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Public Service  
Commission

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March 9, 2017

Talina Matthews  
Executive Director  
Kentucky Public Service Commission  
211 Sower Boulevard  
P.O. Box 615  
Frankfort, KY 40601

**RE: Transfer of Lifeline Customers from Budget Wireless to Boomerang Wireless, LLC**

Dear Ms. Matthews:

On November 2, 2016 we wrote concerning the transfer of 12,524 Lifeline end users from Budget Wireless d/b/a Budget Mobile to Boomerang Wireless. Our letter was in reply to your letter of September 30, 2016 related to the transfer. As we explained at that time, the transfer was completed in September after all users were provided advance notice.

Budget Mobile recently identified thirty six additional Kentucky end users whose service will need to be migrated under the same arrangements described in our prior correspondence. Each of these persons will be notified electronically via SMS directly to their handsets. That message will direct them to the online notice reproduced as an exhibit to this letter. Boomerang will then become the Lifeline carrier for the thirty six transferred end users on or about April 9, 2017, or following the requisite notice, whichever occurs later. All transferred users will continue to receive local and long distance wireless Lifeline or retail services and will retain their same phone and phone number that will operate on the same ( Verizon Wireless) network.

Sincerely yours,

A handwritten signature in blue ink, appearing to read "D. Brent", is written over the typed name.

Douglas F. Brent

c: Robin Enkey  
Julia Redman-Carter

# EXHIBIT



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## Important notice regarding a change to your wireless service

We are pleased to share some exciting news about your wireless Lifeline services. Beginning on or after April 9, 2017, your wireless Lifeline phone service, currently provided by Budget PrePay, Inc. d/b/a Budget Mobile, will be provided by Boomerang Wireless, LLC d/b/a enTouch Wireless. enTouch Wireless is a national provider of wireless services to Lifeline customers. For more information about enTouch Wireless go to [www.enTouchwireless.com](http://www.enTouchwireless.com).

enTouch Wireless will continue to provide the high level of customer service you expect and have received from Budget Mobile. We will make the change as seamless as possible. Your service will continue to be provided utilizing the same nationwide network. Following the changeover, you will continue to be enrolled to receive wireless Lifeline-discounted services. **No action on your part is required and you will be notified by enTouch via text message once you are transferred.**

You will continue to use the same phone and telephone number you currently have. There will be no fees applied in connection with the transfer of your service to enTouch Wireless. On or shortly following the changeover date, enTouch Wireless will provide the following monthly wireless Lifeline service plan.

- → 500 voice minutes
- → 100 texts
- → 10 MB of data

You will continue to receive Lifeline service at no charge. The same Top-Up plans will still be available. Notice of any future changes to the rates, terms and conditions of enTouch Wireless service will be provided to you as required by law. enTouch Wireless's terms and conditions of service are provided at [www.enTouchwireless.com](http://www.enTouchwireless.com).

Questions or concerns? Call us at any point at 866.488.8719 or, prior to the transfer, call Budget Mobile at 888.777.4007. We will be happy to answer any questions you may have.