

CANCELLED

March 5, 2026

Cumberland Falls Highway Water District
(Name of Utility)

**KENTUCKY PUBLIC
SERVICE COMMISSION**

FOR Entire District
(Area Served)

P.S.C. KY. NO. 4

Original SHEET NO. 23

CANCELLING P.S.C. KY. NO.

 SHEET NO.

Leak Adjustment Policy.

(N)

1. While a utility is not required to have a leak adjustment policy to adjust bills due to a water leak, this utility chooses to offer a once in a lifetime leak adjustment to residential customers if:
 - a. A leak has been detected on the customer's water line that has resulted in a monthly bill that is at least \$100 more than the customer's average monthly bill as defined below;
 - b. The leak has been fixed; and
 - c. Only one household is hooked up to the customer's water meter.
2. Customer's average monthly bill is defined as the average of the customer's last six months' water bills. If the customer has not lived at the residence long enough to have received six monthly water bills, the customer's average monthly water bill will be based on 5,000 gallons of water usage for the month for which an adjustment is sought.
3. If a qualified residential customer chooses to take the once in a lifetime adjustment, the customer must pay the total of both components listed below:
 - a. The amount of the customer's average monthly bill as defined above, plus
 - b. One-half of the remaining water bill after the customer's average monthly bill has been deducted from the total amount due listed on the monthly water bill for which the customer seeks to be adjusted.
4. If a customer's water leak results in more than one monthly water bill that qualifies for an adjustment, only one bill will be adjusted.
5. No adjustments will be made for filling up a swimming pool.
6. Commercial customers do not qualify for leak adjustments.

DATE OF ISSUE 2-17-14
Month / Date / Year

DATE EFFECTIVE April 1, 2014
Month / Date / Year

ISSUED BY Bill Perkins
(Signature of Officer)

TITLE Chairman

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
IN CASE NO. DATED

**KENTUCKY
PUBLIC SERVICE COMMISSION**

**JEFF R. DEROUEN
EXECUTIVE DIRECTOR**

TARIFF BRANCH

Brent Kirtley

EFFECTIVE

4/1/2014

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)