

**Before the
FEDERAL COMMUNICATIONS COMMISSION
Washington, DC 20554**

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**PUBLIC SERVICE
COMMISSION**

In the Matter of)	
)	
Section 63.71 Application of)	
)	File No.
BellSouth Telecommunications, LLC)	
Illinois Bell Telephone Company,)	
Indiana Bell Telephone Company, Inc.,)	
Michigan Bell Telephone Company,)	
The Ohio Bell Telephone Company,)	
Pacific Bell Telephone Company,)	
Southwestern Bell Telephone Company and)	
Wisconsin Bell, Inc.)	
)	
For Authority Pursuant to Section 214 of)	
The Communications Act of 1934, As Amended,)	
To Discontinue the Provision of Service)	

SECTION 63.71 APPLICATION OF AT&T

AT&T Services, Inc. on behalf of its affiliates, BellSouth Telecommunications, LLC, Illinois Bell Telephone Company, Indiana Bell Telephone Company, Inc., Michigan Bell Telephone Company, The Ohio Bell Telephone Company, Pacific Bell Telephone Company, Southwestern Bell Telephone Company and Wisconsin Bell, Inc., collectively referenced herein as AT&T, applies for authority under Section 214(a) of the Communications Act, as amended (“the Act”), 47 U.S.C. § 214 and Section 63.71 of the Federal Communications Commission’s (“Commission”) rules, 47 C.F.R. § 63.71, to discontinue offering Operator Transfer Service (“OTS”) in Alabama, Arkansas, California, Florida, Georgia, Illinois, Indiana, Kansas, Kentucky, North Carolina, Louisiana, Michigan, Mississippi, Missouri, Ohio, Oklahoma, South Carolina, Tennessee, Texas and Wisconsin.

As required by Section 63.71(a) and (b) of the Commission's rules, AT&T is providing the following information:

Name and Address of Carrier (47 C.F.R. §§ 63.71(a)(1), (b)(2)):

BellSouth Telecommunications, LLC d/b/a AT&T Southeast
Illinois Bell Telephone Company d/b/a AT&T Illinois,
Indiana Bell Telephone Company, Inc. d/b/a AT&T Indiana,
Michigan Bell Telephone Company d/b/a AT&T Michigan,
The Ohio Bell Telephone Company d/b/a AT&T Ohio,
Pacific Bell Telephone Company d/b/a AT&T California,
Southwestern Bell Telephone Company d/b/a AT&T Southwest, and
Wisconsin Bell, Inc. d/b/a AT&T Wisconsin
60 West Ave., Room 405, Wayne, PA 19087

Date of Planned Service Discontinuance (47 C.F.R. §§ 63.71(a)(2), (b)(2)):

AT&T plans to discontinue the service on or after September 30, 2016, subject to Commission authorization of the discontinuance pursuant to 47 C.F.R. § 63.71(c).

Points of Geographic Areas of Service Affected (47 C.F.R. §§ 63.71(a)(3), b(2)):

AT&T will discontinue this service throughout its geographic service areas in Alabama, Arkansas, California, Florida, Georgia, Illinois, Indiana, Kansas, Kentucky, North Carolina, Louisiana, Michigan, Mississippi, Missouri, Ohio, Oklahoma, South Carolina, Tennessee, Texas and Wisconsin.

Brief Description of Type of Service Affected (47 C.F.R. §§ 63.71(a)(3), b(2)):

AT&T's OTS provides for routing of calls requiring operator assistance to a participating interexchange carrier (IXC) as requested by a calling end user. OTS allows an AT&T local operator to transfer a caller who dials zero and wishes to place an interLATA call to a participating IXC. To subscribe to OTS, the IXC must order, install and maintain OTS trunks in every Local Access and Transport Area (LATA) to receive OTS calls from AT&T.

The public convenience and necessity will not be impaired by this service discontinuance because OTS calls have been declining at a rate of about 33.4% per year for the last several years. On average, AT&T has experienced more than a 55.5 % decline in the volumes of these services over the last two years. Equal Access and toll presubscription continues to be available and customers can reach their preferred primary IXC operator by dialing 00, or can reach a different IXC using widely available dial around services such as 10-10-XXX, 8YY numbers, etc. Additionally, customers are taking advantage of more modern technologies and/or services to communicate such as text messaging, instant messaging, social media, mobile calling, voicemail and email.

Brief Description of the Dates and Methods of Notice to All Affected Customers (47 C.F.R. § 63.71(b)(3)):

AT&T mailed its customer notification letters on July 1, 2016, via First Class U.S. Mail.

Copies of this Application are being sent first class U.S. Mail to the public utilities commissions and governors of the affected states and also to the Special Assistant for Telecommunications to the Secretary of Defense, as required by 63.71(a) of the Commission's rules.

Regulatory Classification of Carrier (47 C.F.R. § 63.71(b)(4)):

AT&T is considered dominant with respect to the services to be discontinued.

Questions about this application may be addressed to Debra Clemens, AT&T Services, Inc., Director – Federal Regulatory, 1120 20th Street, NW, Suite 1000, Washington, D.C. 20036, (202) 457-3066.

Conclusion:

The public convenience and necessity will not be adversely affected by the discontinuance of this service because there is low market demand, end users have alternative ways to place interexchange calls and are using more modern technologies to communicate. AT&T respectfully requests that the Commission approve its Section 63.71 Application to discontinue OTS.

Respectfully submitted,

By: /s/ Terri L. Hoskins

Terri L. Hoskins
Gary L. Phillips
David Lawson

AT&T Inc.
1120 20th Street, N.W.
Washington, D.C. 20036

(202) 457-3047

Its Attorneys

July 15, 2016

ATTACHMENT A



Date: July 1, 2016



RE: Notice of Discontinuance of OPERATOR TRANSFER SERVICE

Pending federal and state regulatory approval where applicable, on or after September 30, 2016, AT&T Services, Inc. on behalf of BellSouth Telecommunications, LLC d/b/a AT&T Southeast; Illinois Bell Telephone Company d/b/a AT&T Illinois; Indiana Bell Telephone Company, Inc. d/b/a AT&T Indiana; Michigan Bell Telephone Company d/b/a AT&T Michigan; The Ohio Bell Telephone Company d/b/a AT&T Ohio; Pacific Bell Telephone Company d/b/a AT&T California; Southwestern Bell Telephone Company d/b/a AT&T Southwest; and Wisconsin Bell, Inc. d/b/a AT&T Wisconsin, Operator Transfer Service will no longer be available to customers in AT&T's 20-State incumbent local exchange carrier (ILEC) franchise service areas of Alabama, Arkansas, California, Florida, Georgia, Illinois, Indiana, Kansas, Kentucky, North Carolina, Louisiana, Michigan, Mississippi, Missouri, Ohio, Oklahoma, South Carolina, Tennessee, Texas and Wisconsin. Equal Access continues to be available to interexchange carriers via presubscription and dial-around by end users.

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 30 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of AT&T Services, Inc. on behalf of BellSouth Telecommunications, LLC d/b/a AT&T Southeast; Illinois Bell Telephone Company d/b/a AT&T Illinois; Indiana Bell Telephone Company, Inc. d/b/a AT&T Indiana; Michigan Bell Telephone Company d/b/a AT&T Michigan; The Ohio Bell Telephone Company d/b/a AT&T Ohio; Pacific Bell Telephone Company d/b/a AT&T California; Southwestern Bell Telephone Company d/b/a AT&T Southwest; and Wisconsin Bell, Inc. d/b/a AT&T Wisconsin. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

Thank you for your business, AT&T, 60 West Ave., Room 405, Wayne, PA 19087.

Any questions regarding this notice should be directed to your AT&T Account Manager.

AT&T reserves the right to make any modifications to the information set forth herein and/or to cancel the information set forth herein. In the event of any modifications to or cancellation of the information set forth herein, carriers will be notified via a subsequent Accessible Letter. AT&T shall incur no liability to any carrier if the information set forth herein is modified or cancelled by AT&T.

CERTIFICATE OF SERVICE

I, **Lacretia Hill**, certify that I have, on July 15, 2016, served a copy of the foregoing Section 63.71 Application of AT&T by U.S. Mail postage prepaid to the addresses below:

/s/Lacretia Hill
Lacretia Hill

Alabama Public Service Commission
100 N. Union Street
Suite 850
Montgomery, AL 36130

Office of the Governor
State Capitol
600 Dexter Avenue
Montgomery, AL 36130

Arkansas Public Service Commission
P.O Box 400
Little Rock, AR 72203-0400

Office of the Governor
Governor's Office
500 Woodlane Street, Suite 250
Little Rock, AR 72201

Office of the Governor
Governor's Office
State Capitol Building
Sacramento, California 95814

Michael J Pickler
President, California Public Utilities
Commission
Headquarters Office
505 Van Ness Avenue
San Francisco, CA 94102-3298

Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

Office of the Governor
The Capitol
Tallahassee, FL 32399-0001

Office of the Governor
Georgia State Capitol
Atlanta, GA 30334

Georgia Public Service Commission
244 Washington Street, SW
Atlanta, GA 30334
Office of the Governor
207 State House
Springfield, Illinois 62706

Illinois Commerce Commission
527 East Capitol Ave
Springfield, IL 62701

Office of the Governor
Statehouse
Indianapolis, Indiana 46204

Indiana Utility Regulatory Commission
PNC Center
101 West Washington Street
Suite 1500 East
Indianapolis, IN 46204

Office of the Governor
Capitol, 300 SW 10th Ave., Ste. 241S
Topeka, Kansas 666 12- 1590

Kansas Corporation Commission
Commissioners, Utilities Division,
Motor Carriers, Pipeline Safety and
Energy
1500 SW Arrowhead Road
Topeka, KS 66604-4027

Office of the Governor
700 Capital Avenue
Suite 100
Frankfort, KY 40601

Kentucky Public Service Commission
211 Sower Boulevard
Frankfort, KY 40601

Louisiana Public Service Commission
Galvez Building, 12th Floor
602 North Fifth Street
P.O. Box 91154
Baton Rouge, LA 70821

Office of the Governor
P.O. Box 94004
Baton Rouge, LA 70804-9004

Michigan Public Service Commission
P.O. Box 30221
Lansing, MI 48909

Office of the Governor
P.O. Box 30013
Lansing, Michigan 48909

Office of the Governor
P.O. Box 139
Jackson, MS 39205

Mississippi Public Utilities Commission
Woolfolk Building
501 North West Street
Jackson, MS 39201

Missouri Public Service Commission
Public Information Office
200 Madison Street
PO Box 360
Jefferson City, MO 65102-0360

Office of the Governor
Room 216, State Capitol Building
Jefferson City, Missouri 65101

North Carolina Utilities Commission
430 North Salisbury Street
Dobbs Building
Raleigh, NC 27603-5918

Office of the Governor
20301 Mail Service Center
Raleigh, NC 27699-0301

Office of the Governor
30th Floor
77 South High Street
Columbus, Ohio 43215-6108

Public Utilities Commission of Ohio
180 East Broad Street
Columbus, Ohio 43215

Oklahoma Corporation Commission
P.O. Box 52000
Oklahoma City, OK 73152-2000

Office of the Governor
State Capitol Building
2300 N. Lincoln Blvd., Room 212
Oklahoma City, Oklahoma 73105

Public Service Commission of South
Carolina,
101 Executive Center Dr., Suite 100
Columbia, SC 29210

Office of the Governor
1205 Pendleton Street
Columbia, SC 29201

Governor's Office
Tennessee State Capitol
Nashville, TN 37243-0001

Tennessee Regulatory Authority
502 Deaderick Street
Nashville, TN 37243

Public Utility Commission of Texas
1701 N. Congress Avenue
PO Box 13326
Austin, TX 78711-3326

Office of the Governor
P.O. Box 12428
Austin, Texas 78711 -2428

Public Service Commission of
Wisconsin
610 North Whitney Way. P.O. Box 7854
Madison, Wisconsin 53707-7854

Office of the Governor
Madison Office
P.O. Box 7863
Madison, WI 53707

Department of Defense Chief
Information Officer
Attn: Military Assistant/Mobility Team
The Pentagon
Washington, D.C. 20301