

PhoneTel Technologies, Inc.

Form for filing Rate Schedules

For State of Kentucky

P.S.C. NO. 1

Original SHEET NO. 1

PhoneTel Technologies, Inc.
Name of Issuing Corporation

CANCELLING P.S.C. NO. _____
SHEET NO. _____

TITLE SHEET

KENTUCKY TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of interexchange telecommunications services provided by PhoneTel Technologies, Inc., with principal offices located at 1621 Euclid Avenue, Cleveland, Ohio 44115. This tariff applies for services furnished within the entire state of Kentucky. This tariff is on file with the Kentucky Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUL 23 1992

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: [Signature]
PUBLIC SERVICE COMMISSION MANAGER

DATE ISSUED January 21, 1992
ISSUED BY Myra Ramsey

DATE EFFECTIVE May 7, 1992
TITLE Dir. of Reg. Affairs

Issued by authority of an Order of the Public Service Commission of
Kentucky in Case No. 91-474 dated May 7, 1992.

Form for filing Rate Schedules

For State of Kentucky

P.S.C. No. 1

Second Revised SHEET NO. 2

PhoneTel Technologies, Inc.

CANCELLING P.S.C. NO. 1

Name of Issuing Corporation

First Revised SHEET NO. 2

CHECK SHEET

Sheets 1 through 21 inclusive of this tariff are effective as of the date shown at the bottom of the respective sheets. Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

<u>SHEET</u>	<u>REVISION</u>
1	Original
2	Second Revised
3	Original
4	Original
5	Original
6	Original
7	Original
8	Original
9	Original
10	Original
11	Second Revised
12	Original
13	Original
14	Original
15	Original
16	Original
17	Original
18	Original
19	Original
20	Original
21	Original
22	Original
23	Original
24	Original

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MAR 13 1999

PURSUANT TO 807 KAR 5:011,
SECTION 2(1)

DATE ISSUED March 5, 1999

DATE EFFECTIVE March 13, 1999

ISSUED BY Tammy L. Martin

TITLE Chief Administrative Officer OF THE COMMISSION

Issued by authority of an Order of the Public Service Commission of Kentucky in Case No. 91-474 dated May 7, 1992.

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For State of Kentucky

P.S.C. NO. 1

Original SHEET NO. 3

PhoneTel Technologies, Inc.
Name of Issuing Corporation

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SHEET NO. _____

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PUBLIC SERVICE COMMISSION
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PhoneTel Technologies, Inc.
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SYMBOLS

The following are the only symbols used for the purposes indicated below:

- D - Delete or Discontinue
- I - Change Resulting In An Increase to a Customer's Bill
- M - Moved from Another Tariff Location
- N - New
- R - Change Resulting in a Reduction to a Customer's Bill
- T - Change in Text or Regulation But No Change in Rate or Charge

PUBLIC SERVICE COMMISSION
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SECTION 9 (1)

BY: *Cheryl Helle*
PUBLIC SERVICE COMMISSION MANAGER

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Original SHEET NO. 5

PhoneTel Technologies, Inc.
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TARIFF FORMAT

- A. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Kentucky Public Service Commission (PSC). For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. the PSC follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.
- C. Check Sheets - When a tariff filing is made with the PSC, an undated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the PSC.

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PhoneTel Technologies, Inc.
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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement which connects the calling customer's location to a PhoneTel Technologies, Inc. network switching center.

Authorization Code - A numerical code, one or more of which are available to a customer to enable him/her to access the carrier, and which are used by the carrier both to prevent unauthorized access to its facilities and to identify the customer for billing purposes.

Called Station - Denotes the terminating point of a call (i.e., the called telephone number).

Calling Card - A card assigned by a local exchange telephone carrier or by an interexchange carrier which enables users to bill telephone calls to their local exchange telephone service account.

Cellular Pay Telephones - Pay telephone that uses wireless radio transmission for its service origination and uses the LEC for termination to land line telephones.

Collect Call - A payment arrangement whereby the called station accepts billing for the call placed through PhoneTel Technologies, Inc.

Company or Carrier - PhoneTel Technologies, Inc.

Customer - The person, firm, corporation or other entity which orders service and is responsible for payment of charges due and for compliance with the Company's tariff regulations.

Day - From 8:00 AM up to but not including 5:01 PM local time Monday through Friday.

End User - A person initiating an intrastate telephone call using the services of The Company.

Evening - From 5:00 PM up to but not including 11:01 PM local time Sunday through Friday.

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SERVICE COMMISSION MANAGER

Form for filing Rate Schedules

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Original SHEET NO. 7

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Holidays - PhoneTel Technologies, Inc.'s recognized holidays are New Year's Day, Martin Luther King, Jr. Day, Presidents' Day, Memorial Day, July 4th, Labor Day, Thanksgiving Day, Christmas Day.

LATA - (Local Access and Transport Area) A geographic area established as required by the Modified Final Judgment entered in United States v. Western Electric Co., Inc. 552 F. Supp. 131 (D.D.C. 1982) within which a local exchange telephone company provides communication services.

Night/Weekend - From 11:00 PM up to but not including 8:00 AM Sunday through Friday, and 8:00 AM Saturday up to but not including 5:00 PM Sunday.

Operator Assisted Call - Call which requires the assistance of an operator, either live or automated, for completion. For example, a collect call, a person-to-person call, a calling card call or a third number-billed call.

Person-to-Person Call - A service arrangement whereby the caller specifies to the operator a particular person, department, mobile station, extension or office to be reached.

Service Charge - A charge added to the basic mileage rate for a telephone call for the assistance of an operator or the usage of a calling card.

Third Party Billing - A payment arrangement which allows the end user to assign billing to a telephone number which is different from the calling or called telephone number.

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P.S.C. NO. 1

Original SHEET NO. 8

PhoneTel Technologies, Inc.
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SECTION 2 - APPLICABILITY AND AVAILABILITY OF SERVICE

2.1 Applicable

PhoneTel will provide service throughout the state of Kentucky.

2.2 Availability of Service

PhoneTel Technologies, Inc. provides long distance services including, but not limited to, direct dial service and interLATA operator-assisted services. Service will be provided to commercial entities. Direct Dial Service will not be offered to residential customers. COCOT service and operator services related thereto will be provided to transient customers.

PhoneTel Technologies, Inc. installs, operates and maintains the communication services provided hereunder in accordance with the terms and conditions set forth under this Tariff. It may act as the customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the customer, to allow connection of a customer's location to the PhoneTel Technologies, Inc. network. The customer shall be responsible for all charges due for such service arrangements.

2.2.1 Direct dial (1+) Services

Direct dial services in Feature Group D (FGD) exchanges are initiated by a caller dialing 1+ the area code (NPA) and called telephone number from a telephone location that is presubscribed to the Company or by dialing the Company's 10XXX code + 1+ the area code (NPA) and called telephone number from a telephone location not presubscribed to the Company.

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BY: [Signature]
PUBLIC SERVICE COMMISSION

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PhoneTel Technologies, Inc.
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exchanges, callers initiate calls by dialing an access number provided by The Company, awaiting a second dial tone and then dialing an authorization code. Using any of the aforementioned dialing methods, the call will be billed automatically to the originating telephone.

Direct dial calls will be charged according to the rates set forth in Section 3.1.

2.2.2 Operator-Assisted Services

Operator-assisted calls include calls which involve assistance of the Company's operator systems, either human or automated, in arranging for billing and completion. Operator-assisted calls include collect, station-to-station, person-to-person, third-party-billed calls and calls charged to calling cards issued by or on behalf of local exchange carriers or interexchange carriers or to commercial credit cards (e.g., American Express, VISA or MasterCard).

Operator-assisted calls will be charged according to the rates set forth in Sections 3.2.1-3.2.4.

2.3 Term

The Company's services and facilities are provided on a monthly basis unless ordered on a longer term basis, and are available twenty-four hours per day, seven days per week.

PUBLIC SERVICE COMMISSION
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PhoneTel Technologies, Inc.
Name of Issuing Corporation

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SECTION 3 - RATES

3.1 Rates for Direct Dial Services

A. Availability of Service

Direct dial services are available to commercial customers only. Services are available throughout the State of Kentucky.

3.1.1 ValuTel 1 Service (Switched Access)

MONTHLY USAGE HOURS	(Per Minute Usage) RATE PERIOD		
	Day	Evening	Night/Weekend
0-4.99	.2260	.2050	.2000
5-24.99	.1920	.1920	.1920
25-99.99	.1680	.1680	.1680
100+	.1570	.1570	.1570

3.1.2 ValuTel Plus Service (Special Access)

MONTHLY USAGE HOURS	(Per Minute Usage) RATE PERIOD		
	Day	Evening	Night/Weekend
All Hours	.1220	.1160	.1080

3.1.3 ValuTel 800 Service (Special Access)

MONTHLY USAGE HOURS	(Per Minute Usage) RATE PERIOD		
	Day	Evening	Night/Weekend

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P.S.C. No. 1

Second Revised SHEET NO. 11

PhoneTel Technologies, Inc.

CANCELLING P.S.C.NO. 1

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First Revised SHEET NO. 11

All Hours .1875 .1688 .1595

3.1.4 ValuLine 800 Service (Switched Access)

0-4.99	.2660	.2660	.2660
5-24.99	.2530	.2530	.2530
25-74.99	.2310	.2310	.2310
75-149.99	.2300	.2300	.2300
150+	.2290	.2290	.2290

3.1.5 1+ Sent Paid Calling

(Per Minute Usage)

MILEAGE

RATE PERIOD

	<u>Day</u>		<u>Evening</u>		<u>Night</u>	
	First 4 Min.	Add'l Min.	First 4 Min.	Add'l Min.	First 4 Min.	Add'l Min. (T)
16	1.0000	0.2500	1.0000	0.2500	1.0000	0.2500(N)
30	1.0000	0.2500	1.0000	0.2500	1.0000	0.2500(N)
55	1.0000	0.2500	1.0000	0.2500	1.0000	0.2500(N)
85	1.0000	0.2500	1.0000	0.2500	1.0000	0.2500(N)
124	1.0000	0.2500	1.0000	0.2500	1.0000	0.2500(N)
196	1.0000	0.2500	1.0000	0.2500	1.0000	0.2500(N)
430	1.0000	0.2500	1.0000	0.2500	1.0000	0.2500(N)

3.1.5.a. No surcharge applies to 1+ sent paid calls. (R)

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

DATE ISSUED March 5, 1999

DATE EFFECTIVE March 13, 1999

ISSUED BY Tammy L. Martin

TITLE Chief Administrative Officer

Issued by authority of an Order of the Public Service Commission of Kentucky in Case

No. 91-474 dated May 7, 1992.

SECTION 9 (1)

BY: Stephen D. Bell
SECRETARY OF THE COMMISSION

Form for filing Rate Schedules

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PhoneTel Technologies, Inc.
Name of Issuing Corporation

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3.2 Rates for InterLATA Operator-Assisted Services

A. Availability of Service

Operator-assisted services are available to all classes of customers as provided in Section 2.2. Services are available throughout the State of Kentucky.

3.2.1 Day Rates

<u>Mileage</u>	<u>First Minute Rate</u>	<u>Each Additional Minute</u>
16	\$ 0.26000	\$ 0.19000
30	\$ 0.26000	\$ 0.22760
55	\$ 0.29450	\$ 0.28450
85	\$ 0.31250	\$ 0.30250
124	\$ 0.33190	\$ 0.32190
196	\$ 0.35150	\$ 0.34150
292	\$ 0.38940	\$ 0.37940
430	\$ 0.40840	\$ 0.39840

3.2.2 Evening Rates

<u>Mileage</u>	<u>First Minute Rate</u>	<u>Each Additional Minute</u>
16	\$ 0.19500	\$ 0.14250
30	\$ 0.19500	\$ 0.17070
55	\$ 0.22090	\$ 0.21340
85	\$ 0.23440	\$ 0.22690
124	\$ 0.24890	\$ 0.24140
196	\$ 0.26360	\$ 0.25610
292	\$ 0.29210	\$ 0.28460
430	\$ 0.30630	\$ 0.29880

PUBLIC SERVICE COMMISSION
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3.2.3 Night Rates

<u>Mileage</u>	<u>First Minute Rate</u>	<u>Each Additional Minute</u>
16	\$ 0.15340	\$ 0.11210
30	\$ 0.15340	\$ 0.13430
55	\$ 0.17380	\$ 0.16790
85	\$ 0.18500	\$ 0.17910
124	\$ 0.19620	\$ 0.19030
196	\$ 0.20740	\$ 0.20150
292	\$ 0.23000	\$ 0.22380
430	\$ 0.23000	\$ 0.22380

3.2.4 In addition to the per minute usage-based rates set forth in Sections 3.2.1, 3.2.2, and 3.2.3 above, intrastate operator-assisted calls within the State of Kentucky are subject to operator surcharges. These charges apply on a per call basis.

Operator-Assisted (station-to-station, collect station-to-station, third-party-billed, etc.)	\$ 1.75
Person-to-person	3.50
Collect person-to-person	3.50
Calling Card Calls (live operator)	.80
Calling Card Calls (automated)	.80

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3.3 Directory Assistance

Directory Assistance is available to Customers of PhoneTel Long Distance Service. A Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number. In accordance with Kentucky Public Service Commission regulations, there is no directory assistance charge for inquires made from customer owned coin operated telephones.

Directory Assistance, Per Call \$.85

3.4 Minimum Charge

As reflected in the rates, PhoneTel will provide service on a per minute basis, with a minimum charge of one minute.

3.5 Delayed Payment Charge

There is no delayed payment charge.

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Section 4 - SPECIAL RULES AND REGULATIONS

4.1 Limitations

- 4.1.1 Certain operator functions are referred to a local exchange operator.
- 4.1.2 Service is offered subject to the availability of facilities and the provisions of this tariff.
- 4.1.3 PhoneTel Technologies, Inc. reserves the right to discontinue furnishing service, or limit the use of service necessitated by conditions beyond its control; or when the customer or end user is using service in violation of the law or the provisions of this Tariff.
- 4.1.4 All facilities provided under this Tariff are directly controlled by PhoneTel Technologies, Inc. and the customer may not transfer or assign the use of service or facilities, except with the express written consent of The Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- 4.1.5 Prior written permission from The Company is required before any assignment or transfer. All regulations and conditions contained in this Tariff shall apply to all such permitted assignees or transferees, as well as all conditions for service.

4.2 Connection Fees

The Company does not charge a connection fee to provide service. There is no monthly charge for maintaining its service.

PUBLIC SERVICE COMMISSION

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OFFICE

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4.3 Liabilities of the Company

4.3.1 PhoneTel Technologies, Inc.'s liability for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in the transmission occurring in the course of furnishing service, channels or other facilities, and not caused by the negligence of the subscribers, commences upon activation of service and in no event exceeds an amount equivalent to the proportionate charge to the subscriber for the period of service during which such mistakes, omissions, interruptions, delays, errors or defects in the transmission occur. For the purposes of computing such amount, a month is considered to have thirty (30) days.

4.3.2 In no event will Carrier be responsible for consequential damages or lost profits suffered by a customer or end user as a result of interrupted or unsatisfactory service.

4.3.3 The Carrier is not liable for any act or omission of any other company or companies furnishing a portion of the service. No agents or employees of other carriers or companies shall be deemed to be agents or employees of the Carrier.

4.3.4 Carrier shall be indemnified and held harmless by the customer or end user against:

(A) Claims for libel, slander or infringement of copyright arising out of the material, data, information or other content transmitted over Carrier's channels or facilities.

PUBLIC SERVICE COMMISSION
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SECTION 9 (1)

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By: [Signature]
PUBLIC SERVICE COMMISSION MANAGER

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(B) Patent infringement claims arising from combining or connecting Carrier-furnished channels with apparatus and systems of the customer; and

(C) All other claims arising out of any act or omission of the customer or end user in connection with any service provided by Carrier.

4.3.5 Carrier is not liable for any act or omission of any other company or companies furnishing a portion of the service.

4.3.6 Carrier does not guarantee or make any warranty with respect to any equipment provided by it where such equipment is used in locations containing an atmosphere which is explosive, prone to fire, dangerous or otherwise unsuitable for such equipment. The customer indemnifies and holds Carrier harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or persons, for any personal injury or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of such equipment so used.

4.3.7 Carrier is not liable for any defacement of, or damage to, the premises of a customer resulting from the furnishing of services or the attachment of instruments, apparatus and associated wiring furnished by Carrier on such customer's premises or by the ^{PUBLIC SERVICE COMMISSION} OF KENTUCKY

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BY: [Signature]
PUBLIC SERVICE COMMISSION MAN.

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P.S.C. NO. 1

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removal thereof, when such defacement of damage is not the result of Carrier negligence. No agents or employees of other participating carriers shall be deemed to be agents or employees of Carrier without written authorization.

4.3.8 Acceptance by the Commission of the liability provisions contained in this tariff does not constitute its determination that the limitation of liability imposed by the company should be upheld in a court of law, but the recognition that, as it is the duty of the courts to adjudicate negligence claims and rights to recover damages therefor, so it is the duty of the courts to determine the validity of the exculpatory provision of Section 4.3 of this tariff.

4.4 Responsibilities of the Customer

4.4.1 The customer is responsible for taking all necessary legal steps for interconnecting the customer-provided terminal equipment or communications systems with Carrier facilities or services. The Customer shall secure all licenses, permits and other arrangements necessary for such interconnection.

4.4.2 The customer shall ensure that the equipment and/or system is properly interfaced with Carrier facilities or services, that the signals emitted into the Carrier network are of the proper mode, bandwidth, power and signal level for the intended use of the customer and in compliance with the criteria set forth in this tariff, and that the signals do not damage equipment, injure personnel or degrade service to other customers. If the Federal Communications Commission or some other

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PUBLIC SERVICE COMMISSION
OF KENTUCKY
EXECUTIVE
SERVICE COMMISSION MANAGER

Form for filing Rate Schedules

For State of Kentucky

P.S.C. NO. 1

Original SHEET NO. 19

PhoneTel Technologies, Inc.
Name of Issuing Corporation

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appropriate certifying body certifies terminal equipment as being technically acceptable for direct electrical connection with interstate communications service, Carrier will permit such equipment to be connected with its channels without the use of protective interface devices.

4.4.3 If the customer fails to maintain the equipment and/or system properly, with resulting imminent harm to Carrier equipment, personnel or the quality of service to other customers, Carrier may, upon written notice, require the use of protective equipment at the customer's expense. If this fails to produce satisfactory quality and safety, Carrier may, upon written notice, terminate the customer's service.

4.5 Interruption of Service

4.5.1 Credit allowance for the interruption of service which is not due to the Company's testing or adjusting, negligence of the customer or to the failure of channels or equipment provided by the customer, are subject to the general liability provisions set forth in 2.4 herein. It shall be the obligation of the customer or end user to notify the Company immediately of any interruption in service for which a credit allowance is desired. Before giving such notice, the customer or end user shall ascertain that the trouble is not being caused by any action or omission by the customer within his or her control, or is not in wiring or equipment, if any, furnished by the customer and connected to the Company's facilities.

4.5.2 For purposes of credit computation, every month shall be considered to have 720 hours ^{PUBLIC SERVICE COMMISSION OF KENTUCKY} _{EFFECTIVE}

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PUBLIC SERVICE COMMISSION MANAGER

Form for filing Rate Schedules

For State of Kentucky

P.S.C. NO. 1

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4.5.3 No credit shall be allowed for an interruption of a continuous duration of less than two hours.

4.5.4 The customer shall be credited for an interruption of two hours or more at the rate of 1/720th of the monthly charge for the facilities affected for each hour or major fraction thereof that the interruption continues.

Credit Formula:

Credit = $A/720 \times B$

"A" - outage time in hours
"B" - total monthly charge for affected facility

4.5.5 If written notice of a dispute as to charges is not received by The Company within 30 days of the date a bill is issued, such charges shall be deemed to be correct and binding on the customer or end user.

4.6 Restoration of Service

The use and restoration of service shall be in accordance with the priority system specified in Part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

4.7 Deposits

The Company does not require a deposit from the customer.

4.8 Advance Payments

For customers for whom the Company requires advance payment is necessary, PhoneTel Technologies, Inc. PUBLIC SERVICE COMMISSION KENTUCKY EFFECTIVE

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Form for filing Rate Schedules

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reserves the right to collect an amount not to exceed one (1) month's estimated charges (not including usage charges) as an advance payment for service. This will be applied against the next month's charges and, if necessary, a new advance payment will be collected for the next month. As required by KRS 278.460 interest will be paid on advance payments.

4.9 Taxes

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

4.10 Use of Service

Neither customers nor end users may use the services furnished by the Carrier for any unlawful purpose.

4.11 Timing of Calls

The customer's long distance usage charges are based on the actual usage of PhoneTel's network. Usage begins when the called party picks up the receiver. When the called party picks up is determined by hardware answer supervision in which the local exchange telephone company sends a signal to the switch or the software utilizing audio tone detection. When software answer supervision is employed, up to 60 seconds of ringing is allowed before it is billed as usage of the network. A call is terminated when the calling party hangs up.

4.12 Uncompleted Calls

The Company does not charge customers for calls which are not completed (busy numbers, no answer, etc.).

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Form for filing Rate Schedules

For State of Kentucky

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4.13 Credit and Refunds

If a credit is requested on a call due to trouble on the line (such as bad connection, disconnection, wrong number dialed, etc.), and the credit is requested immediately through the operator, it is usually issued immediately. All other credit requests are handled through the Company's business office.

4.14 Calculation of Distance

Usage charges for all mileage sensitive services are based on the airline distance between rate centers associated with the originating and terminating points of the call. For the purpose of determining airline mileage, vertical and horizontal grid lines have been established across the United States and Canada. The spacing between adjacent vertical grid lines and between horizontal grid lines represents a distance of one coordinate unit. This unit is the square root of 0.1, expressed in statute miles. PhoneTel Technologies, Inc. uses the rate centers and associated vertical and horizontal coordinates that are produced by Bell Communications Research, Inc. in its NPA-NXX V & H Coordinates Tape and the Exchange Carrier Association's NECA Tariff FCC No. 4.

FORMULA:

$$\sqrt{\frac{(V1 - V2)^2 + (H1 - H2)^2}{10}}$$

4.15 Minimum Call Completion Rate

A customer can expect a call completion rate of $\frac{\text{number of calls completed}}{\text{number of calls attempted}}$ or not less than 91% effective May 7, 1992

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than 90% during peak use periods for all Feature Group D services ("0+" dialing).

4.16

Blocking and Interception Prohibitions and General Compliance with Administrative Orders 330 and 337

All customers of this tariff are required to allow access to other long distance companies for intrastate calls in accordance with the rules and regulations of the Kentucky Public Service Commission. Failure to comply with this provision will result in termination of service after 20 days' notice to the non-compliant customer.

In accordance with the rules and regulations of the Kentucky Public Service Commission, no customer of this tariff shall block access to the local exchange carrier's operators. All 0- calls shall be directed to the local exchange carrier operators. In equal access areas, 0+ intraLATA calls shall not be intercepted or blocked. In non-equal access areas, it is prohibited to block or intercept 0- calls; however, it is permissible to intercept 0+ calls. Failure to comply with this provision will result in termination of service after 20 days' notice to the non-complaint customer.

All customers of this tariff shall place the appropriate tent cards and stickers provided by PhoneTel near or on telephone equipment used to access PhoneTel services, as indicated in the rules and regulations of the Kentucky Public Service Commission. Failure to comply with this provision will result in termination of service after 20 days' notice to the non-compliant customer.

PhoneTel Technologies Inc. will advise its customers as to the appropriate 10XXX access code.

PhoneTel operators shall identify the company at least once during every call before any charges are incurred.

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Form for filing Rate Schedules

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Name of Issuing Corporation

CANCELLING P.S.C. NO. _____
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PhoneTel operators will provide an indication of PhoneTel's rates to any caller upon request.

PhoneTel will not accept calling cards for billing purposes if the company is unable to validate the card.

4.17

COCOT Provisions

- 4.17.1 All customers of this tariff must place on or near the telephone equipment tent cards and stickers provided by PhoneTel and specifying the name, address, and telephone number of the entity presubscribed for operator services. Failure to comply with this provision will result in termination of service after 20 days' notice to the non-compliant customer.
- 4.17.2 All customers of this tariff shall comply with the provisions described in Section 4.16.

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