T64-0955



July 16, 2003

Kentucky Public Service Commission P.O. Box 615 211 Sower Blvd. Frankfort, Kentucky 40602

RECEIVED

JUL 1 8 2003

PUBLIC SERVICE COMMISSION

Re: QCC, Inc., Case No. 91-424, as amended

Dear Sir or Madam:

Please be advised that effective June 30, 2003 the above referenced company, QCC Inc., ceased operations in the State of Kentucky. Please cancel any tariff and close the docket relating to this company.

If you have any questions, please contact me at 913-492-1230 ext. 5132.

Sincerely,

Robert X Bye Vice President and General Counsel

8829 Bond Street Overland Park, KS 66214 (913) 492-1230 • FAX: (913) 492-1684

# QCC, Inc.

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# QCC, INC.

# P.O. Box 43958 Lexington, Kentucky 40253

# RATES, RULES and REGULATIONS for FURNISHING

# RESALE TELECOMMUNICATIONS SERVICES

# Filed with the

# PUBLIC SERVICE COMMISSION OF KENTUCKY

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for longdistance telecommunication services provided by QCC, Inc. between points within the Commonwealth of Kentucky.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

NOV 17 1995

PURSUANT TO 807 KAR 5:011, SECTION 9 (1) BY: <u>Jocken C. Meel</u> FOR THE PUBLIC SERVICE COMMISSION

Effective: Issued By Get, Inc.	November	17,	1995
ISSUED BY GEEN INC.			
By John Cinelli,	President		-
$\bigvee$			

Kentucky Tariff No. 1 Original Page 1

# CHECK SHEET

The Title Page and Pages 1 to 33, inclusive, of this tariff are effective as of the date shown. Original and revised pages, as named below, contain all changes from the original tariff that are in effect on the date thereon except as otherwise noted.

Effective: November 17, 1995 Issued By Oct, Inc. By: John Cinelli, President

# TARIFF FORMAT

**Page Numbering -** Page numbers appear in the upper right hand corner of the page. Pages are numbered sequentially. From time to time new pages may be added to the tariff. When a new page is added between existing pages a decimal is added to the preceding page number. For example, a new page added between Pages 3 and 4 would be numbered 3.1.

**Explanation of Symbols -** When changes are made in any tariff sheet, a revised sheet will be issued canceling the tariff sheet affected. Changes will be identified on the revised page(s) through the use of the following symbols:

- (C) To signify changed regulation.
- (D) To signify discontinued rate or regulation.
- (I) To signify increased rates.
- (M) To signify material relocated from one page to another without change.
- (N) To signify new rate, regulation, or text.
- (R) To signify reduced rate.
- (T) To signify a change in text, but no change in rate or regulation.
  PUBLIC SERVICE COMMISSION

OF KENTUCKY

NOV 17 1995

PURSUANT TO 807 KAR 5:011. SECTION 9 (1) BY: <u>(Janden C. Meil</u> FOR THE PUBLIC SEF.VICE COMMISSION

Effective: November 17, 1995 Issued By Sec., Inc. By John Cinelli, President

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PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

NOV 17 1995

PURSUANT TO 807 KAR 5:011, SECTION 9 (1) BY: <u>Gordon C. Mal</u> FOR THE PUBLIC SERVICE COMMISSION

Effective: November 17, 1995 Issued By ROC, Inc. By: John Cinelli, President

# Application of Tariff

This tariff contains the regulations and rates applicable to the furnishing of intrastate resale common carrier communications service by QCC, Inc. within the State of Kentucky.

> PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

NOV 17 1995

PURSUANT TO 807 KAR 5:011, SECTION 9 (1) BY: Anden C. Wiel FOR THE PUBLIC SERVICE COMMISSION

Effective:		17,	1995
Issued By ACC, Inc.		-	
(NC)			
ву:			_
Vohn Cimetti,	President		

#### SECTION 1 - TERMS AND ABBREVIATIONS

Access Line - An arrangement which connects the Customer's telephone to a QCC designated switching center or point of presence.

Authorized User - A person, firm, corporation, or any other entity authorized by the Customer to utilize the Carrier's service.

#### Available Usage Balance

The amount of usage remaining on a Debit Account at any particular point in time. Each Debit Account has an Initial Account Balance which is stated either in U.S. dollars or Call Units, depending upon the type of service. The Available Balance is depleted as services provided by the Company are utilized by the Customer.

**Customer or End User** - The person, firm, corporation or other entity which orders, cancels, amends or uses service and is responsible for payment of charges and compliance with the Company's tariff.

**Company or Carrier** - QCC, Inc. unless otherwise clearly indicated by the context.

# Debit Account

An account which consists of a pre-paid usage balance depleted on a real-time basis during each Debit Service call.

#### Debit Card

A card issued by the Company which provides the Customer with a Personal Account code and instructions for accessing the Carrier's network.

#### Debit Service Call

A service accessed via a "1-800" or other access code dialing sequence whereby network usage for each call is deducted from the available usage balance on a Company issued Debit Account.

Issued:	October	18,	1995
Issued by au	thority of an	order	of
the Public S	ervice Commiss	ion of	
Kentucky in	Case No.		
dated:			

OF KENTUCKY EFFECTIVE Effective: November 17, 1995 Issued By QCC, Inc. <u>NOV 17 1995</u> By: Cinelli, President John PURSUANT TO 807 KAR 5:011. SECTION 9(1) Jordan C. neel BY: FOR THE PUBLIC SERVICE COMMISSION

PUBLIC SERVICE COMMISSION

#### SECTION 1 - TERMS AND ABBREVIATIONS, CON'T.

**Equal Access -** Where the local exchange company central office provides interconnection to interexchange carriers with Feature Group D circuits. In such end offices, customers presubscribe their telephone line(s) to their preferred interLATA carrier.

#### Initial Usage Balance

The amount of usage on a Debit Account upon issuance and before any depleting call activity.

LEC - Local Exchange Company.

#### Marks

A collective term to mean such items as trademarks, service marks, trade names and logos; copyrighted words, artwork, designs, pictures or images; or any other device or merchandise to which legal rights or ownership are held or reserved by an entity.

**Personal Account Code-** A numeric or alpha-numeric sequence unique to each Travel Card or Debit Card.

**P.S.C. KY -** Public Service Commission of Kentucky.

QCC - Refers to QCC, Inc.

# Renewal

A method of replenishing a Debit Account's Available Usage Balance with additional minutes of usage as authorized and paid for by the Customer.

#### Sponsor

A corporation or other legal entity that exclusively permits the use of its Marks to the company for use with telephone cards or other merchandise, and contracts with the company for the marketing of the services described herein/

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE Effective: November 17, 1995 Issued: October 18, 1995 Issued by OC, Inc. Issued by authority of an order of NOV 17 1995 the Public Service Commission of Kentucky in Case No. By: dated: Cinelli, Preside URSUANT TO 807 KAR 5:011. John SECTION 9(1) Jorden C. neil BY: FOR THE PUBLIC SERVICE COMMISSION

dated:

### SECTION 1 - TERMS AND ABBREVIATIONS, CON'T.

Special Access Origination/Termination - Where access between the customer and the interexchange carrier is provided on dedicated circuits. The cost of these dedicated circuits is billed by the access provider directly to the end user.

Switched Access Origination/Termination - Where access between the customer and the interexchange carrier is provided on local exchange company Feature Group circuits and the connection to the customer is a LEC-provided business or residential access line. The cost of switched Feature Group access is billed to the interexchange carrier.

**V & H Coordinates -** Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage is used for the purposed of rating calls.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE Issued: October 18, 1995 Effective: November 17, 1995 Issued by authority of an order of Issued By QCC, Inc. the Public Service Commission of NOV 17 1995 Kentucky in Case No. Bγ Cinelli, President PURSUANT TO 807 KAR 5011. Iohn SECTION 9(1) anden C. neel BY: FOR THE PUBLIC SERVICE COMMISSION

# SECTION 2 - RULES AND REGULATIONS

# 2.1 Undertaking of the Company

QCC services and facilities are furnished for intrastate communications originating at specified points within the state of Kentucky under terms of this tariff. Intrastate service is offered in conjunction with interstate service.

QCC installs, operates, and maintains the communications services provided hereinunder in accordance with the terms and conditions set forth under this tariff. QCC may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the Customer, to allow connection of a Customer's location to the QCC network. The Customer shall be responsible for all charges due for such service arrangement.

The Company's services and facilities are provided on a monthly basis unless otherwise provided, and are available twenty-four hours per day, seven days per week.

# 2.2 Limitations

- **2.2.1** Presubscribed service is offered in Equal Access areas only. Travel service is available from all areas.
- 2.2.2 Service is offered subject to the availability of the necessary facilities and equipment and subject to the provisions of this tariff.
- 2.2.3 QCC reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer is using service in violation of provisions of this tariff or of the law.

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Effective: November 17, 1995 Issued By QCC Inc. NOV 17 1995 John Cinelli, President URSUANT TO 807 KAR 5011. By: SECTION 9(1) Juden C. nerl BY: FOR THE PUBLIC SERVICE COMMISSION

SECTION 2 - RULES AND REGULATIONS, CON'T.

- 2.2 Limitations, con't
  - 2.2.4 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.

#### 2.3 Use

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited.

### 2.4 Liabilities of the Company

- 2.4.1 QCC liability for damages arising from any failure of service shall not exceed an amount equivalent to the charge to the Customer for the period during which the failure occurs.
- 2.4.2 The Company shall not be liable for any claim or loss not directly caused by negligence of the Company.
- 2.4.3 QCC shall not be liable for any claim, loss or refund as a result of loss or theft of Debit Cards of Personal Account codes issued for use with the company's services. Nor will the company be liable for any claim, loss or refund on any unused balance remaining on a Debit Card provided to a Customer before or after the expiration date assigned to each Debit Account.

OF KENTUCKY EFFECTIVE Effective: November 17, 1995 ssued By ACC, Inc. NOV 17 1995 Issued By ACC, Inc.  $(\Box)$ PURSUANT TO 807 KAR 5:011. By: ohn Cinelli, President SECTION 9(1) Anden C. neel BY: FOR THE PUBLIC SERVICE COMMISSION

PUBLIC SERVICE COMMISSION

# 2.5 Deposits and Advance Payments

The Company does not require deposits or advance payments.

#### 2.6 Taxes

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates for those services billed in arrears. Taxes are included in the rate for all pre-paid services, such as the Debit Card.

# 2.7 Terminal Equipment

The Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a telephone set, PBX or key system. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. The Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry as endorsed by the Federal Communications Commission.

# 2.8 Installation and Termination

Service is installed upon mutual agreement between the Customer and the Company. The service agreement does not alter rates specified in this tariff.

Issued: October 18, 1995 Issued by authority of an order of the Public Service Commission of Kentucky in Case No. dated:

Effective: November 17, 1995 NOV 17 1995 Issued By QCC, Inc. 14 John Cinelli, President PURSUANT TO 807 KAR 5011. By: SECTION 9(1) BY: Joedan C. Meel FOR THE PUBLIC SERVICE COMMISSION

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

# 2.9 Payment for Service

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer or to an Authorized User of the Customer by QCC. All charges due by the Customer are payable to the Company or to the Company's authorized billing agent (such as a local exchange telephone company or other authorized entity). Terms of payment shall be according to the rules and regulations of the billing agent and subject to the rules of regulatory agencies, including the P.S.C Ky.

The Customer shall be responsible for all calls placed via the Debit Account as the result of the customer's intentional or negligent disclosure of their Personal Account Code. Payments for service provided in association with Company-issued Debit Accounts must be received by the Company or its authorized agent prior to the activation of the Customer's Debit Account.

Any objections to billed charges must be reported to the Company or its billing agent within sixty days after receipt of bill. Contested charges will be handled in accordance with 807 KAR 5:006, Section 9. Adjustments to Customer's bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate. All invoices are due and payable within thirty (30) days from the date of invoice. All amounts owed after the due date are subject to late payment penalty charges of 1.5% per month. The penalty may be assessed only once on any bill for rendered service. The penalty may be assessed only once on any bill for rendered service.

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Effective: November 17, 1995 ssued By OGC, Inc. NOV 17 1995 Issued By OCC, Inc. By: PURSUANT TO 807 KAR 5:011. By: John Cinelli, President SECTION 9(1) Anden C. neel BY:\_ FOR THE PUBLIC SERVICE COMMISSION

#### 2.10 Cancellation by Customer

Service may be cancelled by the Company proptly upon receipt of a cancellation request from the Customer. This request does not need to be in any particular form. Upon cancellation a final bill will be prepared. Customers will be informed to use access codes from other carriers in order to avoid additional charges by QCC until a primary interexchange carrier order is processed by the local exchange company.

# 2.11 Interconnection

Service furnished by QCC may be connected with the services or facilities of other carriers. Such service or facilities, if used, are provided under the terms, rates and conditions of the other carrier. The Customer is responsible for all charges billed by other carriers for use in connection with QCC service. Any special interface equipment or facilities necessary to achieve compatibility between carriers is the responsibility of the Customer.

# 2.12 Refusal or Discontinuance by Company

QCC may refuse or discontinue service under the following conditions. Unless otherwise stated, the Customer will be given ten (10) days written notice and allowed a reasonable time to comply with any rule or remedy any deficiency.

- (a) For non-compliance with and/or violation of any State or municipal law, ordinance or regulation pertaining to telephone service.
- (b) For the use of telephone service for any other property or purpose other than that described in the application.
- (c) For failure to meet the Company's credit requirements COMMISSION OF KENTUCKY

Issued: October 18, 1995 Issued by authority of an order of the Public Service Commission of Kentucky in Case No. dated:

Effective: November 17, 1995 Issued By Off.) Inc. NOV 17 1995 Cinetti, Presiden PURSUANT TO 807 KAR 5011. By: Johh SECTION 9(1) BY: Jorden C. neel FOR THE PUBLIC SERVICE COMMISSION

EFFECTIVE

2.12 Refusal or Discontinuance by Company (continued)

- (d) For neglect or refusal to provide reasonable access to the Company for the purpose of inspection and maintenance of equipment owned by the Company.
- (e) For non-compliance with and/or violation of the Commission's regulations or the Company's rules and regulations on file with the Commission, provided ten (10) working days written notice is given before termination.
- (f) For non-payment of bills for telephone service. Suspension or termination of service shall not be made without ten (10) working days written notice to the Customer. Under no circumstances shall service be terminated before twenty (20) days after the mailing date of the original unpaid bill.
- (g) Without notice in the event of Customer use of equipment in such a manner as to adversely affect the Company's equipment or the Company's service to others. The Company shall notify the Customer immediately in writing and, if possible, orally of the reasons for the termination of refusal. Such notice shall be recorded by the Company and shall include the corrective action to be taken by the Customer or utility before service can be restored or provided.
- (h) Without notice in the event of tampering with the equipment furnished and owned by the Company. The Company shall notify the Customer immediately in writing and, if possible, orally of the reasons for the termination of refusal. Such notice shall be recorded by the Company and shall include the corrective action to be taken by the Customer or utility before service can be restored or provided.

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# 2.12 Refusal or Discontinuance by Company (continued)

- (i) Without notice in the event of unauthorized or fraudulent use of service. Within 24 hours after such termination, the Company shall send written notification to the Customer of the reasons for termination and inform the customer of his/her right to challenge the termiantion by filing a formal complaint with the Commission. Whenever service is discontinued for fraudulent use of service, the Company may, before restoring service, require the Customer to make, at his own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.
- (j) For failure of the Customer to make proper application for service.
- (k) For Customer's breach of the contract for service between the Company and the Customer. The Company shall notify the Customer immediately in writing and, if possible, orally of the reasons for the termination of refusal. Such notice shall be recorded by the utility and shall include the corrective action to be taken by the Customer or utility before service can be restored or provided.
- (i) Without notice in the event of unauthorized or fraudulent use of service. Within 24 hours after such termination, the Company shall send written notification to the Customer of the reasons for termination and inform the customer of his/her right to challenge the termiantion by filing a formal complaint with the Commission. Whenever service is discontinued for fraudulent use of service, the Company may, before restoring service, require the Customer to make, at his own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.
- (1) When necessary for the Company to comply with any order or request of any governmental authority having jurisdiction. PUBLIC SERVICE COMMISSIO.

OF KENTUCKY EFFECTIVE Effective: November 17, 1995 Issued By QCC, Inc. NOV 17 1995 Bv: John Cinelli, President PURSUANT TO 807 KAR 5:011. SECTION 9 (1) Jordan C. neel BY:\_

FOR THE PUBLIC SERVICE COMMISSION

#### 2.13 Inspection, Testing and Adjustment

Upon reasonable notice, the facilities provided by the Carrier shall be made available to the Carrier for tests and adjustments as may be deemed necessary by the Carrier for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made when the interruption is less than twenty-four consecutive hours.

# 2.14 Tests, Pilots, Promotional Campaigns and Contests

The Carrier may conduct special tests, pilot programs, waivers and promotions at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services. Such promotions will be filed with the P.S.C. Ky. in this Tariff on not less than thirty (30) days notice.

#### 2.15 Interruption of Service

Credit allowances for interruptions of service caused by service outages or deficiencies are limited to the initial minimum period call charges for re-establishing the interrupted call.

# 2.16 Bill Format

QCC's monthly bill to each customer consists of a billing summary of current charges, previous balance due and payments received and call detail pages. The bill includes the Company's name, address and toll-free telephone number.

# 2.17 Other Rules

QCC may temporarily suspend service without notice to the Customer by blocking traffic to certain cities or NXX exchanges, or by blocking calls using certain Personal Account Codes when the Company deems it necessary to take such action to prevent unlawful use of its service. QCC will restore services as soon as service can be provided without undue risk. PUBLIC SERVICE COMMISSION OF KENTUCKY

Issued: October 18, 1995 Issued by authority of an order of the Public Service Commission of Kentucky in Case No. dated:

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FOR THE PUBLIC SERVICE COMMISSION

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#### SECTION 3 - DESCRIPTION OF SERVICE

# 3.1 General

Service is offered to residential or business customers. Presubscribed service is available from equal access originating end offices only. Travel service calls may be made from any area in the state.

- 3.2 Timing of Calls
  - 3.2.1 Long distance usage charges are based on the actual usage of QCC network. The Company will determine that a call has been established through industry standard answer detection methods, including hardware answer detection.
  - **3.2.2** Chargeable time for a call ends upon disconnection by either party.
  - 3.2.3 The minimum call duration, initial period and each incremental period used for billing purposes is specified by product in Section 3.4 of this tariff.
  - 3.2.4 No charges apply for incomplete calls.

OF KENTUCKY EFFECTIVE Effective: November 17, 1995 ssued By QCC, Inc. NOV 17 1995 Issued By QCC, Inc. 1 phn) CinetLi, President TO 807 KAR 5011, By: SECTION 9(1) Jordan C. neel BY: FOR THE PUBLIC SERVICE COMMISSION

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# 3.3 Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between the rate centers associated with the originating and terminating points of the call. The rate centers or serving central office of a call are determined by the NPAs (or Area Codes) and exchanges (NXXs) of the originating and terminating points.

The distance between the originating and terminating points is calculated by using the "V" and "H" coordinates of the rate center or serving AT&T central office as defined and listed in AT&T FCC Tariff No. 10 and AT&T P.S.C. Ky. Tariff No. 4 and on file with the Kentucky PSC in the following manner:

Step 1 - Obtain the "V" and "H" coordinates of the originating and the destination points as filed with the Kentucky PSC.

Step 2 - Obtain the difference between the "V" coordinates. Obtain the difference between the "H" coordinates.

Step 3 - Square the differences obtained in Step 2.

Step 4 - Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5 - Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

Step 6 - Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the V&H mileage distance between the originating and terminating points of the call.

Formula:



PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

Issued: October 18, 1995 Issued by authority of an order of the Public Service Commission of Kentucky in Case No. dated:

Effective: November 17, 1995 ssued By acc Inc. NOV 17 1995 Issued By QCC, Inc. r R PURSUANT\_TO 807 KAR 5:011, ohn Cinelli, President SECTION 9(1) BY: Conden C. neel FOR THE PUBLIC SERVICE COMMISSION

# SECTION 3 - DESCRIPTION OF SERVICE, CON'T.

# 3.4 Product Descriptions

QCC offers outbound long distance, inbound 800 and travel card services to its Customers. Rates for these services vary based on product type, call duration, and time of day.

# 3.4.1 QCC MTS Service

QCC offers a direct dial outbound service that is time-of-day and mileage sensitive. No minimum commitment is required. Calls originate from Customer-provided standard business or residential switched access lines. Calls are measured in initial and additional one (1) minute increments for billing purposes.

# 3.4.2 QCC One Plus Switched Service - Option I

QCC One Plus Switched Service - Option I is an intrastate service designed for outbound calling. Calls are billed in one minute increments with a minimum billing period of one minute. No minimum commitment is required. Calls originate from Customer-provided standard business or residential switched access lines.

# 3.4.3 QCC One Plus Switched Service - Option II

QCC One Plus Switched Service - Option II is an intrastate switched direct dial service for customers who have maintenance contracts with QCC or an affiliated company. Calls are billed in one minute increments with a minimum billing period of one minute. Calls originate from Customer-provided standard business or residential switched access lines. PUBLIC SERVICE COMMISSION

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Effective: November 17, 1995 Issued By Oce, Inc. By: NOV 17 1995 By: John Cinelli, President PURSUANT TO 807 KAR 5011. SECTION 9 (1) Jorden C. neel BY: \_\_ FOR THE PUBLIC SERVICE COMMISSION

OF KENTUCKY EFFECTIVE

# 3.4 Product Descriptions, con't.

# 3.4.4 QCC One Plus Dedicated Service

Intrastate dedicated outbound service designed for business customers. Calls are billed in six second increments with an 18 second minimum billing period. No minimum commitment is required. Calls originate from Customer-provided dedicated access lines.

# 3.4.5 QCC Switched 800 Service

QCC Switched 800 Service is available to business and residential subscribers for incoming calls. Calls originate from any interstate or intrastate location over an 800 number and terminate to a Customer-provided residential or business switched access line. Call charges are billed to the Subscriber rather than to the originating caller. Calls are billed in one minute increments with a minimum billing period of one minute.

# 3.4.6 QCC Dedicated 800 Service

OCC Dedicated 800 Service is available to Subscribers for incoming calls. Calls originate from any interstate or intrastate location over an 800 number and terminate to a customer-provided dedicated access line. Call charges are billed to the subscriber rather than to the originating caller. Calls are billed in six one minute increments with a minimum call duration for billing purposes of one minute.

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#### 3.4 Product Descriptions, con't.

3.4.7 Travel Card Service

QCC Travel Card is available to Subscribers for placing calls while away from home or office. Calls are originated by dialing a 1-800 access number, followed by the terminating telephone number and personal identification number. Calls may originate from standard residential business or pay telephone access lines and may terminate to any interstate or intrastate location. A per call charge and usage charges apply. Some products require a monthly charge or a minimum monthly billing amount, which once achieved is included and not added to the total per call and usage charges. Calls are billed in one minute and additional minute increments. The minimum call duration for billing purposes is one minute.

<u>QCC Travel Card I</u>

QCC Travel Card I is a travel card service marketed primarily to business professionals.

<u>QCC Travel Card II</u>

QCC Travel Card II is a travel card service marketed primarily to truckers and the residential market.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

Effective: November 17, 1995 Issued By QCC, Inc. NOV 17 1995 Bv: John Cinelli, Presider SUANT TO 807 KAR 5:011. SECTION 9(1) BY: \_ Jorden C. neel FOR THE PUBLIC SERVICE COMMISSION

3.4 Product Descriptions, con't.

3.4.8 QCC Debit Card Service - I

QCC Debit Card Service is a Debit Card service available to residential and business Subscribers for placing calls while away from home or office. Calls are originated by dialing the 800 access number printed on the card, followed by an account identification number and personal identification number. Debit card accounts maintain a balance which is depleted on a real-time basis as calls are placed. Customers are notified of their remaining account balance at the beginning of each call. Calls may originate from standard residential, business or pay telephone access lines and may terminate to any interstate or intrastate location. Calls are billed in one (1) minute increments. The minimum call duration for billing purposes is one (1) minute. QCC Debit Card Service is available 24 hours a day, seven days per week. The number of available cards is subject to technical limitations. Cards will be offered to customers on a first come, first served basis.

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OF KENTUCKY EFFECTIVE Effective: November 17, 1995 Issued By QCC, Inc. NOV 17 1995 4 By: CTNELLI, Presiden PURSUANT TO 807 KAR 5.011, Jdhn SECTION 9(1) Jorden C. neel BY:\_ FOR THE PUBLIC SERVICE COMMISSION

PUBLIC SERVICE COMMISSION

3.4 Product Descriptions, con't. QCC Debit Card Service I, con't. 3.4.8 Exclusions 1. Calls to 700 numbers Calls to 800 numbers Calls to 900 numbers Calls requiring the quotation of time and charges Air to ground service High seas service Service Availability 2. All calls must be charged against a QCC Debit a. b. their current card. Calls in progress will be terminated by the c. to termination. Payment for the QCC Debit Card and d. is non-refundable. Effective: November 17, 1995 ssued By ACC, Inc. NOV 17 1995 Issued By OCC, Inc. PURSUANT TO 807 KAR 5:011, By: Vohn Cinetli, President SECTION 9 (1)

SECTION 3 - DESCRIPTION OF SERVICE, CON'T.

- Card that has sufficient available balance.
- A Customer's call will be interrupted with an announcement when the balance is about to be depleted. Such announcement will occur one minute before the balance will be depleted. The Customer will be requested to enter another valid QCC Debit Card account number in order to continue the call or can recharge
- Company if the balance on the QCC Debit Card is insufficient to continue the call and the Customer fails to recharge their card number or enters another valid QCC Debit Card prior
- any Available Usage in a Customer's Debit Account

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

Jorden C. neel BY: FOR THE PUBLIC SERVICE COMMISSION

3.4 Product Descriptions, con't.

# 3.4.9 QCC Debit Card Service II

QCC Debit Card Service is a Debit Card service available to organizations or commercial entities (Sponsors) for distribution to their members or patrons. The marketing vehicle and expiration period is selected by the Sponsor upon joint agreement between the Carrier and the Sponsor. The Sponsor is responsible for name, service mark or other image on the card. The carrier reserves the right to approve or reject any image and to specify the customer information, language and use of the Carrier's trade mark, trade name, service mark or other image on the card. The Sponsor may distribute the Carrier's Debit Card Accounts at reduced rates or free of charge to end users for promotional purposes. At the option of the Sponsor, these cards may not be renewable.

Calls are originated by dialing the 800 access number printed on the card, followed by an account identification number and personal identification number. Debit card accounts maintain a balance which is depleted on a real-time basis as calls are placed. Customers are notified of their remaining account balance at the beginning of each call. Calls may originate from standard residential, business or pay telephone access lines and may terminate to any interstate or intrastate location. Calls are billed in one (1) minute increments. The minimum call duration for billing purposes is one (1) minute. QCC Debit Card Service is available 24 hours a day, seven days per week. The number of is subject technical available cards to limitations. Cards will be offered to customers on a first come, first served basis.

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#### 3.4 Product Descriptions, con't.

3.4.9 QCC Debit Card Service II, con't.

1. Exclusions

Calls to 700 numbers Calls to 800 numbers Calls to 900 numbers Calls requiring the quotation of time and charges Air to ground service High seas service

2. Service Availability

- a. All calls must be charged against a QCC Debit Card that has sufficient available balance.
- b. A Customer's call will be interrupted with an announcement when the balance is about to be depleted. Such announcement will occur one minute before the balance will be depleted, based on the terminating location of the call. The Customer will be requested to enter another valid QCC Debit Card number in order to continue the call or can recharge their current card.
- c. Calls in progress will be terminated by the Company if the balance on the QCC Debit Card is insufficient to continue the call and the Customer fails to recharge their card number or enters another valid QCC Debit Card prior to termination.
- d. Payment for the QCC Debit Card and any Available Usage in a Customer's Debit Card and any OF KENTUCKY is non-refundable.

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SECTION 3 - DESCRIPTION OF SERVICE, CON'T.

#### 3.4 Product Descriptions, con't.

#### QCC Operator Assisted Services 3.4.10

The Company provides the Customer operator services on a per call service charge basis. In addition to the per call service charge, applicable usage rates are The Company's operator services apply. accessible on a 24 hour per day seven days per week basis.

The use of the Company's Operator Service allows the customer to select from the special call handling or billing arrangements specified below. Call rates and applicable service charges will be assessed to the call originator, the called party's telephone number based on the call type (i.e. operator dialed, collect, third party billed, credit card billed or customer dialed credit card billed without the use of an operator's assistance) initiated by the call originator and the appropriate acknowledgment of other parties, where applicable.

#### 3.4.11 **Directory Assistance**

Directory Assistance is available to Customers of QCC One Plus and Travel Card Services. Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

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Kentucky in Case No. dated:	John Cinelli, President PURSUANT TO 807 KAR 5:011, SECTION 9 (1) BY: <u>Auden C. Neel</u> FOR THE PUBLIC SERVICE COMMISSION

# SECTION 4 - RATES

#### 4.1 General

Each Customer is charged individually for each call placed through the Carrier. Charges are computed on an airline mileage basis as described in Section 3.3 of this tariff.

Rates vary by mileage band, time of day, day of week, call duration and product type. Customers are billed based on their use of QCC service.

		MON TUES WED THUR FRI SAT	SUN
8:00 <i>4</i> TO 5:00 H	ļ	DAYTIME RATE PERIOD	
5:00 H TO 11:00 H		EVENING RATE PERIOD	EVE
11:00 H TO 8:00 A	ļ	NIGHT/WEEKEND RATE PERIOD	

\* to, but not including

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FOR THE PUBLIC SERVICE COMMISSION

# SECTION 4 - RATES, CON'T.

# 4.3 Service Rates

# 4.3.1 QCC Message Telecommunications Service (MTS)

	DAY		EVENING		NIGHT/W	EEKEND
	1st	Add'l	1st	Add'l	1st	Add'l
<u>Mileage</u>	<u>Min.</u>	<u>Min.</u>	<u>Min.</u>	<u>Min.</u>	<u>Min.</u>	<u>Min.</u>
1-10	.2300	.1800	.1900	.1425	.1534	.1121
11-16	.2300	.1800	.1900	.1425	.1534	.1121
17-22	.2400	.2100	.1900	.1450	.1534	.1343
23-30	.2400	.2100	.1900	.1450	.1534	.1343
31-55	.2600	.2500	.1945	.1825	.1600	.1600
56-85	.3000	.2800	.2150	.2000	.1665	.1665
86-124	.3000	.2800	.2150	.2000	.1770	.1705
125-196	.3400	.3300	.2500	.2300	.1940	.1940
197-292	.3400	.3300	.2500	.2400	.1940	.1940
293-430	.3600	.3500	.2598	.2535	.2013	.2013

# 4.3.2. QCC One Plus Switched Service - Option I

One minute initial and additional usage billing.

Per minute rate All times of day: \$0.2500

# 4.3.3. QCC One Plus Switched Service - Option II

One minute initial and additional usage billing.

Per minute rate All times of day: \$0.1800

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	BY:	Coulon C. nul
	FOR T	HE PUBLIC SERVICE COMMISSION

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#### SECTION 4 - RATES, CON'T.

# 4.3 Service Rates

#### 4.3.4. QCC One Plus Dedicated Service

Dedicated outbound service billed in six second increments with an 18 second minimum call duration. Rate does not include charges for facilities from the Customer location to the Carrier Point of Presence. (POP).

Per minute rate All times of day: \$0.1400

# 4.3.5. QCC Switched 800 Service

One minute initial and additional minute billing.

All mileage bands All times of day: \$ 0.1800 Monthly Service Charge: \$20.00 per 800 number

### 4.3.6. QCC Dedicated 800 Service

One minute initial and additional minute billing.

All mileage bands All times of day: \$ 0.1600 Monthly Service Charge: \$20.00 per 800 number

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# SECTION 4 - RATES, CON'T.

# 4.3 Service Rates

# 4.3.7. Travel Card Service

QCC Travel Card I

All mileage bands: Per Call Charge:	Day \$0.25 \$0.80	Eve./Night/Weekend \$0.17 \$0.80
<u>QCC Travel Card II</u>		

A11	mileage bands	
	times of day:	\$0.20
Per	Call Surcharge:	\$0.50

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#### SECTION 4 - RATES, CON'T.

#### 4.3 Service Rates, con't.

# 4.3.8. QCC Debit Card Service - I

QCC Debit Card Service I cards are available in various unit and dollar denominations. One (1) unit equals one (1) minute. The Debit Card is nonrefundable and will expire on the date specified on the card or package in which the card is enclosed. Any unused balances may be applied toward any replenishment amount. Unlike a deposit or advance payment, the Debit Card Account Balance is not held against future payment as all service is available for immediate consumption. The Per Minute rate is inclusive of all applicable taxes.

Per Minute Usage	Charge:	\$.:	33
Per Call Charge:		\$.!	50
Volume Discounts			
\$0.00 - \$99.00		0%	Discount
\$100.00+		5%	Discount

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#### SECTION 4 - RATES, CON'T.

#### 4.3 Service Rates, con't.

# 4.3.9. QCC Debit Card Service - II

QCC Debit Card Service II cards are available in various unit and dollar denominations. One (1) unit equals one (1) minute. The Debit Card is nonrefundable and will expire on the date specified on the card or package in which the card is enclosed. Any unused balances may be applied toward any replenishment amount. Unlike a deposit or advance payment, the Debit Card Account Balance is not held against future payment as all service is available for immediate consumption. The Per Minute rate is inclusive of all applicable taxes.

Per Minute Rate:	\$.33
Volume Discounts	
100-999 cards	5%
1000-4999 cards	10%
5000+ cards	15%

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# SECTION 4 - RATES, CON'T.

# 4.3 Service Rates, con't.

# 4.3.10 QCC Operator Assisted Services

Per Minute Rates for Operator Station, Person-to-Person, Collect, Third Party and Operator Assisted Calling Card:

	Day		Eveni	ng	Night/W	eekend
Mileage	Init. <u>Min.</u>	Add'l. <u>Min.</u>	Init. <u>Min.</u>	Add'l. <u>Min.</u>	Init. <u>Min.</u>	Add'l. <u>Min.</u>
0-10	\$.2300	\$.1800	\$.1900	\$.1425	\$.1534	\$.1121
11-16	.2300	.1800	.1900	.1425	.1534	.1121
17-22	.2400	.2100	.1900	.1450	.1534	.1343
23-30	.2400	.2100	.1900	.1450	.1534	.1343
31-55	.2600	.2500	.1945	.1825	.1600	.1600
56-85	.3000	.2800	.2150	.2000	.1665	.1665
86-124	.3000	.2800	.2150	.2000	.1770	.1705
125-196	.3400	.3300	.2550	.2300	.1940	.1940
197-292	.3400	.3300	.2500	.2400	.1940	.1940
293 +	.3600	.3500	.2598	.2535	.2013	.2013

Per Call Surcharges:

	Automated	<u>Live</u>	
Calling Card	\$0.80	\$0.80	
Collect	\$1.75	\$1.75	
Person to Person	\$3.50	\$3.50	
Third Party	\$1.75	\$1.75	PUBLIC S

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# SECTION 4 - RATES, CON'T.

#### 4.3 Service Rates, con't.

#### 4.3.11. Directory Assistance

Directory Assistance is available to Customers of QCC One Plus and Travel Card Services. Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

Per Call Charge: \$.60

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