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12. Specialized Service Or Arrangements

12.1 General

Specialized Service or Arrangements may be provided by the Telephone Company, at the request of a customer, on an individual case basis if such service or arrangements meet the following criteria:

- (A) The requested service or arrangements are not offered under other sections of this tariff.
- (B) The facilities utilized to provide the requested service or arrangements are of a type normally used by the Telephone Company in furnishing its other services.
- (C) The requested service or arrangements are provided within a LATA.
- (D) The requested service or arrangements are compatible with other Telephone Company services, facilities, and its engineering and maintenance practices.
- (E) This offering is subject to the availability of the necessary Telephone Company personnel and capital resources.

12.2 Move Charges

(A) When service without a maximum termination liability charge associated with it is moved to new location within the same building or to a different building, all associated nonrecurring (ሪ) charges will apply.

(C)

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

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President, Cincinnati, Ohio

Vice President Integrated Corporate Planning for

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12. <u>Specialized Service Or Arrangements</u> (Cont'd)

- 12.2 <u>Move Charges</u> (Cont'd)
 - (B) When service with a maximum termination liability charge associated with it is moved and is reinstalled at a new location, the customer may elect:
 - to pay the unexpired portion of the maximum termination liability charge for the service, if any, with the application of a nonrecurring charge and the establishment of a new maximum termination liability charge for such service at the new location, or
 - to continue service subject to the unexpired portion of the maximum termination liability charge, if any, and pay the estimated costs of moving such service, provided that the customer requests these charges be quoted prior to ordering the service move. Charges for moving such service will be based on estimated costs attributable to the move.

Move charges include the estimated costs of removal, restoration of service or facilities necessitated by the move, transportation, storage, reinstallation, engineering, labor, supervision, materials, administration, and any other specific items of cost directly attributable to the move.

12.3 <u>Simplified Message Desk Interface (SMDI)</u>

12.3.1 Description of Service

SMDI is a feature provided from certain Telephone Company central offices primarily for the use of customers who provide an answering bureau service or voice messaging service for their clients. When used in conjunction with an appropriate configuration of Call Forwarding capability on client lines, Message Waiting Indicator capability on client lines, multi-line hunt groups, and Voice Grade Special Access Channels, it will provide the following:

(A) For a call to a client line which has been forwarded via Call Forwarding to the customer's multi-line hupt acoust of the customer information and functions will be provided to the customer: EFFECTIVE

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- 12. <u>Specialized Service or Arrangements</u> (Cont'd)
 - 12.3 <u>Simplified Message Desk Interface (SMDI)</u> (Cont'd)
 - 12.3.1 <u>Description of Service</u> (Cont'd)
 - (A) (Cont'd)
 - identification of the client's number which was called.
 - identification of the call originator's number when the call originates in the same central office that serves the customer.
 - reason the call is being forwarded, i.e.
 - busy_
 - not answered,
 - either busy or not answered.
 - identification of the customer line in the multi-line hunt group which is receiving the call.
 - ability for the customer to activiate the Message Waiting Indicator feature on the associated client line.
 - (B) For a direct dialed call to the customer's multi-line hunt group the following information will be provided to the customer:
 - identification of the call originator's number when the call originates in the same central office that serves the customer.
 - indication that the call is a direct dialed call.
 - identification of the customer line in the multiline hunt group which is receiving the call.
 - (C) SMDI data is transmitted over a Voice Grade Special Access Channel between a Telephone Company equipped SMDI central office and the customer's premises at a speed of 1200 baud.

12.3.2 <u>Regulations</u>

- (A) Call Forwarding and Message Waiting Indicator are furnished in accordance with the provisions set forth in the Telephone Company's General Exchange Tarrier Station OF KENTUCKY
- (B) Multi-line hunt groups may be comprised of FGAFFGAFS equipped with the multi-line hunt group optional feature as provided for in 6. preceding or any compatible nonresidence line side service offered in one of the Telephone Company's intrastate tariffs.
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for President, Cincinnati, Ohio

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- 12. <u>Specialized Service or Arrangements</u> (Cont'd)
 - 12.3 <u>Simplified Message Desk Interface (SMDI) (Cont'd)</u>

12.3.2 <u>Regulations</u> (Cont'd)

- (C) Voice Grade Special Access Channels serve as a data link between the Telephone Company's central office and the customer's premises and are furnished in accordance with the provisions set forth in 7. preceding.
- (D) A multi-line hunt group and Voice Grade Special Access Channel are required for each central office from which the customer elects to provide its answering bureau service or voice message service to clients located in such central office areas.
- (E) The customer must provide compatible modems for the transmission of data and a controller device to interface with the Voice Grade Special Access Channel which carries the calling information. The modems and controller device must comply with Bellcore Technical Reference TR-TSY-000283.
- (F) SMDI is offered from selected central offices where the Telephone Company has arranged the facilities for the service and is furnished subject to the availability of facilities.
- (G) SMDI will be furnished only when the customer contracts for an amount of access lines as may be required in the judgement of the Telephone Company to adequately carry its calling volume **so** as not to impair the service of other Telephone Company customers.
- (H) In case of an interruption to SMDI service, allowance for the period of interruption, if not due to the negligence of the customer, shall be a credit for each period of 24 hours or major fraction thereof (i.e., 12 plus hours) that the interruption continues. The credit shall be at the rate of 1/30 of the monthly rate for each such period SERVER COMMISSION applicable regulations are specified in 2.4.4 preceding.

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12. <u>Specialized Service or Arrangements</u> (Cont'd)

12.3 <u>Simplified Message Desk Interface (SMDI)</u> (Cont'd)

12.3.3 <u>Rates</u>

	USOC	Monthly <u>Rate</u>	Nonrecurring <u>Charge</u>
SMDI Feature - per data link	SME	\$525.00	\$4,500.00



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