

CHARGE FOR RECONNECTION OF SERVICE

APPLICABILITY

Applicable to all customers in the Company's entire service area who are in violation of Rule 3, Company's Right to Cancel Service Agreement or to Suspend Service, of the Company's Gas Service Regulations.

CHARGE

The Company may charge and collect in advance the following:

- A. The reconnection charge for service which has been disconnected due to enforcement of Rule 3 shall be ninety dollars (\$90.00).
- B. The reconnection charge for service which has been disconnected within the preceding twelve months at the request of the customer shall be ninety dollars (\$90.00).
- C. If service is discontinued because of fraudulent use thereof, the Company may charge and collect in addition to the reconnection charge of ninety dollars (\$90.00) the expense incurred by the Company by reason of such fraudulent use, plus an estimated bill for gas used, prior to the reconnection of service.
- D. For eligible customers who desire to disconnect on a seasonal basis the company will utilize a soft close process in which the meter will be read remotely and billing will be discontinued until the customer uses more than 40 ccf for residential customers, 100 ccf for non-residential customers or October 15th, whichever comes first. The soft-close process will be discontinued for a residential customer who uses more than 20 ccf prior to July 15th or a non-residential customer who uses more than 50 ccf prior to July 15th. Since the meter will not be physically disconnected or reconnected, there will be no reconnection fee for this service. Gas only customers are not eligible for the soft close process. (T) (N)

SERVICE REGULATIONS

The supplying of, and billing for, service and all conditions applying thereto, are subject to the jurisdiction of the Kentucky Public Service Commission, and to Company's Service Regulations currently in effect, as filed with the Kentucky Public Service Commission, as provided by law.



Issued: May 31, 2022
Effective: July 1, 2022
Issued by Amy B. Spiller, President /s/ Amy B. Spiller

