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International Telcom Ltd.

OF

Seattle, Washington

Rates, Rules, and Regulations for Furnishing Telecommunications Service

IN

The State of Kentucky

Filed with the PUBLIC SERVICE COMMISSION OF KENTUCKY

PUBLIC SERVICE COMMISSIO, OF KENTUCKY EFFECTIVE

NOV 27 1996

PURSUANT TO 807 KAR 5.011, SECTION 9 (1) BY: <u>Orden C. Neel</u> FOR THE PUBLIC SERVICE COMMISSION

Issued: October 24, 1996

Effective:

CHECK SHEET

Sheets 1 through 29 inclusive of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

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EXPLANATION OF SYMBOLS

The following are the only symbols used for the purposes indicated below:

R - to signify a rate reduction.

- I to signify a rate increase.
- C to signify a changed regulation.
- T to signify a change in text but no change in rate or regulation
- S to signify reissued matter
- M to signify matter moved without change
- N to signify a new rate or regulation
- D to signify discontinued rate or regulation
- Z to signify a correction
- Y to signify reference to other published tariffs.

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TARIFF FORMAT

- A. <u>Sheet Numbering</u> Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 10 and 11 would be 10.1.
- B. <u>Sheet Revision Numbers</u> Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet revision on file with the KPSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc., the KPSC follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.
- C. <u>Paragraph Numbering Sequence</u> There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
 - 2. 2.1. 2.1.1. 2.1.1.A. 2.1.1.A.1. 2.1.1.A.1.(a). 2.1.1.A.1.(a).I. 2.1.1.A.1.(a).I.(i). 2.1.1.A.1.(a).I.(i).(1).
- D. <u>Check Sheets</u> When a tariff filing is made with the KPSC, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if there are only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the KPSC.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - A circuit which connects the calling customer's location to an interexchange switching center.

Access Code - A numeric code that, when dialed, connects the caller to the provider of services associated with that sequence

Authorization Number - A four to twelve digit security number, one or more of which are available to a customer to enable him/her to access the carrier, and which are used by the carrier both to prevent unauthorized access to its facilities and to identify the customer for billing purposes. All authorization codes shall be the sole property of the Company and no Customer shall have any property or other right or interest in the use of any particular authorization code.

Authorized User - A user who is a customer, or a person authorized by a customer that uses the Company's services. An Authorized User is responsible for compliance with this tariff.

Billed Party - The person or entity responsible for payment for use of the Company 's service(s).

Called Station - The termination point of a call (i.e. the called number).

Calling Station - The origination point of a call (i.e. the calling number).

Carrier - International Telcom Ltd.

Central Office - A Local Exchange Carrier switching system where Local Exchange Carrier customer station loops are terminated for purposes of interconnection to each other and to trunks.

Channel - A path for electrical transmission between two or more points, the path having a band width designed to carry voice grade transmission.

Common Carrier - A company or entity providing telecommunications services to the public.

Company - International Telcom Ltd.

Credit Card Calls (Calling Card Calls) - A call for which charges are billed not to the originating telephone number, but to a credit card, such as Visa or Master Card, or to a LEC or interexchange carrier calling card, including calling cards issued by the Company.

Customer - Any person, firm, partnership, association, joint stock company, trust, corporation, governmental entity or any other entity ordering service, that is responsible for payment of charges and for compliance with this tariff.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS (Continued)

Customer Dialed Calling Card Call - A call that is billed to a Calling Card that does not require intervention by an attended operator position to complete.

Customer Provided Equipment - Telecommunications equipment provided by a customer or authorized user used to originate calls using the Company's service.

Day - From 8:00 AM up to but not including 5:00 PM local time Monday through Friday.

Dedicated Line Service - A service where the Customer is connected to Carrier's network with a private line, into machine trunk or high capacity T-1 circuit.

Dial-up - A method of using Carrier where a Customer dials 950-xxxx, enters a code and places a call.

Direct Dialed Call - An intrastate telephone call that is automatically completed and billed to the telephone number from which the call originated without the assistance of a live or automated operator. This includes calls forwarded by call forwarding equipment.

Evening - From 5:00 PM up to but not including 11:00 PM local time Sunday through Friday.

Exchange - A geographic area established by the tariff of Local Exchange Carriers for the administration of communications service in a specified area that usually embraces a city, town or village and its environs. It consists of one or more Central Offices together with the associated facilities used in furnishing communications service within that area.

FCC - The Federal Communication Commission.

Local Exchange Carrier (LEC) - A telephone company utility which provides local telecommunications services to a specific geographical area for business and residential customers.

Night/Weekend - From 11:00 PM up to but not including 8:00 AM Sunday through Friday, and 8:00 AM Saturday up to but not including 5:00 PM Sunday.

Non-recurring Charges - Non-recurring charges are one-time charges that apply for a specific work activity (i.e., installation or change to an existing service). The types of non-recurring charges that apply for Switched Service are: installation of service and service rearrangements.

One-Plus - A method of accessing service where a Customer selects the Company as an equal access provider of long distance.

Other Common Carrier - A common carrier, other than the Company, providing intrastate communications service(s) to the public. PUBLIC SERVICE COMMISSION

communications service(s) to the public.		OF KENTUCKY
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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS (Continued)

Personal Identification Number (PIN) - A numeric code, one or more of which may be assigned to a Customer, to enable the Company to identify the origin of the service user for security and/or billing purposes. All PIN codes shall be the sole property of the Company and no Customer shall have any property or other right or interest in the use of any particular PIN code.

Point of Presence - The site(s) where the Company provides a network interface with facilities provided by the Other Common Carrier, Local Exchange Carriers or Customers for Access to the Company's network configuration.

POTS - Plain Old Telephone Service. Basic service supplying standard single line access to the public switched network.

Premises - A building or buildings on contiguous property (except railroad rights-of-way, etc.) not separated by a public highway.

Project Code - A two to twelve digit number a Customer dials when using the Carrier switch to provide enhanced accounting and billing features.

Subscriber - The person or legal entity which enters into an arrangement for the Company's telecommunications services.

Switched Service - A network that uses SCAN and/or CCSA type common control switching, connecting the calling party to the called party.

T-1 Service - A method of using Carrier where access is provided by installing a high capacity circuit from Carrier to Customer.

Uncompleted Call - Any call where the communication path between the calling and the called station is not established (i.e., busy, no answer, etc.).

United States - The forty-eight (48) contiguous states and the District of Columbia, Hawaii, Alaska, Puerto Rico, the U. S. Virgin Islands, as well as the off-shore areas outside the boundaries of the coastal states of the forty-eight contiguous states to the extent that such areas appertain to and are subject to the jurisdiction and control of the United States.

User - The person at the Subscriber's location who actually places the call through the Company's service.

Wats Access Line (WAL) - A method of using Carrier where access is provided by installing a special line that is a partially switched and partially dedicated access line.

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SECTION 2 - RULES AND REGULATIONS

2.1. Application of Tariff

This tariff contains the regulations and rates applicable to the provision of intrastate telecommunication services by International Telcom Ltd. (Company) between points within the State of Kentucky as specified in this tariff. Service is furnished subject to the availability of facilities and subject to transmission, atmospheric and like conditions.

All terms, conditions and limitations of liability contained in this tariff apply to all Kentucky intrastate services provided by the Company, including those where charges are established pursuant to contract, unless the contract explicitly provides otherwise.

2.2. Interconnection with Other Common Carriers

The Company reserves the right to interconnect its services with those of any Other Common Carrier, Local Exchange Carrier, or alternate access provider of its election, and to utilize such services concurrently with its own facilities for the provision of Service offered in this tariff.

Interconnection with the facilities or services of other Carriers shall be under the applicable terms and conditions of the Company's tariffs. The Customer is responsible for taking all necessary legal steps for interconnecting Customer-provided terminal equipment or communications systems with Carrier's facilities. Customer shall secure all licenses, permits, right-of- way, and other arrangements necessary for such interconnection.

2.3. Shortage of Facilities

All service is subject to the availability of suitable facilities. The Company reserves the right to limit the length of communications or to discontinue furnishing service when necessary because of the lack of satellite or other transmission medium capacity or due to any causes beyond its control.

2.4. Uses of Services

- 2.4.1. Customers may only use the services provided under this tariff in a manner consistent with the terms of this tariff, applicable laws, and all governmental authorities having jurisdiction over the service.
- 2.4.2. Services provided in this tariff shall not be used for unlawful purposes.
- 2.4.3. The use of the Company's Service(s) without payment for Service or attempting to avoid payment for Service(s) by fraudulent means or devices, schemes, false or invalid numbers of false calling or credit cards is prohibited. OF KENTUCKY

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2.5. Liability of the Company

- 2.5.1. Except as stated in Section 2.5., the Company shall have no liability for damages of any kind arising out of or related to events, acts, rights or privileges contemplated in this tariff. This tariff does not limit the liability of the Company for gross negligence or willful misconduct. In any action between the parties to enforce any provision of this tariff, the prevailing party shall be entitled to recover its legal fees and court costs from the non-prevailing party in addition to other relief a court may award.
- 2.5.2. The entire liability for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid the Carrier by the Customer for the specific services in the month in which the event giving rise to the liability occurred. No action or proceeding against the Carrier shall be commenced more than one year after the event giving rise to the liability occurred. However, any mistake, omission, interruption, delay, error, or defect in transmission or Service(s) that are caused by or contributed to by the negligence or willful act of the Customer, or which arise from the use of Customer-Provided Facilities or equipment shall not result in any liability of the Company.
- 2.5.3. THE COMPANY DISCLAIMS ANY EXPRESS OR IMPLIED WARRANTIES WITH RESPECT TO THE SERVICES, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.
- 2.5.4. The Company is not liable for any act, omission or negligence of any Local Exchange Carrier or other provider whose facilities are used concurrently in furnishing any portion of the Service(s) received by Customer, or for the unavailability of or any delays in the furnishing of any Service(s) or facilities that are provided by any Local Exchange Carrier. Should the Company employ the service of any Other Common Carrier in furnishing the Services provided to Customer, the Company's liability shall be limited according to the provisions of Section 2.5.2. above and elsewhere in this tariff.
- 2.5.5. The Company shall not be liable for any failure of performance due to causes beyond its control, including but not limited to fire, flood, or other catastrophes; Acts of God; atmospheric conditions or other phenomena of nature; federal, state or local governments having jurisdiction over the Company or the Services provided within this tariff; national emergencies; civil disorder, insurrections, riots, wars, strikes, lockouts, work stoppages, or other labor problems or regulations established or actions taken by any court or government agency having jurisdiction over the Company.

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2.5. Liability of the Company (Continued)

- 2.5.6. The Company shall be indemnified and held harmless by the Customer and Authorized User from and against all loss, liability, damage, and expense, including reasonable attorney's fees and court costs, due to:
 - (A) Claims for libel, slander, infringement of copyright or unauthorized use of any trade mark, trade name or service mark arising out of the material, data, information, or other content over the Carrier's facilities.
 - (B) Claims for patent infringement arising from combining or connecting the Carrier's facilities with apparatus and systems of the Customer.
 - (C) All other claims arising out of any act or omission of the customer in connection with any service or facilities provided by the Carrier.
- 2.5.7. The Company shall not be responsible for the installation, operation or maintenance of any Customer-provided communications equipment.
- 2.5.8. Where Customer-provided equipment is connected to service furnished pursuant to this tariff, the responsibility of the Company shall be limited to the maintenance and operation of such services in the proper manner; subject to this responsibility, the Company shall not be responsible for the through transmission of signals generated by Customer-provided equipment or for the quality of, or defects in, such transmission; or the reception of signals by Customer-provided equipment; or network control signaling where such signaling is performed by Customer-provided network control signaling equipment.
- 2.5.9. Under no circumstances whatsoever shall the Company or its officers, directors, agents, or employees be liable for any indirect, incidental, special, or consequential damages.

2.6. Assignment

Customer shall not assign or transfer the service or any rights associated with the service except with prior written consent of the Company. The Company may at the Company discretion, permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated access services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges as stated in this tariff will apply.

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2.7. **Responsibilities of the Customer**

- The Customer is responsible for placing any necessary orders, and for complying with tariff 2.7.1. Regulations, and for ensuring that Authorized users comply with tariff regulations. The Customer is also responsible for the payment of charges for calls originated at the Customer's premises. This includes payment for calls or services originated at the Customer's number(s); accepted at the Customer's number(s) (i.e., collect calls); billed to the Customer's number via Third Number Billing if the Customer is found to be responsible for such call or service, the use of a Calling Card, the use of a Company assigned Special Billing Number and incurred at the specific request of the Customer.
- 2.7.2. The Customer is responsible for charges incurred for special construction and/or special facilities that the Customer requests and which are ordered by the Company on the Customer's behalf.
- 2.7.3. If required for the provision of the Company's Services, the Customer must provide any equipment space, supporting structure, conduit, and electrical power without charge to the Company.
- The Customer is responsible for arranging access to its premises at times mutually acceptable to 2.7.4. the Customer and the Company when required for the Company personnel to install, repair, maintain, program, inspect, or remove equipment associated with the provision of the Company's Service(s).
- The Customer shall ensure that its terminal equipment and system are properly interfaced with 2.7.5. the Company's facilities and Services, that the signals and voltages emitted into the Company's facilities are of the proper mode, bandwidth, power, and signal level of the intended use of the Customer and in compliance with the criteria set forth in the rules of the FCC, and that the signals do not damage equipment, injure personnel or degrade Service to other Customers.
- 2.7.6. Interconnection between the Customer's equipment and Company-provided service must be made by the Customer by leased channel or dial-up service. Where interconnection between Customer's equipment and Company-provided service is not made by lease of Company facilities, interconnection must be made by the Customer at the Company's operating offices. Any special interface equipment necessary to achieve the compatibility between facilities of the Company and the channels or facilities of others shall be provided at the Customer's expense.

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2.7. <u>Responsibilities of the Customer (Continued)</u>

- 2.7.7. If the protective requirements in connection with Customer-provided equipment are not being complied with, the Company may take such immediate action as necessary to protect its facilities and personnel and will promptly notify the Customer of the need for protective action. In the event that the Customer fails to advise the Company within 10 days after such notice is received that corrective action has been taken, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities and personnel from harm. The Carrier will, upon 24 hours advance request, provide Customer with a statement of technical parameters that the Customer's equipment must meet.
- 2.7.8 The Customer is liable to the Company for replacement and repair of damage to the equipment and facilities of the Company caused by negligence and willful act of the Customer, its Authorized Users, and others, and for improper use of equipment provided by the Customer, its Authorized Users, and others.
- 2.7.9. The Customer is liable for any loss of Company equipment installed at the Customer's premises caused by: theft, fire, flooding, or any other casualty or criminal act.
- 2.7.10. Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Customers will also be required to execute any other documents as may be reasonably requested by the Carrier.
- 2.7.11. Customers are responsible for the security and usage of all authorization numbers assigned, and for payment of all charges placed against them. Customers are allowed 30 days after each statement posting date to notify Carrier of calls believed to be incorrectly charged to Customer's account. Credit for such calls, if allowed, will be made on the statement posted not later than sixty days after receipt by Carrier of such notification. Customers claiming not to be responsible for more than five calls on any one statement may be required to accept a number change.

2.8. Responsibilities of Authorized Users

- 2.8.1. The Authorized User is responsible for compliance with applicable regulations set forth in this tariff.
- 2.8.2. The Authorized User is responsible for establishing its identity as often as necessary during the course of a call.
- 2.8.3. The Authorized User is responsible for identifying the station, party, or person with whom communication is desired and/or made at the called number. PUBLIC SERVICE COMMISSION

communication is desired and/or made at th	e caned number.	
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2.8. <u>Responsibilities of Authorized Users (Continued)</u>

2.8.4. The Authorized User is responsible for providing the Company with a valid method of billing for each call. The Company reserves the right to validate the credit worthiness of Users through available Credit Card, Called Number, Third Party telephone number and Room Number verification procedures. Where a requested billing method cannot be validated, the User may be required to provide an acceptable alternate billing method or the Company may refuse to place the call.

2.9. <u>Termination or Interruption of Services</u>

2.9.1. Without incurring liability, the Company may discontinue Service(s) under the following conditions (with proper notification in accordance with 807 KAR 5:006, Section 14):

(i) For past due balances or when usage has exceeded the credit limit established by the Company.

(ii) For violation of the terms or conditions governing the furnishing of services under this tariff.

(iii) For violation of any law, rule, regulation, or policy of any governing authority having jurisdiction over the Company's Service(s).

(iv) Upon any governmental prohibition or required alteration of the services to be provided or any violation of an applicable law or regulation, the Carrier may immediately discontinue suspend service without incurring any liability.

(v) Upon condemnation of any material portion of the facilities used by the Carrier to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Carrier, by notice to the Customer, may discontinue or suspend service without incurring any liability.

(vi) Upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, or failing to discharge an involuntary petition within the time permitted by law, the Carrier may immediately discontinue or suspend service without incurring any liability.

(vii) In the event of fraudulent use of the Carrier's network, the Carrier may without notice suspend or discontinue service. The Customer will be liable for all related costs. The Customer will also be responsible for payment of any reconnection charges.

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2.9. <u>Termination or Interruption of Services (Continued)</u>

2.9.1. (Continued)

Upon the Carrier's discontinuance of service to the Customer under Section 2.9.1 (i) or (ii), the Carrier, in addition to all other remedies that may be available to the Carrier at law or in equity or under any other provision of this tariff, may declare all future monthly and other charges which would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable (discounted to present value at 6%).

If service is disconnected by the Carrier in accordance with section 2.9.1., and later restored, restoration of service will be subject to all applicable installation charges.

- 2.9.2. Without incurring liability, the Company may temporarily interrupt the provision of Service(s) at any time in order to perform test(s) and inspection(s) to assure compliance with tariff regulations and the proper installation and operation of Customer and the Company's equipment and facilities.
- 2.9.3. In the event that the Company incurs attorneys fees or other costs to recover any sums then due and the Company prevails, the Company shall be entitled to recover its costs of collection, legal costs, court costs, and reasonable attorneys' fees, in addition to other relief, if a court awards such relief. The Company may assign or sell receivables to Local Exchange Carriers, collection agencies or other parties and the amounts owed to the Company shall then become due and payable to that third party.
- 2.9.4. Service(s) may be discontinued by the Company, with proper notification in accordance with 807 KAR 5:006, Section 14, by blocking traffic to and from certain countries, cities, NXX's, or by blocking calls using certain Customer Authorization Codes or Calling Card Account Numbers when the Company deems it necessary to take such action to prevent fraud or other unlawful use of its Service(s). The Company may restore Service(s) as soon as it can be provided without undue risk.
- 2.9.5. If, for any reason, Service(s) is interrupted, the Customer will only be charged for the Service(s) that was actually used.
- 2.9.6. The Company reserves the right to refuse or honor RESPORG (800 Responsible Organization) change requests when an unsatisfied business relationship exists between the Customer and the Company.

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2.10. Allowances for Interruption of Service

Credit allowance for interruptions of service which are not due to the Carrier's testing or adjusting, to the negligence of the Customer, or the failure of channels, equipment and/or communications systems provided by the Customer or due to vendor failures, are subject to the general liability provisions set forth in Sections 2.5. It shall be the obligation of the Customer to notify the Carrier of any interruptions in service. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission of the Customer, not within his control, or is not in wiring or equipment connected to the terminal or the Carrier.

2.10.1. A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Carrier under this Tariff. An interruption period begins when the Customer reports a services, facility or circuit to be interrupted and release it for testing and repair. An interruption period ends when the service, facility or circuit is operative. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.

For calculating credit allowances, every month is considered to have 30 days. Credit allowances are applied on a pro rate basis against the rate specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit. A credit allowance will be given for interruptions of thirty (30) minutes or more. Credit allowances for service outages that exceed 24 hours in duration will be rounded up to the next whole 24 hours.

- 2.10.2. No credit allowance will be made for:
 - (A) interruptions due to the negligence of, or noncompliance with this tariff by the Customer, authorized user, joint user, or other common carrier providing service connected to the service of the Carrier;
 - (B) interruptions due to the negligence of any person other than the Carrier, including but not limited to the Customer or other common carriers connected to the Carrier's facilities;
 - (C) interruptions due to the failure of malfunction of non-Carrier equipment;
 - (D) interruptions of service during any period in which the Carrier is not given full and free access to it's facilities and equipment for the purpose of investigating and correcting interruptions;

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PURSUANT TO 807 KAR 5:011, SECTION 9 (1) BY: <u>Orden C. Neel</u> FOR THE PUBLIC SERVICE COMMISSION

2.10. Allowances for Interruption of Service (Continued)

- 2.10.2. (Continued)
 - (E) interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
 - (F) interruptions of service during any period when the Customer has released service to the Carrier for maintenance purposes of for implementation of a Customer order for a change in service arrangements; or
 - (G) interruption of service due to circumstances or causes beyond the control of Carrier.

2.11. Payment for Service

The Customer is responsible for payment of all charges for facilities and Service(s) furnished by the Company, including charges for Service(s) originated or charges accepted at the Customer's service point.

- 2.11.1. Charges for Third Party calls will be included on the Billed Party's local exchange telephone company bill pursuant to billing and collection agreements established by the Company or its intermediary with the applicable telephone company.
- 2.11.2. Charges for Credit Card Calls will be included on the Billed Party's regular monthly statement from the card-issuing company.
- 2.11.3. The Customer will be billed for and is liable for payment of all applicable federal, state and local use, assessments, surcharges, sales and/or privilege taxes and/or similar liabilities chargeable to or against the Company as a result of the provision of the Company's Service(s), in addition to the rates indicated in this tariff. Taxes or surcharges may be passed through to customers of a taxing jurisdiction on a prorated basis such that the total of all such charges aggregated among all customers in the taxing jurisdiction shall approximately equal the total amount of tax due in that jurisdiction.

A surcharge is imposed on all charges for service originating at addresses in states which levy, or assert a claim of right to levy, a gross receipts tax on the Carrier's operations in any such state, or a tax on interstate access charges incurred by the Carrier for originating access to telephone exchanges in that state. This surcharge is based on the particular state's receipts tax and other state taxes imposed directly or indirectly upon the Carrier by virtue of, and measured by, the gross receipts or revenues of the Carrier in that state and/or payment of interstate access charges in that state. The surcharge will be shown as a separate line item the Customer's monthly invoice. PUBLIC SERVICE COMMISSION

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2.11. <u>Payment for Service (Continued)</u>

- 2.11.4. The Customer shall remit payment of all charges to the Company or to any agency authorized by the Company to receive such payment. Customers have up to 90 days (commencing five days after remittance of the bill) to initiate a dispute over charges or to received credits. The Customer may make such claim in person, by telephone, or in writing in accordance with with 807 KAR 5:006, Section 9. Undisputed amounts may not be withheld.
- 2.11.5. If the bill is not paid within fifteen (15) calendar days following issuance of the bill, the account will be considered past due.
- 2.11.6. Bills are due and payable upon receipt. Interest at the lesser of (1) the rate of one and one-half (1.5%) percent per month, or (2) the highest rate allowed by law per month shall accrue upon any unpaid amount commencing thirty (30) days after the date of the bill for the amount first sent. A penalty may be assessed only once on any bill rendered for service.
- 2.11.7. A delinquent account may subject the Customer's Service(s) to temporary disconnection after proper notification in accordance with 807 KAR 5:006, Section 14.
- 2.11.8. Failure to receive a bill will not exempt a Customer from prompt payment of any sum(s) due the Company.
- 2.11.9. Charges for recurring fees will be billed one (1) month in advance. Usage charges will be billed one (1) month in arrears.
- 2.11.10. The Customer will be assessed a charge of twenty-five dollars (\$25.00) for each check submitted by the Customer to the Carrier which a financial institution refuses to honor. The charge will be applied to the Customer's monthly billing in addition to any other charges which may apply under this tariff. Payment rendered by check, subsequently dishonored, shall not constitute payment until the customer makes a valid repayment.

2.12. Deposits

The Company does not require a deposit from the customer. However, in the event the Company requires deposits in the future, the following rules shall apply:

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2.12. **Deposits** (Continued)

To safeguard its interests, the Carrier may require a Customer to make a deposit before services and facilities are furnished. The deposit will not exceed an amount equal to two months of estimated monthly usage charges. In addition, where special construction is involved, the deposit may also include an amount equal to the estimated non-recurring charges for the special construction and recurring charges (if any) for a period to be set between the Carrier and the Customer. The deposit will be credited to the Customer's initial bill.

Applicants for service or existing Customers who have failed to establish credit may be required at any time to provide the Carrier a security deposit. The deposit required will be in cash or the equivalent of cash, and will be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to two-twelfths of estimated annual billings.

In addition, the Carrier shall be entitled to require such an applicant or Customer to pay all bills within a specified period of time, and to make such payments in cash or the equivalent of cash. At the Carrier's option, such deposit may be refunded to the Customer's account at any time. Also, the Carrier reserves the right to cease accepting and processing Service Orders after it has requested a security deposit and prior to the Customer's compliance with this request.

When a service or facility is discontinued, the amount of deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, the Carrier may, at its option, return the deposit or credit it to the Customer's account. If the amount of the deposit is insufficient to cover the balance due to the Customer's account, the Carrier retains the right to collect any amounts owing after the deposit has been applied plus any costs related to the collection of any remaining balance.

2.13. **Billing Entity Conditions**

When billing functions on behalf of the Company are performed by local exchange telephone companies, credit card companies or others, the payment conditions and regulations of such companies apply, including any applicable interest and/or late payment charges. In case of any disputed charges that cannot be resolved by the billing company, the Billed Party may contact the Company directly.

2.14. **Discontinuation of Service(s)**

The Customer's Service(s) shall automatically terminate upon discontinuation of the Customer's subscription to the Company's Service(s).

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2.14. Discontinuation of Service(s) (Continued)

2.14.1. Special Facilities - If a Customer orders service requiring special facilities dedicated to the Customer's use and then cancels his order before the service begins, before completion of the minimum period, or before completion of some other period mutually agreed upon, the Customer shall pay the Carrier the non-recoverable portions of expenditures or liabilities incurred expressly on behalf of the Customer by the Carrier and not fully reimbursed by installation and monthly charges. If, based on such an order, construction has either begun or been completed, but no service provided, the non-recoverable cost of such construction shall be paid by the Customer.

2.15. Right to Backbill for Improper Use of the Company's Services

Any person or entity which uses, appropriates or secures the use of Service(s) from the Company, whether directly or indirectly, in any unlawful manner or through the providing of any misleading or false information to the Company shall be liable for an amount equal to the accrued and unpaid charges that would have been applicable to the use of the Company's Service(s) actually made by Customer.

2.16. Minimum Service Period

The minimum period for service is one month (30) days unless shorter period is expressly approved by Carrier. When Access Service is disconnected prior to the expiration of the minimum period, charges are applicable for the balance of the minimum period.

The Minimum Period Charge for monthly billed services will be determined as follows:

For Switched Access Service, the charge for a month or fraction thereof is equal to the applicable minimum monthly charge for the capacity.

All applicable non-recurring charges for the service will be billed in addition to the Minimum Period Charge.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1. <u>Service Offerings</u>

The information in this section applies to all types of telecommunications services offered pursuant to this tariff unless otherwise noted. Kentucky Intrastate Long Distance Service is offered on a per call basis to Customers originating calls within the State of Kentucky. Such service is available twenty-four (24) hours per day seven (7) days per week. Service is provided on the basis of a one month minimum period, 24-hours per day. For the purpose of computing charges in this tariff, a month is considered to have 30 days.

3.1.1. <u>iWATS</u>SM

iWATS is ITL's standard business long distance service. ITL offers iWATS through two different methods: the customer can presubscribe to ITL (1+ service); or the caller can access iWATS by dialing 10404 (10XXX service). iWATS is also available for callers using the 1-800-919-1919 access number ("800" dial through).

3.1.2. Dedicated Line Service

Dedicated Line Service Provides a special access line directly connecting the Customer's premises to the Carrier's Network.

The Customer's charges for Carrier's services consist of the total of applicable network usage charges, and charges for access lines between the Customer's premises and the Carrier Network access point. All completed calls are billed for an initial thirty (30) seconds with six (6) second increments there after.

Access lines or tie-trunks required to connect a Customer's telephone system to the Carrier Network for dedicated line service will be ordered by Carrier as agent for the Customer, upon receipt of Customer's application and applicable fees as set forth in Section 4.2.2. Carrier's Operations Center will be the first point of contact for trouble reports on any portion of the service, and will pass such reports on the applicable telephone carrier where appropriate.

A Customer of dedicated service may also subscribe to one plus service using a single authorization code or multiple codes assigned to the same service location. When this is done, all of the regulations pertaining to one plus service apply.

3.1.3. 800 iWATSSM Service

800 iWATS service is available to a customer when issued an 800 number upon joining the service. The 800 number is unique to the Customer and will ring to a number designated by the Customer. PUBLIC SERVICE COMMISSION

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	By: Kal	Karran, Network Planning Director	NOV 27 1996
		417 2nd Avenue West	PURSHANT TO 807 KAR 501

417 2nd Avenue West Seattle, Washington 98119 PURSUANT TO 807 KAR 5:01 ; SECTION 9 (1) BY: Orden C. Neel

3.1. Service Offerings (Continued)

3.1.4. Feature Group D (FGD) Access

FGD Access, which is available to all Customers, is provisioned at the DS1 level and provides trunk side access to Carrier Local Switching Center switches, with an associated uniform 10XXX access code for the Customer's use in originating and terminating communications. Basic FGD service will be provided with Multi-Frequency In Band Signaling (SS7 is also available as a Common Switching Option for Feature Group D). In addition, Conventional Signaling for direct Carrier trunk groups is available at the Customer's option. End Users of the Customer's service may also originate calls to certain FGD Access Customers without dialing the 10XXX access code if the End User is presubscribed, as described herein. The access code for FGD switching is a uniform access code of the form 10XXX. A single access code will be the assigned number of all FGD access provided to the Customer by the Carrier. No access code is required for calls to a Customer over FGD Switched Access Service if the End User's telephone exchange service is arranged for Presubscription to that Customer, as set forth herein.

Where no access code is required, the number dialed by the Customer's End User shall be a seven or ten digit number for calls in the North American Numbering Plan (NANP), except for 00- dialed calls which are routed to the designated Customer. For international calls outside the NANP, as seven to twelve digit number may be dialed. The form of the numbers dialed by the Customer's End User is NXX-XXXX, 0 or 1 + NXX-XXXX, NPA + NXX-XXXX 0 or 1 + NPA + NXX-XXXX, and, when the Local Switching Center is equipped for International Direct Distance Dialing (IDDD), 01 + CC + NN or 011 + CC + NN.

When the 10XXX Access Code is used, FGD switching also provides for dialing the digit 0 for access to the Customer's operator, 911 for access to the Carrier' emergency service, or the endof-dialing digit (#) for cut-through access to the Customer's premises.

In addition, End Users may originate calls by dialing the 950-XXXX Access Code specific to a particular Interexchange Carrier, provided that the Interexchange Carrier has subscribed to the Carrier's Feature Group D with 950 Access Common Switching Optional Feature. If the End User is presubscribed to that Interexchange Carrier, no access code is necessary.

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3.1. <u>Service Offerings (Continued)</u>

3.1.5. 800 and 888 Data Base Access Services

800 and 888 Data Base Access Service is a service utilizing originating trunk side Switched Access Service. The service provides for the forwarding of end user dialed 800 or 888 calls to a Company Service Switching Point which will initiate a query to the data base to perform the Customer identification and delivery function. The call is forwarded to the appropriate Customer based on the dialed 800/888 number. In addition, the Customer has the option of selecting the 800/888 Optional Features Package.

Customer identification charge - The 800/888 Data Base Access Service Customer Identification Charge applies to the identification and delivery of the appropriate Customer. The charge is assessed to the Customer on a per query basis and may include an area of service which may range from a single NPA/NXX to an area consisting of all LATAs and NPAs in the State. The 800/888 Carrier Identification Charge is set forth in Section 4.

POTS translation charge - The POTS Translation provides the option of having the ten digit POTS number NPA + NXX-XXXX delivered instead of the 800 dialed number 800 + NXX-XXXX delivered to the service provider. A POTS Translation charge is assessed per call, in addition to the 800 Carrier Identification Charge as set forth in Section 4.

Call handling and destination feature - The 800 Optional Features Package, available only with 800 Data Base Access Service, provides feature functionality in addition to the basic query. The feature package may include various destination options such as Carrier selection, time of day routing, day of week routing, specific date routing, geographic routing, routing based on percent of allocation, and emergency routing profiles.

A Call Handling and Destination Feature Charge is assessed on a per-query basis, in addition to the Carrier Identification Charge and the POTS Translation Charge as set forth in Section 4.

3.1.6. FaxawaySM Service

Faxaway allows a customer with an e-mail account to send a facsimile message by sending an email message to the Company's Internet node, which is subsequently transmitted by the Company via facsimile over the Company's network to the customer's intended destination.

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3.1. Service Offerings (Continued)

3.1.7. Long Distance Directory Assistance

Service offered on a per call basis to all Commercial and Residential Customers whereby the customer may obtain telephone numbers by dialing 1 + area code + 555-1212. Such service is available twenty-four (24) hours per day, seven (7) days a week (note: the Company does not provide intraLATA directory assistance).

3.1.8. Internet Service

Long distance service for internet use.

3.1.9. Residential Service

Basic long distance service for residential subscribers.

3.2. Billing Periods

Service is billed on a monthly (30) day basis or more frequently, if requested by Customer. Service continues to be provided until canceled by Customer. The Customer's monthly charges for Carrier's service are based upon the total time the Customer actually used the service. For billing purposes, the duration of each call will be rounded to the nearest six seconds (unless otherwise specified). Customers receive tenth minute or full minute charges depending on the rate program to which they have subscribed. Carrier will provide a listing of each individual call made during the proceeding billing period. Timing on completed calls begins when the called party answers. Timing ends when either party hangs up.

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3.3. <u>Timing of Calls</u>

2.3

Customer traffic to end offices will be measured by the Carrier at end office switches. Originating and terminating calls will be measured by the Carrier to determine the basis for computing chargeable access minutes.

For originating calls over Feature Group D, usage measurement begins when the originating Feature Group D switch receives the first wink supervisory signal forwarded from the Customer's point of termination.

The measurement of originating call usage ends when the originating Feature Group D switch receives disconnect supervision from either the originating end user's end office, indicating the originating end user has disconnected, or the Customer's point of termination, whichever is recognized first by the switch.

For terminating calls over Feature Group D, the measurement of access minutes begins when the terminating Feature Group D switch receives answer supervision from the terminating end user's end office indicating the terminating end user has answered.

The measurement of terminating call usage over Feature Group D ends when the terminating Feature Group D switch receives disconnect supervision from either the terminating end user's end office, indicating the terminating end user has disconnected, or the Customer's point of termination, whichever is recognized first by the switch.

Access minutes or fractions thereof are accumulated over the billing period for each end office and are then rounded up to the nearest access minute for each end office.

3.4. Minimum Call Completion Rate

The customer can expect a call completion rate (number of calls completed / number of calls attempted) of not less than 99% during peak use periods for all FGD services.

3.5. Uncompleted Calls

There shall be no charge for uncompleted calls.

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SECTION 3 - DESCRIPTION OF SERVICES (Continued)

3.6. <u>Calculation of Distance</u>

In the event the Company provides mileage sensitive products, then usage charges are based on the airline distance between rate centers associated with the originating and terminating points of the call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The Company uses the rate centers and associated vertical and horizontal coordinates that are produced by Bell Communications Research in their NPA-NXX V & H Coordinates Tape and Bell's NECA Tariff No. 4.

FORMULA:

$$\sqrt{\frac{(V1-V2)^2 + (H1-H2)^2}{10}}$$

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2.8

SECTION 4 - RATES AND CHARGES

This section sets forth the rates and charges applicable to the Company's services. All rates and charges are expressed in U.S. dollars. Calls which overlap rate periods will be charged according to the rates applicable to the time recorded in each period. The Customer's total monthly use of the Carrier's service is charged at the applicable rate per minute set forth below. The duration of each call will be rounded to the nearest 6 seconds.

Application Periods: For all services

	MON.	TUE.	WED.	THU.	FRI.	SAT.	SUN.	HOLIDAYS
8 AM to 5 PM	D	D	D	D	D	N	N	N
5 PM to 11 PM	E	E	E	Е	Е	N	E	N
11 PM to 8 AM	N	N	N	N	N	N	N	Ν

Day Rate - D, Evening Rate - E, Night/Weekend/Holiday - N

4.1. <u>Service Rates</u>

4.1.1. iWATS RATES

intra LATA: Day/Evening/Night\$0.12inter LATA: Day/Evening/Night\$0.15800 iWATS: Day/Evening/Night\$0.15

\$0.129 per minute \$0.159 per minute \$0.159 per minute

Billing Increments: 6 second increments after a 30 second minimum.

No monthly service charge.

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SECTION 4 - RATES AND CHARGES (Continued)

4.1. Service Rates (Continued)

4.1.2. Dedicated Line Rates (T-1 Access)

Non-recurring (Installation) charge	\$275.00
intra LATA: Day/Evening/Night	\$0.125 per minute
inter LATA: Day/Evening/Night	\$0.155 per minute
800 iWATS: Day/Evening/Night	\$0.155 per minute

Billing Increments: 6 second increments after a 30 second minimum.

No monthly service charge.

4.1.3. Feature Group D

Non-recurring (Installation) charge	TBA
Monthly recurring access charges	TBA

4.1.4. 800 and 888 Data Base Access Service

Customer identification charge	
-per query	TBA
POTS translation charge	
-per query	TBA
Call handling and destination	
Feature group charge	
-per query	TBA

4.1.5. Presubscription

Initial selection	No charge
Change in selection, non-recurring charge	\$5.35
-Per telephone exchange service, line or trunk	

4.1.6. Faxaway Service

\$0.10 per minute

4.1.7. Long Distance Directory Assistance

Per Inquiry - \$0.65

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SECTION 4 - RATES AND CHARGES (Continued)

4.1. Service Rates (Continued)

4.1.8. Internet Rates

intra LATA: Day/Evening/Night	\$0.129 per minute
inter LATA: Day/Evening/Night	\$0.129 per minute

Billing Increments: 6 second increments after a 1 minute minimum.

No monthly service charge.

4.1.9. Residential Rates

intra LATA: Day/Evening/Night	\$0.29 per minute
inter LATA: Day/Evening/Night	\$0.29 per minute

Billing Increments: 1 minute increments after a 3 minute minimum.

Monthly service charge: \$4.89

4.2. Individual Case Basis (ICB) Arrangements

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a service offered under this tariff. Rates quoted in response to such competitive requests may be different than those specified for such services in this tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis.

4.3. **Special Promotions and Discounts**

From time to time, the Company may offer special limited-duration promotions and discounts. Such promotions and discounts are designed to attract new subscribers or to increase subscriber awareness of a particular service.

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FOR THE PUBLIC SERVICE COMMISSION

Issued: October 24, 1996

ATAKA LUMBER AMERICA INC. ACCOUNT # IW10118 ATTN: HEATHER TYLER PHONE # 2066466070 BELLEVUE PLACE SUITE 1702 INVOICE DATE 03/31/96 10500 N.E. 8TH ST. DUE DATE 04/30/96 BELLEVUE 98004-4332 TOTAL DUE \$ 988.89 AMOUNT ENCLOSED \$_____

> PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

DEC 1 0 1996

PURSUANT TO 807 KAR 5:011, SECTION 9 (1) BY: Quedan C. Marl FOR THE PUBLIC SERVICE COMMISSION ACCOUNT # IW10118 ATAKA LUMBER AMERICA INC. INVOICE DATE 03/31/96 PAGE 0002

AMOUNT OF LAST STATEMENT	\$ 1,130.08
PAYMENTS RECEIVED 03/19/96	\$ 1,130.08CR
BALANCE FORWARD	\$.00
CURRENT CHARGES	\$ 988.89
TOTAL DUE BY 04/30/96	\$ 988.89
TOTAL DUE AFTER 05/01/96	\$ 1,003.72

ACCOUNT # IW10118 ATAKA LUMBER AMERICA INC. ACCOUNT CHARGES

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CALL DETAIL	\$ 898.64
FEDERAL	\$ 26.96
STATE	\$ 58.42
COUNTY/MTA	\$.25
EXCISE TAX	\$ 4.62
TOTAL CURRENT CHARGES	\$ 988.89

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PURSUANT TO 807 KAR 5.011. SECTION 9 (1)

BY: Orden C. Neel FOR THE PUBLIC SERVICE COMMISSION ACCOUNT # IW10118 ATAKA LUMBER AMERICA 206-451-9

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	ATAKA LUMB ATAKA LUMBER Ca		INC.	CAL	L DETAII	1
DATE TIME	AREA/NUMBER	PLACE-		MI	NUTES	AMOUNT
03/01 06:18A	416-368-4483	TORONTO	ON	S	3.1	.9300
03/01 07:24A	604-366-4241	BRT COLOMB	BC	S	2.1	.6300

DATE	TIME	AREA/NUMBER		PLACE-		М	INUTES	AMOUNT	
•	06:18A	416-368-4483			ON	S	3.1	.9300	
•	07:24A					S	2.1	.6300	
	07:26A		BRT	COLOMB	BC	S	6.8	2.0400	
	09:14A		BRT	COLOMB	BC	S	1.5	.4500	
	09:18A		BRT	COLOMB	BC	S	.6	.1800	
03/01	10:04A	604-366-4434	BRT	COLOMB	BC	S	.5	.1500	
03/01	10:05A	604-366-4434	BRT	COLOMB	BC	S	.6	.1800	
03/01	10:54A	604-366-4241	BRT	COLOMB	BC	S	.8	.2400	
03/01	11:09A	604-929-6336	BRT	COLOMB	BC	S		.4800	
03/01	11:44A	604-936-5800				S	.7	.2100	
03/01	11.532	601-366-1131				S	3.7	1.1100	
03/01	12:27P 12:32P	416-368-4768			ON	S	3.0	.9000	
03/01	12:32P	604-366-4434				ŝ	. 8	.2400	
03/01	12:44P	416-368-4483			ON	ŝ	1.3	.3900	
•	01:32P	416-367-3565			ON	S	1.3	.3900	
	02:17P	604-366-4434				S	1.7	.5100	
	02:20P	604-595-7200				S	.9	.2700	
· · ·	04:49P					S	.5	.1500	
•	07:43A					S	2.5	. 7500	
	07:43A 08:09A	604-366-4241				S			
•	08:50A						.8	.2400	
		604-366-4241				S		.2400	
•	09:09A					S		.3000	
	09:28A					S	1.1	.3300	
	09:38A					S	1.9	.5700	
•	09:42A					S	5.2	1.5600	
•	11:19A					S	4.0	1.2000	
•	12:15P					S	. 9	.2700	
	01:45P					S	2.7	.8100	
	02:46P					S	1.6	.4800	
	03:48P					S	1.3	.3900	
	04:07P					S	1.9	.5700	
	04:50P					S	.7	.2100	
	08:20A					S	9.1	2.7300	
	09:18A					S	2.8	.8400	0501/10-
	10:07A					S	.5	.1500BLIC	SERVICE COMMISSION
	11:01A	604-366-4434				S	16.2	4.8600	OF KENTUCKY
	11:32A	604-366-4241				S	2.0	.6000	EFFECTIVE
	11:45A	604-366-4434				S	1.1	.3300	
	11:47A	604-273-8860			BC	S	6.8	2.0400 2700 DEC	1.0.1000
	12:09P	416-368-4483			ON	S	.9	.2700	10 1996
	12:10P	416-368-4483			ON	S	5.3	1.500 BOLIANT	TO 807 KAR 5:011, CTION 9 (1)
	12:21P	604-366-4241	BRT (COLOMB	BC	S	.8	. 2400 00	10 807 KAR 5:011,
	01:41P	604-361-8510	BRT (COLOMB	BC	S	.5	1500 - ***	011014 0 (1)
	01:58P	604-817-8387	BRT (COLOMB	BC	S	1.2	BYGO Great	en C. neel
	02:51P	604-273-8939	BRT (COLOMB	BC	S	1.8	. 594 JH& PUBLI	C SERVICE COMMISSION
03/05	03:09P	604-273-8939	BRT (COLOMB	BC	S	.8	.2400	
	04:02P	604-273-8860				S	3.9	1.1700	
	04:07P	604-273-8860	BRT (COLOMB	BC	S	.5	.1500	
	04:11P	604-352-9594	BRT (COLOMB	BC	S	2.1	.6300	
• .	04:20P	604-273-8939				S	1.8	.5400	
	04:50P	604-273-8860				S	7.1	2.1300	
•	08:20A	604-366-4241	BRT (COLOMB	BC	S	5.0	1.5000	
03/06	08:32A	604-366-4434	BRT (COLOMB	BC	S	1.1	.3300	

ACCOUNT # IW10118 ATAKA LUMBER AMERICA INC. CALL DETAIL

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יםייתי ארי	ידי די אונקי	מהז מאז זא איז מי א			****	~ ****	ANOTHIN	-
DATE		AREA/NUMBER					AMOUNT	
•		503-789-2990 541-385-3266			S	.5	.07	
•				OR	S	.8	.12	
		213-955-0850 206-922-9778			S S	.8	.12	
) 11:53A) 01:34P			WA CD			.29	
) 01:34P) 01:42P				S S	1.9 .5	.30	
		503-342-5201		OR	S	.5 2.3	.07	
		541-267-2884		OR	S	2.3 1.9	.36	
	2 10:08A	213-955-0836				1.9 .5	.30	
	2 10:08A 2 05:05P	503-643-3710			S	.5 .5	.07	
					S	.5 .8		
03/20	10.292	206-922-9802		WA	S	.8 1.0	.12	
03/20	· 10:27A	206-922-9802 541-267-5630		WA OR	S S	$1.0 \\ 1.4$. 12	
03/20	· 11.517	360-835-8010				1.4 .7		
03/23	, 11'23V TT:DTY	360-835-8010 503-297-2684		WA OR	5 с	./ 1.8	.09	
03/20	11:55A 00.44D	213-955-0836			5 C	1.8 1.6	.28	
03/23	04.12D	503-829-2342		OR	S S S S	1.6 3.3	.25	
03/20	. 00'3CD 04:T3E	213-955-0858			3 C	$3.3 \\ 1.4$. 22	
03/20	00.50A	213-955-0858			S	1.4 1.5	. 22.	
03/20	UY:32A	503-224-5560			S	1.5 3.7	.58	
03/20	10:3/A	503-224-5560		OR OR	SS	3.7 1.0		
03/20	12:02F	503-244-6466 213-955-0858			SS	1.3	.15	
03/21	5 09:57A 5 10:29A 5 11:44A 5 11:51A 5 11:53A 5 02:44P 5 04:13P 5 09:36A 5 09:52A 5 10:37A 5 12:02P 7 09:42A 7 09:59A	213-955-0858 206-922-9778		WA	S S	1.3 .7	.20	
127	/ 09:59A / 11:37A	503-829-6543		WA OR	SS	.7	.11	
					S	./ 1.8	. 28	
					S	⊥.8 .5	. 28	
•					S	. 5		
) 11:49A	503-826-7364 503-830-3129			S	.8		
•	11,J1A	503-030 3143			S	.5		
03/22	03:51P 06:34P	503-826-7364 503-271-6216	MUTIP CIII	OR	S	.5		
- <u>-</u> - (- ()	00.741	JUJ-411 ULLU	KEEDOFUKT	ÚI.	ن			55
		65 CALLS	TOTA	۰LS:	14	41.1	21.74	49
				,				
ACCOU	ראד ע דיער #	118 ATAKA LUMBE	ER AMERICA	TNC	USER	TD SI	TMMARY	
AUUU -	1N ± TT ± ++ ± -	.10 AIANI	an manager	LINC.			Munuter t	PUBLIC SERVICE COMMISSION
	DES	SCRIPTION	- # CALLS	М	INUTES		AMOUNT	OF KENTUCKY EFFECTIVE
		574 ATAKA LUMBER			,247.1		753.3212	CFFEUIIVE
		763 ATAKA LUMBER			2.5		.3975	
		792 ATAKA LUMBER			46.4		14.3979	DEC 1 0 1996
		875 ATAKA LUMBER					130.5249	
			•		• • - · ·			RSUANT TO 807 KAR 5:011,
		TOTALS	3: 1,116	2	.737.0		898.64	SECTION 9 (1)
			, ,		/ · - ·			Jordan C. Keel
								THE PUBLIC SERVICE COMMISSION
ACCOU	NT # IW101	118 ATAKA LUMBE	IR AMERICA	INC.	CALL	GROUF	SUMMARY	THE FUELO DELEVINE CONTRIDUCTION
	DRC		# (1) []	м				
	Canada	SCRIPTION			INUTES		AMOUNT	
	Internatic	l	480	Т.	,220.7		366.21	
	Informatio		301 2		866.8 3.0		431.4060 2.00	
	DOMESTIC	/11	2 333		3.0 646.5		2.00 99.0255	
	DONIDUTIC		555		040.5		99.0235	

PAGE 0025

ACCOUNT #	IW10118	АТАКА	LUMBER	AMERICA	INC.	CALL	GROUP	SUMMARY
	DESCRII	PTION		# CALLS	MIN	WTES	Ĩ	AMOUNT
		נ	TOTALS :	1,116	2,7	737.0	٤	398.64

ACCOUNT # IW10118 ATAKA LUMBER AMERICA INC. AREA CODE SUMMARY

	DES	SCRIPTION	# CALLS .	MINUTES	AMOUNT
		OUTBOUND:			
	AREA CODE	416	22	65.1	19.53
	AREA CODE	503	1	1.0	1.00
	AREA CODE	604	458	1,155.6	346.68
	AREA CODE	907	1	2.0	1.00
	Sweden		1	.9	.4230
	Japan		273	792.8	380.5440
	Finland		27	73.1	50.4390
		Sub-Total:	783	2,090.5	799.61
		INBOUND:			
	AREA CODE	206	333	646.5	99.0255
		Sub-Total:	333	646.5	99.02
`		TOTALS:	1,116	2,737.0	898.64

ACCOUNT # IW10118 ATAKA LUMBER AMERICA INC. FREQ SUMMARY - # CALLS

DESCRIPTION	# CALLS	MINUTES	AMOUNT	
81-332461508	204	598.4	287.2320	
604-366-4434	106	299.9	89.97	PUBLIC SERVICE COMMISSION
604-366-4241	77	115.3	34.59	OF KENTUCKY
604-273-8939	44	90.6	27.18	EFFECTIVE
604-929-6336	37	165.3	49.59	
213-623-6832	35	35.9	5.7081	
213-955-0836	21	22.2	3.5298	DEC 1 0 1996
604-817-8387	20	33.9	10.17	
358-6222750	20	26.7	18.423 @ (JRSUANT TO 807 KAR 5:011,
604-936-5800	18	55.2	16.56	SECTION 9 (1)
TO	TALS: 582	1,443.4	542.95 ^{BY;} FOF	0,05,0

ACCOUNT # IW10118 ATAKA LUMBER AMERICA INC. FREQ SUMMARY - MINUTES

PAGE 0026

	DESCRIPTION	# CALLS	MINUTES	AMOUNT
	81-332461508	204	598.4	287.2320
	604-366-4434	106	299.9	89.97
\sim	604-929-6336	37	165.3	49.59
	604-366-4241	77	115.3	34.59
	604-273-8939	44	90.6	27.18
	81-66832304	17	65.1	31.2480
	604-273-8860	13	61.8	18.54

ACCOUNT # IW10118 ATAKA LUMBER	AMERICA	INC. FREQ	SUMMARY - MINUTES	PAGE 0027
DESCRIPTION 604-352-9594 604-936-5800 416-368-4483	# CALLS 11 18 15	MINUTES 61.8 55.2 49.5	AMOUNT 18.54 16.56 14.85	
TOTALS :	542	1,562.9	588.30	
ACCOUNT # IW10118 ATAKA LUMBER	AMERICA	INC. FREQ	SUMMARY - RATE	
DESCRIPTION	# CALLS	MINUTES	AMOUNT	
81-332461508	204	598.4	287.2320	
604-366-4434	106	299.9	89.97	
604-929-6336	37	165.3	49.59	
604-366-4241	77	115.3	34.59	
81-66832304	17	65.1	31.2480	

90.6

27.18

			50.0	27.10
358-400438354		4	34.6	23.8740
604-273-8860		13	61.8	18.54
604-352-9594		11	61.8	18.54
358-6222750		20	26.7	18.4230
	TOTALS :	533	1,519.5	599.18

44

604-273-8939

COUNT # IW10118 ATAKA LUMBER AMERICA INC. TIME OF DAY SUMMARY

DESCRIPTION 7:00 am - 8:00 am 8:00 am - 9:00 am 9:00 am - 10:00 am 10:00 am - 11:00 am	# CALLS 17 47 139 251	MINUTES 70.6 100.3 284.9 614.8	AMOUNT 21.1095 26.3565 73.5013 176.5560 PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE
11:00 am - 12:00 pm	65	110.6	34.2690
12:00 pm - 1:00 pm	70	189.4	56.1480 DEC 10 1996
1:00 pm - 2:00 pm	101	263.1	86.1287000000000000000000000000000000000000
2:00 pm - 3:00 pm	97	229.0	
3:00 pm - 4:00 pm 4:00 pm - 5:00 pm	129 85	309.6 229.6	109.6476 90.6199 Jordan C. Mael 59.6730 THE PUBLIC SERVICE COMMISSION
5:00 pm - 6:00 pm	56	136.1	85.7178
6:00 pm - 7:00 am	59	199.0	
TOTALS :	1,116	2,737.0	898.64

ACCOUNT # IW10118 ATAKA LUMBER AMERICA INC. DAY OF WEEK SUMMARY

DESCRIPTION	# CALLS	MINUTES	AMOUNT
SUNDAY	42	106.1	43.5084
MONDAY	216	473.4	156.9493
TUESDAY	203	546.0	175.1176
WEDNESDAY	204	470.1	154.0080
THURSDAY	204	516.4	180.5880
FRIDAY	227	575.0	171.6513
SATURDAY	20	50.0	16.8189

ACCOUNT # IW10118	ATAKA LUMBER	AMERICA	INC. DAY	OF WEEK	SUMMARY	PAGE	0028
DESCRI	PTION	# CALLS	MINUTES	s Al	MOUNT		
	TOTALS:	1,116	2,737.(28 0	98.64		

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IF YOU HAVE ANY QUESTIONS, CALL OUR CUSTOMER CARE DEPARTMENT TOLL FREE AT: (800) 959-5255, 24 HOURS A DAY, 7 DAYS A WEEK

OR

WRITE TO: CUSTOMER CARE DEPARTMENT INTERNATIONAL TELCOM, LTD. 417 2ND AVENUE WEST SEATTLE, WA 98119

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

DEC 10 1996

PURSUANT TO 807 KAR 5:011, SECTION 9 (1) BY: Queden C. Meel FOR THE PUBLIC SERVICE COMMISSION