

Form For Filing Rate Schedules

For Entire Area Served

EAST KENTUCKY UTILITIES, INC.

Name of Issuing Corporation

Community, Town or City

P.S.C. NO. 1

85th SHEET NO. 1

CANCELLING P.S.C. NO. 1

84th SHEET NO. 1

CLASSIFICATION OF SERVICE

RATE  
PER UNIT

RATE SCHEDULE: Applicable in all territory served by Company

AVAILABILITY OF SERVICE: For all residential and commercial purposes

RATE MONTHLY

FIRST 1 MCF

OVER 1 MCF

MINIMUM BILL

PLUS

A Rate adder of \$.02742 per MCF  
to cover cost of Main Extension

KY W VA gas Settlement  
Surcharge \$.8048 per MCF

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

NOV 1 1993

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY: [Signature]  
PUBLIC SERVICE COMMISSION MANAGER

\$9.7827 (1)

6.8278 (1)

\$9.78 (1)

DATE OF ISSUE November 2, 1993 DATE EFFECTIVE NOVEMBER 1, 1993  
ISSUED BY [Signature] TITLE PRESIDENT  
Name of Officer

Issued by authority of an Order of the Public Service Commission of Kentucky in

Case No. 90-002-W

Dated November 1, 1993

*C12-94*



FOR ENTIRE AREA SERVED

P.S.C. Ky. No. 1

1st Revised Sheet No. 2

Cancelling P.S.C. Ky. No. 1

Original Sheet No. 2

EAST KENTUCKY UTILITIES, INC.

RULES AND REGULATIONS

( 9 ) A reconnection charge of \$ 35.00 shall be paid before service is restored following disconnection for non-payment of bill.

(10 ) A reconnection charge for customers who request discontinuance of service and subsequently re-establishes service at the same premises within twelve ( 12 ) months is \$ 50.00.

(11 ) A transfer of service charge for customers moving from one location to another is \$ 25.00.

(12 ) A service charge of \$ 15.00 will be made to collect a delinquent bill after written notice has been mailed to the customer stating that the bill is delinquent. Failure to pay the account at this time will result in termination of service.

(13 ) A service charge of \$ 20.00 will be made to any customer whose check is returned from the bank for insufficient funds. The account shall be considered in arrears and subject to termination under 807 KAR Section II.

(14 ) Mobile trailers shall be considered temporary service and subject to a connection charge of \$ 75.00. If service line, meter loop, etc. are to place the charge shall be \$ 25.00.

(15 ) Discontinuance of Service

The utility shall refuse or discontinue service to an applicant or customer, after proper notice for failure to comply with its rules and regulations or state and municipal rules and regulations, when a dangerous condition is found to exist on the customers or applicants premises, when a customer or applicant refuses or neglects to provide reasonable access to the premises for fraudulent or illegal use of service, or for nonpayment of bill.

If discontinuance is for nonpayment of bills, the customer shall be given at least ( 10 ) days written notice, separate from the original bill, and cut-off shall be effected not less than twenty-seven (27) days after the mailing date of the original bill unless, prior to discontinuance, a residential customer presents to the utility a written certificate, signed by a physician, registered nurse, or public health officer, that such discontinuance will aggravate an existing illness or infirmity on the affected premises, in which case discontinuance may be effected

PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

BY: *[Signature]*  
PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE  
OCT 10 1990  
PUBLIC SERVICE COMMISSION MANAGER

DATE OF ISSUE October 15, 1990  
Month Day Year

DATE EFFECTIVE October 10, 1990  
Month Day Year

ISSUED BY *[Signature]*  
Name of Officer

President  
Title

P.O. Box 551  
Prestonsburg, KY 41653  
Address

*C5-94*

FOR ENTIRE AREA SERVED

P.S.C. Ky. No. 1

1st Revised Sheet No. 3

Cancelling P.S.C. Ky. No. 1

Original Sheet No. 3

EAST KENTUCKY UTILITIES, INC

RULES AND REGULATIONS

not less than thirty ( 30 ) days from the date the utility notifies the customer, in writing, of state and federal programs which may be available to aid in payment of bills and the office to contact for such possible assistance.

Budget payment plan - available per 807KAR 5:006, section 11 (2) (b)

( 16 ) For each meter a customer has, a deposit may be required but not an amount excess of 2/12 of his estimated annual bill

( 17 ) Standard pressure 6 ounces per 807KAR 5:021 Section 16 (2)

( 18 ) Average heating value is same as wholesale supplier Kentucky West Virginia Gas Company.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

OCT 10 1990

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: [Signature]  
PUBLIC SERVICE COMMISSION MANAGER

DATE OF ISSUE October 15, 1990  
Month Day Year

DATE EFFECTIVE October 10, 1990  
Month Day Year

ISSUED BY [Signature]  
Name of Officer

President  
Title

P.O. Box 551  
Prestonsburg, KY 41653  
Address

*C5-94*

Entire Area Served  
Community, Town or City

E.R.C. NO. 1

Original SHEET NO. 4

CANCELLING E.R.C. NO.

SHEET NO.

EAST KENTUCKY UTILITIES, INC.

Name of Issuing Corporation

RULES AND REGULATIONS

I further agree that should I default in payment of a monthly budget amount for 30 days that this plan of payment shall be canceled on notice by company mailed to my address and my account shall be adjusted by credits given and I then revert to a regular customer status.

Dated this \_\_\_ day of \_\_\_, 19\_\_.

Approved:

Customer

Address

Account Number

(16) NOTICE TO DISCONTINUE NATURAL GAS SERVICE:

NOTICE TO DISCONTINUE NATURAL GAS SERVICE

CHECKED  
Energy Regulatory Commission  
FEB 4 1981  
by B. Richmond  
RATES AND TARIFFS

To: \_\_\_\_\_

Amount Due \$ \_\_\_\_\_ by \_\_\_\_\_

Account No. \_\_\_\_\_

DATE OF ISSUE November 27, 1980  
Month Day Year

DATE EFFECTIVE October 30, 1980  
Month Day Year

ISSUED BY David H. Allen  
Name of Officer

President  
Title

Prestonsburg, Ky.  
Address

5-94

Entire Area Served  
Community, Town or City

E.R.C. NO. 1

Original SHEET NO. 5

CANCELLING E.R.C. NO.

SHEET NO.

EAST KENTUCKY UTILITIES, INC.

Name of Issuing Corporation

RULES AND REGULATIONS

You are hereby notified that your delinquent account in the sum of \$\_\_\_\_\_ has not been paid although repeated demands and effort have been made to collect same. Your service will be discontinued unless this account is paid or agreeable solution to pay same on or before the \_\_\_\_\_ day of \_\_\_\_\_ 19\_\_\_\_, which is more than 27 days after the mailing date of the original bill. Unless you furnish us with written certificate signed by a physician, registered nurse or public health officer that such discontinuance will aggravate an existing illness or infirmity on the affected premises, in which case this notice will be suspended for 30 days.

You are further advised that the State and Federal Government has a program for assistance for those who are eligible located on North Lake Drive, Prestonsburg, Kentucky, we have a budget plan which has been advertised in our local paper, which you may apply for at our office.

Dated this the \_\_\_\_\_ day of \_\_\_\_\_, 19\_\_\_\_\_.

CHECKED  
Energy Regulatory Commission  
FEB 4 1981  
by B. Westmond  
RATES AND TARIFFS

By \_\_\_\_\_

DATE OF ISSUE November 27, 1980  
Month Day Year

DATE EFFECTIVE October 30, 1980  
Month Day Year

ISSUED BY David S. Allen  
Name of Officer

President  
Title

Prestonsburg, KY. C-5-94  
Address

Entire Area Served  
Community, Town or City

E.R.C. NO. 1

Original SHEET NO. 6

CANCELLING E.R.C. NO.

SHEET NO.

EAST KENTUCKY UTILITIES, INC.  
Name of Issuing Corporation

RULES AND REGULATIONS

(17) LETTER FOR DISCONTINUANCE OF SERVICE:

TO:  
Name \_\_\_\_\_  
Address \_\_\_\_\_  
Account Number \_\_\_\_\_

Your delinquent account amounts to \$ \_\_\_\_\_ covering more than \_\_\_\_\_ months billing for natural gas service, we have made numerous efforts to collect this account, without success, a copy of said notice mailed you is attached.

This is to notify you that pursuant to Section 11(2) (a) of 807 KAR 50:015 rules and regulations of Energy Regulatory Commission that service will be discontinued as of \_\_\_\_\_, 198\_\_\_\_\_ being more than 27 days after the mailing date of the original bill.

You are further advised that under state and Federal aid programs, administered by the Commonwealth of Kentucky Department For Human Resources, Bureau For Social Insurance, located on North Lake Drive, Prestonsburg, Kentucky, a program provides for payment of utility bills under certain conditions you should contact the above office for such assistance as you so desire.

You are further advised that we have heretofore advertised in Floyd County Times a weekly newspaper that we have a budget payment plan, whereby a customer may elect to pay a fixed amount each month on a yearly basis in lieu of monthly billings based on actual usage. You may contact our office for details of this plan, this plan applies only to residential customers.

FEB 4 1981  
by *[Signature]*  
RATES AND TERMS

Upon discontinuance of your service, to be re-connected for service, a charge is made of \$ 15.00 in addition to requirements that your account be paid in full.

DATE OF ISSUE November 27, 1980 DATE EFFECTIVE October 30, 1980  
Month Day Year Month Day Year  
ISSUED BY *[Signature]* President Prestonsburg, Ky. C5-94  
Name of Officer Title Address

Entire Area Served  
Community, Town or City

E.R.C. NO. 1

Original SHEET NO. 7

CANCELLING E.R.C. NO.

SHEET NO.

EAST KENTUCKY UTILITIES, INC.

Name of Issuing Corporation

RULES AND REGULATIONS

(18) DEPOSIT REQUIREMENTS

Each applicant for service may be charged a deposit of 2/12 of the estimated annual bill of such applicant, to be paid prior to rendering of service. Each applicant shall be issued a deposit receipt showing name, location of initial premises occupied, date and amount of deposit paid.

(19) BILL ADJUSTMENT PROCEDURES

Bill Adjustment. (1) Whenever a meter in service is found upon periodic request or complaint test to be more than two percent (2%) fast, additional tests shall be made at once to determine the average error of the meter. Said tests shall be made in accordance with the commission's regulation applicable to the type of meter involved.

(2) If the result of tests on a customer's meter shows an average error greater than two percent (2%) fast, then the customer's bills, for the period during which the meter error is known to have existed, shall be recomputed and the account adjusted on the basis of the test. In the event the period during which the meter error existed is unknown, then the customer's bill shall be recomputed for one-half (1/2) of the elapsed time since the last previous test but in no case to exceed twelve (12) months. (See exception in subsection (5) of this section.)

(3) If the result of tests on a customer's meter shows an average error greater than two percent (2%) slow, then the customer's bill, for the period during which the meter error is known to have existed, may be recomputed and the account adjusted on the basis of the test. In the event the period during which the meter error existed is unknown, then the customer's bill may be recomputed for one-half (1/2) of the elapsed time since the last previous test but in no case to exceed twelve (12) months.

(4) It shall be understood that when a meter is found to have an error in excess of two percent (2%) fast or slow the figure for calculating the amount of refund or the amount to be collected by the utility shall be that percentage of error as determined by the test; i.e., it is the duty of the utility to maintain the accuracy of its measuring devices as nearly 100 percent as is commercially practicable. Therefore, percent error shall be that difference as between 100 percent and that amount of error as is indicated by the test.

(5) The burden of maintaining measuring equipment so that it will register accurately is upon the utility; therefore, if meters are found upon test to register fast and if time for

periodic test has overrun to the extent that one-half (1/2) of the time elapsed since the last previous test exceeds twelve (12) months, the refund shall be for the twelve (12) months as specified in subsection (2) of this section and in addition thereto, a like refund for those months exceeding the periodic test period; provided, however, that the commission may relieve the utility from this requirement in any particular case in which it is shown that the failure to make the periodic test was due to causes beyond the utility's control.

(6) Each utility shall make a reasonable attempt to determine if the amount of consumption for the current billing period for each customer is unduly excessive. If a comparison of consumption indicates a necessity therefor, a test of the customer's meter shall be made, and if the meter is found to register incorrectly to the customer's prejudice more than two percent (2%), the utility shall recalculate the customer's bills in accordance with the foregoing provisions.

(7) When a meter is tested and it is found necessary to make a refund or back bill a customer, the customer shall be notified in substantially the following form:

On \_\_\_\_\_, 19\_\_\_\_, the meter bearing identification No. \_\_\_\_\_ installed in your building located at \_\_\_\_\_ (Street and Number) in \_\_\_\_\_ (City) was tested at \_\_\_\_\_ (On premises or elsewhere) and found to register \_\_\_\_\_ (Percent fast or slow) The meter was tested on \_\_\_\_\_ (Periodic, Request, Complaint) test.

Based upon this we herewith \_\_\_\_\_ (Charge or Credit) you with the sum of \$ \_\_\_\_\_, which amount has been noted on your regular bill.

Energy Regulatory Commission  
FEB 4 1981  
by *S. Redmond*  
RATES AND TABLES

DATE OF ISSUE November 27, 1980  
Month Day Year

DATE EFFECTIVE October 30, 1980  
Month Day Year

ISSUED BY *David S. Allen*  
Name of Officer

President  
Title

Prestonsburg, Ky. *C 5-24*  
Address

EAST KENTUCKY UTILITIES, INC.

Name of Issuing Corporation

RULES AND REGULATIONS

(20) DISCONTINUANCE OF SERVICE PROCEDURES

Discontinuance of Service. (1) The utility may refuse or discontinue to serve an applicant or customer under the following conditions:

(a) For noncompliance with its rules and regulations. However, no utility shall discontinue or refuse service to any customer or applicant for violation of its rules or regulations without first having made a reasonable effort to induce the customer or applicant to comply with its rules and regulations as filed with the commission. After such effort on the part of the utility, service may be discontinued or refused only after the customer shall have been given at least ten (10) days' written notice of such intention, mailed to his last known address.

(b) When a dangerous condition is found to exist on the customer's or applicant's premises, the service shall be cut off without notice or refused, provided that the utility notify the customer or applicant immediately of the reasons for the discontinuance or refusal and the corrective action to be taken by the applicant or customer before service can be restored.

(c) When a customer or applicant refuses or neglects to provide reasonable access to the premises for the purpose of installation, operation, meter reading, maintenance or removal of utility property the utility may discontinue or refuse service only after the customer or applicant shall have been given at least fifteen (15) days' written notice of such intention.

(d) A utility shall not be required to furnish service to any applicant when such applicant is indebted to the utility for service furnished until such applicant shall have paid such indebtedness.

(e) A utility may refuse or discontinue service to a customer or applicant if the customer or applicant does not comply with state, municipal or other codes, rules and regulations applying to such service.

(2) The utility may discontinue service under the following conditions:

(a) For nonpayment of bills. However, no utility shall discontinue service to any customer for nonpayment of bills (including delayed charges) without first having made a reasonable effort to induce the customer to pay same. The customer shall be given at least ten (10) days' written notice, but the cut-off shall not be effected before twenty-seven (27) days after the mailing date of the original bill. Such termination notice shall be exclusive of and separate from the original bill. If, prior to discontinuance of service, there is delivered to the utility office payment of the amount in arrears, then discontinuance of service shall not be made, or as to residential service where a written certificate is filed signed by a physician, a registered nurse or a public health officer stating that, in the opinion of the per-

son making the certification discontinuance of service will aggravate an existing illness or infirmity on the affected premises, service shall not be discontinued until the affected resident can make other living arrangements or until thirty (30) days elapse from the time of the utility's notification to the customer in writing of the existence of local, state and federal programs providing for the payment of utility bills under certain conditions and of the offices to contact for such possible assistance. Residential service shall not be discontinued where the customer and the utility have reached agreement on a partial payment plan pursuant to paragraph (b) herein. The written notice for any discontinuance of residential service shall advise the customer of his rights under paragraphs (a) and (b) herein and of his right to dispute the reasons for such discontinuance.

(b) Every gas and electric utility subject to the jurisdiction of the Energy Regulatory Commission shall have an employee available during regular working hours to answer questions regarding a customer's bill and to resolve disputes over the amount of such bill. Such employee shall be authorized to negotiate partial payment plans of an outstanding bill and accept payments where the customer has shown good faith in attempting to meet his financial obligations to the utility. Said employee shall be authorized by the utility to consider and shall consider proposals by the customer for a partial payment plan and retention of service. Each jurisdictional gas and electric utility shall develop a budget payment plan whereby a customer may elect to pay a fixed amount each month on a yearly basis in lieu of monthly billings based on actual usage. The provisions of this section relating to partial payments and budget plans shall apply only to a utility's residential customers. It shall be the responsibility of the utility to disseminate information to its customers regarding the availability of such budget payment plans. If the commission finds, upon application, that a budget plan for residential customers would materially impair or damage the utility's credit or operations, then it may grant the utility an exemption from the requirements of the budget plan. No exemption may extend beyond one (1) year without another application by the utility and a finding by the commission that said exemption should be allowed.

(c) For fraudulent or illegal use of service. When the utility has discovered evidence that by fraudulent or illegal means a customer has obtained unauthorized service or has diverted the service for unauthorized use or has obtained service without same being properly measured, the service to the customer may be discontinued without notice. The utility shall not be required to restore service until the customer has complied with all rules of the utility and regulations of the commission and the utility has been reimbursed for the estimated amount of the service rendered and the cost to the utility incurred by reason of the fraudulent use.

CHECKED  
Energy Regulatory Commission  
FEB 4 1981  
by S. Richmond  
RATES AND TABLES

DATE OF ISSUE November 27, 1980  
Month Day Year

DATE EFFECTIVE October 30, 1980  
Month Day Year

ISSUED BY David L. Allen  
Name of Officer

President  
Title

Prestonsburg, Ky. C5-94  
Address

Entire Area Served  
Community, Town or City

E.R.C. NO. 1

Original SHEET NO. 9

CANCELLING E.R.C. NO.

SHEET NO.

EAST KENTUCKY UTILITIES, INC.

Name of Issuing Corporation

RULES AND REGULATIONS

(21) METER TESTING PROCEDURES

All meters shall be tested prior to being put in service by use of approved Bell Type Prover by a qualified, certified meterman, approved by the Commission. Test Cards are to be maintained giving test date, calculations, before and after test, a statement of "as found" and "as left", statement of repairs made, identifying number of meter, type and capacity and constant of meter, with seal affixed, and signed by person making said test.

(22) EXTENSION OF SERVICE

An extension of 100 feet or less shall be made to an existing distribution main without charge for a prospective customer who shall apply for and contract to use service for one (1) year or more and provides guarantee for such service.

CHECKED  
Energy Regulatory Commission  
FEB 4 1981  
by *B. Redmond*  
RATES AND TARIFFS

DATE OF ISSUE November 27, 1980  
Month Day Year

DATE EFFECTIVE October 30, 1980  
Month Day Year

ISSUED BY *David S. Allen*  
Name of Officer

President  
Title

Prestonsburg, Ky. *C 5-94*  
Address