Gearheart Communications, Inc. d/b/a Coalfields Telephone Company

REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES APPLYING TO END-USER COMMUNICATION SERVICES WITHIN THE COMMONWEALTH OF KENTUCKY

GEARHEART COMMUNICATIONS, INC.
PO BOX 160
HAROLD, KY 41635
(606) 478-9401

RATES, RULES AND REGULATIONS FOR FURNISHING NETWORK TRANSMISSION SERVICE (INCLUDING DIGITAL CHANNELS) BETWEEN FIXED POINTS IN THE COMMONWEALTH OF KENTUCKY.

This tariff is on file with the Kentucky Public Service Commission, and copies may be inspected during normal business hours at the company's principal place of business.

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PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

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TARIFF FORMAT

A. Sheet Numbering - Sheet numbers appear in the upper right comer of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.

B. Sheet Revision Numbers - Revision numbers also appear in the upper right comer of each page. These numbers are used to determine the most current sheet version on file. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Consult the Check Sheet for the sheet currently in effect.

C. Check Sheets - When a tariff filing is made with the PSC KY, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross-reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. An asterisk designates all revisions made in a given filing (*).

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EXPLANATION OF SYMBOLS

The following symbols shall be used in this tariff for the purpose indicated and shall appear in the right margin of the sheet:

C	-	To signify changed regulation.
D	-	To signify discontinued rate, regulation, or condition.
I	-	To signify increased rate.
K	-	To signify that material has been transferred to another sheet or place in the tariff.
M	-	To signify that material has been transferred from another sheet or place in the tariff.
N	-	To signify new rate, regulation, condition or sheet.
R	-	To signify reduced rate.
T	-	To signify a change in, text for clarification, but no change in rate or regulation.

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APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate end-user communications services by Gearheart Communications, Inc. d/b/a Coalfields Telephone Company, hereinafter referred to as the Company, to customers within the Commonwealth of Kentucky.

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CONCURRING, CONNECTING AND OTHER PARTICIPATING CARRIERS

Concurring Carriers:

None

Connecting Carriers:

None

Other Participating Carriers:

None

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1. DEFINITIONS

Certain terms used generally throughout this tariff are defined below.

Accessories: Devices that are mechanically attached to, or used with, the facilities furnished by the Company and that are independent of and not electrically, acoustically or inductively connected to the communications path of the telecommunications system.

Advance Payment: Part or all of a payment required before the start of service.

Applicant: A person, firm, partnership, corporation, etc., requesting service from the Company.

Authorized Protecting Connecting Module "Protector": A unit provided by the Company for the interconnection between customer-provided equipment and Company's facilities that provides a level of protection to the Company equipment and facilities.

Authorized User: A person, firm or entity other than the customer who may communicate over the services of the customer.

DID Trunk: A form of local switched access that provides the ability for an outside party to call an internal extension directly without the intervention of the company operator.

Automatic Number Identification ("ANI"): Allows the automatic transmission of a caller's billing account telephone number to a local exchange company, interexchange carrier or a third party subscriber. The primary purpose of ANI is to allow for billing of toll calls.

Base Rate: A schedule rate for any form of exchange service or equipment that does not include mileage charges.

Base Rate Area: A specific area within an exchange service area as defined by Company Tariffs within which service is furnished at a uniform rate without additional mileage charges.

Bit: The smallest unit of information in the binary system of notation.

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1. DEFINITIONS (Cont'd)

Building (Same): A structure under one roof or two or more structures under separate roofs but connected by enclosed passageways in which wires or cables of the company can be safely run provided, however, that the plant facilities are comparable to what would be required if the buildings were under one roof. Should the plant facilities for multiple buildings not be comparable then the term 'same building" will apply to each individual structure.

Call: An attempted or completed communication.

Cancellation Charge: A charge under certain conditions when an application for service is cancelled prior to the completion of work involved.

Central Office: A switching unit in a telephone system that provides service to the general public that has the necessary equipment and arrangements for terminating and interconnecting customer lines and trunks or trunks only. There may be more than one central office in an exchange.

Central Office Line: See "Exchange Line"

Certificate: A certificate of Public Convenience and Necessity issued by the Commission of Telephone Utilities.

Channel: A path for communications between two or more utility offices furnished in such a manner as the carrier may elect that may or may not be a single physical facility or route.

Class of Service: A description of telephone service furnished to a subscriber that describes the nature of the service provided. Such description may include the character of the service (residential or business), billing type (flat or usage variable), dialing method, etc.

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1. DEFINITIONS (Cont'd)

Commission: The Kentucky Public Service Commission.

Communication Services: The Company's intrastate toll and local exchange switched telephone services.

Company: Gearheart Communications, Inc. d/b/a Coalfields Telephone Company, the issuer of this tariff.

Competitive Local Exchange Carrier (CLEC): Denotes any individual, partnership, association, joint-stock company, trust or corporation engaged in providing switched communications services in an exchange in competition with the incumbent local exchange provider.

Communications Systems: Channels or other facilities that are capable, when not connected to the telecommunications systems, of two-way communications between customer-provided terminal equipment or stations.

Connecting Company: A telephone company operating one or more exchanges and with which telecommunications services are interchanged.

Construction Charge: a separate non-recurring charge made to compensate for the construction of facilities in excess of those contemplated under the rates quoted in the Company's Tariff.

Contract: The arrangement between the customer and Company whereby services and facilities are provided pursuant to the applicable provisions of the Tariff.

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1. DEFINITIONS (Cont'd)

Customer or Subscriber: The person, firm or corporation that orders service and is responsible for the payment of charges and compliance with the Company's regulations.

Customer-Provided Equipment or Terminal Equipment: Devices, apparatus, accessories, and their associated wiring provided by the customer that are connected pursuant to the terms of this Tariff with the Company's network.

Demarcation Point: The point at which the Company's facilities end and customer owned and / or maintained facilities begin.

Dial Pulse ("DP"): The pulse type employed by rotary dial station sets.

Direct Inward Dial ("DID"): A service attribute that routes incoming calls directly to stations, bypassing a central answering point.

Direct Outward Dial ("DOD): A service attribute that allows individual station users to access and dial outside numbers directly.

Drop Wire: Wires used to connect the circuits of open wire, aerial or underground distribution facilities to the point where connection is made with the inside wiring.

Dual Tone Multi-Frequency ("DTMF"): The pulse type employed by tone dial station sets.

Duplex Service: Service that provides for simultaneous transmission in both directions.

Exchange: A determination established by the telephone utility for the administration of telecommunications service within a specific area to which a rate schedule applies.

Exchange Line: See "Network Access Line".

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1. DEFINITIONS (Cont'd)

Exchange Service: The general telephone service rendered pursuant to Tariff provisions.

Exchange Service Area: The territory served by an exchange within which local telephone service is furnished at applicable exchange rates.

Extended Area Service: A type of telephone service whereby customers of a given exchange may complete or receive calls without the application of long distance message charges, pursuant to tariff(s).

Facilities: All property, means, and instruments owned, operated, leased, licensed, used, furnished, or supplied for, by or in connection with the rendition of telephone service.

Fiber Optic Cable: A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message.

(N)

Household is any individual or group of individuals who are living together at the same address as one economic unit. A household may include related and unrelated persons. An "economic unit" consists of all adult individuals contributing to and sharing in the income and expenses of a household. An adult is any person eighteen years or older. If an adult has no or minimal income, and lives with someone who provides financial support to him/her, both people shall be considered part of the same household. Children under the age of eighteen living with their parents or guardians are considered to be part of the same household as their parents or guardians.

(N)

Hunting: Routes a call to an idle station line in a prearranged group when the called station line is busy.

Initial Service Period: The minimum length of time for which a customer is obligated to pay for service, facilities, and equipment.

Installation Charge: A separate, non-recurring charge applied for the provision of service in addition to service connection charges.

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1. DEFINITIONS (Cont'd)

Intercepting Service: A service arrangement where a person calling a disconnected or discontinued telephone number is informed of the change.

In Only: A service attribute that restricts outward dial access and routes incoming calls to a designated answer point.

Joint User: A person, firm or corporation that is designated by the Customer as a user of services furnished to the Customer by the Company and to whom a portion of the Charges for the service will be billed under a joint user arrangement as specified herein.

Kbps: Kilobits per second, denotes thousands of bits per second.

LATA: A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

(D)
(D)

Local Calling Area: An area within which telecommunications service is furnished under a specific schedule without long distance charges.

Local Exchange Carrier ("LEC"): Denotes any individual, partnership, association, joint-stock company, trust or corporation engaged in providing switched communication within an exchange.

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1. DEFINITIONS (Cont'd)

Local Exchange Service: Telecommunications service provided within local exchange service areas in accordance with the tariffs.

Local Message: A completed call between customer locations within the same exchange or local calling area.

Long Distance Message Service: The furnishing of telecommunications between persons in different local service areas for which additional charges, pursuant to tariff, may apply.

Mbps: Megabits, denotes millions of bits per second.

Message: A communication between two stations.

Mileage Charge: A charge applied for the use of all or part of a channel. Mileage charges are applied between specific points, per the tariff, and are measured on an airline measurement, i.e., point-to-point; or on route miles, i.e., the actual length of the circuit.

Minimum Contract Period: The minimum length of time for which a customer is obligated to pay for a service or facilities regardless of whether or not the service is retained by the customer for that minimum length of time.

Miscellaneous Common Carriers: carriers as defined by part 21 of FCC rules that are not engaged in the business of providing either a public landline message telephone or public message telegraph service.

Mobile Telephone Service: A communication service provided by means of radio frequencies through land radio telephone base stations. Such communications can be between a landline and wireline telephone or between two wireline telephones.

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1. DEFINITIONS (Cont'd)

Multi-Frequency ("MF"): An inter-machine pulse-type used for signaling between telephone switches or between telephone switches and PBX/key systems.

PBX Trunk: A network access line that terminates in a PBX switchboard or switching equipment.

Plant: Property necessary to provide service to the public as set forth in various fixed capital accounts of the Uniform System of Accounts in telephone companies.

Premises: The building or buildings together with the surrounding land at which service is provided that is not intersected by public corridor or the property of a farm operated as a single farm regardless of whether the property is intersected by a public corridor.

Private Line Service: Lines and equipment furnished between subscribers for the exchange of communications without the involvement of the company's exchange switching network.

Private Right-of-Way: A facility route granted to the Company over private property.

Rate Centers: Points upon which the airline distance for the determination of message toll telephone rates are based.

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1. DEFINITIONS (Cont'd)

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, that continue for the agreed upon duration of the service.

Service Commencement Date: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use. If the Customer refuses to accept service due to nonconformity of the service to standards agreed upon pursuant to the Service Order and this tariff, the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

Service Connection Charge: A nonrecurring charge applied to the establishment of basic telephone service and the addition of certain subsequent additions to existing service.

Service Order: The written request for Network Services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Shared: A facility or equipment system or subsystem that can be used simultaneously by several Customers.

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1. DEFINITIONS (Cont'd)

Switch: A unit of dial switching equipment that equipment that provides interconnection between lines or trunks.

System: Allows shared use of speed calling list. A control station will add, change or delete telephone numbers from the list for the group.

Station: Allows a station line user to add, change or delete telephone numbers from a speed-calling list. The list is dedicated to the individual station line user.

Tariff: The rates, charges, rules and regulations adopted and filed by the Company and accepted by the Kentucky Public Service Commission.

Telephone Number: A designation assigned to network access lines necessary for placing calls to the telephone or PBX for identification purposes.

Temporary Disconnection: An arrangement whereby service is discontinued or suspended without terminating the contract or removing the telephone equipment.

Termination Charge: A charge that applies for the discontinuance of an item of service or equipment prior to the expiration of the initial service period.

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1. DEFINITIONS (Cont'd)

Toll Message: A communication between two stations in different exchanges for a toll charge may apply, pursuant to applicable tariffs.

Toll Rate: Charge prescribed for toll messages.

Trunk Line: A circuit over which a customer's messages are sent between two central offices or between a central office and a PBX system.

Two-Way: A service attribute that includes outward dial capabilities for outbound calls and can also be used carry inbound calls to a central point for further processing.

Underground Service Connections: A customer drop wire that is run underground from a pole line or an underground distribution cable.

User or End User: A Customer, Joint User, or any other person authorized by a Customer to use service provided under this tariff.

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2. REGULATIONS

2.1 Application of Tariff

The General Rules and Regulations contained in this Section apply to the service and facilities provided by the Company in the State of Kentucky. These General Rules and Regulations are in addition to those contained in the Switched and Special Access Service Tariff, Long Distance Message Telecommunications Service Tariff, The Wide Area Telecommunications Tariff and the Private Line Services and Channels Tariff that the Company may either issue or concur in.

The regulations covering the connection of equipment, accessories or facilities provided and maintained by the customer are contained in other sections of this tariff.

1. In the event of a conflict between any rate, rule, regulation or provision contained in this tariff and any rate, rule, regulation or provision contained in the tariffs of Companies' in which the Company concurs, the rate, rule, regulation or provision contained in this tariff shall prevail.

2. This Tariff cancels and supersedes all other tariffs of the Company issued and effective prior to the effective date shown on the individual sheets of this tariff.

3. Should there be any conflict between this Tariff and the General Rules and Regulations of the Public Service Commission of Kentucky (the Commission), the Commission's rules shall apply unless otherwise established by the courts.

4. When service and facilities are provided in part by the Company and in part by other connecting companies, the regulations of the Company apply to the portion of the service or facilities furnished by the Company.

5. Failure on the part of the customer to observe these General Rules and Regulations after due notice of such failure, gives the Company the right to discontinue service to that customer.

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2. REGULATIONS (Cont'd)

2.2 Availability of Equipment or Facilities

1. The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required of the sole discretion of the Company.

2. The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.

3. The economical operation of the telephone business, for the benefit of the all customers of the Company and to the business itself may require changes in the wire center and base rate area boundaries. The rates for service furnished to customers affected when such changes take place will be recalculated based on the application of the approved tariff methods of applying charges and the customer will be informed of any increase or decrease in rates at the time of the change.

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2. REGULATIONS (Cont'd)

2.3 Undertaking of the Company

2.3.1 General

1. The Company undertakes to furnish communications service pursuant to the terms of this Tariff in connection with one-way and /or two-way information transmission between points within the State of Kentucky.

2. The Company will not transmit messages, but offers the use of its facilities, when available, and will not be liable for errors in the transmission or for failure to establish connections.

3. Customers and users may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this Tariff only for the services and facilities provided hereunder. The Company assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own customers.

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2. REGULATIONS (Cont'd)

2.3 Undertaking of the Company (Cont'd)

2.3.2 Liability of the Company

1. The liability of the Company for damages arising out of the furnishing of its Services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts or omission, shall be limited to the extension of allowances for interruption as set forth in 2.6.6. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.

2. The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, or other labor difficulties.

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2. REGULATIONS (Cont'd)

2.3 Undertaking of the Company (Cont'd)

2.3.2 Liability of the Company (Cont'd.)

3. The Company shall not be liable for any act or omission of any entity furnishing to the Company nor to the Company's customer facilities or equipment used for or with the services the Company offers.

4. The Company shall not be liable for any damages or losses due to the fault or negligence of the customer or due to the failure or malfunction of customer-provided equipment or facilities.

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2. REGULATIONS (Cont'd)

2.3 Undertaking of the Company (Cont'd)

2.3.2 Liability of the Company (Cont'd.)

5. The Company shall be indemnified, defended and held harmless by the Customer against any claim, loss or damage arising from Customer's use of services, involving claims for libel, slander, invasion of privacy, or infringement of copyright arising from the Customer's own communications.

6. The entire liability for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid the Company by the Customer for the specific services giving rise to the claim. No action or proceeding against the Company shall be commenced more than sixty days after the alleged delinquency occurred.

7. The Company is not liable for any defacement of or damage to the premises of a subscriber resulting from the furnishing of service or the attachment, installation or removal of instruments, apparatus and associated wiring furnished by the Company when defacement or damage is not the result of negligence of employees of the Company.

8. THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.

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2. REGULATIONS (Cont'd)

2.3 Undertaking of the Company (Cont'd)

2.3.3 Provision of Equipment and Facilities

1. The Company shall use reasonable efforts to make available services to a customer on or before a particular date, subject to the provisions of and compliance by the customer with, the regulations contained in this tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any customer.

2. The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the customer. The customer may not, nor may the customer permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.

3. The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the customer.

4. Equipment and facilities furnished by the Company are the property of the Company.

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2. REGULATIONS (Cont'd)

2.3 Undertaking of the Company (Cont'd)

2.3.3 Provision of Equipment and Facilities (Cont'd.)

5. The Company shall not be responsible for the installation, operation, or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:

   (a) the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission or

   (b) the reception of signals by Customer-provided equipment.

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2. REGULATIONS (Cont'd)

2.3 Undertaking of the Company (Cont'd)

2.3.4 Equipment in Explosive Atmosphere

1. The Company does not guarantee nor make any warranty with respect to equipment provided by it for use in an explosive atmosphere. The subscriber shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the subscriber or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the subscriber or others, caused or claims to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of said equipment so provided.

2. The Company may require each subscriber to sign an agreement for the furnishing of such equipment as a condition precedent to the furnishing of such equipment.

3. The subscriber shall furnish, install and maintain sealed conduit with explosion proof fittings between this equipment and points outside the hazardous area where connection may be made with regular facilities of the Company. The subscriber may be required to install and maintain this equipment within the hazardous area if, in the opinion of the Company injury or damage to Company employees or property might result from installation or maintenance by the Company.

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2. REGULATIONS (Cont'd)

2.4 Obligations of the Customer

2.4.1 Responsibilities of the Customer

The Customer shall be responsible for:

1. The payment of all applicable charges pursuant to this tariff, regardless of whether such charges are associated with the customer's own usage or that of users authorized by the customer. For purposes of this tariff, authorization includes any user with access to the premises housing the customer's service.

2. Reimbursing the Company for damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;

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2. REGULATIONS (Cont'd)

2.4 Obligations of the Customer (Cont'd)

2.4.1 Responsibilities of the Customer (Cont'd)

3. Obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduits necessary for installation of fiber optic cable and associated equipment used to provide Communication Services to the customer from the cable building entrance or property line to the location of the equipment space described in 2.5.10. Any and all costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the customer. The Company may require the customer to demonstrate its compliance with this section prior to accepting an order for service;

4. Providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing

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2. REGULATIONS (Cont'd)

2.4 Obligations of the Customer (Cont'd)

2.4.1 Responsibilities of the Customer (Cont'd)

4. (Cont'd)

and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work; complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any customer premises or the rights-of-way for which customer is responsible under Section 2.5.10; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;

5. Not creating, or allowing to be placed, any liens or other encumbrances on the Company's equipment or facilities; and

6. Making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the customer. No allowance will be made for the period during which service is interrupted for such purposes.

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2. REGULATIONS (Cont'd)

2.4 Obligations of the Customer (Cont'd)

2.4.2 Claims

With respect to any service or facility provided by the Company, the customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees for:

1. Any loss, destruction or damage to the property of the Company or an third party, or death or injury to persons, including, but not limited to, employees or invitees of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or

2. Any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.

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2. REGULATIONS (Cont'd)

2.4 Obligations of the Customer (Cont'd)

2.4.3 Unlawful Purpose

The customer will not use any service the Company offers for any unlawful purpose or for any use that the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.

2.4.4 Attachments or Connections

1. The customer will not permit equipment, accessories, apparatus, circuit or device to be attached to or connected with the Company's facilities except as provided in this Tariff.

2. In case any unauthorized attachment or connection is made, the Company shall have the right to remove or disconnect the same, to suspend service during the continuance of the unauthorized attachment or connection or to disconnect service. The customer shall be responsible for the cost of correcting any impairment of service caused by the use if such attachments or connections and shall be billed for each service call made to premises because of such attachments or connections.

3. Where a maintenance or repair visit is made to the subscriber's premises and the difficulty or trouble report results from the use of unauthorized attachments or connections, the "Maintenance of Service Charge" as specified in Section 3 of the Tariff shall be applied.

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2. REGULATIONS (Cont'd)

2.4 Obligations of the Customer (Cont'd)

2.4.4 Attachments or Connections (Cont'd)

4. Customer-provided terminal equipment may be used and customer-provided communications systems may be connected with the facilities furnished by the Company for telecommunications services as provided in Section 8 of this Tariff.

5. Accessories which aid a subscriber in the use of facilities of the Company in the service for which they are furnished under this Tariff are permissible provided that the use of any accessory does not endanger the safety of Company employees or the public; damage, require change in or alteration of, or involve direct electrical connection to the equipment or other facilities of the company; or interfere with the proper functioning of such equipment or facilities.

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2. REGULATIONS (Cont'd)

2.4 Obligations of the Customer (Cont'd)

2.4.5 Transmission Interference

The customer, upon notification from the Company, will immediately shut down its transmission of signals if said transmission is causing interference to others.

2.4.6 Assignment or Transfer by Customer

The customer or other authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit the Customer to transfer the customer's existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges as stated in this Tariff will apply.

2.4.7 Payment for Service

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer and to all users authorized by the Customer, regardless of whether those services are used by the Customer itself or are resold to or shared with other persons.

2.4.8 Taxes

The Customer is responsible for payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes, charges or surcharges (however designated) (excluding taxes on Company's net income) imposed on or based upon the provision, sale or use of Network Services.

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2. REGULATIONS (Cont'd)

2.4 Obligations of the Customer (Cont'd)

2.4.9 Broadcast of Recordings of Telephone Conversations

The customer may broadcast a recording of a telephone conversation provided that, in the interest of protecting the privacy of telephone service, the recording is made in accordance with the regulations governing connection with subscriber-provided voice recording equipment as specified in this Tariff, and pursuant to applicable law.

2.4.10 Recorded Public Announcements

Use of Company facilities or service in connection with automatic announcement service, automatic answering and recording service, or miscellaneous devices for recorded public announcements are subject to the following conditions:

a. For purposes of identification, subscribers to telephone service who transmit recorded public announcements over facilities provided by the Company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided, unless the address of the organization or individual named in the announcement is shown in the currently distributed telephone directory.

b. Private telephone numbers will not be furnished for use with recorded public announcements.

c. Failure to comply with the provisions of this Tariff shall be cause of termination of service.

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2. REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service

2.5.1 Application for Service

1. Upon request of an application for service, the Company will give its customer or prospective customer information necessary for the customer to secure safe, efficient and continuous service.

2. Application for service, or requests from the customer for additional service or changes in the grade or class of service become contracts when received by the Company and are subject to the minimum contract term of one month unless specified otherwise.

3. The Company reserves the right to require application for service to be made in writing in a format determined by the Company.

4. Applicants may be required to pay in advance, at the time application is made installation/service establishment charges, service charges, any other nonrecurring charges, and a deposit if required.

5. Generally, installation of an applicant's basic telephone service, not involving a line extension, will be completed within five (5) working days unless a different date is mutually agreed to between the applicant and the Company or otherwise specified in the Tariff.

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2. REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.1 Application for Service (Cont'd)

6. The Company may decline to serve an applicant until such applicant has complied with the state and municipal regulations and the Company-approved General Rules and Regulations on file with the Commission governing the service applied for or for the following reasons:

   a. The applicant's installation or equipment is known to be inadequate, hazardous or of such character that satisfactory service cannot be provided.

   b. The applicant is indebted to any Company for the same kind of service as that applied for;

   c. The applicant refuses to make a deposit if required under these rules.

   d. The applicant refuses or neglects to provide reasonable access to the premises for installation operation, maintenance, or removal of Company property.

7. In the event that the Company refuses to serve an applicant under the provisions of these rules, the Company must inform the applicant of the basis of its refusal and that the applicant may file a complaint with the Commission.

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2. REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.1 Application for Service (Cont'd)

8. The Company shall not refuse service to a present customer or applicant because of:

   a. delinquency in payment for service by a previous occupant of the premises to be served;

   b. failure to pay for merchandise, or charges for non-utility service purchased from the Company;

   c. failure to pay a bill to correct previous under billing due to misapplication of rates more than six months prior to the date of application;

   d. violation of the Company's rules pertaining to operation of nonstandard equipment or unauthorized attachments which interfere with the service of others, or with other services such as communication services, unless the customer has first been notified and been afforded a reasonable opportunity to comply with said rules; and/or

   e. failure to pay a bill of another customer as guarantor thereof, unless the guarantee was made in writing to the Company as a condition precedent to service.

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3. REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service

2.5.2 Application of Residential Rates

Any customer requesting service must indicate the service classification. Service is classified as either residential or business service. Classification is reflected in rates charged in Section in this Tariff. Residential rates apply to service furnished:

a. In private homes or apartments (including all parts of the customer's domestic establishment) for domestic use and not for substantial occupational use.

b. For service provided to individual members of the clergy at a church when business service is already established at the church and the purpose for the residential service is for personal use.

c. In college fraternity or sorority houses, convents and monasteries for domestic, rather than occupational use.

d. To the residential portion of a location used for both residential and business purposes, where the use of the service is for domestic purposes and where the business use is occasional.

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2. REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.3 Application of Business Rates

Any customer requesting service must indicate the service classification. Service is classified as either residential or business service. Classification is reflected in rates charged in Section in this Tariff. Business rates apply to service furnished:

a. In a residential location if the listing indicates a business or profession, unless otherwise provided in this Tariff;

b. In office buildings, stores, factories and all other places of a business nature;

c. In hotels, apartment houses, clubs and boarding and rooming houses except when service is within the customer's domestic establishment and no business listings are provided; in churches except when applied per Section 2.5.2.

d. At any location when the listing, public advertising, or display of a business sign indicates a business, profession or office unless otherwise provided in this Tariff;

e. At any location where the substantial use of the service is occupational, rather than domestic.

f. At any location where the service includes an extension that is at a location where business rates apply unless the extension is restricted to incoming calls.

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2. REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.4 Cancellation of Application for Service

1. Applications for service cannot be canceled without the Company's agreement. When a Customer cancels an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.

2. Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs incurred by the Company, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service commenced (all discounted to present value at six percent).

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2. REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.5 Subscriber Billing

1. The subscriber is responsible for the payment of all charges in conjunction with the service furnished to the subscriber including, but not limited to, toll charges that have been accepted at the subscriber's location.

2. Monthly recurring charges are billed in advance and usage-based charges are billed in arrears.

3. Special billing arrangements may be established for services provided to Government agencies.

4. Bills are due when rendered unless otherwise specified on the bill and may be paid at any business office of the Company or at any agency authorized to receive such payments.

5. For billing purposes each month is presumed to have 30 days.

6. Retroactive billing adjustments will not be made for a period exceeding three years, unless sufficient proof is available to support an adjustment for a period exceeding three years.

7. A sample subscriber invoice is included as Attachment A of this Tariff.

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2. REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.5 Subscriber Billing (Cont'd)

8. Billing of the Customer by the Company will begin on the Service Commencement Date. The Commencement Date is the first day following the date on which the Company notifies the Customer that the service or facility is available for use. The Service Commencement Date may be postponed by mutual agreement of the parties or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.

9. If service is disconnected by the Company in accordance with section 2.5.7 following and later restored, restoration of service will be subject to all applicable installation charges.

10. A late payment charge of 10% or $5, whichever is greater, **(C)** applies to each customer's bill for any undisputed amount from a previous month's bill when that amount has not been paid in full prior to the next billing date. The late payment percentage is applied to all new charges on a customer's previous month's bill that were not paid prior to the next billing date. State agencies subject to KRS 45.454 shall be assessed late payment charges in accordance with that statute. The late payment charge will not apply to unpaid late payment charges.

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2. REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.6 Resolution of Disputes

Upon receiving a complaint from a customer at the Company's office, either by telephone, in writing or in person, the Company will make a prompt and complete investigation and advise the complainant of its findings. A record of the complaint will be kept and show the name and address of the complainant, date and nature of the complaint, and the adjustment or disposition of the complaint. This record will be maintained for two (2) years from the date of resolution. If a written complaint or a complaint made in person is not resolved, the Company shall provide written notice to the complainant of their right to file a complaint with the Commission, and shall provide them with the address and telephone number of the Commission. If a telephonic complaint is not resolved, the Company will provide at least oral notice to the complainant of their right to file a complaint with the Commission and the address and telephone number of the Commission.

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2. REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.7 Termination of Service by the Company

1. A violation of any of the regulations contained in this Tariff on the part of the subscriber may be regarded as sufficient cause for termination of the subscriber's service.

2. The Company may with or without notice either suspend or terminate the subscriber's service without suspension of service or, following a suspension of service, disconnect the service and remove any of its equipment from the subscriber's premises under the following:

   a. Abandonment of the Service

   b. Failure of a subscriber to make suitable deposit as required by this Tariff.

   c. Impersonation of another with fraudulent intent.

   d. Use of service in such a way as to impair or interfere with the service of other subscribers such improper use includes, but is not limited to, the use of telephone service by a subscriber or with his permission in connections with a plan or attempt to secure a large volume of telephone calls, to be directed so such subscriber at or about the same time which may result in preventing obstructing, or delaying the telephone service of others.

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2. REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.7 Termination of Service by the Company (Cont'd)

2. (Cont'd)

e. Abuse or fraudulent use of service; such abuse or fraudulent use includes:

1) The use of service or facilities of the Company to transmit a message or to locate a person or otherwise to give or obtain information without payment of the charge applicable for the service;

2) The obtaining, or attempting to obtain, or assisting another to obtain long distance messages telephone service, by rearranging, tampering with, or making connection with any facilities of the Company, or by any trick, scheme, false representation, or false credit device, or by or through an other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular charge for such service;

3) The use of service or facilities of the Company for a call or calls, anonymous or otherwise, if in a manner reasonably expected to frighten or torment another;

4) The use of profane of obscene language;

5) The use of the service in such a manner as to interfere unreasonably with the use of the service by one or more other customers.

6) Any other violation of the Company's regulations.

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2. REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.7 Termination of Service by the Company (Cont'd)

3. The Company reserves the right to cancel any contract for service with and to discontinue service to any person who uses or permits the use of obscene, profane or grossly abusive language over or by means of the Company's facilities, and who, after reasonable notice fails, neglects or refuse to cease and refrain from such practice or to prevent the same, and to remove its property from the premises of such person.

4. The Company may terminate the service and remove its equipment for non-payment of any sum due for exchange, long distance, or other services with notice as follows:

   a. Written notice shall be sent to the customer no less than 10 days prior to the termination date.
   b. Disconnection shall not occur on the day preceding a Saturday, Sunday and legal holidays.

5. When the service is terminated on the initiative of the Company due to a violation of its regulations by the subscriber, the regulations stipulated below for termination of service at the subscriber's request apply.

6. The Company may refuse to furnish or continue to furnish service hereunder, if such service would be used or is used for a purpose other than that for which it is provided or when its use interferes with or impairs, or would interfere with or impair any other service rendered to the public by the Company.

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2. REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.8 Termination of Service at the Subscriber's Request

1. Service may be terminated at any time upon reasonable notice from the subscriber to the Company. Upon such termination the subscriber shall be responsible for the payment of all charges due for the period service has been rendered plus any unexpired portion of an initial service period or application termination charges, or both.

2. In the case of directory listings where the listing has appeared in the directory charges apply through the end of the directory period. In the following cases, however, charges will be continued only to the date of termination of the extra listing, subject, however, to a minimum charge of one month.

   a. The contract for the main service is terminated.
   b. The listed party becomes a subscriber to some class of exchange service.
   c. The listed party moves to a new location.
   d. The listed party dies.

3. Contracts for periods of longer than three months for services requiring line extension may be terminated upon payment of all charges that would accrue to the end of the contract period; or, the contract will be transferred to a new applicant who is to occupy the same premises and will subscribe to the service effective on the day following termination by the original subscriber.

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2. REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.9 Suspension of Business or Residence Service

1. Upon request, a subscriber to business or residence service may arrange for the temporary suspension of such service unless otherwise specified in other sections of this Tariff. Suspension of service is available on the subscriber's complete service or on such portion thereof as can be suspended.

2. When the period of suspension is less than one month, the regular charges for the full month of service shall apply.

3. In connection with complete suspension of service, local or long distance service is not furnished during the period of suspension. At the request of the subscriber, inward calls to a party at which service is suspended may be referred to the call number of another party in the same or a distant exchange.

4. The charge for the total suspension period may be collected in advance.

5. There is no reduction in the charge for foreign central office line mileage and foreign exchange line mileage during the period of suspension.

6. In connection with service at a concession rate, the charge for service during the period of suspension is 50 percent of the rate regularly charged for service without concession, except in the case the concession is 50 percent or more, then the charge during the period of suspension is the rate regularly charged for the concession service.

7. The charge for Network Access Service during the period of suspension is 50 percent of the rate regularly charged, except as specified in 2.5.9 (1) preceding.

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2. REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.10 Transfer of Service Between Subscribers

Service previously furnished one subscriber may be assumed by a new subscriber upon due notice of cancellation, provided there is not lapse in the rendition of service. Such transfers are subject to service connection charge regulations and may be arranged for under the following condition:

1. If the new subscriber, fully understanding the regulations governing the service and the status of the account and willingly assumes all obligation thereunder, then future bills will be rendered to him without an adjustment to or from any particular date, with the Company arranging for the requested change in billing and directory listing.

2. Under transfer of service the reassignment of the old telephone number to the service of the new party is arranged for only after the former subscriber has given his consent to its use, and then only when, in the judgement of the Company there exists no relationship, business or otherwise, between the old and new subscriber, and when in the judgement of the Company a change in the telephone number is not required.

3. When a relationship exists, business or otherwise, between the old and new subscribers, the reassignment of the old telephone number will not be permitted unless all charges due under the current account have been paid, and then only when in the judgement of the Company a change in the telephone number is not required.

4. Service order Charges as specified in Section 3 apply for all transfers of service unless otherwise noted.

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2. REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.11 Floor Space, Electric Power and Operating at the Subscriber's Premises

1. The subscriber is responsible for the provision and maintenance at his expense, of all suitable space and floor arrangements, including but no limited to adequate lighting, proper relative humidity and temperature control, required on his premises for communication facilities provided by the Company in connection with services furnished to the subscriber by the Company. Any power outlets and commercial power required for the operation of such facilities shall be provided by, and at the expense of, the subscriber.

2. Except as may be specified elsewhere in this tariff, all operating required for the use of communications facilities provided by the Company at the subscriber's premises will be performed at the expense of the subscriber, and must conform with the operating practices and procedures of the Company to maintain a proper standard of service.

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2. REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.12 Equipment and Facilities – Provision and Ownership

1. All equipment necessary for the provision of a given service will be furnished and owned by the Company except as provided elsewhere in this Tariff. This subscriber may be required to provide suitable housing or other protective measure where equipment is to be installed in location exposed to weather or other hazards. Commercial power will be furnished by the subscriber on his premises in suitable outlets when required.

2. Except as provided by the FCC, no equipment, apparatus, circuit or device not furnished by the Company shall be attached to or connected with the facilities furnished by the company; whether physically, by induction, acoustically or otherwise; except as provided in this Tariff or otherwise authorized in writing by the Company or authorized by FCC regulation. In case any such authorized attachment or connection is made, the Company shall have the right to remove or disconnect the same or to terminate the service. Subscribers connecting customer owned terminal equipment, must notify the company and supply FCC administration number.

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2. REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.12 Equipment and Facilities – Provision and Ownership (Cont'd)

3. The provisions of the preceding shall not be construed or applied to bar subscriber from using devices which service his convenience in this use of the facilities of the Company provided any such device so used does not:

   a. Endanger the safety of Company employees or the public;

   b. Damage, require change in or alteration of, or involve direct electrical connection to, the equipment or other facilities of the Company, unless as provided for elsewhere in this Tariff;

   c. Interfere with the proper functioning of such equipment or facilities;

   d. Impair the operation of the communication system;

   e. Otherwise injure the public in its use of the Company's services.

4. Devices provided by the subscriber to obtain quietness or privacy may be used in conjunction with the telephone instrument furnished to the subscriber by the Company provided that:

   a. Such device does not involve direct electrical connection to the equipment of the Company, any change in or alteration of such equipment;

   b. Such device does not interfere with its proper functioning or damage it in any way.

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2. REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.12 Equipment and Facilities – Provision and Ownership (Cont'd)

5. Facilities of an electric power company or oil, oil products or natural gas pipe line company, or railroad company, that are not used for resale, provided primarily to communicate with point located along a right-of-way (including premises of such company anywhere in cities, towns or villages along the right-of-way) owned or controlled by such company and extending between or beyond exchange areas of the Company, may be connected with Private Branch Exchange instrument, or private line facilities furnished by the Company subject to the conditions stated in this Tariff.

2.5.13 Maintenance and Repairs

1. All ordinary expense of maintenance and repairs of regulated facilities, unless otherwise specified in this Tariff, is borne by the Company on Company provided leased equipment.
2. In case of damage, loss, theft, or destruction of any of the Company's property due to the negligence or willful act of the subscriber or other persons authorized to use the service, and not due to ordinary wear and tear or causes beyond the control of the subscriber, the subscriber shall be required to pay the expense incurred by the Company in connection with the replacement of the property damaged, lost, stolen, or destroyed, or the expense incurred in restoring it to its original conditions.

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2. REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.14 Company Facilities at Hazardous or Inaccessible Locations

1. Where service is to be established at a location that would involve undue hazards, or where accessibility is impracticable, to employees of the Company, the subscriber may be required to install and maintain the Company's equipment and facilities in a manner satisfactory to the Company.
2. All customer-provided equipment and facilities must be constructed and maintained in a manner satisfactory to the Company and must be in compliance with all the regulations set out in this Tariff for the connection of customer-provided terminal equipment and communications systems. Failure of the customer to comply with these regulations will result in the disconnection of the service.

2.5.15 Work Performed Outside Regular Working Hours

The rates and charges specified in this Tariff contemplate that all work in connection with furnishing or rearranging service be performed during regular working hours. Whenever a subscriber requests that work necessarily required in the furnishing or rearranging of his service be performed outside the Company's regular working hours or that work once begun be interrupted, so that the Company incurs costs that would not otherwise have been incurred, the subscriber may be required to pay, in addition to the other rates and charges specified in this Tariff, the amount of additional costs incurred by the Company as a result of the subscriber's special requirements.

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2. REGULATIONS (Cont'd)

2.6 Payment Arrangement and Credit Allowances

2.6.1 Establishment of Credit

1. In accordance with Kentucky Public Service Commission rules, the Company is not obligated to furnish service to any individual or firm that owes for service previously rendered at the same or a difference address, until arrangements have been made to liquidate such previous indebtedness to the Company.

2. In order to insure the payment of all charges due for its service, the Company may require a subscriber to establish and maintain his credit in one of the following ways:

   a. By furnishing reference suitable to the Company;

   b. By providing a suitable guarantee in writing, in form prescribed by the Company;

   c. By means of cash deposit;

   d. By having been a satisfactory subscriber of the Company.

2.6.2 Advanced Payments

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1. At the time an application for service is made, an applicant may be required to pay an amount equal to at least one month's service and /or installation charge as applicable, and any applicable taxes or franchise fees in addition to any special construction and installation charges that may also apply.

2. The amount of the advance payment is credited to the subscriber's account on the first bill rendered.

3. Federal, state or Municipal governmental agencies may not be required to make advance payments.

2. REGULATIONS (Cont'd)

2.6 Payment Arrangement and Credit Allowances (Cont'd)

2.6.3 Deposits

1. Any applicant who is unable to establish a satisfactory credit standing with the Company or any subscriber whose credit standing has become impaired may be required to deposit a sum up to an amount equal to either the charge for two months local service or the charge for estimated toll messages during a similar period, or both.

2. Any deposit made may be held during the continuance of service as a security for the payment of any and all amounts accrued for the service.

3. Service may be refused or discontinued for failure to pay the requested deposit.

4. The fact that a deposit has been made in no way relieves the applicant or subscriber from complying with the Company's regulations as to advance payment and the prompt payment of bills on presentation or constitutes a waiver or modification or the regular practices of the company providing for the discontinuance of service for nonpayment of any sum due the company.

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2. REGULATIONS (Cont'd)

2.6 Payment Arrangement and Credit Allowances (Cont'd)

2.6.3 Deposits (Cont'd)

5. Interest will accrue on all deposits at the rate prescribed by law beginning on the date of the deposit. Interest accrued will be refunded to the customer or credited to the customer's bill on an annual basis. If interest is paid or credited to the customer's bill prior to twelve (12) months from the date of deposit or the last interest payment date, the payment or credit shall be on a prorated basis. **(C)** **(C)** **(D)** **(D)**

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2. REGULATIONS (Cont'd)

2.6 Payment Arrangement and Credit Allowances (Cont'd)

2.6.4 Discontinuance of Service for Failure to Maintain Credit

Service may be discontinued for failure to maintain credit, as specified above, within 10 days after the company has served or mailed notice requiring the subscriber to do so, except in extreme cases.

2.6.5 Restoration Charge

Where service has been discontinued for failure to maintain credit as specified above, a restoration charge equal to the Company's tariffed service order charge will be made and collected by the Company.

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2. REGULATIONS (Cont'd)

2.6 Payment Arrangement and Credit Allowances (Cont'd)

2.6.6 Allowances for Interruptions in Service

1. Interruptions in service that are not due to the negligence of, or noncompliance with the provisions of this Tariff by the Customer, or the operation or malfunction of the facilities, power, or equipment provided by the Customer, will be credited to the Customer as set forth in this section for the part of the service that the interruption affects.

2. A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under this Tariff. An interruption period begins when the Customer reports a service, facility or circuit to be interrupted and releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative.

3. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired but not interrupted.

4. For calculating credit allowances, every month is considered to have 30 days.

5. A credit allowance for fixed recurring fees only is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.

6. A credit allowance will be given for interruptions of 30 minutes or more.

7. Two or more interruptions of 15 minutes or more during any one 24-hour period shall be considered as one interruption.

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2. REGULATIONS (Cont'd)

2.6 Payment Arrangement and Credit Allowances (Cont'd)

2.6.7 Limitations on Allowances

No credit allowance will be made for:

1. Interruptions due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer, authorized user, joint user, or other common carrier providing service connected to the service of the Company;

2. Interruptions due to the negligence of any person other than the Company, including but not limited to the Customer (or other common carriers connected to the Company's facilities;

3. Interruptions due to the failure or malfunction of non-Company equipment;

4. Interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;

5. Interruptions of service during a period in which the Customer continues to use the service on an impaired basis;

6. Interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements; and

7. Interruption of service due to circumstances or causes beyond the control of Company.

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2. REGULATIONS (Cont'd)

2.7 Reserved for Future Use

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2. REGULATIONS (Cont'd)

2.8 Lifeline Surcharge

On November 16, 1998 (PSC Case 360) the Kentucky Public Service Commission found that a surcharge per month per access line on all ILEC, CLEC and wireless bills should be applied. The surcharge is effective January 1, 1999 and is identified on the monthly bill as "Kentucky Lifeline Support"

(C)

The Commission from time to time will adjust the amount of the surcharge according to the needs of the program. The Company will apply the surcharge as Ordered by the Commission.

Surcharge per access line per month: Pursuant to Commission Order

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2. REGULATIONS (Cont'd)

2.9 Kentucky Telecommunications Relay Service for Hearing-Impaired or Speech-Impaired Persons in Kentucky

2.9.1 Regulations

Pursuant to KPSC Administrative Case No. 333 and 372, a monthly surcharge shall be imposed on all local exchange access lines to fund the Kentucky Telecommunications Relay Service. This service provides telephone communications between deaf and hearing / speech-impaired customers who use telecommunications devices for the deaf and customers who use standard voice telephones.

1. Recovery of state costs associated with the Telephone Relay Service ("TRS") and Telecommunications Access Program ("TAP") is based on a fixed monthly charge per access line.

2. For purposes of application of the surcharge, access lines are defined as facilities that provide access to and from the telecommunications network for toll service and for local calling. WATS, Remote Call Forwarding, Radio Common Carriers, InterLATA Foreign Exchange Lines, Private Line Services, Mobile, Other Common Carriers, and Company Official Accounts are excluded from this category.

3. The monthly surcharge will appear in customer invoices labeled "TRS/TAP Surcharge."

2.9.2 Surcharge Amount

	Monthly Recurring Charge
TRS	$0.01 **(R)**
TAP	$0.02
TRS / TAP Surcharge	$0.03 **(R)**

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2. REGULATIONS (Cont'd)

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Executive Director

2. REGULATIONS (Cont'd)

2.10 Special Promotions (Cont'd)

The Company may offer approved special promotions of new or existing services upon thirty (30) days notice to the Commission. These promotions are a temporary waiver of certain recurring, nonrecurring and/or usage charges or a one-time credit to a customer's account. Promotions will be offered on a non-discriminatory basis to all customers meeting the eligibility requirements for the promotion offered. Eligibility requirements may include class of service, serving area or other such determinations by the Company. Promotion notification will include terms and conditions and the time period in which the promotion is in effect.

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SECTION 3 - SERVICE CHARGES

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3.1.2	Premise Visit Charge	2
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3. SERVICE CHARGES

Service Charges are in addition to all other rates and charges that may be applicable for services provided by the Company. Service Charges apply in addition to installation and construction charges incurred because of unusual costs encountered in the provision of service.

3.1 Categories of Service Charges

The work functions required to establish, add to, move or change telephone service for a business or residence class of service customer are classified by type of service charge as follows:

3.1.1 Line Connection Charge - a charge for work which includes, but is not limited to, establishing or changing central office connections, cable cross connections or line transfers.

3.1.2 Premises Visit Charge - applies when a Company employee makes a field trip (including but not limited to the customer's premises) to perform requested work by the customer, other than disconnect work.

3.1.3 Service Order Charge - a charge for work performed in connection with receiving, recording, and processing a customer request for service to be performed or provided at the same time, on the same account and on the same premises. One Service Order Charge is applicable per access line or channel.

3.1.4 Premise Visit / Service Rearrangement Charge - a charge for work performed in connection with receiving, recording, and processing a customer request for service rearrangement that requires dispatch of a Company technician to complete the requested work.

3.1.5 Maintenance of Service Charge – a charge for dispatching a technician to a customer premise for maintenance of service in which the reported trouble is isolated to customer-owned equipment or facilities. Requests for repair of customer owned equipment or facilities may be completed by the Company at the request of the customer on a time and materials basis.

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3. SERVICE CHARGES (Cont'd)

3.1 Categories of Service Charges (Cont'd)

3.1.6 Returned Check Charge - a charge made to the customer for each returned check or moneys not honored by a bank or depository.

3.2 Application of Charges

3.2.1 General

1. Charges specified in this Section do not apply to services furnished under the concurrence provisions of this tariff. These services may include, but are not limited to, WATS access lines and access line extensions, and all private line services and channels and access services provided. Nonrecurring charges for these services are stated as exceptions or additions to concurring provisions of this Tariff.

2. Changes in the locations of existing services to different premises, or to additional points of termination or to points outside the customer's premises are considered new installations for purposes of this tariff.

3. Payment of service charges at the time of application for service may be required.

4. Additional installation charges indicated elsewhere in this Tariff may be required.

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3. SERVICE CHARGES (Cont'd)

3.2 Application of Charges (Cont'd)

3.2.1 General (Cont'd)

5. The service charges described in this tariff are not applicable for:

   a. Normal maintenance and repair of the Company's equipment and service.

   b. Connection of telephone sets or other terminal equipment by the customer when no line connection or central office access work is required.

   c. Changing from an unlisted number to a listed number.

   d. Changing the primary listing of a residential customer to the name of the remaining spouse in the event of death or divorce of the spouse currently listed.

   e. Conversion of existing service to Lifeline.

   f. The establishment of new temporary service at another location when the original premises is made uninhabitable due to a disaster such as fire, tornado, etc.

   g. Changing telephone numbers when in the judgement of the Company such changes are necessary for continuation of satisfactory service.

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3. SERVICE CHARGES (Cont'd)

3.2 Application of Charges (Cont'd)

3.2.2 Line Connection Charge

1. The Line Connection Charge is applicable for work performed by the Company in the central office. The Line Connection Charge will apply for:

   a. Connection or reconnection of local exchange access lines, local private lines, and off premise access lines.

   b. The connection of each line between the appropriate general distribution cable terminals serving different premises in the same building or serving different buildings on the customers same premises.

   c. A move when the telephone service at the new location is established prior to disconnection at the old location, or discontinued at the old location prior to establishment at the new location.

   d. Changes in telephone numbers to provide trunk hunting applicable for a number change initiated by the Company.

   e. A move when the telephone service at the new location is established prior to disconnection at the old location, or discontinued at the old location prior to establishment at the new location.

2. When two or more segments of a local private line or off premise access line are bridged in the central office, one Line Connection Charge will apply for each line.

3. The Line Connection Charge does not apply when service and facilities are assumed prior to discontinuance of service and without lapse in service.

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Issued By: Paul R. Gearheart
Paul R. Gearheart, General Manager

3. SERVICE CHARGES (Cont'd)

3.2 Application of Charges (Cont'd)

3.2.3 Premise Visit Charge

Premise Visit charges will apply as follows:

1. When a request by a customer for new service requires a dispatch of a technician to the customer premises to complete the necessary installation request.

2. One Premise Visit charges applies per access line per visit.

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3. SERVICE CHARGES (Cont'd)

3.2 Application of Charges

3.2.4 Service Order Charge

A Service Order charge applies per line or account per order under the following conditions:

1. For requests to establish an account for initial connection of service. An account is each service for which a separate access line is established;

2. For connection of additional local exchange access lines, private lines, or off premise access lines to an established service;

3. For restoration of service disconnected for nonpayment. Disconnected service will be restored upon payment of charges due.

4. For subsequent requests for service, number change, restoration of service at customer's request and change in class of service;

5. For additional service ordered after an initial service order has been issued and the additional service request cannot be included on the initial pending service order, including the addition of calling features;

6. For additions, moves and changes of lines in the same building or in different buildings on the same premises;

7. When the requested order includes a line connection charge, the service order charge will not apply.

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3. SERVICE CHARGES (Cont'd)

3.2 Application of Charges (Cont'd)

3.2.5 Outside Move Charge

The Outside Move Charge is applicable for work performed by the Company involving:

1. Transfer of lines or Company-provided equipment from one building to another building;

2. A move of a customers portable structure containing telephone service;

3. Transfer of lines from one premise to another in the same building, e.g., one apartment to another apartment, one office or suite of offices to another office or suite of offices.

3.2.6 Maintenance of Service Charge

1. A Maintenance of Service Charge applies per dispatch requested by the Customer for trouble isolated to customer owned and maintained equipment or facilities.

2. The Company will credit this charge if a request for service for the same problem occurs within 30 days of the initial report and the trouble is then found to be caused at that time by Company owned and maintained equipment or facilities.

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3. SERVICE CHARGES (Cont'd)

3.3 Schedule of Charges (1) (2) (3)

		Rate	
		Residence	Business
1.	Line Connection Charge	$35.00	$35.00
2.	Premises Visit Charge	$30.00	$30.00
3.	Service Order Charge	$15.00	$15.00
4.	Outside Move Charge	$30.00	$30.00
5.	Maintenance of Service Charge	$40.00	$40.00
6.	Returned Check Charge	$50.00 **(I)**	$50.00 **(I)**

(1) The Company performs repair and maintenance work only during normal working hours from 8:00 a.m. to 4:30 p.m., Monday through Friday, excluding holidays. All repair and maintenance work performed during other than normal hours at the customer's request may be provided at the sole discretion of the Company at rates based on time and material costs.

(2) Where the service requested requires more than one of the multi-element charges described in this tariff, the total charge is the sum of the separate charges required for each function except as otherwise provided. All line connection work requested at the same time for service on one premises will be covered by one service order charge.

(3) Service charges may be required to be paid at the time of application for service.

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3. SERVICE CHARGES (Cont'd)

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3. SERVICE CHARGES (Cont'd)

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3. SERVICE CHARGES (Cont'd)

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SECTION 4 - CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

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PUBLIC SERVICE COMMISSION
OF KENTUCKY
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MAY 17 1999

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

4. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

4.1 Construction Charges

4.1.1 General

1. Special charges in the form of installation charges, monthly charges, or both, are applied in addition to the usual service connection charges and monthly rates, when, because of the occasional nature of the service or an unusual investment or expense, the revenue does not reasonably compensate the Company, as for example:

   a. The facilities are provided in remote or undeveloped areas outside the base rate area.
   b. The facilities are provided on a temporary basis.
   c. Conditions require the provision of special equipment or unusual methods of plant construction, installation or maintenance.
   d. The customer's location requires the use of costly right-of-way.

2. Title to all construction, provided wholly or partly at a customer's expense, is vested in the Company.

3. The word "cost", when used in this Section, means the in-plant cost consisting of labor, engineering, materials, supervision, and other overhead expenses associated with the construction. Estimated cost may be used; however, where the customer requests, actual cost will be used where practicable.

4. When attachments are made to poles of other companies in lieu of providing new pole line construction for which construction charges would be applicable under the provisions of this Section, the attachment rental charged to the Company may be assessed to the applicant (s) in whole or in part as the particular circumstances may warrant.

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4. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS (Cont'd)

4.1 Construction Charges (Cont'd)

4.1.1 General (Cont'd)

5. Except as otherwise provided herein, the regulations in this Tariff contemplate that the type of construction required to provide the quantity and class of service involved will be determine by the Company. The applicant may be required to pay the additional costs involved where a different type of construction than that proposed by the Company is desired.

6. The customer is required to pay construction charges made by another company providing facilities connecting with the facilities of the Telephone Company.

7. Construction charges will not apply to the customer's aerial or buried drop that extends from the last pole to the Building in which the telephone is located.

8. When an applicant is so located that it is necessary to use private right-of-way to furnish service and the company is unable to obtain the required right-of-way without cost, the applicant may be required to pay the costs incurred in securing, clearing, and retaining such right-of-way.

9. No construction charge is applicable for the provision of construction on public highways or other easements within the base rate area, or beyond the base rate area when such construction is to be used in serving customers with the grade and class of telephone service normally offered in a given area.

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4. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS (Cont'd)

4.1 Construction Charges (Cont'd)

4.1.2 Construction for Rural Service

Under normal conditions, or until the Company has met its requirements under Rural Electrification Administration (REA), and Area Cover Design (AE), the company will extend its lines to reach applicants within the exchange service area. After the ADC agreement has been net, the Company, without charge, will extend its lines to reach applicants within the exchange service area, subject to the following conditions:

1. Extension of rural line facilities outside the base rate area will be provided without construction charges under the following conditions:

   a. Under normal conditions, the Telephone Company will extend its rural lines 750 feet to reach a rural customer within the exchange area.

   b. The Telephone Company will provide main line extensions for the provision of rural service to a group of applicants if the number of applicants in the group for permanent service on an annual basis averages one for each 750 feet or less of plant extension, by shortest public highway measurement.

2. In all other cases, construction or extension of rural lines outside the base rate area will be made on the basis of construction charges as follows:

   a. That portion of the construction expense to be borne by the Telephone Company shall not be more than an amount equal to the cost of constructing 750 feet.

   b. The Company will assess the balance of such construction expense to such applicant or group of applicants.

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4. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS (Cont'd)

4.1 Construction Charges (Cont'd)

4.1.2 Construction for Rural Service (Cont'd)

3. The construction charge assessed on applicant or group of applicants for facilities shall be paid in advance.

4. Payments for line construction are not refundable and no credit will be allowed for future installations on line extensions constructed under these regulations.

5. Line extensions to provide service on a basis other than as covered above, require the payment of construction charges as determined from the conditions.

4.1.3 Private Right-of-Way

When the applicant is so located that it is necessary to secure private right-of-way to furnish service and the Company is unable to obtain the required right-of-way without cost, the applicant may be required to pay the cost incurred in securing, clearing and retaining such right-of-way.

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4. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS (Cont'd)

4.1 Construction Charges (Cont'd)

4.1.4 Poles and Wire on Public Highways and Private Property

1. Except as provided under "Temporary Service", no construction charge is made for the provision of new pole lines or wire on public highways within the Base Rate Area.
2. Except as provided under "Temporary Service", where the applicant is located outside the Base Rate Area and the construction outside plant is required to provide facilities to service one or more applicants, the applicant or applicants may be required to bear the cost of such construction.
3. Except as provided under "Temporary Service", neither station installations, including drop wire, protector, inside wiring, telephone sets or any plant within the Base Rate Area shall be considered as construction costs.
4. Poles on private property to be used as a part of the standard distributing plant serving subscribers in general are furnished, maintained and owned by the Company, subject to such construction charges as may be applicable.

4. 2 Temporary Service

1. When construction is required for temporary service and there is, in the opinion of the Company, no immediate prospect of re-using the plant involved, the customer nay be required to pay all or a portion of such construction, including the cost of removing the plant provided. The salvage value of any plant removed shall be deducted from the total cost to be paid by the subscriber.
2. Under "unusual" conditions station installations, including drop wire, protector, inside wiring, telephone sets, and any common control equipment can be included, all or part, in the cost of construction. Inclusion of items mentioned here in any construction costs would be reviewed on an individual basis. Decisions made by the Company concerning construction costs under this paragraph would not be precedent setting with respect to other cases.

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4. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS (Cont'd)

4.3 Charges for Unusual Circumstances

4.3.1 Underground Service

When underground service connections are desired by the customer as initial installation in places where aerial drop wires would ordinarily be used to reach the customer's Premises, or when aerial facilities are used to provide service or channels to a customer and subsequently the customer desires that such facilities be placed underground, the following regulations apply:

1. Underground service entrances may be provided at the customer request as special construction in connection with either existing or new services in lieu of the usual aerial drop wire.

2. Buried service entrance facilities will be furnished without a construction charge where buried service wire or buried cable would normally be provided by the Company for service entrance; unless agreements between the Company and a contractor or customer have been made prior to land development.

3. Where cable is laid in conduit, the underground conduit shall be constructed and maintained by or at the expense of the customer and in addition, the customer shall pay the cost of the underground cable including the cost of installing less the estimated cost to the Company of installing such aerial facilities as would be (or are) required to furnish the same service. The underground conduit shall be constructed in accordance with plans and specifications furnished by the Company.

4. The duct or ducts required in the underground conduit by the company to furnish service shall be reserved for its exclusive use.

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4. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS (Cont'd)

4.3 Charges for Unusual Circumstances (Cont'd)

4.3.1 Underground Service (Cont'd)

5. Where armored cable is laid in a trench, the trench shall be constructed and back-filled by or at the expense of the customer. In addition, the customer shall pay the cost of the cable, including the cost of installation, less the estimated cost of installing such aerial drop as would be required to furnish the same service.

6. Where facilities are changed from aerial to underground in addition to the above, the customer is charged the cost of dismantling and removing the aerial facilities.

4.4 Special Services and Facilities

Special services and facilities, not ordinarily used in the furnishing of service and not otherwise mentioned in, or provided for or contemplated by the tariff of the Company, may be furnished or leased pursuant to special contract for such special service or facility for such period as may be agreed upon provided such special service of facility does not interfere with the telephone service furnished by the Company.

In the event any such service or facility or the use made thereof interferes with, or the facilities used in furnishing such special service or facility are needed for the furnishing of telephone service by the Company, it may terminate such contract and cease to furnish such special service and facility after thirty days written notice to the customer and provided further that the Public Service Commission may terminate such contract whenever, in its opinion, public interest requires such termination.

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4. 5 Moves or Changes of Existing Construction

When the Company shall move or change existing construction or equipment for which no specific charge is quoted in this Tariff, the person at whose request the move or change is made may be required to bear the cost of such move or change.

4. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS (Cont'd)

4. 6 Construction in Developments

4.6.1 Definitions

Single family development: Five or more adjoining lots in a recorded plan for the construction of single family residences, including mobile homes, intended for year round occupancy.

Duplex development: Three or greater acre lots in a recorded plan for the construction of dual family residence intended for year round occupancy.

Multi-family development: One or more lots in a recorded plan with three or more units planned for each lot, and intended for year round occupancy. Included in this category are apartment complexes, apartment buildings and condominiums.

Speculative development: Development of a tract of land, where distribution facilities of the Company have to be extended in conjunction with the development of the tract prior to its completion either at the convenience of the developer or the Company, and where dwellings are being constructed without a sales contract or lease. The intent of the term speculative is defined as a situation where the Company is requested to make facility investments with no firm guarantee of a timely return on that investment.

Non-speculative development: Development of a tract of land where facilities of the Company exist or where the development of the tract permits distribution extension as the customer requires service, and necessary cable facilities can be provided at the Company's convenience. The term non-speculative is intended to mean that investment to plant can be made with firm guarantees of a timely return on investments.

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4. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS (Cont'd)

4. 6 Construction in Developments (Cont'd)

4.6.2 General Conditions

1. Where requests are made of the Company by the developer of a residential development, the company will require the developer, at the developer's own expense, to do the following:

   a. Provide the Company with a detailed subdivision plan, showing detailed surveys of each lot in the plan, street location, and a key map showing all other specific locations;

   b. provide the Company with easement satisfactory to the Company for occupancy and maintenance of and related facilities, except service lines in public places the Company has the right to occupy;

   c. clear easements for the aforementioned facilities clear of tree stumps and other obstructions.

2. Should the developer make changes in the plot plan after the Company has completed engineering or begun construction that creates additional expense for the Company, the developer shall bear the cost of these additional expenses.

3. Before the construction of Company facilities, the developer is responsible for identifying all underground facilities of others. Should in the course of construction of its facilities, the Company damages the facilities of others that were not identified by the developer, the developer will bear all expense in the repair of said facilities.

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4. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS (Cont'd)

4. 6 Construction in Residential Development (Cont'd)

4.6.2 General Conditions (Cont'd)

4. At any time during the completion of construction of Company facilities, and prior to completion of the development, the developer shall bear the cost of damage to the Company's facilities caused by the developer and others. This includes all distribution and service lines costs herein defined as labor, material and applicable charges at the time of damage. This liability is only to those areas where lots or buildings have not been sold or occupied by tenants and is still under construction, or where development of lots have been completed and sold to a contractor operating independently of the developer.

4.6.3 Conditions - Speculative Development

If the development in the sole opinion of the Company is speculative, the following conditions apply in addition to those specified in Section 4.6.2.

1. After the developer has supplied the Company with a subdivision plan, the company will prepare an estimate of costs involved in supplying distribution cable and service wires.
2. The developer will be required to post an amount (non-interest bearing) equal to the construction estimate.
3. The company will then begin work on detailed engineering and construction of facilities required by the developer.
4. Once construction has been completed and the actual cost of construction has been determined, the developer will be refunded any difference should the cost be less than the amount originally posted, or to pay the balance if the costs exceed the amount originally posted.
5. These funds will then be considered payment for construction of facilities. These facilities shall be owned and maintained by the Company.

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4. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS (Cont'd)

4. 6 Construction in Residential Development (Cont'd)

4.6.3 Conditions - Speculative Development (Cont'd)

6. As each dwelling unit is occupied and its occupant accepts service from the Company, the Company will refund the developer or his designate the pro rata share of the construction cost. The prorated amount will be determined by dividing the total number of lots and dwelling units in the total development, by the total cost of construction.
7. From the date of completion of the Company's facilities, the Company is liable to refund construction costs for a period not to exceed ten years, subject to the conditions specified herein.

4.7 Franchise and Municipality Taxes

4.7.1 General

When any municipality charges, collects or receives from the Company any license, occupation, privilege, inspection or other similar tax or fee or any franchise fee or payment, or any fee or payment similar in nature thereto, for the use of the streets or other public places or any concession for Tariff Rates on its telephone service, whether such taxes, fees or payment be expressed as a lump sum, or a flat rate, or based on receipts, or based on poles, wires, conduits, or other facilities, or otherwise, so much of the aggregate amount of such payments and concessions as exceeds three (3) per cent of the recurring local service revenues received from subscribers located within such municipality will be billed, insofar as practical, pro rata to the subscribers receiving exchange service within the municipality.

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4.7.2 Commission Approval

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SECRETARY OF THE COMMISSION

Except for state, county, or municipal taxes, all pro ration of fees and other charges mentioned in above paragraph will be approved by the Commission before being applied to the subscriber bill.

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Paul R. Gearheart, General Manager

5. BASIC LOCAL EXCHANGE SERVICE

5.1 Exchange Service

The Company provides one-party service throughout its service area.

5.1.1 Description of Service

Local Exchange Service provides a Customer with a telephonic connection to, and a unique telephone number address on the public switched telecommunications network. Each Exchange Access Service is available on a "Full" service basis, whereby service is delivered to a demarcation/connection block ("protector") at the Customer's premises.

Each Exchange Access Service enables users to:

1. Receive calls from other stations on the public switched telecommunications network;
2. Access other services offered by the Company as set forth in this tariff;
3. Access (at no additional charge) the Company's operators and business office for service related assistance;
4. Access (at no additional charge) emergency services by dialing 0- or 9-1-1; and
5. Access services provided by other common carriers that purchase the Company's Switched Access services as provided under the Company's Federal and State tariffs, or that maintain other types of traffic exchange arrangements with the Company.

5.1.2 Area of Operations

The following exchanges are included in Coalfields Telephone Company's Local Exchange Tariff:

Exchange	(NPA-NXX)
Harold	606-478
Grethel	606-587
Wheelwright	606-452

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5. BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.1 Exchange Service (Cont'd)

5.1.3 Maps

Maps that indicate and define the exchange and base rate area limits of the respective exchanges are filed with the Kentucky Public Service Commission and are included as Attachment B of this Tariff.

5.2 Local Calling Areas

5.2.1 General

The rates in this Tariff entitle callers to receive local calling (i.e., toll-free) to the local calling areas indicated in Section 5.2.2, below. Calls to areas not listed in Section 5.2.2 will be subject to applicable long distance charges by the long distance provider.

5.2.2 List of Local Calling Exchanges

Exchange	Local Calling Area
Harold	Harold, Grethel, Pikeville, Meta
Grethel	Harold, Grethel, Pikeville, Meta
Wheelwright	Allen, McDowell, Martin, Prestonburg, Wayland, Wheelwright

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5. BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.3 Basic Exchange Line Service

5.3.1 Description

Basic Line Service provides a Customer with a single, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Basic Lines are provided for connection of Customer-provided single station sets or facsimile machines to the public switched telecommunications network. Each Basic Line may be configured into a hunt group with other Company-provided Basic Lines.

Each Basic Residential **(C)** Line is provided with the following standard features that can be deleted at the Customer's option:

Touch Tone
Calling Number Delivery **(N)**

Each Basic Business **(C)** Line is provided with the following standard features that can be deleted at the Customer's option:

Touch Tone

5.3.2 Rates

Rates do not include a charge for instrument or other customer premises equipment. Rates for additional services, including installation charges, are shown elsewhere in this Tariff.

		Monthly Rate	
1.	Residential Service	$ 14.00	**(I)**
2.	Business Service	$ 18.33	

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5. BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.4 Lifeline

5.4.1 Description of Service

1. The Lifeline program is designed to increase the availability of telecommunications services to low income subscribers by providing a credit to monthly recurring local service for qualifying residential subscribers. Basic terms and conditions are in compliance with the FCC's Order on Universal Service in CC Docket 97-157, which adopts the Federal-State joint Board recommendation in CC Docket 9645, which complies with the Telecommunications Act of 1996. Specific terms and conditions are as prescribed by the Kentucky Public Service Commission and are as set forth in this tariff.

2. Lifeline is supported by the federal universal service support mechanism.

3. Federal baseline support is available for each Lifeline service and is passed through to the subscriber. In addition state support is available for each Lifeline service and is passed through to the subscriber. The total amount of the eligible credit will not exceed the sum of the state and federal subscriber support or the charge for local service, which includes the access line, the Subscriber Line Charge and local usage. (C) (C)

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Paul D. Gearheart, General Manager

5. BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.4 Lifeline (Cont'd)

5.4.2 Regulations

1. **(D)**

2. One low- income credit is available per household and is applicable to the primary residential connection only.

3. A Lifeline customer may subscribe to any local service offering available to other residence customers.

4. Toll blocking, if elected, will be provided at no charge to the Lifeline subscriber.

5. The deposit requirement is not applicable to a Lifeline customer who subscribes to toll blocking. If a Lifeline customer removes toll blocking prior to establishing an acceptable credit history, a deposit may be required. When applicable, advance payments will not exceed the connection and local service charges for one month.

6. The federal primary inter-exchange carrier charge (PICC) will not be billed to Lifeline customers who subscribe to toll blocking and do not pre-subscribe to a long distance carrier.

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5. BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.4 Lifeline (Cont'd)

5.4.2 Regulations (Cont'd)

7. A Lifeline subscriber's local service will not be disconnected for non-payment of regulated toll charges. Local service may be denied for non-payment of local and miscellaneous service in accordance with Section 2 of this Tariff. Access to toll service may be denied for non-payment of regulated tolls. A Lifeline subscriber's request for reconnection of local service will not be denied if the service was previously denied for non-payment of toll charges.

8. Lifeline is not available for resale.

5.4.3 Eligibility

To be eligible for a Lifeline credit, a customer must be a current recipient of any one of the following programs **(T)** or have income at or below 135 percent of the Federal Poverty Guidelines [**Note 1**].

1. Supplemental Security Income (SSI)
2. Supplemental Nutrition Assistance Program
3. Medicaid
4. Federal public housing / Section 8
5. Veterans Pension Benefits **(C)**
6. Survivor Pension Benefits **(C)**
7. **(D)**

All applications for service are subject to verification with the state agency responsible for administration of the qualifying program.

[Note 1] This provision is effective June 1, 2012.

KENTUCKY
PUBLIC SERVICE COMMISSION
Talina R. Mathews
EXECUTIVE DIRECTOR
Talina R. Mathews
EFFECTIVE
12/1/2016
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5. BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.4 Lifeline (Cont'd)

5.4.4 Certification

1. Proof of eligibility in any of the qualifying low-income programs should be provided to the company at the time of application for service. The Lifeline credit will not be established until the Company has received proof of eligibility. If the customer requests installation prior to the company's receipt of proof of eligibility, the requested service will be provided without the Lifeline credit. When eligibility documentation is provided subsequent to installation, the Lifeline credit will be provided on a going forward basis.

2. Proof of eligibility shall be in the form of an affidavit, certifying under penalty of perjury, that the subscriber is receiving benefits under one of the qualifying programs. It is the customer's responsibility to notify the company when the customer is no longer participating in any of the qualifying programs.

3. The company reserves the right to periodically audit its records, working in conjunction with the appropriate state agencies, for the purpose of determining continuing eligibility. Information obtained during such audit will be treated as confidential information to the extent required under State and Federal law. The use or disclosure of information concerning enrollees will be limited to purposes directly connected with the administration of the Lifeline plan.

4. When a customer is determined to be ineligible as a result of an audit, the company will contact the customer. If the customer cannot provide eligibility documentation, the Lifeline credit will be discontinued.

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5. BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.4 Lifeline (Cont'd)

5.4.5 Application of Rates and Charges

1. Lifeline is provided as a monthly credit on the eligible residential subscriber's access line bill for local service.

2. Service charges may be applicable for installing or changing Lifeline service.

3.

4. Service charges do not apply for converting existing service to Lifeline.

5. Life credits are limited to one per Household.

5.4.6 Credit Amount

The Lifeline credit passed through to the customer consists of:

Credit, one per Lifeline per Household, limited to the total amount of charges.

The State and Federal Credit, one per Lifeline.

	Federal	State
Lifeline Credit	* **(T)**	$3.50

* The Federal component of the Lifeline Credit will be pursuant to the FCC's 2016 Lifeline Modernization Order, FCC 16-38, Released April 27, 2016. **(T)** **(T)**

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5. BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.5 Basic Exchange Trunk Service

5.5.1 Description

Basic Exchange Trunk Service provides a Customer with a single, voice-grade, analog telephonic communications channel that can be used to place or receive one call at a time. Basic Exchange Analog Trunks are provided for connection of Customer-provided private branch; exchanges (PBX) to the public switched telecommunications network. Each Trunk is provided with touch-tone signaling.

5.5.2 Tie Lines

Tie Lines to connect two manual switchboards or the switching equipment of two dial systems, or to connect a manual board with a dial unit are furnished at the rates specified in Section 7.4 of this Tariff for Off-Premise extension rates.

5.5.3 Monthly Service Rates

Rates do not include a charge for instrument or other customer premises equipment. Rates for additional services shown elsewhere in this Tariff.

	Monthly Rate
-First Trunk	$28.95
-Each Additional Trunk	$28.95

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5. BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.6 Direct-Inward-Dialing DID Trunk Service

5.6.1 Rules and Regulations

1. DID service permits calls incoming to a PBX or other customer premises equipment from the network to reach a specific station line number without the assistance of an attendant. DID service is provided subject to the availability of facilities and may be furnished from the central office which regularly services the area in which the customer is located or from a foreign central office equipped to provide DID service subject to the appropriate company intra- and inter- exchange rates.

2. Rates are in addition to the rates shown for Basic Exchange Trunk Service and other Company tariffs for the services and equipment with which this offering is associated.

3. The service includes central office switching equipment necessary for inward dialing from the network directly to station lines associated with customer premises switching equipment.

4. The service must be provided on all trunks in a group arranged for inward service. Each trunk group shall be considered a separate service. Grouping Service will not be provided between separate trunk groups.

5. Facilities and operational characteristics of interface signals between the Company-provided connecting arrangements and the customer-provided switching equipment must conform to the rules and regulations the company considers necessary to maintain proper standards of service.

6. One primary directory listing will be furnished without charge for each separate trunk group. Additional listings can be obtained as specified in Section 6 of this tariff.

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5. BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.6 Direct-Inward-Dialing DID Trunk Service (Cont'd)

5.6.1 Rules and Regulations (Cont'd)

7. The customer shall be responsible for providing interception of calls to vacant and non-working assigned DID numbers by means of attendant interceptor recorded announcement service.

8. DID numbers are provided in blocks consisting of a minimum of 20 consecutive numbers which may be assigned to station lines or reserved for future use at rates specified herein. The Company does not guarantee or provide a number block. The Company will be responsible for interception and administration of reserved numbers.

9. The customer shall order and maintain sufficient number of trunks as to prevent blockage in the network.

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5. BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.6 Direct-Inward-Dialing DID Trunk Service (Cont'd)

5.6.2 Rates and Charges

		Installation Charge	Monthly Rate
1.	Group of 20 working or reserved DID numbers		
a.	Working Numbers, per group **(C)**	[1]	$ 8.50 **(C)**
b.	Reserved Numbers, per group **(C)**	[1]	$ 8.50 **(C)**
2.	DID One-Way Inward Trunk Termination in Central Office		
a.	Each	$ 50.00	$26.00
3.	Multifrequency (MF) Pulsing Option		
a.	Each Trunk		$ 7.50
4.	Dual Tone Multifrequency (DTMF)		
a.	Each Trunk		$ 7.50

[1] Service order charge provided in Section 3 of this Tariff applies for DID services ordered on a standalone basis.

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5. BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.7 Directory Assistance

5.7.1 General (C) (N)

1. The Company furnishes a Directory Assistance service for the purpose of aiding customers in obtaining listing information.

2. The application of charges charging and rates set forth in B and C, following apply to customer requests for Directory Assistance.

3. Directory Assistance service allows a subscriber to provide:
   a. a name to get telephone number, ZIP Code and/or directory address; and/or
   b. a telephone number to get name, ZIP Code and/or directory address, except in instances where customers have specified that these items not be disclosed by telephone number request (local requests only)
   c. Directory Assistance Service does not provide the telephone number, name, address or ZIP Code on a private (non-published) listing but does furnish these items from informational records on a semiprivate listing.

(N)

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5. BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.7 Directory Assistance (Cont'd)

5.7.2 Application of Charges (N)

1. There will be a charge for all customer calls to Directory Assistance except as noted in 2(a) and 2(b) following.

2. Charges are not applicable to the following customers that request listing information within their local calling area:

   a. Customers who have been certified by a physician or appropriate agency as unable to use a telephone directory because of a visual or physical handicap (this provision is not intended to allow the exemption for large business subscribers who employ only a few handicapped employees), and

   b. Customers who make a call for a telephone number that was incorrectly published in or omitted from the alphabetical section of the directory due to Company error.

3. A credit allowance will be provided upon request for those customers who experience poor transmission quality, are cut off on their call, receive an incorrect number, or inadvertently dial the directory assistance service number. (N)

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5. BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.7 Directory Assistance (Cont'd)

5.7.2 Rates and Charges

Directory Assistance service – request of a listing (maximum of two requests per call)

1. Within the Company's local calling area for the originating line

	Rate	
Per call	$1.25	**(I)**

2. Outside the Company's local calling and LATA/NPA serving areas for the originating line

Per call	$1.25	**(I)**

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5. BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.8 Shared Tenant Service

5.8.1 General

Basic Local exchange Service is generally furnished for the exclusive use of the subscriber and the subscriber's authorized users. For purposes of this section, "Shared Tenant Service" denotes the resale of Basic Local Exchange Service.

5.8.2 Conditions

1. Upon request by the Company, the customer must apply in writing to resell the Company's exchange service. The Company may request that the customer submit layout maps defining the intended area of resale and anticipated development of the resale offering in new or existing buildings.

2. All rates and charges associated with the Shared tenant services are the responsibility of the Company's customer of record (i.e., the "reseller").

3. The Customer retains responsibility for all repair and maintenance requests submitted to the Company.

4. Provision of shared tenant arrangements will not prohibit the Company from directly providing service pursuant to this tariff to any end user requesting such service.

5. Provision of shared tenant services does not provide certification or franchise rights as a telecommunications company on receipt of shared tenant services.

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5.8.3 Rates and Charges

Rates and charges are pursuant to this Tariff as well as other applicable Tariffs of the Company.

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Issued By: Paul R. Gearheart
Paul R. Gearheart, General Manager

6. DIRECTORY LISTINGS

6.1 Regulations

1. The rates and regulations specified herein for directory listings apply only to the alphabetical section of the directory. Listings are intended solely for the purpose of identifying subscriber's telephone numbers and as an aid to the use of telephone service.

2. The Telephone Company will furnish to its subscribers, without charge, one directory per access line or as it deems necessary for the efficient use of the service. Other directories will be furnished at the discretion of the Company at a reasonable charge,

3. The Telephone Company shall have the right to make a charge for subsequent directories issued in replacement of directories destroyed, defaced, or mutilated while in the possession of the subscriber.

4. The listing of subscribers either without charge or at the rate specified herein for additional listings in the alphabetical section of the directory does not contemplate special prominence of arrangement. The Company bears no responsibility in any dispute that may arise as a result of the publication of such listings in its directories.

5. Listings must conform to the Company's specifications with respect to its directories. The Company reserves the right to reject listings when in its judgement such listings would tend to delay or impede the use of the service.

6. The Company reserves the right to limit the length of any listing to one line in the directory by use of abbreviations when in its sole judgement the clearness of the listing and the identification of the subscriber is not impaired thereby.

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6. DIRECTORY LISTINGS (Cont'd)

6.1 Regulations (Cont'd)

7. Listings are regularly provided in connection with all classes of exchange service except public telephone service. A listing may be omitted from the directory upon request of a customer under the conditions specified in this tariff.

8. Street numbers, followed by the names of streets, will be used in identifying the location of the subscriber except when in the judgement of the Company names of buildings, apartment houses or communities serve as a better means of identification. Corner addresses will be used only where the street number is not available. The use of floor, room or suite numbers of buildings or apartment houses, or other such designation is not permitted.

9. Listings are not provided in connection with public telephone service except when the lists will facilitate the operations of the Company. No additional listings are permitted. Listings of Exchange Access Line Service used for the provision of Pay Telephone Service are pursuant to rules, regulations and charges for business listings.

10. If in the judgement of the Company, additional listings are warranted for better identification of the subscriber or governmental offices, such listings may be provided without charge.

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6. DIRECTORY LISTINGS (Cont'd)

6.1 Regulations (Cont'd)

11. Whenever any question arises to the authorization of a subscriber to list the name of a business or to use a listing which includes the trade name of another business, the Company, at its discretion, may require the subscriber to provide proof of such authorization. Such proof may include, but is not limited to, written authorization from the owner of such name addressed to the Company specifically to permit the listing requested by the subscriber. The Company may refuse or delete a listing when the owner either does not provide appropriate written authorization or withdraws previous authorization in a written letter to the Company.

12. The length of contract period for directory listings, where the listing actually appears in the directory, is the directory period. The directory period is from the day the directory is published to the day the succeeding directory is published. When the listing appears in information records only, the period is one month.

6.2 Primary Listings

A primary listing is provided without charge as follows for each separate subscriber service. When two or more main station lines or PBX trunk lines are consecutively operated, the first number of the group is considered the primary listing. When two or more access lines are not consecutively assigned, a primary listing may be made for each line.

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6. DIRECTORY LISTINGS (Cont'd)

6.3 Unlisted Number Service

Unlisted number service is the withholding of a customer's listing from the printed telephone directory. The number may be obtained from the directory assistance operator.

6.4 Non-Published Number Service

1. Non-published number service is the withholding of a customer's listing from both the telephone directory and directory assistance records. Subscribers requesting such arrangements agree to hold the Company harmless from any damages that might result from the non-published listing including the failure to receive calls.

2. The Company is not liable for damages resulting from the inadvertent publication of a non-published number in a telephone directory or for refusing to disclose a non-published number to any party.

3. Non-published service does not preclude the Company from supplying the customer's name, address and telephone number to the E911 / 911 service administrator.

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6. DIRECTORY LISTINGS (Cont'd)

6.5 Business Listings

Business names in the directory listings shall be limited to the following:

1. The individual name of the subscriber or joint user, or

2. The name under which the subscriber or joint user is actually doing business as evidence by signs on the premises by letterheads, and by name under which a bank account is carried, or

3. The name under which a business is actually being conducted by someone other than a subscriber and which the subscriber or joint user is authorized by such other to use, or

4. The individual names of the officers, partners or employees of the subscriber, or

5. The names of department when such listings are deemed necessary from public reference viewpoint.

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6. DIRECTORY LISTINGS (Cont'd)

6.7 Regular Additional Listings (Cont'd)

4. Unless otherwise provided herein, all additional listings must be of the same address and telephone number as the primary listing, except as provided below for alternate listings.

5. If, in the sole opinion of the Company to aid the use of the directory and satisfactory service can be furnished, a listing may be permitted under the address of a PBX installed on premises of the subscriber but at an address different from that of the switchboard, or main station, using the telephone number of the primary listing.

6. Additional Listing charges (except for listings of alternate call number and office hours) date from the time the listing is posted on the information records. Information records are posted at the time application for the listing is made, or at the date of issue of the directory as the subscriber may desire. Charges for listings of alternate call number and office hours become effective as of the date of the issue of the directory.

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6. DIRECTORY LISTINGS (Cont'd)

6.8 Special Types of Additional Listings

6.8.1 Duplicate and Cross Reference Listings

Duplicate listings, i.e., listings of nicknames, abbreviated names which are commonly spelled in more than one way, and rearrangement of names, are permitted when, in the opinion of the Company, they are necessary for the proper identification of a subscriber. The Company will not permit such listings for purposes of securing a preferential position in the directory or for advertising purposes. Duplicate and Cross Reference Listings will be provided at the Regular Additional Listing rate.

6.8.2 Alternate Call Number Listings

The listing of an alternative number to be called in case no answer is received is permitted for customers in all classes of service. The consent of the subscriber to the alternately listed service must be obtained before the alternate listing is furnished. Alternate Call Number Listings will be provided at the Regular Additional Listing rate.

6.8.3 Foreign Exchange Listings

Foreign Exchange Listings, i.e., listings of subscribers located in an exchange other than in which the listed service is furnished, are permitted subject to the terms of this Tariff for listing services. The foreign company listing charge will apply for each foreign listing in the Company's directory.

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6. DIRECTORY LISTINGS (Cont'd)

6.8 Special Types of Additional Listings (Cont'd)

6.8.4 Temporary Listings

Residence subscriber who lease their premises for period of less than one year and request the Company the render service to their tenant without change in contract, may arrange for listing of such tenant provided that the subscriber and the tenant do not occupy the premises at the same time. All billing and contractual arrangements remain unchanged and the subscriber is responsible for the payment for all charges. Temporary listings will be provided at the Regular Additional Listing rate.

6.8.5 Office Hour Listings

Listing of office hours or other information which is not required in order to efficiently handle telephone traffic, is not included in the charges for service. Subscribers wishing to include office hours in connection with their listings may do so at the Regular Additional Listing rate.

6.8.6 Night Connection

A phrase directing the method of calling when a PBX operator is not on duty may be listed in the directory at Regular Additional Listing rates whenever night connections are provided.

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6. DIRECTORY LISTINGS (Cont'd)

6.8 Special Types of Additional Listings (Cont'd)

6.8.7 Dual Name Listings

1. Dual Name Listings may be provided for customers subscribing to residence service who reside at the same address, and for a person known by two first names.

2. Dual Name Listings may be provided as the primary listing at no additional charge for the addition of the second name to the listing.

3. Dual Name Listings may be provided as an additional listing at the customer's option at the Regular Additional Listing rate.

6.9 Shared Tenant Services Listings

1. A client of shared tenant services may request the reseller, on his behalf, to obtain listings as specified in this tariff. All appropriate charges and regulations for directory listings specified herein are applicable to clients listings. Clients listing changes will be billed to the reseller (customer of record) and will not be billed separately.

2. A client of a reseller who does not require a directory listing but requires that a telephone number be accessible for E-911 or other similar services, must be listed as a Private (unlisted) listing. The unlisted directory number charge will apply per section 6.3 preceding.

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6. DIRECTORY LISTINGS (Cont'd)

6.10 Rates

		Monthly Rate
1.	Primary Station	No Charge
2.	Regular Additional Listings, each	$0.75
3.	Foreign Listings, each	$1.25
4.	Foreign Exchange Listing, each	$1.60
5.	Unlisted Number, each	$1.50
6.	Non-published Number, each	$1.50

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Paul D. Gearheart, Vice President

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SECTION 9 (1)
BY [signature]
EXECUTIVE DIRECTOR

7 MISCELLANEOUS SERVICES

7.1 Touch-Tone / Pushbutton Telephone Service

7.1.1 General

1. Pushbutton Telephone Service provides for the origination of telephone calls through the use of pushbutton in lieu of a rotary dial.

2. The service is furnished with all grades of central office lines.

3. Pushbutton and rotary dial instruments can both be used on a subscriber line.

7.1.2 Rates

		Monthly Rate
1.	Residential	$0.00
2.	Business	$0.00

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7 MISCELLANEOUS SERVICES (Cont'd)

7.2 Custom Calling Features

7.2.1 Feature Description

Custom Calling Features are services provided through Company central offices. Customers can choose from the following custom service additional features.

Call Forwarding Variable - allows subscribers to redirect all incoming calls to another telephone number. This service uses a courtesy call so the Customer can notify the party at the "forward to number" that calls are going to be redirected to their number.

Call Forwarding Busy Line - automatically redirects incoming calls to a pre-designated telephone number when the customer's line is busy. The customer must designate the destination number at the time the order for service is placed. Changes to the destination require a service order.

Call Forwarding Don't Answer - automatically redirects incoming calls to a pre-designated telephone number or to a voice mail (First Line) service when the Customer's line is not answered within a specified amount of time. The customer must designate the destination number and forwarding interval at the time the order for service is placed.

Requests for changes in the forwarding interval placed within thirty days of service installation will be completed at no charge.

Call Forwarding Ring Control - allows the customer to alter the number of rings or cycle before a call is forwarded to the number specified to the customer when placing the service order.

Remote Activation of Call Forwarding - allows the Customer to activate or deactivate Call Forwarding Variable from a telephone other than the one to which the service is assigned.

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7 MISCELLANEOUS SERVICES (Cont'd)

7.2 Custom Calling Features (Cont'd)

7.2.1 Feature Description (Cont'd)

Remote Call Forwarding - automatically redirects all incoming calls to a Customers number to a pre-designated number.

Call Waiting - alerts the Customer to an incoming call while the line is in use. The service signals the Customer with two separate tones or tone patterns. The Customer is able to place the first party on hold while he/she takes the second call. The Customer can switch back and forth between the two parties by flashing the switch hook.

Cancel Call Waiting - allows the Customer to cancel the Call Waiting feature on a call by call basis. This can be done before the Customer places a call or during a conversation (if the Customer also subscribes to Three Way Calling).

Three Way Conferencing - allows Customers to have a conference call with two other parties at different numbers. With this service the Customer can initiate calls to both parties or add another party to an established call.

Speed Calling 30 - allows the subscriber to assign 1 or 2 digit dial codes for telephone numbers and/or access codes. Up to 30 codes can be assigned.

Distinctive Ring Option (formerly "TEEN" service) – allows the subscriber to terminate an additional number to the underlying access line. Notification of number called is through a distinctive ring pattern.

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7 MISCELLANEOUS SERVICES (Cont'd)

7.2 Custom Calling Features (Cont'd)

7.2.1 Feature Description (Cont'd)

Call Waiting Deluxe – allows subscribers of caller number or name and number delivery services to receive number or name / number information when the subscriber is off-hook. Calling information is transmitted following the call waiting alert tone. Call waiting and cancel call waiting functionality are included with the Call Waiting Deluxe feature. Caller name and number delivery services must be ordered separately pursuant to applicable terms and conditions of this tariff.

(N)

Three-Way Calling with Transfer - This feature provides the capability of three-way calling with the option to transfer calls between two legs of a three-way call. Transfer capability does not require the service subscriber to remain on the line to maintain the connection between the two legs of the call. The subscriber remains responsible for all toll charges associated with calls initiated using this feature. This feature shall not be used to extend calls on a planned and continuing basis to intentionally avoid the payment in whole or in part of message charges, toll or otherwise, that would regularly be applicable between the stations bridged together by the subscriber.

(N)

7.2.2 Regulations

1. Distinctive Ring is available to individual line residential and business service and is not compatible with Basic Exchange Trunk services, lines with hunt group arrangements, and the closed end of foreign exchange services.

2. Distinctive Ring may not be compatible with all types of customer premise equipment.

3. Distinctive Ring subscribers will receive one additional listing for each assigned number pursuant to section 6 of this Tariff.

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Executive Director

7 MISCELLANEOUS SERVICES (Cont'd)

7.2 Custom Calling Features (Cont'd)

7.2.3 Rates

Charges are in addition to applicable charges for underlying Exchange Access Service(s) or Feature(s).

		Monthly Rate
(a)	Call Forwarding	
	Residential (per line)	$ 1.75
	Business (per line)	$ 3.00
	Business (per trunk)	$ 3.00
(b)	Call Forwarding Busy Line	
	Residential (per line)	$ 2.50
	Business (per line)	$ 2.50
	Business (per trunk)	$ 2.50
(c)	Call Forwarding Don't Answer	
	Company controlled	
	Residential (per line)	$ 2.50
	Business (per line)	$ 2.50
	Business (per trunk)	$ 2.50
(d)	Call Waiting With Cancel Call Waiting	
	Residential (per line)	$ 2.75
	Business (per line)	$ 4.85
	Business (per trunk)	$ 4.85

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7 MISCELLANEOUS SERVICES (Cont'd)

7.2 Custom Calling Features (Cont'd)

7.2.3 Rates (Cont'd)

		Monthly Rate
(a)	Three Way Conferencing	
	Residential (per line)	$ 3.25
	Business (per line)	$ 3.75
	Business (per trunk)	$ 3.75
(b)	Speed Calling 8	
	Residential (per line)	$ 1.50
	Business (per line)	$ 2.25
	Business (per trunk)	$ 2.25
(c)	Speed Calling 30	
	Residential (per line)	$ 2.00
	Business (per line)	$ 2.50
	Business (per trunk)	$ 2.50
(d)	Distinctive Ring Option (Formerly "TEEN" Line)	
	Residential (per line)	$ 3.95
	Business (per line)	$ 5.95
	Business (per trunk)	$ 5.95
(e)	Call Waiting Deluxe	
	Residential (per line)	$ 5.25
	Business (per line)	$ 7.35
	Business (per trunk)	$ 7.35
(f)	Three Way Conferencing with Transfer	
	Residential (per line)	$ 3.25
	Business (per line)	$ 3.75
	Business (per trunk)	$ 3.75

(N)

(N)

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7 MISCELLANEOUS SERVICES (Cont'd)

7.3 CLASS (Custom Local Area Signaling Service) Features

7.3.1 Feature Description

CLASS features are available to subscribers of Basic Exchange Line on an "a la carte" basis where service capabilities are available.

Automatic Call Back (ACB) - automatically redials the telephone number of the last outgoing call. If the number being called back is busy Automatic Call Back will alert Customer with a special ring when the line becomes clear.

Up to 30 ACB requests can be queued for each subscriber. A request is removed from the queue either when the switch places a call to the called party or when the monitoring period for the request ends.

The system will attempt to monitor the called line(s) for up to 30 minutes. When both stations are idle, the switch will notify the subscriber with a distinctive ringing tone. The feature activation can be cancelled by the customer when desired.

Automatic Recall (AR) - allows Customer to receive notice of the number of the last incoming call and at the subscriber's option, automatically return that call (whether the call was answered or missed).

Selective Distinctive Ringing / Call Waiting – provides a distinctive ring pattern and call waiting tone, if applicable, to the subscriber for up to thirty-two specific calling telephone numbers.

Selective Call Forwarding – allows the customer to transfer calls from up to thirty-two calling numbers to a specified forwarding number. Calls from lines not in the subscriber list (or of unknown origination) will not be forwarded.

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7 MISCELLANEOUS SERVICES (Cont'd)

7.3 CLASS (Custom Local Area Signaling Service) Features (Cont'd)

7.3.1 Feature Description (Cont'd)

Selective Call Acceptance – allows the customer to accept calls from a list of up to thirty-two calling numbers. Callers not on the list (or of unknown origination) will be routed to a recording that the caller is not accepting calls and the call will be rejected.

Selective Call Rejection – allows the customer to prevent incoming calls from up to thirty-two calling numbers. Callers will receive a recording indicating the line is blocked. Selective Call Block takes priority over Selective Call Forwarding.

Customer Originated Trace (COT) – permits the subscriber of the service to activate an automatic trace of the last call received. This information is forwarded to the Company's annoyance call bureau and will not be shared with the subscriber. Disclosure of COT information will only be provided to the appropriate law enforcement agencies when duly authorized to receive such information.

Calling Name and Number Delivery - displays the name and number of the calling party on a special display telephone or display unit. In addition to the caller's telephone number, the first 15 digits of the calling subscriber's first name will also appear.

Calling Number Delivery - displays the number of the calling party on a special display telephone or display unit. Number delivery will occur between the first and second ring. This service requires a customer premise display unit.

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7 MISCELLANEOUS SERVICES (Cont'd)

7.3 CLASS (Custom Local Area Signaling Service) Features (Cont'd)

7.3.1 Feature Description (Cont'd)

Directory Number and Number Delivery Blocking (CNDB/CNAB) - allows Customer to prevent his/her number from appearing on the called party's Caller ID telephone or display unit. Calls from users with CNDB/CNAB activated will appear as "private" in the calling party's display unit.

CNDB/CNAB is available on either a per call or per line basis.

Per call blocking of CNDB/CNAB is available to all Company subscribers without presubscription. Customers with CNDB/CNAB activated on a per line basis may deactivate that blocking should per call activation be attempted.

Per Line blocking of CNDB/CNAB is available only to those customers of non-published listing services and / or the following entities and their employees / volunteers for lines over which the official business of the entity is conducted: a) Non-profit, tax exempt private and public social welfare agencies, and b) federal, state, and local law enforcement agencies.

Use of CNDB/CNAB will not prevent disclosure of calling information to E911 services or the serving end office of the calling party. The called party may have the ability to activate ACR, call trace, and call screening capabilities.

Anonymous Call Rejection – Allows the subscriber to automatically reject calls from lines which have the calling number information blocked. Anonymous callers will receive a recorded announcement directing them to unblock the line to complete the call.

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7 MISCELLANEOUS SERVICES (Cont'd)

7.3 CLASS (Custom Local Area Signaling Service) Features (Cont'd)

7.3.2 Regulations

1. CLASS features are optional service offerings in addition to the regular exchange service subscribed to by the customer.

2. CLASS features are available only where facilities exist.

3. CLASS features operate via the use of the Signaling System 7 (SS7) network. CLASS features may not perform as described based on the serving telephone company or equipment of the called / calling party.

4. CLASS features are limited residential and business exchange line services.

5. Installation of CLASS features are subject to charges specified in Section 3 of this Tariff.

6. The Company will deliver all numbers/names, subject to technical limitations, including those on non-published or unlisted telephone numbers unless the caller subscribes to and/or has activated Calling Number Delivery Blocking.

7. Subscribers to features requiring customer premise equipment to operate are responsible for the provision of that equipment. The Company assumes no liability for the operation of any customer provided equipment.

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7 MISCELLANEOUS SERVICES (Cont'd)

7.3 CLASS (Custom Local Area Signaling Service) Features (Cont'd)

7.3.2 Regulations (Cont'd)

8. Operator assisted calls may override the operation of CLASS features.

9. The Company is not liable for the delivery or failure to deliver of any CLASS feature or name and telephone number.

10. Installation charges will not be applicable for customers who subscribe to CLASS features within the first six months of the effective date of Tariff revisions introducing a new CLASS feature.

11. Monthly recurring charges will be waived for one month following the effective date of Tariff revisions introducing a new CLASS feature.

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7 MISCELLANEOUS SERVICES (Cont'd)

7.3 CLASS (Custom Local Area Signaling Service) Features (Cont'd)

7.3.3 Rates

Charges are in addition to applicable charges for underlying Exchange Access Service(s) or Feature(s).

		Monthly Rate	Per Use Rate
(a)	Automatic Call Back		
	Residential (per line)	$ 3.50	--
	Business (per line)	$ 3.50	--
	Business (per trunk)	$ 3.50	--
(b)	Automatic Recall		
	Residential (per line)	$ 3.50	--
	Business (per line)	$ 3.50	--
	Business (per trunk)	$ 3.50	--
(c)	Selective Distinctive Ringing / Call Waiting		
	Residential (per line)	$ 4.00	--
	Business (per line)	$ 4.00	--
	Business (per trunk)	$ 4.00	--
(d)	Selective Call Forwarding		
	Residential (per line)	$ 3.50	--
	Business (per line)	$ 3.50	--
	Business (per trunk)	$ 3.50	--
(e)	Distinctive Caller Alert *		
	Residential (per line)	--	--
	Business (per line)	--	--
	Business (per trunk)	--	--

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* Service not available at this time

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Effective Date: May 17, 1999

Issued By: Paul R Gearheart
Paul R. Gearheart, General Manager

7 MISCELLANEOUS SERVICES (Cont'd)

7.3 CLASS (Custom Local Area Signaling Service) Features (Cont'd)

7.3.3 Rates

		Monthly Rate	Per Use Rate
(f)	Selective Call Acceptance		
	Residential (per line)	$ 3.50	--
	Business (per line)	$ 3.50	--
	Business (per trunk)	$ 3.50	--
(g)	Selective Call Rejection		
	Residential (per line)	$ 3.50	--
	Business (per line)	$ 3.50	--
	Business (per trunk)	$ 3.50	--
(h)	Customer Originated Trace		
	Residential (per line)	--	$ 0.00
	Business (per line)	--	$ 0.00
	Business (per trunk)	--	$ 0.00
	Annoyance Call Report - Per Report Issued		$ 7.50
(i)	Calling Name and Number Delivery		
	Residential (per line)	$ 1.50 **(R)**	--
	Business (per line)	$ 7.00	--
	Business (per trunk)	$ 7.00	--
(j)	Calling Number Delivery		
	Residential (per line)	$ 0.00 **(R)**	--
	Business (per line)	$ 5.50	--
	Business (per trunk)	$ 5.50	--

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7 MISCELLANEOUS SERVICES (Cont'd)

7.3 CLASS (Custom Local Area Signaling Service) Features (Cont'd)

7.3.3 Rates (Cont'd)

		Monthly Rate	Per Use Rate
(a)	Directory Number and Name Delivering Blocking		
	Residential (per line)	$ 0.00	$0.00
	Business (per line)	$ 0.00	$0.00
	Business (per trunk)	$ 0.00	$0.00
(b)	Anonymous Call Rejection		
	Residential (per line)	$ 3.50	--
	Business (per line)	$ 3.50	--
	Business (per trunk)	$ 3.50	--
(c)		(D)	
		(D)	
(d)		(D)	
		(D)	

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Issue Date: September 18, 2001

Effective Date: October 18, 2001

Issued By: Paul D Gearheart
Paul D. Gearheart, General Manager

7 MISCELLANEOUS SERVICES (Cont'd)

7.3 CLASS (Custom Local Area Signaling Service) Features (Cont'd)

7.3.3 Rates (Cont'd)

	Monthly Rate	Per Use Rate
(e)	(D)	
	(D)	
(f)	(D)	
	(D)	
(g)	(D)	
	(D)	
(h)	(D)	
	(D)	

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7 MISCELLANEOUS SERVICES (Cont'd)

7.4 Off Premise Line

7.4.1 Definitions

1. Any telephone located more than 150 feet from the premise where the initial telephone is located, and the Company is requested to provide a line, the telephone shall be considered off premise subject to charges in addition to a regular leased telephone.

2. For the purposes of definition, off-premise line is any line extended off-premise by use of service wire or cable pair, but does not interconnect or "bridge" with other cable pairs in the central office.

7.4.2 Regulations

1. May be located on the premise of another customer and restricted to answering incoming calls only provided the other has his own separate service at the same location.

2. Business off-premise line may be provided at residence location of the same customer where residence main stations service is also provided.

3. Residence off-premise lines may be provided at a business location of the same customer where business main station service is also provided.

4. Mileage charge will be based upon the route measurement mileage between locations of the telephones.

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7.4.3 Rates

		Mileage rates
1.	Business	$5.50/mile
2.	Residence	$4.25/mile

7 MISCELLANEOUS SERVICES (Cont'd)

7.5 Hot Line Service

7.5.1 General

1. Hot Line Service is an automatic dialing feature which provides the customer with the ability to automatically be connected with another line in the circuit switched connection is set-up without any further action.

2. Hot Line Service may be used only in connection with individual line service.

3. Hot Line Service is furnished only from central offices that have been arranged to provide this service and is provided subject to the availability of facilities.

7.5.2 Rates and Charges

The rates and charges for this service are in addition to normal service and monthly charges for individual line service found elsewhere in this Tariff.

Per Line Equipped

		Monthly Rate
1.	Residence	$ 1.50
2.	Business	$ 2.25

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7 MISCELLANEOUS SERVICES (Cont'd)

7.6 Warm Line Service

7.6.1 General

1. Warm Line Service provides a customer who has basic exchange line service with a time-delayed automatic dialing capability. If the customer with this service goes off-hook and initiates dialing within the time delay period, their call will proceed normally as dialed. If dialing does not commence within the time delay period (0-30 seconds), a preprogrammed telephone number is automatically dialed. The preprogrammed telephone number and time-delay period are selected by the customer at the time service is established and can be changed only via service order.

2. Warm Line Service may be used only in connection with individual line service.

3. Warm Line Service is furnished only from central offices that have been arranged to provide this service and is provided subject to the availability of facilities.

7.6.2 Rates and Charges

The rates and charges for this service are in addition to normal service and monthly charges for individual line service found elsewhere in this Tariff.

Per Line Equipped

		Monthly Rate
1.	Residence	$1.50
2.	Business	$2.25

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7 MISCELLANEOUS SERVICES (Cont'd)

7.7 Toll Restriction Service

7.7.1 Regulations

1. The charges quoted herein are in addition to the regular monthly rates for the respective types of service as provided for elsewhere in this tariff.

2. Service order charges apply as set forth in Section 3 for each service order to add toll restriction service.

3. Service order charges for Restricted Codes – NPA 900, 976 and International blocking do not apply in the following cases: (C) (C)

   a. A new subscriber when they first obtain telephone service; and

   b. To all subscribers who dispute or question a 900 – service charge for the first time.

   c. To all customers who contact the Company regarding toll billing issues associated with international calls regardless of whether those calls were billed on the Company's bill or through separate billing by a long distance toll provider. (N) (N)

4. Subscribing to Restricted Codes does not relieve customers of responsibility for calls charged to their numbers. (C)

Material previously appearing on this sheet now appears on Original Sheet No. 21.1.

7 MISCELLANEOUS SERVICES (Cont'd)

7.7 Toll Restriction Service (cont'd)

7.7.1 Regulations (cont'd)

5. The Company shall not be liable to any person for damages of any nature or kind arising out of, resulting from, or in connection with the provision of the Toll Denial or Restricted Codes Services including without limitations, the inability of station users to access the operations for any purpose, or any other restricted codes specified for the options.

6. Toll Blocking and Restricted Codes will be established and provided at no charge for customers receiving Lifeline Service pursuant to Section 5.4 of this Tariff.

Material appearing on this sheet previously appeared on Original Sheet No. 21.

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EXECUTIVE DIRECTOR

7 MISCELLANEOUS SERVICES (Cont'd)

7.7 Toll Restriction Service

7.7.2 Rates

		Monthly Rate
1.	Toll Denial	
	Residence – per line	$ 1.50
	Business – per line	$ 1.50
	Business – per trunk	$ 1.50
2.	Toll Denial *Incoming Only*	
	Residence – per line	$ 1.50
	Business – per line	$ 1.50
	Business – per trunk	$ 1.50
3.	Toll Denial *Outgoing Only*	
	Residence – per line	$ 1.50
	Business – per line	$ 1.50
	Business – per trunk	$ 1.50
4.	Restricted Codes – NPA 900, 976	
	Residence – per line	$ 0.00
	Business – per line	$ 0.00
	Business – per trunk	$ 0.00
5.	Restricted Codes – International Calling	
	Residence – per line	$ 0.00
	Business – per line	$ 0.00
	Business – per trunk	$ 0.00

(N)

(N)

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7 MISCELLANEOUS SERVICES (Cont'd)

7.8 Employees' Telephone Service

7.8.1 General

1. Regular full-time employees of the Telephone Company may be granted full or partial concession rates for certain items of local exchange service furnished in connection with telephone service at their place of residence at the expense of the stockholders.

2. Concession rates do not apply to long distance charges or the Usage Charges of any Local Calling Plans.

3. Full concession is provided to employees for whom telephone service is considered essential to the conduct of Company business.

4. Partial concession is furnished to other full-time employees.

5. The primary listing is permitted only in the name of the employee. An extra listing for any other Telephone Company employee residing at the same address is allowed at his appropriate concession rate for such listing. Any additional listings are provided at the regular charge.

6. The general practice is to establish service under an employee's concession application only if the place of residence is so located that it may be served by means of available facilities or without undue cost from an exchange or Central Office of the Telephone Company. Any concession service provided outside the operating territory of the Telephone Company will require approval of the President of the Company.

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7.8.2 Rates

1. Full Concession – 100 percent of the applicable items.
2. Partial Concession – 50 percent of the applicable items.

7 MISCELLANEOUS SERVICES (Cont'd)

7.9 Seasonal and Vacation Service

7.9.1 General

Seasonal and Vacation Service is basic local exchange service temporarily suspended at the request of the subscriber. This service is provided to customers in all the Company's exchanges, except key system, PBX and PABX customers.

7.9.2 Conditions

Seasonal and vacation service will be furnished at the Company's discretion under the following conditions:

1. Service is available to all classes and grades of exchange service where the usage is of a seasonal nature.

2. During the period when the customer is billed at the reduced rate, no installation, moves, changes or maintenance will be provided by the Company.

7.9.3 Rates

1. The monthly rate will be based upon 50% of the customer's total Local Exchange Service, including, but not limited to extensions, and directory listing. Service may be suspended for a minimum of 90 days and a maximum of six months.

2. Regular service charges will apply for the suspension and subsequent reconnection of service.

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7 MISCELLANEOUS SERVICES (Cont'd)

7.10 Vanity Number Service *

7.10.1 General

Vanity Number Service is an optional feature by which a new or existing Customer may request a specific or unique telephone number and fax number for use with the Company provided Exchange Access Services. This service provides for the assignment of a Customer requested telephone number other than the next available number from the assignment control list.

7.10.2 Regulations

1. Vanity Number Service is furnished subject to the availability of facilities and the requirements of Exchange Access Service as defined by the Company.

2. The Company reserves all rights to the Vanity Numbers assigned to Customers and may, therefore, change them if required.

3. Service Charges, as specified in Section 3 also apply.

4. All other regulations described in this tariff also apply.

7.10.3 Rates and Charges

	Non-Recurring	Monthly Recurring
Per Vanity Number	*	No Add'l Charge

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* The Company does not offer this service at this time but will do so at a ~~later date, subject to~~ Commission approval.

7 MISCELLANEOUS SERVICES (Cont'd)

7.11 Coalfields' Customer Select Service Package

7.11.1 General

1. Under the Coalfields' Customer Select Service Package, subscribers to the plan may choose unlimited access to optional calling features listed in 7.11.1 (3)

2. Exchange Access line service, described elsewhere in this tariff, is in addition to this service.

3. The rate specified herein entitles a residential and business subscribers to unlimited use of the services/features specified in the following sections of this Tariff:

   7.1 Touchtone
   7.2 Custom Calling Features
   7.3 CLASS Features

4. A subscriber may select an unlimited number of compatible services or features from the sections listed above. All rules, regulations and limitations specified in the sections listed apply to the respective services/features requested as part of this service.

7.11.2 Rates and Charges

	Monthly Rate
Residential	$ 9.95 **(R)**
Business	$16.30

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7 MISCELLANEOUS SERVICES (Cont'd)

7.12 Toll Restriction with PIN Control

7.12.1 General

Toll Restriction with Personal Identification Number ("PIN") Control allows subscribers to the prevents the completion of outgoing toll calls except those completed using a four digit Personal Identification Number **(C)** code.

7.12.2 Regulations

a. Subscribers to the service will receive a PIN code assigned at the time of ordering. **(C)**

b. Subscribers contacting the Company with a request to change a PIN or due to forgetting an assigned PIN will be charged appropriate service order charges for a change of service pursuant to Section 3 of this tariff.

c. The establishment of the service, assignment and modifications of PIN requests is determined solely at the discretion of the Company and may require either written correspondence or other methods for validation to minimize fraud opportunities.

d. Subscription to the service in no way eliminates any obligation of the subscriber to pay charges associated with toll charges assessed to a line and customers concerned about fraud from users of their service, may have their Company records appropriately marked for no charge.

7.12.3 Rates and Charges

a. Service establishment is pursuant nonrecurring charges contained in Section 3 of this tariff apply per service request or modification.

b. Monthly charges are described below:

Residential	$1.95	**(C)**
Business	$3.95	**(C)**

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7 MISCELLANEOUS SERVICES (Cont'd)

(N)

7.13 Budget Toll Service

7.13.1 General

Budget Toll Service allows subscribers to the service to specify the monthly number of toll minutes of usage to be allowed per line per month. A recorded message informs the caller of the number of remaining minutes of use. Calls in progress will not be terminated.

7.13.2 Regulations

a. Service will restrict total monthly usage to the number of message toll minutes specified by the subscriber regardless of the interLATA / IntraLATA PIC of the subscriber's line.

b. It is the Customer's sole responsibility to determine the monthly budgeted number of minutes based on the effective rate charged to the customer per minute or call (including taxes, surcharges and minimum usage fees) by the Customer's designated long distance provider(s).

c. All 1+ calls for which a toll charge applies including 900 and international traffic, if the line is permitted to allow such calls, will be counted toward the monthly budget amount.

d. Toll-free (800, 888, etc.) and local / EAS calls are not included in the calculation of budget minutes used in a given period.

e. Unless otherwise requested by the subscriber at the time of ordering, 900, 976 and international restrictions provided for in Section 7.7 of this tariff will be provisioned on lines requesting Budget Toll Service.

f. Subscription to Budget Toll Service in no way eliminates any obligation of the subscriber to pay charges associated with toll charges completed on a line.

(N)

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7 MISCELLANEOUS SERVICES (Cont'd)

(N)

7.13 Budget Toll Service (cont'd)

7.13.3 Rates and Charges

a. Service establishment is pursuant nonrecurring charges contained in Section 3 of this tariff apply per service request or modification.

b. Additional charges described in Section 7.7 and elsewhere in this tariff may apply.

c. Monthly recurring rate for the service is as follows:

Residential of Business Line	$4.95

(N)

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7 MISCELLANEOUS SERVICES (Cont'd)

(N)

7.14 Telemarketing Block

7.14.1 General

This service allows feature subscribers the ability to screen calls generally associated with telemarketing services. The Bock feature, when activated, intercepts those call for which calling number delivery is either blocked or unavailable with a "blocking" announcement. The announcement states: *"You have called a number which does not accept calls from telemarketers. All other callers may press '1' if they wish to complete the call."* All callers who press "1" will be allowed to complete the call and there is no guarantee that unwanted calls, including those from telemarketers, will be not be completed at the caller's discretion. The subscribing customer controls activation and deactivation of the feature.

7.14.2 Provision of Service

1. The announcement returns answer supervision. Toll charges to the calling party may apply on routed calls.

2. Interoperability of service with other features not guaranteed.

7.14.3 Monthly Rates (continued)

		Business	Residential
1.	Telemarketing Block		
	Monthly recurring fee		
	- standalone	$ 5.95	$ 5.95
	- with Coalfields Complete	$ 1.95	$ 1.95
	Nonrecurring fee	$ 15.00	$ 15.00

(N)

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7 MISCELLANEOUS SERVICES (Cont'd)

(N)

7.15 Extended Intercept Services

7.15.1 General

Extended Intercept service allows a subscriber to request that a transfer of calls recording remain active on a number previously in service for a period longer than that normally provided without charge by the telephone company.

7.15.2 Provision of Service

1. All service charges are billed in advance.

2. The Company reserves the right to reclaim a retained number upon written notice to the customer in order to manage its numbering resources or to comply with state or federal directives on such management.

3. Failure by the subscriber to pay charges associated with these services will result in the immediate termination of the service by the Company. The Company does not guarantee the availability to a subscriber for retention of a number following discontinuation due to non-payment or other reclamation.

4. Numbers previously on retention will be returned to the Company's pool of available numbers upon termination of the service date according to normal operating procedures of the company.

5. Minimum period for retention service is one month beyond that normally provided by the Company's operating practices.

6. Maximum period for extended intercept is nine months beyond that normally provided by the Company.

7. The Company reserves the right to refuse retention services or require written documentation in those instances where authority for use of the number is under dispute.

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7 MISCELLANEOUS SERVICES (Cont'd)

(N)

7.15 Extended Intercept Services (continued)

7.15.2 Provision of Service (continued)

8. The Company may at its sole discretion provide extended intercept service at no charge for customers whose listing in the company-provided directory listing is inaccurate due to either company-error and / or other circumstances beyond the customer's control and where the nature of the error is such that the company feels the extended intercept is warranted.

7.15.3 Rates and Charges

		Per Month, billed in advance	
		Residential	Business
1.	Extended Intercept	$ 2.00	$ 5.00

(N)

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SECTION 8 - CONNECTIONS WITH CERTAIN FACILITIES AND / OR EQUIPMENT OF OTHERS

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8 CONNECTIONS WITH CERTAIN FACILITIES AND / OR EQUIPMENT OF OTHERS

8.1 Regulations

1. Customer-provided terminal equipment or wiring may be used with the facilities furnished by the Company for telecommunications services as provided in this tariff. In all such cases the customer-provided equipment or wiring will be constructed, maintained and operated to work satisfactorily with the facilities of the Company, and to meet all published standards of the Federal Communications Commission (FCC).

2. Subscribers may not disconnect or remove or permit others to disconnect or remove any apparatus installed by the Company, except upon the consent of the Company, with the exception of inside wiring.

3. Where telecommunications service is available under this Tariff for use in connection with customer-provided equipment and wiring, the operating characteristics of such equipment or wiring shall not interfere with any of the service offered by the Company. Such use is subject to the further provision that the customer-provided equipment or wiring does not endanger the safety of the Company's employees or the public; damage, require change in or alteration of, the equipment or other facilities of the Company; interfere with the proper functioning of such equipment or facilities; impair the operation of the Company's service. Upon notice from the Company that the customer-provided equipment or wiring is causing or is likely to cause such hazard to interference, the customer shall make such change as shall be necessary to remove or prevent such hazard or interference. The customer shall responsible for the payment of Company charge in Section 3, "Maintenance of Service Charge," for visits by the Company to the customer's premises where a service difficulty or trouble report results from customer-provided equipment or wiring.

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8 CONNECTIONS WITH CERTAIN FACILITIES AND / OR EQUIPMENT OF OTHERS (Cont'd)

8.1 Regulations (Cont'd)

4. The Company shall not be responsible for the installation, operation or maintenance of any customer-provided communications systems. Telecommunications service is not represented as adapted to the use of customer-provided equipment or systems. When such equipment or facilities are connected to the Company facilities, the Customer is responsible for telecommunications service and the maintenance and operation of customer provided facilities in a manner proper for telecommunications service. Subject to this responsibility, the Company shall not be responsible for (1) the through transmission of signals generated by the customer-provided equipment or systems or for the quality of, or defects in, such transmission, or (2) the reception of signals by customer-provided equipment or system.

5. The Company shall not be responsible to the customer if changes in the criteria outlined herein or in any of the facilities or procedures of the Company render any customer-provided equipment or communications systems inoperable or otherwise affect its use or performance.

6. The Company will not be responsible for any loss or damage, nor for any impairment or failure of the service, arising from or connection with the use of facilities of customers and not caused solely by the negligence of the Company.

7. Where any customer-provided equipment or system is used with telecommunications service in violation of any of the provisions in this tariff, the Company will take immediate action as necessary for the protection of its services, and will promptly notify the customer of the violation. Following the receipt of written notice from the Company, the customer shall either discontinue use of the equipment or system or correct the violation. Confirmation of corrective action must be provided in writing to the Company within 10 days. Failure of the customer to take corrective action and provide written confirmation to the Company within the time stated above may result in termination of the customer's service.

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8 CONNECTIONS WITH CERTAIN FACILITIES AND / OR EQUIPMENT OF OTHERS (Cont'd)

8.1 Regulations (Cont'd)

8. Customer-provided systems that provide service to a location deemed by the Company to be impracticable to serve because of hazard(s) or inaccessibility may be connected with the telecommunications service by means of connecting equipment furnished by the Company.

9. The customer indemnifies and saves the Company harmless against claims for infringements of patents rising from combining such equipment or system with, or using it in connection with, facilities of the Company; and against all other claims arising out of any act or omissions of the customer in connection with facilities provided by the Company.

10. No equipment, apparatus, circuit or device not furnished by the Company shall be attached to or connected with the facilities furnished by the Company, except as provided in this Tariff. In case unauthorized attachments or connections are made, the Company shall have the right to remove or disconnect the same; or to suspend the service during the continuance of said attachments or connection; or to terminate service.

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8 CONNECTIONS WITH CERTAIN FACILITIES AND / OR EQUIPMENT OF OTHERS (Cont'd)

8.2 Network Protection Criteria

To protect the telecommunications network and the services furnished to the general public by the Company from harmful effects, the signal from the customer-provided communications system to the long distance message telecommunications network must comply with the following minimum network protection criteria:

8.2.1 Customer Premises Requirements

Where the customer-provided communications system is connected, the customer-provided communications systems must comply with the following criteria:

1. To prevent excessive noise and crosstalk in the power of the signal at the central office must not exceed 12 db below one milliwatt when averaged over any three-second interval. To permit each customer, independent of distance from the central office, to supply signal power that approximates the 12 db below one milliwatt limit at the central office, the power of the signal which may be applied by the customer-provided equipment located on the customer's location, but in no case shall it exceed one milliwatt.

2. To protect other services the signal that is applied by the customer-provided equipment located on the customer's premises must meet the following limits:

   a. The power in the band from 3,995 Hertz to 4,005 Hertz shall be at least 18 db below the power of the signal as specified in 8.2.1 (1).

   b. The power in the band from 4,000 Hertz to 10,000 Hertz shall not exceed 16 db below one milliwatt.

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c. The power in the band from 10,000 Hertz to 25,000 Hertz shall not exceed 24 db below one milliwatt.

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8 CONNECTIONS WITH CERTAIN FACILITIES AND / OR EQUIPMENT OF OTHERS (Cont'd)

8.2 Network Protection Criteria (Cont'd)

8.2.1 Customer Premises Requirements (Cont'd)

2. (Cont'd)

d. The power in the band from 25,000 Hertz to 40,000 Hertz shall not exceed 24 db below one milliwatt.

e. The power in the band above 40,000 Hertz shall not exceed 50 db below one milliwatt.

3. To prevent the interruption or disconnection of a call, or interference with network control signaling, the signal applied by the customer-provided equipment located on the customer's premises at no time may have energy solely in the 2450 to 2750 Hertz band. If there is signal power in the 2450 to 2750 band, it must not exceed that power present at the same time in the 800 to 2450 Hertz band.

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8 CONNECTIONS WITH CERTAIN FACILITIES AND / OR EQUIPMENT OF OTHERS (Cont'd)

8.2 Network Protection Criteria (Cont'd)

8.2.2 Network Control Signaling Output

Where the customer-provided communications system is connected, the customer-provided communications systems must comply with the following criteria:

4. To prevent excessive noise and cross-talk in the network the power of the signal that is applied by the customer-provided equipment located on the customer premises be limited so that the signal power at the output of the network control signaling unit (i.e., at the input of the Company line) does not exceed 9 db below one milliwatt when averaged over any three-second interval.

5. To protect other services the signal that is applied by the customer-provided equipment located on the customer's premises must meet the following limits at the output of the network control signaling unit (i.e., at the input to the Company line):

   a. The power in the band from 3,995 Hertz to 4,000 Hertz shall be at least 18 db below the power of the signal as specified above in 8.2.2 (1).

   b. The power in the band from 4,000 Hertz to 10,000 Hertz shall not exceed 16 db below one milliwatt.

   c. The power in the band from 10,000 Hertz to 25,000 Hertz shall not exceed 24 db below one milliwatt.

   d. The power in the band from 25,000 Hertz to 40,000 Hertz shall not exceed 36 db below one milliwatt.

   e. The power in the band above 40,000 Hertz shall not exceed 50 db below one milliwatt.

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8 CONNECTIONS WITH CERTAIN FACILITIES AND / OR EQUIPMENT OF OTHERS (Cont'd)

8.2 Network Protection Criteria (Cont'd)

8.2.2 Network Control Signaling Output (Cont'd)

6. To prevent the interruption or disconnection of a call, the signal applied by the customer-provided equipment located on the customer's premises must be limited so that the signal at the input to the Company line shall at not time have energy solely in the 2450 to 2750 Hertz band. If there is signal power in the 2450 to 2750 band, it must not exceed that power present at the same time in the 800 to 2450 Hertz band.

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8 CONNECTIONS WITH CERTAIN FACILITIES AND / OR EQUIPMENT OF OTHERS (Cont'd)

8.3 Customer-Provided Communications Systems

Customer-provided systems may be connected, at a service point of the customer, on a voice grade basis with telecommunications service furnished by the Company, through customer-provided equipment which affects such connections externally to the Company by means of physical connection for transmitting and/or receiving. The customer-provided system shall comply with the minimum network protection criteria contained in Section 8.2

8.4 Entrance Facilities

All connections of entrance facilities to customer-provided communications systems shall be made through connecting arrangements approved by the Company. Customer, by use of its own equipment, but only within the normal transmission characteristics of the grade of channel ordered, may not create additional channels from the channels provided for entrance facilities. The charges for entrance facilities and the connecting arrangements will be based on cost as specified in the Tariffs of the Company.

8.5 Connection of Customer-Provided Communications Systems with Instruments Furnished by the Company

The Company does not provide instruments solely for use on customer-provided communications systems.

8.6 Maintenance Service Charge

The customer shall be responsible for the payment of the charges indicated in Section 3 "Maintenance of Service Charge," for visits by the Company to the customer's premises where a service difficulty or trouble report results from customer-provided equipment or facilities.

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9. RESERVED FOR FUTURE USE

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10. RESERVED FOR FUTURE USE

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SECTION 11 – Reserved for Future Use

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12. ISDN / PRI

12.1 Description of Service

(C)

1. Integrated Services Digital Network (ISDN) – Primary Rate Interface (PRI) is a central office based service arrangement that is an alternative for individual access services, such as Direct Inward Dialing (DID), Direct Outward Dialing (DOD), 800 / 877 / 888 Services, Wide Area Telecommunications Services, and local business trunks.

2. ISDN-PRI is provisioned on a clear channel 1.544 megabit per second (Mbps) facility and uses the ISDN architecture of 23 "B" channels and one "D" channel or 24 "B" channels to provide the customer with the capabilities of simultaneous access, transmission and switching of voice, data and imaging services via channelized transport.

3. ISDN-PRI provides the capability to transport customer information in the form of circuit-switched voice or data up to 64 Kbps over any "B" channel. One "D" channel can control up to 20 PRI trunks. In these cases, a single "D" channel in one ISDN-PRI trunk handles all signaling and control functions of the other trunks in the arrangement, which allows supplemental trunks to consist of 24 "B" channels.

4. Clear Channel Capability allows the customer to transport 64 Kbps over the PRI channels with no constraint on the quantity or sequence of bits using the "Bipolar with Eight Zero Substitution" method of providing bit sequence independence. This feature is available without charge if ordered at the same time as the order for ISDN-PRI access is placed.

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12. ISDN / PRI

12.1 Description of Service

ISDN PRI service provides a method of access to the telephone network called Primary Rate Interface (PRI). Primary Rate Interface is an ISDN based, DS1 access link to the telecommunications network and provides integration of multiple voice and date transmission channels on the same line. The basic channel structure for PRI is twenty three (23) 64 Kbps bearer channels (B channels) and one (1) 64 Kbps data channel (D channel). These B channels may be used to connect the Customer's CPE to the Public Circuit Switched Network (e.g. outward, inward and two-way trunks, and WATS/800 Service access lines).

ISDN PRI service is a service for the transmission of digital signals only, Clear Channel Capability and Extended Superframe Format are inherent to the service. Customer Premise Equipment (CPE) that is compatible with the ISDN PRI service interface is the responsibility of the user for provisioning. The Company shall not be responsible if changes in any of the equipment, operations or procedures of the Company utilized in the provision of ISDN PRI service render any facilities provided by the Customer obsolete or require modification or alteration of such equipment or system or other-wise affect its use or performance. Digital transmission rates at speeds less than those indicated may be accomplished as a function of the particular CPE furnished by the user. Suspension of service is not allowed. Individual Case Basis pricing will be available for on-network Customers or for Customer agreeing to term plans. Busy line verification and Emergency Interrupt service is not available for ISDN PRI services.

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12. ISDN / PRI (Cont'd)

12.2 Regulations

1. ISDN services include a single directory number listing. Additional listings are available pursuant to terms of this tariff.

2. **(D)**

3. **(D)**

4. Customer Provided Equipment (CPE) must be NI-2 compliant. Any CPE that requires custom switch features not supported in the NI-2 specification may be supported as an exception and priced on an individual case basis. Custom ISDN features based in specific switch types may be provided on individual case basis. **(C)** | **(C)**

5. **(D)**

6. Outside loop modifications to accommodate ISDN services (removal of load coils, loop extension installation, etc.) may require longer installation time than for other services.

7. Other services can be ordered with ISDN pursuant to other sections of this tariff (Custom calling features, CLASS, etc.) unless an operation conflict exists. In the event that such a conflict exists, the Company will notify the customer accordingly.

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12. ISDN / PRI (Cont'd)

12.2 Regulations (Cont'd)

8. Suspension of service as shown in Section 2.5.9 of this Tariff will not apply to ISDN services.

9. All rules and regulations shown elsewhere in this tariff will apply to ISDN services. In the event that a conflict exists, regulations in this section will supercede the regulation in conflict.

10. Due to the complexity of ISDN installation, standard installation intervals do not apply.

11. **(D)**

(N)

12. All PRI services are offered on a 12-month minimum contract.

13. Calling Number Identification is a standard feature available at no extra charge.

14. This Tariff provides for PRI switching capabilities only and additional services must be subscribed to under separate sections of this Tariff.

15. PRI service is provisioned without telephone numbers. Telephone numbers allow for direct inward dialing capability and are provided for pursuant this Tariff.

16. Services quoted herein do not included taxes or surcharges including applicable interstate services provided for under applicable FCC tariffs.

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12. ISDN / PRI (Cont'd)

12.2 Regulations (Cont'd)

(N)

4. When a customer's serving office is not suitably equipped and the customer chooses to subscribe to ISDN-PRI Service from another Telephone Company designated ISDN-PRI central office, the PRI Access and PRI Facility charges will apply in addition to the DS1 special transport and DS1 transport termination, as specified in the Company Intrastate Access Tariff.

5. This Tariff provides for PRI switching capabilities only and additional services must be subscribed to under separate sections of this Tariff. Each ISDN-PRI trunk group is provided with one telephone number. Additional numbers may be purchased at the rates specified in Section 5.6.2(1).

6. This tariff does not provide for the transmission of packet data on the "B" or "D" channels, but can be provided on an individual case basis.

7. All PRI services are offered on a 12-month minimum contract.

8. Customers subscribing to a 24 or 36-month commitment will be permitted a waiver of non-recurring fees shown in 12.4 of this tariff.

(N)

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12. ISDN / PRI (Cont'd)

12.2 Regulations (Cont'd)

(N)

PRI Features

The following B-channel features are offered to the customer, at no additional charge.

1. Calling Number Identification is a standard feature available at no extra charge.

2. Clear Channel Capability allows the customer to transport 64 Kbps over the PRI channels with no constraint on the quantity or sequence of bits using the "Bipolar with Eight Zero Substitution" method of providing bit sequence independence. This feature is available without charge if ordered at the same time as the order for ISDN-PRI access is placed.

3. Additional capabilities are available on a case-by-case basis as requested by the subscriber.

4. Call-by-Call Service Selection provides an option to the dedicated channel configuration by allowing channels to be configured to access multiple services on a per call basis. With this feature, separate facilities are not required for individual services, such as DID, DOD, WATS, 800/877/888 services, and local switched access lines.

(N)

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12. ISDN / PRI (Cont'd)

12.3 Service Components

(C)

1. ISDN-PRI Facility
   The ISDN-PRI facility applies for each PRI connection between the Customer's premises and serving wire center. In the event the customer's serving wire center is not ISDN capable, additional transport charges between the serving wire center and the Company-designated ISDN serving-office apply in addition to the ISDN-PRI Facility charge.

2. ISDN-PRI Access
   The ISDN-PRI Access provides the switch termination for the ISDN-PRI Facility. A PRI Access is required to terminate to an ISDN-PRI serving central office. ISDN-PRI Access typically provides twenty-three (23) individual "B" channels and one (1) "D" channel. The customer may choose to have up to 23 "B" channels activated.

3. Caller Name Delivery
   The Caller Name Delivery charge will apply when Caller Name service is requested for the PRI-ISDN service.

4. DID / Telephone Numbers
   PRI services do not include direct inward dialing / telephone numbers. A minimum of one block is required for all PRI services.

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12. ISDN / PRI (Cont'd)

12.4 Rates [1]

(N)

The following monthly rates and non-recurring charges apply to ISDN services and are in addition to the rates and charges applicable to the associated service, equipment and facilities.

The Company reserves the right to provide rates under special pricing reflective of term commitments and bundle arrangements.

		Monthly Rate	Nonrecurring Charge
1.	ISDN-PRI Facility	$ 180.00	incl. w/ PRI Access
2.	ISDN-PRI Access	$ 385.00	$ 480.00
3.	Caller Name Delivery	$ 0.00	[2]
4.	PRI-DID / Numbers - per group of 5 numbers	$ 3.40	[2]

.

[1] Individual Case Basis pricing will be available for Customers who purchase PRI in combination with other services or who agree to term plans.

[2] Nonrecurring charge waived when ordered at the time of initial establishment of PRI service. Applicable service orders provided for in this Tariff apply for services added following establishment of PRI service.

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12. ISDN / PRI (Cont'd)

12.4 Rates (continued)

Primary Rate Interface (PRI) (23B+D) **(M)(T)**

(N)

		Monthly Rate	Nonrecurring Charge
1.	ISDN-PRI Facility	$ 180.00	$200.00
2.	ISDN-PRI Access		
	12-Month Term	$430.00	$ 500.00
	24-Month Term	$405.00	n/a
	36-Month Term	$385.00	n/a

(N)

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SECTION 13 - PUBLIC TELEPHONE SERVICE

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13. PUBLIC TELEPHONE SERVICE

The Company provides Access Line Service for the provision of Public Telephone Service to Payphone Services Providers ("PSPs") including the non-regulated operations of the Company.

13.1 General

1. Access Line Service is provided for use with PSP provided coin or non-coin operated Public Telephones.

2. Third number and collect calls to Access Line Service for PSP Public Telephones are not allowed.

3. The operator cannot perform coin collecting functions.

4. The multi-line business subscriber line charge, found in the interstate access tariff, is applicable to all Public Telephone access lines.

5. Access Line Service is provided on a flat-rate basis.

6. PSP Public Telephones must be connected to the Company network in compliance with Part 68 of FCC Rules and Regulations.

7. Access Line Service is provided subject to the condition that all applicable regulations in this Tariff will be adhered to.

8. Access Line Service is provided for use by the subscriber but may be used by others when so authorized by the subscriber, provided that all such usage is subject to the provisions of this Tariff.

9. Access Line Service is not subject to concessions.

10. Access Line Service may not be suspended at a reduced rate.

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13. PUBLIC TELEPHONE SERVICE (Cont'd)

13.1 General (Cont'd)

11. Access Line Service for PSP Public Telephones cannot be included on accounts containing other classes of service. A separate account is required for this offering at each location.

12. The Company is not responsible for refunds of coins deposited in PSP Public Telephones.

13. PSP Public Telephones may not be attached to other types of access lines.

14. The subscriber to Access Line Service will be responsible for any and all toll charges billed to the subscriber's account.

15. PSPs shall post on or near the Public Telephone the name and phone number of the owner of the instrument.

16. PSPs shall post on or near the Public Telephone the operating instructions for the instrument.

17. PSPs shall provide and post on or near the instrument a cost-free method for reporting complaints and obtaining refunds.

18. PSPs that accept coins shall accept coins of various denominations and shall be capable of returning unused coins.

19. PSPs shall not charge for calls not completed.

20. PSPs shall provide access to 911 Emergency Service (where available) free and without the use of a coin.

21. PSP instruments shall be FCC registered, hearing aid compatible, meet federal requirements for size of digits on the instrument, and the use of letterless keypads is prohibited.

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13. PUBLIC TELEPHONE SERVICE (Cont'd)

13.1 General (Cont'd)

22. PSP Public Telephones shall be mounted in accordance with federal height regulations for disabled persons.

23. PSPs that provide access to long-distance service shall offer access to all certified long-distance carriers through 1-700, 1-800, 1-950, or 101XXX dialing.

24. PSPs shall offer toll-free access to 800/888 numbers.

25. PSP Public Telephones shall not be connected behind a PBX.

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13. PUBLIC TELEPHONE SERVICE (Cont'd)

13.2 Service Options

At the request of the subscriber, certain options may be added to the access line for Public Telephone Service and will be billed at the approved tariff rate. All options must be compatible with the hardware and software in use by the existing Telephone Company switching equipment.

13.2.1 Coin Supervision Additive Service

The Company will provide Coin Supervision Additive Service to PSPs who order Access Line Service for the provision of Public Telephone Service and where the Public Telephone equipment connected to the Access Line Service requires central office coin supervision capability.

Coin Supervision Additive Service provides the capability of central office line equipment to pass signals and/or tones from the Access line Service to a trunk terminating at the PSPs operator service provider. These signals enable an operator service provider to recognize coin deposits and return coins to the Public Telephone user. Coin Supervision Additive Service also permits a suitable equipped operator service provider to automatically ring back the originating access line upon completion of a call.

This option requires a special central office line card that differs from the standard access line card and will be provided where facilities exist.

13.2.2 Public Telephone Screening/Blocking

Screening/Blocking for Public Telephone access lines includes Company provided services necessary to coordinate with operator connections or block subscribers from making specific types of calls. This service includes software translations done at the Company's facilities and also includes coordination between the Company and connecting Company databases.

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MAY 17 1999

Issued By: Paul R. Gearheart
Paul R. Gearheart, General Manager

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SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

13. PUBLIC TELEPHONE SERVICE (Cont'd)

13.3 Rates and Charges (1) (2)

		Monthly Rate
1.	Public Telephone Access Line, per Access Line	Applicable Business Access Line Rate
2.	Coin Supervision Additive Service	$1.21

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SECTION 14 - OPTIONAL CALLING PLANS

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14. OPTIONAL CALLING PLANS

14.1 Application of Tariff

This tariff applies to optional calling plans ("OCPs") presently available to subscribers of the Coalfields Telephone Company or as may be modified or added to at a future date.

14.2 Description of Service

Optional Calling Plans are specifically designed toll plans applicable to Intra-state subscriber dialed station–to-station sent paid toll messages placed from the Optional Calling Plan Telephone during the service period to stations in the prescribed terminating exchange, exchanges or area. All other Toll messages will be billed as regular toll messages.

14.3 Concurrence

1. Effective with this filing, the Company will cease its concurrence with Bell South's Tariff for such services and will instead file its own plans in this Tariff.

2. The Floyd County Community Calling Plan, described in Section 14.4 herein, reflects the only OCP offered by the Company through its concurrence with BellSouth prior to revoking that concurrence.

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14. OPTIONAL CALLING PLANS (Cont'd)

14.4 Floyd County Community Calling Plan

14.4.1 Description of Service

1. One-Way Measured Extended Community Calling

   One-Way Measured Extended Community Calling, during the hours indicated, is furnished only on Dial Station-to-Station calls originating one-way outward from the Optional Calling Plan subscriber's telephone to telephones in the presubscribed terminating exchange or area.

2. Two-Way Measured Extended Community Calling

   Two-Way Measured Extended Community Calling, all hours, is furnished only on the following:

   i. Dial Station-to-Station calls originating one-way outward from the Optional Calling Plan subscriber's telephone to telephones in the presubscribed terminating exchange or area; and

   ii. All Dial Station-to-Station calls in the reverse direction originated by any telephone in the terminating exchange, exchanges or area, and completed as an outgoing call to the telephone of the subscriber to the plan.

3. After Hours is defined as the period from 5 p.m. up to, but not including 8 a.m. weekdays and from 8 a.m. up to but not including 5 p.m. Saturday and Sunday.

4. All hours is defined as 24 hours per day, 7 days per week.

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14. OPTIONAL CALLING PLANS (Cont'd)

14.4 Floyd County Community Calling Plan (Cont'd)

14.4.2 Limitation of Service

1. Service is subject to availability of facilities and/or billing capabilities as determined by the Company.

2. Only one Extended Community Calling Plan can be provided by this Company in an exchange.

3. Two-way measured Extended Community Calling is furnished upon condition that the subscriber contracts for an adequate number of central office lines to permit the use of this service without injurious effects upon it or any other service rendered by the Company. The Company may terminate or refuse to furnish such service to any applicant, without incurring any liability, if the use of the service would interfere with or impair Long Distance Message telecommunications Service or any other service rendered by the Company.

4. A customer may not subscribe to both a two-way plan and a one-way plan to the same terminating exchange during the same billing month.

5. Plan usage is calculated in whole minutes. Fractional minutes are rounded up to the nearest whole minute. Minimum call usage is one minute.

6. The originating time of the call determines whether a call is included in the subscriber's optional calling plan.

7. Individual usage data is not provided.

8. A customer cannot subscribe to more than one optional plan from the Company that covers the same time period and geographical area.

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14. OPTIONAL CALLING PLANS (Cont'd)

14.4 Floyd County Community Calling Plan (Cont'd)

14.4.3 One-Way Measured Service Rates and Exchanges

From Exchanges	To Exchanges
Harold	All Floyd County Exchanges
Grethel	All Floyd County Exchanges
Wheelwright	Harold, Grethel

Service	Monthly Rate / First Hour	All Hours Each Add'l 1/10 Hour	After Hours Each Add'l 1/10 Hour
Business	$ 7.50	$ 0.75	$ 0.75
Residence	$ 7.50	$ 0.75	$ 0.46

14.4.4 Two-Way Measured Service Rates and Exchanges

From Exchanges	Charge to Exchanges
All Floyd County Exchanges	Harold, Grethel
Harold, Grethel	Wheelwright

Service	Monthly Rate / First Hour	All Hours Each Add'l 1/10 Hour	After Hours Each Add'l 1/10 Hour
Business	$ 7.50	$ 0.85	$ 0.85
Residence	$ 7.50	$ 0.85	$ 0.46

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14. OPTIONAL CALLING PLANS (Cont'd)

14.5 Area Calling Service ("ACS")

14.5.1 Description of Service

1. Area Calling Service ("ACS") is an optional service that provides alternate billing for customer dialed station-to-station calls to locations outside the customer's local calling area but within the same LATA.

2. This service is offered on a per line basis to Company subscribers between exchanges specified in Section 14.5.3.

3. Customers subscribing to ACS Plan A receive one hundred (100) **(I)** minutes of toll-free calling for the ACS additive and a reduced per minute rate beyond the 100 **(I)** minute allowance.

4. Customers subscribing to ACS Plan B will receive two hundred (200) **(I)** minutes of toll-free calling for the ACS additive and a reduced per minute rate beyond the 200 **(I)** minute allowance.

14.5.2 Limitation of Service

1. ACS is offered in the specified exchanges subject to the availability of facilities and billing capabilities.

2. ACS is available to all business and residence customers except as specified herein. Customers who subscribe to Public Telephone Access Service or Foreign Exchange Service may not subscribe to this service.

3. ACS is on a per line basis and no aggregation between lines or customers is permitted.

4. Plan usage is calculated in whole minutes. Fractional minutes are rounded up to the nearest whole minute. Minimum call usage is one minute.

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14. OPTIONAL CALLING PLANS (Cont'd)

14.5 Area Calling Service ("ACS") (Cont'd)

14.5.2 Limitation of Service (Cont'd)

5. Appropriate Service Charges apply as specified in this Tariff.
6. The rates for ACS are in addition to rates for exchange service.
7. The rate is assessed on a per line basis.
8. A customer cannot subscribe to more than one optional plan from the Company that covers the same time period and geographical area.

14.5.3 ACS Calling Area

	Designated Calling Area
Grethel	Allen, Martin, McDowell, Prestonburg, Wayland, Wheelwright, Paintsville, Elkhorn, Fedscreek, Virgie
Harold	Allen, Martin, McDowell, Prestonburg, Wayland, Wheelwright, Paintsville, Elkhorn, Fedscreek, Virgie
Wheelwright	Grethel, Harold, Paintsville, Elkhorn, Fedscreek, Pikeville, Virgie

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14. OPTIONAL CALLING PLANS (Cont'd)

14.5 Area Calling Service ("ACS") (Cont'd)

14.5.4 ACS Service Rates

Plan A

		Residence		Business	
Grethel					
- First 100 minutes	(I)	$5.00	(I)	$7.95	(R)
- Additional Usage		$0.07/min	(R)	$0.085/min	(R)
Harold					
- First 100 minutes	(I)	$5.00	(I)	$7.95	(R)
- Additional Usage		$0.07/min	(R)	$0.085/min	(R)
Wheelwright					
- First 10 minutes	(I)	$5.00	(I)	$7.95	(R)
- Additional Usage		$0.07/min	(R)	$0.085/min	(R)

Plan B

		Residence		Business	
Grethel					
- First 200 minutes	(I)	$9.00		$14.95	(R)
- Additional Usage		$0.07/min	(R)	$0.085/min	(R)
Harold					
- First 200 minutes	(I)	$9.00		$14.95	(R)
- Additional Usage		$0.07/min	(R)	$0.085/min	(R)
Wheelwright					
- First 200 minutes	(I)	$9.00		$14.95	(R)
- Additional Usage		$0.07/min	(R)	$0.085/min	(R)

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15 PRIVATE LINE SERVICE

The Company, except as specifically stated herein assents to, adopts, and concurs in the rates, rules, and regulations governing intraLATA Private Line Service as filed by Duo County Telephone in its PSC KY Tariff No. 2B. The Company concurs in this tariff as it now exists, or as may be revised, added to, or supplemented by superceding sheets or issues, for Private Line Service furnished by the issuing utility and concurring utility (including such service as is also participated in by one or more utilities) and hereby makes itself a party thereof. This concurrence is for intercompany circuits only.

The Company reserves the right to cancel and make void this statement of concurrence at any such time as it appears that such cancellation is in the Company's best interest.

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SECTION 16 - FOREIGN EXCHANGE (FX) SERVICES

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16. FOREIGN EXCHANGE (FX) SERVICES

16.1 Definition

Foreign exchange service is exchange service furnished to a customer from an exchange other than the one from which he would normally be served.

16.2 Regulations

1. Foreign exchange service is not in accord with the general plan of furnishing telephone service and such service is furnished only under special conditions where warranted by the circumstances involved and is subject to facility availability.

2. The service is furnished in connection with individual line main station or private branch exchange service only.

3. The service is furnished subject to the same conditions and restrictions regarding the use of the service by users other than the customer and customer-authorized representatives that apply in connection with other classes of service.

4. Requests for foreign exchange service must be placed with the company serving the exchange from which the customer would normally receive service.

5. Subscribers to Foreign Exchange Service must have service from the exchange from which they would be normally served.

6. Other services, equipment or facilities used in connection with Foreign Exchange Service, except as otherwise indicated in this Tariff, are furnished subject to the rates and regulations applying in the foreign exchange from which the subscriber is served.

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16. FOREIGN EXCHANGE (FX) SERVICES (Cont'd)

16.2 Regulations (Cont'd)

7. When the foreign exchange from which service is requested has more than one exchange and/or central office in its Local Calling Area, the Company shall determine from which of the exchanges and central offices service will be furnished. If an applicant wished operation from a different central office and facilities are available in that office, foreign central office or foreign exchange mileage charges will apply for the channel required between the principal central office and the central office from which the applicant wishes to be served. When two or more companies are involved in furnishing the service, such determination may be made only with the consent of the Company that operates the exchange from which the service will be furnished.

16.3 Rate Application

1. The rate for Foreign Exchange Service is the installation and monthly rate for Exchange Access (below) plus mileage and installation charges.

2. Interexchange Channel - Each exchange has a Rate Center. Charges are based on the airline distance between Rate Centers.

3. Interoffice Channel - When Foreign Exchange Service is provided to or from a Wire Center that is not the primary Wire Center, interoffice mileage charges apply. Charges are based on the airline distance between the primary Wire Center and the Wire Center of the serving central office.

4. The local service area of and long distance rates to and from main stations or PBX systems connected for Foreign Exchange Service are the same as regularly apply to stations located in the foreign exchange area.

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16. FOREIGN EXCHANGE (FX) SERVICES (Cont'd)

16.3 Rate Applications (Cont'd)

5. Foreign Exchange Service may be furnished involving two areas of the Company or involving an area of the Company and an area of a connecting company when the connecting company is willing to concur in arrangements for furnishing such service as described in this Tariff. In those cases where a portion of the service is furnished by a connecting company the rates and regulations of the connecting company apply to the part of the exchange service it furnishes. Where the connecting company furnishes a portion of the inter-exchange facilities one of the following will apply:

   i. If the connecting company concurs in the interexchange rates and regulations of this Company, the mileage measurement and mileage charges will be as specified in this section.

   ii. If the connecting company does not concur with this tariff, the connecting company will apply its tariff mileage charges to the point of connection with facilities of this Company. The portion of the facilities furnished by this Company will be at the rates and mileage measurements specified in this section of the same point of connection, the total charges being the sum of the charges of each company.

6. Miscellaneous service, equipment and facilities used in connection with foreign exchange service are furnished subject to the rates and regulations applying in the foreign exchange from which the customer is served. This also includes service connection, move and change charges.

7. Foreign Exchange service is provided over existing distribution plant. Connection with the foreign exchange will be facilitated by a route from central office to central office. The Company will not provide or permit provision of foreign exchange service by the extension of distribution plant across exchange boundaries.

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16. FOREIGN EXCHANGE (FX) SERVICES (Cont'd)

16.3 Rate Applications (Cont'd)

8. In accordance with PSC Order dated 02/21/81, Administrative Case 218, the Company will no longer provide or permit Foreign Exchange Service by extension of local exchange facilities "cross-boundary." Customers who presently have Foreign Exchange service under these arrangements are "grandfathered" only at their existing premise. The Company will deny re-establishing this form of Foreign Exchange if the customer discontinues services, or relocated service to another premise. "Grandfathered" Foreign Exchange customers will be charged Foreign Exchange mileage from the customer's location to the point of connection with the serving company.

9. All Foreign Exchange Service whether terminating in the Company's territory or served solely within its boundaries will require a termination agreement for a period not to exceed six months.

10. Installation charges for Foreign Exchange service are in addition to service charges in Section 3.

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16. FOREIGN EXCHANGE (FX) SERVICES (Cont'd)

16.4 Rates and Charges

16.4.1 Mileage Charges

When an applicant located in an area normally served by the Company requests local exchange service through an exchange served by another company, a charge will apply between the territory boundary of the two exchanges to this Company's central office. In addition, applicable local service rate at this Company's central office also apply.

All charges made by the other Company for the use of its line and facilities, plus $6.00 per quarter mile measured by airline mile or a fraction thereof, will apply in addition to other charges described elsewhere in this tariff.

16.4.2 Type 2045

		Installation Charge	Monthly Charge
1.	Interexchange Channel including the channel terminals (served by the company), per channel		
	a. First mile	$480.00	$55.00
	b. Each additional mile or fraction thereof	$ 0.00	$ 3.20
2.	Interoffice channel including the channel terminals, per channel		
	a. First ¼ mile		$14.50
	b. Each additional ¼ mile or fraction thereof		$0.80
3.	Exchange Access	$30.00	$18.33

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(1) Applicable Service Charges are set forth in Section 3 of this tariff. Service Charges for business access lines will be applicable.

(2) The subscriber is responsible for Directory Assistance service charges equivalent to those billed on business individual line service.

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Section 17 – POLE ATTACHMENTS

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Linda C. Bridwell
Executive Director
Linda C. Bridwell
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SECTION 17 – POLE ATTACHMENTS (cont'd)

17.1 General

1. This section contains regulations and charges applicable to the provision of attachment space for Attachers on poles of the Company.

2. The terms and conditions contained herein apply where the Attacher, as a customer of the Company, desires Pole Attachments on the Poles of the Company.

(N)

3. Communications Between Company and Attachers. Information regarding Company contacts for attachment requests, technical assistance, payment of invoices, pole attachment standards and certificate of compliance may be found on the Company's website at:

   https://mygtv.com/pole-attachments/

(N)

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Linda C. Bridwell
Executive Director
Linda C. Bridwell
EFFECTIVE
8/31/2024
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SECTION 17 – POLE ATTACHMENTS (cont'd)

17.2 Definitions

1. Attacher – a cable television system operator, telecommunications carrier, broadband internet provider, or governmental unit requesting to attach new or upgraded facilities or who is legally attached to a pole owned or controlled by the Company. Attacher does not include a utility with an applicable joint use agreement with the utility that owns or controls the pole to which it is seeking to attach or a person seeking to attach macro cell facilities.
2. Attachment – any attachment by a cable television system operator, telecommunications carrier, broadband internet provider, or governmental unit to a pole owned or controlled by the Company.
3. Make-ready – the modification or replacement of the Company pole, or of the lines or equipment on the Company pole, to accommodate additional facilities on the Company pole.
   (a) Complex Make-ready – any Make-ready that is not Simple Make-ready, such as the replacement of the Company pole; splicing of any communication attachment or relocation of existing wireless attachments, even within the communications space; and any transfers or work relating to the attachment of wireless facilities.
   (b) Simple Make-ready – Make-ready in which existing attachments in the communications space of a pole could be rearranged without any reasonable expectation of a service outage or facility damage and does not require splicing of any existing communication attachment or relocation of an existing wireless attachment.
4. Poles – All references to "poles" of the Company shall mean poles which are either solely owned by the Company, are jointly owned by the Company and another, or are owned by another who has granted the Company exclusive use and control of space upon its poles.
5. Pole Attachment – This term means any attachment by an Attacher firm to a pole owned or controlled by the Company.
6. Joint User – All references herein to "joint user" shall mean a utility company or municipality which, together with the Company, jointly provides poles for common use in the provision of service of the respective entities, and shall also include a utility company or municipality which, together with the Company, owns a percentage of a pole, or which owns a pole upon which the Company has obtained exclusive use and control of specified space.

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Executive Director
Linda C. Bridwell
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SECTION 17 – POLE ATTACHMENTS (cont'd)

17.2 Definitions (cont'd)

7. Red Tagged Pole – a pole that the Company owns or controls the pole that:
   i) Is designated for replacement based on the pole's non-compliance with an applicable safety standard;
   ii) Is designated for replacement within two (2) years of the date of its actual replacement for any reason unrelated to a new Attacher's request for attachment; or
   iii) Would have needed to be replaced at the time of replacement even if the new attachment were not made.

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SECTION 17 – POLE ATTACHMENTS (cont'd)

17.3 Scope

1. Subject to the terms and conditions contained in this tariff, the Company will provide Attacher pole attachments and permit an Attacher, for the purpose of furnishing Attacher service, to install its equipment upon the Company's poles.

2. The Attacher shall secure from the proper franchising authority, a franchise to erect and maintain its equipment within public streets, highways and other thoroughfare, provided such franchising authority exists and shall secure any and all consents, permits, licenses, easements or rights–of–way that may be legally required for its operation hereunder. The Attacher shall additionally provide to the Company a map depicting the franchised area in which pole attachments may be applied for by the Attacher.

3. The Attacher shall assist in, and bear the expense of securing any additional consents, permits, or licenses that may be required by the Company because of Attacher pole attachments.

4. The franchises, consents, permits, licenses, easements and rights–of–way of the Company are for its own facilities and the provision of its other services. No rights in such franchises, consents, permits, licenses, easements or rights–of–way are conferred upon any Attacher hereunder.

17.4 Attachment Specifications

The Attacher, at its own cost and expense, shall construct, maintain and replace its attachments on the Company's poles in accordance with (1) such requirements and specifications as the Company shall prescribe and have on file with the Commission, (2) reserved for future use. (3) the requirements and specifications of the National Electrical Safety Code, as currently accepted by the KY Public Service Commission, (4) and Rural Utility Service Specifications and Standards, and (5) in compliance with any rules or orders now in effect or that hereafter may be issued by the Public Service Commission of Kentucky or other authority having jurisdiction. The Attacher shall comply, at its sole risk and expense, with changes and revisions in the above specifications and requirements. **(C)**

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SECTION 17 – POLE ATTACHMENTS (cont'd)

17.5 Rights of Way and Legal Authority

1. Upon application for attachment, the Attacher shall submit evidence satisfactory to the Company of its authority to erect and maintain its equipment within public streets, highways, and other thoroughfares and shall secure any necessary franchise, license, permit, consent, easement or rights–of–way from Federal, State or Municipal authorities or owners of property now or hereafter required to construct and maintain such equipment at the location of facilities of the Company which it desires to use. In the event any such franchise, license, permit, consent, easement or right–of–way is revoked or is thereafter denied to the Attacher for any reason, permission to attach to Company poles so affected shall immediately terminate, the Attacher shall forthwith remove its equipment from Company facilities.

2. Upon notice from the telephone company to the Attacher that the removal or cessation of the use of any pole has been requested or directed by Federal, State, or Municipal authorities, or property owners, permission to attach to such pole shall immediately terminate and the Attacher shall forthwith remove its equipment there from.

17.6 Protection against Claims from Libel and Slander, Copyright and Patent Infringement

The Attacher shall indemnify, protect, and hold harmless the Company from and against any and all claims for libel and slander, copyright, and/or patent infringement arising by reason of attachment of Attacher equipment to Company poles pursuant to this tariff.

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Executive Director
Linda C. Bridwell
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SECTION 17 – POLE ATTACHMENTS (cont'd)

17.7 Limitations

1. No use, however extended, of the Company's poles under this tariff shall create or vest in the Attacher any ownership or property right in said poles. Nothing herein contained shall be construed to compel the Company to maintain any of its facilities for a period longer than that demanded by its other service requirements.

2. The Company reserves to itself, its successors and assigns the right to maintain its poles and to locate and operate its facilities in such manner as will best enable it to fulfill its other public service requirements. The Company shall not be liable to the Attacher for any interruption to the service of the Attacher or for any interference with the operation of the equipment of the Attacher, if such interruptions are beyond the control of the Company.

3. The Company reserves the right to provide pole attachment to more than one Attacher and to make such space available to other entities. This tariff shall not limit the rights and privileges previously granted to others to use any poles covered by this tariff, and the privileges provided by this tariff shall at all times be subject to such previously granted rights.

4. Failure to enforce or insist upon compliance with any of the terms or conditions of this tariff shall not constitute a general waiver or relinquishment of any such terms or conditions, but the same shall be and remain at all times in effect.

5. In order to assure confident coverage of the indemnity and insurance requirements, the Attacher shall not assign, transfer or sublet any rights to make pole attachments hereunder without notification to the Company.

6. The Company may deny access to any pole, duct, conduit, or right-of-way on a nondiscriminatory basis if there is insufficient capacity or for reasons of safety, reliability, or generally applicable engineering purposes.

7. The Company shall not be required to provide access to any pole that is used primarily to support outdoor lighting.

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SECTION 17 – POLE ATTACHMENTS (cont'd)

17.7 Limitations (cont'd)

8. The Company shall not be required to secure any right-of-way, easement, license, franchise, or permit required for the construction or maintenance of attachments or facilities from a third party for or on behalf of a person or entity requesting access pursuant to this administrative regulation to any pole, duct, conduit, or right-of-way owned or controlled by the Company.

9. A request for access to the Company's poles, ducts, conduits or rights-of-way shall be submitted to the Company in writing, either on paper or electronically, as established by this tariff or a special contract between the Company and person requesting access.

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SECTION 17 – POLE ATTACHMENTS (cont'd)

17.8 Indemnities and Insurance

1. The Attacher shall indemnity, protect, and hold harmless the Company and other joint–users of said poles from and against any and all loss, costs, claims, demands, damage and/or expense arising out of any demand, claim, suit or judgment for damages to property and injury to or death of persons, including the officers, agents and employees of the Attacher, the Company and any joint–user, including payment made under any Workmen's Compensation Law or under any plan for employees' disability and death benefits which may arise out of or be caused by the installation, maintenance, presence, use or removal of said equipment or by the proximity of Attacher equipment to the cables, wires, apparatus and appliances of the Company or any joint user, or arising out of any act, omission or negligence or alleged act, omission or negligence of the Attacher or the joint negligence of the Attacher and the Company and /or any joint users. The Company shall not be held harmless merely because of Attacher attachments to its poles.

2. The Attacher shall maintain in full force and effect the following insurance policies or bond in lieu thereof providing an equivalent protection: (1) Workers' Compensation and Occupational Disease covering the Attacher's full liability under the Worker's Compensation Laws of the Commonwealth of Kentucky. This shall include Employer's Liability insurance in the amount of $500,000. (2) Comprehensive General Liability insurance, in the amounts of $1,000,000 Combined Single Limits or $1,000,000 each occurrence, and $1,000,000 aggregate for any accident resulting in bodily injuries to or the death of one or more persons and the consequential damages arising there from together with Property Damage Liability in the amount of $500,000 each occurrence, with an aggregate total limit of $500,000.

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SECTION 17 – POLE ATTACHMENTS (cont'd)

17.8 Indemnities and Insurance (Cont'd)

3. All policies of insurance shall contain written endorsements to the effect that the amount of coverage of the insurance provided thereby will not be reduced or terminated without thirty (30) days written notice first being given to the Company. Certificates of insurance, incorporating the above described endorsement, shall be delivered to a designated officer of the Company and shall be approved by the Company before the Attacher firm is permitted to perform any work authorized pursuant to this tariff. Failure of the Attacher to provide notice of renewals, changes in carrier, or a reduction in or termination of insurance coverage will be just cause for the Company to terminate the Attacher's right to continue its pole attachments. If renewal premiums are not paid by the Attacher prior to said 30–day notice, the Company shall have the right to pay said premiums and be reimbursed by the Attacher upon demand.

4. The Attacher shall promptly notify the Company of all claims and potential claims relating to damage to property or death of persons arising or alleged to have arisen in any manner by or associated with, directly or indirectly, the presence or use of the Attacher's equipment upon any facility of the Company.

5. The Attacher shall exercise special precautions to avoid damage to facilities of the Company on said poles and hereby assumes all responsibility for any and all loss for such damage. The Attacher shall make an immediate report to the telephone company of the occurrence of any such damage and shall reimburse the Company for the expense incurred in making repairs necessitated thereby.

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SECTION 17 – POLE ATTACHMENTS (cont'd)

17.9 Surety

The Attacher shall furnish a bond for each individual Attacher system utilizing pole attachments under this tariff to guarantee the payment of any sum which may become due to the Company for rental and penalty charges pursuant to this tariff, for the benefit of the Attacher or as a result of default or forfeiture by the Attacher. The amount of such bond shall be based upon the following:

(1) For attachments to 500 poles or less, a bond of $5,000 shall be furnished, except as provided in (3) below.

(2) For attachments to poles in excess of 500, further surety in the amount of $5,000 for each additional 500 poles, or any increment thereof, shall be furnished except as provided in (3) below.

(3) After one year following the completion of construction of an individual Attacher system and its placement into operation, the Attacher may request that the required amount of bond be reduced. Upon the Company's receipt of satisfactory evidence that all mechanics, workmen, and material men who furnished services, labor or materials in the construction of such Attacher system, and all taxing authorities, have been paid all amount due them, the Company will reduce the amount of bond required to the following:

(a) For attachments to 500 poles or less, a bond of $2,000 shall be furnished.

(b) For attachments to poles in excess of 500, further surety in the amount of $2,000 for each 500 poles, or any increment thereof, shall be furnished.

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SECTION 17 – POLE ATTACHMENTS (cont'd)

17.10 Payment of Bills

All amounts payable by the Attacher to the Company under the provision of this tariff shall, unless otherwise specified, be payable within thirty (30) days after presentation of bills. Non–payment of any such amount when due shall constitute grounds for termination of the pole attachment usage rights under this tariff.

17.11 Termination of Attachments

1. Unless otherwise permitted pursuant 807 KAR 5:015, Section 6(1)(b), if the Attacher shall fail to comply with any of the provisions of this tariff, including compliance with the specifications previously referred to, the maintenance of required insurance coverage and surety bond requirements, and the timely payment of any amounts due, and shall fail for sixty (60) days after written notice from the Company to correct such non–compliance, the Company, at its option, may terminate the Attacher's right to continue any or all use of poles provided under this tariff and may act to remove the Attacher equipment at the Attacher's sole risk and expense. The Company shall be responsible for its own negligence in the event such action becomes necessary.

2. Upon valid objection being made by or on behalf of any governmental authority properly asserting jurisdiction, the Company may without notice, or, where circumstances permit, upon five (5) days written notice to the Attacher, terminate the provision of pole attachment space as provided in this tariff.

3. The Attacher may at any time remove its equipment attached to any pole or poles of the Company and shall immediately give the Company written notice of such removal.

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SECTION 17 – POLE ATTACHMENTS (cont'd)

17.12 Notices

Any notice required or authorized by this tariff to be given by the Company or the Attacher to the other party shall be deemed to have been fully given when made in writing and deposited in the United States mail, postage prepaid, and addressed to such other party's principal business address last furnished by such party.

17.13 Rental Charges

1. The Attacher shall pay to the Company, annually in advance, the rental charges specified below.
2. From the effective date of the permit for previously unbilled attachments which shall be the date when the Company's facilities are made available for use by the Attacher, to the date of the next annual billing, the annual rental rate shall be payable on a prorated basis with such fractional amount submitted with the application for attachment.

17.14 Penalty Charges

Where pole attachments have been made without receipt of authorization from the Company, a penalty charge of twice the amount of the annual rate, from the date of the last previous physical inventory of pole attachments or inspection required pursuant to the rules of the Kentucky Public Service Commission, whichever is most recent. Additionally, a special "make–ready" charge, equal to twice the amounts that would have been due and applicable if the attachment or usage had been properly authorized, shall apply.

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SECTION 17 – POLE ATTACHMENTS (cont'd)

17.15 Overlashing

1. No less than thirty (30) days prior to a planned overlash, the existing Attacher shall provide advance notice to the Company of its intent to allow overlashing of its Attachments. The Notice shall include at a minimum, the name and address of the proposed overlasher, the specific routes / poles being sought for overlashing, and the equipment / cable that shall be overlashed onto the existing Attacher. The advance notice must also include confirmation that the overlasher has met its insurance requirements under this tariff.
2. Subject to paragraphs 3 and 4 below, the Company shall not require prior approval for an existing Attacher that overlashes its existing wires on a pole; or a third party overlashing of an existing Attachment that is conducted with the permission of an existing Attacher.
3. The Company shall not prevent an attacher from overlashing because another existing Attacher has not fixed a preexisting violation unless failing to fix the preexisting violation would create a capacity, safety, reliability, or engineering issue.
4. If, after receiving advance notice, the Company determines that an overlash would create a capacity, safety, reliability, or engineering issue, it shall provide specific documentation of the issue to the party seeking to overlash within the thirty (30) day advance notice period and the party seeking to overlash shall address any identified issues before continuing with the overlash either by modifying its proposal or by explaining why, in the party's view, a modification is unnecessary.
5. A party that engages in overlashing shall be responsible for its own equipment and shall ensure that it complies with reasonable safety, reliability, and engineering practices.
6. If damage to a pole or other existing attachment results from overlashing or overlashing work causes safety or engineering standard violations, then the overlashing party shall be responsible at its expense for any necessary repairs.

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SECTION 17 – POLE ATTACHMENTS (cont'd)

17.15 Overlashing (cont'd)

7. Notices and Inspections / Correction of Completed Overlashes. An overlashing party shall notify the Company within fifteen (15) days of completion of the overlash on a particular pole.
   (a) The notice shall provide the Company at least ninety (90) days from receipt in which to inspect the overlash.
   (b) The Company shall have fourteen (14) days after completion of its inspection to notify the overlashing party of any damage or code violations to its equipment caused by the overlash.
   (c) If the Company discovers damage or code violations caused by the overlash on equipment belonging to the Company, then the Company shall inform the overlashing party and provide adequate documentation of the damage or code violations.
   (d) At its sole discretion the Company shall either (i) Complete any necessary remedial work and bill the overlashing party for the reasonable costs related to fixing the damage or code violations; or (ii) require the overlashing party to fix the damage or code violations at its expense within fourteen (14) days following notice from the Company.

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SECTION 17 – POLE ATTACHMENTS (cont'd)

17.16 Procedure for New Attachers to Request Pole Attachments. Timelines provided herein are subject to change should conditions outlined in Section 17.20 exist.

1. Application Review

a) All requests for Pole Attachments must be made in writing by the new Attacher and include payment of the per pole Survey Charge provided if applicable. The Company shall review a new Attacher's pole attachment application for completeness before reviewing the application on its merits and shall notify the new Attacher within ten (10) business days after receipt of the new Attacher's pole attachment application if the application is incomplete.

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b) The Company shall not require a new attacher to submit a survey or pole loading analysis as a filing requirement for an application.

c) The Company shall complete a review of an application of 500 poles or less within ten (10) business days after receipt of the application. The Company shall have an additional one (1) business day to complete its review for each additional 500-pole increment in an application.

d) If the Company notifies a new Attacher that its attachment application is not complete, then it shall state all reasons for finding it incomplete, including lack of applicable fees.

e) If the Company rejects an application the rejection shall state the reason for the denial and shall include specific citations to this regulation and the utility's tariff that form the basis of the rejection.

f) If the Company does not respond within the time prescribed in subparagraph c. of this paragraph after receipt of the application, or if the Company rejects the application as incomplete but fails to state any reasons in the Company's response, then the application shall be deemed complete and the time for the Company's next procedural step begins to run.

g) A new Attacher, if it submits an application while a previous application is still under review, may prioritize the order in which the Company shall review the applications. Prioritizing a new application resets the respective review time period of the new attacher's deprioritized applications currently under review over which the new application is being prioritized.

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Material previously appearing on this page now appears on Original Sheet 16.1

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SECTION 17 – POLE ATTACHMENTS (cont'd)

17.16 Procedure for New Attachers to Request Pole Attachments (cont'd)

2. Survey and Application Review on the Merits

a) A new attacher may submit a survey with an application of 500 poles or less, which the Company shall accept if the new attacher used an approved contractor listed on the Company's website and the survey was conducted no longer than thirty (30) days prior to submission. The Company shall conduct the survey for applications exceeding 500 poles. **(C)**

b) The Company shall complete a survey of poles for which access has been requested within forty-five (45) days of receipt of a complete application to attach facilities to its poles for the purpose of determining if the attachments may be made and identifying any Make-ready to be completed to allow for the Attachment. **(C)**

c) The Company shall use commercially reasonable efforts to provide the new and existing Attachers with advance notice of not less than five (5) business days of any field inspection as part of the survey and shall provide the date, time, and location of the inspection, and name of the contractor, if any, performing the inspection. The Company shall allow the new Attacher and any existing Attachers on the affected poles to be present for any field inspection conducted as part of the Company's survey.

Material appearing on this page previously appeared on 1st Revised Sheet No. 16.1.

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SECTION 17 – POLE ATTACHMENTS (cont'd)

17.16 Procedure for New Attachers to Request Pole Attachments (cont'd)

2. Survey and Application Review on the Merits (cont'd)

c) If a new Attacher has conducted a survey pursuant to Section 17.21, or a new Attacher has otherwise conducted and provided a Survey, after giving existing Attachers notice and an opportunity to participate in a manner consistent with notices contained in Section 17.22, the Company may elect to satisfy survey obligations established in this paragraph by notifying affected attachers of the intent to use the survey conducted by the new Attacher and by providing a copy of the survey to the affected attachers within the time period established in Section 17.22.

d) Based on the results of the applicable survey and other relevant information, the Company shall respond to the New Attacher either by granting access or denying access within forty-five (45) days of receipt of a complete application to attach facilities to its poles.

e) The Company's denial of a New Attacher's pole attachment application shall be specific, shall include all relevant evidence and information supporting the denial, and shall explain how the evidence and information relate to a denial of access for reasons of lack of capacity, safety, reliability, or engineering standards.

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SECTION 17 – POLE ATTACHMENTS (cont'd)

17.16 Procedure for New Attachers to Request Pole Attachments (cont'd)

3. Payments

a) Survey Charges. The new Attacher shall be responsible for the costs of surveys made to review the New Attacher's pole attachment application even if the new Attacher decides not to go forward with the attachments.

b) Payment of Make-Ready Estimates. Within fourteen (14) days of providing a response granting access pursuant to Section 17.16(2)(e), the Company shall send a new Attacher whose application for access has been granted a detailed, itemized estimate in writing, on a pole-by-pole basis if requested and reasonably calculable of charges to perform all necessary make-ready.

1) The Company shall provide documentation that is sufficient to determine the basis of all estimated charges, including any projected material, labor, and other related costs that form the basis of the estimate.

2) The Company may withdraw an outstanding estimate of charges to perform make-ready beginning fourteen (14) days after the estimate is presented.

3) A new Attacher may accept a valid estimate and make payment any time after receipt of an estimate, except a new Attacher shall not accept the estimate after the estimate is withdrawn.

(C)

c) Invoices for estimates shall clearly identify the application or project for which payment is requested.

d) Payment for the estimate shall clearly identify the application(s) or project(s) for which payment is made.

(C)

SECTION 17 – POLE ATTACHMENTS (cont'd)

17.17 Make-Ready

Upon receipt of payment for survey costs owed pursuant to the Company's tariff and the estimate specified in Section 17.16 (3) the Company shall, as soon as practical but in no case more than seven (7) days, notify all known entities with existing attachments in writing that could be affected by the make-ready.

1. For make-ready in the communications space, the notice shall:
   - State where and what make-ready will be performed;
   - State a date for completion of make-ready in the communications space that is no later than forty-five (45) days after notification is sent (or up to 105 days in the case of larger orders as established in 17.20.) **(C)**
   - State that any entity with an existing attachment may modify the attachment. Modification shall be consistent with the specified make-ready before the date established for completion;
   - State that, if make-ready is not completed by the completion date established in this paragraph 1, the new Attacher may complete the make-ready, which shall be completed as specified pursuant to this paragraph 1; and
   - State the name, telephone number, and email address of a person to contact for more information about the make-ready procedure.
2. For make-ready above the communications space, the notice shall:
   - State where and what make-ready will be performed;
   - State a date for completion of make-ready that is no later than ninety (90) days after notification is sent (or 135 days in the case of larger orders, as established in Section 17.20.
   - State that any entity with an existing attachment may modify the attachment. Modification shall be consistent with the specified make-ready before the date established for completion;
   - State that the Company may assert its right to up to fifteen (15) additional days to complete make-ready;
   - State that if make-ready is not completed by the completion date established in this paragraph 2 (or, if the Company has asserted its fifteen (15) day right of control, fifteen (15) days later), the new Attacher may complete the make-ready, which shall be completed as specified in this paragraph 2; and
   - State the name, telephone number, and email address of a person to contact for more information about the make-ready procedure.

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SECTION 17 – POLE ATTACHMENTS (cont'd)

17.17 Make-ready (cont'd)

3. Once the Company provides the notices required in paragraphs 1 or 2 of this Section, it shall provide the new Attacher with a copy of the notices and the existing Attachers' contact information and address where the utility sent the notices. The new Attacher shall be responsible for coordinating with existing Attachers to encourage completion of make-ready by the dates established by the Company pursuant paragraph 1 for communications space attachments or paragraph 2 for attachments above the communications space.

4. The Company shall complete its make-ready in the communications space by the same dates established for existing Attachers in paragraph 1 or its make-ready above the communications space by the same dates for existing Attachers in paragraph 2 (or if the Company has asserted its fifteen (15) day right of control, fifteen (15) days later).

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5. An attacher shall, within fifteen (15) business days following completion of all attachments within an application, provide written notice the Company in the manner and form listed on its website per 17.1.3 of this tariff.

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17.18 Final invoice

1. Within a reasonable period, not to exceed 120 days after the Company completes its make-ready, the Company shall provide the new Attacher:
   - A detailed, itemized final invoice of the actual survey charges incurred if the final survey costs for an application differ from any estimate previously paid for the survey work or if no estimate was previously paid; and
   - A detailed, itemized final invoice, on a pole-by-pole basis if requested and reasonably calculable, of the actual make-ready costs to accommodate attachments if the final make-ready costs differ from the estimate provided pursuant to Section 17.16.3(b).
2. To the extent that the final invoice indicates an overpayment of survey charges and / or make-ready costs, such overpayment shall be refunded to the attacher.

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SECTION 17 – POLE ATTACHMENTS (cont'd)

17.19 Limitations on Make Ready Charges

1. The Company shall not charge a new Attacher, as part of any invoice for make-ready, to bring poles, attachments, or third-party or Company equipment into compliance with current published safety, reliability, and pole owner construction standards if the poles, attachments, or third-party or Company equipment were out of compliance because of work performed by a party other than the new Attacher prior to the new attachment.
2. The Company shall not charge a new Attacher, as part of any invoice for make-ready, the cost to replace any Red Tagged pole with a replacement pole of the same type and height.
3. If a Red Tagged pole is replaced with a pole of a different type or height, then the new Attacher shall be responsible, as part of any invoice for make-ready, only for the difference, if any, between the cost for the replacement pole and the cost for a new utility pole of the type and height that the Company would have installed in the same location in the absence of the new Attachment.
4. The make-ready cost, if any, for a pole that is not a red tagged pole to be replaced with a new Pole to accommodate the new Attacher's attachment shall be charged the Company's cost in accordance with the Company's tariff or a special contract regarding pole attachments between the Company and the new Attacher.

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SECTION 17 – POLE ATTACHMENTS (cont'd)

17.20 Deviations from Established Timelines

1. Deviations in Applications Due to Volume of Poles

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a) Timelines provided for in Sections 17.16 will apply for new Attachment requests deemed Routine which is defined as the lesser of 500 poles or zero and .75 percent of the Company's total poles in Kentucky.

b) The Company may, for every full 500-pole increment, add up to fifteen (15) days to the survey period established in 17.16 to larger orders up to the lesser of 3,000 poles or three (3) percent of the Company's poles in Kentucky.

c) The Company may, for every full 500-pole increment, add up to fifteen (15) days to the make-ready periods established in 17.16 to larger orders up to the lesser of 3,000 poles or three (3) percent of the Company's poles in Kentucky.

d) The Company and a new attacher, unless the Company owns or controls fewer than 500 poles, shall negotiate a special contract in good faith the timing of all requests for attachment larger than the lesser of 3,000 poles or three (3) percent of the Company's poles in Kentucky, or upon receipt of three (3) separate applications averaging 1,000 poles or one (1) percent of the utility's poles in Kentucky for any three (3) months over a five (5) month period.

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SECTION 17 – POLE ATTACHMENTS (cont'd)

17.20 Deviations from Established Timelines (cont'd)

1. Deviations in Applications Due to Volume of Poles (cont'd)

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e) The special contract, at a minimum, shall contain:
   a. An agreement for a prepaid account from the new attacher to cover the cost of the request;
   b. Direction from the new attacher regarding make ready work that the utility can complete without further direction from the new attacher including;
   c. The maximum cost per pole;
   d. The total cost for make ready work for each project or line of each project;
   e. The new attacher's prioritization of projects if the new attacher has submitted multiple requests for attachment;
   f. Contact information, including phone numbers and email addresses, for all necessary utility and new attacher personnel;
   g. The cadence, location, and necessary personnel for each project; and
   h. The timing of surveys and make ready.

f) If a special contract identified in paragraph (e) of this subsection cannot be agreed to within fifteen (15) business days from submission of a formal written request to engage from the attacher, the new attacher may file a complaint with the commission, with a copy served contemporaneously to the utility, on which the commission shall rule within twenty (20) business days of filing of the complaint.

g) The Company may treat multiple requests from a single new attacher as one (1) request if the requests are submitted during the same calendar month as one another; and

h) As soon as reasonably practicable, but no less than ninety (90) days before the new attacher expects to submit an application in which the number of requests exceed the lesser of the amounts identified in paragraph a of this subsection, a new attacher shall provide written notice to provide written notice to the Company in the manner and form listed on its website per 17.1.3 of this tariff that the new attacher expects to submit a request.

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SECTION 17 – POLE ATTACHMENTS (cont'd)

17.20 Deviations from Established Timelines (cont'd)

2. Deviations from Make-ready Timeline

a) The Company may deviate from the time limits specified in this section before offering an estimate of charges if the new Attacher failed to satisfy a condition in this tariff.

b) The Company may deviate from the time limits established in this section during performance of make-ready for good and sufficient cause that renders it infeasible for it to complete make-ready within the time limits established in Section 17.20. The Company that so deviates shall immediately notify, in writing, the new Attacher and affected existing Attachers and shall identify the affected poles and include a detailed explanation of the reason for the deviation and a new completion date. The Company shall deviate from the time limits established in this section for a period no longer than necessary to complete make-ready on the affected poles and shall resume make-ready without discrimination once the Company returns to routine operations.

c) An existing Attacher may deviate from the time limits established in this section during performance of complex make-ready for reasons of safety or service interruption that renders it infeasible for the existing Attacher to complete complex make-ready within the time limits established in this section. An existing Attacher that so deviates shall immediately notify, in writing, the new Attacher and other affected existing Attachers and shall identify the affected poles and include a detailed explanation of the basis for the deviation and a new completion date, which shall not extend beyond sixty (60) days from the completion date provided in the notice specified in subsection (4) of this section as sent by the Company (or up to 105 days in the case of larger orders specified in Section 17.20. The existing Attacher shall not deviate from the time limits established in this section for a period for longer than necessary to complete make-ready on the affected poles.

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SECTION 17 – POLE ATTACHMENTS (cont'd)

17.21 Self-help Remedy

1. Surveys. If the Company fails to complete a survey as established in Section 17.16, then a new Attacher may conduct the survey in place of the Company by hiring a contractor to complete a survey, which shall be completed as specified in Section 17.23.
   a) A new Attacher shall use commercially reasonable efforts to provide the Company and existing Attachers with advance notice of not less than five (5) business days of a field inspection as part of any survey the Attacher conducts and shall include the date and time of the survey, a description of the work involved, and the name of the contractor being used by the new Attacher.
   b) A new Attacher shall allow the Company and existing Attachers to be present for any field inspection conducted as part of the new Attacher's survey.

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2. Make-ready. If make-ready is not complete by the applicable date established in Section 17.16, then a new Attacher may conduct the make-ready in place of the Company and existing Attachers by hiring a contractor to complete the make-ready, which shall be completed as specified in Section 17.23. The make-ready shall be performed in compliance with this administrative regulation, the Company's tariff, and the construction standards listed on the Company's website per 17.1.3 of this tariff.

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   a) A new Attacher shall use commercially reasonable efforts to provide the Company and existing Attachers with advance notice of not less than seven (7) days of the impending makeready and shall include the date and time of the make-ready, a description of the work involved, and the name of the contractor being used by the new Attacher
   b) A new Attacher shall allow the affected utility and existing Attachers to be present for any make-ready.

3. The new Attacher shall notify the Company or existing Attacher immediately if make-ready damages the equipment of the Company or an existing Attacher or causes an outage that is reasonably likely to interrupt the service of the Company or existing Attacher.

4. Pole replacements. Self-help shall not be available for pole replacements.

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SECTION 17 – POLE ATTACHMENTS (cont'd)

17.22 One-touch make-ready option. For Attachments involving Simple Make-ready, new Attachers may elect to proceed with the process established in this subsection in lieu of the attachment process established in Section 17.16.

1. Attachment Application. A new Attacher electing the one-touch make-ready process shall elect the one-touch make-ready process in writing in its attachment application and shall identify the simple makeready that it will perform. It is the responsibility of the new Attacher to ensure that its contractor determines if the make-ready requested in an attachment application is simple.

2. Application completeness

   a) The Company shall review the new Attacher's attachment application for completeness before reviewing the application on its merits and shall notify the new Attacher within ten (10) business days after receipt of the new Attachers attachment application whether or not the application is complete.

   b) An attachment application shall be considered complete if the application provides the Company with the information necessary to make an informed decision on the application.

   c) If the Company notifies the new Attacher that an attachment application is not complete, then the Company shall state all reasons for finding the application incomplete.

   d) If the Company fails to notify a new Attacher in writing that an application is incomplete within ten (10) business days of receipt, then the application shall be deemed complete.

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SECTION 17 – POLE ATTACHMENTS (cont'd)

17.22 One-touch Make Ready Option (cont'd)

3. Application review on the merits. The Company shall review on the merits a complete application requesting one-touch make-ready and respond to the new Attacher either granting or denying an application within fifteen (15) days of the Company's receipt of a complete application (or within thirty (30) days in the case of larger orders as established in Section 17.20 or within a time negotiated in good faith for requests equal to or larger than those established in Section 17.20.)
4. If the Company denies the application on its merits, then the Company's decision shall be specific, shall include all relevant evidence and information supporting its decision, and shall explain how the evidence and information relate to a denial of access.
5. Within the fifteen (15) day application review period (or within thirty (30) days in the case of larger orders as established in Section 17.20 or within a time negotiated in good faith for requests equal to or larger than those established in Section 17.20, the Company or an existing Attacher may object to the designation by the new Attacher's contractor that certain make-ready is simple.
6. An objection made pursuant to paragraph 5 shall be specific and in writing, include all relevant evidence and information supporting the objection, be made in good faith, and explain how the evidence and information relate to a determination that the make-ready is not simple.
7. If the Company's or the existing Attacher's objection to the new Attacher's determination that make-ready is Simple complies with paragraph 6, then the make-ready shall be deemed to be complex and the new Attacher shall not proceed with the affected proposed one-touch make-ready.

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SECTION 17 – POLE ATTACHMENTS (cont'd)

17.22 One-touch Make Ready Option (cont'd)

8. Surveys

a) The new Attacher shall be responsible for all surveys required as part of the one-touch make-ready process and shall use a contractor as established in Section 17.23 to complete surveys.

b) The new Attacher shall allow the Company and any existing Attachers on the affected poles to be present for any field inspection conducted as part of the new Attacher's surveys.

c) The new Attacher shall use commercially reasonable efforts to provide the Company and affected existing Attachers with advance notice of not less than five (5) business days of a field inspection as part of any survey and shall provide the date, time, and location of the surveys, and name of the contractor performing the surveys.

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SECTION 17 – POLE ATTACHMENTS (cont'd)

17.22 One-touch Make Ready Option (cont'd)

9. Make-ready. If the new Attacher's attachment application is approved by the pole owner and if the attacher has provided at least fifteen (15) days prior written notice of the make-ready to the affected Company and existing Attachers, the new Attacher may proceed with make-ready. The new Attacher shall use a contractor in the manner established for simple makeready in Section 17.23.

   a) The prior written notice shall include the date and time of the make-ready, a description of the work involved, the name of the contractor being used by the new Attacher, and provide the Company and existing Attachers a reasonable opportunity to be present for any make-ready. The new Attacher shall notify the Company or existing Attacher immediately if makeready damages the equipment of the Company or an existing Attacher or causes an outage that is reasonably likely to interrupt the service of the Company or existing Attacher.

   b) In performing make-ready, if the new Attacher or the Company determines that make-ready classified as simple is complex, then all make-ready on the impacted poles shall be halted and the determining party shall provide immediate notice to the other party of its determination and the impacted poles. All remaining make-ready on the impacted poles shall then be governed by Section 17.16, and the Company shall provide the notices and estimates required by Section 17.16 as soon as reasonably practicable.

10. Post-make-ready timeline. A new Attacher shall notify the Company and existing Attachers within fifteen (15) days after completion of make-ready on a one-touch make ready application.

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SECTION 17 – POLE ATTACHMENTS (cont'd)

17.23 Contractors for Survey and Make-ready

1. Contractors for Self-help Complex and above the communications space Make-ready. The Company shall make available and keep up-to-date a reasonably sufficient list of contractors the Company authorizes to perform Self-help Surveys and Make-ready that is Complex and Self-help Surveys and Make-ready that is above the communications space on the Company's poles. The new Attacher shall use a contractor from this list to perform self-help work that is complex or above the communications space. new and existing Attachers may request the addition to the list of any contractor that meets the minimum qualifications in paragraph 4 and the Company shall not unreasonably withhold its consent.
2. Contractors for Surveys and Simple Make-ready work. The Company may keep up-to-date a reasonably sufficient list of contractors the Company authorizes to perform surveys and simple make-ready. If the Company provides this list, then the new Attacher shall choose a contractor from the list to perform the work. New and existing Attachers may request the addition to the list of any contractor that meets the minimum qualifications in paragraph 4 and the Company shall not unreasonably withhold its consent.
3. Contractors Not Already Approved by the Company
   a) If the Company does not provide a list of approved contractors for Surveys or Simple Makeready or no Company-approved contractor is available within a reasonable time period, then the new Attacher may choose its own qualified contractor that shall meet the requirements in paragraph 4.
   b) If choosing a contractor that is not on the Company-provided list, the new Attacher shall certify to the Company that the Attacher's contractor meets the minimum qualifications established in paragraph 4 upon providing notices required by this tariff.
   c) The Company may disqualify any contractor chosen by the new Attacher that is not on the Company-provided list, but a disqualification shall be based on reasonable safety or reliability concerns related to the contractor's failure to meet any of the minimum qualifications established in paragraph 4 or to meet the Company's publicly available and commercially reasonable safety or reliability standards.
   d) The Company shall provide notice of the Company's objection to the contractor within the notice periods established by the new Attacher in this tariff and in the Company's objection must identify at least one available qualified contractor.

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SECTION 17 – POLE ATTACHMENTS (cont'd)

17.23 Contractors for Survey and Make-ready (cont'd)

4. Contractor minimum qualification requirements. Companies shall ensure that contractors on the Company-provided list, and new Attachers shall ensure that contractors selected pursuant to paragraph 3 meet the minimum requirements established in paragraphs this subsection.

   a. The contractor has agreed to follow published safety and operational guidelines of the Company, if available, but if unavailable, the contractor shall agree to follow National Electrical Safety Code (NESC) guidelines as approved by the Kentucky Public Service Commission.

   b. The contractor has acknowledged that the contractor knows how to read and follow licensed-engineered pole designs for make-ready, if required by the Company.

   c. The contractor has agreed to follow all local, state, and federal laws and regulations including the rules regarding Qualified and Competent Persons under the requirements of the Occupational and Safety Health Administration (OSHA) rules and Rural Utility Service Specifications and Standards.

   d. The contractor has agreed to meet or exceed any uniformly applied and reasonable safety and reliability thresholds established by the Company, if made available.

   e. The contractor shall be adequately insured or shall establish an adequate performance bond for the make-ready the contractor will perform, including work the contractor will perform on facilities owned by existing Attachers.

5. In the event of a dispute over work to be performed by contractors pursuant to this Section, a consulting representative of the Company may make final determinations, on a nondiscriminatory basis, if there is insufficient capacity and for reasons of safety, reliability, and generally applicable engineering purposes.

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SECTION 17 – POLE ATTACHMENTS (cont'd)

17.24 Notice of Changes to Existing Attachers. Unless otherwise established in a joint use agreement or special contract, the Company shall provide an existing Attacher no less than sixty (60) days written notice prior to:

1. Removal of facilities or termination of any service to those facilities if that removal or termination arises out of a rate, term, or condition of the Company's pole attachment tariff or any special contract regarding pole attachments between the Company and the attacher; or
2. Any modification of facilities by the Company other than make-ready noticed pursuant to 17.16, routine maintenance, or modifications in response to emergencies.
3. An existing attacher may request a stay of the action contained in a notice received pursuant to paragraph (1) of this section by filing a motion within fifteen (15) days of the receipt of the first notice provided pursuant to paragraph (1) of this section.

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SECTION 17 – POLE ATTACHMENTS (cont'd)

17.25 Transfer of Attachments to New Poles

1. Unless an applicable tariff or special contract or Section 4 of this administrative regulation establishes a different timeframe, existing Attachers shall transfer their attachments within sixty (60) days of receiving written notice from the Company pole owner.
2. Existing attachers may deviate from the time limit established in paragraph 1 of this subsection for good and sufficient cause that renders it infeasible for the existing Attacher to complete the transfer within the time limit established. An existing Attacher that requires such a deviation shall immediately notify, in writing, the Company and shall identify the affected poles and include a detailed explanation of the reason for the deviation and the date by which the attacher shall complete the transfer. An existing Attacher shall deviate from the time limits established in paragraph 1 of this subsection for a period no longer than is necessary to complete the transfer.
3. If an existing Attacher fails to transfer its attachments within the timeframe established in paragraph 1 of this subsection and the existing Attacher has not notified the Company of good and sufficient cause for extending the time limit pursuant to paragraph 1 of this subsection, the Company pole owner may transfer attachments and the transfer shall be at the existing Attacher's expense.
4. The Company pole owner may transfer an existing Attacher's attachment prior to the expiration of any period established by paragraphs 1 or 2 of this subsection if an expedited transfer is necessary for safety or reliability purposes.

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SECTION 17 – POLE ATTACHMENTS (cont'd)

17.26 Rates

a. Per Pole Per Year	2 Users	$ 5.05
	3 Users	$ 4.55
b. Survey Fee – per pole		$119.00

(C)

Issue Date: January 26, 2023
Effective Date: December 28, 2022

Issued by: /s/ Paul D. Gearheart
Paul D. Gearheart, General Manager

Issued under Authority of the Commission in Case No. 2022-00107 released Decem

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12/28/2022
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

The annual carrying charge should be based on the 1981 or 1982 Annual Report, Form M, to the Public Service Commission of Kentucky, and Commission Orders, as follows:

1. Depreciation

   Depreciation on pole lines is stated at Page 31, Line 7, Column (d). 4.5

2. Taxes

   The formula for calculating taxes is:

   Page 16, Lines 6 + 7, Column (b) / Page 12, Line 10, Column (b) — 80,728 / 3,765,322 = .0214

3. Administration and Overhead

   The formula for calculating administration and overhead is:

   Page 61, Lines 36 + 45 + 51+ 61, Column (b) / Page 12, Line 10, Column (b + c) / 2 — 3,765,322 + 4,810,682 = 8,576,004 / 2 = 4,288,002 / 319,738 = .0745

4. Maintenance

   The formula for calculating maintenance is:

   Page 60, Line 1, Column (b) / Page 19, Line 11, Column (b = h) / 2 — 517,369 + 634,364 = 1,151,733 / 2 = 575,866 / 3,879 = .00673

5. The rate of return should be the most recent rate of return authorized by the Commission. PSC Case No. 8137 was 8.5% 23.26

PUBLIC SERVICE COMMISSION
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MAY 17 1999

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

Issue Date: April 13, 1999

Effective Date: May 17, 1999

Issued By: Paul R Gearheart
Paul R. Gearheart, General Manager

Cost Justification (10/25/82)
2-User Pole

I. Weighted Average Cost of 30' and 35' Poles:

	Quantity	Cost
30" Poles	695	$ 98,889
35" Poles	234	43,344
	929	$142,233
	930	

Average Cost/Pole + $142,233 / 929 = $153.10
Average Cost x Bare Pole Factor = $153.10 x 78% = $119.42

II. Annual Carrying Charges: From PSC Annual Report Form "M"

A. Depreciation = 4.5%

B. Taxes = $\frac{\text{Page 16 Line 6 = 7 Column b}}{\text{Page 12 Line 10 Column b}} = \frac{80{,}728}{3{,}765{,}322} = 2.14$

C. Administrative & Overhead = $\frac{\text{Page 61 column b Lines (36=45=51=61)}}{\text{Page 12 Line 10 Column } \frac{b+c}{2}} = \frac{319{,}738}{4{,}288{,}022} = 7.45\%$

D. Maintenance: $\frac{\text{Page 60 Line 1 Column b}}{\text{Page 19 Line 11 Column } \frac{b+h}{2}} = \frac{3{,}879}{575{,}866} = .67\%$

E. Return on Investment: From PSC Case No. 8137 = 8.5%

F. Summary of Annual Charges:

Depreciation		4.50%
Taxes	2.14%	
Administrative		7.45%
Maintenance	.07%	
Return on Investment	8.50%	
Total Annual Charges	23.26%	

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Paul R. Gearheart, General Manager

Cost Justification (10/25/82)
2-User Pole

III. Calculation of Attachment Annual Charge:

= (Average Pole Cost) x (Bare Pole Factor) x (Annual Cg.) x (.1818)

= (153.10 x (.78%) x (23.26) x (.1818) = $5.05

I. Weighted Average Cost of 40' and 45' Poles:

	Quantity	Cost
40' Poles	132	$41,506
45" Poles	32	12,368
	164	$53,874

Average Cost/Pole = $53,874 / 164 = $328.50

Average Cost x Bare Pole Factor x Annual Carrying Charge x Usage Factor = Charge

$328.50 x .78 x .2326 x .0759 = $4.55

List Of Embedded Poles As Of December 31, 1982

Pole Size	Quantity
20 Foot	522
25 Foot	1119
30 Foot	695
35 Foot	234
40 Foot	132
45 Foot	32
50 Foot	45
55 Foot	9
60 Foot	1
65 Foot	1
70 Foot	0
	2790

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Issued By: Paul R Gearheart
Paul R. Gearheart, General Manager

ATTACHMENT A

Customer Invoice

** SUMMARY OF CHARGES ** XXX-XXXX XXXXX PAGE 1

IF PAYING IN OUR OFFICE BRING THIS PAGE WITH YOU

x/xx/xx Date Doe, John

Access Charge	XX.XX
Other Services	X.XX
Line Maintenance	.XX
911 Surcharge	.XX
Federal Access	X.XX
Itemized Messages	XX.XX
Dual Party Relay Charge	.XX
Federal Excise Tax	X.XX
KY Sales Tax	X.XX
Local Franchise Tax	.XX
PRIOR BALANCE DUE	.XX
TOTAL AMOUNT DUE	XX.XX

XXX-XXXX XXXX PAGE 2

x/xx/xx Date PLEASE RETURN THIS STUB WITH PAYMENT

TOTAL PAYMENT DUE XX.XX

Doe, John
P. O. Box XXX
Harold, KY XXXXX-XXXX

IF NOT PAID BY THE 10TH SERVICE MAY BE DISCONNECTED

Explanation of Codes

P = PERIOD	C = RATE CLASS	T = MESSAGE TYPE
1 = DAY	1 = PERSON TO PERSON	1 = SENT PAID
2 = EVENING	3 = OPERATOR STATION	2 = THIRD #
3 = NIGHT	4 = DIAL STATION DIALED DIRECT	3 = CREDIT CARD
6 = WEEKEND	5 = OPERATOR COMPLETED	4 = COLLECT
	6 = O = CREDIT CARD	5 = SPECIAL COLLECT
		6 = COIN PAID

@ = Non AT & T / Non Bell Calls
& = Reach out KY or Pro KY Messages not in Tot's Tots
# = Reach out America or Pro America Messages not in Tots Total
% = Floyd County OCP Messages not in Tot. Tots
+ = Local Carrier Call Charged to your AT &T Card

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Paul R. Gearheart, General Manager

ATTACHMENT B

Exchange Maps

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SECTION 9 (1)
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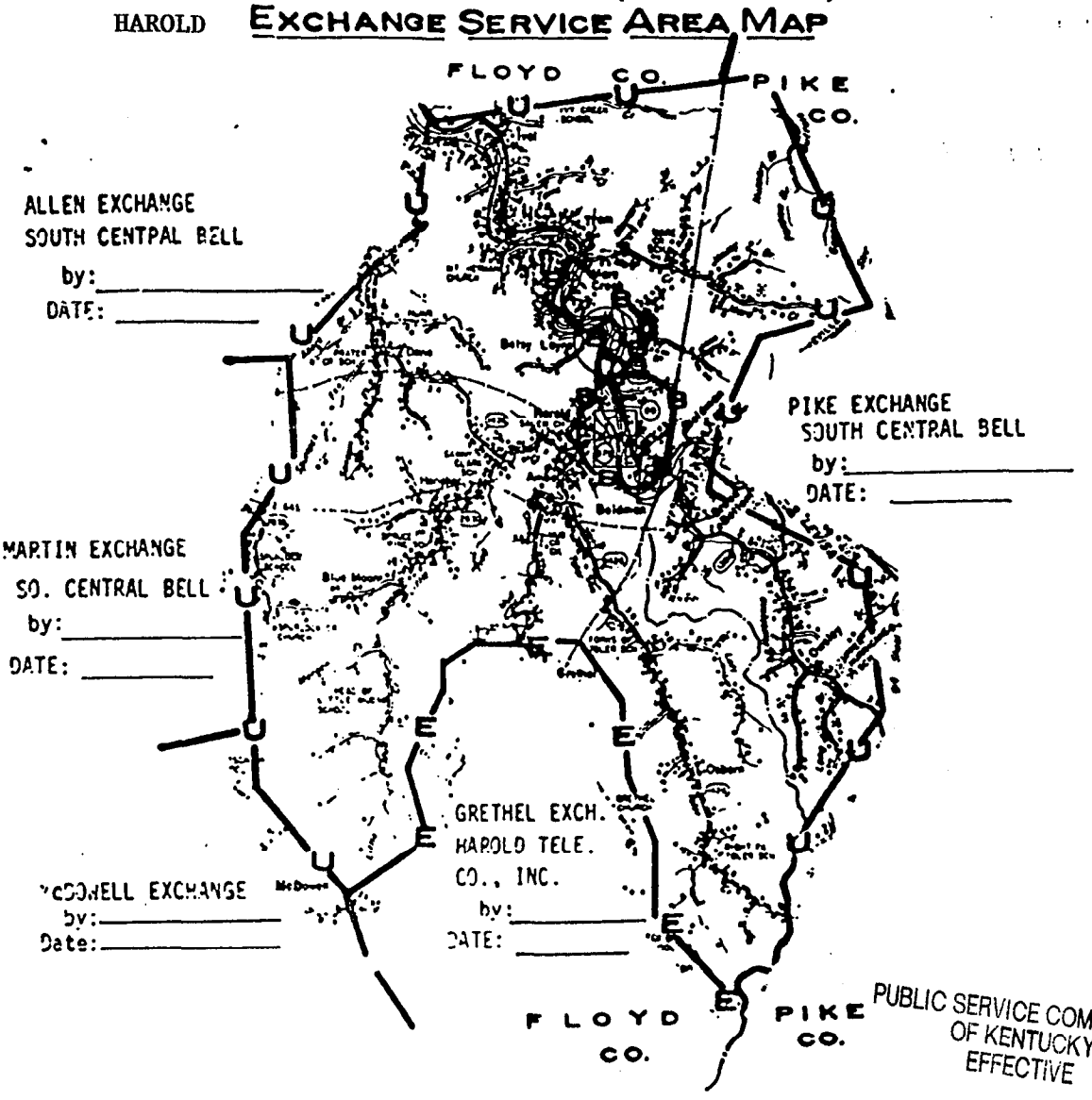
ATTACHMENT B (EXCHANGE MAPS)

HAROLD EXCHANGE SERVICE AREA MAP



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ISSUED: _____ EFFECTIVE: _____

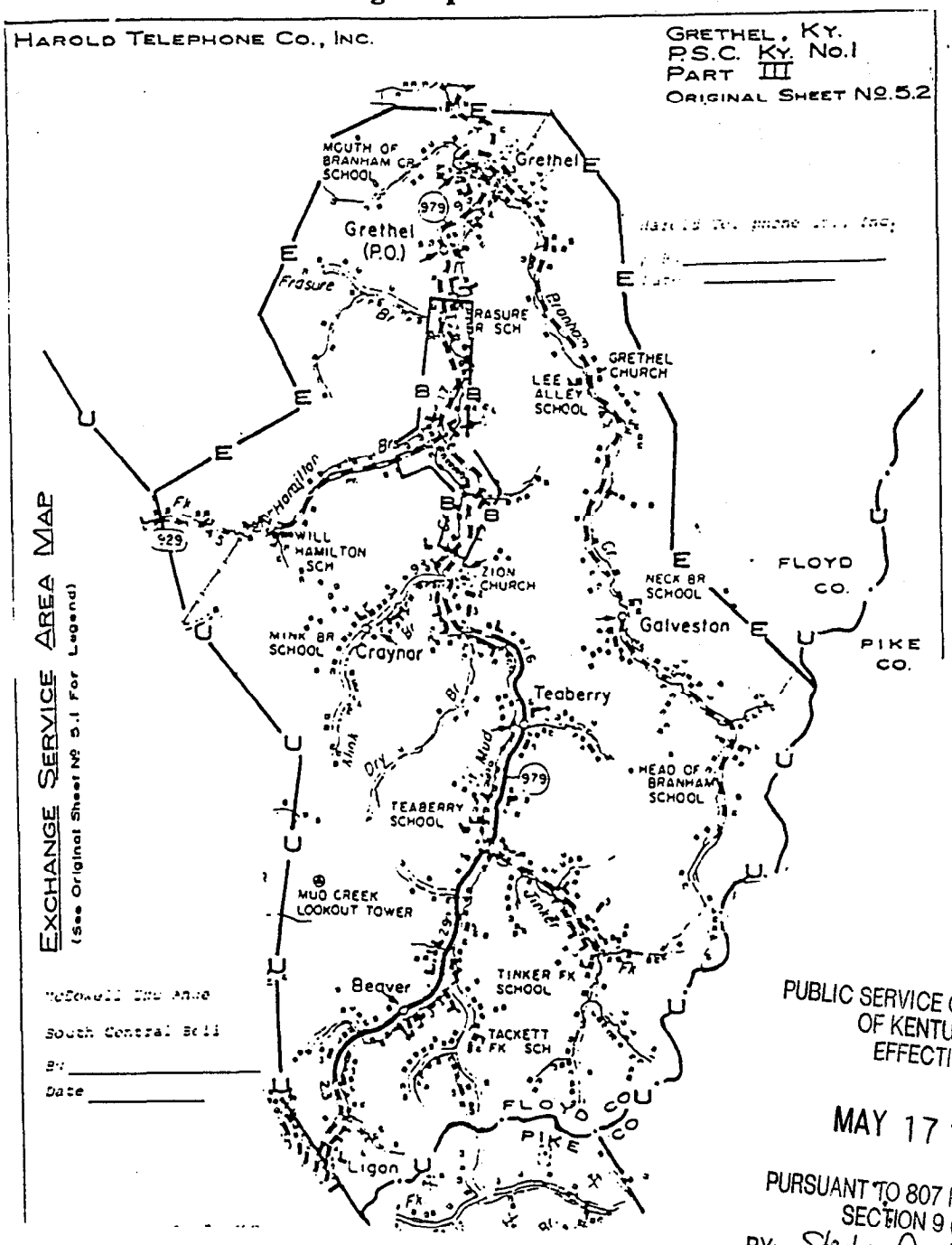
LEGEND

EXCHANGE SERVICE AREA BOUNDRY	—E—E—
SYSTEM AREA BOUNDRY	—U—U—
BASE RATE AREA	—B—B—
COUNTY LINE	—·—·—

by: _____
HAROLD TELEPHONE

ATTACHMENT B

Exchange Maps



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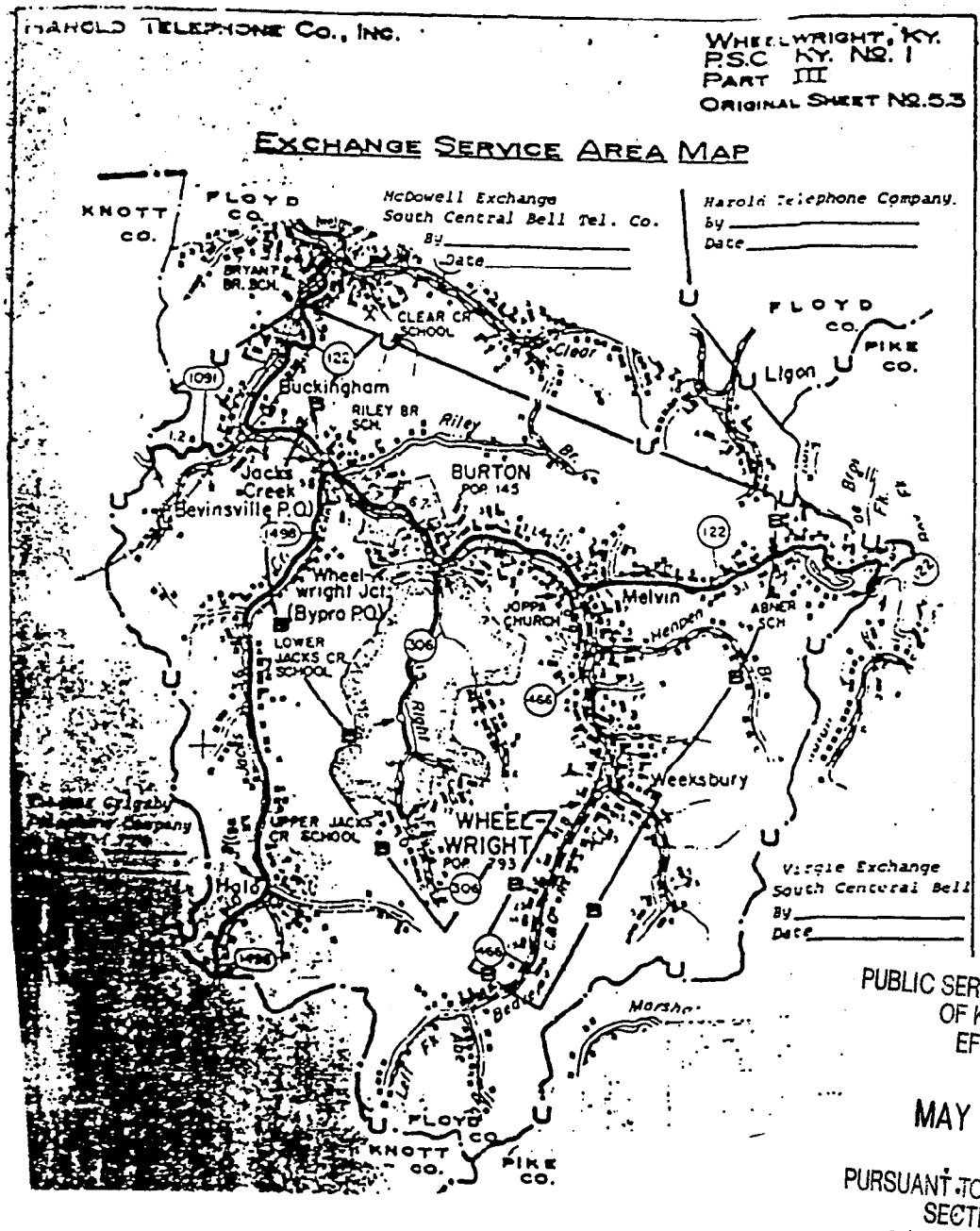
Paul R. Gearheart, General Manager

ATTACHMENT B

Exchange Maps



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