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KY Public Service Commission

Utility Information

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Comments for Utility ID: 5144900 GTC Telecom Made inactive 7/18/2007 per 7/11/2007 letter; Backdated inactive date a year to prevent reporting problems.					
Removed Correspondence contact because of inaccurate address per DOR 6/30/2008. Address changed again per info from DOR 7/9/2008.					
			Last Cł	nanged: 7/10/2008	

TITLE SHEET

KENTUCKY TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service or facilities for Telecommunications Services furnished by GTC Telecom ("GTC"), with principal offices at 3151 Airway Avenue, Suite P-3, Costa Mesa, California, 92626. This tariff applies for services furnished within the Commonwealth of Kentucky. This tariff is on file with the Kentucky Public Service Commission, and copies may be inspected, during normal business hours, at the company's principal place of business.

> PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

MAR 1 8 1999

PURSUANT TO 807 KAR 5:011. SECTION 9 (1) ISSUED: February 16, 1999 ISSUED BY: Jerry DeCiccio, CFO 3151 Airway Avenue, Suite P-3 Costa Mesa, California 92626

CONCURRING, CONNECTING OR

OTHER PARTICIPATING CARRIERS

- 1. Concurring Carriers None
- 2. Connecting Carriers None
- 3. Other Participating Carriers None

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MAR 1 8 1999

PURSUANT TO 807 KAR 5.011. SECTION 9 (1) BY: Stephand Buy SECRETARY OF THE COMMISSION ISSUED BY: Jerry DeCiccio, CFO 3151 Airway Avenue, Suite P-3 Costa Mesa, California 92626 FIFTH REVISED SHEET 3 CANCELS FOURTH REVISED SHEET 3

PSC - KY - TARIFF NO. 1

CHECK SHEET

The Sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

SHEET	REVISION	SHEET	REVISION
1	Original	21	Original
2	Original	22	Original
3	*5 th Revised	23	Original
4	Original	24	Original
4 5	Original	25	Original
6	Original	26	Original
7	Original	27	Original
8	Original	28	Original
9	Original	29	2 nd Revised
10	Original	29.1	*2 nd Revised
11	Original	29.2	*1 st Revised
12	Original	29.3	*Original
13	Original	30	3 rd Revised
14	Original	30.1	Original
15	Original	31	2 nd Revised
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* New or Revised Sheet

1st Revised

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ORIGINAL SHEET 4

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TARIFF FORMAT

A. Sheet Numbering: Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between pages 11 and 12 would be page 11.1.

B. Sheet Revision Numbers: Revision numbers also appear in the upper right corner of each sheet where applicable. These numbers are used to indicate the most current page version on file with the Commission. For example, 4th Revised Sheet 13 cancels 3rd Revised Sheet 13. Consult the Check Sheet for the sheets currently in effect.

C. Paragraph Numbering Sequence: There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2. 2.1 2.1.1 2.1.1.A 2.1.1.A.1 2.1.1.A.1.(a) 2.1.1.A.1.(a).I 2.1.1.A.1.(a).I.(i) 2.1.1.A.1.(a).I.(i) 2.1.1.A.1.(a).I.(i).(1)

D. Check Sheets: When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the sheets contained in the tariff, with a cross reference to the current Revision Number. When new sheets are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some sheets). The tariff user should refer to the latest Check Sheet to find out if a particular sheet is the most current OF KENTUCKY

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ISSUED: February 16, 1999 ISSUED BY: Jerry DeCiccio, CFO 3151 Airway Avenue, Suite P-3 BY: Stephen Buy Costa Mesa, California 92626 SECRETARY OF THE COMMISSION

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SYMBOLS

The following are the only symbols used for the purposes indicated below:

- (C) to signify change in regulation
- (D) to signify a deletion
- (I) to signify a rate increase
- (L) to signify material relocated in the tariff
- (N) to signify a new rate or regulation
- (R) to signify a rate reduction
- (T) to signify a change in text, but no change in rate or regulation

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

MAR 1 8 1999

PURSUANT TO 807 KAR 5:011.

ISSUED: February 16, 1999 ISSUED BY: Jerry DeCiccio, CFOY Stepand BU 3151 Airway Avenue, Suite P-3 SECRETARY OF THE COMMISSION Costa Mesa, California 92626

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement from a local exchange telephone company or other common carrier, using either dedicated or switched access, which connects a Customer's location to GTC's location or switching center.

<u>Authorization Code</u> - A numerical code, one or more of which may be assigned to a Customer, to enable GTC to identify the origin of the Customer so it may rate and bill the call. Automatic number identification (ANI) is used as the authorization code wherever possible.

<u>Commission</u> - Used throughout this tariff to mean the Kentucky Public Service Commission.

<u>Customer</u> - The person, firm, corporation or other legal entity which orders the services of GTC or purchases a GTC Prepaid Calling Card and/or originates prepaid calls using such cards, and is responsible for the payment of charges and for compliance with the Company's tariff regulations.

<u>Company or GTC</u> - Used throughout this tariff to mean GTC Telecom, a Nevada corporation.

<u>Dedicated Access</u> - The Customer gains entry to the Company's services by a direct path from the Customer's location to the Company's point of presence.

<u>Holiday</u> - New Year's Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day. Holidays shall be billed at the evening rate from 8 a.m. to 11 p.m. After 11 p.m., the lower night rate shall go into effect.

Prepaid Account - An inventory of Telecom Units purchased in advance by the Customer, and associated with one and only one Authorization Code as contained in a specific Prepaid Calling Card.

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PURSUANT TO 307 KAR 5011. SECTION 9 (1)

ISSUED: February 16, 1999 ISSUED BY: Jerry DeCiccio, CFO SECRETARY OF THE COMMISSION 3151 Airway Avenue, Suite P-3 Costa Mesa, California 92626

ORIGINAL SHEET 8 PSC - KY - TARIFF NO. 1

<u>Prepaid Calling Card</u> - A card issued by the Company, containing an Authorization Code which identifies a specific Prepaid Account of Telecom Units, which enables calls to be processed, account activity to be logged, and balances to be maintained, on a prepayment basis.

<u>Resp. Org</u> - Responsible Organization or entity identified by an 800 service Customer that manages and administers records in the 800 database and management system.

<u>Switched Access</u> - The Customer gains entry to the Company's services by a transmission line that is switched through the local exchange carrier to reach the Company's point of presence.

<u>Telecom Unit</u> - A measurement of telecommunications service equivalent to one minute of usage between any two points within the Commonwealth of Kentucky.

<u>Telecommunications</u> - The transmission of voice communications or, subject to the transmission capabilities of the services, the transmission of data, facsimile, signaling, metering, or other similar communications.

<u>Underlying Carrier</u> - The telecommunications carrier whose network facilities provide the technical capability and capacity necessary for the transmission and reception of Customer telecommunications traffic.

> PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

> > MAR 1 8 1999

PURSUANT TO 807 KAR 5:011ISSUED: February 16, 1999EFFECTIVE: Marchoft & Marchoft & M.9 (1999ISSUED BY: Jerry DeCiccio, CFO3151 Airway Avenue, Suite P-3BY: Stephand & BULCosta Mesa, California 92626SECRETARY OF THE COMMISSION

SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of the Company

This tariff contains the regulations and rates applicable to intrastate resale telecommunications services provided by GTC for telecommunications between points within the Commonwealth of Kentucky. Resale services are furnished subject to the availability of facilities and subject to the terms and conditions of this tariff in compliance with limitations set forth in the Commission's rules. The Company's services are provided on a statewide basis and are not intended to be limited geographically. The Company offers service to all those who desire to purchase service from the Company consistent with all of the provisions of this tariff. Customers interested in the Company's services shall file a service application with the Company which fully identifies the Customer, the services requested and other information requested by the Company. The Company reserves the right to examine the credit record and check the references of all applicants and Customers. The Company may examine the credit profile/record of any applicant prior to accepting the service order. The service application shall not obligate the Company to provide services or to continue to provide service if a later check of applicant's credit record is, in the opinion of the Company, contrary to the best interest of the Company. The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the Customer, to allow connection of a Customer's location to a service provided by the Company. The Customer shall be responsible for all charges due for such service arrangement.

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> > MAR 18 1999

PURSUANT TO 807 KAR 5:011. SECTION 9 (1) BY: <u>Stephand</u> Buy SECRETARY OF THE COMMISSION

2.1.1 The services provided by GTC are not part of a joint undertaking with any other entity providing telecommunications channels, facilities, or services, but may involve the resale of the Message Toll Services (MTS) and Wide Area Telecommunications Services (WATS) of underlying common carriers subject to the jurisdiction of this Commission.

2.1.2 The rates and regulations contained in this tariff apply only to the resale services furnished by GTC and do not apply, unless otherwise specified, to the lines, facilities, or services provided by a local exchange telephone company or other common carriers for use in accessing the services of GTC.

2.1.3 The Company reserves the right to discontinue furnishing services, or limit the use of service necessitated by conditions beyond its control, including, without limitation: lack of satellite or other transmission medium capacity; the revision, alteration or repricing of the Underlying Carrier's tariffed offerings; or when the use of service becomes or is in violation of the law or the provisions of this tariff.

2.2 <u>Use of Services</u>

- 2.2.1 GTC's services may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of services, subject to any limitations set forth in this Section 2.2.
- 2.2.2 The use of GTC's services to make calls which might reasonably be expected to frighten abuse, torment, or harass anotherryot COMMISSION a way as to unreasonably interference EWILGY use by others is prohibited.

MAR 18 1999

ISSUED: February 16, 1999 ISSUED BY: Jerry DeCiccio, CFO 3151 Airway Avenue, Suite P-3 BY Stown Bud Costa Mesa, California 92626 SECRETARY OF THE COMMISSION

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- 2.2.3 The use of GTC's services without payment for service or attempting to avoid payment for service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.
- 2.2.4 GTC's services are available for use 24 hours per day, seven days per week.
- 2.2.5 GTC does not transmit messages, but the services may be used for that purpose.
- 2.2.6 GTC's services may be denied for nonpayment of charges or for other violations of this tariff.
- 2.2.7 Customers shall not use the service provided under this tariff for any unlawful purpose.
- 2.2.8 The Customer is responsible for notifying the Company immediately of any unauthorized use of services.

2.3 Liability of the Company

2.3.1 The Company shall not be liable for any claim, loss, expense or damage for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff, if caused by the Underlying Carrier, an act of God, fire, war, civil disturbance, act of government, or due to any other causes beyond the Company's control. Acceptance of the liability provisions contained in this tariff by the Commission does not constitute its determination that the limitation of lability imposed by the Company should be upheld in a court of law, but the recognition that, as it is the duty of the courts adjudicate negligence claims and rights to recover damages thereof, so it is the duty of the courts to determine the valiaus SERVICE COMMISSION exculpatory provision of this tar free NUCKY EFFECTIVE

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ISSUED: February 16, 1999 ISSUED BY: Jerry DeCiccio, CFO 3151 Airway Avenue, Suite P-3 BY: Stephan Buy Costa Mesa, California 92626 SECRETARY OF THE COMMISSION

- 2.3.2 The Company shall not be liable for, and shall be fully indemnified and held harmless by the Customer against any claim, loss, expense, or damage for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, trade name or service mark, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data or information transmitted.
- 2.3.3 No agent or employee of any other carrier or entity shall be deemed to be an agent or employee of the Company.
- 2.3.4 The Company's liability for damages, resulting in whole or in part from or arising in connection with the furnishing of service under this tariff, including but not limited to mistakes, omissions, interruptions, delays, errors, or other defects or misrepresentations shall not exceed an amount equal to the charges provided for under this tariff for the long distance call for the period during which the call was affected. No other liability in any event shall attach to the Company.
- 2.3.5 The Company shall not be liable for and shall be indemnified and saved harmless by any Customer or by any other entity from any and all loss, claims, demands, suits, or other action or any liability whatsoever, whether suffered, made, instituted, or asserted by any Customer or any other entity for any personal injury to, or death of, any person or persons, and for any loss, damage, defacement or destruction of the premises of any Customer or any other entity or any other property whether owned or controlled by the Customer or others. PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

MAR 18 1999

ISSUED: February 16, 1999 ISSUED BY: Jerry DeCiccio, CFO^{PURSUANT TO 807 KAR 5:011,} 3151 Airway Avenue, Suite P-3 Costa Mesa, California 92626 BY: Stephand Buy SECRETARY OF THE COMMISSION

- 2.3.6 The Company shall not be liable for any indirect, special, incidental, or consequential damages under this tariff including, but not limited to, loss of revenue or profits, for any reason whatsoever, including the breakdown of facilities associated with the service, or for any mistakes, omissions, delays, errors, or defects in transmission occurring during the course of furnishing service.
- 2.3.7 The remedies set forth herein are exclusive and in lieu of all other warranties and remedies, whether express, implied, or statutory, INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

2.4 Responsibilities of the Customer

- 2.4.1 The Customer is responsible for placing any necessary orders and complying with tariff regulations. The Customer is also responsible for the payment of charges for services provided under this tariff.
- 2.4.2 The Customer is responsible for charges incurred for special construction and/or special facilities which the Customer requests and which are ordered by GTC on the Customer's behalf.
- 2.4.3 If required for the provision of GTC's services, the Customer must provide any equipment space, supporting structure, conduit and electrical power without charge to GTC.
- 2.4.4 The Customer is responsible for arranging access to its premises at times mutually agreeable to GTC and the Customer when required for GTC personnel to install, repair, maintain, program, inspect or remove equipmenter SERVISE COMMISSION with the provision of GTC's services KENTUCKY EFFECTIVE

MAR 18 1999

PURSUANT TO 807 KAR 5011. ISSUED: February 16, 1999 ISSUED BY: Jerry DeCiccio, CFO BY: Stephano Buy 3151 Airway Avenue, Suite P-3 SECRETARY OF THE COMMISSION Costa Mesa, California 92626 2.4.5 The Customer shall cause the temperature and relative humidity in the equipment space provided by Customer for the installation of GTC's equipment to be maintained within the range normally provided for the operation of microcomputers.

- 2.4.6 The Customer shall ensure that the equipment and/or system is properly interfaced with GTC's facilities or services, that the signals emitted into GTC's network are of the proper mode, bandwidth, power and signal level for the intended use of the subscriber and in compliance with criteria set forth in this tariff, and that the signals do not damage equipment, injure personnel, or degrade service to other Customers. If the Federal Communications Commission or some other appropriate certifying body certifies terminal equipment as being technically acceptable for direct electrical connection with interstate communications service, GTC will permit such equipment to be connected with its channels without the use of protective interface devices. If the Customer fails to maintain the equipment and/or the system properly, with resulting imminent harm to GTC equipment, personnel or the quality of service to other Customers, GTC may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, GTC may, upon written notice, terminate the Customer's service.
- 2.4.7 The Customer must pay GTC for replacement or repair of damage to the equipment or facilities of GTC caused by negligence or willful act of the Customer or others, by improper use of the services, or by use of equipment provided by Customer or others.

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MAR 1 8 1999

ISSUED: February 16, 1999 ISSUED BY: Jerry DeCiccio, CFO SECTION 9(1) 3151 Airway Avenue, Suite P-3 Costa Mesa, California 92626 BY: Steptand But Secretary OF THE COMMISSION

- 2.4.8 The Customer must pay for the loss through theft of any GTC equipment installed at Customer's premises.
- 2.4.9 If GTC installs equipment at Customer's premises, the Customer shall be responsible for payment of any applicable installation charge.
- 2.4.10 The Customer must use the services offered in this tariff in a manner consistent with the terms of this tariff and the policies and regulations of all state, federal and local authorities having jurisdiction over the service.

2.5 Cancellation or Interruption of Services

- 2.5.1 Without incurring liability, upon ten (10) working days' (defined as any day on which the company's business office is open and the U.S. Mail is delivered) written notice to the Customer, GTC may immediately discontinue services to a Customer or may withhold the provision of ordered or contracted services:
 - 2.5.1.A For nonpayment of any sum due GTC for more than thirty (30) days after issuance of the bill for the amount due,
 - 2.5.1.B For violation of any of the provisions of this tariff,
 - 2.5.1.C For violation of any law, rule, regulation, policy of any governing authority having jurisdiction over GTC's services, or
 - 2.5.1.D By reason of any order or decision of a court, public service compission or federal regulatory body (Structurer governing authority pression GTC from furnishing its services.

MAR 1 8 1999

PURSUANT TO 807 KAR 5:011.

ISSUED: February 16, 1999 ISSUED BY: Jerry DeCiccio, CFO SECRETARY OF THE COMMISSION 3151 Airway Avenue, Suite P-3 Costa Mesa, California 92626

ORIGINAL SHEET 15.1 PSC - KY - TARIFF NO. 1

- 2.5.2 Without incurring liability, the Company (N) reserves the right to discontinue furnishing services or cancel a Customer's account immediately and without notice if the Company deems that such action is necessary to prevent or to protect against fraud or to otherwise protect the Company's personnel, agents, facilities, or services.
- 2.5.3 The discontinuance of service(s) by the Company pursuant to these provisions does not relieve a Customer of any obligation to pay the Company for charges due and owing for service(s) furnished up to the time of discontinuance. (N)

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

DEC 21 2001

PURSUANT TO 807 KAR 5:011, SECTION 9 (1) BY: Stephand But SECRETARY OF THE COMMISSION

ISSUED: December 19, 2001 ISSUED BY: Jerry DeCiccio, CFO 3151 Airway Avenue, Suite P-3 Costa Mesa, California 92626

FIRST REVISED SHEET 16 CANCELS ORIGINAL SHEET 16 PSC - KY - TARIFF NO. 1

- 2.5.4 Without incurring liability, upon ten (10) (N) days written notice or after reasonable effort | has been made to notify the customer in case of | emergencies, GTC may interrupt the provision (N) of services at any time in order to perform tests and inspections to assure compliance with tariff regulations and the proper installation and operation of Customer and GTC equipment and facilities and may continue such interruption until any items of noncompliance or improper equipment operation so identified are rectified.
- 2.5.5 Service may be discontinued by GTC without (T) notice to the Customer, by blocking traffic to certain countries, cities or NXX exchanges, or by blocking calls using certain Customer authorization codes, when GTC deems it necessary to take such action to prevent unlawful use of its service. GTC will restore service as soon as it can be provided without undue risk, and will, upon request by the Customer affected, assign a new authorization code to replace the one that has been deactivated.
- 2.5.6 The Customer may terminate service upon thirty (T) (30) days written notice for the Company's standard month to month contract. Customer will be liable for all usage on any of the Company's service offerings until the Customer actually leaves the service. Customers will continue to have Company usage until the Customer notifies its local exchange carrier and changes its long distance carrier. Until the Customer so notifies its local exchange carrier, it shall continue to generate and be responsible for long distance usage.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

DEC 21 2001

ISSUED: December 19, 2001 ISSUED BY: Jerry DeCiccio, CFO 3151 Airway Avenue, Suite P-3 Costa Mesa, California 926267 SECRETARY OF THE COMMISSION

ORIGINAL SHEET 17 PSC - KY - TARIFF NO. 1

2.6 <u>Credit Allowance</u>

- 2.6.1 Credit may be given for disputed calls, on a per call basis.
- 2.6.2 Credit shall not be issued for unavailability of long distance services.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

MAR 18 1999

PURSUANT TO 807 KAR 5:011, SECTION 9 (1) BY: Stephand Buy SECRETARY OF THE COMMISSION

ORIGINAL SHEET 18 PSC - KY - TARIFF NO. 1

2.7 <u>Restoration of Service</u>

The use and restoration of service shall be in accordance with the priority system specified in part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

2.8 Deposit

The Company does not require deposits to commence service.

2.9 Advance Payments

GTC reserves the right to collect an advance payment from Customers in an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges, and if necessary, a new advance payment will be collected for the next month.

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PURSUANT TO 807 KAR 5:011. SECTION 9 (1) BY: Stephano Buy SECRETARY OF THE COMMISSION

2.10 Payment and Billing

- 2.10.1 Service is provided and billed on a billing cycle basis, beginning on the date that service becomes effective. Billing is payable upon receipt.
- 2.10.2 The customer is responsible for payment of all charges for services furnished to the Customer, as well as to all persons using the Customer's codes, exchange lines, facilities, or equipment, with or without the knowledge or consent of the Customer. The security of the Customer's Authorization Codes, presubscribed exchange lines, and direct connect facilities is the responsibility of the Customer. All calls placed using direct connect facilities, presubscribed exchange lines, or Authorization Codes will be billed to and must be paid by the Customer. Recurring charges and non-recurring charges are billed in advance. The initial billing may, at Company's option, also include one month's estimated usage billed in advance. Thereafter, charges based on actual usage during a month and any accrued interest will be billed monthly in arrears.
- 2.10.3 All bills are presumed accurate, and shall be binding on the customer unless objection is received by the Company in writing within 30 days after such bills are rendered. No credits, refunds, or adjustments shall be granted if demand therefore is not received by the Company in writing, in person, or by the lephone within such 30 days CF COMMISSION OF KENIUCKY FFFECTIVE

MAR 1 8 1999

PURSUANT TO 807 KAR 5:011. SECTION 9 (1) BY: Stephand Buy SECRETARY OF THE COMMISSION

FIRST REVISED SHEET 20 CANCELS ORIGINAL SHEET 20 PSC - KY - TARIFF NO. 1

2.11 Collection Costs

In the event Company is required to initiate legal proceedings to collect any amounts due to Company for regulated or non-regulated services, equipment or facilities, or to enforce any judgment obtained against a Customer, or for the enforcement of any other provision of this tariff or applicable law, Customer shall, in addition to all amounts due, be liable to Company for all reasonable costs incurred by Company in such proceedings and enforcement actions, including reasonable attorneys' fees, collection agency fees or payments, and court costs. In any such proceeding, the amount of collection costs, including attorneys' fees, due to the Company, will be determined by the court.

2.12 <u>Taxes</u>

All federal, state and local taxes, assessments, surcharges, or fees, including sales taxes, use taxes, gross receipts taxes, and municipal utilities taxes, are billed as separate line items and are not included in the rates quoted herein. GTC may adjust its rates and charges or impose additional rates and charges on its Customer in order to recover amounts it is required by governmental or quasi-government authorities to collect from and pay to others in support of statutory or regulatory programs. Examples of such programs include, but are not limited to, the Universal Service Fund, the Primary Interexchange Carrier Charge, and compensation to payphone service providers for use of their payphones to access GTC's services.

2.13 Late Charge

A one time late fee of 1.5% or the amount otherwise authorized by law, whichever is lower, will be charged on any past due balances of more than 30 days.

2.14 Returned Check Charge

A fee, as set forth in the Rates section herein, will be charged whenever a check or draft presented for payment for service is not accepted by the institution on which it is written. OF KENTUCKY

ISSUED: December 19, 2001 ISSUED BY: Jerry DeCiccio, CFO 3151 Airway Avenue, Suite P-3 Costa Mesa, California 92626 PURSUANT TO 807 KAR 5: SECTION 9 (1)

PURSUANT TO 807 KAR 5.011, SECTION 9 (1) BY: Stephano Bul SECRETARY OF THE COMMISSION

EFFECTIVE

(N)

(N)

SECTION 3 - DESCRIPTION OF SERVICE

3.1 <u>Computation of Charges</u>

- 3.1.1 The total charge for each completed call may be a variable measured charge dependent on the duration, distance and time of day of the call. The total charge for each completed call may also be dependent only on the duration of the call, i.e. a statewide flat rate per minute charge. The variable measured charge is specified as a rate per minute which is applied to each minute. All calls are measured in increments as set forth in the Rates Section of this tariff. All calls are rounded up to the next whole increment.
- 3.1.2 Where mileage bands appear in a rate table, rates for all calls are based upon the airline distance between the originating and terminating points of the call, as determined by the vertical and horizontal coordinates associated with the exchange (the area code and three digit central office code) associated with the originating and terminating telephone numbers. If the Customer obtains access to the Company's network by a dedicated access circuit, that circuit will be assigned an exchange for rating purposes based upon the Customer's main telephone number at the location where the dedicated access circuit terminates. The vertical and horizontal (V & H) coordinates for each exchange and the airline distance between them with the commission determined according to industry than derds. EFFECTIVE

MAR 18 1999

PURSUANT TO 807 KAR 5:011, SECTION 9 (1) BY Stephand Buy SECRETARY OF THE COMMISSION

3.1.3 Timing begins when the called station is answered and two way communication is possible, as determined by standard industry methods generally in use for ascertaining answer, including hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. Recognition of answer supervision is the responsibility of the Underlying Carrier. Timing for each call ends when either party hangs up. GTC will not bill for uncompleted calls.

3.2 <u>Customer Complaints and/or Billing Disputes</u> Customer inquiries or complaints regarding service or accounting may be made in writing or by telephone to the Company at:

3151 Airway Avenue, Suite P-3 Costa Mesa, California 92626 (800)486-4030

Any objection to billed charges should be reported promptly to GTC. Adjustments to Customers' bills shall be made to the extent that records are available and/or circumstances exist which reasonably indicate that such charges are not in accordance with approved rates or that an adjustment may otherwise be appropriate. Where overbilling of a subscriber occurs, due either to Company or subscriber error, no liability exists which will require the Company to pay any interest, dividend or other compensation on the amount overbilled.

All Customer complaints are subject to the jurisdiction of the Commission which may be contacted at the following address and telephone number:

Commonwealth of Kentucky Public PUBLIC SERVICE COMMISSION 730 Schenkel Lane EFFECTIVE PO Box 615 Frankfort, KY 40602 MAR 1 8 1999

> PURSUANT TO 807 KAR 5.011. SECTION 9 (1)

If a Customer accumulates more than One dollar of undisputed delinquent GTC 800 Service charges, the GTC Resp. Org. reserves the right not to honor that Customer's request for a Resp. Org. change until such undisputed charges are paid in full.

3.3 Level of Service

A Customer can expect end to end network availability of not less than 99% at all times for all services.

3.4 Billing Entity Conditions

When billing functions on behalf of GTC or its intermediary are performed by local exchange telephone companies or others, the payment of charge conditions and regulations of such companies and any regulations imposed upon these companies by regulatory bodies having jurisdiction apply. GTC's name and toll-free telephone number will appear on the Customer's bill.

> PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

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PURSUANT TO 807 KAR 5:011, SECTION 9 (1) BY: <u>Stephand Buy</u>

3.5 <u>Service Offerings</u>

3.5.1 1+ Dialing

This service permits Customers to originate call via switched or dedicated access lines, and to terminate intrastate calls. The customer dials "1+" followed by "ten digits" or dials "101XXXX" followed by "1+ ten digits".

3.5.2 Travel Cards

The Customer utilizes an 11 digit "toll-free" access number established by the Company to access a terminal. Upon receiving a voice prompt, the Customer uses push button dialing to enter an identification code assigned by the Company, and the ten digit number of the called party.

3.5.3 800 Service (Toll-Free)

This service is inbound calling only where an 800, 888 or other toll-free prefix number rings into a Customer's premise routed to a specific telephone number or terminated over a dedicated facility.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

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PURSUANT TO 807 KAR 5.011. SECTION 9 (1) BY: <u>Stephano</u> <u>Buy</u>

3.5.4 GTC Prepaid Calling Cards

This service permits use of Prepaid Calling Cards for placing long distance calls. Customers may purchase GTC Prepaid Calling Cards at a variety of retail outlets or through other distribution channels. GTC Prepaid Calling Cards are available at a variety of face values. GTC Prepaid Calling Card service is accessed using the GTC toll-free number printed on the card. The caller is prompted by an automated voice response system to enter his/her Authorization Code, and then to enter the terminating telephone number. GTC's processor tracks the call duration on a real time basis to determine the number of Telecom Units consumed. The total consumed Telecom Units for each call is deducted from the remaining Telecom Unit balance on the Customer's GTC Prepaid Calling Card.

All calls must be charged against Prepaid Calling Card that has a sufficient Telecom Unit balance. A Customer's call will be interrupted with an announcement when the balance is about to be depleted.

In order to continue the call, the Customer can either call the toll-free number on the back of the GTC Prepaid Calling Card and "recharge" the balance on the card using a nationally recognized credit card, or the Customer can throw the card away and purchase a new one. Calls in progress will be terminated by the Company if the balance on the GTC Prepaid Calling Card is insufficient to continue the call and the Customer fails to enter the number of another valid GTC Prepaid Call Calling Card is GTC Prepaid to termination.

MAR 1 8 1999

PURSUANT TO 807 KAR 5.011. SECTION 9 (1) ISSUED BY: Jerry DeCiccio, CFO 3151 Airway Avenue, Suite P-3 Costa Mesa, California 92626

ORIGINAL SHEET 26 PSC - KY - TARIFF NO. 1

A card will expire on the date indicated on the card, or if no date is specified, 12 months from the date of purchase, or the date of last recharge, whichever is later. The Company will not refund unused balances.

A credit allowance for GTC Prepaid Calling Card Service is applicable to calls that are interrupted due to poor transmission, one-way transmission, or involuntary disconnection of a call. To receive the proper credit, the Customer must notify the Company at the designated toll-free customer service number printed on the GTC Prepaid Calling Card and furnish the called number, the trouble experienced (e.g. cut-off, noisy circuit, etc.), and the approximate time that the call was placed.

When a call charged to an GTC Prepaid Calling Card is interrupted due to cut-off, one-way transmission, or poor transmission conditions, the Customer will receive a credit equivalent of one Telecom Unit.

Credit allowances for calls pursuant to GTC Prepaid Card Service do not apply for interruptions not reported promptly to the Company or interruptions that are due to the failure of power, equipment or systems not provided by the Company.

Credit for failure of service shall be allowed only when such failure is caused by or occurs due to causes within the control of the Company.

The Company will block all calls beginning with the NPA "900" and NXX "976" calls, therefore such calls can not be completed UBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

MAR 1 8 1999

PURSUANT TO 307 KAR 5:011. ISSUED: February 16, 1999 ISSUED BY: Jerry DeCiccio, CFO 3151 Airway Avenue, Suite P-3 Costa Mesa, California 92626

3.5.5 Directory Assistance.

Access to long distance directory assistance is obtained by dialing 1 + 555-1212 for listings within the originating area code and 1 + (area code) + 555-1212 for other listings. When more than one number is requested in a single call, a charge will apply for each number requested. A charge will be applicable for each number requested, whether or not the number is listed or published.

> PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

> > MAR 1 8 1999

PURSUANT TO 807 KAR 5:011. SECTION 9 (1) BY: Skohand BUY SECRETARY OF THE COMMISSION

3.5.6 Specialized Pricing Arrangements.

Customized service packages and competitive pricing packages at negotiated rates may be furnished on a case-by-case basis in response to requests by Customers to the Company for proposals or for competitive bids. Service offered under this tariff provision will be provided to Customers pursuant to contract. Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of the tariff. Specialized rates or charges will be made available to similarly situated Customers on a non-discriminatory basis. The Commission will be notified of any special pricing contracts prior to implementation.

3.5.7 Emergency Call Handling Procedures

Emergency "911" calls are not routed to company, but are completed through the local network at no charge.

3.5.8 Promotional Offerings

The Company may, from time to time, make promotional offerings to enhance the marketing of its services. These offerings may be limited to certain dates, times and locations. The Company will notify the Commission of such offerings as required by Commission rules and regulations.

> PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

> > MAR 18 1999

PURSUANT TO 807 KAR 5:011. SECTION 9 (1) BY: Stephand Buy

SECOND REVISED SHEET 29 CANCELS FIRST REVISED SHEET 29 PSC - KY - TARIFF NO. 1

SECTION 4 - RATES

4.1 <u>1+ Dialing</u>

4.1.1 Basic Plan

\$0.199 per minute

A \$4.95 per month service charge applies. Billed in one minute increments.

4.1.2 <u>Residential Plan</u>

Residential Plan is not available to those (T) residential customers whose home phone line is classified as a "business", "public", or "semipublic" line. Customer may not use this service for commercial use. If GTC determines the service is not being used for individual residential service, or in any other way violates the restriction of this service, customer will be ineligible for this product, and GTC may terminate customer's account. (T)

Plan I -- \$0.14 per minute

A \$1.95 per month service charge applies. Monthly service charge waived if pay by credit card. Billed in one minute increments.

Plan II -- \$0.10 per minute

A \$1.95 per month service charge applies. However, if customer elects to pay by credit card and paper billing, monthly service charge reduced to \$0.95. Monthly service charge waived if pay by credit card and online billing. Billed in one minute increments.

> (L) PUBLIC SERVICE COMMISSION | OF KENTUCKY EFFECTIVE (L)

(L) Business Plan Service moved to Original Sheet 29.1, Travel Cards Service moved to Second Revised Sales & CON2

					PURSUANT TO 807 SECTION 9	(KAR 5:011 (1)
ISSUED:	August	22, 2002		EFFECTI	VE August	6, 2002
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		Costa Mes	a, Cali	fornia 9262	6	

4.1.3 Business Plan

Plan I -- \$0.14 per minute Plan II -- \$0.10 per minute

A \$4.95 per month service charge applies. Billed in one minute increments.

4.1.4 Affiliate Plan*

Affiliate Plan is an add-on to GTC's interstate offering. This service is available to certain Affiliates who have partnered with GTC to offer this Plan to its customers and who have GTC as their primary interexchange carrier. Accordingly, the monthly recurring charge, which affords customers the ability to place intrastate and interstate long distance calls, is located in GTC's interstate rate schedule located at http://www.gtctelecom.com/serviceagreement.asp.

\$0.10 per minute

Customer will pay a monthly recurring charge as set forth in GTC's interstate rate schedule for the designated interstate rate plan. Billed in six (6) second increments with a minimum period for billing purposes of thirty (30) seconds.

4.1.5 Business ePlan*

\$0.10 per minute

Credit card billing with online bill presentment. Billed in one-minute increments.

> (L) | (L)

(C)

(L) Calling Planet Plan Service moved to 1st Revised Sheet 29.2.



(C)

4.1.6 Calling Planet Plan*

(C) (L)

(L)

(C)

\$0.10 per minute

A service charge of up to \$2.95 per month applies. Credit Card billing/electronic payment with online bill presentment. Billed in one-minute increments.

4.1.7 2.9¢ State-to-State Plan

The 2.9¢ State-to-State Plan is an add-on to GTC's interstate offering. This service is available to customers and who have selected GTC as their primary interexchange carrier. Accordingly, the monthly recurring charge, which affords customers the ability to place intrastate and interstate long distance calls, is located in GTC's interstate rate schedule located at http://www.gtctelecom.com/serviceagreement.asp.

The rate for the customer's intrastate traffic is \$0.049 per minute.

Customer will pay a monthly recurring charge as set forth in GTC's interstate rate schedule for the designated interstate rate plan. Billed in one-minute increments.

(L) Calling Planet Plan Service previously located at First Revised Sheet 29.1

*Effortive Mar 20 2006 the Calling Dland	
*Effective May 29, 2006, the Calling Plane	t and Z.99 State- (N)
to State Dlang will no longer be availab	a to nou quatomore (NI)
to-State Plans will no longer be availab.	
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	5/29/2006
ISSUED: May 22, 2006	EFFECTEVEN May 829 KAR 2006
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ISSUED BY: Jerry DeCicc:	O, CFO OF OTION O(4)
3151 Airway Avenue, Suit	te P-3
Conto Mono Colifornia	0000
Costa Mesa, California	921
	By
	Executive Director

ORIGINAL SHEET 29.3 PSC - KY - TARIFF NO. 1

(N)

4.1.8 Basic Plan III

This Plan is an add-on to GTC's interstate offering that has a minimum usage charge and is available to customers who have selected GTC as their primary interexchange carrier. Accordingly, the state-tostate rate, the minimum usage charge, the monthly recurring charge, and the billing option which affords customers the ability to place intrastate and interstate long distance calls, is located in GTC's interstate rate schedule located at http://www.gtctelecom.com/serviceagreement.asp.

\$0.10 per minute.

Customer is subject to a monthly minimum usage requirement determined by the amount of intrastate, interstate and international usage, excluding taxes and surcharges, and will pay a monthly recurring charge as set forth in GTC's interstate rate schedule for the designated interstate rate plan. Billed in one-minute increments. (N)



4.2 Travel Cards

Basic Travel Card 4.2.1 \$.149 per minute A \$.25 per call service charge applies. Billed in one minute increments. (N) 4.2.2 Affiliate Travel Card \$0.099 per minute

> This service is available to certain Affiliates who have partnered with GTC to offer this Plan to its customers and who have GTC as their primary interexchange carrier. Billed in one minute increments. (N)

Toll-Free* 4.3

Plan I --\$0.14 per minute Plan II -- \$0.10 per minute

A \$10 monthly minimum usage, per toll-free number, applies. This charge will appear on the bill each month that a customer's toll-free billing, per tollfree number, is less than \$10.00. Billed in one minute increments.

(L)

(L)

Prepaid Calling Plan Service moved to Original Sperentickyl (L)

* As of December 19, 2001, Toll-Free service will no longer MAY 2 3 2003 be available to new residential customers.

PURSUANT TO 807 KAR 5:011 SECTION 9 (1) EFFECTIVE May 23 you 2003 ISSUED: May 15, 2003 ISSUED BY: Jerry DeCiccio, CFO^{Y_-} EXECUTIVE DIRECTOR 3151 Airway Avenue, Suite P-3 Costa Mesa, California 92626

(T)

ORIGINAL SHEET 30.1 PSC - KY - TARIFF NO. 1

(L) 4.4 Prepaid Calling Cards Basic Prepaid Card (T) 4.4.1 Per Call Surcharge Card Value Rate/Telecom Unit \$0.099 \$0 \$50 \$0 \$25 \$0.109 \$0 \$10 \$0.119 \$0.119 \$0 \$5 \$0.25 Promotional \$0.050 (L) Value Added Prepaid Cards 4.4.2 (N) Card Value Per Call Surcharge Minutes \$10 100 \$0 \$0

30

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE (L) Prepaid Calling Plan Service previously located at Second Revised Sheet 30. MAY 2 3 2003 PURSUANT TO 807 KAR 5:011 SECTION 9 (1) < EFFECTIVE Longold 0 300 2003 ISSUED: May 15, 2003

ISSUED BY: Jerry DeCiccio, CFO 3151 Airway Avenue, Suite P-3 Costa Mesa, California 92626

GTC TELECOM

\$5

(N)

PSC - KY - TARIFF NO. 1

4.5 <u>Directory Assistance</u>

\$.85

4.6 Returned Check Charge

\$20.00

4.7 <u>Rate Periods</u>

	Monday - Friday	Sat.	Sun.
8 a.m. to 5 p.m.*	Daytime Rate Period		
5 p.m. to 11 p.m.*	Evening Rate Period		Evening Rate Period
11 p.m. to 8 a.m.*	Night/Weekend Rate Period		

* To, but not including

When a message spans more than one rate period, total charges for the minutes in each rate period are calculated and the results for each rate period are totaled to obtain the total message charge. If the calculation results in a fractional charge, the amount will be rounded down to the lower cent.

4.8 Payphone Dial Around Surcharge

A dial around surcharge of up to \$.50 per call will be (I) added to any completed INTRAstate toll access code and subscriber 800/888 type calls placed from a public or semi-public payphone.

4.9 <u>Presubscribed Interexchange Carrier Charge</u>

A Presubscribed Interexchange Carrier ChargeuentPSERVICE COMMISSION applies on a monthly basis to all Customer monthQEKENTUGKS at the prevailing rate.

MAY 2 3 2003

ISSUED: May 15, 2003 ISSUED BY: Jerry DeCiccio, CFO 3151 Airway Avenue, Suite P-387 Costa Mesa, California 92626 EXECUTIVE DIRECTOR

ORIGINAL SHEET 32 PSC - KY - TARIFF NO. 1

4.10 Bill Format

All invoices will set forth the following information on the first page: Company name and address, Customer name, customer number, invoice number, invoice date, toll-free customer assistance number, address, and an account summary of the call detail information on subsequent pages.

All completed calls will be detailed and include the following information: Date of call, time of call, time rate (day, evening, night), destination (city and state), destination number, number of minutes and cost of each call.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

MAR 1 8 1999

PURSUANT TO 807 KAR 5:011, SECTION 9 (1) BY: Skow Buy ISSUED: February 16, 1999 EFFECTIVE: Martine Class Columns Son ISSUED BY: Jerry DeCiccio, CFO 3151 Airway Avenue, Suite P-3 Costa Mesa, California 92626