Kentucky Tariff No. 16 Original Title Page

tw telecom of kentucky llc Carolyn Ridley, VP - Regulatory Affairs

555 Church Street, Suite 2300 Nashville, Tennessee 37219

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#### INTEREXCHANGE SERVICES TARIFF

This tariff, tw telecom of kentucky llc, Kentucky Tariff No. 16, replaces in its entirety, Time Warner Telecom of Kentucky LLC, Kentucky Tariff No. 12, which is currently on file with the Commission.

### INTEREXCHANGE SERVICES TARIFF

OF

# tw telecom of kentucky llc

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of interexchange telecommunications services provided by **tw telecom of kentucky llc** within the state of Kentucky. This tariff is on file with the Kentucky Public Service Commission and at the Company's places of business.



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# INTEREXCHANGE SERVICES TARIFF

# CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

<u>PAGE</u>	<b>REVISION</b>	<b>PAGE</b>	<b>REVISION</b>		<u>PAGE</u>	<b>REVISION</b>	
Title	Original	31	3 <sup>rd</sup> Revised	*	61	Original	
1	5 <sup>th</sup> Revised *	32	1st Revised	*	62	Original	
2	Original	33	Original		63	1 <sup>st</sup> Revised	
3	Original	34	3 <sup>rd</sup> Revised	*	64	1 <sup>st</sup> Revised	*
4	Original	35	Original		65	2 <sup>nd</sup> Revised	*
5	Original	36	Original		66	1 <sup>st</sup> Revised	*
6	1 <sup>st</sup> Revised	37	1st Revised		67	1 <sup>st</sup> Revised	*
7	Original	38	Original		68	Original	
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10	Original	41	1 <sup>st</sup> Revised		71	Original	
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19	Original	50	1st Revised		80	Original	
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30	Original						

<sup>\* -</sup> indicates those pages included with this filing



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INTEREXCHANGE SERVICES TARIFF

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# INTEREXCHANGE SERVICES TARIFF

# **SYMBOLS**

The following are the only symbols used for the purposes indicated below:

<ul> <li>C - To signify changed regulat</li> </ul>
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D - To signify discontinued regulation.

I - Change Resulting in an increase.

M - Moved from another tariff location with no change.

N - New rate, regulation or text.

R - Change resulting in a reduction.

T - Change in text but no Change to rate or regulation.

Z - To signify a correction.



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example, a new page added between pages 14 and 15 would be 14.1.

INTEREXCHANGE SERVICES TARIFF

TARIFF FORMAT

# A. Page Numbering\_- Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. When a new page is added between pages already in effect, a decimal is added. For

- B. Page Revision Numbers Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Kentucky Public Service Commission. For example, the 4th revised Page 14 cancels the 3rd revised Page 14. Consult the Check Page for the page currently in effect.
- C. Paragraph Numbering Sequence There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
  - 2.
  - 2.1.
  - 2.1.1.
  - 2.1.1.A.
  - 2.1.1.A.1.
  - 2.1.1.A.1.(a). 2.1.1.A.1.(a).I.

  - 2.1.1.A.1.(a).I.(i).
  - 2.1.1.A.1.(a).I.(i).(1).
- D. Check Pages When a tariff filing is made with the Kentucky Public Service Commission, an updated Check Page accompanies the tariff filing. The Check Page lists the pages contained in the tariff, with a cross reference to the current revision number. When new pages are added, the Check Page is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remain the same, just revised revision levels on some pages.)



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#### INTEREXCHANGE SERVICES TARIFF

#### SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement which connects the Customer's location to a Company switching center or point of presence.

Account Codes - Optional, Customer-defined digits that allow the Customer to identify the individual user, department or client associated with a call. Account Codes appear on the Customer bill.

Authorized User - A person, firm, corporation, or any other entity authorized by the Customer to communicate utilizing the Carrier's service.

Business Line Termination - For use with inbound service only. Incoming calls are routed directly to the Customer's existing local exchange line. No dedicated access terminations are required.

Commission - Kentucky Public Service Commission.

Company or Carrier - tw telecom of kentucky llc unless otherwise clearly indicated by the context.

Customer - The person, firm, corporation or other entity which orders, cancels, amends or uses service and is responsible for payment of charges and compliance with the Company's tariff.

Dedicated Access - See Special Access.

Dedicated Long Distance - The direct dial service over the Company's carrier's digital network via a DS-1 connection between the Company's switch and the carrier's nearest hub.

End User - Any person, firm, corporation, partnership or other entity which uses the services of the Carrier under the provisions and regulations of this tariff. The End User is responsible for payment unless the charges for the services utilized are accepted and paid by another Customer.



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#### INTEREXCHANGE SERVICES TARIFF

# SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D.)

Equal Access - The ability of the Company to serve End Users on a presubscribed basis rather than through the use of dial access codes.

Holidays - Holidays observed by the Company as specified in this tariff.

(D) (D)

LATA - Local access and transport area. A geographic area established by the US District Court for the District of Columbia in Civil Action No. 17-49, within which a local exchange company provides communications services.

LEC - Local Exchange Company.

Off-Net - Services provided by the Company which are carried in part on the Company's network.

On-Net - Services provided by the Company which are carried entirely on the Company's network.

Premises - A building or buildings on contiguous property.

Special Access Origination/Termination - Where originating or terminating access between the Customer and the interexchange carrier is provided on dedicated circuits. The cost of these dedicated circuits is billed by the access provider directly to the Customer.

Special Construction - Service configurations specifically designed and constructed at a Customer's request.



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INTEREXCHANGE SERVICES TARIFF

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# SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D.)

Switched Services - Services provided to Customers that utilize the Company switching equipment or Access Service for the origination of interLATA toll calls.

Switchless Services - Services provided to Customers that utilize another carriers' switching equipment or Access Service for the origination of interLATA toll calls.

Subscriber - The person, firm, Customer, corporation or other entity that arranges for the Carrier to provide, discontinue or rearrange telecommunications services on behalf of itself or others under the provisions and terms of this tariff.

VersiPak - Service offered by the Company that allows the grouping of rate components to meet a Customer's specific needs.



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# INTEREXCHANGE SERVICES TARIFF

#### **SECTION 2 - RULES AND REGULATIONS**

# 2.1 Undertaking of the Company

The Company is a resale common carrier providing interLATA long distance telecommunications services within the State of Kentucky. The service would either be provided via a switched or switchless environment.

Service is provided twenty-four (24) hours per day, seven (7) days a week.



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# INTEREXCHANGE SERVICES TARIFF

# SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

#### 2.2 Limitations

- 2.2.1 Presubscribed Service is offered in Equal Access areas only.
- 2.2.2 Service is offered subject to the availability of the necessary facilities and subject to the provisions of this tariff.
- 2.2.3 The Company reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer is using service in violation of provisions of this tariff, or in violation of the law.
- 2.2.4 The Company will not be liable for errors in transmission or for failure to establish connections.

#### 2.3 Use

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited.



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#### INTEREXCHANGE SERVICES TARIFF

#### SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

# 2.4 Liabilities of the Company

2.4.1 No liability of any nature whatsoever shall attach to the Company or any other common carrier that furnishes any portion of the Company's service for damages arising from errors, mistakes, omissions, interruptions, or delays of the Company, or its agents or employees in the course of establishing, furnishing, rearranging, moving, terminating, or changing service or facilities (including the obtaining or furnishing of information in respect thereof or with respect to the Customers of the service or facilities).

In no event shall the Company, or any other common carrier that furnished any portion of the service that the Company provides to end users, be liable for any incidental, indirect, special or consequential damages (including lost revenue or profits) of any kind whatsoever regardless of the cause or foreseeability thereof.

2.4.2 When the services or facilities of other companies are used separately or in conjunction with the Company's facilities in establishing connection to points not reached by the Company's facilities, the Company shall not be liable for any act or omission of such other companies or their agents or employees. This includes the provision of a signaling system database by another company.

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# INTEREXCHANGE SERVICES TARIFF

#### SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

- 2.4 Liabilities of the Company, (Cont'd.)
  - 2.4.3 The Company shall not be liable for any failure of performance hereunder if such failure is due to any cause or causes beyond the reasonable control of the Company. Such causes shall include, fire, explosion, vandalism, cable cut, storm or other similar occurrence, any law, order, regulation, direction, action or request of the United States government or of any other government or of any civil or military authority, national emergencies, insurrections, riots, wars, strikes, lockouts or work stoppages or other labor difficulties, supplier failures, shortages, breaches or delays, or preemption of existing service to restore service in compliance with the Commission's Rules and Regulations.
  - 2.4.4 The Company shall not be liable for any interruptions, delays, errors, or defects in transmission, or for any injury whatsoever, caused by the Customer, or the Customer's agents, end users, or customers, or by facilities or equipment provided by the Customer.
  - 2.4.5 The Company shall be indemnified and held harmless by the Customer against:
    - A. Claims for libel, slander, infringement of copyright or unauthorized use of any trade mark, trade name or service mark arising out of the material, data, information, or other content transmitted by the Customer over the Company's facilities; and
    - B. Claims for patent infringement arising from combining or connecting the Company's facilities with apparatus and systems of the Customer; and
    - C. All other claims arising out of any act or omission of the Customer in connection with any service provided by the Company.
  - 2.4.6 The Company will make no refund of over-payments by a Customer unless the claim for such overpayment together with proper evidence is submitted within one (1) year from the date of the alleged overpayment unless billing records prepared by the Company can be produced which would justify a credit beyond one year.



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#### INTEREXCHANGE SERVICES TARIFF

# SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

# 2.5 Terminal Equipment

This service must be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a telephone set, PBX or key system. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. The Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry as endorsed by the Federal Communications Commission.



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#### INTEREXCHANGE SERVICES TARIFF

#### SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

# 2.6 Installation and Termination

Service is installed upon mutual agreement between the Customer and the Company. The service agreement does not alter rates specified in this tariff.

# 2.7 Payment and Credit Regulations

#### 2.7.1 Payment Arrangements

The Customer is responsible for payment of all charges for long distance services furnished to the Customer by the Company. The Customer agrees to pay to the Company any cost(s) incurred as a result of any delegation of authority resulting in the use of his or her communications equipment and/or network services which result in the placement of calls via the Company. The Customer agrees to pay the Company or its authorized agent any and all cost(s) incurred as a result of the use of the service arrangement, including calls which the Customer did not individually authorize.

All charges due by the Customer are payable to the Company or any agency duly authorized to receive such payments. Terms of payment shall be according to the rules and regulations of the agency and subject to the rules of Regulatory Affairs agencies, such as the Kentucky Public Service Commission.

Objections to billed charges should be reported to the Company within 120 days of receipt of billing. Claims must include all supporting documentation and may be submitted online at http://customers.twtelecom.com/disputes/ or by telephone at 1-800-565-8982. The Company shall make adjustments to the Customer's invoice to the extent that circumstances existing which reasonably indicate that such changes are appropriate.



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#### INTEREXCHANGE SERVICES TARIFF

# SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

# 2.7 Payment and Credit Regulations, (Cont'd.)

#### 2.7.1 Payment Arrangements, (Cont'd.)

Charges for installations, service connections, moves, and rearrangements, where applicable, are payable upon demand by the Company or its authorized agent. The billing thereafter will include recurring charges and actual usage as defined in this tariff.

The Customer shall be responsible for all calls placed by or through Customer's equipment by any person. In particular and without limitation to the foregoing, the Customer is responsible for any calls placed by or through the Customer's equipment via any remote access features. The Customer is responsible for all calls placed via their authorization code as a result of the Customer's intentional or negligent disclosure of the authorization code.

To the extent facilities are available, services offered under this tariff are provided by the Company on an On-Net basis. Unless otherwise noted, pricing for services offered under this tariff reflect the On-Net price for such services. Where service is provided on an Off-Net basis, additional charges may apply.



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#### INTEREXCHANGE SERVICES TARIFF

#### SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

# 2.7 Payment and Credit Regulations, (Cont'd.)

### 2.7.2 Deposits

The Company, to safeguard its interests, will require a Customer to make a cash deposit, or to post a bond, prior to the provision of long distance service, to be held by the Company as guarantee for payment of future charges.

Deposits will not be requested based on race, sex, creed, national origin, marital status, age, number of dependents, condition of physical handicap, source of income, or geographical area of business.

A cash deposit may not exceed the estimated charges applicable to a two month period of service. The payment of a cash deposit in no way relieves the Customer from complying with the Company's requirement for the prompt payment of bills.

After the Customer has established a twelve-month prompt payment record, the cash deposit will be refunded or credited to the Customer's account at the Customer's written request. Should the Customer's service be terminated prior to the completion of the term of the contract, the amount of the cash deposit will be forfeited.

The Company retains the right to assess additional cash deposit amounts should the Customer's billing history prove to be greater than originally estimated. Should a Customer fail to pay the additional amount, service could be terminated at the discretion of the Company.



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### INTEREXCHANGE SERVICES TARIFF

# SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

#### 2.7 Payment and Credit Regulations, (Cont'd.)

#### 2.7.2 Deposits, (Cont'd.)

The Company, when a Customer is terminating service before completion of the contract term, may apply the deposit to the satisfaction of overdue charges.

During the full contract period when the cash deposit is held, simple annual interest will be added to the cash deposit amount collected. The rate of interest accrued will be based on identified Commission guidelines. Interest will be paid until the cash deposit is credited to the Customer's account or is refunded by the Company.

#### 2.7.3 **Advance Payments**

No advance payment is required.

#### 2.7.4 Taxes, Surcharges and Fees

The Company reserves the right to bill any and all applicable taxes, surcharges and fees, including, but not limited to: Federal Excise Tax; State Sales Tax; Municipal Taxes; Gross Receipts Taxes; E911 Surcharges and any taxes, surcharges, fees, charges or other payments contractual or otherwise, for the use of public streets or rights-of-way, whether designated as franchise fees or otherwise. As permitted by law, the Company will recover from its Customer any such charges assessed directly against the Company. Such taxes or fees will be itemized separately on the Customer's invoice or billing detail.

#### A. KY Gross Receipts Tax Recovery Surcharge

The Company will add to the bills of its subscribers a 1.3% surcharge to recover the amounts the Company reports to the Kentucky Department of Revenue on its Telecommunication Provider Tax Return required under KRS 136.620. surcharge will be shown as a separate line item on the Customer's monthly invoice and will read: KY Gross Receipts Tax Recovery Surcharge.

#### B. Local School District License Tax Surcharge

The Company will add to the bills of its subscribers a 3% surcharge to recover the amounts the Company reports to the Kentucky Department of Revenue on its Telecommunication Provider Tax Return required under KRS §160.613. The surcharge will be shown as a separate line item on the Customer's monthly invoice. and will read: Rate Increase for School Tax.

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#### INTEREXCHANGE SERVICES TARIFF

#### SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

### 2.7 Payment and Credit Regulations, (Cont'd.)

# 2.7.5 Late Payment Charge and Cost of Collection

A one time late fee of 1.5% per month will be charged on any company billed past due balance not received within 25 days of the billing date.

# 2.7.6 Returned Item Charge

A charge of \$25.00 will be assessed for any check or other form or payment returned by the drawee bank or other financial institution for insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the instrument at the discretion of the drawee bank of financial institution. This charge will be assessed in addition to any charges assessed by the drawee bank or any other financial institution.

# 2.8 Cancellation by Customer

The Customer may cancel service by providing 30 days written notice to the Company. If the Customer terminates service prior to completion of the term, the Customer will be liable for charges for the balance of the term based on an average of all previous months' usage. If the Customer's service is terminated prior to the completion of the term shown above, the amount of the cash deposit for long distance service will be applied to termination charges.

#### 2.9 Interconnection

Service furnished by the Company may be connected with the services or facilities of other carriers. Such service or facilities, if used, are provided under the terms, rates and conditions of the other carrier. The Customer is responsible for all charges billed by other carriers for use in connection with the Company's long distance service. Any special interface equipment or facilities necessary to achieve compatibility between carriers is the responsibility of the Customer.



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# INTEREXCHANGE SERVICES TARIFF

# SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

# 2.10 Refusal or Discontinuance by Company

The Company may refuse or discontinue service under the following conditions and in accordance with Kentucky Public Service Commission Rules. Unless otherwise stated, the Customer will be given five (5) day's written notice and allowed a reasonable time to comply with any rule or remedy any deficiency.

- A. For non-compliance with and/or violation of any State or municipal law, ordinance or regulation pertaining to telephone service.
- B. For the use of service for any other property or purpose other than that described in the application.
- C. For failure to meet the Company's credit requirements.
- D. For neglect or refusal to provide reasonable access to the Company for the purpose of inspection and maintenance of equipment owned by the Company.
- E. For non-compliance with and/or violation of the Commission's regulations or the Company's rules and regulations on file with the Commission, provided five (5) working days' written notice is given before termination.
- F. For non-payment of bills for telephone service. Suspension or termination of service shall not be made without five (5) working days' written notice to the Customer, except in extreme cases.

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#### INTEREXCHANGE SERVICES TARIFF

#### SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

- 2.10 Refusal or Discontinuance by Company, (Cont'd.)
  - G. Without notice in the event of Customer use of equipment in such a manner as to adversely affect the Company's equipment or the Company's service to others.
  - H. Without notice in the event of tampering with the equipment furnished and owned by the Company.
  - I. Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, the Company may, before restoring service, require the Customer to make, at his own expense, all changes in facilities or equipment necessary to eliminate illegal use.
  - J. For failure of the Customer to make proper application for service.
  - K. For Customer's breach of the contract for service between the Company and the Customer.
  - L. When necessary for the Company to comply with any order or request of any governmental authority having jurisdiction.
- 2.11 Inspection, Testing and Adjustment

Upon reasonable notice, the facilities provided by the Carrier shall be made available to the Carrier for tests and adjustments as may be deemed necessary by the Carrier for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made when the interruption is less than twenty-four consecutive hours.



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# INTEREXCHANGE SERVICES TARIFF

# SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

# 2.12 Tests, Pilots, Promotional Campaigns and Contests

The Carrier may conduct special tests, pilot programs, waivers and promotions at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services. Such promotions will be filed with the Kentucky Public Service Commission in this Tariff on not less than thirty (30) days notice.

### 2.13 Service Level Standards and Credit Allowances for Interruption of Service

Definition

#### 2.13.1 Service Level Standards

Criterion

The Company offers the following service level standards for long distance facilities:

Dial Tone Delay	The specific time between Customer's going off-hook and the receipt of dial tone from the service telephone central office	2.0 seconds maximum
Post Dial Delay	The time from when the last digit is dialed to the moment the phone rings at the receiving location	
Noise	Unwanted electrical signals introduced into the telephone lines by circuit component or natural disturbances which tend to degrade the performance of the line.	17 dBrnC maximum
Signal Loss	The diminishment of the signal level strength resulting in decay and quality of the call and signaling	3 dB maximum
Minimum Loop Current	Minimum level of current between the originating and terminating locations of a call required to support accurate signaling on the call.	23 mA



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# INTEREXCHANGE SERVICES TARIFF

# SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.13 Service Level Standards and Credit Allowances for Interruption of Service (Cont'd.)

### 2.13.1 Service Level Standards, (Cont'd.)

The Company offers the following service level standards for long distance facilities:

Criterion	Definition	Standard
Grade of Service	The probability that an attempted call will receive a busy signal, expressed as a	P.01 or better
	decimal fraction. This factor is applicable only to the Company's network and not to	
	any portions of the underlying network provided by another telephone service	
	carrier.	

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administration of a Customer's 8XX maximum telephone number records in the 8XX Service Management System. This standard is applicable when a Customer transfers 8XX telephone number service

from one carrier to another.

# 2.13.2 Credit Allowances for Interruptions of Service

The Company guarantees that long distance facilities shall have a minimum service availability of 99.99%. Availability is defined as the time the Company's network is available for processing a telephone call. Upon Customer's request, Company shall credit Customer's invoice for service interruptions of five minutes or more. Credit allowance will be calculated as a percentage of the monthly recurring charge for the affected service(s) as follows:

Length of Interruption	Credit Allowance
More than 5 minutes up to 4 hours	5%
More than 4 hours up to 8 hours	10%
More than 8 hours up to 12 hours	15%
More than 12 hours up to 16 hours	20%
More than 16 hours up to 24 hours	35%
More than 24 hours	50%

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# INTEREXCHANGE SERVICES TARIFF

# SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

# 2.14 Special Customer Arrangements

In cases where a Customer requests special arrangements which may include engineering, installation, construction, facilities, assembly, purchase or lease of facilities, and/or other special services not offered under this tariff, The Company may, at its option, provide the requested service. Appropriate recurring and/or nonrecurring charges will be developed accordingly and filed in this tariff.



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# INTEREXCHANGE SERVICES TARIFF

#### SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

# 2.15 Liability for Calling Card Fraud

The Customer is liable for the unauthorized use of the Company's service obtained through the fraudulent use of a Company calling card, provided that the unauthorized use occurs before the Company has been notified.

The Customer's liability for unauthorized use shall not exceed the lesser of \$50 or the amount of services obtained by unauthorized use prior to notification to the Company. Notwithstanding the foregoing, in situations where the Company issues 10 or more calling cards to a Customer for use by its employees, the Company and the Customer may agree on the Customer's liability for unauthorized use on a case by case basis without regard to this subsection.



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# INTEREXCHANGE SERVICES TARIFF

# SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

#### 2.16 Automatic Number Identification

The Company will provide Automatic Number Identification (ANI) associated with an intrastate service by tariff to any entity (ANI recipient) only under the terms and conditions specified below.

- 2.16.1 The ANI recipient or its designated billing agent may use or transmit ANI information to third parties for billing and collection, routing, screening, ensuring network performance, and completion of a telephone subscriber's call or transaction, or for performing a service directly related to the telephone subscriber's original call or transaction, or for performing a service directly related to the telephone subscriber's original call or transaction.
- 2.16.2 The ANI recipient may offer to any telephone subscriber with whom the ANI recipient has an established Customer relationship, a product or service that is directly related to products or service previously purchased by the telephone subscriber from the ANI recipient.
- 2.16.3 The ANI recipient or its designated billing agent is prohibited from utilizing ANI information to establish marketing lists or to conduct outgoing marketing calls, except as permitted by the preceding paragraph, unless the ANI recipient obtains the prior written consent of the telephone subscriber permitting the use of ANI information for such purposes. The foregoing provisions notwithstanding, no ANI recipient or its designated billing agent may utilize ANI information if prohibited elsewhere by law.

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#### INTEREXCHANGE SERVICES TARIFF

# SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

- 2.16 Automatic Number Identification, (Cont'd.)
  - 2.16.4 The ANI or its designated billing agent is prohibited from reselling, or otherwise disclosing ANI information to any other third party for any use other than those specified above, unless the ANI recipient obtains the Customer's prior written consent to such resale or disclosure.
  - 2.16.5 Violation of any of the foregoing terms and conditions by any ANI recipient other than the Company shall result, after a determination through the Commission's complaint process, in suspension of the transmission of ANI by the Company until such time as the Commission receives written confirmation from the ANI recipient that the violations have ceases or have been corrected. If the Commission determines that there have been three or more separate violations in a 24 month period, delivery of ANI to the offending party shall be terminated under terms and conditions determined by the Commission.



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Effective Date: July 27, 2008

#### INTEREXCHANGE SERVICES TARIFF

#### **SECTION 3 - DESCRIPTION OF SERVICE AND RATES**

# 3.1 Intrastate Long Distance Service

### 3.1.1 Description

Intrastate Long Distance Service is available to Customers who subscribe to the Company's local exchange service at a minimum of one location. The Intrastate Long Distance Service Customer may select the Company for both intraLATA and interLATA calling, or for interLATA-only calling.

A qualified Customer may also subscribe to Intrastate Long Distance Service at other service locations not served by the Company's local exchange service through either the local exchange service provided by another local exchange company ("Switchless") or through a dedicated long distance facility. If the Customer discontinues their Company-provided local exchange services such that the only remaining service is the Switchless location or dedicated long distance facility, the Company reserves the right to discontinue the Switchless and/or dedicated long distance facility service after thirty (30) days advance notice to the Customer.

The Intrastate Long Distance Service Customer may select a usage tier based on estimated usage for locations served by the Company. If the Customer fails to meet the usage requirements for the estimated usage tier, the Company will reassign the Customer to an appropriate tier.

Optional Toll Free Service is offered to Customers at both Company-provided and Switchless locations.



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#### INTEREXCHANGE SERVICES TARIFF

# SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

# 3.1 Intrastate Long Distance Service, (Cont'd)

# 3.1.2 Timing of Calls

Each Intrastate Long Distance Service call is billed in six (6) second increments after an initial minimum call duration of six (6) seconds. Partial increments are rounded up to the next full increment on a per call basis.

## 3.1.3 Special Access

When the Customer uses a dedicated trunk group for Intrastate Long Distance service that is not combined with local services provided by the Company, additional charges apply for the Special Access Facility as listed below.

#### 3.1.4 Account Codes

Account Codes are available to Intrastate Long Distance Service Customers at rates listed below. Rates vary based on whether the Customer location is served by Company-provided local service.

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# SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

INTEREXCHANGE SERVICES TARIFF

#### 3.1 Intrastate Long Distance Service, (Cont'd)

#### 3.1.4 8XX Toll Free Service

### A. General Description

8XX Toll Free Service is billed in six (6) second increments. Call charges are billed to the Customer and not to the party originating the call.

# B. Call Timing

The duration of each call will be rounded off to the nearest higher increment for billing purposes. Additional fractional cents will be rounded off to the nearest higher cent, unless specified otherwise in this tariff.

#### C. Terms of Service

The rates for 8XX Toll Free Service are based on volume and established one (1) year, two (2) year, or three (3) year contracts for the Company's business Customers. Upon expiration of a term contract, the service term will automatically renew at the same terms and conditions for successive one year terms unless either party notifies the other thirty (30) days prior to the expiration of the then current term that it wishes to terminate the service.

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#### INTEREXCHANGE SERVICES TARIFF

#### SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

### 3.1 Intrastate Long Distance Service, (Cont'd)

#### 3.1.5 Operator Services

#### A. Description of Service

Operator Service provides for live or automated operator treatment when Customer dials "0". Operator Service calls are billed in one (1) minute increments with an initial billing period of one (1) minute. The total number of minutes will be rounded at end of Billing Period to the nearest minute. Fractional cents will be rounded to nearest cent. Additional charges apply on a per call basis. When more than one charge would apply, only the highest applicable charge will be applied.

# B. Call Types

<u>Collect Call</u>: A call for which the charges are billed to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.

<u>Calling Card Call</u>: A call billed using a calling card of a local or interexchange carrier with or without the assistance of an operator.

<u>General Assistance</u>: A service whereby the Customer has the option to request general information from the operator, such as dialing instructions, country or city codes, area code information and customer service toll free telephone numbers, but does not request the operator to complete the call.

<u>Person to Person Call</u>: A call completed with the assistance of an operator to a particular Station and person specified by the caller. The call may be billed to the called party.

Station to Station Call: A call completed with the assistance of an operator (live or mechanical) to a particular station.

<u>Third Number Billing</u>: Provides the Customer with the capability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.

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# INTEREXCHANGE SERVICES TARIFF

# SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

# 3.1 Intrastate Long Distance Service, (Cont'd)

# 3.1.5 Operator Services

# C. Operator Service Charges

Station to Station Calls:	Per Call Charges
Third Number Billing	\$1.00
Collect Calling	\$2.00
Customer Dialed Calling Card	\$1.50
Operator Dialed Calling Card	\$1.75
General Assistance	\$1.00
Person to Person Calls	\$3.00

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#### INTEREXCHANGE SERVICES TARIFF

#### SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

- 3.1 Intrastate Long Distance Service, (Cont'd)
  - 3.1.6 Rates and Charges
    - A. Rates Applicable to Locations Served with Company-Provided Local Service
      - 1. Tiered Rate Schedule All Markets Grandfathered

This section of rates and charges is grandfathered and is only available to existing Customers at existing locations without modification as of August 1, 2012.

	Rate Per Minute	Rate Per Minute
<u>Usage Tier</u>	Outbound	Toll Free
0-10,000	\$0.040	\$0.046
10,001 - 50,000	\$0.039	\$0.045
50,001 - 100,000	\$0.038	\$0.044
100,001 - 150,000	\$0.037	\$0.043
150,001 - 200,000	\$0.033	\$0.042
200,001 - 300,000	\$0.035	\$0.041
300,001 - 500,000	\$0.034	\$0.040
500,001 - 700,000	\$0.033	\$0.040
700,001 - 900,000	\$0.032	\$0.040
900,001 and over	\$0.031	\$0.040

- 2. LD Simple Rate Schedule
  - a. Grandfathered Rates and Charges This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of May 20, 2015.

	Rate Per Minute	Rate Per Minute	
<u>Term</u>	Outbound	Toll Free	
<b>A</b>	ΦΩ ΩΩΩ	ΦΩ Ω 4Ω	

Any \$0.030 \$0.040 b. Rates and Charges

Dedicated Rate Per

Term Minute Outbound Minute Toll Free
Any \$0.0175 \$0.0400

Switched Rate Per
Term Minute Outbound
Any \$0.0450

Switched Rate Per Minute Toll Ince \$0.0450

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#### INTEREXCHANGE SERVICES TARIFF

# SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

- 3.1 Intrastate Long Distance Service, (Cont'd.)
  - 3.1.6 Rates and Charges, (Cont'd.)

В.	Rates Applicable to Locations not Served with Co	ompany-Provided Local Service	(M)
	Rates Per Minute Outbound or Toll Free	\$0.075	

C. Rates Applicable to All Locations for Calling Card Services\*

\$0.10

D. Special Access Facility

Rate Per Minute

			l
Per Facility	Digital Signal	PRI Signal	
Monthly Recurring Charge	\$275.00	\$425.00	
Nonrecurring Charge	\$500.00	\$500.00	
Move/Change/Restore Charge	\$50.00	\$50.00	(M)

- E. Account Codes
  - 1. Rates Applicable to Locations Served with Company-Provided Local Service

	Per Group of 100
Monthly Recurring Charge	\$5.00
Nonrecurring Charge	\$25.00
Move/Change/Restore Charge	\$25.00

2. Rates Applicable to Locations Not Served with Company-Provided Local Service

	Per Group of 100
Monthly Recurring Charge	\$40.00
Nonrecurring Charge	\$40.00
Move/Change/Restore Charge	\$40.00

\*Calling Card Services are discontinued as of May 20, 2015 throughout the state of Kentucky. TARIFF BRANCKY

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#### INTEREXCHANGE SERVICES TARIFF

#### SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

#### 3.2 Bolt on Buckets (BOBs) Long Distance Rate Plans

### 3.2.1 Description

BOBs Long Distance Rate Plans are offered to new and renewing Customers of the Company's bundled packages of business line, trunk and ISDN services that include an initial toll usage allowance. The terms, conditions and rates for those services can be found in the local exchange tariffs. This Plan is restricted to Customers who have selected Company as their long distance toll provider of IntraLATA and InterLATA toll or InterLATA toll.

BOBs Long Distance Service applies both to inbound calls (i.e., calls originated via normal shared use facilities and terminated via the Customer's local exchange service access line) and outbound calls (i.e., calls originated by a Customer presubscribed to the Company's long distance service where the Customer dials 1+ the area code and number desired in order to complete the call). BOBs minutes are limited to domestic toll usage and exclude international, local, calling card and switchless traffic.

BOBs calls are billed in six (6) second increments with a minimum initial billing period of six (6) seconds.

The Customer may select BOBs of either 1000, 3000 or 5000 minute bundles for a flat monthly fee based on total estimated usage tiers. The Company reserves the right to reassign the Usage Tier for the Customer failing to meet usage tiers estimated volumes. The Customer may select any combination of bucket bundles. Usage beyond the minutes of use included in the bucket bundle will be billed at the BOB additional minute rate.

Unused minute may not be credited or carried over to the next month.



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# INTEREXCHANGE SERVICES TARIFF

# SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

# 3.2 Bolt on Buckets (BOBs) Long Distance Rate Plans, (Cont'd.)

# 3.2.2 Rates and Charges

#### A. Tiered Rate Schedule - All Markets Grandfathered

This section of rates and charges is grandfathered and is only available to existing Customers at existing locations without modification as of August 1, 2012.

	Usage Tier			
Initial	Additional	Monthly	Rate per Add'l	Rate per Add'l
<b>Minutes</b>	(Minutes of Use)	Recurring Charge	<b>Intrastate Minute</b>	<b>Toll Free Minute</b>
1000	0-10,000	\$29.00	\$0.040	\$0.046
1000	10,001-50,000	\$29.00	\$0.039	\$0.045
3000	0-10,000	\$84.00	\$0.040	\$0.046
3000	10,001-50,000	\$84.00	\$0.039	\$0.045
5000	0-10,000	\$139.00	\$0.040	\$0.046
5000	10,001-50,000	\$139.00	\$0.039	\$0.045

# B. LD Simple Rate Schedule

Grandfathered Rates and Charges - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of May 20, 2015.

Initial	Monthly	Rate per 1+	Rate per Toll Free
<b>Minutes</b>	Recurring Charge	Additional Minute	<b>Additional Minute</b>
Up to 1000	\$21.00	\$0.030	\$0.040
Up to 3000	\$63.00	\$0.030	\$0.040
Up to 5000	\$105.00	\$0.030	\$0.040

to 5000 \$105.00 \$0.030 \$0.040

2. Rates and Charges (N)

<u>Dedicated Rates and Charges</u>			
	Monthly Recurring	Rate per 1+	Rate per Toll Free
Initial Minutes	<u>Charge</u>	Additional Minute	Additional Minute
Up to 1000	\$16.00	\$0.0175	\$0.0400
Up to 3000	\$48.00	\$0.0175	\$0.0400
Up to 5000	\$80.00	\$0.0175	\$0.0400

			<u> </u>
	Switched Rates and Charges		TARIFF BRANCH
	Monthly Recurring	Rate per 1+	Rate res Toll Free
<b>Initial Minutes</b>	<u>Charge</u>	Additional Minute	Additional Monate V C
Up to 1000	\$24.00	\$0.0450	\$0.0450
Up to 3000	\$72.00	\$0.0450	\$0.0450 <mark>5/19/2015</mark>
Up to 5000	\$120.00	\$0.0450	\$0.0450 PUBLIC SERVICE
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#### INTEREXCHANGE SERVICES TARIFF

# SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

# 3.3 Pay Telephone Surcharge

# 3.3.1 General Description

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), a per call charge is applicable to all calls that originate from any domestic pay telephone used to access the Company's services.

# 3.3.2 Pay Telephone Surcharge

A charge applies to each call originated from a pay telephone.

Per call charge:

\$0.50



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#### INTEREXCHANGE SERVICES TARIFF

#### SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

# 3.4 Directory Assistance

#### 3.4.1 Description

A Customer may obtain assistance, for a charge, in determining a telephone number within the local calling area by dialing Directory Assistance Service. A Customer may obtain assistance, for a charge, in determining a number outside the local calling area by dialing National Directory Assistance. A Customer can also receive assistance by writing the Company with a list of names and addresses for which telephone numbers are desired.

For an additional charge, the Directory Assistance operator can complete the call to the desired number. It the Customer elects to have an intraLATA toll call completed by the Local Directory Assistance operator, the Company's standard intraLATA toll per minute charges will apply.

#### 3.4.2 Rates

Per Call Charge:

Local Directory Assistance \$0.70
National Directory Assistance \$1.10
Additional Charge for Call Completion: \$0.61



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# INTEREXCHANGE SERVICES TARIFF

# SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.5 Rates Applicable for Hearing/Speech Impaired Persons

A telephone toll message which is communicated using a telecommunications device for the deaf (TDD) by properly certified hearing or speech impaired persons or properly certified business establishments or individuals equipped with TDDs for communicating with hearing or speech impaired persons will receive upon request credit on charges for all interLATA toll calls placed between TDDs. The credit to be given on a subsequent bill for such calls placed between TDDs will be 50% of the billed charges.

# 3.6 Timing of Calls

- 3.6.1 Unless otherwise indicated, all calls are timed in six (6) second increments.
- 3.6.2 For station to station calls, call timing begins when a connection is established between the calling telephone and the called telephone station.
- 3.6.3 For person to person calls, call timing begins when connection is established between the calling person and the particular person, station or mobile unit specified or an agreed alternate.
- 3.6.4 Call timing ends when the calling station "hangs up," thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.
- 3.6.5 Calls originating in one time period and terminating in another will be billed the rates in effect at the beginning of each minute.
- 3.6.6 Minimum Call Duration and Rounding

Calls are measured in billing increments identified for each service. The duration of each call will be rounded off to the nearest higher increment for billing purposes. Fractional cents will be rounded to the next higher cent. The minimum charge per call is \$0.01 (one cent) for other than calls included in fixed monthly fees.

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# INTEREXCHANGE SERVICES TARIFF

#### **SECTION 4 - PROMOTIONS**

#### 4.1 One Solution Promotion

The Company will engage in a "One Solution" promotion discounting two-way ISDN PRI pricing to new and existing business End User Customers who purchase the Company's Two-Way ISDN PRI, Long Distance, internet and Dedicated Web Hosting products as a bundled package. The amount of discount is dependent upon the number and type of services purchased. The resulting percentage of discount will be determined on an individual case basis.

Standard termination liability provisions as specified in this tariff apply. If the eligible Customer discontinues service or their service is discontinued by the Company prior to the expiration of this promotion, remaining discounts are forfeited.

This promotion is effective from May 14, 2001 through August 31, 2001.



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#### INTEREXCHANGE SERVICES TARIFF

# SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D.)

Equal Access - The ability of the Company to serve End Users on a presubscribed basis rather than through the use of dial access codes.

Holidays - Holidays observed by the Company as specified in this tariff.

(D) (D)

LATA - Local access and transport area. A geographic area established by the US District Court for the District of Columbia in Civil Action No. 17-49, within which a local exchange company provides communications services.

LEC - Local Exchange Company.

Off-Net - Services provided by the Company which are carried in part on the Company's network.

On-Net - Services provided by the Company which are carried entirely on the Company's network.

Premises - A building or buildings on contiguous property.

Special Access Origination/Termination - Where originating or terminating access between the Customer and the interexchange carrier is provided on dedicated circuits. The cost of these dedicated circuits is billed by the access provider directly to the Customer.

Special Construction - Service configurations specifically designed and constructed at a Customer's request.



Effective Date: July 27, 2008

#### INTEREXCHANGE SERVICES TARIFF

# SECTION 4 - PROMOTIONS, (CONT'D.)

# 4.3 Grow Your Business With Voice Services

# 4.3.1 Promotion Description

This promotion allows Customers to choose among three bundled service options:

Option 1 Voice Facility and Long Distance

Option 2 Voice Facility with Business Expansion Service and/or Expanded

Exchange Service

Option 3 Voice Facility with Long Distance and Business Expansion Service

and/or Expanded Exchange Service



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#### INTEREXCHANGE SERVICES TARIFF

# SECTION 4 - PROMOTIONS, (CONT'D.)

- 4.3 Grow Your Business With Voice Services, (Cont'd.)
  - 4.3.2 Promotional Product Requirements
    - A. VersiPak (D)
      - 1. Minimum of 16 channels; Customer can purchase either 16-20 channels or 21-24 channels.
      - 2. Channels can be any combination of voice or data as long as existing product minimums are met.
      - 3. Voice channels can include lines, analog trunks or digital trunk; IPRI excluded.
      - 4. Federal Subscriber Line Charges will be assessed in addition to promotional rate.
      - 5. Nonrecurring connection charge of \$500 applies for all On-Net connections; additional charges may apply for Off-Net connections.



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#### INTEREXCHANGE SERVICES TARIFF

# SECTION 4 - PROMOTIONS, (CONT'D.)

- 4.3 Grow Your Business With Voice Services, (Cont'd.)
  - 4.3.2 Promotional Product Requirements, (Cont'd.)
    - B. ISDN PRI and Digital Trunks
      - 1. Federal Subscriber Line Charges will be assessed in addition to promotional rate.
      - 2. Digital Trunks must be sold as a full T-1.
      - 3. Additional charges may apply for Off-Net connections.
    - C. Business Expansion Service/Expanded Exchange Service

Service is available where equipment and facilities permit.

D. Long Distance

Promotional rate applies only to domestic traffic. Offshore calling and traffic terminating to Alaska, Hawaii, Puerto Rico and the U.S. Virgin Islands are not included.

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# INTEREXCHANGE SERVICES TARIFF

# SECTION 4 - PROMOTIONS, (CONT'D.)

# 4.3 Grow Your Business With Voice Services, (Cont'd.)

# 4.3.3 Rates and Charges

# A. Digital Trunks

1. Digital Trunks – Flat Rated Service

12 Month Term	\$575.00
24 Month Term	\$475.00
36 Month Term	\$375.00

2. Digital Trunks – Message Rated Service

12 Month Term	\$325.00
24 Month Term	\$300.00
36 Month Term	\$275.00

# B. ISDN PRI Standard

1. ISDN PRI Standard – Flat Rated Service

12 Month Term	\$700.00
24 Month Term	\$600.00
36 Month Term	\$500.00

2. ISDN PRI Standard – Message Rated Service

12 Month Term	\$400.00
24 Month Term	\$375.00
36 Month Term	\$350.00

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# INTEREXCHANGE SERVICES TARIFF

# SECTION 4 - PROMOTIONS, (CONT'D.)

- 4.3 Grow Your Business With Voice Services, (Cont'd.)
  - 4.3.3 Rates and Charges, (Cont'd.)

C.	VersiPak Facility	(D)	)
----	-------------------	-----	---

1. 16-20 Channels - Flat Rated Service

12 Month Term	\$750.00
24 Month Term	\$600.00
36 Month Term	\$500.00

2. 16-20 Channels – Message Rated Service

12 Month Term	\$700.00
24 Month Term	\$550.00
36 Month Term	\$450.00

3. 21-24 Channels – Flat Rated Service

12 Month Term	\$800.00
24 Month Term	\$650.00
36 Month Term	\$550.00

4. 21-24 Channels – Message Rated Service

12 Month Term	\$750.00
24 Month Term	\$600.00
36 Month Term	\$500.00



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# INTEREXCHANGE SERVICES TARIFF

# SECTION 4 - PROMOTIONS, (CONT'D.)

- 4.3 Grow Your Business With Voice Services, (Cont'd.)
  - 4.3.3 Rates and Charges, (Cont'd.)
    - D. Business Expansion Service

Per Rate Center:

\$175.00

E. Expanded Exchange Service

Per Trunk/Channel:

\$15.00

Per PRI

\$200.00

F. Long Distance

Per Minute Rate

\$0.047



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#### INTEREXCHANGE SERVICES TARIFF

#### SECTION 4 - PROMOTIONS, (CONT'D.)

4.3 Grow Your Business With Voice Services, (Cont'd.)

#### 4.3.4 Terms of Promotion

- A. This promotion is effective April 1 through June 30, 2003. Service must be installed no later than July 31, 2003.
- B. Customer must sign a 12-, 24- or 36-month contract to qualify.
- C. Customer must select one of the following voice service local facilities: ISDN PRI Standard; Digital Trunk; Individual Business Line; or VersiPak.
- D. Supplemental voice features are not included in the promotional price and are available for an additional charge as service and facilities permit.
- E. Local usage fees for measured and message rated service are not included in the promotional price.
- F. Non-standard voice applications including terminating-only minutes of usage (those applications originating from the Customer and terminating through the Company's switch to the public switched telephone network), applications involving more than 200,000 total local minutes of usage (inbound and outbound) and Calling Card related applications are eligible for this promotion.
- G. Customers may purchase more than one promotional package.
- H. This promotion applies only to new service orders signed by Customers during the promotion period and to subsequent service augments requested by the same Customer during the promotional period. Customers within three months of expiration of an existing term agreement for service may renew the term agreement at the promotional rate.



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#### INTEREXCHANGE SERVICES TARIFF

#### SECTION 4 - PROMOTIONS, (CONTD.)

- 4.3 Grow Your Business With Voice Services, (Cont'd.)
  - 4.3.4 Terms of Promotion, (Cont'd.)
    - I. Applicable taxes and surcharges, including Federal Subscriber Line Charge, will be billed at standard rates.
    - J. All monthly recurring charges will be billed in advance of service.
    - K. Termination liability as described elsewhere in this tariff applies to early termination.
    - L. Promotional pricing does not apply to products not included in the promotion. This promotion is not valid in conjunction with any other Company product promotion.

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#### INTEREXCHANGE SERVICES TARIFF

#### SECTION 4 - PROMOTIONS, (CONT'D.)

# 4.4 Grand Slam Promotion

Qualified new End-User, non-carrier, non-ISP Customers who purchase the Company's FlexCall packaged long distance service pursuant to a 24-month term agreement will receive an invoice credit for one month's service. Customers who purchase FlexCall packaged long distance service for a term of 36 months will receive an invoice credit for two months service. Customers who purchase FlexCall packaged long distance service for term of 60 months will receive an invoice credit for three months service. This offer is subject to the termination liability provisions specified in this tariff. In the event the contract is breached, this offer is rendered null and void.

The following terms and conditions apply to this offer:

- 1. This offer is available only to new end-user customers. Wholesale and carrier customers and Internet Service Providers are not eligible to participate.
- 2. This offer is available on a first-come, first-serve basis to the first 200 customers nationwide. The Company reserves the right to limit the number of Customers to which this offer is extended.
- 3. Contracts must be executed before September 30, 2003.
- 4. The amount of the credit will equal the regular monthly recurring charges for the services ordered at the time the contract is executed. Nonrecurring move/change/restore charges, connection charges, measured and/or message usage charges, toll charges, directory assistance charges, customer originated trace charges, off-net charges, taxes, surcharges and franchise fees are not included.

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#### INTEREXCHANGE SERVICES TARIFF

#### SECTION 4 - PROMOTIONS, (CONT'D.)

- 4.4 Grand Slam Promotion, (Cont'd.)
  - 5. The Company will specify the month in which the credit will be issued.
    - For customers signing a 24-month contract, the credit will be issued in the second month (after payment of the first invoice).
    - For customers signing a 36-month contract, the first credit will be issued in the second month (after payment of the first invoice). The second credit will be issued in the 13<sup>th</sup> month of the service term.
    - For customers signing a 60-month contract, first credit will be issued in the second month (after payment of the first invoice). The second credit will be issued in the 13<sup>th</sup> month of the service term. The third credit will be issued in the 25<sup>th</sup> month of the service term.
  - 6. Termination of the service contract will result in the assessment of term liability charges as specified in this tariff. Termination of the service contract during the redemption period will result in the cancellation of the Customer's credit(s). To the extent a Customer has already received its credit(s), the amount of the credit(s) issued will be added to the amount of the term liability.
  - 7. This offer may not be used with any other Company promotion.



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#### INTEREXCHANGE SERVICES TARIFF

# SECTION 4 - PROMOTIONS, (CONT'D.)

# 4.5 tw telecom 4<sup>th</sup> Quarter 2003 Promotion

# 4.5.1 Description

The tw telecom 4<sup>th</sup> Quarter 2003 Promotion allows Customers to combine VersiPak voice (local and long distance) and Internet services with toll service. Customers may select the exact number of voice and Internet channels needed to best suit their individual service needs. All packages include the Internet, local voice channels (Business Lines, Digital Trunks or Analog Trunks) and the Company's LD Split toll service. Rates and charges for the Company's LD Split service are located in the Company's Toll Services tariff. Customers who select Business Lines for voice channels may also select four (4) business line features at no additional charge. Customer may mix and max their voice and Internet channels, subject to the following limitations:

	Minimum Number of	Maximum Number of	
	<u>Channels</u>	<u>Channels</u>	
Voice	6	22	
Internet	128K	1024K	

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# INTEREXCHANGE SERVICES TARIFF

# SECTION 4 - PROMOTIONS, (CONT'D.)

- 4.5 tw telecom 4<sup>th</sup> Quarter 2003 Promotion, (Cont'd.)
  - 4.5.2 Rates and Charges
    - A. Flat Rate Service

		Number of	Monthly Recurring
Package Package	<u>Term</u>	<u>Channels</u>	<u>Charge</u>
Advantage	24	16-20	\$620.00
Advantage	36	16-20	\$581.25
Premier	24	21-24	\$656.25
Premier	36	21-24	\$612.50

# B. Message Rate Service

		Number of	Monthly Recurring
Package Package	<u>Term</u>	<u>Channels</u>	Charge
Advantage	24	16-20	\$576.00
Advantage	36	16-20	\$540.00
			4 4 4 - 4 -
Premier	24	21-24	\$615.00
Premier	36	21-24	\$574.00



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#### INTEREXCHANGE SERVICES TARIFF

### SECTION 4 - PROMOTIONS, (CONT'D.)

- 4.5 tw telecom 4<sup>th</sup> Quarter 2003 Promotion, (Cont'd.)
  - 4.5.3 Terms and Conditions of Promotion
    - A. Promotional pricing is effective October 1, 2003 through January 30, 2004.
    - B. This promotion is available only to new, end-user Customers. New Customers who subscribe to the Company's service during the promotional period may augment their service with additional promotional channels during the promotional period. Internet Service Providers are not eligible for this promotion.
    - C. Customer must sign a 24 or 36 month contract (36 months only for VersiPak IPRI customers) to qualify for promotional rates.
    - D. Customers who purchase message or measured service packages will be assessed the message/measured monthly recurring charge specified herein, plus usage charges on all voice channels.
    - E. Promotional pricing applies only to the specific products mentioned herein.
    - F. Termination liability charges apply to early termination of the service contract. Order Modification and/or Expedite Fees apply as specified in the Company's local exchange tariff.
    - G. Applicable taxes and surcharges, including Federal Subscriber Line Charge, will be billed at standard rates.
    - H. This promotion is not valid in conjunction with any other Company product promotion.



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# SECTION 4 - PROMOTIONS, (CONT'D.)

#### 4.6 VersiPak® LD Bundle Promotion

The VersiPak® LD Bundle Promotion combines voice channels, Internet bandwidth and 3,000 minutes of domestic long distance service. This promotion is available to Customers who purchase the Company's VersiPak®, VersiPak® Mach 2 or VersiPak® Mach 3 services on an On-Net basis for a term of 24 or 36 months.

# 4.6.1 Promotional Package Description

New Customers who purchase the Company's VersiPak®, VersiPak® Mach 2 or VersiPak® Mach 3 services on an On-Net basis for a term of 24 or 36 months will receive 3,000 free minutes of 1+ or 8XX domestic long distance service.

# 4.6.2 Rates and Charges

The Company's standard rates apply to the purchase of VersiPak®, VersiPak® Mach 2 or VersiPak® Mach 3 services. The Customer will receive 3,000 minutes of domestic long distance service at no charge.

#### 4.6.3 Rules Applicable to Long Distance Service

- A. Unused minutes will not carry forward to subsequent months.
- B. The long distance minutes may be used for 1+ or 8XX toll free calling. The long distance minutes may not be used for IntraLATA toll calls, local calls, switchless long distance services, calling card services, long distance directory assistance, long distance operator assistance or calls to Alaska, Hawaii, Puerto Rico, U.S. Virgin Islands, Guam, Canada, Mexico and international destinations.
- C. The long distance minutes cannot be shared across multiple locations. A package can be shared across dial tone services provided by the Company at the same location.
- D. Long distance usage in excess of the promotional minutes will be charged at standard rates.



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#### INTEREXCHANGE SERVICES TARIFF

# SECTION 4 - PROMOTIONS, (CONT'D.)

# 4.6 VersiPak® LD Bundle Promotion, (Cont'd.)

#### 4.6.4 General Rules

- A. This promotion is effective July 1, 2005 through September 30, 2005. Service agreement must be executed by close of business on September 30, 2005. Service must be activated no later than November 15, 2005.
- B. This promotion can not be combined with any other promotional offers.
- C. All applicable taxes and surcharges will be applied as appropriate and will not be discounted as part of the promotion.
- D. Standard rates for Move, Add, Change and Restore charges apply under this promotion.
- E. Promotional pricing is for On-Net connection. Additional charges may apply for Off-Net connection.
- F. Termination Liability as specified elsewhere in this tariff applies to early termination of service.
- G. There is no limit to the number of Local Voice Service facilities a Customer may purchase at the promotional rate.
- H. Internet Service Providers and carriers are not eligible for this promotion.
- I. This promotion is available to new Customers, existing Customers at new service locations and Customers renewing service within six months of the expiration of their current service term.



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#### INTEREXCHANGE SERVICES TARIFF

#### SECTION 4 - PROMOTIONS, (CONT'D.)

#### 4.7 On-Net Promotion

#### 4.7.1 Promotion Description

This promotion offers a one-month service credit to eligible Customers located in existing On-Net buildings who purchase any service with a monthly recurring charge and a service term of at least 24 months.

#### 4.7.2 Terms and Conditions

- A. Internet Service Providers and carrier Customers are not eligible to receive this promotion.
- B. Customers in Off-Net buildings or areas not currently On-Net are not eligible for this promotion.
- C. The promotional service credit will be applied against the monthly recurring charge for the purchased service.
- D. This promotion is effective through December 31, 2006. Service must be installed no later than two months after the date of the service order.
- E. Local usage fees for measured and message rated service are not included in the promotional price.
- F. Applicable taxes and surcharges, including Federal Subscriber Line Charge, will be billed at standard rates.
- G. All monthly recurring charges will be billed in advance of service.
- H. Termination liability as described elsewhere in this tariff applies to early termination.
- I. This promotion may not be combined with any other promotional offer except the On-Net Satisfaction Guarantee.
- J. If combined with the On-Net Satisfaction Guarantee, the Customer's promotional service credit may not exceed the total amount billed for the applicable Service.

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#### SECTION 4 - PROMOTIONS, (CONT'D.)

#### 4.8 On-Net Satisfaction Guarantee

#### 4.8.1 Promotion Description

This promotion allows eligible new Customers in existing On-Net buildings to disconnect any service for any reason within the first 30 days of service without incurring termination liability.

#### 4.8.2 Terms and Conditions

- A. This offer is available only to new eligible Customers and existing eligible Customers purchasing new services in existing On-Net buildings.
- B. Internet Service Providers and carrier Customers are not eligible to receive this promotion.
- C. Customers in Off-Net buildings or areas not currently On-Net are not eligible for this promotion.
- D. Customers who wish to invoke the On-Net Satisfaction Guarantee must notify the Company of their desire to terminate service in writing within 30 days of service installation. The Customer is responsible for all service charges incurred up to the date of disconnection.
- E. This promotion is effective through December 31, 2006. Service must be installed no later than two months after the date of the service order.
- F. All monthly recurring charges will be billed in advance of service.
- G. Termination liability as described elsewhere in this tariff applies to early termination, after the first 30 days of service.
- H. This promotion may not be combined with any other promotional offer other than the "On-Net Promotion".



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#### INTEREXCHANGE SERVICES TARIFF

#### SECTION 4 - PROMOTIONS, (CONT'D.)

#### 4.9 CCS Renewal Promotion

# 4.9.1 Promotion Description

This promotion allows existing eligible Customers to receive up to a two-month service credit upon renewing any service except Local Loop.

#### 4.9.2 Terms and Conditions

- A. This offer is available only to existing eligible Customers who renew a qualified service within the Company's standard renewal window on a term commitment contract.
- B. The eligible Customer who orders service for a 24 month term will receive a credit equal to one month's monthly recurring charge for the service ordered. The eligible Customer who orders service for a 36 month term (or longer) will receive a credit equal to two months' monthly recurring charges for the service ordered.
- C. Internet Service Providers and carrier Customers are not eligible to receive this promotion.
- D. Local usage fees for measured and message rated service, directory assistance, taxes, surcharges and other items that do not have a monthly recurring charge are not eligible for the promotion.
- E. This promotion is effective through December 31, 2006. Service must be installed no later than two months after the date of the service order.
- F. All monthly recurring charges will be billed in advance of service.
- G. Termination liability as described elsewhere in this tariff applies to early termination.
- H. This promotion may not be combined with any other promotional offer.



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#### INTEREXCHANGE SERVICES TARIFF

#### **SECTION 5 - GRANDFATHERED SERVICES**

#### 5.1 Grandfathered Services

# 5.1.1 TimeOut (1+ Dialing) Service

The following services are available only to the Company's Customers of record as of October 15, 2001.

### A. General Description

TimeOut (1+ Dialing) Service is an interLATA long distance service that is flat rated and is billed in six (6) second increments. Service is available to Customers over the Company's switched or switchless access lines. No minimum volume commitment is required.

This service can also be provided as a dedicated on-net direct dial service over the Company's carrier's digital network utilizing a DS-1 connection between the Company's switch and the carrier's nearest hub. All off-net services will be handled on a contractual basis only.

#### B. Timing of Calls

Long distance usage charges are based on actual usage. Chargeable time begins when a connection is established between the calling station and the called station. Chargeable time ends when either party "hangs up" thereby releasing the network connection. If the called station hangs up, but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the network. Chargeable time does not include time lost because of faults or defects in the connection.



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#### INTEREXCHANGE SERVICES TARIFF

### SECTION 5 - GRANDFATHERED SERVICES, (CONT'D.)

- 5.1 Grandfathered Services, (Cont'd.)
  - 5.1.1 TimeOut (1+ Dialing) Service, (Cont'd.)
    - B. Timing of Calls, (Cont'd.)

The minimum call duration and rounding of calls for measurement and billing purposes is six seconds. The duration of each call will be rounded off to the nearest higher increment for billing purposes. Fractional cents will be rounded to the next higher cent.

# C. Terms of Service

The rates for TimeOut (1+ Dialing) Service are based on established one (1) year, two (2) year, or three (3) year term contracts for Company business Customers. The rates are further segregated between switched and switchless type service. Switchless service may be offered in a package with other services or by itself at a rate or discount offered on a contractual basis. Rates will be offered to the Customer in writing and on a non-discriminatory basis. Contracts resulting from a special request will be submitted for approval and filed with the Commission if required. Upon expiration of a term contract, the service term will automatically renew at the same terms and conditions for successive one year terms unless either party notifies the other thirty (30) days prior to the expiration of the then current term that it wishes to terminate the service

Note: Off-net provisioning will require additional mileage and/or back haul charges to be added.



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# INTEREXCHANGE SERVICES TARIFF

# SECTION 5 - GRANDFATHERED SERVICES, (CONT'D.)

- 5.1 Grandfathered Services, (Cont'd.)
  - 5.1.1 TimeOut (1+ Dialing) Service, (Cont'd.)
    - D. TimeOut Long Distance Service Per Minute Rate Switched:

	Per Minute Charge
1 Year	\$0.0825
2 Year	\$0.0800
3 Year	\$0.0750





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# INTEREXCHANGE SERVICES TARIFF

# SECTION 5 - GRANDFATHERED SERVICES, (CONT'D.)

- 5.1 Grandfathered Services, (Cont'd.)
  - 5.1.1 TimeOut (1+ Dialing) Service, (Cont'd.)
    - E. TimeOut Long Distance Service Per Minute Rate Dedicated On-Net:

	Per Mir	nute Charge
1 Year	\$0.0650	
2 Year	\$0.0600	
3 Year	\$0.0550	
Long Distance Access Facility	Recurring \$300.00	Nonrecurring \$500.00



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#### INTEREXCHANGE SERVICES TARIFF

#### SECTION 5 - GRANDFATHERED SERVICES, (CONT'D.)

#### 5.1 Grandfathered Services, (Cont'd.)

### 5.1.2 TimeLine 8XX (Toll Free) Service

This service is limited to the Company's Customers of record as of October 15, 2001.

# A. General Description

TimeLine 8XX (Toll Free) Service is usage rated and billed in six (6) second increments. Call charges are billed to the Customer and not to the party originating the call. Rates are based on contract terms.

### B. Call Timing

The duration of each call will be rounded off to the nearest higher increment for billing purposes. Additional fractional cents will be rounded off to the nearest higher cent, unless specified otherwise in this tariff.

#### C. Terms of Service

The rates for TimeLine 8XX (Toll Free) Service are based on established one (1) year, two (2) year, or three (3) year contracts for the Company's business Customers. Upon expiration of a term contract, the service term will automatically renew at the same terms and conditions for successive one year terms unless either party notifies the other thirty (30) days prior to the expiration of the then current term that it wishes to terminate the service.



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# INTEREXCHANGE SERVICES TARIFF

# SECTION 5 - GRANDFATHERED SERVICES, (CONT'D.)

- 5.1 Grandfathered Services, (Cont'd.)
  - 5.1.2 TimeLine 8XX (Toll Free) Service, (Cont'd.)
    - D. TimeLine 8XX (Toll Free) Service Per Minute Rate Switched:

	Per Minute Charge
1 Year	\$0.0825
2 Year	\$0.0800
3 Year	\$0.0750

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E. Nonrecurring Charge

A nonrecurring charge applies per toll free number:

Charge per number: \$30.00

F. Monthly Recurring Charge for Toll Free Directory Listing

Monthly charge per listing \$15.00

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#### INTEREXCHANGE SERVICES TARIFF

#### SECTION 5 - GRANDFATHERED SERVICES, (CONT'D.)

# 5.1 Grandfathered Services, (Cont'd.)

#### 5.1.3 TimeCard (Calling Card) Service\*

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This service is limited to the Company's Customers of record as of October 15, 2001.

#### A. General Description

TimeCard (Calling Card) Service is provided to Customers for use when away from their established locations. The Company will issue to Customers Company Calling Cards which will allow Customers to place telephone calls and to re-originate calls, a feature which allows a Customer to place a new call without hanging-up and redialing the 8XX access number. Access to the service is gained by dialing a Company-designated toll free access number (i.e 8XX-NXX-XXXX) and then entering a Company-provided personal identification number (PIN) and the called telephone number, including the area code.

The Company, by written notice to the Customer, may discontinue service to a Company Calling Card PIN if that PIN has not been used for a period of 120 days.

### B. Call Timing

TimeCard (Calling Card) Service is usage sensitive and billed in six (6) second increments. The duration of each call will be rounded off to the nearest higher increment for billing purposes. Additional fractional cents will be rounded off to the nearest higher cent. Unless otherwise specified in this tariff, the duration of each call for bill purposes will be rounded off to the nearest higher increment.

\*Calling Card Services are discontinued as of May 20, 2015 throughout the state of Kentucky.

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#### INTEREXCHANGE SERVICES TARIFF

# SECTION 5 - GRANDFATHERED SERVICES, (CONT'D.)

- 5.1 Grandfathered Services, (Cont'd.)
  - 5.1.3 TimeCard (Calling Card) Service\*

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C. Terms of Service

The rates for TimeCard (Calling Card) service are based on established one (1) year, two (2) year, or three (3) year term contracts for Company business Customers. Upon expiration of a term contract, the service term will automatically renew at the same terms and conditions for successive one year terms unless either party notifies the other thirty (30) days prior to the expiration of the then current term that it wishes to terminate the service.

D. TimeCard (Calling Card) Service Per Minute Rate:

	Per Minute
1 Year	\$0.30
2 Year	\$0.30
3 Year	\$0.30

\*Calling Card Services are discontinued as of May 20, 2015 throughout the state of Kentucky.

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#### INTEREXCHANGE SERVICES TARIFF

#### SECTION 5 - GRANDFATHERED SERVICES, (CONT'D.)

- 5.1 Grandfathered Services, (Cont'd.)
  - 5.1.3 TimeCard (Calling Card) Service\*, (Cont'd.)

(C)

- E. Additional TimeCard (Calling Card) Features
  - 1. Audiotext

Audiotext allows Customers to access news, weather, sports, financial news, and other fun features, by utilizing an Information Services Option available when dialing the special access number

Per Minute Rate:

\$0.25

2. Voice Message Store and Forward

Voice Message Delivery (Message Store and Forward) allows the Customer to communicate with others by sending "voice messages", digital recordings of your voice that are stored for future delivery. All voice message delivery features are accessed an controlled with the 12 keys on a touch-tone telephone (0-0,\*,#), Voice instructions or menus provide on-line help for all systems features.

Per Minute Rate:

\$0.75

\*Calling Card Services are discontinued as of May 20, 2015 throughout the state of Kentucky.

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#### INTEREXCHANGE SERVICES TARIFF

# SECTION 5 - GRANDFATHERED SERVICES, (CONT'D.)

- 5.1 Grandfathered Services, (Cont'd.)
  - 5.1.3 TimeCard (Calling Card) Service\*, (Cont'd.)

(C)

- F. Additional TimeCard (Calling Card) Services, (Cont'd.)
  - 1. Operator Assistance

Operator Assistance services are available to Customers needing assistance with long distance dialing by dialing 0+ or 0-. Operator services include collect calling, third party billed, and person-to-person calls.

Per Minute Rate

\$0.55

\*Calling Card Services are discontinued as of May 20, 2015 throughout the state of Kentucky.



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# INTEREXCHANGE SERVICES TARIFF

# SECTION 5 - GRANDFATHERED SERVICES, (CONT'D.)

# 5.1 Grandfathered Services, (Cont'd.)

# 5.1.4 TIGR InterLATA Calling Service

# A. Switched

The following rates are limited to the Company's Customers of record as of October 1, 2003.

Monthly Volume Minutes 0 - 7,500	<u>Term Years</u> 1	Per Minute Rate \$0.067
0 - 7,500	2	\$0.065
0 - 7,500	3 or more	\$0.063
7,501 - 15,000	1	\$0.063
7,501 - 15,000	2	\$0.061
7,501 - 15,000	3 or more	\$0.059
15,001 - 35,000	79	\$0.059
15,001 - 35,000	2	\$0.057
15,001 - 35,000	3 or more	\$0.055
35,001 - 75,000	1	\$0.055
35,001 - 75,000	2	\$0.053
35,001 - 75,000	3 or more	\$0.051
75,001 - or more	1	\$0.051
75,001 - or more	2	\$0.049
75,001 - or more	3 or more	\$0.047

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# SECTION 5 - GRANDFATHERED SERVICES, (CONT'D.)

- 5.1 Grandfathered Services, (Cont'd.)
  - 5.1.4 TIGR InterLATA Calling Service, (Cont'd.)
    - B. Switchless

The following rates are limited to the Company's Customers of record as of October 1, 2003.

<u>Term</u>	Per Minute Rate
0 - 1 Year	\$0.110
2 Years	\$0.105
3 or More Years	\$0.100

RecurringNonrecurringLong Distance Access Facility\$300.00\$500.00

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# SECTION 5 - GRANDFATHERED SERVICES, (CONT'D.)

- 5.1 Grandfathered Services, (Cont'd.)
  - 5.1.4 TIGR InterLATA Calling Service, (Cont'd.)
    - C. [Reserved for Future Use]

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### INTEREXCHANGE SERVICES TARIFF

# SECTION 5 - GRANDFATHERED SERVICES, (CONT'D.)

- 5.1 Grandfathered Services, (Cont'd.)
  - 5.1.4 TIGR InterLATA Calling Service, (Cont'd.)
    - D. Dedicated On-Net
      - 1. The following rates are limited to the Company's Customers of record as of October 1, 2003.

Monthly Volume (Minutes)	Term (Years)	Rate Per Minute
50,000 - 100,000	2	\$0.044
50,000 - 100,000	3 or More	\$0.042
100,001 - 200,000	2	\$0.042
100,001 - 200,000	3 or More	\$0.040
200,001 or More	2	\$0.040
200,001 or More	3 or More	\$0.039
Digital Signal Facility		
Monthly Recurring Charge		\$275.00
Nonrecurring Charge		\$500.00
PRI Signal Facility		
Monthly Recurring Charge		\$425.00
Nonrecurring Charge		\$500.00
Move Charge		\$ 50.00
Change Charge		\$ 50.00
Restore Charge		\$ 50.00
Expedite Fee		\$250.00
Order Cancellation Charge		\$250.00
Due Date Change Charge		\$ 30.00



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#### INTEREXCHANGE SERVICES TARIFF

## SECTION 5 - GRANDFATHERED SERVICES, (CONT'D.)

- 5.1 Grandfathered Services, (Cont'd.)
  - 5.1.4 TIGR InterLATA Calling Service, (Cont'd.)
    - D. Dedicated On-Net, (Cont'd.)
      - 2. This service is limited to the Company's Customers of record as of September 14, 2002.

Monthly Volume Minutes	Term Years	Per Minute Rate
0 - 50,000	1	\$0.059
0 - 50,000	2	\$0.057
0 - 50,000	3 or more	\$0.055
50,001 - 100,000	1	\$0.055
50,001 - 100,000	2	\$0.053
50,001 - 100,000	3 or more	\$0.051
100,001 - 150,000	1	\$0.051
100,001 - 150,000	2	\$0.049
100,001 - 150,000	3 or more	\$0.057
150,001 or more	1	\$0.057
150,001 or more	2	\$0.045
150,001 or more	3 or more	\$0.043

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### INTEREXCHANGE SERVICES TARIFF

# SECTION 5 - GRANDFATHERED SERVICES, (CONT'D.)

## 5.1 Grandfathered Services, (Cont'd.)

### 5.1.5 TIGR 8XX Toll Free Service Rates

#### A. Switched

The following rates are limited to the Company's Customers of record as of October 1, 2003.

Monthly Volume Minutes 0 - 7,500	Term Years 1	Per Minute Rate \$0.067
0 - 7,500	2	\$0.065
0 - 7,500	3 or more	\$0.063
7,501 - 15,000	1	\$0.063
7,501 - 15,000	2	\$0.061
7,501 - 15,000	3 or more	\$0.059
15,001 – 35,000	1	\$0.059
15,001 - 35,000	2	\$0.057
15,001 - 35,000	3 or more	\$0.055
35,001 - 75,000	1	\$0.055
35,001 - 75,000	2	\$0.053
35,001 - 75,000	3 or more	\$0.051
75,001 - or more	1	\$0.051
75,001 - or more	2	\$0.049
75,001 - or more	3 or more	\$0.047



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### INTEREXCHANGE SERVICES TARIFF

#### SECTION 5 - GRANDFATHERED SERVICES, (CONT'D.)

- 5.1 Grandfathered Services, (Cont'd.)
  - 5.1.5 TIGR 8XX Toll Free Service Rates
    - A. Switched, (Cont'd.)
      - 1. Nonrecurring Charge

Nonrecurring charge applies per toll free number:

Charge per number:

\$30.00

2. Monthly Recurring Charge for Toll Free Directory Listing

Monthly charge per listing

\$15.00

B. Switchless

The following rates are limited to the Company's Customers of record as of October 1, 2003.

Term	Per Minute Rate
0 - 1 Year	\$0.110
2 Years	\$0.105
3 or More Years	\$0.100

1. Nonrecurring Charge

A nonrecurring charge applies per toll free number:

Charge per number:

\$30.00

2. Monthly Recurring Charge for Toll Free Directory Listing

Monthly charge per listing

\$15.00



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## INTEREXCHANGE SERVICES TARIFF

# SECTION 5 - GRANDFATHERED SERVICES, (CONT'D.)

- 5.1 Grandfathered Services, (Cont'd.)
  - 5.1.5 TIGR 8XX Toll Free Service Rates, (Cont'd.)
    - C. [Reserved for Future Use]

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### INTEREXCHANGE SERVICES TARIFF

### SECTION 5 - GRANDFATHERED SERVICES, (CONT'D.)

- 5.1 Grandfathered Services, (Cont'd.)
  - 5.1.5 TIGR 8XX Toll Free Service Rates, (Cont'd.)
    - D. Dedicated on-Net
      - 1. The following rates are limited to the Company's Customers of record as of October 1, 2003.

Monthly Volume (Minutes)	Term (Years)	Rate Per Minute
50,000 - 100,000	2	\$0.044
50,000 - 100,000	3 or More	\$0.042
100,001 - 200,000	2	\$0.042
100,001 - 200,000	3 or More	\$0.040
200,001 or More	2	\$0.040
200,001 or More	3 or More	\$0.039
Digital Signal Facility		
Monthly Recurring Charge		\$275.00
Nonrecurring Charge		\$500.00
PRI Signal Facility		
Monthly Recurring Charge		\$425.00
Nonrecurring Charge		\$500.00
Move Charge		\$ 50.00
Change Charge		\$ 50.00
Restore Charge		\$ 50.00
Expedite Fee		\$250.00
Order Cancellation Charge		\$250.00
Due Date Change Charge		\$ 30.00



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### INTEREXCHANGE SERVICES TARIFF

### SECTION 5 - GRANDFATHERED SERVICES, (CONT'D.)

- 5.1 Grandfathered Services, (Cont'd.)
  - 5.1.5 TIGR 8XX Toll Free Service Rates, (Cont'd.)
    - D. Dedicated On-Net, (Cont'd.)
      - 1. The following rates are limited to the Company's Customers of record as of October 1, 2003.
        - a. Nonrecurring Charge

A nonrecurring charge applies per toll free number:

Charge per number:

\$30.00

b. Monthly Recurring Charge for Toll Free Directory Listing

Monthly charge per listing

\$15.00



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## INTEREXCHANGE SERVICES TARIFF

### SECTION 5 - GRANDFATHERED SERVICES, (CONT'D.)

- 5.1 Grandfathered Services, (Cont'd.)
  - 5.1.5 TIGR 8XX Toll Free Service Rates, (Cont'd.)
    - D. Dedicated On-Net, (Cont'd.)
      - 2. This service is limited to the Company's Customers of record as of September 14, 2002.

Monthly Volume Minutes	Term Years	Per Minute Rate
0 - 50,000	1	\$0.059
0 - 50,000	2	\$0.057
0 - 50,000	3 or more	\$0.055
50,001 - 100,000	1	\$0.055
50,001 - 100,000	2	\$0.053
50,001 - 100,000	3 or more	\$0.051
100 001 170 000	1	<b>ው</b> ል ልፎ 1
100,001 - 150,000	i -	\$0.051
100,001 - 150,000	2	\$0.049
100,001 - 150,000	3 or more	\$0.047
150,001 or more	1	\$0.047
150,001 or more	$\overline{\overset{-}{2}}$	\$0.045
150,001 or more	3 or more	\$0.043



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Issued Date: May 20, 2015 Effective Date: May 20, 2015

## INTEREXCHANGE SERVICES TARIFF

## SECTION 5 - GRANDFATHERED SERVICES, (CONT'D.)

- 5.1 Grandfathered Services, (Cont'd.)
  - 5.1.6 TIGR 8XX Toll Free Service Rates, (Cont'd.)
    - E. TIGR Calling Card Rates\*

<u>Term</u>	Per Minute Rate
1 Year	\$0.185
2 Years	\$0.175
3 Years	\$0.169

\*Calling Card Services are discontinued as of May 20, 2015 throughout the state of Kentucky. (C)



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### INTEREXCHANGE SERVICES TARIFF

### SECTION 5 - GRANDFATHERED SERVICES, (CONT'D.)

## 5.1 Grandfathered Services, (Cont'd.)

## 5.1.7 Long Distance

## A. Description of Service

Long Distance is a long distance message telecommunications service provided between points within the state.

## B. Billing Increments

All Long Distance calls are billed in initial six (6) second increments and additional periods of six (6) seconds.

### C. Rates

	Peak	Off-Peak
Initial 6 seconds:	\$0.0110	\$0.0110
Additional 6 seconds	\$0.0110	\$0.0110

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### INTEREXCHANGE SERVICES TARIFF

#### SECTION 5 - GRANDFATHERED SERVICES, (CONT'D.)

## 5.1 Grandfathered Services, (Cont'd.)

## 5.1.8 Directory Assistance

## A. Description of Service

Directory Assistance is a service which provides Customers with access to telephone number information. Customers will incur a directory assistance charge regardless of whether the requested telephone number is listed in the Company's database.

## B. Billing Increments

All Directory Assistance calls are billed on a per call basis.

#### C. Rates

\$0.8500, per call

## D. Toll Free Directory Assistance Listing

A Directory Assistance listing charge applies to all 800/888/877 numbers requesting Toll Free Directory Assistance Listing.

Monthly Recurring

Toll Free Directory Assistance Listing (each 800/888/877 number)

\$15.00



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#### INTEREXCHANGE SERVICES TARIFF

#### SECTION 5 - GRANDFATHERED SERVICES, (CONT'D.)

#### 5.1 Grandfathered Services, (Cont'd.)

#### 5.1.9 Toll Free Service

#### A. Description of Service

Toll Free Service is a inbound 800/888/877 switched voice product that provides the customer with the capability to receive toll free calls from anywhere within the Continental U.S. including Alaska, Hawaii, Puerto Rico and the U.S. Virgin Islands. Features of this Toll Free Service include Area Code Blocking, 800/888 Number Portability, Toll-Free Directory assistance Listing.

The Company offers inbound Toll Free Access to its Customers. Rates for these services vary by specific service offering; and/or time of day, day of week, type of access, mileage, volume, term of commitment. In addition, the Company offers Toll Free directory assistance listing and other miscellaneous features to Customers of its services.

Services are provided for the origination of Toll Free telecommunications within the mainland United States, Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands. Originating availability varies by service type and the Company reserves the right to limit its service origination to specific geographic areas.

All services are available 24 hours a day, seven days a week. All rates are expressed in U.S. Dollars.

## B. Service Availability

All inbound Toll Free services are available to Customers in any area of the U.S. mainland served by an equal access central office. Calls can be placed from any location in the U.S. mainland, Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands.



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#### INTEREXCHANGE SERVICES TARIFF

#### SECTION 5 - GRANDFATHERED SERVICES, (CONT'D.)

- 5.1 Grandfathered Services, (Cont'd.)
  - 5.1.9 Toll Free Service, (Cont'd.)
    - C. Billing Increments

Charges are based on intervals of a minimum of 6 seconds and 6 second increments thereof. Rounding to the next highest increment requires the application of Minimum Billed Call increments

D. Rate Periods

Applicable rate periods (Day and Non-Day) are indicated below:

Day Rate Period:

Monday through Friday, 8:00 AM to 5:00 PM\*

Non-Day Period:

All days, 5:00 PM to 8:00 AM\*, Saturday and Sunday, 8:00 AM

5:00 PM\*

For the following holidays the Non-Day Rate Period rates apply, unless a lower rate would normally apply:

New Year's Day\*\*\*

Labor Day\*\*

Memorial Day\*\*

Thanksgiving Day\*\*

Independence Day\*\*\* Christmas Day\*\*\*

E. Rates

> 800/888 Switched Service Day Non-Day Initial 6 seconds \$0.0110 \$0.0110 Additional 6 seconds \$0.0110 \$0.0110

> > Monthly Surcharge

(Each 800/888/877 number ordered)

\$1.00

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<sup>\*-</sup>All times are expressed as: To, but not including

<sup>\*\*-</sup>As federally observed.

<sup>\*\*\*-</sup>When this holiday falls on a Sunday, the Holiday rate applies to calls placed on the following Monday. When this Holiday falls on a Saturday, the Holiday calling rate applies to calls placed the preceding Friday.

Effective Date: July 27, 2008

### INTEREXCHANGE SERVICES TARIFF

### SECTION 5 - GRANDFATHERED SERVICES, (CONT'D.)

- 5.1 Grandfathered Services, (Cont'd.)
  - 5.1.10 Service Descriptions
    - A. Toll Free Service Toll Free Service is a inbound 800/888 switched voice product that provides customers with the capability to receive toll free calls from anywhere within the Continental U.S. including Alaska, Hawaii, Puerto Rico and the U.S. Virgin Islands. Toll Free numbers are dialed simply by the caller dialing the 800/888/877 number.
    - B. Monthly Surcharges

Monthly surcharges apply to every 800/888/877 number the customer orders.

Monthly Surcharge

800/888/877 Surcharge

\$1.00



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