

3 Section G – Z

GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative Corporation, Inc.

Section G
Original Sheet 1

G. PAY TELEPHONE SERVICE

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PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 01 2000

PURSUANT TO 207 KAR 5011,
SECTION 0 (1)
BY: Harlon E. Parker
SECRETARY OF THE COMMISSION

Issued: March 1, 2000

Effective: April 1, 2000

By: Harlon E. Parker

Title: General Manager

GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative Corporation, Inc.

Section G
Original Sheet 2

G. PAY TELEPHONE SERVICE

G 1 General

G.1.1 The Company provides Access Line Service for the provision of Public Telephone Service to Payphone Services Providers ("PSPs") including the non-regulated operations of the Company.

1. Access Line Service for PSP Public Telephones is an exchange line provided at the request of a subscriber for telecommunications use by the general public.
2. Access Line Service is provided on a flat rate basis.
3. Access Line Service is provided for use with PSP provided coin or non-coin operated Public Telephones.
4. Third number and collect calls to Access Line Service for PSP Public Telephones are not allowed.
5. PSP Public Telephones must be connected to the Company network in compliance with Part 68 of FCC Rules and Regulations.
6. Access Line Service is provided subject to the condition that all applicable regulations in this Tariff will be adhered to.
7. Access Line Service is provided for use by the subscriber but may be used by others when so authorized by the subscriber, provided that all such usage is subject to the provisions of this Tariff.
8. Access Line Service is not subject to concessions.
9. Access Line Service may not be suspended at a reduced rate.
10. Access Line Service for PSP Public Telephones can not be included on accounts containing other classes of service. A separate account is required for this offering at each location.

PUBLIC SERVICE COMMISSION
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GENERAL MANAGER OF THE COMMISSION

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By: Harlon E. Parker

Title: General Manager

GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative Corporation, Inc.

Section G
Original Sheet 3

G. PAY TELEPHONE SERVICE

G.1 General (Cont'd)

G.1.1 (Cont'd)

11. The operator cannot perform coin collecting functions.
12. The Company is not responsible for refunds of coins deposited in PSP Public Telephones.
13. PSP Public Telephones may not be attached to other types of access lines. The subscriber to Access Line Service will be responsible for any and all toll charges billed to the subscriber's account.
14. PSPs shall post on or near the Public Telephone the name and phone number of the owner of the instrument.
15. PSPs shall post on or near the Public Telephone the operating instructions for the instrument.
16. PSPs shall provide and post on or near the instrument a cost-free method for reporting complaints and obtaining refunds.
17. PSPs that accept coins shall accept coins of various denominations and shall be capable of returning unused coins.
18. PSPs shall not charge for calls not completed.
19. PSPs shall provide access to 911 Emergency Service (where available) free and without the use of a coin.
20. PSP instruments shall be FCC registered, hearing aid compatible, meet federal requirements for size of digits on the instrument, and the use of letter-less keypads is prohibited.
21. PSP Public Telephones shall be mounted in accordance with federal height regulations for disabled persons.

PUBLIC SERVICE COMMISSION
REGULATORY DIVISION
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By: Harlon E. Parker

Title: General Manager

GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative Corporation, Inc.

Section G
Original Sheet 4

PAY TELEPHONE SERVICE

G.1 General (Cont'd)

G.1.1 (Cont'd)

22. PSPs that provide access to long distance service shall offer access to all certified long distance carriers through 1-700, 1-800, 1-877, 1-888, 1-950, 10XXX or 101XXX dialing.
23. PSPs shall offer toll free access to 800/877/888 numbers.
24. PSP Public Telephones shall not be connected behind a PBX.
25. The multi-line business subscriber in charge, found in the interstate access tariff, is applicable to all Public Telephone access lines.

G.2 Service Options

G.2.1 At the request of the subscriber, certain options may be added to the access line for Public Telephone Service and will be billed at the approved tariff rate. All options must be compatible with the hardware and software in use by the existing telephone company switching equipment.

1. Coin Supervision Additive Service

The Company will provide Coin Supervision Additive Service to PSPs who order Access Line Service for the provision of Public Telephone Service and where the Public Telephone equipment connected to the Access Line Service requires central office coin supervision capability.

PUBLIC SERVICE COMMISSION
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By: Harlon E. Parker

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GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative Corporation, Inc.

Section G
Original Sheet 5

G. PAY TELEPHONE SERVICE

G.2 Service Options (Cont'd)

G.2.1 (Cont'd)

1. (Cont'd)

Coin Supervision Additive Service provides the capability of central office line equipment to pass signals and/or tones from the Access Line Service to a trunk terminating at the PSP's operator service provider. These signals enable an operator service provider to recognize coin deposits and return coins to the Public Telephone user. Coin Supervision Additive Service also permits a suitable equipped operator service provider to automatically ring back the originating access line upon completion of a call.

This option requires a special central office line card which differs from the standard access line card and will be provided where facilities exist.

2. Public Telephone Screening/Blocking

Screening/Blocking for Public Telephone access lines includes Company provided services necessary to coordinate with operator connections or block subscribers from making specific types of calls. This service includes software translations done at the Company's facilities and also includes coordination between the Company and connecting Company databases.

PUBLIC SERVICE COMMISSION
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SECTION 19 (1)
BY: [Signature]
SECRETARY OF THE COMMISSION

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By: Harlon E. Parker

Title: General Manager

GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative Corporation, Inc.

Section G
Original Sheet 6

G. PAY TELEPHONE SERVICE

G.3 Rates and Charges

G.3.1 General

	Monthly Rate	Non- Recurring
1. Public Telephone Access Line		
Bandana, Barlow, Gage, La Center, Wickliffe	\$9.80	Charges are applied on the same basis as for Individual Business Line Service
Heath	\$13.50	
Kevil	\$13.75	
2. Optional Service Features		
A. Coin Supervision	\$0.80	
B. Provide <u>screening</u> information to the operator to prevent operator assisted sent-paid calls from being billed to the line.	\$2.00	
C. Provide Central Office <u>Blocking</u> of 1+ Calling	\$2.00	
3. The subscriber is responsible for Directory Assistance Service Charges equivalent to those billed on Business Individual Line Service.		

PUBLIC SERVICE COMMISSION
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PURSUANT TO 807 KAR 5011,
SECTION 9 (1)
BY: [Signature]
SECRETARY OF THE COMMISSION

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By Harlon E. Parker

Title: General Manager

GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative Corporation, Inc.

Section H
Original Sheet 1

H. RESERVED FOR FUTURE USE

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 01 2000

PURSUANT TO 207 KAR 6011,
SECTION 9 (1)
BY: Stewart B. B...
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Issued: March 1, 2000

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By: Harlon E. Parker

Title: General Manager

GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative Corporation, Inc.

Section I
Original Sheet 1

I. FOREIGN EXCHANGE (FX) SERVICES

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PUBLIC SERVICE COMMISSION
OF KENTUCKY
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BY: Harlon E. Parker
SECRETARY OF THE COMMISSION

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By: Harlon E. Parker

Title: General Manager

GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative Corporation, Inc.

Section I
Original Sheet 2

I. FOREIGN EXCHANGE (FX) SERVICE

I.1 Definition

Foreign exchange service is exchange service furnished to a customer from an exchange other than the one from which he would normally be served.

I.2 Regulations

I.2.1 General

1. Foreign exchange service is not in accord with the general plan of furnishing telephone service and such service is furnished only under special conditions where warranted by the circumstances involved and provided facilities are available.
2. The service is furnished in connection with individual line main station or private branch exchange service only.
3. The service is furnished subject to the same conditions and restrictions as to the use of the service by others than the customer and his representatives as applies in connection with other classes of main station service.

I.3 Conditions

APR 01 2000

I.3.1 General

PURSUANT TO 207 KAR 5.011,
SECTION 10 (1)

1. When the service involves exchange areas not served by this Company, its establishment will depend on the ability and willingness of the other Company to provide and maintain the required lines and apparatus that fall within its territory.
2. All rates and charges imposed by the other participating Company will be in addition to those that apply to this Company's facilities. All such charges will, however, be paid by the Company and incorporated in the statement issued to the customer so that only one monthly bill will be used for the overall facilities.

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By: Harlon E. Parker

Title: General Manager

GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative Corporation, Inc.

Section I
Original Sheet 3

I. FOREIGN EXCHANGE (FX) SERVICE

I.3 Conditions (Cont'd)

I.3.1 General (Cont'd)

3. Miscellaneous service, equipment and facilities used in connection with foreign exchange service are furnished subject to the rates and regulations applying in the foreign exchange from which the customer is served. This also includes service connection, move and change charges.
4. The Company's accepted method for serving subscriber to foreign exchange service is by use of our Central Office and existing distribution plant. Connection with the foreign exchange will be facilitated by a route from central office to central office. The Company will not provide or permit provision of foreign exchange service by the extension of distribution plant across exchange boundaries.
5. In accordance with PSC Order dated 2-21-81, Administrative Case 218, the Company will no longer provide or permit foreign exchange service by extension of local exchange facilities "cross-boundary". The Company also recognized that it has a responsibility to continue serving existing foreign exchange customers served in this manner. Since rates and charges for foreign exchange assumes a proper serving method, those "grandfathered" foreign exchange customers will be charged foreign exchange mileage from their residence to the point of connection with the serving company. Customers who presently have foreign exchange service under these arrangements are "grandfathered" only at their existing premises. The Company will deny reestablishing this form of foreign exchange if the customer discontinues service or relocates service to another premise.
6. All foreign exchange service whether provided by another company and terminating in this Company's territory or served solely within the boundaries of this Company will require a termination agreement for a period not to exceed six months.
7. Installation charges for foreign exchange service are in addition to service charges in Section D.

PUBLIC SERVICE COMMISSION
COMMONWEALTH OF KENTUCKY
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SECRETARY OF THE COMMISSION

Issued: March 1, 2000

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By: Harlon E. Parker

Title: General Manager

GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative Corporation, Inc.

Section I
Original Sheet 4

I. FOREIGN EXCHANGE (FX) SERVICE

I.4 Rates and Charges

I.4.1 When an applicant located in an area normally served by this Company requests local exchange service privilege through an exchange owned and operated by another Company, the following charges will apply thereto:

1. All charges made by the other Company for the use of its line and facilities, plus \$4.25 per quarter mile measured by airline mile or a fraction thereof, between the territory boundary of the two exchanges to this Company's central office plus the applicable local service rate at this Company's central office. The foreign termination will determine this company's local service rate as provided for elsewhere in this tariff.

PUBLIC SERVICE COMMISSION
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By: Harlon E. Parker

Title: General Manager

GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative Corporation, Inc.

Section J
Original Sheet 1

J. RESERVED FOR FUTURE USE

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 01 2000

PURSUANT TO 207 KAR 5.011,
SECTION 9 (1)

BY: Robert O. Buu
SECRETARY OF THE COMMISSION

Issued: March 1, 2000

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By: Harlon E. Parker

Title: General Manager

GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative
Corporation, Inc,

PSC 2
Section J
First Revised Sheet 2
Cancels Original Sheet 2

Preface

Effective January 1, 1983, pursuant to the conditions imposed by the FCC's orders in Docket 20828, any customer premises equipment, as defined by the FCC, offered within this KEY AND PUSHBUTTON TELEPHONE SERVICE tariff shall be provided by the Company for use with new or existing service only so long as such equipment is available from the Company inventory, except as otherwise permitted by the FCC and the Public Service Commission.

The Company shall continue to provide maintenance for Company provided customer premises equipment subject to the availability of replacement parts and equipment.

The use and provision of Company provided customer equipment remains subject to the regulation of filed tariffs.

Issued: February 4, 2005

By: Harlon E. Parker

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

02/04/2005

PURSUANT TO 807 KAR 5:011

SECTION 9 (1)

Effective: February 4, 2005

By:  er
Executive Director

GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative
Corporation, Inc.

PSC 2
Section J
First Revised Sheet 3
Cancel Original Sheet 3

J. 1 Conditions

J.1.1 All telephones associated with a key telephone installation, normally are located in the same building, except that intercommunications between main and extension station may involve different buildings. A telephone system or multi-button telephones may be provided in different buildings whenever, in the judgment of the company, satisfactory service can be furnished.

J.1.2 Deleted

J.1.3 Keyless telephones may be bridged to any line of a Key Telephone System. The number of telephones which may be connected to a line either directly or by key operation is limited to such number as in the judgment of the company will not interfere with efficient telephone service.

J.1.4 Suitable commercial power including outlets, which may be required for the operation of the power equipment associated with key telephone system, shall be furnished by the subscriber.

J.1.5 When a customer requests service features other than those regularly available, additional charges based on costs incurred will apply.

J.1.6 All installation charges in this section of the tariff are in addition to service connection charges in Section D.

J.1.7 Deleted

J.2 Moves and Changes


J.2.1 Deleted

J.2.2 Any rearrangement of station features that do not require changing or relocation of the key system instrument, but does not involve cabling will be charged at rates applicable in Section D.

J.2.3 Any moves or rearrangements which involve changing or relocation of the key system instrument and do involve additions to or rearrangement of existing cabling will be charged as though it were a new station.

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By: Harlon E. Parker

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Effective: February 4, 2005
By:  er
Executive Director

GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative Corporation, Inc.

Section J
6th Revised Sheet 4
Cancels 5th Revised Sheet 4

J.3 Charges

Rates:

J.3.2 Key System

Monthly Rates

Capacity, 4 Trunks and 9 Stations

- 1. Deleted
- 2. Deleted
- 3. Key Trunk: By Exchange Rates.

Bandana	\$ 18.00 (I)
Barlow	\$ 18.00 (I)
Gage	\$ 18.00 (I)
Heath	\$ 18.00 (I)
Kevil	\$ 18.00 (I)
La Center	\$ 18.00 (I)
Wickliffe	\$ 18.00 (I)

Capacity, 4 Trunks and 19 stations

- 1. Deleted
- 2. Deleted
- 3. Key Trunk: By Exchange Rates.

Bandana	\$ 18.00 (I)
Barlow	\$ 18.00 (I)
Gage	\$ 18.00 (I)
Heath	\$ 19.53
Kevil	\$ 19.90
La Center	\$ 18.00 (I)
Wickliffe	\$ 18.00 (I)

Issue Date: April 18, 2016

Effective Date: June 1, 2016

/s/ Randy C. Grogan

By: Randy C. Grogan, General Manager

By Authority of Order of the Public Service Commission in
Case No. 2016-00042 dated April 14, 2016.



GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative Corporation, Inc.

Section J
6th Revised Sheet 4.1
Cancels 5th Revised Sheet 4.1

J.3 Charges

Rates:

J.3.2 Key System

Monthly Rates

Capacity, 4 Trunks and 19 Stations
4 Intercom Links

1. Deleted
2. Deleted
3. Key Trunk: By Exchange Rates.

Bandana	\$ 18.00 (I)
Barlow	\$ 18.00 (I)
Gage	\$ 18.00 (I)
Heath	\$ 19.53
Kevil	\$ 19.90
La Center	\$ 18.00 (I)
Wickliffe	\$ 18.00 (I)

Capacity, 12 Trunks and 36 Stations
4 Intercom Links

1. Deleted
2. Deleted
3. Key Trunk: By Exchange Rates.

Bandana	\$ 18.00 (I)
Barlow	\$ 18.00 (I)
Gage	\$ 18.00 (I)
Heath	\$ 19.53
Kevil	\$ 19.90
La Center	\$ 18.00 (I)
Wickliffe	\$ 18.00 (I)

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Effective Date: June 1, 2016

/ s /Randy C. Grogan

By: Randy C. Grogan, General Manager

By Authority of Order of the Public Service Commission in
Case No. 2016-00042 dated April 14, 2016.



GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative Corporation, Inc.

Section J
6th Revised Sheet 4.2
Cancels 5th Revised Sheet 4.2

J.3 Charges

Rates:

J.3.2 Key System

Monthly Rates

Capacity, 4 Trunks and 9 Stations (Touchtone)

- 1. Deleted
- 2. Deleted
- 3. Key Trunk: By Exchange Rates.

Bandana	\$ 18.00 (I)
Barlow	\$ 18.00 (I)
Gage	\$ 18.00 (I)
Heath	\$ 18.00 (I)
Kevil	\$ 18.00 (I)
La Center	\$ 18.00 (I)
Wickliffe	\$ 18.00 (I)

Capacity, 12 Trunks and 19 Stations (Touchtone)

- 1. Deleted
- 2. Deleted
- 3. Key Trunk: By Exchange Rates.

Bandana	\$ 18.00 (I)
Barlow	\$ 18.00 (I)
Gage	\$ 18.00 (I)
Heath	\$ 19.53
Kevil	\$ 19.90
La Center	\$ 18.00 (I)
Wickliffe	\$ 18.00 (I)

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/s/ Randy C. Grogan

By: Randy C. Grogan, General Manager

By Authority of Order of the Public Service Commission in
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GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative
Corporation, Inc.

PSC 2
Section J
Third Revised Sheet 5
Cancel Second Revised Sheet 5

J.3.3 Deleted

J.3.3.1 Deleted

J.4.1 Deleted

J.4.2 Deleted

J.4.3 Deleted

J.4.3.1 Deleted

J.5 Deleted

J.5.1 Deleted

J.5.2 Deleted

J.5.3 Deleted

J.5.3.1 Deleted

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Issued: February 4, 2005

By: Harlon E. Parker

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By
Title: General Manager

GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative Corporation, Inc.

Section K
Original Sheet 1

K. RESERVED FOR FUTURE USE

PUBLIC SERVICE COMMISSION
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BY: Harlon E. Parker
SECRETARY OF THE COMMISSION

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By: Harlon E. Parker

Title: General Manager

GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative Corporation, Inc.

Section L
Original Sheet 1

L. RESERVED FOR FUTURE USE

PUBLIC SERVICE COMMISSION
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BY: Steph O. Bell
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Issued: March 1, 2000

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By: Harlon E. Parker

Title: General Manager

GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative Corporation, Inc.

Section M
Original Sheet 1

M. MISCELLANEOUS SERVICES

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SECTION 9 (1)
BY: Stephen D. Bell
SECRETARY OF THE COMMISSION

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Effective: April 1, 2000

By: Harlon E. Parker

Title: General Manager

GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative Corporation, Inc.

Section M
Revised Sheet 2

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By: Harlon E. Parker

Title: General Manager

PUBLIC SERVICE COMMISSION
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11/17/2005
PURSUANT TO 807 KAR 5:011
SECTION 9 (1)

By: 
Executive Director

GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative
Incorporated

PSC 2
Section M
Original Sheet 2A

M.9 Non-Local Directory Assistance

M.9.1 General

Non-Local Directory Assistance (NDA) involves the supplying of assistance in determining or attempting to determine the telephone number of a party outside the Telephone Company's local calling area and home NPA service area for the originating line.

M.9.2 Rates

4. Calls to Directory Assistance, each.....\$.75

M.1.3 Conditions

1. Customers can receive up to two numbers per request for NDA. The fee applies whether or not the Directory Assistance agent furnishes the requested telephone number(s); e.g., the requested telephone number is unlisted, non-published or no record can be found.
2. A credit allowance for NDA service will be provided upon request if a customer experiences poor transmission quality, is cut off, receives an incorrect telephone number or mis-dials the intended number.

PUBLIC SERVICE COMMISSION
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MAY 27 2000

PURSUANT TO 807 KAR 5.011,
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BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

Issued: April 30, 2000

BY: Harlon Parker
Harlon Parker, General Manager

Effective: May ²⁷ 2000

GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative Corporation, Inc.

Section M
1st Revised Sheet 3
Cancelling
Section M
Original Sheet 3

M. MISCELLANEOUS SERVICES

M.1 Directory Assistance

M.1.1 General

The Telephone Company furnishes Directory Assistance Service whereby customers may request assistance in determining telephone numbers.

M.1.2 Rates

Calls to Directory Assistance, each \$0.75 (C)

M.1.3 Conditions

1. These rates apply when customers request Telephone Company assistance in determining telephone numbers of customers who are located within that part of the State's Numbering Plan Area.
2. A member will not be permitted any free directory assisted calls.
3. Charges for Directory Assistance are not applicable to calls placed to the Directory Assistance attendant in the case of residence service, where the customer, their family and persons residing in the customer's household who affirm that they are unable to use a Telephone Company provided Directory because of a visual or physical handicap.
4. A maximum of two customer listings and/or addresses are allowed per directory assistance request. (C)

Issued: November 13, 2009

By: Harlon E. Parker



Effective: December 13, 2009

Title: CEO/General Manager



GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative Corporation, Inc.

Section M
Original Sheet 4

M. MISCELLANEOUS SERVICES

M.2 Off Premises Line

M.2.1 General

1. Any telephone located more than 150 feet from the premises where the telephone is located, and the Company is requested to provide a line, the telephone shall be considered off premises subject to charges in addition to a regular leased telephone.
2. For the purposes of definition, off-premises line is any line extended off-premises by use of service wire or cable pair, but does not interconnect or "bridge" with other cable pairs in the central office.

M.2.2 Rates

1. Off Premises Extension

Mileage \$0.80 Per ¼ Mile

M.2.3 Conditions

1. When provided on party-line, such stations are subject to removal by the Company whenever they interfere with the satisfactory operation of the line.
2. May be located on the premises of another customer and restricted to answering incoming calls only provided the other has his own separate service at the same location.
3. Business off-premises line may be provided at residence location of the same customer where residence main station service is also provided.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
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BY: Stewart O. Bui
SECRETARY OF THE COMMISSION

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By: Harlon E. Parker

Title: General Manager

GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative Corporation, Inc.

Section M
Original Sheet 5

M. MISCELLANEOUS SERVICES

M.2 Off Premises Line (Cont'd)

M.2.3 Conditions (Cont'd)

4. Residence off-premises line may be provided at a business location of the same customer where business main station service is also provided.
5. Mileage charge will be based upon the route measurement mileage between locations of the telephones.

M.3 Joint User Service

M.3.1 General

Joint use of service permits a person, firm or corporation to share the use of telephone service provided to a business customer.

M.3.2 Rates

Monthly Rate

Joint User of Service 50% of Applicable Business Rate

M.3.3 Conditions

1. Joint use of service will be furnished with the approval of the Company only with business individual line or PBX trunks.
2. Joint use of service will be furnished to a customer who is in a business of a secretarial nature or of renting or leasing space to transient or permanent tenants.
3. The joint user must be located on the premises or in the same office or in the same suite of offices as the customer or in an office adjacent to and directly accessible from the customer's office.

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Title: General Manager

GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative Corporation, Inc.

Section M
Original Sheet 6

M. MISCELLANEOUS SERVICES

M.3 Joint User Service (Cont'd)

M.3.3 Conditions (Cont'd)

4. A joint user will be furnished one directory listing without a charge.
5. Applications for joint use of service shall be made by the customer.
6. The customer will be responsible for all charges incurred by the joint user.
7. Leased telephones, additional listings and supplemental service may be furnished to the joint user at the regular rates when requested by the customer.
8. After the listing for the joint user has been included in the directory, joint use of service may not be discontinued during the life of the directory, except under the following conditions:
 - A. The customer's service is discontinued.
 - B. The joint user moves from the premise where the customer's service is located.
 - C. The joint user establishes his own primary service on the same premises.

PUBLIC SERVICE COMMISSION
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By: Harlon E. Parker

Title: General Manager

GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative Corporation, Inc.

Section M
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M. MISCELLANEOUS SERVICES

M.4 Rotary Line Service

M.4.1 General

Any individual lines arranged for rotary, level hunting or similar service which allows an incoming call to a line that is called to be completed over another line by means of central office equipment will be classed as rotary lines. Lines used as trunks to PBX are not classed as rotary lines. Rotary main service is restricted to a single premise.

M.4.2 Rates

The rate for a rotary line per rotary feature No Charge

M.5 Seasonal and Vacation Service

M.5.1 General

Seasonal and Vacation Service is basic local exchange service temporarily suspended at the request of the subscriber. This service is provided to customers in all the Company's exchanges except key system PBX and PABX customers.

M.5.2 Rates

1. The monthly rate will be based upon 50% of the customer's total Local Exchange Service, including, but not limited to, extensions and directory listing. Service may be suspended for a minimum of 30 days and a maximum of 90 days.
2. Regular service charges will apply for the suspension and subsequent reconnection of service.

PUBLIC SERVICE COMMISSION
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Ballard Rural Telephone Cooperative Corporation, Inc.

Section M
Original Sheet 8

M. MISCELLANEOUS SERVICES

M.5 Seasonal and Vacation Service (Cont'd)

M.5.3 Conditions

Seasonal and vacation service will be furnished at the Company's discretion under the following conditions:

1. Service is available to all classes and grades of exchange service where the usage is of a seasonal nature.
2. During the period when the customer is billed at the reduced rate, no installation, moves, changes or maintenance will be provided by the Company.

M.6 Touch Tone or Push Button Telephone Service

M.6.1 General

1. Push Button Telephone Service provides for the origination of telephone calls through the use of push button in lieu of a rotary dial.
2. The service is furnished with all grades of central office lines. It may be furnished to either one or all subscribers on party lines.
3. Push button and rotary dial instruments can both be used on a subscriber line.
4. Push Button Telephone Service requires special central office equipment and will be provided only from central offices where facilities are available.

PUBLIC SERVICE COMMISSION
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GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative Corporation, Inc.

Section M
1st Revised Sheet 9
Cancels Original Sheet 9

M. MISCELLANEOUS SERVICES

M.6 Touch Tone or Push Button Telephone Service (Cont'd)

M.6.2 Rates and Charges

Effective with this filing, Ballard Rural Telephone Cooperative will include Touch Tone calling service in basic local service at rates provided for in Section C of this Tariff.

(C)
|
(C)

M.6.3 Conditions

The charges quoted herein are in addition to the regular monthly rates for the respective types of service as provided for elsewhere in this Tariff.

M.7 Emergency Reporting Services

M.7.1 Concurrences

Ballard Rural Telephone Cooperative Corporation, Inc., hereinafter called the concurring utility, except as specifically stated herein, assents to, adopts and concurs in the Enhanced Universal Emergency Number Service, also referred to as Enhanced 911 Service or E911, of the Emergency Reporting Services as filed with the Kentucky Public Service Commission by the South Central Bell Telephone Company, hereinafter called the issuing utility, as such tariffs now exist, or as they may be revised, added to or supplemented by superseding sheets or issues, for the above referenced tariffs, furnished by the issuing utility, and the concurring utility (including such services as are also participated in by one or more other utilities), and hereby makes itself a party thereto, and obligates itself to observe each and every provision thereof, until this concurrence is revoked or cancelled by either party.

ISSUED: April 30, 2012

/s/ Harlon E. Parker
By: Harlon E. Parker, General Manager

KENTUCKY PUBLIC SERVICE COMMISSION
JEFF R. DEROUEN EFFECTIVE: June 1, 2012 EXECUTIVE DIRECTOR
TARIFF BRANCH <i>Brent Kirtley</i>
EFFECTIVE 6/1/2012 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative Corporation, Inc.

Section M
Original Sheet 10

M. MISCELLANEOUS SERVICES

M.7 Emergency Reporting Services (Cont'd)

M.7.1 Concurrences (Cont'd)

Ballard Rural Telephone Cooperative Corporation, Inc., hereby expressly reserves the right to cancel this statement of concurrence at any time when it appears that such cancellation is in the best interest of Ballard Rural Telephone Cooperative Corporation, Inc., subject to the jurisdiction of the Kentucky Public Service Commission as it applies.

1. Current non-published customers who have not been advised shall be given 30 days from the effective date of the Tariff filing to request that the utility delete their number from any E911 services that may be offered. If, after 30 days, the customer has not responded, his number will be furnished to any present or future E911 providers.
1. All new customers who apply for a non-published number after the effective date of the Tariff shall be advised at the time of request for service that, if and when the utility offers E911 services, their numbers will be furnished to the E911 provider.

M.7.2 General

1. Charge applies to the installation or application of equipment for the purpose of tracing of harassing telephone calls to a customer. The customer shall be required to present a District Court Order for the above action. The Telephone Company shall leave the equipment in place for a period of no more than seven days. Should a harassing call be made during this period, the Telephone Company shall trace the call and report the results to the proper authorities for legal handling.

PUBLIC SERVICE COMMISSION
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Title: General Manager

GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative Corporation, Inc.

Section M
Original Sheet 11

M. MISCELLANEOUS SERVICES

M.7 Emergency Reporting Services (Cont'd)

M.7.3 Rates

1. Service charge to engage malicious trap and trace to verify call - \$7.50.
2. Additional charge if employee is called out on overtime (night or weekends) 1.5 times service charge.

M.8 Toll Denial Customized Code Restriction

M.8.1 General

1. Toll denial customized code restriction is a service which enables customers to restrict certain types of out going calls from being placed over their exchange line trunks. It is offered with options containing various sets of codes to be restricted and is available to basic exchange customers with individual line residence or business service.

M.8.2 Rates

1. The monthly rate for the following for 0+, 1+, 0-, 00-, 411, 976, NPA, 900 or any other code that may become available that would be a toll charge.
2. The charge for any one code or all codes would be the following:

Monthly Rate	
Residence Line	\$1.00
Business Line	\$1.50

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Title: General Manager

GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative Corporation, Inc.

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Original Sheet 12

M. MISCELLANEOUS SERVICES

M.8 Toll Denial Customized Code Restriction (Cont'd)

M.8.2 Rates (Cont'd)

- 3. Customized code restriction will be established and provided at no charge for Customers receiving Lifeline Service from Section D of this Tariff. Regular service connection charges apply on initial or subsequent installation.

M.8.3 Conditions

- 1. The services are furnished only in connection with individual line service. The service is not available in connection with private branch exchange, coin telephone service and some special types of station instrumentation.
- 2. Customized code restriction does not provide restriction of non-chargeable calls to Company numbers, such as repair service, public emergency service numbers (911) or 1 + 800 calling.
- 3. The Company shall not be liable to any person for damages of any nature or kind arising out of, or resulting from, or in connection with the provision of this service including, without limitation, the inability of station users to access the operator for any purpose or any other restricted codes.
- 4. Subscribing to toll denial customized code restriction does not relieve customers of responsibility for calls charged to their numbers.

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GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative Corporation, Inc.

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Original Sheet 13

M. MISCELLANEOUS SERVICES

M.9 Hot Line Services

M.9.1 General

Hot Line Service is an automatic dialing feature which provides the customer with the ability to automatically be connected with another line in the circuit switched network. When the customer's telephone instrument goes off-hook, a switched connection is set up without any further action.

M.9.2 Rates

The rates and charges for this service are in addition to normal service found in Sections B and C of this Tariff.

1. Per Line Equipped

	<u>Non-Recurring Charge</u>	<u>Monthly Rate</u>
A. Residence	\$2.00	\$0.50
B. Business	\$2.00	\$0.50

M.9.3 Conditions

1. Hot Line Service may be used only in connection with individual line service.
2. Hot Line Service is furnished only from central offices which have been arranged to provide this service and is provided subject to the availability of facilities.

PUBLIC SERVICE COMMISSION
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GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative Corporation, Inc.

Section M
Original Sheet 14

M. MISCELLANEOUS SERVICES

M.10 Custom Calling Services

M.10.1 General

1. Call Waiting

Provides the user, busy on a call, with a private signal which alerts him to an unanswered call waiting to be completed to his number. The user may then hold the existing call, answer the incoming call and alternately talk on both calls until one has been terminated.

2. Call Forwarding

Provides for transferring incoming calls to another telephone number by dialing a code and the telephone number of the service to which calls are to be transferred. Satisfactory transmission levels cannot be assured on calls forwarded outside of the local calling area.

3. Three-Way Calling

Permits an existing call to be held, and by dialing, a second telephone call can be established and added to the connection. Two toll points may be connected on Three-Way Calling. Normal transmission performance cannot be assured on all calls.

4. Speed Calling

Provides for the calling of a 7 or 10-digit telephone number by dialing an abbreviated code. The arrangement available has an eight (8-code) and thirty (30-code) number capacity.

PUBLIC SERVICE COMMISSION
ORDER 17
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GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative Corporation, Inc.

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M. MISCELLANEOUS SERVICES

M.10 Custom Calling Services (Cont'd)

M.10.1 General (Cont'd)

5. Toll Denial

Provides denial for either 1+ direct dial long distance access service, or 0+ operator assisted long distance access service, or both.

6. The services are limited to those areas served by central offices arranged for Custom Calling Services.

7. The services are furnished only in connection with individual line service. The service is not available in connection with private branch exchange, coin telephone service and some special types of station instrumentation.

M.10.2 Rates

	Residence Per Month	Business Per Month
1. Call Waiting, Each Line	\$1.50	\$2.25
2. Call Forwarding, Each Line	\$1.50	\$2.25
3. Three-Way Calling, Each Line	\$1.50	\$2.25
4. Speed Calling (8-Code), Each Line	\$1.50	\$2.25
5. Speed Calling (30-Code), Each Line	\$2.50	\$3.75
6. Toll Denial, O+ or 1+ or Both	\$1.00	\$1.50

Regular Service Connection Charges apply on initial or Subsequent installation.

PUBLIC SERVICE COMMISSION
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GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative Corporation, Inc.

Section M
Original Sheet 16

M. MISCELLANEOUS SERVICES

M.11 Class Services

M.11.1 General

1. Automatic Callback

Automatic callback is an outgoing call management feature which allows subscribers who reach a busy station to dial an activation code to call the station back when it becomes idle. The customer is notified by a distinctive ring, and when he/she picks up the receiver, the call is automatically placed.

2. Automatic Recall

Automatic recall is an incoming call management feature that enables a subscriber to dial an access code and have a call automatically returned to the last calling party. The customer is notified by a distinctive ring, and when he/she picks up the receiver, the call is automatically placed.

3. Calling Number Delivery (Caller ID)

A. Caller ID (ID Number)

Calling number delivery is a terminating feature which sends the calling party's directory number to the called subscriber during the silent period of ringing cycle. This allows a customer to see the caller's telephone number on the display equipment before answering the phone.

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B. C Name (ID Number and Directory Name)

In addition to calling number delivery, C Name adds a terminating feature that sends the calling party's directory name to the called subscriber during the silent period of the ringing cycle. This allows a customer to see the caller's name and telephone number on the display equipment before answering the telephone.

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Ballard Rural Telephone Cooperative Corporation, Inc.

Section M
Original Sheet 17

M. MISCELLANEOUS SERVICES

M.11 Class Services (Cont'd)

M.11.1 General (Cont'd)

4. Caller I.D. Blocking

A. Caller I.D. Blocking – Per Call

This feature allows a customer to prevent their telephone number on a per call basis from being seen by someone with calling I.D. service or from being announced to someone with call return or call screening service. When the feature is activated before a call, a private status message will be sent instead of the number. This feature will be available without pre-subscription.

B. Caller I.D. Blocking – Per Line

This feature enables a customer to make all calls with the delivery of their calling number marked as "private". The feature is applicable on all out going calls placed from the customer's line; however, if the pre-assigned activation code for calling I.D. blocking per call is dialed on the line, the calling number may be delivered.

This service is only available upon request to the following entities and their employees/volunteers where the head of the agency certifies to the Telephone Company management a need for blocking upon health and safety concerns: (a) Non-profit, tax exempt, private and public social welfare agencies such as domestic violence intervention agencies, (b) federal, state, and local law enforcement agencies, or (c) if a non-published customer wishes to have his number blocked per line, it will be marked as "private" at no charge.

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GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative Corporation, Inc.

Section M
Original Sheet 18

M. MISCELLANEOUS SERVICES

M.11 Class Services (Cont'd)

M.11.1 General (Cont'd)

5. Customer Originated Trace

Customer originated trace allows subscribers to automatically trace the last incoming obscene, threatening, harassing, or any call. By dialing an activation code after a nuisance call has been received, a subscriber can have the calling number printed.

6. Distinctive Ringing/Call Waiting Indication

Distinctive ringing/call waiting indication allows subscribers to program their line to ring with a distinctive ringing pattern for a selected list of calling numbers and with a normal ringing pattern for all other calling numbers. Additionally, for subscribers who also have call waiting, a distinctive call waiting tone is used when the line is called by this selected list of directory numbers permits a customer to pre-select a list of telephone numbers to emit a distinctive alerting signal ring or call waiting tone for priority calls.

7. Selective Call Acceptance

Selective call acceptance allows subscribers to specify a list of numbers from which they are willing to accept calls. Subscribers with selective call acceptance may specify a list of numbers from which calls will be accepted so that calls from numbers not contained on the list can be routed to a rejection announcement. Calls from numbers not on the list are denied access to the customers and receives a recorded intercept announcement.

PUBLIC SERVICE COMMISSION
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GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative Corporation, Inc.

Section M
Original Sheet 19

M. MISCELLANEOUS SERVICES

M.11 Class Services (Cont'd)

M.11.1 General (Cont'd)

8. Selective Call Forwarding

Selective call forwarding enables a customer to forward pre-selected incoming calls. The customer constructs a screening list through the use of a unique code. The Telephone Company's equipment screens all incoming calls against the customer list and forwards calls only from numbers on the list. The Telephone Company determines the maximum numbers a customer may list.

9. Selective Call Rejection

Selective call rejection screens calls by permitting a customer to block the last incoming call from a specified list of telephone numbers. In addition to the list, a customer may block calls from unknown telephone numbers by immediately dialing the activation code after an unwanted call, such as an obscene or nuisance call, is terminated.

10. Toll Control with PIN

Toll control with PIN allows the subscriber to control who makes long distance calls on his phones and the associated expense with such calls. This feature allows the subscriber to override toll denial on a per call basis. The subscriber can activate this special feature by entering an access code and a PIN number prior to dialing the long distance number. Once the correct PIN number has been entered, the long distance call can be completed.

PUBLIC SERVICE COMMISSION
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GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative Corporation, Inc.

Section M
Original Sheet 20

M. MISCELLANEOUS SERVICES

M.11 Class Services (Cont'd)

M.11.1 General (Cont'd)

10. Toll Control with PIN (Cont'd)

This feature is recommended for small business and residential customers who are concerned with controlling long distance calling and is also recommended for multi-party housing when the use of one telephone is required.

Ballard Rural Telephone Cooperative will not be held liable in the event the pin number becomes public knowledge. If the PIN becomes knowledge of someone other than the subscriber who purchased the service, the subscriber will still be liable for all long distance calls as dialed, completed and billed. The subscriber will be the one who decides what the PIN number will be and can change the PIN number at anytime. At no time will Ballard Rural Telephone Cooperative be responsible for the assigning of PIN numbers.

11. Calling Identity Delivery on Call Waiting (CIDCW)

Calling identity delivery on call waiting is a terminating class feature which allows a subscriber engaged in an active call to receive an audible call waiting indication followed by having the waiting party's name and/or number displayed on associated class customer premise equipment. This enables the CIDCW subscriber to make an "informed" decision as to how to handle – answer or ignore the waiting call. This feature is offered on a flat rate subscription basis to both residential and business subscribers.

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Ballard Rural Telephone Cooperative Corporation, Inc.

Section M
Original Sheet 21

M. MISCELLANEOUS SERVICES

M.11 Class Services (Cont'd)

M.11.1 General (Cont'd)

12. Subscriber Identified Ring (SIR)

A. Regulations and Limitations

- (1) This service is available to individual lines for business and residential customers.
- (2) This service is not compatible with Centrex, PBX Trunk service customers provided public telephone service, lines equipped with hunting arrangements, foreign exchange service and with access lines terminating in customer premises switching or key equipment. Identified Ring may not be compatible with all types of customer provided phone equipment.
- (3) Identified Ring service is provided subject to the availability of facilities.
- (4) Identified Ring customers can have any one or all of the telephone numbers listed in the directory.
- (5) When establishing Identified Ring service, call forwarding service subscribers must choose one of the following options when call forwarding service is activated.
 - (a) All telephone numbers associated with one line will be forwarded to a single number when call forwarding is activated.

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Ballard Rural Telephone Cooperative Corporation, Inc.

Section M
Original Sheet 22

M. MISCELLANEOUS SERVICES

M.11 Class Services (Cont'd)

M.11.1 General (Cont'd)

12. Subscriber Identified Ring (SIR) (Cont'd)

A. Regulations and Limitations (Cont'd)

(5) (Cont'd)

- (b) The main telephone number only will be forwarded when call forwarding service is activated. The additional Identified Ring service number will continue to ring and may be answered at the subscriber's premises.

Applicable charges will be applied to call forwarding service when activated on both numbers.

- (6) Appropriate nonrecurring charges will apply when changing from one option to the other subsequent to the establishment of Identified Ring service.

- (7) Call waiting features may be applied to Identified Ring service with charges being applicable on each line.

- (8) Identified Ring service telephone numbers may be non-published with applicable charges being applied.

- (9) Identified Ring listing must be either business or residence as identify by class of service with no access line being counted.

PUBLIC SERVICE COMMISSION
OFFICE OF THE SECRETARY
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Ballard Rural Telephone Cooperative Corporation, Inc.

Section M
Original Sheet 23

M. MISCELLANEOUS SERVICES

M.11 Class Services (Cont'd)

M.11.1 General (Cont'd)

12. Subscriber Identified Ring (SIR) (Cont'd)

A. Regulations and Limitations (Cont'd)

- (10) The applicable rates are those specified in the current price list on file with the PSC and available at all office locations.
- (11) The Company may increase or decrease rates within the specified ranges in this Tariff following 30 days notice to the commission and notice to active customers.

M.11.2 Rates*

Available Class Service Features

	Residential	Business
1. Automatic Callback	\$1.50	\$2.00
2. Automatic Recall	\$1.50	\$2.00
3.A Call Number Delivery (Caller ID)	\$3.50	\$3.50
3.B C Name (Caller ID and Directory Name)	\$5.50	\$5.50
4.A Call ID Blocking Per Call	-0-	-0-
4.B Call ID Blocking Per Line	-0-	-0-
5. Customer Originated Trace	\$6.00	\$6.00
Plus Each Successful Trace	\$1.00	\$1.00
6. Distinctive Ringing/Wall Waiting Indication	\$1.75	\$2.25
7. Selective Call Acceptance	\$2.00	\$2.00
8. Selective Call Forwarding	\$2.00	\$2.00
9. Selective Call Rejection	\$2.00	\$2.00
10. Toll Control With Pin	\$5.00	\$5.00

*See informational note on the following page.

PUBLIC SERVICE COMMISSION
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GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative Corporation, Inc.

Section M
Original Sheet 24

M. MISCELLANEOUS SERVICES

M.11 Class Services (Cont'd)

M.11.2 Rates* (Cont'd)

Available Class Service Features (Cont'd)

	Residential	Business
11. Caller ID on Call Waiting	\$7.50	\$7.50
12. Anonymous Call Rejection Variable	\$2.50	\$2.50
13. Subscriber Identified Ring		
A. One Additional Telephone Number With Identified Ring Per Line	\$3.00	\$4.00
B. Two Additional Telephone Numbers With Identified Ring Per Line	\$5.00	\$6.00
Regular service connection charges apply on initial or subsequent installation.		

*The Cooperative will, from time to time, offer special promotions on Class Service Features to its customers. During these selected periods, which may range from 30 to 90 days, all customers will be notified that they can receive the specified promotional discount. This discount may include waiving the initial month's monthly recurring service charge on the specified feature(s). The Cooperative may offer other like promotions under the same guidelines as this tariff. The notice stating the length of the special promotional period shall be advertised to customers through bill inserts and promotional materials located in the Cooperative's business office. Notice shall be given in time to allow each customer a minimum of one month in which to subscribe to the service(s) during the special promotional period.

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By: Harlon E. Parker

Title: General Manager

GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative Corporation, Inc.

Section M
Original Sheet 25

M. MISCELLANEOUS SERVICES

M.12 PRI SERVICES

M.12.1 Application of Tariff (N)

1. This tariff applies to the Primary Rate Interface furnished by Ballard Telephone Cooperative.

M.12.2 Regulations (N)

1. Definitions

A. Primary Rate Interface (PRI) operates over four-wire facilities. PRI provides 23 B-channels and one D-Channel (23B+D). All channels operate at 64Kb/s, along with a 8 Kb/s of overhead, for a total capacity of 1.544 million bits per second (Mb/s).

B. The PRI Facility utilizes 1.544 high capacity digital transport technology for connection to the designated between PRI serving central office switch and for connection between PRI central offices. Rates and charges for PRI Access Line and PRI Digital Transport are those rates for 1.544 Mbps Service specified in Duo County Telephone Cooperative Corp., Inc.'s Access Service Tariff 2A dated September 20, 1999 Section 17.3.8 High Capacity Services. The following rate elements will apply:

	Monthly Rate	Nonrecurring Charge
Per Termination		
-DSL 1.544	\$176.82	\$181.00

Channel Mileage

Channel Mileage Termination per Termination
-1.544 Mbps

\$19.14
**PUBLIC SERVICE COMMISSION
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 EFFECTIVE
 11/17/2005
 PURSUANT TO 807 KAR 5:011
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GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative Corporation, Inc.

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M.12 PRI SERVICES

- C. A single primary directory number (DN) is included with PRI service. Secondary numbers may be purchased as provided in Section F of this tariff.
- D. Primary Rate Interface (PRI) provides 23 B-Channels and one D-Channel (23B+D).
- E. CLASS Service, Custom Call Services and other services as shown in other sections of this Tariff may be ordered for PRI service if they are compatible with PRI services. Rates for these services as specified in those sections of the General Subscribers Services tariff shall apply.
- F. All rules and regulations shown in other parts or sections of this Tariff, when not in direct conflict, shall apply to the PRI services.
- G. The telephone company will provide the PRI services to the Network Interface Device (NID) normally located outside the customer premise. It is the customer's responsibility to provision the circuit from there and provide Customer Premises Equipment (CPE) that is compatible.
- H. The telephone company shall not be responsible if changes in any of the equipment, operations, or procedures of the telephone company utilized in provisioning PRS services render any facilities provided by the customer obsolete, or require modification or alteration of such equipment or system, or otherwise affect its use or performance. Digital transmission speeds less than those indicated may be accomplished as a function of the particular CPE furnished by the customer.

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By: 
Executive Director

GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative Corporation, Inc.

Section M
Original Sheet 27

M.12 PRI SERVICES

M.12.3 Rates

(N)

The following monthly rates and charges apply to PRI services in addition to associated service, equipment and facilities.

		Monthly <u>Rate</u>	Nonrecurring <u>Charges</u>
1.	Primary Rate Interface (PRI)	\$400	\$360
2.	PRI Services Charges for changing directory listing, collection of late or nonpayment shall be those charges as shown in Section F of this tariff.		

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SECTION 9 (1)

By



Executive Director

GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative Corporation, Inc.

Section N
Original Sheet 1

N. CONNECTION WITH CERTAIN FACILITIES AND/OR
EQUIPMENT OF OTHERS

CONTENTS

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N.2 Network Protection Criteria	4
N.3 Customer-Provided Communications System	8
N.4 Entrance Facilities	8
N.5 Connection of Customer-Provided Communications Systems With Instrumentalities Furnished by the Company	8
N.6 Maintenance Charge	8

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Ballard Rural Telephone Cooperative Corporation, Inc.

Section N
Original Sheet 2

N. CONNECTION WITH CERTAIN FACILITIES AND/OR
EQUIPMENT OF OTHERS

N.1 Regulations

Customer-provided communications systems may be used with the facilities furnished by the Company for telecommunications services as provided in this Tariff. In all such cases, the customer-provided communications systems will be constructed, maintained and operated as to work satisfactorily with the facilities of the Company and to meet all published standards of the Federal Communications Commission (FCC).

Subscribers may not disconnect or remove or permit others to disconnect or remove any apparatus installed by the Company, except upon the consent of the Company.

Where telecommunications service is available under this Tariff for use in connection with customer-provided communications systems, the operating characteristics of such equipment or system shall be such as not to interfere with any of the service offered by the Company. Such use is subject to any of the service offered by the Company. Such use is subject to the further provision that the customer-provided equipment or system does not endanger the safety of Company employees or the public; damage, require change in or alteration of the equipment or other facilities of the Company; interfere with the proper functioning of such equipment or facilities; or impair the operation of the Company's service. Upon notice from the Company that the customer-provided equipment or system is causing or is likely to cause such hazard to interference, the customer shall make such change as shall be necessary to remove or prevent such hazard or interference. The customer shall be responsible for the payment of Company charges in Section D, Maintenance Charge, for visits by the Company to the customer's premises where a service difficulty or trouble report results from customer-provided equipment or system.

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GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative Corporation, Inc.

Section N
Original Sheet 3

N. CONNECTION WITH CERTAIN FACILITIES AND/OR
EQUIPMENT OF OTHERS (Cont'd)

N.1 Regulations (Cont'd)

The Company shall not be responsible for the installation, operation or maintenance of any customer-provided communications systems. Telecommunications service is not represented as adapted to the use of customer-provided equipment or systems, and where such are connected to the Company's facilities, the responsibility for telecommunications service and to the maintenance and operation of such facilities in a manner proper for such telecommunications service subject to this responsibility, the Company shall not be responsible for (1) the through transmission of signals generated by the customer-provided equipment or systems, or for the quality of or defects in such transmission, or (2) the reception of signals by customer-provided equipment or system.

The Company shall not be responsible to the customer if changes in the criteria outlined herein or in any of the facilities or procedures of the Company render any customer-provided equipment or communications systems inoperable or otherwise affect its use or performance.

The Company will not be responsible for any loss or damage, nor for any impairment or failure of the service arising from or in connection with the use of facilities of customers and not caused solely by the negligence of the Company.

Where any customer-provided equipment or system is used with telecommunications service in violation of any of the provisions in this Tariff, the Company will take such immediate action as necessary for the protection of its services and will promptly notify the customer of the violation. The customer shall discontinue such use of the equipment or system or correct the violation and shall confirm in writing to the Company within 10 days, following the receipt of written notice from the Company, that such has ceased or that the violation has been corrected. Failure of the customer to discontinue such use or to correct the violation and to give the required written confirmation to the Company within the time stated above shall result in termination of the customer's service.

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Ballard Rural Telephone Cooperative Corporation, Inc.

Section N
Original Sheet 4

N. CONNECTION WITH CERTAIN FACILITIES AND/OR
EQUIPMENT OF OTHERS (Cont'd)

N.1 Regulations (Cont'd)

Customer-provided systems which serve a location which the Company considers impracticable to serve because of hazard of inaccessibility may be connected with telecommunications service by means of connecting equipment furnished by the Company.

The customer indemnifies and saves the Company harmless against claims for infringements of patents arising from combining such equipment or systems with, or using it in connection with facilities of the Company, and against all other claims arising out of any act or omissions of the customer in connection with facilities provided by the Company.

No equipment, apparatus, circuit or device not furnished by the Company shall be attached to or connected with the facilities furnished by the Company except as provided in this Tariff. In case unauthorized attachments or connections are made, the Company shall have the right to remove or disconnect the same, or to suspend the service during the continuance of said attachments or connection, or to terminate service.

N.2 Network Protection Criteria

N.2.1 General

1. To protect the telecommunications network and the services furnished to the general public by the Company from harmful effects, the signal from the customer-provided communications system to the long distance message telecommunications network must comply with the following minimum network protection criteria:

Where the customer-provided communications system is connected, the customer-provided communications system must comply with the following criteria:

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Ballard Rural Telephone Cooperative Corporation, Inc.

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Original Sheet 5

N. CONNECTION WITH CERTAIN FACILITIES AND/OR
EQUIPMENT OF OTHERS

N.2 Network Protection Criteria (Cont'd)

N.2.1 General (Cont'd)

1. (Cont'd)

To prevent excessive noise and cross-talk in the network, it is necessary that the power of the signal at the central office not exceed 12 db below one milliwatt when averaged over any three second interval. To permit each customer, independent of distance from the central office, to supply signal power which approximates the 12 db below one milliwatt limit at the central office, the power of the signal which may be applied by the customer-provided equipment located on the customer's premises will be specified for each customer's location, but in no case shall it exceed one milliwatt.

To protect other services, it is necessary that the signal which is applied by the customer-provided equipment located on the customer's premises meet the following limits:

- A. The power in the band from 3,995 Hertz to 4,005 Hertz shall be at least 18 db below the power of the signal as specified in N.2.1.1.
- B. The power in the band from 4,000 Hertz to 10,000 Hertz shall not exceed 16 db below one milliwatt.
- C. The power in the band from 10,000 Hertz to 25,000 Hertz shall not exceed 24 db below one milliwatt.
- D. The power in the band from 25,000 Hertz to 40,000 Hertz shall not exceed 24 db below one milliwatt.
- E. The power in the band above 40,000 Hertz shall not exceed 50 db below one milliwatt.

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Ballard Rural Telephone Cooperative Corporation, Inc.

Section N
Original Sheet 6

N. CONNECTION WITH CERTAIN FACILITIES AND/OR
EQUIPMENT OF OTHERS

N.2 Network Protection Criteria (Cont'd)

N.2.1 General (Cont'd)

1. (Cont'd)

F. To prevent the interruption or disconnection of a call or interference with network control signaling, it is necessary that the signal applied by the customer-provided equipment located on the customer's premises at no time has energy solely in the 2450 to 2750 Hertz band, it must not exceed the power present at the same time in 800 to 2450 Hertz band.

2. Where the customer-provided communications system is connected, the customer-provided communication system must comply with the following criteria:

A. To prevent excessive noise and cross-talk in the network, it is necessary that the power of the signal which is applied by the customer-provided equipment located on the customer's premises be limited so that the signal power at the output of the network control signaling unit (i.e., at the input of the Company line) does not exceed 9 db below one milliwatt when averaged over any three-second interval.

B. To protect other services, it is necessary that the signal which is applied by the customer-provided equipment located on the customer's premises meet the following limits at the output of the network control signaling unit (i.e., at the input to the Company line):

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Section N
Original Sheet 7

N. CONNECTION WITH CERTAIN FACILITIES AND/OR
EQUIPMENT OF OTHERS

N.2 Network Protection Criteria (Cont'd)

N.2.1 General (Cont'd)

2. (Cont'd)

- C. The power in the band from 3,995 Hertz to 4,005 Hertz shall be at least 18 db below the power of the signal as specified in N.2.2.1.
- D. The power in the band from 4,000 Hertz to 10,000 Hertz shall not exceed 16 db below one milliwatt.
- E. The power in the band from 10,000 Hertz to 25,000 Hertz shall not exceed 24 db below one milliwatt.
- F. The power in the band from 25,000 Hertz to 40,000 Hertz shall not exceed 36 db below one milliwatt.
- G. The power in the band above 40,000 Hertz shall not exceed 50 db below one milliwatt.

- 3. To prevent the interruption or disconnection of a call, it is necessary that the signal applied by the customer-provided equipment located on the customer's premises be limited so that the signal at the input to the Company line shall at no time have energy solely in the 2450 to 2750 Hertz band. If there is signal power in the 2450 to 2750 band, it must not exceed that power present at the same time in the 800 to 2450 band.

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Ballard Rural Telephone Cooperative Corporation, Inc.

Section N
Original Sheet 8

N. CONNECTION WITH CERTAIN FACILITIES AND/OR
EQUIPMENT OF OTHERS

N.3 Customer-Provided Communications Systems

Customer-provided systems may be connected at a service point of the customer on a voice grade basis with telecommunications service furnished by the Company through customer-provided equipment which affects such connections externally to the Company by means of physical connection for transmitting and/or receiving. The customer-provided system shall comply with the minimum network protection criteria contained in N.2.1.1 and N.2.1.2.

N.4 Entrance Facilities

All connections of entrance facilities to customer-provided communication systems shall be made through connecting arrangements approved by the Company. Customers, by use of their own equipment, but only within the normal transmission characteristics of the grade of channel ordered, may not create additional channels from the channels provided for entrance facilities. The charges for entrance facilities and the connecting arrangements will be based on cost as specified in the Tariffs of the Company.

N.5 Connection of Customer-Provided Communications Systems with Instrumentalities
Furnished by the Company

The company does not provide instrumentalities solely for use on customer-provided communications systems.

N.6 Maintenance Charge

The customer shall be responsible for the payment of the charges indicated in Section D, "Maintenance of Service Charge", for visits by the Company to the customer's premises where a service difficulty or trouble report results from customer-provided equipment or facilities.

PUBLIC SERVICE COMMISSION
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GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative Corporation, Inc.

Section O
Original Sheet 1

O. DATA SERVICE

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Ballard Rural Telephone Cooperative Corporation, Inc.

Section O
Original Sheet 2

O. DATA SERVICE

O.1 Concurrence

Ballard Rural Telephone Cooperative Corporation, Inc., hereinafter called the concurring utility, assents to, adopts and concurs in the Data Transmitting and Receiving Equipment Tariff filed with the Kentucky Public Service Commission by BellSouth Telecommunications Inc., hereinafter called the issuing utility, as such Tariff now exists or as it may be revised, added to or supplemented by superseding sheets or issues, for data services furnished by the issuing utility and concurring utility, and hereby makes itself a party thereto and obligates itself to observe each and every provision thereof.

O.2 Exceptions

Minimum service period for data service is thirty-six months. Customers of this Company or those of other connecting customers will be required to enter into a termination agreement with this Company covering cost of establishing service for the minimum service period. Terminating agreement must be signed and in the possession of the Company before service will be established.

O.2.1 Equipment Exceptions

The following equipment is also excluded from the concurrence:

	Monthly Charge
Data Set Type 208-B	\$68.00
Data Set Type 212-A	\$24.00
Voice Coupler Type PC-30	\$1.50
Recorder Coupler Type PC-19645	\$7.70

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GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative Corporation, Inc.

Section O
Original Sheet 3

O. DATA SERVICE

O.3 Data Service

O.3.1 General

1. Datatel service is a digital, switched service that provides full duplex, 56 kilobits per second information transport via a specially equipped two-wire Datatel Access Line.
2. Datatel access lines allow a maximum of 56 kbps digital calls, except as in O.2. Datatel Access Lines are not voice functional.

O.3.2 Regulations

1. Explanation of Terms

DATATEL ACCESS LINE

The term Datatel Access Line refers to the non-loaded facility connecting the customer's premises to the Datatel switching equipment and is similar to an individual business line.

DATATEL ARRANGEMENT

The term Datatel Arrangement refers to the equipment required in the Central Office per line to support 56 kbps data transport over the Datatel Access Line.

DATATEL NETWORK CALL

A Datatel Network Call refers to a call placed from one Datatel Local Line to another Datatel Local Line whether or not the lines are served from the same Datatel Serving Central Office.

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Ballard Rural Telephone Cooperative Corporation, Inc.

Section O
Original Sheet 4

O. DATA SERVICE

O.3 Data Service (Cont'd)

O.3.2 Regulations (Cont'd)

1. Explanation of Terms (Cont'd)

DATATEL NORMAL SERVING AREA

The Datatel Normal Serving Area is defined by the technical limitations of each specific serving arrangement and, in the Company's judgment, is necessary to accommodate the data transmission without excessive degradation.

DATATEL REMOTE ACCESS LINE

The term Datatel Remote Access Line refers to a Datatel Access Line when the service is provided using the Datatel Remote Capability.

DATATEL REMOTE CAPABILITY

The term Datatel Remote Capability refers to the facilities and equipment necessary to extend a Datatel Access Line to certain customers who are served by central offices other than a Datatel Serving Central Office.

DATATEL SERVING CENTRAL OFFICE

The term Datatel Serving Central Office refers to the Central Office containing Datatel switching equipment.

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Ballard Rural Telephone Cooperative Corporation, Inc.

Section O
Original Sheet 5

O. DATA SERVICE

O.3 Data Service (Cont'd)

O.3.2 Regulations (Cont'd)

1. Explanation of Terms (Cont'd)

SERVING WIRE CENTER

The term Serving Wire Center denotes the local telephone central office assigned to subscribers in a well-defined area. A Serving Wire Center may be further designated by the Company as a Datatel Serving Central Office.

2. Basis of Offering

- A. Datatel service is furnished in conjunction with intraLATA communications provided by the Company. InterLATA communications are supported through the Access Service Tariff.
- B. Datatel service is provided subject to the availability of appropriate network facilities and is normally provided from the closest designated Datatel Serving Central Office. Telephone numbers for Datatel Access Lines will be assigned from the Datatel Serving Central Office.
- C. The minimum billing period will be one month.
- D. The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provision of Datatel service render any facilities provided by a customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.

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Ballard Rural Telephone Cooperative Corporation, Inc.

Section O
Original Sheet 6

O. DATA SERVICE

O.3 Data Service (Cont'd)

O.3.2 Regulations (Cont'd)

2. Basis of Offering (Cont'd)

- E. Suspension of service is not allowed.
- F. Regulations for Allowance for interruptions apply as specified in B.4.7 of this Tariff.
- G. When Datatel Remote Capability is purchased, the mileage charges will be calculated as follows: The interoffice mileage charge will be based on the airline mileage between the Datatel Serving Central Office and the customer's Serving Wire Center. Airline distance between Company central offices is to be developed from V&H coordinates listed in the National Exchange Carrier Association (NECA) Tariff, FCC No. 4.

3. Provision of Service

- A. Calls placed on Datatel Access Lines to other Datatel Access Lines will be billed as shown in O.4.1.4. Datatel Network calls will be billed for each increment of usage or portion thereof.
- B. Usage will be billed to the originating end of the Datatel Network Call. Toll charges, if applicable, will apply in addition to the Datatel service rates and charges.
- C. Datatel service requires the use of customer premise equipment which is compatible with Company facilities.

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Ballard Rural Telephone Cooperative Corporation, Inc.

Section O
Original Sheet 7

O. DATA SERVICE

O.3 Data Service (Cont'd)

O.3.2 Regulations (Cont'd)

3. Provision of Service (Cont'd)

- D. Touchtone signaling is required for each Datatel Access Line.
- E. Datatel Access Lines may be provided with hunting service similar to individual business lines. If Directory Number Hunting is desired, flat rate Directory Number Hunting would apply.
- F. In addition to charges stated in this Tariff, the End User Common Line Charge from Logan Telephone Cooperative's Tariff Section C (applicable to individual business lines) is applicable to Datatel Access Lines.
- G. Certain optional features are available at the rates provided in the applicable sections of the Tariff for these features, subject to availability of appropriate network facilities and the compatibility of the features with Datatel Service.
- H. Digital information transmission rates of less than 56 kbps may be accomplished as a function of the particular customer premises equipment connected to a Datatel Access Line.

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Ballard Rural Telephone Cooperative Corporation, Inc.

Section O
Original Sheet 8

O. DATA SERVICE

O.3 Data Service (Cont'd)

O.3.2 Regulations (Cont'd)

3. Provision of Service (Cont'd)

- I. Customer premises equipment associated with Datatel service is subject to the same limitations specified in the Bell Communications Research, Inc., Technical Reference, "DATAPATH Network Access Interface Specifications", TR-EQP-000277, until such time as the FCC adapts registration rules for the service under Part 68 of their Rules and Regulations. This Technical Reference is available from:

BCR Documentation Center
60 New England Avenue
Room DSC 1A218
Piscataway, New Jersey 08854

PUBLIC SERVICE COMMISSION
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GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative Corporation, Inc.

Section O
Original Sheet 9

O. DATA SERVICE

O.4 Rates and Charges

O.4.1 General

1. These rates and charges are applicable in addition to the rates and charges for other services and features.

A. Datatel Arrangements

	Nonrecurring Charge	Monthly Rate
(1) Per Line within Datatel Normal Serving Area	\$275.00	\$40.00

B. Datatel Access Lines

(1) Each, Datatel Access Line	\$425.00	\$30.00
or		
(2) Each, Datatel Remote Access Line (use instead of (a) preceding When Datatel Remote Capability is purchased)	\$425.00	\$20.00

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 01 2000

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

Issued: March 1, 2000

Effective: April 1, 2000

By: Harlon E. Parker

Title: General Manager

GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative Corporation, Inc.

Section O
Original Sheet 10

O. DATA SERVICE

O.4 Rates and Charges (Cont'd)

O.4.1 General (Cont'd)

2. Optional Feature Charges

Optional features may be provided at the same rates provided for non-Datatel equipped Network Access Lines subject to compatibility restrictions. A list of optional features will be provided upon request.

3. Datatel Network Call Usage Charges

The following charges apply whenever a Datatel Network Call is established.

A. Datatel Network Call

Rate

- | | | |
|-----|--|--------|
| (1) | Initial One Minute or Fraction Thereof, Per Call | \$0.15 |
| (2) | Additional Minute Increment or Fraction Thereof | \$0.12 |

- B. When messages span more than one rate period, total charges for the minutes in each rate period are summarized. The results for each rate period are totaled to obtain the total message charge.

PUBLIC SERVICE COMMISSION
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EFFECTIVE

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PURSUANT TO 807 KAR 6.011,
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BY Harlon E. Parker
SECRETARY OF THE COMMISSION

Issued: March 1, 2000

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By: Harlon E. Parker

Title: General Manager

GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative Corporation, Inc.

Section O
Original Sheet 11

O. DATA SERVICE

O.4 Rates and Charges (Cont'd)

O.4.1 General (Cont'd)

4. Datatel Remote Capability Charge

When a customer who is served by an office other than a Datatel Serving Central Office and who is within the Datatel Normal Serving Area of that office orders Datatel service, the following charges apply in addition to those in 0.4. These charges apply to each line that is extended.

A. Datatel Remote Capability Interoffice, Channel Charge (per line)

	Nonrecurring Charge	Monthly Rate
(1) First Mile	\$425.00	\$50.00
(2) Each Additional Mile or Fraction Thereof		\$1.50

5. Service Charges

All service connection charges for Datatel Arrangement, Datatel Access Line and Datatel Remote Capability are included in their respective nonrecurring charges preceding. Service connection charges from Section D.4.2 of this Tariff are not applicable.

PUBLIC SERVICE COMMISSION
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Title: General Manager

GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative Corporation, Inc.

Section P
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P. RESERVED FOR FUTURE USE

PUBLIC SERVICE COMMISSION
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Ballard Rural Telephone Cooperative Corporation, Inc.

Section Q
Original Sheet 1

Q. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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PUBLIC SERVICE COMMISSION
OF KENTUCKY
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BY: Harlon E. Parker
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By: Harlon E. Parker

Title: General Manager

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Ballard Rural Telephone Cooperative Corporation, Inc.

Section Q
Original Sheet 2

Q. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

Q.1 Concurrence

Ballard Rural Telephone Cooperative Corporation, Inc. concurs in the standard toll rates, rules and regulations governing such communications as filed by the BellSouth Telecommunications Inc., together with any amendments or successive issues thereof and makes itself a party to such rates and charges until this concurrence is revoked or cancelled by either party. Ballard Rural Telephone Cooperative Corporation, Inc. hereby expressly reserves the right to cancel this statement of concurrence at any time when it appears that such cancellation is in the best interest of Ballard Rural Telephone Cooperative Corporation, Inc., subject to the jurisdiction of the Kentucky Public Service Commission as it applies.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
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GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative Corporation, Inc.

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PUBLIC SERVICE COMMISSION
OF KENTUCKY
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PURSUANT TO 007 KAR 5011,
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BY: Harlon E. Parker
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By: Harlon E. Parker

Title: General Manager

GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative Corporation, Inc.

Section R
Original Sheet 2

R. WIDE AREA TELEPHONE SERVICE

R.1 Concurrence

Ballard Rural Telephone Cooperative Corporation, Inc., hereinafter called the concurring utility, except as specifically stated herein, assents to, adopts and concurs in the Wide Area Telephone Service Tariff, filed with the Kentucky Public Service Commission by the BellSouth Telecommunications Inc., hereinafter called the issuing utility, as such Tariff now exists, or as it may be revised, added to or supplemented by superseding sheets or issues, for Wide Area Telephone Service furnished by the issuing utility, and the concurring utility (including such service as are also participated in by one or more other utilities), and hereby makes itself a party thereto, and obligates itself to observe each and every provision thereof.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
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PURSUANT TO 007 KAR 5.011,
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BY Harlon E. Parker
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By: Harlon E. Parker

Title: General Manager

GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative Corporation, Inc.

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PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

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PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: Stephano B. Bell
SECRETARY OF THE COMMISSION

Issued: March 1, 2000

Effective: April 1, 2000

By: Harlon E. Parker

Title: General Manager

GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative Corporation, Inc.

Section S
Original Sheet 2

S. INTRASTATE ACCESS SERVICE

S.1 Concurrence

Ballard Rural Telephone Cooperative Corporation Inc., concurs with Duo County Telephone Cooperative's Intrastate Access Services Tariff effective November 1, 1999.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

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PURQUANT TO 007 KAR 5.011,
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Title: General Manager

GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative Corporation, Inc.

Section T
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T. PRIVATE LINE SERVICES

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PUBLIC SERVICE COMMISSION
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BY: Stephan Lee
SECRETARY OF THE COMMISSION

Issued: March 1, 2000

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By: Harlon E. Parker

Title: General Manager

GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative Corporation, Inc.

Section T
Original Sheet 2

T. PRIVATE LINE SERVICES

T.1 Concurrence

Ballard Rural telephone Cooperative Corporation, Inc. concurs in the rates, rules and regulations governing IntraLATA Private Line Service as filed by BellSouth Telecommunications Inc., in its PSC Kentucky Tariff No. 2B. Ballard Rural's concurrence is by individual circuit governed by which company (BST) bills the circuit. This concurrence is for interexchange circuits only.

Ballard Rural extends this concurrence to any and all changes which may be made in these tariffs subsequent to this date.

Ballard Rural hereby expressly reserves the right to cancel and make void this statement of concurrence at any such time as it appears that such cancellation is in the best interest of Ballard Rural.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
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BY: Harlon E. Parker
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Issued: March 1, 2000

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By: Harlon E. Parker

Title: General Manager

GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative Corporation, Inc.

Section T
Original Sheet 3

T. PRIVATE LINE SERVICES

T.2 Exceptions

- T.2.1 Customer provided terminal equipment on customer provided communication systems attached or connected to the facilities of the concurring utility and permitted to be used under this Tariff, may not be used for local exchange service of this concurring utility, unless there is compliance with provisions of the Tariff of this concurring utility.
- T.2.2 Ballard Rural Telephone Cooperative Corporation Incorporated concurrence with the issuing utility is limited to private line circuits, that connect with the issuing utility or other connecting companies.
- T.2.3 When private line circuits are provided solely on the facilities of Ballard Rural Telephone Cooperative Corporation Incorporated the charges specified in paragraph T.3, will apply. These charges are based on a single pair of wire. In cases where one circuit requires multiple pairs, the charges in papagraph T.3 will apply to each pair of wires used in the circuit.
- T.2.4 Ballard Rural Telephone Cooperative Corporation, Inc. will also charge a termination fee at the rate specified in paragraph T.3. A termination is defined as each premise appearance of the cable pair. Where multiple pairs are provided to provide one circuit, a termination charge will be applied to each premise appearance of each pair of wire.
- T.2.5 The minimum service period on private line service is six months. A termination agreement will be required concerning the cost of installation of the service. This termination agreement will apply to private line services served solely by Ballard Rural Telephone Cooperative Corporation, Inc. and those served jointly with connecting companies. Service will not be initiated until the termination agreement is in the possession of the Company.

PUBLIC SERVICE COMMISSION
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By: Harlon E. Parker

Title: General Manager

GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative Corporation, Inc.

Section T
Original Sheet 4

T. PRIVATE LINE SERVICES

T.3 Monthly Charges

T.3.1 Each pair will be charged at the rate of \$3.50 for the first half mile and \$1.75 for each quarter mile or fraction of a quarter mile thereafter. The measurement of distance will be made in route mileage.

T.3.2 Each termination of each pair will be charged at the rate of \$1.75 per termination.

T.4 Definition and Limitation of Service

T.4.1 A private line circuit is defined as a pair or pairs of wire provided by the Company for the private use of its customers. These circuits function without connection to local exchanges switching equipment of the Company.

PUBLIC SERVICE COMMISSION
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By: Harlon E. Parker

Title: General Manager

GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative Corporation, Inc.

Section T
Original Sheet 5

T. PRIVATE LINE SERVICES

T.4 Definition and Limitation of Service (Cont'd)

T.4.2 Examples of circuits used for this purpose and provided by the Company are:

1. Circuits used for the transmission of data information.
2. Circuits used by banks and others for alarm purposes.
3. Circuits used for voice transmission between two or more points which function separate from local exchange equipment.
4. Circuits provided as a vehicle to transmit radio signals, e.g., to connect city and county police and fire station.
5. Circuits used to monitor power company substations or water company pump stations.

PUBLIC SERVICE COMMISSION
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GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative Corporation, Inc.

Section U
Original Sheet 1

U. RESERVED FOR FUTURE USE

PUBLIC SERVICE COMMISSION
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Section V
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V. RESERVED FOR FUTURE USE

PUBLIC SERVICE COMMISSION
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Ballard Rural Telephone Cooperative Corporation, Inc.
for Ballard and McCracken Counties

Section W
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Replaces Original JP Sheet 1

(D)

(D)

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Randy C. Grogan, General Manager/CEO



GENERAL SUBSCRIBER SERVICES TARIFF

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GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative Corporation, Inc.

Section X
First Revised Sheet 1
Replaces Original Sheet 1

(C)

X. POLE RETIREMENT AND REMOVAL

The company is actively removing its poles in favor of alternative non-arial facility deployment and all poles have been retired from its inventory. In circumstances discussed below, the company may either transfer ownership of pole(s) to an existing utility attacher or either transfer ownership or cede control of a pole to an end user who seeks to use the pole for his/her own purpose(s).

Priority of the transfer of ownership or relinquishment of control will be determined as follows:

1. Utility Attacher. Any utility attacher that remains on company poles will be given ownership of the pole under its contract with the company.
2. Existing End User Attacher. If the company determines that a pole intended for removal is carrying services for a private end user (such as a security light or other non-authorized service) the company shall contact the end user and provide the end user the following options:
 - a. Remove the attached service by an agreed upon date so that the company can remove the pole; or
 - b. Accept ownership of the pole and execute a transfer document for the change of ownership; or
 - c. Agree to maintain control of the pole for an indefinite period. Subsequent removal of the pole will be at the company’s discretion provided the pole does not pose a threat to safety.

Unless the pole poses a threat to safety, the company shall not remove end user attachments. Such end users who do not select (a) or (b) above, will be treated as complying with (c).

3. End User Request. If an end user requests that a pole remain in place for his/her use and no attachment exists on the pole, the company shall offer the end user the following options:
 - a. Accept ownership of the pole and execute a transfer document for the change of ownership; or
 - b. Agree to maintain control of the pole for an indefinite period. Subsequent removal of the pole will be at the company’s discretion provided the pole does not pose a threat to safety.

(C)

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Randy C. Grogan, General Manager/CEO

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Linda C. Bridwell Executive Director

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Ballard Rural Telephone Cooperative Corporation, Inc.

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Linda C. Bridwell Executive Director

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GENERAL SUBSCRIBER SERVICES TARIFF

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GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative Corporation, Inc.

Section Y
Original Sheet 1

Y. EXCHANGE AREA MAPS

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PUBLIC SERVICE COMMISSION
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BY Harlon E. Parker
SECRETARY OF THE COMMISSION

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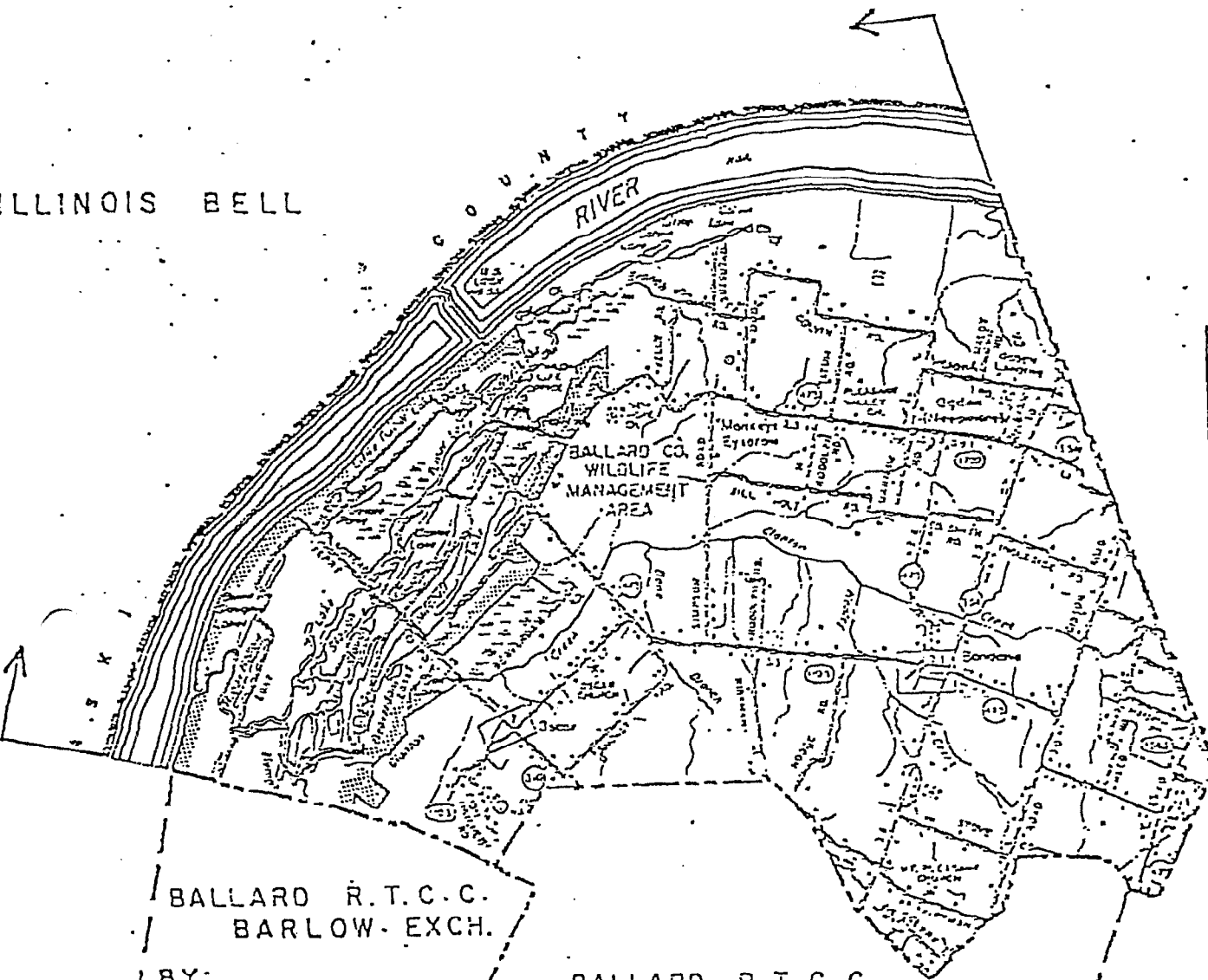
By: Harlon E. Parker

Title: General Manager

GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative Corporation, Inc.

Section Y
Original Sheet 2



BALLARD R.T.C.C.
KEVIL EXCH.
BY: _____

BALLARD R.T.C.C.
BARLOW EXCH.
BY: _____

BALLARD R.T.C.C.
LA CENTER EXCH.
BY: _____

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 01 2000

PURSUANT TO 007 KAR 60.11,
SECTION 9(1)
BY: Harlon E. Parker
SECRETARY OF THE COMMISSION

BANDANA EXCHANGE

Issued: March 1, 2000

Effective: April 1, 2000

By: Harlon E. Parker

Title: General Manager

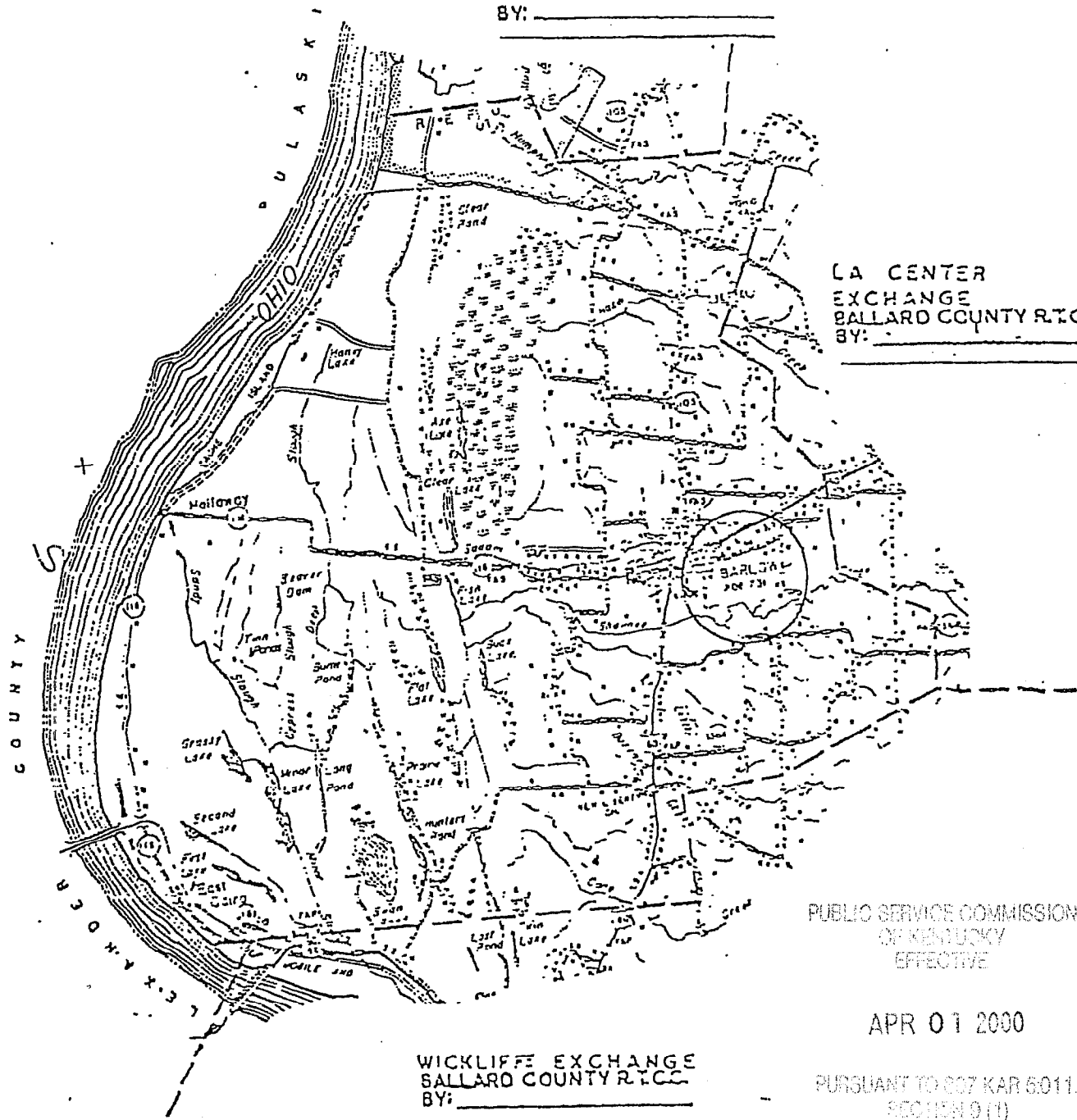
GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative Corporation, Inc.

Section Y
Original Sheet 3

BANDANA EXCHANGE
BALLARD COUNTY R.T.C.C.
BY: _____

LA CENTER
EXCHANGE
BALLARD COUNTY R.T.C.C.
BY: _____



WICKLIFFE EXCHANGE
BALLARD COUNTY R.T.C.C.
BY: _____

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 01 2000

PURSUANT TO 007 KAR 6.011
SECTION 9 (1)
BY: *Harlon E. Parker*
SECRETARY OF THE COMMISSION

BARLOW EXCHANGE

Issued: March 1, 2000

Effective: April 1, 2000

By: Harlon E. Parker

Title: General Manager

GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative Corporation, Inc.

Section Y
Original Sheet 4

LACENTER EXCHANGE

BALLARD RTCC

BY: Harlon E. Parker

DATE: 3-1-7

KEVIL EXCHANGE

BALLARD RTCC

BY: Harlon E. Parker

DATE: 3-1-7

HARLOW EXCHANGE
BALLARD RTCC
BY: Harlon E. Parker
DATE: 3-1-7

WICKLIFFE EXCHANGE
BALLARD RTCC
BY: Harlon E. Parker
DATE: 3-1-7

HEATH EXCHANGE
BALLARD RTCC
BY: Harlon E. Parker
DATE: 3-1-7



BARDWELL EXCHANGE
KENTUCKY TELEPHONE COMPANY
BY: Harlon E. Parker
DATE: 3-1-7

GAGE EXCHANGE

PUBLIC SERVICE COMMISSION
KENTUCKY
EFFECTIVE

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PURSUANT TO KRS 607 KAR 60.11,
SECTION 9 (1)
BY: Harlon E. Parker
SECRETARY OF THE COMMISSION

Issued: March 1, 2000

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By: Harlon E. Parker

Title: General Manager

GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative Corporation, Inc.

Section Y
Original Sheet 5

BALLARD R.T.C.C.
KEVIL EXCHANGE
BY: _____

SOUTH CENTRAL BELL TEL.
PADUCAH EXCHANGE
BY: _____

GALLARD R.T.C.C.
GAGE EXCHANGE
BY: _____

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 01 2000

PURSUANT TO 007 KAR 5011.
SECTION 9(1)
BY: Debra S. Bell
SECRETARY OF THE COMMISSION

WEST KENTUCKY R.T.C.C.
LOWES EXCHANGE
BY: _____

WEST KY. R.T.C.C.
CUNNINGHAM EXCHANGE

Issued: March 1, 2000

Effective: April 1, 2000

By: Harlon E. Parker

Title: General Manager

GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative Corporation, Inc.

Section Y
Original Sheet 6

BALLARD RUCOC
BANDANA EXCHANGE
BY: _____

BALLARD RUCOC
BANDANA EXCHANGE
JOEL DICK
C-25 BANDANA RUCOC
WEST KENTUCKY RUCOC

SOUTH CENTRAL BELL
TELEPHONE CO
BANDANA EXCHANGE
BY: _____

There are three exchanges
in the area of exchange
BANDANA EXCHANGE
BANDANA EXCHANGE
BANDANA EXCHANGE

BANDANA EXCHANGE
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BANDANA EXCHANGE

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BANDANA EXCHANGE

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 01 2000

PURSUANT TO 007 KAR 5.011
SECTION 3(1)

BY: Harlon E. Parker
SECRETARY OF THE COMMISSION

KEVIL EXCHANGE

Issued: March 1, 2000

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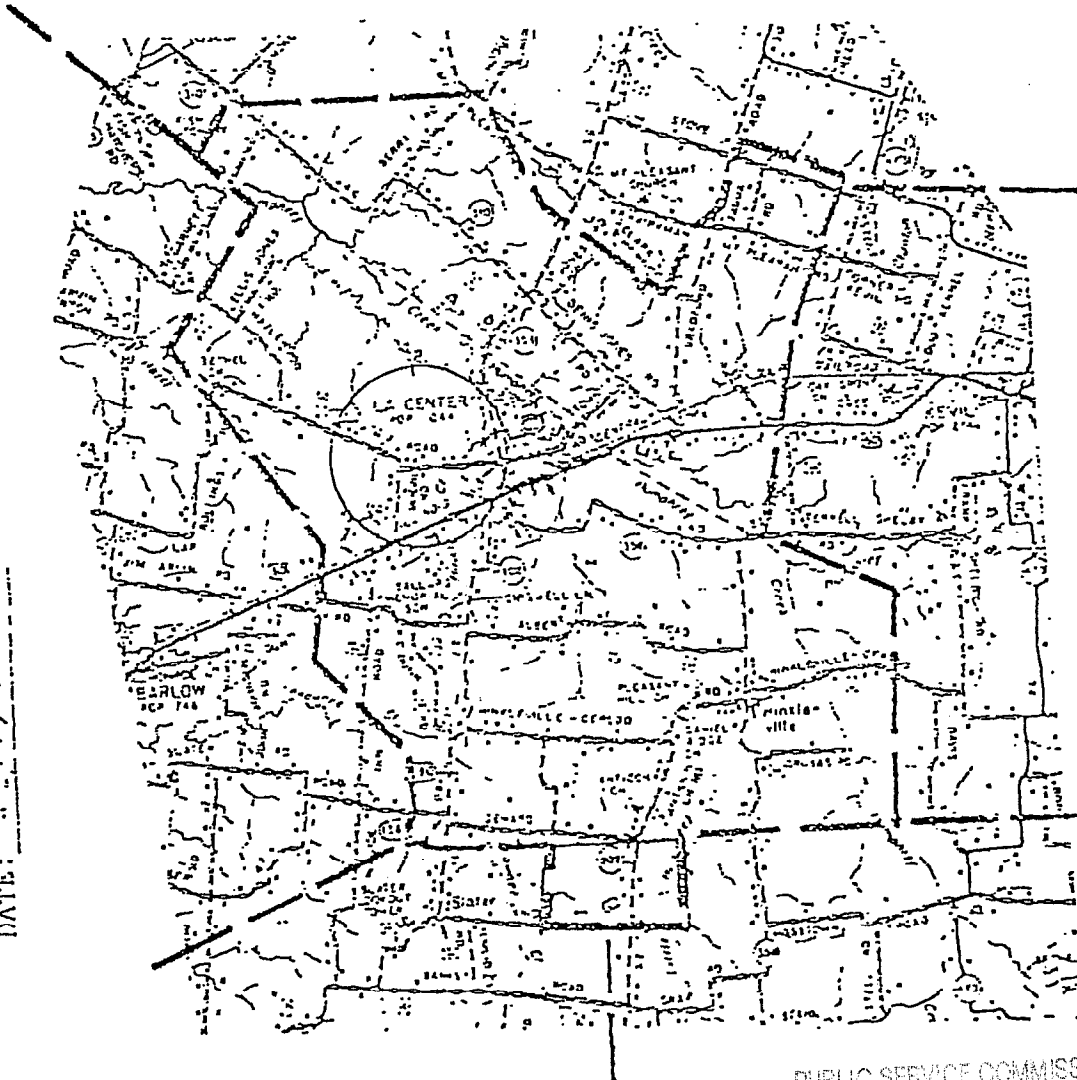
By: Harlon E. Parker

Title: General Manager

GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative Corporation, Inc.

Section Y
Original Sheet 7



BARLOW EXCHANGE
BALLARD BTCC
BY: *[Signature]*
DATE: *[Date]*

KEVIL EXCHANGE
BALLARD BTCC
BY: *[Signature]*
DATE: *[Date]*

WICKLIFFE EXCHANGE
BALLARD BTCC
BY: *[Signature]*
DATE: *[Date]*

LA CENTER EXCHANGE

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 01 2000

PURSUANT TO 007 KAR 5011,
SECTION 9 (1)
BY: *[Signature]*
SECRETARY OF THE COMMISSION

Issued: March 1, 2000

Effective: April 1, 2000

By: Harlon E. Parker

Title: General Manager

GENERAL SUBSCRIBER SERVICES TARIFF

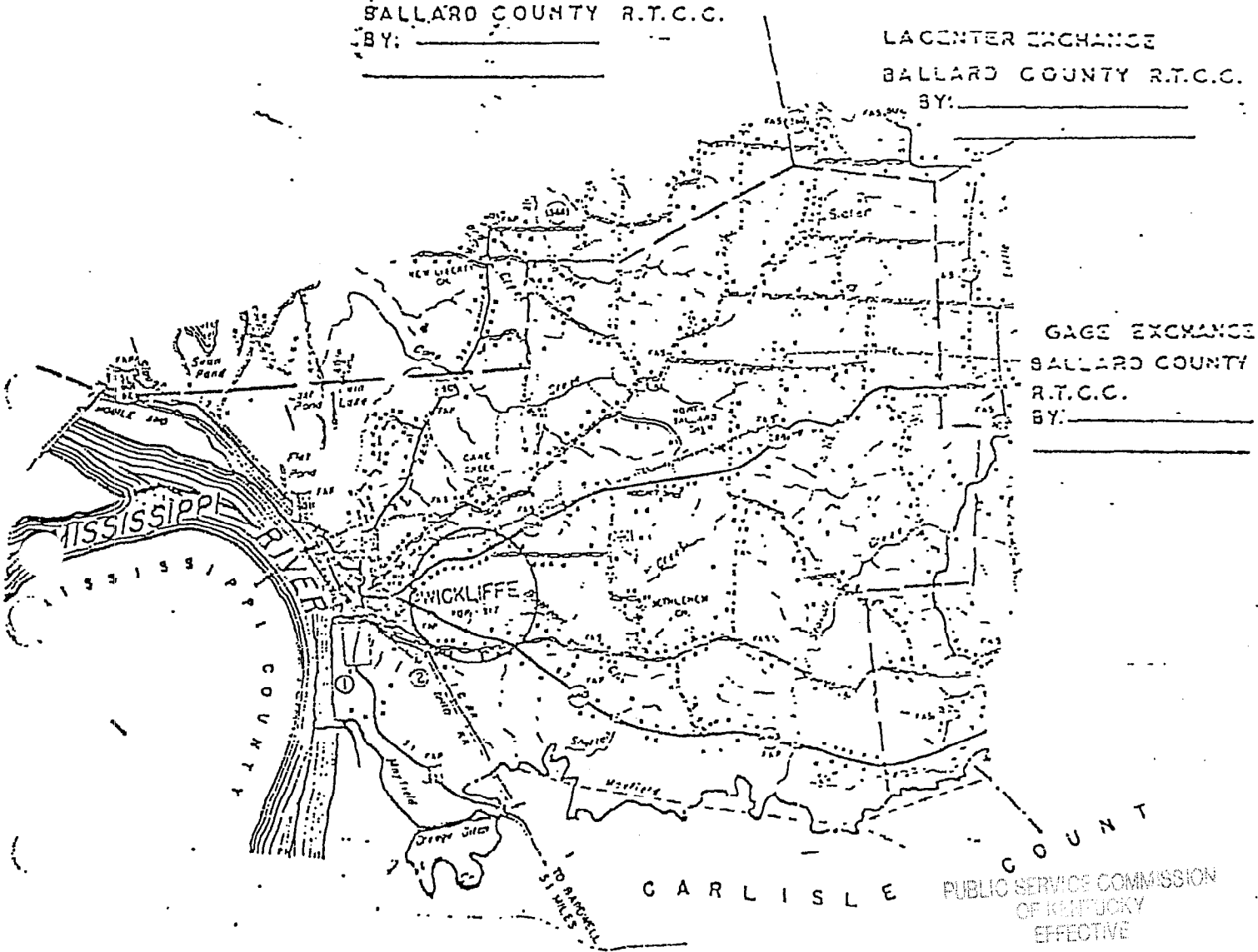
Ballard Rural Telephone Cooperative Corporation, Inc.

Section Y
Original Sheet 8

BARLOW EXCHANGE
BALLARD COUNTY R.T.C.C.
BY: _____

LACENTER EXCHANGE
BALLARD COUNTY R.T.C.C.
BY: _____

GAGE EXCHANGE
BALLARD COUNTY
R.T.C.C.
BY: _____



BARDWELL EXCHANGE
KENTUCKY TELEPHONE
BY: _____
1-20-75

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 01 2000

PURSUANT TO KCR KAR 6011
SECTION 8 (1)
BY: _____
SECRETARY OF THE COMMISSION

WICKLIFFE EXCHANGE

Issued: March 1, 2000

Effective: April 1, 2000

By: Harlon E. Parker

Title: General Manager

GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative Corporation, Inc.

Section Z
Original Sheet 1

Z. MOBILE AREA WIDE CALLING PLAN SERVICE

CONTENTS

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Z.2 How to Apply Charges	2
Z.3 Activating Service	2
Z.4 Dialing Arrangement	3
Z.5 Interconnecting with Another Local Exchange Carrier	3
Z.6 Rates and Charges	4

PUBLIC SERVICE COMMISSION
OFFICE BY
EVIDENCE

APR 01 2000

PURSUANT TO 807 KAR 5011,
SECTION 6 (1)
BY: Stephen D. Bell
SECRETARY OF THE COMMISSION

Issued: March 1, 2000

Effective: April 1, 2000

By: Harlon E. Parker

Title: General Manager

GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative Corporation, Inc.

Section Z
Original Sheet 2

Z. MOBILE AREA WIDE CALLING PLAN SERVICE

Z.1 Description of Service

Mobile Service Plan - Description of Mobile Service plan is an optional billing plan for mobile carriers. This billing option allows intraLATA long distance calls originated from landline customers served by Ballard Rural Telephone Cooperative Corporation, Inc. and terminating at the mobile carrier's network to be excluded from the originating customer's bill. The mobile carrier will pay a usage charge in lieu of the long distance charges which would have been applicable to the landline customer who originated the call.

Z.2 How to Apply Charges

The charges for originating calls under the mobile service plan are on a minute of use basis as specified in Paragraph Z.6.1 following. The mobile service plan charges apply to all intraLATA Ballard Rural Telephone Cooperative Corporation, Inc. landline originated calls to the mobile carrier end users with a calling plan NXX located within the LATA. Recording for the minute of use charges begins when the Telephone Company end office receives answer supervision from the mobile carrier's mobile telephone serving office (MTSO). IntraLATA long distance charges will not apply to calling plan NXX.

Z.3 Activating Service

Each mobile carrier who subscribes to the mobile service plan must either activate another NXX code or convert one of their existing NXX codes for exclusive use for their mobile service end users. The NXX code may be located in another local exchange carrier's (LEC) serviced office, but that NXX code must be dedicated to mobile service plan or similar product name, i.e. Bell South refers to this service as land-to-mobile calling plan. Only calls to the mobile service plan NXX receive the billing benefits of the mobile service plan. Calls to non-mobile service plan NXX's will continue to generate intraLATA long distance charges to the Ballard Rural Telephone Cooperative Corporation, Inc. end user customers. If the mobile carrier wants a mobile calling plan NXX which will reside in a Ballard Rural Telephone Cooperative Corporation, Inc. central office, the charge for this dedicated NXX will be determined on an individual case basis.

APR 01 2000

SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
PURSUANT TO 207 KAR 5:011,
SECTION 9 (1)
BY: Stephan O. Skiff
SECRETARY OF THE COMMISSION

Issued: March 1, 2000

Effective: April 1, 2000

By: Harlon E. Parker

Title: General Manager

GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative Corporation, Inc.

Section Z
Original Sheet 3

Z. MOBILE AREA WIDE CALLING PLAN SERVICE

Z.3 Activating Service (Cont'd)

If the mobile carrier is simply extending mobile service into Ballard Rural Telephone Cooperative Corporation, Inc.'s service area, then there will be a nonrecurring charge per each exchange calling area to change the routing instructions for these calls. The nonrecurring charge is specified in Paragraph Z.6.2 following.

Z.4 Dialing Arrangement

Mobile service plan will be arranged for seven-digit dialing where technically feasible.

Z.5 Interconnecting with Another Local Exchange Carrier

In cases where the mobile carrier is interconnected within another LEC and desires mobile service plan within any Ballard Rural Telephone Cooperative Corporation, Inc. exchanges. The LEC(s) will be compensated for the terminating of any mobile service plan calls within their operating territory pursuant to a mutually acceptable terminating access charge plan agreement.

Z.6 Rates and Charges

Rates and charges for mobile service plan are listed in Z.6.1 following.

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OF KENTUCKY
EFFECTIVE

APR 01 2000

PURSUANT TO 907 KAR 6.011,
SECTION 9 (1)

BY Harlon E. Parker
SECRETARY OF THE COMMISSION

Issued: March 1, 2000

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By: Harlon E. Parker

Title: General Manager

GENERAL SUBSCRIBER SERVICES TARIFF

Ballard Rural Telephone Cooperative Corporation, Inc.

Section Z
Original Sheet 4

Z. MOBILE AREA WIDE CALLING PLAN SERVICE

Z.6 Rates and Charges (Cont'd)

Z.6.1 Usage Charges

Per Minute of Use Charge – Distance Sensitive

<u>Distance</u>	<u>Minute of Use Rate</u>
0 – 10 Miles	\$0.11
11 - 15 Miles	\$0.1125
16 – 22 Miles	\$0.1125
23 – 29 Miles	\$0.12
30 – 40 Miles	\$0.12
41 – 54 Miles	\$0.12
55 – 70 Miles	\$0.1225
71 – 84 Miles	\$0.1275
85 – 100 Miles	\$0.1325
101 – 123 Miles	\$0.1350
124 – 148 Miles	\$0.1375
Over 148 Miles	\$0.1375

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 01 2000

PURSUANT TO 207 KAR 5.011,
SECTION 9 (1)

BY: Harlon E. Parker
SECRETARY OF THE COMMISSION

Z.6.2 Nonrecurring Charges

Charge Per Exchange to Activate a
Mobile Service Plan NXX Code
Per NXX Code

\$30.00

Z.6.3 Optional Service

Itemization of All Mobile Service
Plan Message, Per Message Itemized

\$0.015

Minutes of use will be measured on a per message basis and each fractional minute will be rounded to the next higher 1/10th minute. All minutes or fractional minutes will be accumulated by mileage band at the end of each billing period, and if the total includes a fractional minute within a mileage band, that minute will be rated pursuant to the appropriated mileage band rate. The airline mileage measurement is based on the rate center to rate center V & H measurement which is equivalent to the mileage measurement for long distance calls.

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By: Harlon E. Parker

Title: General Manager