

For: _____

PSC KY Number: _____

_____ Sheet No. _____

Cancelling PSC KY Number: _____

_____ Sheet No. _____

(Name of Utility)

Customer Requested Termination of Service.

Any customer desiring service terminated or changed from one address to another shall give the utility three (3) working days' notice in person, in writing, or by telephone, provided such notice does not violate contractual obligations. The customer will not be responsible for charges for service beyond the three (3) day notice period if the customer provides proper notification and reasonable access to the meter during the notice period.

Emergency Termination of Service.

If a dangerous condition relating to the utility's service which could subject any person to imminent harm or result in substantial damage to the property of the utility or others is found to exist on the customer's premises the service will be terminated immediately.

Access to Property.

The customer shall allow the utility at all reasonable hours access to meters, service connections, and other property owned by it and located on customer's premises for purposes of installation, maintenance, meter reading, operation, replacement or removal of its property at the time service is terminated.

Monitoring of Customer Usage.

1. The utility will monitor a customer's usage at least annually in such a way to draw the utility's attention to unusual deviations in a customer's usage. If a customer's usage is unduly high and the deviation is not otherwise explained, the utility will test the customer's meter to determine whether the meter shows an average error greater than two (2) percent fast or slow.
2. If the utility's procedure for monitoring usage indicates that an investigation of a customer's usage is necessary, the utility will notify the customer in writing either during or immediately after the investigation the reasons for the investigation and the findings of the investigation. If a serious situation requires more expeditious notice, the customer shall be notified by the most expedient means available.

DATE OF ISSUE _____
Month / Day / Year

DATE EFFECTIVE _____
Month / Day / Year

ISSUED BY _____
(Signature of Officer)

TITLE _____

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
IN CASE NO. _____ DATED _____