

May 7, 2001

KENTUCKY PUBLIC SERVICE COMMISSION 730 SCHENKEL LANE FRANKFORT, KY 40602-0615

RE: @Link Networks, Inc. f/k/a Dakota Services, Ltd.

Dear Sir or Madam:

As you may be aware, on April 25, 2001, @Link Holdings, Inc. and @Link Networks, Inc. ("@Link") filed in Delaware for federal bankruptcy protection under Chapter 11 of the Federal Bankruptcy Code. The case number for @Link Holdings is #01-1540 and for @Link Networks, Inc. is #01-1541. Those bankruptcy proceeding were dismissed on May 3, 2001.

@Link was compelled to file for bankruptcy protection due to certain events, including the following:

- On April 17, 2001, Winstar Communications, Inc., from which @Link was expecting a \$40 million dollar payment on June 1, 2001, filed for bankruptcy protection;
- On April 18, 2001, Nortel Networks, Inc., @Link's primary secured lender accelerated its debt and demanded payment in full.
- o @Link's potential bridge financing anticipated to close during the week of April 16, 2001, did not fund.
- On April 25, 2001, Norlight Communications, Inc., a creditor of @Link, shut down virtually all of @Link's backbone network. This has since been temporarily restored.

After the above mentioned bankruptcy proceedings were dismissed, Nortel Networks, Inc. obtained a Temporary Restraining Order from the District Court, Boulder County, Colorado, which provides in pertinent part as follows:

"ORDERED that a Temporary Restraining Order is hereby issued prohibiting [@ Link Holdings, Inc. and @Link Networks, Inc.], together with their employees, officers, directors, agents, servants and attorneys, and all of those acting in concert or participation with them, from using the Collateral for any purpose other than to repay the obligations due Nortel under the Loan Documents...."

For the last few months, @Link has worked diligently to seek new sources of financing, or a strategic partner, that would allow @Link to continue with its current footprint. However, in light of the events mentioned above and the current capital market constrictions, @Link has determined that it needs to discontinue service in all states.

We are aware that many states have statutory and regulatory requirements regarding suspension or discontinuation of service. However, due to circumstances beyond @Link's control, @Link's network is now being disconnected and operations discontinued in all areas. We therefore respectfully request that you take the following actions:

- 1. Please withdraw any tariffs applicable to @Link or its predecessor, Dakota Services, Ltd. ("Dakota"), or alternatively, change @Link's tariffs status to inactive.
- 2. Please maintain the operating authority you previously granted @Link or Dakota. @Link desires to maintain its operating flexibility while is it undergoing these changes so that it may either emerge from with all of its certifications intact, or be positioned to sell the company's assets, including transferring its certifications, should that option be necessary.
- 3. To the extent that any approvals or consents are required to maintain operating authority while not currently providing service in your state, please consider this letter a request for approval and waiver of all applicable laws, rules and/or regulations (i.e. nunc pro tunc approval of all actions) related to this or any other actions @Link must take in accordance with or as a result of any future federal or state court orders.

In considering @Link's request, please consider the following factors:

- While @Link is certificated as a Competitive Local Exchange Carrier (CLEC) or its equivalent in many locations, @Link does not provide dial tone service to consumers. Its business is high speed data service previously determined by the Federal Communications Commission to be an interstate special access service.
- @Link has no customers of any type in many states receiving this letter.
- Upon filing its bankruptcy petition, @Link began making a good faith effort to notify its customers by phone that their service was being terminated, and @Link has provided them with information concerning alternative service providers. Additionally, @Link has posted information on its website containing information regarding a notification letter to customers and web-links to alternate service providers.
- @Link is making every possible effort to keep its network up in order to migrate its existing subscribers to alternate service providers as soon as possible.

If there is any other information I can provide, please call me at 303-542-1400.

Very truly yours,

Alexander Good Chairman and CEO

Alexander H. Good