

CANCELLED

June 13, 2025

**KENTUCKY PUBLIC
SERVICE COMMISSION**

P.S.C. KY. No. 2

Cancels P.S.C. KY. No. 1

Hardin County Water District No. 2

OF

**360 Ring Road
Elizabethtown, KY 42701**

RATES, RULES AND REGULATIONS FOR FURNISHING

Water

AT

Hardin and Larue Counties, Kentucky

FILED WITH THE PUBLIC SERVICE COMMISSION OF

KENTUCKY

ISSUED: March 12, 1998

EFFECTIVE: ~~April 30, 1998~~

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED BY: Hardin County Water District No. 2

NOV 05 1998

BY: *Myrlene M. Bell*, Chairman

PURSUANT TO 807 KAR 50.11,
SECTION 9 (1)
BY: *Stephan D. Bell*
SECRETARY OF THE COMMISSION

RULES AND REGULATIONS

CANCELLED

June 13, 2025

**KENTUCKY PUBLIC
SERVICE COMMISSION**

INTRODUCTION

This schedule of Rules and Regulations governs the furnishing of and maintaining water service by Hardin County Water District No. 2 (the "DISTRICT"). These Rules and Regulations shall be incorporated by reference into all agreements for receiving water service from the District. These Rules and Regulations are promulgated under direction and authority granted by Chapter 5 of the Kentucky Administrative Regulations (807 KAR 5).

PRIOR RULES AND REGULATIONS REPEALED

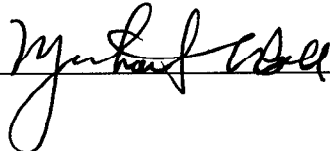
Any and all prior rules and regulations of the District, which conflict with these Rules and Regulations are hereby repealed.

REVISIONS

These Rules and Regulations may be revised, amended, supplemented, or otherwise changed from time to time in a manner approved by the Kentucky Public Service Commission.

Date Of Issue: March 12, 1998

Issued By:



Date Effective: ~~April 28, 1998~~
PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

Title: Chairman

NOV 05 1998

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY: Stephan Bue
SECRETARY OF THE COMMISSION

RULES AND REGULATIONS

CANCELLED

June 13, 2025

**KENTUCKY PUBLIC
SERVICE COMMISSION****SECTION 1.0: APPLICATION FOR SERVICE**

Any person, firm, agency or governmental entity within the boundary of the District may request water service. An application for service or Water User Agreement shall be required to be completed and signed with payment of all applicable fees, before service is supplied by the District. A 5/8" X 3/4" meter shall be the standard residential customer service meter unless the customer requests a larger meter. If a request for a large meter is made, that installation will be evaluated for approval by the District.

**SECTION 2.0: BACK FLOW PREVENTION AND PRESSURE
REDUCING DEVICES**

All service connections shall have a means of back flow prevention. The District's standard meter service connection shall include a back flow prevention device, which is installed by the District. Some services may require a different type or special type of back flow prevention device as deemed necessary by the District. If a service requires a special type of back flow prevention device the District shall give a proposed cost analysis, before service is installed. These devices are installed for the purpose to prevent a Cross-Connection. A Cross-Connection is a connection of the District's water system with a water supply source of questionable quality, and is hereby prohibited. Failure to comply shall result in the discontinuance of water service, until the cross connection as been eliminated. The District's system pressure may require a pressure-reducing valve to be installed on the customers plumbing. This device shall be owned and maintained by the customer. The District also recommends that expansion tanks be installed. See SECTION 33.0 THERMAL EXPANSION TANK RECOMMENDATION.

Date Of Issue: March 12, 1998

Date Effective: ~~April 20, 1998~~Issued By: Michael J. Bell

Title: Chairman NOV 05 1998

PUBLIC SERVICE COMMISSION
OF KENTUCKY
PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)BY: Stephan O. Bell
SECRETARY OF THE COMMISSION

RULES AND REGULATIONS

SECTION 3.0: BILL FORMAT

ACCOUNT NUMBER	00037108
CUSTOMER NAME	JOE CUSTOMER
DATE BILL MAILED	06/30/11
SERVICE DATES	05/31 TO 06/30
DAYS BILLED	30
DUE DATE	07/15/11

Service Location: 123 MAIN STREET



Hardin County Water District No. 2
P.O. Box 970 • 360 Ring Road
Elizabethtown, KY 42702
Phone: 270.737.1056
Fax: 270.737.2301
www.hardincountywater2.org

8722
9281

Hours: 8:30 am - 4:30 pm
Monday - Friday

SERVICE	PRESENT READING	PREVIOUS READING	AMOUNT USED	AMOUNT
PREVIOUS BALANCE				60.00
PAYMENTS RECEIVED AS OF 06/21/11				(60.00)
NEW SERVICE FEE				25.00
TOTAL CHARGES				25.00

CANCELLED

We now offer WEB PAY; just visit us online at
www.hardincountywater2.org.

June 13, 2025

KENTUCKY PUBLIC SERVICE COMMISSION

EASY PAY - You can set your account to automatically draft from your bank account each month as a free service from the District. Contact our office at 270.737.1056 or visit our web site at hardincountywater2.org for more details.

CREDIT CARD - The District accepts Visa/Mastercard. You may stop by our office or call us at 270.737.1056 to make a payment.

WEB PAY - You can pay by credit, debit or check online at our website.

To avoid a penalty, bills must be received in our office by 4:30 pm on the due date. If due date falls on a weekend or holiday, payments must be in our office by 8:30 am the next business day. For a complete list of payment options available, please check the back of your bill.

The District's tariffs and rates are available at our office.

Please Detach And Return Bottom Portion With Payment.



Hardin County Water District No. 2
P.O. Box 970 • 360 Ring Road
Elizabethtown, KY 42702

Return Service Requested

*AUTO UTO**SCH 5-DIGIT 42702



JOE CUSTOMER
123 MAIN STREET
ELIZABETHTOWN, KY 42701

8648 32

Your Water Professionals

ACCOUNT NUMBER	00037108
NET AMOUNT DUE	25.00
DUE DATE	07/15/11
AMOUNT AFTER DUE DATE	25.00

Make checks payable to:

HARDIN COUNTY WATER DISTRICT NO. 2
P.O. BOX 970
ELIZABETHTOWN KY 42702



000371080715110000250000002500

KENTUCKY PUBLIC SERVICE COMMISSION

John Lyons
ACTING EXECUTIVE DIRECTOR

EFFECTIVE

9/1/2017

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)
Title: *General Manager*

Date Of Issue: May 23, 2017

Issued By: *James R. Jeffries*

1, 2017

Hardin County Water District No. 2

For The Entire Area Served

RULES AND REGULATIONS


HARDIN COUNTY WATER DISTRICT #2
PO BOX 970
ELIZABETHTOWN, KY 427020970702
Phone: 270.737.1056
Fax: 270.737.2301
www.hardincountywater2.org
Hours: 8:30 am - 4:30 pm
Monday - Friday

02/17/2009
Account Number: 00028673
Service Location: 123 MAIN STREET
Total Amount Due: \$ 41.97

CANCELLED

1456
1475

June 13, 2025

**KENTUCKY PUBLIC
SERVICE COMMISSION**

Reminder Notice

Have you overlooked your water bill?

Our records indicate we have not received your payment. If you have made a payment on this account, please disregard this notice or you may contact our office at (270) 737-1056.

Otherwise, please pay the total amount of this invoice by February 25th, 2009 to avoid additional charges and or interruption of service.

Our office hours are 8:30 am to 4:30 pm Monday-Friday.

Our night drop is located at 360 Ring Road next to the drive-up window for after hour payments.

PLEASE DETACH AND RETURN LOWER PORTION IF PAYING BY MAIL


Hardin County Water District No. 2
PO Box 970
Elizabethtown, KY 42702
Return Service Requested

Account Number: 00028673
Service Location: 123 MAIN STREET
Total Amount Due: 41.97



AUTO AUTOALL FOR AADC 400

1456 6

JOE CUSTOMER
123 MAIN STREET
ANYTOWN, KY 10000

Hardin County Water District No. 2
PO Box 970
Elizabethtown, KY 42702

1456 6

0002867300000000000419700000000

**KENTUCKY
PUBLIC SERVICE COMMISSION**

John Lyons
ACTING EXECUTIVE DIRECTOR



EFFECTIVE

9/1/2017

Date Effective: September 1, 2017

Title: General Manager

Date Of Issue: May 23, 2017

Issued By: James R. Jeffries

CANCELLED

Hardin County Water District No. 2

June 13, 2025

For The Entire Area Served
PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

Sheet 7 of 27

RULES AND REGULATIONS

MAR 15 2000

**KENTUCKY PUBLIC
SERVICE COMMISSION**

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY: Stephan O. Bell
SECRETARY OF THE COMMISSION

SECTION 4.0: BILLING PROCEDURE

Except for those instances in which a bill must be estimated pursuant to SECTION 15.0 ESTIMATED BILL of these Rules and Regulations, all meters shall be read monthly and each customer shall receive a bill showing, in hundred gallon increments, their usage during the previous monthly billing cycle. The bills are due and payable to the District upon receipt. Payments must be received by the District on or before fifteen (15) days after the date shown in the "Date Bill Mailed" box located on the water bill or a customer shall be deemed delinquent. If delinquent, the customer shall be assessed a Late Payment Penalty.

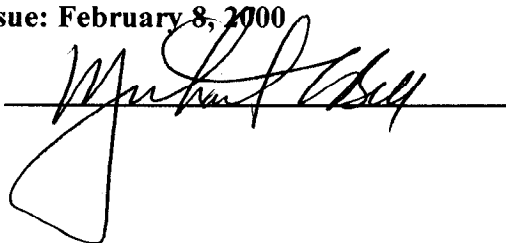
SECTION 5.0: BILLS AND NOTICES

- A. Bills and notices relating to the conduct of the business of the District shall be mailed to the customer's address that is listed on the "User's Agreement" unless a change of address has been filed in writing with the District. A customer shall not be excused from the payment of any bill, nor the performance required by any notice, because of a failure to receive the bill or notice.
- B. A bill not paid on or before the past due date shall be deemed delinquent. The District shall mail the delinquent customer a late notice of said delinquency, and the District shall discontinue service without further notice seven (7) days after the date of such notice, unless the bill is paid prior to the expiration of such seven (7) days. If a delinquent bill is not paid within seven (7) days after the date of such late notice, the water supply to a customer shall be discontinued without further notice. However; a "Customer in Good Standing" shall receive an additional above-mentioned billing cycle to pay their bill, at which time all current and arrears' charges shall be paid to avoid discontinuance of service.
- A "Customer in Good Standing" shall not be allowed to carry over their charges more than twice, in a twelve (12) month period.
- C. A "Customer in Good Standing" is defined as a customer that has not been turned off for non-payment within the prior twelve (12) month period.

Date Of Issue: February 8, 2000

Date Effective: March 15, 2000

Issued By:



Title: Chairman

CANCELLED

June 13, 2025

Hardin County Water District No. 2

(Name of Utility)

**KENTUCKY PUBLIC
SERVICE COMMISSION**

FOR Entire Service Area
Community, Town or City

P.S.C. KY. NO. N/A

Original SHEET NO. 7.1

CANCELLING P.S.C. KY. NO. N/A

N/A SHEET NO. N/A

Rules and Regulations

Section 5.1: Electronic Bills

- A. In lieu of receiving a paper bill delivered via the U. S. Postal Service, a customer may request an electronic bill ("E-Bill") as his/her form of billing. The E-Bill will be sent to the email address shown on the customer's User Agreement, New Service Form, or E-Bill Enrollment Form. A customer may enroll for E-Billing, change his/her email address, or cancel his/her request to utilize E-Billing by either physically signing his/her name to the appropriate document or by using his/her electronic signature.
- B. E-Bill customers who do not make payment on or before the due date shall be deemed delinquent. The District shall mail, via the U. S. Postal Service, or otherwise deliver to the last known address of the delinquent customer an advance termination notice which complies with the applicable PSC regulations. If a delinquent bill is not paid within seven (7) days after the date of the advance termination notice, the District shall discontinue service to the delinquent customer without further notice. Under no circumstances shall service be terminated before twenty (20) days after the issuance date of the original, unpaid E-Bill.
- C. A customer shall not be excused from the payment of any bill or E-Bill, nor the performance required by any notice, because of a failure to receive the bill, E-Bill or notice.

DATE OF ISSUE April 3, 2012
Month / Date / Year

DATE EFFECTIVE May 4, 2012
Month / Date / Year

ISSUED BY 
(Signature of Officer)

TITLE Chairman

By Authority Of Order Of The Public Service Commission

IN CASE NO. N/A DATED N/A

**KENTUCKY
PUBLIC SERVICE COMMISSION**

**JEFF R. DEROUEN
EXECUTIVE DIRECTOR**

TARIFF BRANCH



EFFECTIVE

5/4/2012

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

RULES AND REGULATIONS

SECTION 6.0: BOILERS AND/OR PRESSURE VESSELS

Customers having boilers and/or pressure vessels receiving a supply of water from the District must have a back flow prevention device approved by the District, on the water supply line and a vacuum valve on the steam line to prevent collapse, in case the water supply from the District is discontinued or interrupted for any reason, with or without notice. It is the customer's responsibility to make necessary provisions to protect his/her equipment in case of interrupted or intermittent service.

CANCELLED

June 13, 2025

**KENTUCKY PUBLIC
SERVICE COMMISSION**

Date Of Issue: March 12, 1998

Issued By: _____

Michael M. Bell

**PUBLIC SERVICE COMMISSION
OF KENTUCKY**
Date Effective: April 30, 1998
EFFECTIVE

Title: Chairman

NOV 05 1998

**PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)**

BY: *Stephan O. Bell*
SECRETARY OF THE COMMISSION

RULES AND REGULATIONS

CANCELLED

June 13, 2025

**KENTUCKY PUBLIC
SERVICE COMMISSION**

SECTION 7.0: CLASSIFICATION OF SERVICE

All customers receiving service from the District shall be classified as Residential Customer Service, Commercial Customer Service, or Industrial Customer Service. The classification of a customer shall be marked on the "User Agreement". The classifications are as follows:

A. RESIDENTIAL CUSTOMER SERVICE

Residential Customer Service consists of those customers who use water service for a:

1. Single Family Dwelling;
2. Church; or
3. Multi-unit Residential Rental Facility or Mobile Home Park whether billed by an individual meter for each unit or by a master meter.

The customers listed above shall not be charged Kentucky State Sales Tax.

B. COMMERCIAL CUSTOMER SERVICE

Commercial Customer Service consists of those customers who use water service for a:

1. Place of business or trade (i.e., retail);
2. Barn or any building not used for housing;
3. Service other than Residential or Industrial.

C. INDUSTRIAL SERVICE

Any customer who uses water service in connection with the manufacturing or assembling of a product for sale to the public shall be classified as an Industrial user and shall be deemed to receive Industrial Customer Service.

Date Of Issue: March 12, 1998

Issued By:

Michael W. Bell

Date Effective: April 13, 1998

Title: Chairman

NOV 05 1998

**PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE**

**PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)**

**BY: *Stephan D. Bell*
SECRETARY OF THE COMMISSION**

RULES AND REGULATIONS

CANCELLED

June 13, 2025

**KENTUCKY PUBLIC
SERVICE COMMISSION****SECTION 8.0: COMPLAINTS**

Complaints may be made to the General Manager, whose decision may be appealed to the District's Board of Commissioners. Such appeal shall be in writing within ten (10) days of the date of the General Manager's decision and shall state the nature of the complaint and contain supporting evidence. Decisions of the District's Board of Commissioners may be brought to the attention of the Public Service Commission in accordance with 807 KAR 5:006, Section 9. Complaints may also be made directly to the Public Service Commission in accordance with the provisions of 807 KAR 5:001, Section 12 and 13.

SECTION 9.0: CUSTOMER RESPONSIBILITY

- A. Each prospective customer desiring water service shall be required to sign the District's standard Water User Agreement before service will be supplied by the District.
- B. The customer shall be responsible for all plumbing installed on his/her property beginning at the Point of Delivery. This installation shall be in accordance with state and federal rules and regulations. The customer shall be responsible for maintenance of this portion of the service facilities.
- C. The customer shall provide reasonable protection for the District's equipment installed on his/her premises and shall not tamper or interfere with the District's property or permit others to do so. Customers shall permit access to the District's property by duly authorized representatives of the District. Failure to do so may result in loss of service.
- D. No connections shall be made to the District's lines except by, or under the supervision of, a duly authorized officer, agent or employee of the District.
- E. The customer shall give immediate notice to the District of any irregularities, unsatisfactory service, or defects known to the customer that might affect his/her water service or that of the District's water system.

Date Of Issue: March 12, 1998

Issued By: Date Effective: ~~April 30, 1998~~

Title: Chairman

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

NOV 05 1998

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)BY: Stephan O. Bell
SECRETARY OF THE COMMISSION

CANCELLED

Hardin County Water District No. 2
June 13, 2025

For The Entire Area Served

First Revised Sheet 11 of 27

RULES AND REGULATIONS

**KENTUCKY PUBLIC
SERVICE COMMISSION**

SECTION 10.0: DAMAGE TO THE DISTRICT'S WATER SYSTEM

No person shall maliciously, willfully or negligently break, damage, destroy, uncover, deface, or tamper with any meter, fire hydrant, shut-off valve, structure, appurtenance, or equipment which is part of the District's system. Any person violating this provision shall be subject to discontinuance of water service and shall pay the cost of repairing or replacing the damaged property. See SECTION 32.0 TAMPERING WITH A METER.

SECTION 11.0: DEPOSITS

Cancelled 9-1-2017

- ~~A. Customers shall make a cash deposit to secure payment of bills before water service is supplied by the District, as permitted by 807 KAR 5:006 Section 7(1)(b); provided, however, the deposit shall be waived by the District if the customer presents a letter of satisfactory credit and payment history from another water or electric utility or if the customer has not been delinquent with, or disconnected by, the District within the past 12 months.~~
- ~~B. A customer's deposit shall not be refunded until that customer's water service is terminated or until the customer has demonstrated a satisfactory payment history for three (3) years from the original date of deposit.~~
- ~~C. Interest shall accrue on all deposits made by the customer at the rate prescribed by KRS 278.460, beginning on the date of deposit. Interest accrued shall be credited to the customer's account on an annual basis, except the district shall not be required to credit interest on a deposit if a customer's bill is delinquent on the anniversary of the deposit date. Upon termination of service, the deposit and interest earned and owing shall be credited to the final bill with any remainder refunded to the customer.~~
- ~~D. However, a "Customer in Good Standing", as defined in SECTION 5.0 BILLS AND NOTICES, shall be allowed to maintain their deposit status, if the customer is to be away from their residence for an extended period of time. The customer would only be required to pay any applicable Special Charges. The account would remain open, but inactive, with no monthly charges until the account is made active once again.~~

SFP 01 2003

PURSUANT TO 807 KAR 5:011
SECTION 9(1)

BY 
EXECUTIVE DIRECTOR

Date Of Issue: July 17, 2003

Date Effective: September 1, 2003

Issued By: 

Title: Chairman

RULES AND REGULATIONS

SECTION 11.0: DEPOSITS

- A. Customers shall make a deposit to secure payment of bills before water service is supplied by the District, as permitted by 807 KAR 5:006 Section 7(1)(b); provided, however, the deposit shall be waived by the District if the customer presents a letter of satisfactory credit and payment history from another water, electric or gas utility or if the customer has not been delinquent with, or disconnected by, the District within the past 12 months or the customer does not pose risk of flight due to military assignment or selects automatic payment withdrawal as their payment option.
- B. A customer's deposit shall not be refunded until that customer's water service is terminated or until the customer has demonstrated a satisfactory payment history for two consecutive (2) years.
- C. Interest shall accrue on all deposits made by the customer at the rate prescribed by KRS 278.460, beginning on the date of deposit. Interest accrued shall be credited to the customer's account on an annual basis, except the district shall not be required to credit interest on a deposit if a customer's bill is delinquent on the anniversary of the deposit date. Upon termination of service, the deposit and interest earned and owing shall be credited to the final bill with any remainder refunded to the customer.
- D. However; a "Customer in Good Standing", as defined in SECTION 5.0 BILLS AND NOTICES, shall be allowed to maintain their deposit status, if the customer is to be away from their residence for an extended period of time. The customer would only be required to pay any applicable Special Charges. The account would remain open, but inactive, with no monthly charges, until the account is made active once again.



Date Of Issue: May 23, 2017

Issued By: James L. Jeffrie



Date Effective: September 1, 2017

Title: General Manager

RULES AND REGULATIONS

CANCELLED

June 13, 2025

**KENTUCKY PUBLIC
SERVICE COMMISSION**

SECTION 12.0: DISCONTINUANCE OF SERVICE AT A CUSTOMER'S REQUEST

Any customer desiring to discontinue the water service to his/her premises for any reason must give notice of discontinuance in person, by writing, or by faxing. The customer must give the District account numbers and other information and allow three (3) working days prior to the date, on which the customer desires to discontinue service. If such notice is not given, the customer shall remain liable for all charges of water and services rendered. If proper notice is given, the customer shall not be responsible for charges of water used beyond the three (3) working days' notice, if the customer provides reasonable access to the meter during that period.

Date Of Issue: March 12, 1998

Issued By: Michael Bell

PUBLIC SERVICE COMMISSION
OF KENTUCKY
Date Effective: ~~April 30, 1998~~
EFFECTIVE

Title: Chairman

NOV 05 1998

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephan O Bell
SECRETARY OF THE COMMISSION

RULES AND REGULATIONS

**SECTION 13.0: DISCONTINUANCE OF SERVICE FOR NON-PAYMENT
AND OTHER REASONS**

- A. The District may refuse or terminate service to a customer under any of the following conditions.
1. For the violation or noncompliance of any rule or regulation set forth in this Tariff;
 2. For noncompliance with the rules and regulations of the Kentucky Public Service Commission;
 3. If a dangerous condition exists on a customer's premises;
 4. For refusal to provide reasonable access;
 5. For illegal use or theft of service;
 6. For non-payment of bills;
 7. For non-payment of any other indebtedness owed to the District;
 8. For tampering with the meter, meter seal, lock, shut-off valve, or any other part of the District's system, or permitting such tampering by others;
 9. Cross-Connection of any separate water source with the water service provided by the District;
 10. For connecting more than one residence to a meter; or;
 11. Residence is deemed not fit for human occupancy by local, state, or federal housing authorities.

CANCELLED

June 13, 2025

**KENTUCKY PUBLIC
SERVICE COMMISSION**

Date Of Issue: March 12, 1998

Issued By: Stephan D. Bee

Date Effective: ~~April 30, 1998~~

Title: Chairman

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

NOV 05 1998

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY: Stephan D. Bee
SECRETARY OF THE COMMISSION

CANCELLED

June 13, 2025

**KENTUCKY PUBLIC
SERVICE COMMISSION****RULES AND REGULATIONS****SECTION 13.0: DISCONTINUANCE OF SERVICE FOR NON-PAYMENT
AND OTHER REASONS <CONT.>**

- B. If water service is terminated for non-payment of a bill, the customer shall be given at least seven (7) days written notice, separate from the original bill, of the District's intent to terminate. Service shall not be terminated before twenty-five (25) days after the mailing of the original unpaid bill, unless another condition listed in this section exists. The District shall not be responsible for a customer who does not receive their bill as long as the address matches the address on the Water User Agreement. See SECTION 5.0 BILLS AND NOTICES.
- C. The District may deny service to an applicant who is a member of a delinquent household where the delinquent customer continues to live and use the service in the household.

SECTION 14.0: EASEMENT

All customers shall grant or convey to the District a perpetual easement and right-of-way across any property owed or controlled by the customer whenever said easement or right-of-way is necessary for the installation and maintenance of the District's water meter, valves, water lines, and other facilities necessary to furnish service to the customer.

SECTION 15.0: ESTIMATED BILL

Whenever a meter has ceased to register, or a meter reading could not be obtained, the quantity of water consumed will be estimated based upon an average of at least the prior three (3) months' consumption and the conditions of water service prevailing during the period in which the meter failed to register. If a bill is estimated, the words "Estimated Bill" will be prominently stamped or printed on the face of the bill.

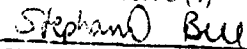
Date Of Issue: March 12, 1998

Issued By: Date Effective: ~~April 30, 1998~~

Title: Chairman

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

NOV 05 1998

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)BY: 
SECRETARY OF THE COMMISSION

RULES AND REGULATIONS

CANCELLED

June 13, 2025

**KENTUCKY PUBLIC
SERVICE COMMISSION**

SECTION 16.0: EXTENSION OF SERVICE

Line extensions shall be made in accordance with the provisions of 807 KAR 5:066, Section 11.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

NOV 05 1998

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: Stephan O. Bee
SECRETARY OF THE COMMISSION

Date Of Issue: March 12, 1998

Date Effective: ~~April 30, 1998~~

Issued By: 

Title: Chairman

CANCELLED

HARDIN COUNTY WATER DISTRICT NO. 2

(NAME OF UTILITY)

June 13, 2025

**KENTUCKY PUBLIC
SERVICE COMMISSION**

AREA Entire Service Area

PSC KY NO. _____

FIRST REVISED SHEET NO. 16 of 27

CANCELLING PSC KY NO. _____

ORIGINAL SHEET NO. 16 of 27

SECTION 17.0: FREE WATER TO FIRE DEPARTMENTS

Any city, county, urban-county, charter county, fire protection district, or volunteer fire protection district ("User") may withdraw water from the District's water distribution system for the purpose of Fighting fires or training firefighters at no charge on the condition that it maintains estimates of the amount of water used for fire protection and training during the calendar month and reports the amount of this water usage to the utility no later than the 15th day of the following calendar month. Any city, county, urban-county, charter county, fire protection district, or volunteer fire protection district that withdraws water from the District's water distribution system for fire protection or training purpose and fails to submit the required report on water usage in a timely manner shall be assessed the cost of water. A non-reporting user's usage shall be presumed to be 0.1 percent of the District's total water sales for the calendar month. A non-reporting user may present evidence of its actual usage to rebut the presumed usage. The District shall consider this evidence and may adjust the presumed usage amount accordingly. The non-reporting user shall be billed for this usage at the lowest usage block rate regardless of Customer classification that the District charges. A non-reporting user shall receive a written warning on the first offense. Should there be any future occurrences; a penalty of \$25.00 will be assessed for each failure to submit a report in a timely manner thereafter, plus any water charges. A department shall not use this free water to wash vehicles, to fill swimming pools, to irrigate garden or tobacco patches, or for other domestic or agricultural uses.

DATE OF ISSUE _____

MONTH / DATE / YEAR

DATE EFFECTIVE _____

MONTH / DATE / YEAR

ISSUED BY _____

SIGNATURE OF OFFICER

TITLE _____

GENERAL MANAGER

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. _____ DATED _____

**KENTUCKY
PUBLIC SERVICE COMMISSION**

**JEFF R. DEROUEN
EXECUTIVE DIRECTOR**

TARIFF BRANCH

Brent Kirtley

EFFECTIVE

10/8/2015

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

RULES AND REGULATIONS

CANCELLED

June 13, 2025

**KENTUCKY PUBLIC
SERVICE COMMISSION****SECTION 18.0: FIRE HYDRANT USE**

Fire hydrants are to be used by the District and by fire departments. No one else is authorized to use them, without authorization by the District. The District shall negotiate a fee for such service and the user shall comply with these Rules and Regulations. The District uses the fire hydrants for flushing lines. The fire departments may use the fire hydrants for use on a fire, authorized periodic drills, and periodic testing of hydrants and lines to determine pressure and flow rates; PROVIDED, HOWEVER, that fire departments shall use only soft suction hoses when connecting a pump to the fire hydrants. The fire departments shall be responsible for any damage to the fire hydrant and lines that result from their negligence or from their failure to observe this policy. The fire departments shall notify the District if there is any planned activity when using District hydrants.

SECTION 19.0: FIRE PROTECTION

Although the District is not a fire protection district, certain portions of the District's water distribution system have the capability of providing some level of fire protection. In those areas where a professional engineer with a Kentucky registration has certified that the system can provide the required fire flow, the District will provide fire protection for customers on a negotiated fee basis. The District and the customer shall enter into a special contract before any connection is made to the District's system.

Date Of Issue: July 17, 2003

Date Effective: September 1, 2003

Issued By: 

Title: Chairman

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

SEP 1 2003

PURSUANT TO 807 KAR 5:011
SECTION 9 (1)BY: 

EXECUTIVE DIRECTOR

BY: Stephan Bue
SECRETARY OF THE COMMISSION

RULES AND REGULATIONS

CANCELLED

June 13, 2025

**KENTUCKY PUBLIC
SERVICE COMMISSION**

SECTION 21.0: LANDLORD AGREEMENT

This Landlord Agreement shall be made between the owner or authorized agent "Landlord" of the rental property and Hardin County Water District No. 2 "the District".

The purpose of this agreement is to provide a smooth transition between the changing tenants. The following procedure may be allowed:

1. Upon the tenant vacating the rental property, the Landlord may, in person, by telephone or by faxing, request that the account be placed in the Landlord's name.
2. The District will read the meter and process the final bill of the vacating tenant
3. The Landlord shall not be required to pay the deposit, however; any applicable Special Charges shall be assessed to the Landlord's account and the bill shall be payable upon receipt.
4. Upon rental of the property to a new tenant, the District will read the meter and process a final bill to the Landlord and place the account in new tenant's name.
5. The District may terminate this agreement at any time should the Landlord fail to comply with the District's approved Rules and Regulations.

Date Of Issue: March 12, 1998


Issued By: 

Date Effective: ~~April 30, 1998~~

Title: Chairman PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

NOV 05 1998

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY: 
SECRETARY OF THE COMMISSION

CANCELLED

June 13, 2025

Hardin County Water District No. 2

(NAME OF UTILITY)

**KENTUCKY PUBLIC
SERVICE COMMISSION**

AREA: _____ Entire Service Area

PSC KY NO. _____

Second Revised SHEET NO. 19

CANCELLING PSC KY NO. _____

First Revised SHEET NO. 19

**SECTION 22.0 LEAK OR CATASTROPHIC
PROBLEM ADJUSTMENT POLICY**

While a utility is not required to have a leak adjustment policy to adjust bills due to a water leak, Hardin County Water District No. 2 chooses to offer a leak adjustment according to criteria below. (N)

If a customer incurs a leak in his/her plumbing or has a catastrophic problem that is unable to be identified, a customer may be entitled to a water bill adjustment. An adjustment shall be subject to the following conditions: (T)

1. The customer must request a leak adjustment in writing to the utility and must provide proof of eligibility of an adjustment. An eligibility calculator is available on the District's website at <https://www.hcwd2.org/customer-accounts/leak-adjustment-calculator-2/>; (T)
2. The customer must provide a plumber's statement or other proof showing the leak has been repaired; (T)
3. If there is a leak, the customer shall furnish reasonable proof of such; (T)
4. A catastrophic problem must be investigated thoroughly before an adjustment may be granted; (D)
5. A swimming pool, fishpond, irrigation system or other items deemed explainable by the District shall not be eligible for an adjustment to water charges; (T)
6. The customer's bill will be based on two components. The first step will be to calculate the customer's normal average monthly usage over a (6) six-month period prior to the leak or problem. The second step will be to deduct the customer's normal average monthly usage (as calculated above) from the total amount of water that passed through the meter. The usage calculated in step one will be billed at the District's regular rates, while the remaining (T)

DATE OF ISSUE _____ July 16, 2019
MONTH / DATE / YEAR
DATE EFFECTIVE _____ October 1, 2019
MONTH / DATE / YEAR
ISSUED BY _____
SIGNATURE OF OFFICER
TITLE _____ Chairman
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
IN CASE NO. _____ DATED _____

**KENTUCKY
PUBLIC SERVICE COMMISSION**

Gwen R. Pinson
Executive Director

Gwen R. Pinson

EFFECTIVE

10/1/2019

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

CANCELLED

June 13, 2025

Hardin County Water District No. 2
(NAME OF UTILITY)

**KENTUCKY PUBLIC
SERVICE COMMISSION**

AREA: Entire Service Area

PSC KY NO. _____

Second Revised SHEET NO. 20

CANCELLING PSC KY NO. _____

First Revised SHEET NO. 20

usage will be charged at the per thousand-gallon leak adjustment rate of 50% of the District's regular rates. All water passing through the meter must be accounted and paid for by the customer. Therefore, the customer will owe the amount of his/her normal average bill plus the per thousand-gallon leak adjustment rate of 50% of the District's regular rates for the remainder of the water that passed through the meter; (T)

7. If a (6) six-month usage history is not available, the District will use the available usage history and other relevant factors to determine a reasonable estimate of the customer's normal average usage; (T)

8. The customer's normal usage will be billed at the rate shown in the District's approved tariff; (D)

9. Each adjustment may only cover up to the first two (2) billing periods after the leak or catastrophic problem occurred. In addition, adjustments will only be offered when savings to the customer is at least \$50.00; (N)

10. Only one (1) adjustment will be permitted at a particular service installation during each 12-month period and no more than (3) adjustments will be permitted on a particular account for a period of 10 years; (T)

11. This adjustment policy is applicable to all Customers in Good Standing which is defined as a customer with two (2) or less late payments within the most recent 12 months of service; (T)

12. If this leak or problem would be a great financial burden to the customer, the District may allow this charge to be paid in installment payments that would be mutually agreed upon but would not exceed a period of 12 months. (T)

DATE OF ISSUE July 16, 2019

MONTH / DATE / YEAR

DATE EFFECTIVE October 1, 2019

MONTH / DATE / YEAR

ISSUED BY *Michael T. Bell*

SIGNATURE OF OFFICER

TITLE Chairman

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. _____ DATED _____

**KENTUCKY
PUBLIC SERVICE COMMISSION**

Gwen R. Pinson
Executive Director

Gwen R. Pinson

EFFECTIVE

10/1/2019

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

RULES AND REGULATIONS**CANCELLED**

June 13, 2025

**KENTUCKY PUBLIC
SERVICE COMMISSION****SECTION 23.0: LOCATION OF WATER LINES**

Any person, firm or organization involved in work around or near the District's water transmission and distribution mains or appurtenances must, by law, call the toll free Kentucky Underground number to request the District to locate the same. The District has a two (2) working day notice to complete its location of its mains and appurtenances. If notice is not given or work starts too early the owner and/or the person(s) doing the work shall be liable for all damages incurred.

SECTION 24.0: METERS

- A. All meters shall be furnished, installed, and maintained at the expense of the District. The District shall determine the size and type of meter used. It shall be the policy of the District to test each water meter pursuant to 807 KAR 5:066, Section 16. In addition, upon written request of any customer, the meter servicing such customer shall be tested by the District, pursuant to 807 KAR 5:006, Section 18. Along with the request for testing the District shall obtain a meter testing fee, however if the meter is found to be registering fast the testing fee will be credited back to the customer and any refunds from the results of a fast meter.
- B. The customer shall provide a location for the meter which is unobstructed and accessible at all times. The meter shall be conveniently located with respect to the District's water line.
- C. The District shall, at all reasonable hours, have access to the meter for the purpose of installation, meter reading, inspection, maintenance, operation, replacement, or removal.

Date Of Issue: March 12, 1998

Issued By: Date Effective: ~~April 30, 1998~~
PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

Title: Chairman

NOV 05 1998

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)BY: Stephan O. Bell
SECRETARY OF THE COMMISSION

CANCELLED

June 13, 2025

**KENTUCKY PUBLIC
SERVICE COMMISSION**

RULES AND REGULATIONS

SECTION 25.0: MULTI-PARTY METERS

- A. **New Construction.** A separate water meter shall be required for each house, each living unit of a duplex or apartment building, commercial units or complex, and each mobile home.
- B. **Existing Structures.** In the event a person requests water service for an existing duplex or apartment building, a separate meter shall not be required for each living unit if the District determines that the buildings' plumbing system does not easily allow the installation of individual meters.
- C. **Other Conditions.** If an existing property has more than one resident connected to a single meter and that property changes ownership, the District may require the new owner to purchase individual meters.

SECTION 26.0: OWNERSHIP OF MAINS, SERVICES & APPURTENANCES

All mains, fire hydrants, valves, and other appurtenances are and shall be the property of the District, whether installed by the District, a contractor, or the customer.

All service lines from the main to the meter, and the meter and appurtenances shall be the property of the District, whether installed by the District, a contractor, or the customer.

The customer shall install, own, and maintain their service line from the meter and/or point of delivery as defined herein.

Date Of Issue: March 12, 1998

Issued By: Stephan B. Bell

PUBLIC SERVICE COMMISSION
Date Effective: ~~April 30, 1998~~
EFFECTIVE

Title: Chairman

NOV 05 1998

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephan B. Bell
SECRETARY OF THE COMMISSION

RULES AND REGULATIONS

SECTION 27.0: POINT OF DELIVERY

The point of delivery is the point where the meter is located on the customer's premises. All water lines, plumbing, and equipment beyond the meter shall be installed and maintained by the customer at their own expense, in a safe and efficient matter in accordance with the District's Rules and Regulations and with the Regulations of the Department of Health. The District reserves the right to determine the location of the delivery point with full regard to those wishes of the prospective customer.

SECTION 28.0: RELOCATION OF WATER LINE OR METER

The District may, at the request of a customer, relocate, change, or modify existing mains, meters, and other facilities. The customer shall reimburse the District for such charges at the actual cost including, but not limited to, appropriate legal administrative, engineering, and overhead costs.

CANCELLED

June 13, 2025

**KENTUCKY PUBLIC
SERVICE COMMISSION**

Date Of Issue: March 12, 1998

Issued By: Michael B. Bell

PUBLIC SERVICE COMMISSION
Date Effective: April 20, 1998
KENTUCKY
EFFECTIVE

Title: Chairman

NOV 05 1998

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY: Stephan O. Bell
SECRETARY OF THE COMMISSION

RULES AND REGULATIONS

CANCELLED

June 13, 2025

**KENTUCKY PUBLIC
SERVICE COMMISSION****SECTION 29.0: RIGHT OF ACCESS**

The customer shall permit the District to lay, maintain, repair, or remove water lines owned by the District and located on the customer's property. The District's duly authorized representative and/or other duly authorized employee of the State Health Department bearing proper credentials and identification shall be permitted to enter upon all properties for the purpose of inspection, observation, measurement, sampling and testing, in accordance with the provisions of these Rules and Regulations.

The customer shall convey, or cause to be conveyed, a perpetual easement and right-of-way to the District across any property owned or controlled by the customer whenever said easement or right-of-way is necessary to enable the District to furnish water service to the customer.

SECTION 30.0: SERVICE LINE INSTALLATION

All service lines beyond the metering point should be installed of material consisting of polyvinyl chloride (PVC), polyethylene (PE) tubing, or copper pipe with a rating not less than 160 psi. The size of the service line beyond the point of delivery should not be less than 3/4"; however, a larger size may be needed to provide adequate service. If the customer's point of use is at a higher elevation than the point of delivery, the customer should consult with a reputable engineering firm to size the service line from the point of delivery.

Piping on the premises of a customer must be so installed that connections are conveniently located with respect to the District's lines and mains. The customer shall provide a place for metering which is unobstructed and accessible at all times. If access to the meter becomes a problem, the District may relocate the meter at the owner's expense.

Date Of Issue: March 12, 1998

Date Effective: ~~April 30, 1998~~Issued By: Stephan O. BeeTitle: Chairman
PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

NOV 05 1998

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)BY: Stephan O. Bee
SECRETARY OF THE COMMISSION

For: Entire Area Served

PSC KY Number: N/A

Original Sheet No. 26.1

Cancelling PSC KY Number: N/A

N/A Sheet No. N/A

HARDIN COUNTY WATER DISTRICT NO. 2

(Name of Utility)

Credit / Debit Cards

All customers may pay their bill by credit or debit card. This method of payment may be made in person at the utility office or by telephone.

If on the bill due date an attempt to pay by credit card or debit card is made and the card is declined for any reason, payment is still due in full on that date and will be considered late after that date. All late charges and penalties will be applied. If a customer is paying on our disconnect day and the card is denied, the same rules as above apply, in addition to service being disconnected.

When a customer makes a payment by credit or debit card, the utility will assess a fee equal to that charged to the utility by the credit or debit card processing company to process the transaction. This fee is generally calculated using a formula applied to the balance of the amount charged to the credit or debit account but may be a flat fee per transaction.

Prior to processing the transaction, the customer will be informed of the fee amount and, upon request by the customer, the formula employed to arrive at this fee amount.

CANCELLED

June 13, 2025

**KENTUCKY PUBLIC
SERVICE COMMISSION**

DATE OF ISSUE August 12, 2011
Month Day Year

DATE EFFECTIVE September 16, 2011
Month Day Year

ISSUED BY 
(Signature of Officer)

TITLE Chairman

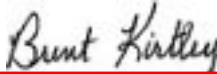
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. N/A DATED N/A

**KENTUCKY
PUBLIC SERVICE COMMISSION**

**JEFF R. DEROUEN
EXECUTIVE DIRECTOR**

TARIFF BRANCH



EFFECTIVE

9/16/2011

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

CANCELLED

Hardin County Water District No. 2

For The Entire Area Served

Sheet 27 of 27

June 13, 2025

RULES AND REGULATIONS

**KENTUCKY PUBLIC
SERVICE COMMISSION**

SECTION 32.0: TAMPERING WITH A METER

Any person who tampers with or causes damage to a water meter, fire hydrant, shut off valve, or any other part of the District's water system or property shall pay the cost of repairing or replacing the damaged property as provided in SECTION 10.0 DAMAGE TO DISTRICT'S WATER SYSTEM of these Rules and Regulations. Water service shall not be restored until the customer has paid the cost of repairing or replacing the damaged property.

SECTION 33.0: THERMAL EXPANSION TANK RECOMMENDATION

The District recommends the installation of a thermal expansion tank to be installed on the cold water side of your hot water heater, as per State Division of Plumbing Regulations.

Date Of Issue: March 12, 1998

Issued By: _____

Michael A. Bell

Date Effective: ~~April 30, 1998~~

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

Title: Chairman

NOV 05 1998

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY: *Stephan D. Bell*
SECRETARY OF THE COMMISSION