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FORWEST PIKE CO EAST FLOYD CO P.S.C. Ky. No. 1 ORIGINAL Sheet No. 3 SANDY VALLEY WATER DISTRICT Cancelling P.S.C. Ky. No. 1 ORIGINAL Sheet No. 3 RULES AND REGULATIONS THIS SCHEDULE OF RULES AND REGULATIONS GOVERNS THE FURNISHING OF WATER SERVICE BY SANDY VALLEY WATER DISTRICT HEREINAFTER REFERRED TO AS THE UTILITY AND APPLIES TO ALL SERVICE RECEIVED FROM THE UTILITY. NO EMPLOYEE OR INDIVIDUAL DIRECTOR OF THE UTILITY IS PERMITTED TO MAKE AN EXCEPTION TO RATES, RULES OR REGULATIONS. ALL RULES AND REGULATIONS ARE TO BE IN EFFECT SO LONG AS THEY ARE NOT IN CONFLICT WITH PUBLIC SERVICE COMMISSION RULES AND REGULATIONS. THE UTILITY IS FUTHER SUBJECT TO ALL RULES AND REGULATIONS OF THE COMMISSION EVEN THOUGH NOT CONTAINED HEREIN. REVISIONS THESE RULES AND REGULATIONS MAY BE REVISED, AMENDED, SUPPLEMENTED OR OTHERWISE CHANGED FROM TIME TO TIME SUBJECTED TO THE APPROVAL OF THE PUBLIC SERVICE COMMISSION, AND SHALL HAVE THE SAME FORCE AS THE PRESENT RULES AND REGULATIONS.		
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SERVICE AREA

THE UTILITY FURNISHES WATER SERVICE TO PORTIONS FO WESTERN PIKE COUNTY AND PORTION OF EASTERN FLOYD COUNTY, LOCATED ALONG U.S. 23 BETWEEN PIKEVILLE AND PRESTONSBURG IN PIKE AND FLOYD COUNTIES.

AVAILABILITY

WATER SERVICE IS AVAILABLE TO ANY DOMESTIC, COMMERCIAL OR INDUSTRIAL CONSUMER WITHIN THE UTILITY'S AREA.

WATER FAILURE

THE UTILITY IS RESPONSIBLE FOR WATER FAILURE ONLY WHEN IN CONTROL OF THE UTILITY'S EMPLOYEES. NO CONSUMER IS PAID DAMAGES FOR EQUIPMENT UNLESS SUCH DAMAGES ARE SPECIFICALLY FOUND TO BE CAUSED BY AN ACT OF NEGLIGENCE ON THE PART OF THE UTILITY OR ITS EMPLOYEES.

PROTECTION BY CONSUMER

CONSUMER SHALL PROTECT THE EQUIPMENT OF THE UTILITY ON HIS PREMISES AND SHALL NOT INTERFERE WITH UTILITY'S PROPERTY OR PERMIT INTERFERENCE EXCEPT BY DULY AUTHORIZED REPRESENTATIVES OF THE UTILITY.

PUBLIC SERVICE COMMISSION

OF KENTUCKY EFFECTIVE

OCT 29 1992

	PURSUANT TO 807 KAR 5:011
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	FORWEST PIKE CO AND EAST FLOYD C
	P.S.C. Ky. No. 1
	ORIGINAL Sheet No. 4
SANDY VALLEY WATER DISTRICT	Cancelling P.S.C. Ky. No. 1
	ORIGINAL Sheet No4
RU	LES AND REGULATIONS

MONITORING OF CUSTOMER USAGE

AT LEAST ONCE A YEAR THE UTILITY WILL MONITOR THE USAGE OF EACH CUSTOMER ACCORDING TO THE FOLLOWING PROCEDURE.

- 1. THE CUSTOMER'S ANNUAL USAGE FOR THE MOST RECENT 12 MONTH PERIOD WILL BE COMPARED WITH THE ANNUAL USAGE FOR THE 12 MONTHS IMMEDIATELY PRECEDING THAT PERIOD.
- 2. IF THE ANNUAL USAGE FOR THE TWO PERIODS ARE SUBSTANTIALLY THE SAME OR IF ANY DIFFERENCE IS KNOWN TO BE ATTRIBUTED TO UNIQUE CIRCUMSTANCES, SUCH AS UNUSUAL WEATHER CONDITIONS, COMMON TO ALL CUSTOMERS, NO FUTHER REVIEW WILL BE DONE.
- 3. IF THE ANNUAL USAGES DIFFER BY 2 PERCENT OR MORE AND CANNOT BE ATTRIBUTED TO A READILY IDENTIFIED COMMON CAUSE, THE UTILITY WILL COMPARE THE CUSTOMER'S MONTHLY USAGE RECORDS FOR THE 12-MONTH PERIOD WITH THE MONTHLY USAGE FOR THE SAME MONTHS OF THE PRECEDING YEAR.
- 4. IF THE CAUSE FOR THE USAGE DEVIATION CANNOT BE DETERMINED FROM ANALYSIS OF THE CUSTOMER'S METER READING AND BILLING RECORDS, THE UTILITY WILL CONTACT THE CUSTOMER BY TELEPHONE OR IN WRITING TO DETERMINE WHETHER THERE HAVE BEEN CHANGES SUCH AS DIFFERENT NUMBER OF HOUSEHOLD MEMBERS OR WORK STAFF, ADDITIONAL OR DIFFERENT APPLIANCES, CHANGES IN BUSINESS VOLUME, OR KNOWN LEAKS IN THE CUSTOMER'S SRVICE LINE.
- 5. WHERE THE DEVIATION IS NOT OTHERWISE EXPLAINED, THE UTILITY WILL TEST THE CUSTOMER'S METER TO DETERMINE WHETHER IT SHOWS AN AVERAGE ERROR GREATER THAN 2 PERCENT FAST OR SLOW.
- 6. THE UTILITY WILL NOTIFY THE CUSTOMER OF THE INVESTINGATION, ITS FINDINGS, AND ANY REFUNDS OR BACKBILLING IN ACCORDANCE WITH 807 KAR 5:006, SECTION 10 (4) AND (5).

IN ADDITION TO THE ANNUAL MONITORING, THE UTILITY WILL IMMEDIATELY INVESTIGATE USAGES DEVIATIONS BROUGHT TO ITS ATTENTION AS A RESULT OF ITS ON-GOING METER READING OR BILLING PROCESSES OR CUSTOMER INQUIRY DUBLIC SERVICE COMMISSION OF KENTUCKY

DATE OF ISSUE 9 30 92

Month Day

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Name of Officer

DATE EFFECTIVE 9 30 92

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Name of Officer

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EFFECTIVE

	FOR WEST PIKE CO AND EAST FLOY
	P.S.C. Ky. No. 1
	ORIGINAL Sheet No. 5
sandy valley water district	Cancelling P.S.C. Ky. No. 1
	ORIGINAL Sheet No. 5
RULES AND R	EGULATIONS

EQUAL DEPOSITS

THE UTILITY MAY REQUIRE A DEPOSIT OF TWENTY FIVE (\$25.00) DOLLARS FOR RESIDENTIAL CUSTOMERS AND A FIFTY (\$50.00) DOLLAR DEPOSIT FOR COMMERCIAL CUSTOMERS OR APPLICANTS. THIS AMOUNT DOES EXCEED THE A-VERAGE BILL OF RESIDENTIAL OR COMMERCIAL CUSTOMER SERVED BY THE UTILITY AND IS EQUAL TO 2/12 OF THE AVERAGE ANNUAL BILL.

INTEREST

INTEREST WILL BE PAID AT A RATE NO GREATER THAN THE UTILITY RECEIVES AND AT NO TIME EXCEED 6%. EITHER BY REFUND OR CREDIT TO THE CUSTOMERS BILL. EXCEPT THAT NO REFUND OR CREDIT SHALL BE MADE IF THE CUSTOMERS BILL IS DELINQUENT ON THE ANNIVERSARY DATE OF THE DEPOSIT.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

OCT 29 1992

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Form for filing Rate Schedules	For <u>WEST PIKE CO AND</u> Community, To	EAST FLOYD
	P.S.C. NO.	1
	ORIGINAL SHEET NO.	6
SANDY VALLEY WATER DISTRICT	CANCELLING P.S.C. NO	. 1
Name of Issuing Corporation	ORIGINAL SHEET NO.	- 6
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CLASSIFICA	TION OF SERVICE	
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GUARDING THIS INFORMATION. THE UTILITY SHALL PUBLISH IN A NEWSPAP UTILITY'S DISTRICT ONCE A YEAR THE RAT ARE COMPUTED.		
FLAT RATES FOR UNMETERED SERVICE SHALL THE UTILITY'S RATES FOR METERED SERVI SET OUT THE BASIS UPON WHICH CONSUMPTI	CE.THE RATE SCHEDULE SHALL ON IS ESTIMATED.	CLOSELY
REGISTRATION OF EACH METER SHALL READ UNLESS A CONVERSION FACTOR IS SHOWN ON		FOR BILLING
METER TAP A TAP FEE OF THREE HUNDRED AND TWENTY FOR EACH FACILITY. EACH FACILITY MUST NO DOUBLE HOOKUPS. THE UTILITY REQUIRE APPLICANT TO HAVE SERVICE LINE NO LESS NO LESS THAN 18" DEEP, CUT OFF VALVE AN SOURCE. EACH CUSTOMER OR APPLICANT WIL AGREEMENT.	HAVE ITS OWN METER. THERE IS FOR EACH METER SET, THE CONTROL THAN 200PSI, SERVICE LINE ID CROSS CONNECTION TO OTHE	SHALL BE USTOMER OR MUST BE R WATER
CONNECTION CHARGE 5/8" x3/4" METER FOR RESIDENTIAL CUSTON	MERS \$325.00	
ALL OTHER SIZE METERS : ACTUAL COST	PUBLIC SERVICE OF KENTU OF KENTU EFFECTI	CKY
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				FOR WEST PIK	E CO AND	EAST FL	OYD CO
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				ORIGINAL	SHEET	NO.	7
SANDY VALLEY WATER DISTRICT				CANCELLING	P.S.C.	KY NO.	1
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			were the state of				
u .	RULES	AND	REGULATIONS				

Discontinuance of Service By Utility

Sandy Valley may refuse or discontinue service to an applicant or customer, after proper notification, for failure to comply with its rules and regulations or state and municipal rules and regulations.

Service may be disconnected when a customer or applicant refuses or neglects to provide reasonable access to the premises, for fraudulent or illegal use of service, or for non-payment of bills. If discontinuance is for non-payment of bills, the customer will be given five days written notice separate from the original bill, and cut-off will not be less than twenty days after the mailing date of the original bill.

If prior to disconnection, a residential customer presents to the utility a written certificate signed by a physician, registered nurse, or other public health officer that such discontinuance will aggravate an existing illness or infirmity on the affected premises, service will not be terminated for thirty days beyond the termination date. An extension may not be granted beyond the original thirty days unless the second certificate is accompanied by an agreed partial payment plan.

When a dangerous condition is found to exist on the customer's premises the service may be shut off without notice, provided that notice be given immediately of the reason for the discontinuance or refusal and the corrective action to be taken.

Sandy Valley will not refuse landlords with good credit service because a delinquent customer of the utility. A tenant with good credit will not be denied service because of a prior delinquency of a delinquency incurred by a former landlord at that address. The utility will not terminate previously existing service to a non delinquent customer because that customer allows a delinquent customer to move into their home. Sandy Valley can deny service to an applicant who is a member of Publication Of

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				FOR WEST PIK	E CO AND EAST FI	JOYD CO
				P.S.C. KY. ORIGINAL	NO. 1 SHEET NO.	8
ANDY VALLEY WATER DISTRICT		_		CANCELLING	P.S.C. KY NO.	1
				ORIGINAL	SHEET NO	8
	RULES	AND	REGULATIONS		,	

household where the prior customer continues to live in the household and uses the service. Sandy Valley will not terminate service at a non delinquent address where a customer has more than one account; however, the utility may deny service to an applicant for service because of a delinquency at another address.

When a customer's service is disconnected at one location and then connected at another, the balance due at the original location may be transferred to the new location. The service at the new location may be discontinued if the customer becomes delinquent in his payment of the original balance.

Penalties

When a penalty is assessed due to late payment, any payment received shall first be applied to the bill for service rendered. In subsequent bills, a penalty shall not be assessed on an unpaid penalty. A penalty shall be assessed only once on each delinquent monthly bill.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

OCT 29 1992

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ISSUED	BY							2/90
		NAME	OF OFFICER		TITLE	P	DDRESS	0

	FORWEST PIKE CO AND EAST FLOYD Community, Town or City
	P.S.C. NO. 1
	ORIGINAL SHEET NO. 9
SANDY VALLEY WATER DISTRICT Tame of Issuing Corporation	CANCELLING P.S.C. NO. 1
	ORIGINAL SHEET NO. 9
CLASSIFIC	CATION OF SERVICE
	RATE PER UNIT
SPECIAL CHARGES	PER UNII
AND THE BILL ADJUSTED ACCORDINGLY.	THE CUSTOMER IS NOT MORE THE SUCH TEST SHOWS THE METER A REFUND OF \$6.00 CHARGE SHALL BE MADE
FOR SERVICE INVESTIGATION DURING RE	ARGE OF \$8.00 PER TRIP SHALL BE MADE
OR CROSTOR TO NOW CALIERD BY WALLIER	OF DISTRICT S FACILITIES.
INSPECTION FEE. A \$15.00 FEE WILL E	
INSPECTION FEE. A \$15.00 FEE WILL F	BE CHARGED FOR INSPECTION OF NEW
INSPECTION FEE. A \$15.00 FEE WILL F	BE CHARGED FOR INSPECTION OF NEW
INSPECTION FEE. A \$15.00 FEE WILL E SERVICE LINES FOR NEW METER TAP SE	PUBLIC SERVICE COMMISSION OF KENTUCKY
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		FORWEST PIKE CO AND EAST FLOYD
		P.S.C. Ky. No1
		ORIGINAL Sheet No. 10
Y VALLEY WATER DISTRICT		Cancelling P.S.C. Ky. No. 1
`		ORIGINAL Sheet No. 10
	· · · · · · · · · · · · · · · · · · ·	RULES AND REGULATIONS
0.00	FICE HOURS	
SA KY AM	NDY VALLEY WATER DISTRIC	CT'S OFFICE IS LOCATED ON OLD U.S. 23 AT BETSY I IS 606-478-5500.THIS OFFICE IS OPEN FROM 8 O'CI ED FOR LUNCH FROM 11:30 AM TO 12:30 PM MONDAY
OF	FICE CLOSED FOR THE FOL	LOWING HOLIDAYS.
NE	W YEAR'S DAY	
	OD FRIDAY	
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	IDAY AFTER	
	CEMBER 24TH	
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ee	TOBER 31ST	
		PUBLIC SERVICE COMMISSION
		OF KENTUCKY
		EFFECTIVE
		2.0.4000
		OCT 29 1992
		PURSUANT TO 807 KAR 5:011.
		SECTION 9 (1)
		of files
		made Was property
		BY: State of Annual State of A

Title

ISSUED BY_

Name of Officer

C2.95

Address

	P.S.C. Ky. No. 1
	ORIGINAL Sheet No. 11
SANDY VALLEY WATER DISTRICT	Cancelling P.S.C. Ky. No. 1
	ORIGINAL Sheet No. 11
RULES AND	REGULATIONS
NOTICE OF TROUBLE CONSUMER SHALL GIVE IMMEDIATE NOTICE ITIES OR UNSATISFACTORY SERVICE AND MAINTENANCE THE UTILITY MAY AT ANY TIME DEEMED N TO ANY CONSUMER OR CONSUMERS FOR THE OR IMPROVEMENTS UPON ANY PART OF ITS ASONABLE NOTICE OF SUCH SUPENSION OF THE UTILITY SHALL BE RESPONSIBLE FOR OF THE SERVICE LINE INSTALLED BY THE BE RESPONSIBLE FOR THE MAINTENANCE OBY THE CONSUMER. EXTENSION OF SERVICE EXTENSION OF SERVICE SHALL BE IN ACC.	OF ANYDEFECTS KNOWN TO CONSUMER. JECESSARY, SUSPEND WATER SERVICE REPURPOSE OF MAKING REPAIRS, CHANGES RESISTEM. THE UTILITY SHALL GIVE RE- RESERVICES TO THE CONSUMER. RETHE MAINTENANCE OF THAT PORTION RETURN UTILITY AND THE CONSUMER SHALL RETURN OF THAT PORTION THEREOF INSTALLED
2, LINE RELOCATIONS WHEN NECESSARY TO MOVE OR RELOCATE F PARTY OR PARTIES REQUESTING SUCH REL	PACILITIES, THE COST WILL BE PAID BY LOCATION.
BILLING, COLLECTION, PENALTIES BILLS FOR WATER SERVICE FURNISHED BY LATER THAN THE 10TH DAY OF THE MONTH 20 DAYS. A 10% LATE PAYMENT PENALTY DUE DATE OF ANY ACCOUNT.	AND WILL BE DUE AND PAYABLKE WITHIN
	PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE
	OCT 29 1992
E OF ISSUE 9 30 - 92 Month Day Year UED BY	DATE EFFECTIVE PURSUANT TO 807 KAR 5:011 Month Pursuant To 807 KAR 5:011 Month Pursuant To 807 KAR 5:011 Month Pursuant To 807 KAR 5:011 Pursuant To 807 KAR 5:011
Name of Officer	Title

FOR WEST PIKE CO AND EAST FLOYD CO