

RATES, RULES AND REGULATIONS

SECTION III - PAYMENT OF BILLS

1. Water bills shall become delinquent on the date indicated on the bill, which is twenty one (21) days after the billing date; at which time a ten (10) percent penalty is added and shown on the bill as the gross amount due.
2. Following the delinquency of a bill, a reminder notice will be mailed to the customer showing the gross amount as being due. Twenty (20) days prior to the next billing date, a ten (10) day cutoff notice will be issued.
3. Any water user who has been delinquent or has refused to pay past bills may be required to place a cash deposit with the District in the sum equal to the estimated charge for water for a three (3) month period.
4. In the event that the water service is discontinued for non-payment of bills or failure to comply with the District Rules and Regulations, a sum of Two (\$2.00) Dollars will be added to the bill and the property owner or customer will be required to pay the full amount due plus the Two (\$2.00) Dollars reconnection fee before the water service will be restored to said property. The customer shall be required to again deposit Fifteen (\$15.00) Dollars cash the same as a new customer.

SECTION IV - ADJUSTMENT OF WATER BILLS

1. No reduction in water charges or billing shall be made for leakage except in cases where it shall occur on an investigation that the leakage is underground and not subject to detection by ordinary methods and where the owner and other occupants of the premises are free from negligence in causing or failing to report the leakage, or in cases during periods of emergency where and by reason of shortages of material or manpower immediate repairs are not available. No reduction for leakage shall be permitted in an amount to exceed fifty (50) percent of the estimated leakage.

SECTION V - METER TEST

1. Meters will be removed and tested for accuracy when requested by any water customer providing that the water customer or a representative of the customer accompany said meter to the

Date of Issue 8 31 70 Date Effective 10 1 70
 Month Day Year Month Day Year

Issued by L. M. Clout Chairman, Board of Comm. 2514 Dixie Highway
 Officer Sd. Ft. Mitchell
 Kenton County, Ky.

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 ENGINEERING DIVISION

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