

210 N. Park Ave.

Winter Park, FL

32789

Via Overnight

Mr. Thomas Dorman

Executive Director

November 7, 2001

P.O. Drawer 200 Winter Park, FL

Public Service Commission of Kentucky

211 Sower Blvd.

32790-0200

Frankfort, KY 40602-0615

RE:

Tel: 407-740-8575 Fax: 407-740-0613

tmi@tminc.com

Notice of Intent to Provide Service and Tariff of

Combined Public Communications, Inc.

05161700-0510

Dear Mr. Dorman:

Enclosed are the original and four (4) copies of the Notice of Intent to Provide Service and the initial tariff for Combined Public Communications, Inc. The Company respectfully requests that this tariff filing become effective in thirty (30) days.

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for this purpose.

Questions regarding this filing may be directed to me at (407) 740-8575.

Sincerely,

Robin Norton

Consultant to:

Combined Public Communications, Inc.

Lobin Noton

RN/bt

cc:

Melody Weil - CPC

File:

Combined - KY - Inmate

tms:

KYn0101

KENTUCKY NOTICE OF INTENT TO PROVIDE SERVICE **OF** COMBINED PUBLIC COMMUNICATIONS, INC.

Combined Public Communications, Inc. submits this notice of intent to provide long distance telecommunications services, including operator services to customers within the Commonwealth of Kentucky.

1. The name, address and telephone number of the company is:

Combined Public Communications, Inc.

4271 Hanley Road

Cincinnati, Ohio 45247

Telephone: (513) 741-8237 Facsimile: (513) 741-0283

- 2. Articles of Incorporation - See Attachment 1
- 3. Authorization to Conduct Business in Kentucky - See Attachment 2
- 4. Representative for ongoing operations and correspondence:

Melody Weil, President

Combined Public Communications, Inc.

4271 Hanley Road

Cincinnati, Ohio 45247

Telephone: (513) 741-8237

Facsimile: (513) 741-0283

Questions concerning this application and tariff should be directed to:

Robin Norton, Consultant

Technologies Management, Inc.

P.O. Box 200

Winter Park, Florida 32790-0200

Telephone: (407) 740-8575

Facsimile: (407) 740-0613

Company Contact:

Melody Weil, President

Telephone: (513) 741-8237

Kentucky Notice of Intent to Provide Service Combined Public Communications, Inc. page 2 of 4

4. Representative for ongoing operations and correspondence, (cont'd.):

Customer Service: Customers may contact Applicant's Customer Service Department for repair and maintenance assistance. Combined Public Communications' Customer Service may be reached toll-free at 800-709-6404. Unresolved service issues or complaints should be directed to:

Melody Weil, President Combined Public Communications, Inc. 4271 Hanley Road Cincinnati, Ohio 45247 Telephone: (513) 741-8237 Facsimile: (513) 741-0283

- 5. Combined Public Communications, Inc. has not provided service in Kentucky prior to filing this notice of intent. See notarized statement in Attachment 3.
- 6. Combined Public Communications, Inc. proposes to provide operator assisted services to inmates of confinement institutions throughout the state of Kentucky. All services will be offered twenty-four (24) hours per day, seven (7) days a week. Detailed information regarding these services along with proposed rates and charges are provided in the Company's tariff included as an attachment.

CPC provides correctional and confinement institutions with sophisticated premises equipment that permits inmates to make outgoing, collect-only calls without the assistance of a live operator. The company's systems provide a number of controls and restrictions that serve to reduce or eliminate fraudulent use of telephone systems. These restrictions also provide the correctional institution with increased control over the use of the telecommunications services by inmates of the institution.

Kentucky Notice of Intent to Provide Service Combined Public Communications, Inc. page 3 of 4

CPC's telephone instruments are placed in detention areas such as cell blocks or day rooms. Each instrument is connected to a central control unit which restricts and controls calls placed by inmates. CPC's system and services allow inmates to remain in contact with family, friends and other associates while still providing facility administrators with the necessary control over inmate communications.

Automated collect-only calls may be placed by inmates within the confinement facility. These calls are routed over the facilities of the local exchange carrier serving the confinement facility and CPC's underlying carrier. CPC's system is designed so that only called parties who wish to accept the charges for a call are billed. Equipment utilized by the company requires a positive response from the called party before the connection is established and billing can begin.

In addition to call processing, CPC's systems offer restrictive call blocking and screening. These features provide the correctional facility with the maximum degree of control over telecommunications services and help to minimize fraud. Call blocking prevents calls to directory assistance, "0-", 800 numbers, pay-per-call services, and emergency numbers (including 911) in order to reduce prank calls and fraudulent use of long distance services. Access to other interexchange carriers may also be denied. Call screening serves to eliminate harassing or threatening calls to individuals such as judges, sheriffs, witnesses or jury members. These two features also allow the institution to enforce telephone curfews (without manual intervention) by pre-setting the hours during which the system will process calls from a given telephone instrument.

Kentucky Notice of Intent to Provide Service Combined Public Communications, Inc. page 4 of 4

CPC's system collects and stores call detail information for each call. These call records are retrieved by Applicant and either 1) billed through the called party's local exchange carrier under billing and collection agreements maintained by CPC's or 2) submitted for billing to

the called party's local exchange carrier through CPC's' billing agent, Billing Concepts. For billing inquiries, customers may contact Billing Concepts. The number for Customer Service is printed on the bill and is 800-460-0756.

Calls billed through Billing Concepts appear on the called party's local exchange company bill. For billing inquires, customers are initially directed to Billing Concepts whose toll-free number is printed on each customer bill. Billing Concepts is authorized to investigate complaints and adjust customer bills within certain parameters set by CPC. Should an inquiry exceed the authority delegated to Billing Concepts, the customer is referred to Applicant's in-house Customer Service Department for further assistance.

7. The proposed tariff of Combined Public Communications, Inc. are submitted to become effective 30 days after the date of this filing. See Attachment 4.

Signed:

Melody Weil, President

ATTACHMENT 1

Combined Public Communications, Inc.

ARTICLES OF INCORPORATION