

FOR Entire District

P.S. C. Ky. No. 4

Revised Sheet No. 1

Cumberland Falls Highway Water District

Canceling P. S. C. Ky. No. 2

Original Sheet No. 2-10

RULES AND REGULATIONS

These Rules and Regulations govern the furnishing of water service by the Cumberland Falls Highway Water District hereinafter referred to as the District and apply to all service received from the District.

No employee or individual Commissioner of the District is permitted to make an exception to these Rates, Rules or Regulations. These Rules and Regulations are to be in effect so long as they are not in conflict with the Kentucky Public Service Commission's Rules and Regulations (807 KAR 5:001 - 5:0076). The District is subject to all Rules and regulations of the Kentucky Public Service Commission.

1. Scope:

This schedule of Rules and Regulations is a part of all contracts for receiving water service from the District, and applies to all service received from the District whether the service is based upon contract agreement or a signed application for service. A copy of this schedule, together with a copy of the District's Schedule of Rates and Charges shall be kept open to inspection at the office of the District. The rules are promulgated under the direction and authority granted pursuant to Chapter 5 of the Kentucky Administrative Regulations (807 KAR 5). The aforesaid rules and regulations are hereby adopted and included the same as if herein written.

CANCELLED

March 5, 2026

**KENTUCKY PUBLIC
SERVICE COMMISSION**

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

NOV 17 2000

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: Stephan D. Bay
SECRETARY OF THE COMMISSION

DATE OF ISSUE 8 3 2000
Month Day Year

DATE EFFECTIVE Date Approved
Month Day Year

ISSUED BY

Roy Petrey
Name of Officer

Chairman

Title

CFHWD

Address

FOR Entire District

P.S.C. 4

Revised Sheet No. 2

Cumberland Falls Highway Water District

Canceling P. S. C. Ky. No. 2

Original Sheet No. 2-10

RULES AND REGULATIONS

2. Revisions:

These Rules and regulations may be revised, amended, supplemented, or otherwise changed from time to time by either of the (2) following methods:

A. By order of the Kentucky Public Service Commission upon formal application by the District, and after hearing as provided by Commission Regulation set forth in 807 KAR 5:011.

B. By issuing and filing on at least thirty (30) days notice to the Kentucky Public Service Commission and the public all proposed changes in the Rules and Regulations provided by Commission Regulations set forth in 807 KAR 5:011.

3. Conflict

In case of conflict between any provisions of any rate schedule and the schedule of Rules and Regulations, the rate schedule shall apply. Also, should the rules contained herein conflict with rules in effect under 807 KAR 5, the provisions of 807 KAR 5 shall take precedence over those contained herein.

CANCELLED

March 5, 2026

**KENTUCKY PUBLIC
SERVICE COMMISSION**

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

NOV 17 2000

PURSUANT TO 807 KAR 5:011.
SECTION 9 (1)
BY Stephan D. Bell
SECRETARY OF THE COMMISSION

DATE OF ISSUE 8-3-2000

DATE EFFECTIVE Date Approved

Month Day Year

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ISSUED BY

Roy Petrey

Chairman

CFHWD

Name of Officer

Title

Address

FOR Entire District

P.S.C. 4

Revised Sheet No. 3

Cumberland Falls Highway Water District

Canceling P. S. C. Ky. No. 2

Original Sheet No. 2-10

RULES AND REGULATIONS

4. Application for Service

Any person, firm, agency or governmental entity within the current boundary of the District may request service. Applications for service must be in writing on a form approved by the District.

Each applicant for service shall be required to execute and sign the District's standard application for water service before service is supplied by the District. No service will be installed unless there is a water distribution line existing along the route from which service is requested. If service is desired on the same side of the road as the water main, the water meter shall be installed within five (5) feet of the water main, or within the fifty (50) feet rule. A service line that will run under the road-way and the meter installed on private property adjacent to the highway right-of-way, if the distance from the main to either side of the road is greater than fifty (50) feet, the customer will be required to pay the cost of installing the pipe for the additional footage. A 5/8" by 3/4 inch meter shall be the standard customer service meter.

5. Point of Delivery

The point of delivery is the point where the meter or vault is located on the customer's property. (Note: In some cases the customer may run the service line across property of another, in that case the meter or vault will not be on the customers property.) All water lines, plumbing and equipment beyond the meter shall be installed and maintained by the customers. The District reserves the right to determine the location of point of delivery with full regard to those wishes of the prospective customer.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

CANCELLED

March 5, 2026

**KENTUCKY PUBLIC
SERVICE COMMISSION**

DATE OF ISSUE 8-3-2000

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DATE EFFECTIVE

Month Day Year

ISSUED BY

Roy Petrey
Roy Petrey

Chairman

CFHWD

NOV 17 2000

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: *Stephen Bell*
Date Approved: *8-3-2000*
SECRETARY OF THE COMMISSION

Name of Officer

Title

Address

FOR Entire DistrictP.S.C. 4Revised Sheet No. 4Canceling P. S. C. Ky. No. 2Original Sheet No. 2-10**CANCELLED**Cumberland Falls Highway Water District

March 5, 2026

**KENTUCKY PUBLIC
SERVICE COMMISSION**

RULES AND REGULATIONS

6. Non-Standard Service

Each prospective customer requiring a non-standard service (other than a 5/8" by 3/4 inch meter shall present to the District sufficient justification for same.

7. Customer's Service Line

All service lines beyond the metering point shall be installed of material consisting of copper, polyethelene or PVC pipe with a pressure rating of 200 PSI. The size of the service line beyond the point of delivery should not be less that 3/4 inch except under unusual circumstances which shall be clearly defined. The District shall not set a meter at a point in the water system that does not deliver 30 PSI at the meter. Each customer shall install, in a separate box, a cut-off valve, drain valve, a check valve and a PRV (pressure reducing valve) if required. If the service is a closed system, the Kentucky Plumbing Code requires an expansion chamber to be installed on the cold water line, before the hot water heater. No adjustments for leakage in the customer service line or plumbing shall be made.

Should an applicant desire a higher pressure due to his location or need, they may make provision(s) for an individual pressure booster system. The manner of connection, location cross-connection protection and type is subject to approval by the District. The District reserves the right to require discontinuance and disconnection should the private booster system have a detrimental effect on the District's system.

8. Ownership of Mains, Services & Appurtenances

All mains, fire hydrants, valves, meters, crossings and other appurtenances are, and shall remain the property of the District, whether installed by the District or the Customer.

DATE OF ISSUE 8-3-2000
Month Day YearDATE EFFECTIVE Date Approved
Month Day YearISSUED BY Roy Petrey
Name of OfficerChairman
TitleCEHWD Stephan D. Bell
Address
PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
NOV 17 2000
SECTION 9(1)
SECRETARY OF THE COMMISSION

FOR Entire District

P.S.C. 4

Revised Sheet No. 5

Canceling P. S. C. Ky. No. 2

Original Sheet No. 2-10

CANCELLED

March 5, 2026

**KENTUCKY PUBLIC
SERVICE COMMISSION**
Cumberland Falls Highway Water District

RULES AND REGULATIONS

9. Discontinuance of Service by the District

Water Service may be discontinued by the District for any violation of any rule, regulation or condition and especially for any of the following reasons:

- A. Misrepresentation in the application or contract as related to the water supply to the property, or fixtures to be supplied or additional uses to be made of water. Allowing another customer to connect to the water service line, after or following the meter.
- B. Resale of water.
- C. Waste or misuse of water due to improper or imperfect service pipes and/or failure to keep such pipes in suitable state of repair.
- D. Tampering with meter, meter seal, service, valves or permitting such tampering by others.
- E. Connection, cross-connection, or permitting the same, of any separate water supply to premises which receive water from the District.
- F. Non-payment of bills.
- G. When a dangerous condition is found to exist on the customer's or applicant's premises, with reference to the continuation of water service, water service shall be cut off or refused, provided the District shall notify the customer or applicant immediately of the reasons for the discontinuance or refusal and the corrective action to be taken by the applicant or customer before service can be restored.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

NOV 17 2000

DATE OF ISSUE 8-3-2000
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ISSUED BY Roy Petrey
Name of Officer

Chairman
Title

BY Stephan B. Bell
SECRETARY OF THE COMMISSION
Address

FOR Entire District

P.S.C. 4

Revised Sheet No. 6

Canceling P. S. C. Ky. No. 2

Original Sheet No. 2-10

CANCELLED

March 5, 2026

Cumberland Falls Highway Water District

**KENTUCKY PUBLIC
SERVICE COMMISSION**

RULES AND REGULATIONS

10. Billing

Bills and notices relating to the conduct of the business of the District will be mailed to the customer at the address listed on the " **Contract for Water Service** " unless a change of address has been filed in writing with the District: And the District shall not otherwise be responsible for delivery of any bill or notice nor will the customer be excused from the payment of any bill or any performance required in said notice.

Bills for water service are due and payable at the office of the District, located on highway 25 W North of the intersection of 25W and Bee Creek Road. The past due date shall be the tenth (10) day of the month. Bills will be dated and mailed on or about the 28th day of each month, with payment due by the tenth (10).

A bill not paid on or before the 10th shall be deemed delinquent. At the close of the business day of the 10th, all delinquent bills shall have a ten (10) percent penalty added. A " **Second Notice** " bill shall be mailed by the twelfth (12) of the month, failure by the customer to pay the bill by the twenty (20) of the month, may result in the water supply being discontinued without further notice:

Provided, however, if, prior to discontinuance of service, there is delivered to the District or its employee empowered to discontinue service, a written certificate signed by a physician, a registered nurse, or a public health officer that in the opinion of the certifier, discontinuance of service will aggravate an existing illness or infirmity of the affected premises, service shall not be discontinued until the affected resident can make other living arrangements or until thirty (30) days elapse from the time of the District's receipt of said certification.

Service will never be terminated before 20 days after the mailing date of the original bill.

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ISSUED BY Roy Petrey
Name of Officer

Chairman
Title

CFHWD
Address
SECTION 9 (1)
KAR 5011
OFFICE OF THE COMMISSIONER

FOR Entire District

PSC 4

Revised Sheet No. 7

Cumberland Falls Highway Water District

Canceling P. S. C. Ky. No. 2

Original Sheet No. 2-10

RULES AND REGULATIONS

11. Discontinuance of Service By Customer

Any Customer having fulfilled his/her contract terms and desiring to discontinue the water service to his/her premises for any reason must give notice of discontinuance in writing at the business office of the District at least three (3) days prior to the date on which the customer desires to discontinue service. If such notice in writing is not given, a customer shall remain liable for all water used and service rendered to the premises by the District until said notice is received by the District.

12. Reconnection Fee

Where the water supply to the customer has been discontinued for non-payment of delinquent bills, a charge of \$25.00 will be made for reconnection of water service, but the reconnection will not be made until all delinquent bills and other charges, if any, owed by the customer to the District have been paid.

When a customer requests connection or reconnection they shall make an appointment to meet the service personnel. If not, and faucets or other point of usage allows the meter to run, the service personnel has no choice put to leave the water off. This requires another trip to provide the customer water and will necessitate another charge of \$25.00.

CANCELLED

March 5, 2026

**KENTUCKY PUBLIC
SERVICE COMMISSION**

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

NOV 17 2000

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: Stephen O. Hall
SECRETARY OF THE COMMISSION

DATE OF ISSUE 8-3-2000
Month Day Year

DATE EFFECTIVE Date Approved
Month Day Year

ISSUED BY Roy Petrey
Name of Officer

Chairman
Title

CFHWD
Address

FOR Entire District

PSC 4

CANCELLED

Cumberland Falls Highway Water District

March 5, 2026

**KENTUCKY PUBLIC
SERVICE COMMISSION**

Revised Sheet No. 10

Canceling P. S. C. Ky. No. 2

Original Sheet No. 2-10

RULES AND REGULATIONS

14. Adjustment Relative to Meter Error

If a water meter is inaccurate in excess of two (2) percent, upon required periodic testing or upon requested testing, additional test shall be made at once to determine the average error of the meter, and the adjustments shall be made in the customer's water bills as follows:

A. If the period during which the error existed cannot be determined with reasonable precision, the time period shall be estimated using such data as elapsed time since the last meter test, if applicable, and historical usage date for the customer. If that data is not available, the average usage of similar customer loads shall be used for comparison purposes in calculating the time period. If the customer and the utility are unable to agree on an estimated of the time period during which the error existed, the commission shall determine the issue.

B. In all instances of customer overbilling, the customer's account shall be credited or the overbilled amount refunded at the discretion of the customer within thirty (30) days after the final meter test results. A utility shall not require customer repayment of any underbilling to be made over a period shorter than a period coextensive with the underbilling.

C. If the result of such test necessitates making a refund or back billing a customer, the customer shall be notified in writing of the percentage of error, fast or slow, the date (s) of testing, and the amount of charge or credit to be shown on the next customer billing.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
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PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

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ISSUED BY

Roy Petrey

Chairman

CFHWD

Name of Officer

Title

Address

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March 5, 2026

**KENTUCKY PUBLIC
SERVICE COMMISSION**

FOR Entire District

PSC 4

Revised Sheet No. 11

Cumberland Falls Highway Water District

Canceling P. S. C. Ky. No. 2

Original Sheet No. 2-10

RULES AND REGULATIONS

15. Meters

All meters shall be installed, renewed, and maintained at the expense of the District and the District reserves the right to approve the size and type of meter used. It shall be the policy of the District to test each water meter pursuant to Public Service Commission Regulation 807 KAR 5:066. In addition, upon written request of any customer, the meter servicing such customer shall be tested by the District, pursuant to Public Service Regulations.

16. Failure of Water Meter

Where a meter is found to be in error, the customer's bill will be adjusted in accordance with Section 14 herein per Kentucky Public Service Commission Regulations. Where a meter has ceased to register, the District will estimate the monthly bill of the customer for the month that the meter is replaced. The estimated bill will be based upon the previous six month's usage.

17. Right of Access

The customer must agree to permit the District to lay, maintain, repair, or remove its water lines that are located on the customer's property with the right of ingress-and-egress over customer's property. Customer also agrees not to build or otherwise obstruct the ground over the water line (s). The District's duly authorized representative and/or other duly authorized employee (s) of the State Health Department bearing proper credentials and identification shall be permitted to enter upon all properties for the purpose of inspection, observation, measurement, sampling and testing in accordance with the provisions of these Regulations and Commission Regulations.

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CFHWD

Name of Officer

Title

Address

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March 5, 2026

**KENTUCKY PUBLIC
SERVICE COMMISSION**

FOR Entire District
PSC 4

Revised Sheet No. 12

Cumberland Falls Highway Water District

Canceling P. S. C. Ky. No. 2

Original Sheet No. 2-10

RULES AND REGULATIONS

18. Interruption of Service

The District will use reasonable diligence in supplying water service, but shall not be liable for loss, injury, or damage to persons or property resulting from interruptions in service, excessive or inadequate water pressure. The district does hereby explicitly state that its system is one for rural domestic consumption and that its allowance of connections to its system for fire protection whether by design or implication is only for such benefit as a customer may be able to derive from such connection.

The District system is not designed or intended for use for fire protection in any manner whatsoever. Any customer using same for fire protection does so at his/her own full and sole responsibility.

The District shall make all reasonable efforts to eliminate interruption of service and when such interruption occurs will endeavor to restore service with the shortest possible delay. When the service is interrupted all consumers affected by such interruption will be notified in advance whenever it is possible to do so.

19. Backflow Preventors

Special services and fire connection shall have backflow preventors of a type approved by the District, installed at the cost of the customer or applicant for service. The device shall be tested annually and a test report provided to the District.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

NOV 17 2000

PURSUANT TO 807 KAR 5.011,
SECTION 9(1)

BY: Stephan D. Bell
DATE APPROVED 8-3-2000
SECRETARY OF THE COMMISSION
Month Day Year

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DATE EFFECTIVE 8-3-2000
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ISSUED BY Roy Petrey
Name of Officer

Chairman
Title

CFHWD
Address

CANCELLED

March 5, 2026

**KENTUCKY PUBLIC
SERVICE COMMISSION**

FOR Entire District

PSC 4

Revised Sheet No. 13

Canceling P. S. C. Ky. No. 2

Original Sheet No. 2-10

Cumberland Falls Highway Water District

RULES AND REGULATIONS

20. Cross-Connection (s)

The Kentucky Department of Health, Kentucky Public Service Commission and these Rules and Regulations do hereby explicitly state that cross-connection (s) of the District's system with any other source is hereby prohibited.

A cross-connection is any pipe, valve, or other arrangement or device connecting the pipelines of the District or facilities directly or indirectly connected therewith to and with pipes or fixtures and equipment supplied with water/or any other fluid, from any source other than the water lines of the District directly connected.

21. Relocation of Water Facility (s)

The District may, at the request of a customer, relocate, change or modify existing District owned equipment, mains or appurtenances. Same shall reimburse District for such changes at actual cost including appropriate legal, administrative, engineering and overhead cost.

22. Damage to District's Water System

No person shall maliciously, willfully, or negligently break, damage, destroy, uncover, deface, or tamper with any structure appurtenance, or equipment which is a part of the District's Water Works. Any person violating this prevision shall be subject to immediate arrest and/or discontinuation of water service and shall pay the cost of repairing or replacing the pipe or appurtenance.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

NOV 17 2000

DATE OF ISSUE 8-3-2000
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DATE EFFECTIVE 8-3-2000
Month Day Year

ISSUED BY Roy Petrey
Name of Officer

Chairman
Title

CFHWD
Address

PURSUANT TO 807 KAR 5:011.
SECTION 9(1)
Date Approved
Secretary of the Commission

FOR Entire District

PSC 4

Revised Sheet No. 14

Cumberland Falls Highway Water District

Canceling P. S. C. Ky. No. 2

Original Sheet No. 2-10

RULES AND REGULATIONS

Damage to District's Water System, continued

Any person, firm or organization involved in work around or near the District's distribution mains or appurtenances may request the District to indicate location of same. However, indication of the District of same does not relieve such person of complete responsibility and liability for any and all damages, liability and loss resulting from any act of such person or his assigns an/or agent. See the Underground Facility Damage Prevention Act of 1994.

23. Additional Load

The service connection supplied by the District for each customer has a definite capacity, and no addition to the equipment or load connected thereto will be allowed except by consent of the District. Failure to give notice of additions or changes in load, and to obtain the District's consent for same, shall render the customer liable for any damage to any of the District's lines or equipment caused by the additional or changed installation (s).

24. Notice of Trouble

The customer shall notify the District immediately should the service be unsatisfactory for any reason, or should there be any defects, trouble or accidents affecting the supply of water.

CANCELLED

March 5, 2026

**KENTUCKY PUBLIC
SERVICE COMMISSION**

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

NOV 17 2000

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SECTION 9 (1)

BY: Stephan B. B.
SECRETARY OF THE COMMISSION

DATE OF ISSUE 8-3-2000

DATE EFFECTIVE Date Approved

ISSUED BY Roy Petrey
Name of Officer

Chairman
Title

Month Day Year
CFHWD
Address

CANCELLED

March 5, 2026

**KENTUCKY PUBLIC
SERVICE COMMISSION**

FOR Entire District

PSC 4

Revised Sheet No. 15

Cumberland Falls Highway Water District

Canceling P. S. C. Ky. No. 2

Original Sheet No. 2-10

RULES AND REGULATIONS

25. Water Main Extension (s)

Any person desiring an extension to the District's water lines, shall make the request in writing, in/on a form approved by the District for such extension.

The District shall construct water main extensions under the authority and procedures stipulated in Public Service Commission Regulation 807 KAR ~~5:006~~ ^{5:006 Sec. 11} and any extension made under this option shall be subject to refund as outlined in said regulation.

Extensor applicant is hereby notified that all other rules, rates and regulations pertaining to fees applicable to size and type of service requested shall be paid in addition to cost of extension (s). All rules and regulations of the Kentucky Division of Water shall be followed.

The District may at an any time extend (on the end) any contracted water main, without payment to the extensor.

26. Complaints

Complaints may be made to the System Manager whose decision may be appealed to the Board of Commissioners. Such appeal shall be in writing within ten (10) days of the date of the decision by the Manager. Stating the nature of the complaint and supporting evidence. Decisions by the Manager shall be in conjunction with the Commissioners, as needed. These decisions may be brought before the Public Service Commission in accordance with 807 KAR 5:006, Section 9.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
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Month Day Year

ISSUED BY Roy Petrey

Chairman

CFHWD

Name of Officer

Title

Address

CANCELLED

March 5, 2026

**KENTUCKY PUBLIC
SERVICE COMMISSION**

Cumberland Falls Highway Water District
(NAME OF UTILITY)

FOR Entire District

PSC KY NO. 4

2nd Revised SHEET NO. 16

CANCELLING PSC KY NO. 4

1st Revised SHEET NO. 16

27. Sale of Water

Water furnished by the District may be used for domestic consumption by the customer's household or business, subject to special service agreements. The customer shall not sell, donate, give or allow use of such water to any unauthorized party. Each customer (or residence) shall have an individual meter and shall not allow another water user, customer or residence to connect to the service line(s). To do so, will result in termination of water service.

Fire Departments that obtain water for fire protection use within the District's system, shall not sell water for any purpose, (example) filling swimming pools, and shall follow all rules set forth in Section 32 of this tariff.

28. Special Charges

Special charges may be assessed to the customer for a returned check, meter reread, and meter test at the specified charges shown below:

- A. A charge of \$25.00 will be made for each check returned to the District by the Bank.
- B. A charge of \$25.00 will be made to reread a meter at the customer's request, unless such reread reveals that the initial reading was erroneous.
- C. A charge of \$25.00 will be made for a meter test when such test is made at the customer's request, unless the meter is found to be in error of two (2) percent or more. If the meter is in error, adjustment shall be made in accordance with Section 14 of these Rules and Regulations.

DATE OF ISSUE _____

MONTH / DATE / YEAR

DATE EFFECTIVE April 1, 2012

MONTH / DATE / YEAR

ISSUED BY Bill Perkins
SIGNATURE OF OFFICER

TITLE Chairman

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. _____ DATED _____

**KENTUCKY
PUBLIC SERVICE COMMISSION**

**JEFF R. DEROUEN
EXECUTIVE DIRECTOR**

TARIFF BRANCH

Brent Kirtley

EFFECTIVE

4/1/2012

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

CANCELLED

March 5, 2026

**KENTUCKY PUBLIC
SERVICE COMMISSION**

FOR Entire District

PSC 4

Revised Sheet No. 17

Cumberland Falls Highway Water District

Canceling P. S. C. Ky. No. 2

Original Sheet No. 2-10

RULES AND REGULATIONS

29. Special User Agreements for Non-Standard Service

Each applicant for non-standard service shall execute to the District an agreement for special service.

30. Fire Hydrants

Customers desiring installation of a fire hydrant may contact the District for information. Water mains not designed to carry fire-flows shall not have fire hydrants connected to them. The District is not responsible for, nor does it guarantee, any minimum pressure at these hydrants, other than the minimum pressure required by the Public Service Commission for distribution lines. Any damage to the distribution lines resulting from excessive pumping pressure/vacuum applied by any fire fighting unit, shall be the liability of that unit.

If a fire hydrant is to be installed on the District water lines, a determination and certification shall be made by a licensed Professional Engineer.

If fire hydrants are installed for private fire protection, a monthly charge of \$15.00 shall be made. Customers needing sprinkler fire protection shall apply to the District, this service must be approved by the System Engineer, a monthly charge of \$15.00 shall be made.

31. Boiler and Engine Water Supply

The District does not guarantee a sufficient or uniform pressure, or an uninterrupted supply of water, and customers are cautioned to provide a sufficient storage of water where an absolutely uninterrupted supply must be assured: such as for steam boilers, hot water systems, etc.

DATE OF ISSUE 8-3-2000

Month Day Year

DATE EFFECTIVE Nov 17 2000

ISSUED BY Roy Petrey

Name of Officer

Chairman

Title

PURSUANT TO 807 KAR 5.011,
SECTION 19 (1)
BY Stephan Bue
SECRETARY OF THE COMMISSION
CFHWD
Address

CANCELLED

March 5, 2026

**KENTUCKY PUBLIC
SERVICE COMMISSION**

Cumberland Falls Highway Water District
(NAME OF UTILITY)

FOR Entire District

PSC KY NO. 4

Original SHEET NO. 17.1

CANCELLING PSC KY NO. _____

SHEET NO. _____

32. Fire Departments

Any city, county, urban-county, charter county, fire protection district, or volunteer fire protection district ("User") may withdraw water from the utility's water distribution system for fighting fires or training firefighters at no charge on the condition that it maintains estimates of the amount of water used for fire protection and training during the calendar month and reports the amount of this water usage to the utility no later than the 15th day of the following calendar month.

Any User that withdraws water from the utility's water distribution system for fire protection or training purposes and fails to submit the required report on water usage in a timely manner shall be assessed the cost of this water. A User shall submit a monthly report even if it withdraws no water for fire protection or training purposes.

A non-reporting User's usage shall be presumed to be 0.3 percent of the utility's total water sales for the calendar month. A non-reporting User may present evidence of its actual usage to rebut the presumed usage. The utility shall consider this evidence and shall adjust the presumed usage amount accordingly.

The non-reporting User shall be billed for this usage at the lowest usage block rate regardless of customer classification that the utility charges.

A non-reporting User shall also be assessed a penalty of \$100.00 for each failure to submit a report in a timely manner.

DATE OF ISSUE _____
MONTH / DATE / YEAR
DATE EFFECTIVE April 1, 2012
MONTH / DATE / YEAR
ISSUED BY Bill Perkins
SIGNATURE OF OFFICER
TITLE Chairman
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
IN CASE NO. _____ DATED _____

**KENTUCKY
PUBLIC SERVICE COMMISSION**

**JEFF R. DEROUEN
EXECUTIVE DIRECTOR**

TARIFF BRANCH

Burt Kirtley

EFFECTIVE

4/1/2012

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

CANCELLED

March 5, 2026

**KENTUCKY PUBLIC
SERVICE COMMISSION**

FOR Entire District

PSC 4

Revised Sheet No. 18

Cumberland Falls Highway Water District

Canceling P. S. C. Ky. No. 2

Original Sheet No. 2-10

RULES AND REGULATIONS

MONITORING OF CUSTOMER USAGE

At least once annually the District will monitor the usage of each customer according to the following procedure:

1. The customer's annual usage for the most recent twelve (12) month period will be compared with the annual usage for the twelve (12) months immediately preceding that period.
2. If the annual usage for the two (2) periods are substantially the same or if any difference is known to be attributed to unique circumstances, such as unusual weather conditions, common to all customers no further review will be done.
3. If the annual usage differ by twenty percent or more and cannot be attributed to a identified common cause, the District will compare the customer's monthly usage records for the twelve (12) month period with the monthly usage for the same months of the preceding year.
4. If the cause for the usage deviation cannot be determined from analysis of the customer's meter reading and billing records, the District will contact the customer by telephone or in writing to determine whether there have been changes such as different number of household members or work staff, additional or different appliances, changes in business volume, or known leaks in the customer's service line.
5. Where the deviation is not otherwise explained, the District will test the customer's meter to determine whether it shows an average error greater than two (2) percent fast or slow.
6. The District will notify the customers of the investigation, its findings and any refunds or backbilling in accordance with 807 KAR 5:006, Section 10 (4) and (5).

In addition to the annual monitoring, the District will immediately investigate usage deviations brought to its attention as a result of its on-going meter reading or billing processes or customer inquiry.

DATE OF ISSUE 8-3-2000

DATE EFFECTIVE Date Approved

Month Day Year

Month Day Year

ISSUED BY Roy Petrey
Name of Officer

Chairman
Title

CFHWD
Address

NOV 17 2000
PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
807 KAR 5:011
SECTION 9(1)
BY Stacy O. Bell
SECRETARY OF THE COMMISSION

CANCELLED

March 5, 2026

**KENTUCKY PUBLIC
SERVICE COMMISSION**

FOR Entire District

PSC 4

Revised Sheet No. 19

Canceling P. S. C. Ky. No. 2

Original Sheet No. 2-10

Cumberland Falls Highway Water District

RULES AND REGULATIONS

CUSTOMER BILL OF RIGHTS

As a residential customer of a regulated utility in Kentucky, you are guaranteed the following rights subjected to Kentucky Revised Statutes and the Provisions of the Kentucky Public Commission Administrative Regulations:

- You have the right to, service, provided you (or a member of your household whose debt was accumulated at your address) are not indebted to the utility.
- You have the right to, inspect and review the utility's rates and tariffed operating procedures during the utility's normal office hours.
- You have the right to, be present at any routine utility inspection of your service condition.
- You must be provided, a separate, distinct disconnect notice alerting you to a possible disconnection of your service if payment is not received.
- You have the right to, dispute the reasons for any announced termination of your service.
- You have the right to, negotiate a partial payment plan when your service is threatened by disconnection for non-payment.
- You have the right to, maintain your utility service for up to thirty (30) days upon presentation of a medical certificate issued by a health official.
- You have the right to, prompt (within 24 hours) restoration of your service when the cause for discontinuance of the service has been corrected.
- You have the right to, contact the Public Service Commission regarding any dispute that you have been unable to resolve with your utility.

CALL TOLL FREE 1-800-772-4636

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

NOV 17 2000

DATE OF ISSUE 8-3-2000

Month Day Year

DATE EFFECTIVE BY Date/Approved

Month Day Year
SECRETARY OF THE COMMISSION

ISSUED BY Roy Petrey
Name of Officer

Chairman
Title

CFHWD
Address

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY Bill
Month Day Year

CANCELLED

March 5, 2026

**KENTUCKY PUBLIC
SERVICE COMMISSION**

CUMBERLAND FALLS HIGHWAY WATER DISTRICT

SECTION TWO

PAGE NUMBER

SUBJECT

- 1----- General Water Service Rate & Purchased Water Adjustment
Base (approved by PSC 7-12-96)
- 2----- Tap on Fees
- 3----- Blank Bill Card Forms

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

NOV 17 2000

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY: Stephan Bue
SECRETARY OF THE COMMISSION

Form for filing Rate Schedules

For Entire District
Community, Town or CityP.S.C. No. 3Original SHEET NO. 5Cumberland Falls Highway Water District
Name of Issuing CorporationCANCELLING P. S. C. NO. N/AN/A SHEET NO. N/A

CLASSIFICATION OF SERVICE

CANCELLED

March 5, 2026

**KENTUCKY PUBLIC
SERVICE COMMISSION**

BLANK BILL CARD FORM

Payment due on or before added after above date. Service will be discontinued, if payment not received by						% PENALTY
DATE FROM	DATE TO	PREVIOUS READING	PRESENT READING	GALLONS USED	CODE	AMOUNT
ACCOUNT NUMBER		METER SIZE		AMOUNT NOW DUE		
				MUST PAY BY		

CODES: W - WATER GB - GARBAGE TX - STATE TAX ST - SCHOOL TAX PN - PENALTY
S - SEWER E - ELECTRIC MS - MISC. CHARGES GS - GAS UB - UNPAID BALANCE

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TO:

DATE DUE	AMOUNT DUE
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PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

NOV 17 2000

PURSUANT TO 807 KAR 5.011,
RETURN THIS PORTION WITH PAYMENT
BY Stephan D. Bell
SECRETARY OF THE COMMISSION

KEEP THIS PORTION FOR YOUR RECORDS

DATE OF ISSUE 8-3-00DATE EFFECTIVE Date ApprovedMonth Date Year
ISSUED BY Roy Petrey Chairman CEHWD
Name of Officer Title Address

PURSUANT TO 807 KAR 5.011,
CEHWD SECTION 9 (1)
2 Addenda
SECRETARY OF THE COMMISSION