lumen.com

And

Regulatory Representative:

NAME: Tressa A. Carter

TITLE: Regulatory Affairs Manager

ADDRESS: 931 14th Street, Denver CO 80202

TELEPHONE: 720-567-6989

EMAIL ADDRESS: Tressa.Carter@lumen.com

B. Service Details and Reason for Discontinuance

4. As of November 27, 2024, Global Crossing had only five (5) customers in Kentucky.

5. Due to changes in technology and market conditions, Global Crossing has modified their focus and seek to discontinue the provisioning of switchless and switched-based local, integrated voice and data service, and long-distance services. All affected services are provided to non-residential customers, and ample alternatives are available to customers. This is not a "mass migration," and Global Crossing is not selling its customers to an acquiring provider. Global Crossing will continue to offer other services and is therefore not surrendering its certificate. This discontinuance of local services and interexchange services is part of a multi-state, network simplification effort.

6. The proposed date for service discontinuance is June 24, 2025.

C. Customer Notice

7. Customers were given notice of Global Crossing's pending discontinuance on February 21, 2025. A copy of this customer notice is provided as **Attachment A**.

8. This provides customers with over 4 months of notice time in which to prepare for Global Crossing's discontinuation of service. The notice clearly states what services will be impacted by discontinuance and directs customers to take action to ensure there is no disruption in the customer's service.

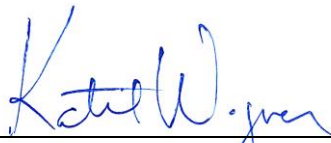
9. Similarly, discontinuance application to the FCC was made concurrent with this application.

D. Public Interest Considerations

10. Global Crossing's proposed discontinuance is consistent with the public interest. The services offered by Global Crossing are available from other providers in the Kentucky market. Consequently, Global Crossing's customers will not be unduly harmed as they will be able to transition to new providers. Consistent with Commission and FCC requirements, Global Crossing's customers have been given sufficient advanced notice of the need to select a new provider such that they will be able to do so in a thoughtful and informed manner. Company representatives will be available through the transition period to assist customers with this process.

WHEREFORE, Local exchange carrier Global Crossing Local Services, Inc. and interexchange carrier Global Crossing Telecommunications, Inc., respectfully request this Commission to approve its Application for Discontinuance on or before June 24, 2025.

RESPECTFULLY SUBMITTED this 28th day of February 2025.

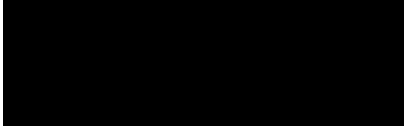


Katie Wagner, Senior Corporate Counsel
Counsel for Global Crossing Local Services, Inc. and
Global Crossing Telecommunications, Inc.

ATTACHMENT A
CUSTOMER NOTICE

LUMEN[®]
931 14th Street
Denver, Colorado 80202

February 21, 2025



Important Notice: Global Crossing Telecommunications, Inc. and Global Crossing Local Services, Inc., and Global Crossing Telemanagement VA, LLC, Lumen Companies, will soon exit the voice telecommunications market

Dear [REDACTED]:

Global Crossing Telecommunications, Inc.; Global Crossing Local Services, Inc.; and Global Crossing Telemanagement VA, LLC, Lumen companies, (the Company) will soon exit the voice telecommunications market. In Alabama, Colorado, the District of Columbia, Florida, Georgia, Hawaii, Idaho, Iowa, Indiana, Kansas, Kentucky, Maryland, Massachusetts, Michigan, Montana, Nebraska, North Carolina, Oregon, Vermont, Virginia, Washington, and Wisconsin, the Company will **discontinue** the voice service(s) you subscribe to on **June 24, 2025**, or as soon after that date as authorized by the Federal Communications Commission (FCC) and the state regulatory commission, if required.

If you want to retain a voice service after **June 24, 2025**, contact Lumen or another provider of your choice as soon as possible but no later than **June 10, 2025**, to ensure there is no disruption to your service(s).

You must take action in order to keep your current telephone number(s).

You are receiving this notice because you subscribe to one or more of the following services that will be discontinued on **June 24, 2025**, subject to any necessary regulatory authorizations:

- Local Exchange Service - provides the Customer with a connection to the Company's facilities within a local calling area on the public switched telephone network
- Local Service Digital Trunk Service - provides voice-grade telephonic communications channels that can be used to place or receive calls
- Operator Service and Directory Assistance – provides the customer with the ability to have access to an Operator
- Long Distance Service - allows domestic calls outside of a defined local calling area
- International Long Distance (ILD) – allows calls originating in one country to terminate in another country
- International Local Inbound (ILI) - is an inbound local trunking solution for international DDIs for local presence in a specific country
- Toll Free Service - allows domestic & international calls to originate from anywhere in the contiguous, mainland United States or Canada and terminate to the customer's location at no charge to the calling party
- International Toll Free Service (ITFS) and Universal International Free Phone Number (UIFN) Service – allows calls to originate from international countries. ITFS provides the ability to have

a different toll-free number per country; whereas UIFN provides the same toll-free number for multiple countries

- Voice Local Services (VLS) – allows origination to Lumen-provided telephone numbers to aggregate the traffic and hand it off to single or multiple IP endpoints

Important information

- When your voice service is discontinued, we will automatically apply any applicable deposits or credits to your Global Crossing bill.
- If the amount due on your bill is less than any deposits and credits, we will issue a refund for the remaining balance.
- If you choose to disconnect your service before the date listed above, no early termination fees will apply.
- The states of Alabama, Colorado, the District of Columbia, Florida, Georgia, Hawaii, Idaho, Iowa, Indiana, Kansas, Kentucky, Maryland, Massachusetts, Michigan, Montana, Nebraska, North Carolina, Oregon, Vermont, Virginia, Washington, and Wisconsin are impacted by this discontinuance of voice services.

We are committed to making it easy to do business with us. Our goal is to provide you with secure and reliable connections when, where, and how you need them.

If you have any questions about these changes or want to discuss alternatives to your current service (s), contact your account team directly or call us at **844-537-2271** today.

If you are a wholesale or federal customer, please contact your account representative directly.

Thank you for choosing Global Crossing - we value you as our customer.

The following statement is required by the Federal Communications Commission (FCC):

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed reduction or impairment or service. You may file your comments electronically through the FCC's Electronic Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of Global Crossing Telecommunications, Inc.; Global Crossing Local Services, Inc.; and Global Crossing Telemanagement VA, LLC. Comments should include specific information about the impact of this proposed or reduction or impairment of service upon you or your company, including any inability to acquire reasonable substitute service.