

Mr. Brent Kirtley, Tariff Branch Manager Kentucky Public Service Commission 211 Sower Blvd Frankfort, KY 40602-0615 April 4, 2011 Via US Mail

APR - 8 2011

RECEIVED

PUBLIC SERVICE COMMISSION

RE: National Brands, Inc. d/b/a Sharenet Communications Company - Cancellation of Authority to Provide Resold Alternative Operator Services and Withdrawal of Long Distance Reseller Tariff

Dear Mr. Kirtley:

The original and three (3) copies of this letter are submitted on behalf of National Brands, Inc. d/b/a Sharenet Communications Company to request immediate cancellation of its authority to provide telecommunications services within the state of Kentucky, and withdrawal of its Kentucky Tariff No.1. The Company plans to cease all operations nationwide on or before June 1, 2011.

Sharenet offers alternative operator services, and has no presubscribed customers. However, an Application for Discontinuance is also filed with the FCC pursuant to 63.71 of the Commission Rules, which include notice to the hotel and pay telephone aggregators who facilitate the use of Sharenet services for transient end users. A copy of the FCC compliant notice is enclosed with this filing.

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for this purpose.

If there are any questions regarding this filing, please do not hesitate to contact me at (407) 740-3002 or via email to cwightman@tminc.com.

Thank you for your assistance in this matter.

Sincerely,

C.M. wigh

Connie Wightman Consultant to National Brands, Inc. d/b/a Sharenet Communications Company

Enclosure

cc: Gary Joseph – National Brands file: NTBR - KY tms: KYx1101



2600 Maitland Center Parkway, Suite 300 - Maitland, FL 32751 P.O. Drawer 200 - Winter Park, FL 32790-0200 - Telephone: (407) 740 - 8575 - Facsimile: (407) 740 - 0613OF KENTUCKY www.tminc.com National Brands, Inc. d/b/a Sharenet Communications Company

TITLE SHEET

TARIFF OF

NATIONAL BRANDS, INC.

d/b/a

SHARENET COMMUNICATIONS COMPANY

This tariff, filed with the Kentucky Public Service Commission contains the rates, terms and conditions applicable to the Resale Telecommunications Services provided by National Brands, Inc. d/b/a Sharenet Communications Company within the state of Kentucky.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

FEB 13 1999

PURSUANT TO 807 MAIN 2011. SECTION 9 (1) BY: SHOHAND BUI SECRETARY OF THE COMMISSION

EFFECTIVE: February 13, 1999

ISSUED: January 13, 1999

ISSUED BY:

CHECK SHEET

Pages of this tariff, as listed below, are effective as of the date shown at the bottom of the respective page(s). Original and revised pages as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

Sheet	Revision		Sheet	Revision	
Title Sheet	Original		25.1	First	*
1	Sixth	*	26	Original	
2	Original				
3	Original				
4	Original				
5	Original				
6	Original				
7	Original				
8	Original				
9	Original				
10	Original				
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18	Original				
19	Original				
20	Original				
21	Original				
22	Original				
23	Original				
24	Original				
25	Fourth				

* - indicates those pages with are included with this filing



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PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

FEB 13 1999 PURSUANT TO BUY MAIN DOT 1. SECTION 9 (1) BY: Stephand Buy SECRETARY OF THE COMMISSION

ISSUED: January 13, 1999

ISSUED BY:

Gary Joseph, Vice President 4633 West Polk Street Phoenix, AZ 85034

SYMBOLS

The following are the only symbols used for the purposes indicated below:

- **C** Changed regulation.
- **D** Delete or discontinue.
- I Change Resulting in an increase to a Customer's bill.
- M Moved from another tariff location.
- N New
- **R** Change resulting in a reduction to a Customer's bill.
- T Change in text or regulation.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE FED 13 1999 PURSUANT TO 807 KAR 5011. SECTION 9 (1) Stephand Buy

SECRETARY OF THE COMMISSION

ISSUED: January 13, 1999

ISSUED BY:

Gary Joseph, Vice President 4633 West Polk Street Phoenix, AZ 85034

TARIFF FORMAT

A. Page Numbering - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 14 and 15 would be 14.1.

B. Page Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the KCC. For example, the 4th revised Page 14 cancels the 3rd revised Page 14. Consult the Check Sheet for the page currently in effect.

C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2. 2.1. 2.1.1. 2.1.1.A. 2.1.1.A.1. 2.1.1.A.1.(a). 2.1.1.A.1.(a).I. 2.1.1.A.1.(a).I.(i). 2.1.1.A.1.(a).I.(i).(1).

D. Check Sheets - When a tariff filing is made with the KCC, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the pages contained in the tariff, with a cross reference to the current revision number. When new pages are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remain the same, just revised revision levels on some pages.)

PUBLIC SERVICE COMMINS

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EFFECTIVE: February 13, 1999

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APPLICATION OF TARIFF

This tariff contains the regulations and rates applicable to the provision of intrastate resale common carrier communications service by National Brands, Inc. d/b/a Sharenet Communications Company within the State of Kentucky.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

FEB 13 1999 PURSUANT TO 807 KAH 5:011. SECTION 9 (1) BY: Stephand Buy SECRETARY OF THE COMMISSION

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement which connects the Subscriber's or Customer's location to the Carrier's designated point of presence or network switching center.

Aggregator - A person, firm, corporation, or other legal entity which contracts with ConQuest for installation of the Company's services. Aggregators make available the Company's services for use by guests, patrons, visitors or other transient third parties at the Aggregator's location. The Aggregator is also responsible for compliance with the terms and conditions of this tariff.

Authorization Code - A pre-defined series of numbers to be dialed by the Customer or End User upon access to the Company's system to notify the caller and validate the caller's authorization to use the services provided. The Customer is responsible for charges incurred through the use of his or her assigned Authorization Code.

Authorized User - A person, firm, corporation, or any other entity authorized by the Customer to communicate utilizing the Carrier's service.

Calling Card Call- A billing arrangement whereby the originating caller may bill the charges for a call to an approved LEC-issued calling card. The terms and conditions of the local exchange carrier apply to payment arrangements.

Collect Billing Call- A billing arrangement whereby the originating caller may bill the charges for a call to the called party, provided the called party agrees to accept the charges.

Commercial Credit Card Call- A billing arrangement whereby the originating caller may bill the charges for a call to an approved commercial credit card. The terms and conditions of the credit card company apply to payment arrangements.

Commission - The Kentucky Public Service Commission.

Company or Carrier - Whenever used in this tariff, "Carrier" or "Company" refers to National Brands, Inc. d/b/a Sharenet Communications Company, unless otherwise specified or clearly indicated by the context.

Customer - The person, firm or corporation, or other entity which orders, cancels, amends, or uses service and is responsible for the payment of charges and/or compliance with tarifform Salohs.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, Cont'd.

Customer Dialed Calling Card Call - A service whereby the End User dials all of the digits necessary to route and bill the call to a calling card.

End User - Any person, firm, corporation, partnership or other entity which uses the services of the Company under the provisions and regulations of this tariff. The End User is responsible for payment unless the charges for the services utilized are accepted and paid by another Customer.

LATA - Local Area of Transport and Access.

LEC - Local Exchange Company.

Operator Dialed Surcharge - A charge applying to calls made when the user dials "00" only or any valid company operator access code and requests that the operator dial the destination number.

Operator Station Call - A service whereby the caller places a non-Person to Person call with the assistance of an operator (live or automated).

Person to Person Call - A service whereby the person originating the call specifies a particular person to be reached, or a particular station, room number, department or office to be reached through a PBX attendant.

Personal Identification Number (PIN)- See Authorization Code.

Subscriber - The person, firm, partnership, corporation, or other entity who orders telecommunications service from Sharent. Service may be ordered by, or on behalf of, those who own, lease or otherwise manage the pay telephone, PBX, or other switch vehicle from which an End User places a call utilizing the services of the Company.

Third Party Billing - A billing arrangement by which the charges for a call may be billed to a telephone number that is different from the calling number and the called number.

V&H Coordinates - Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage may be used for the purpose of rating calls PUBLIC SERVICE COMMISSION PUBLIC SERVICE COMMISSION

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PURSUANT 70 807 KAR 5:011, SECTION 9 (1)

EFFECTEVE: February 13, 1999

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ISSUED: January 13, 1999

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SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of the Company

Sharenet' services and facilities are furnished for communications originating at specified points within the state of Kentucky under terms of this tariff. Sharenet installs, operates, and maintains the communications services provided herein under in accordance with the terms and conditions set forth under this tariff.

2.2 Limitations

- 2.2.1 Service is offered subject to the availability of the necessary facilities and equipment, or both facilities and equipment, and subject to the provisions of this tariff.
- 2.2.2 Sharenet reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer is using service in violation of provisions of this tariff, or in violation of the law.
- **2.2.3** The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.2.4 All facilities provided under this tariff are directly or indirectly controlled by Sharenet and the Customer may not transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- 2.2.5 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.

2.3 Use

Services provided under this tariff may be used for any law find purpose for which the service of KETTUCK which the service is technically suited.

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BY: <u>Stephane</u>) Buy SECRETARY OF THE COMMISSION

ISSUED: January 13, 1999

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SECTION 2 - RULES AND REGULATIONS, cont'd.

2.4 Liabilities of the Company

- 2.4.1 Sharenet' liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission which occur in the course of furnishing service or facilities, in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the faults in transmission occur.
- 2.4.2 The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.
- 2.4.3 The Company shall not be liable for, and shall be fully indemnified and held harmless by Customer against any claim or loss, expense, or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, tradename or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data, information, or other content revealed to, transmitted, or used by the Company under this tariff; or for any act or omission of the Customer; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company, if not directly caused by negligence of the Company.
- 2.4.4 The Company shall not be liable for any claim, loss, or refund as a result of loss or theft of Personal Identification Numbers issued for use with the Company's services.

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SECTION 2 - RULES AND REGULATIONS, cont'd.

2.5 Taxes and Fees

All state and local taxes (e.g., gross receipts tax, sales tax, municipal utilities tax) are not included in the rates under this tariff, but shall be listed as separate line items on the customer's bill.

- 2.5.1 To the extent that a municipality, other political subdivision or local agency of government, or commission imposes and collects from the Company a gross receipts tax, occupation tax, license tax, permit fee, franchise fee, or regulatory fee, such taxes and fees shall, as allowed by law, be billed pro rata to the customer receiving service from the Company within the territorial limits of such municipality, other political subdivision or local agency of government.
- 2.5.2 Service shall not be subject to taxes for a given taxing jurisdiction if the customer provides the Company with written verification, acceptable to the Company and to the relevant taxing jurisdiction, that the customer has been granted a tax exemption.
- 2.5.3 The Company may adjust its rates or impose additional rates on its customer to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others. The Company may also adjust its rates or impose additional rates to cover the administrative cost of collecting such charges or paying compensation to other entities. Examples of such programs include, but are not limited to, the Universal Service Fund (USF), the Presubscribed Interexchange Carrier Charge (PICC), and compensation to pay telephone service providers for the use of their pay telephones to access the Company's services.

2.6 Miscellaneous Rates and Charges

The Company may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others in support of statutory or regulatory programs. Examples of such programs include, but are not limited to, the Universal Service Providers for the use of their payphones to access the Company's service.

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SECTION 2 - RULES AND REGULATIONS, cont'd.

2.7 Terminal Equipment

The Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a telephone set, PBX or key system. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. The Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry as endorsed by the Federal Communications Commission.

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ISSUED BY:

Gary Joseph, Vice President 4633 West Polk Street Phoenix, AZ 85034

SECTION 2 - RULES AND REGULATIONS, cont'd.

2.8 Payment for Service

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer for transmission of calls via the Company. This includes payment for calls or services originated at the Customer's number(s) or incurred at the specific request of the Customer. The Customer agrees to pay to the Company any cost(s) incurred as a result of any delegation of authority resulting in the use of his or her communications equipment and/or network services which result in the placement of calls via the Company. The Customer agrees to pay the Company or its authorized agent any and all cost(s) incurred as a result of the use of the service arrangement, including calls which the Customer did not individually authorize.

All charges due by the Customer are payable to the Company or any agency duly authorized to receive such payments. The billing agency may be the Company, a local exchange telephone company, or other billing service. Terms of payment shall be according to the rules and regulations of the agency and subject to the rules of regulatory agencies having jurisdiction. Any objections to billed charges must be promptly reported to the Company or its billing agent. Adjustments to Customers' bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

2.8.1 Late Payment

Payment is within thirty (30) days subsequent to the invoice date and are considered past after the thirty day period. A one-time late payment charge of 1.5% applies to each overdue balances. Late payment charges may only be applied once to a past due balance.

2.8.2 Deposits and Advance Payments

The Company does not collect deposits or advance payments from Customers.

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SECTION 2 - RULES AND REGULATIONS, cont'd.

2.8 Payment for Service, cont'd.

2.8.3 Return Check

The Company reserves the right to assess a return check charge of up to \$20.00 whenever a check or draft presented for payment of service is not accepted by the institution on which it is written. This charge applies each time a check is returned to the Company by a bank for insufficient funds.

2.9 Cancellation by Customer

Customers may cancel service at any time, either verbally or in writing. Customers are responsible for all charges up through the actual disconnect date. Charges may be avoided by dialing another carrier's access code.

2.10 Interconnection

Service furnished by Sharenet may be connected with the services or facilities of other carriers. Such service or facilities, if used, are provided under the terms, rates and conditions of the other carrier. The Customer is responsible for all charges billed by other carriers for use in connection with Sharenet' service. Any special interface equipment or facilities necessary to achieve compatibility between carriers is the responsibility of the Customer.

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BY: <u>Stephand</u> BUL SECRETARY OF THE COMMISSION

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ISSUED BY:

Gary Joseph, Vice President 4633 West Polk Street Phoenix, AZ 85034

SECTION 2 - RULES AND REGULATIONS, *cont'd.*

2.11 Refusal or Discontinuance by Company

- 2.11.1 Sharenet may refuse or discontinue service with proper notice to the Customer for any of the following reasons:
 - A. For failure of the Customer to pay a bill for service when it is due, including non-payment of a Customer Account Renewal of a fully-depleted balance. The Customer will be given five (5) days written notice prior to disconnection for non-payment.
 - B. For failure of the Customer to meet the Company's deposit and credit requirements.
 - C. For failure of the Customer to make proper application for service.
 - D. For Customer's violation of any of the Company's rules on file with the Commission.
 - E. For failure of the Customer to provide the Company reasonable access to its equipment and property.
 - F. For Customer's breach of the contract for service between the Company and the Customer.
 - G. For a failure of the Customer to furnish such service, equipment, and/or rights-of-way necessary to serve said Customer as shall have been specified by the Company as a condition of obtaining service.
 - H. When necessary for the Company to comply with any order or request of any governmental authority having jurisdiction.

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SECTION 2 - RULES AND REGULATIONS, cont'd.

2.11 Refusal or Discontinuance by Company, cont'd.

- 2.11.2 Sharenet may refuse or discontinue service without notice to the Customer for any of the following reasons:
 - In the event of tampering with the Company's equipment. A.
 - B. In the event of a condition determined to be hazardous to the Customer, to other Customers of the Company, to the Company's equipment, the public, or to employees of the Company.
 - С. In the event of a Customer's use of equipment in such a manner as to adversely affect the Company's equipment or the Company's service to others.
 - In the event of fraudulent use of the service. D.

Inspection, Testing and Adjustment 2.12

Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for tests and adjustments as may be deemed necessary by the Company for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made when the interruption is less than twenty-four consecutive hours.

2.13 **Installation and Termination**

Service is installed upon mutual agreement between the Customer and the Company. The service agreement does not alter rates specified in this tariff.

2.14 **Tests, Pilots, Promotional Campaigns and Contests**

The Company may conduct special tests, pilot programs, waivers and promotions to demonstrate the ease of use, quality of service and to promote the sale of its services. The Company will notify the Commission of any and all promotions, tests, pilot mograms, waivers, etc. detailing the promotion and period of time of the office. SERVICE OF KENTUCKY EFFECTIVE

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Gary Joseph, Vice President 4633 West Polk Street Phoenix, AZ 85034

SECRETARY OF THE COMMISSION

SECTION 2 - RULES AND REGULATIONS, cont'd.

2.15 Interruption of Service

Credit allowances for interruptions of service which are not due to the Carrier's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment or communications systems provided by the Customer, are subject to the general liability provisions set forth in this tariff. It shall be the obligation of the Customer to notify Carrier immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, Customer shall ascertain that the trouble is not within his or her control.

The Company will provide a credit equal to one minute of applicable service for calls that are interrupted or subject to inadequate transmission. Credits will not be issued when an interruption or service deficiency is not reported to the Company or is caused by the failure of power, equipment or systems not provided by the Company.

2.16 Other Rules

The Company may temporarily suspend service without notice to the Customer by blocking traffic to certain cities or NXX exchanges or by blocking calls using certain Personal Identification Numbers when the company deems it necessary to take such action to prevent unlawful use of its service. The Company will restore service as soon as service can be provided without undue risk.

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3.1 General

The Company provides intrastate, interexchange switched and dedicated telecommunications services between locations in Kentucky. The Company's service includes direct-dialed calling with charges based upon call duration, mileage, and/or total volume. The Company also offers operator assisted local calling. Intrastate service is offered in conjunction with interstate service.

Customers are charged individually for each call placed through the Company's network. Charges may vary by service offering, mileage band, class of call, time of day, day of week and/or call duration. Customers are billed based on their use of Sharenet' services and network. No installation charges apply.



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3.2 Calculation of Distance

Usage charges for all mileage sensitive services are based on the airline distance between the rate center locations associated with the originating and terminating points of the call.

The distance between the originating and terminating points is calculated by using the "V" and "H" coordinates of the applicable rate centers as defined by BellCore (Bell Communications Research) and on file with the FCC in AT&T FCC Tariff No. 10, in the following manner:

Step 1 - Obtain the "V" and "H" coordinates for the rate center of the originating and the destination points.

Step 2 - Obtain the difference between the "V" coordinates of each of the rate centers. Obtain the difference between the "H" coordinates.

Step 3 - Square the differences obtained in Step 2.

Step 4 - Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5 - Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

Step 6 - Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating rate centers of the call.

Formula:

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Gary Joseph, Vice President 4633 West Polk Street Phoenix, AZ 85034

3.3 Call Timing

Billing for calls placed over the Sharenet network is based in part on the duration of the call as follows, unless otherwise specified in this tariff:

- **3.3.1** Chargeable time begins when the connection is established between the calling party and the Company's switch.
- 3.3.2 Chargeable time for calls ends when one of the parties disconnects from the call.
- **3.3.3** The Company will not knowingly bill for unanswered calls. When a Customer indicates that he/she was billed for an incomplete call, Sharenet will reasonably issue credit for the call.
- **3.3.4** Unless otherwise specified in this tariff, the minimum call duration for billing purposes is one (1) minute.
- **3.3.5** Unless otherwise specified in this tariff, usage is measured and rounded in one (1) minute increments for billing purposes.



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3.4 Rate Periods

Unless otherwise specified, applicable rate periods (Day, Evening, Night/Weekend) are indicated in the chart below:

Day Rate Period:

Monday through Friday, 8:00 AM to 5:00 PM*

Evening Rate Period: Sunday through Friday, 5:00 PM to 11:00 PM*

Night/Weekend Rate Period:

All days, 11:00 PM to 8:00 AM* Saturday 8:00 AM to Sunday 5:00 PM*

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00AM TO 5:00PM	DAYTIME RATE PERIOD						
5:00PM TO 11:00PM*	EVENING RATE PERIOD				EVE		
11:00PM TO 8:00AM*		NIGHT/	WEEKEND RA	ATE PERIOD			

* Up to, but not including

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, cont'd.

3.5 Company Holidays

The non-day rate applies to the following holidays unless a lower rate would normally apply.

New Year's Day	-	January 1
Martin Luther King Day	-	As nationally observed
Washington's Birthday	-	As nationally observed
Independence Day	-	July 4
Labor Day	-	As nationally observed
Thanksgiving Day	-	As nationally observed
Christmas Day	-	December 25

Night/Weekend Rate Period rates will apply to all calls made from 8:00 AM to, but not including, 11:00 PM on Company-recognized holidays.

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3.6 Operator Services

Operator Services are offered to Customers. Operator Services allow Customers and Consumers to place calls using operator assistance for call completion or billing.

Usage charges and an appropriate service charge will be assessed on a per call basis, as stated in this tariff. For calls made using a telephone company card, acceptance of the card will be dependent upon the Company's ability to verify the card as valid. Only those cards accepted by the Company may be used for Operator Services. The Company reserves the right to verify acceptance of charge prior to billing charges to a third party number.

- **3.6.1** Operator services may be used by the presubscribed Customer and by the Aggregator and their respective Consumers (i.e., patrons, guests, invitees or employees) to complete Person-to-Person, Collect, Third-Party, and/or Calling Card calls.
- **3.6.2** Charges for Operator Assisted Calls include two components: a usage-sensitive component based upon the time-of-day rate period, mileage, and duration of the call; and a fixed service charge based upon the type of operator service provided. A third component, the Operator Assisted 0- Surcharge, applies to calls for which the Customer/Consumer has the capability of dialing the destination number but elects to have the Company operator dial the number instead.
- **3.6.3** The usage-sensitive portion of the charge for an Operator Assisted Call is set forth in Section 3.7.10 below.
- **3.6.4** The fixed service charge portions of the charge for an Operator Assisted Call is set forth in Sections 3.7.8 and 3.7.9 below.

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3.7 Operator Services, *cont'd.*

- **3.7.5** The Company shall not bill the Customer for any surcharges or fees imposed by the Aggregator. With respect to charges imposed by the Aggregator for the use of the telephone, the Aggregator is responsible for charging a flat rate and for posting of the charge in plain view at each telephone.
- **3.7.6** The Company reserves the right to validate the credit worthiness of Customers through available credit card, Calling Card, called number, Third Party telephone number and room number verification procedures. Where a requested billing method cannot be validated, the Customer/Consumer may be required to provide an acceptable alternate billing method or the Company may refuse to place the call.
- 3.7.7 The Aggregator is responsible for payment of the Company's charges for all calls placed from the Aggregator's Premises except for Collect, Third Party, Calling Card and credit card calls. The Calling Card or credit card holder or local exchange company service subscriber is responsible for payment of the Company's charges for all calls billed to a Calling Card, credit card or a telephone line number, respectively.

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3.7 Operator Services, *cont'd*.

3.7.8 Operator Service Rates and Charges

A.	Per Minute Usage Charges		
	1. Schedule A		
	Per Minute	\$0.69	
	2. Schedule B		
	Per Minute	\$0.45	
B.	Per Call Surcharges		
	Customer Dialed Calling Card/Credit Card	Per Call Charge \$4.95	
	Operator Dialed Calling Card/Credit Card	\$5.50	
	Operator Station Billed Collect Billed to Third Party Person-to-Person Operator Dialed Surcharge	Automated CallsOperator Assisted\$3.95\$5.50N/A\$6.50N/A\$9.95\$0.00	(T) (T)
	Pay Telephone Surcharge	\$0.60	(I)



SECTION 3 - DESCRIPTION OF SERVICE AND RATES, cont'd.

3.8 Nonsubscriber Service Charge

A Nonsubscriber Service Charge is applicable to dial station, operator station, person-to-person or real time rated calls billed to residential or business lines which are presubscribed to an interexchange carrier other than the Company, or are not presubscribed to any interexchange carrier. This charge is in addition to initial and additional period charges and applicable service charges for operator handled calls.

Charge per Call \$3.50* (I)

*Not to exceed this amount.



SECTION 4 - PROMOTIONS

4.1 Demonstration of Service

From time to time the Company may demonstrate service for potential Customers by providing free use of its network on a limited basis for a period of time, not to exceed one (1) month. Demonstration of service and the type, duration or quantity of service provided will be at the Company's discretion.

4.2 **Promotions - General**

From time to time, the Carrier may provide promotional offerings to introduce a current or potential Subscriber to a service not being used by the subscriber. These offerings may be limited to certain dates, times or locations and may waive or reduce recurring or non-recurring charges.

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