



duke-energy.com
800.544.6900

Your Energy Bill

Appendix A
Page 1 of 7 Page 1 of 3

Service address

[Redacted]

Bill date Aug 2, 2020
For service Jun 30 - Jul 30
31 days

Account number [Redacted]

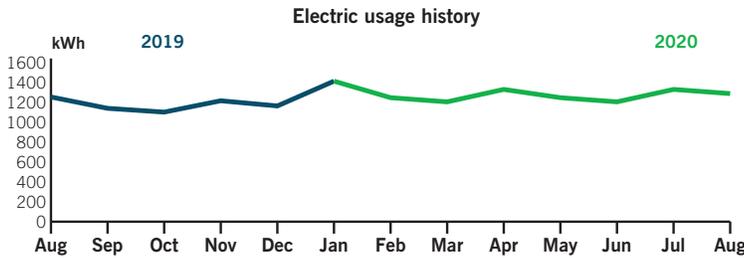
Billing summary

Previous Amount Due	\$258.21
Payment Received Jul 13	\$258.21
Current Electric Charges	103.24
Current Gas Charges	118.23
Taxes	5.75
Total Amount Due Aug 27	\$227.22



Thank you for your payment.

Your usage snapshot



Average temperature in degrees

80° 80° 63° 42° 42° 39° 38° 52° 55° 64° 78° 83° 0°

	Current Month	Jul 2019	12-Month Usage	Avg Monthly Usage
Electric (kWh)	1,287	1,253	16,128	1,241
12-month usage based on most recent history				

CANCELLED

January 3, 2026

KENTUCKY PUBLIC SERVICE COMMISSION

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 5.0% late charge.

Please return this portion with your payment. Thank you for your business.

210000027742



Duke Energy Return Mail
PO Box 1090
Charlotte, NC 28201-1090

Account number

[Redacted]

Amount due

\$227.22
by Aug 27

After Aug 27, the amount due will increase to \$238.58.

\$ _____
Add here, to help others with a contribution to WinterCare

\$ _____
Amount enclosed

Duke Energy Payment Processing
PO BOX 1326
CHARLOTTE, NC 28201-1326

KENTUCKY PUBLIC SERVICE COMMISSION

Linda C. Bridwell
Executive Director

88 [Redacted] 0003300003058210000665000000

EFFECTIVE

1/4/2022

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

Account number [REDACTED]

We're here for you

Report an emergency

Electric/Gas outage		duke-energy.com/outages
	Electric	800.543.5599
	Gas	800.634.4300

Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account Speedpay (fee applies)	duke-energy.com/autodraft duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1326 Charlotte, NC 28201-1326
In person	duke-energy.com/location

Help managing your account

Register for free paperless billing	duke-energy.com/paperless
Update your account information	duke-energy.com/my-account
Mobile website	duke-energy.com/my-account

Correspond with Duke Energy

P.O. Box 1326
 Charlotte, NC 28201

Contact Duke Energy

Online	duke-energy.com
Call (7 a.m. to 7 p.m.)	800.544.6900
For hearing impaired TDD/TTY	800.648.6056 or 711

Request the condensed or detailed bill

format Call (7 a.m. to 7 p.m.) 800.544.6900

Important to know

Your next meter reading: Aug 28

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your electric service may be disconnected if your payment is past due

If payment for your electric service is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay your past-due balance in full, plus a reconnection fee, before your service will be reconnected. The reconnection fee is \$5.88 for electric service that may be reconnected remotely, \$60 for electric service that is not eligible to be reconnected remotely, \$125 for electric service that was disconnected at the pole and \$90 for gas service. There is an additional fee of \$40 to reconnect electric service after normal business hours if not eligible to be reconnected remotely. A security deposit may also be required.

Electric service does not depend on payment for other products or services

Non-payment for non-regulated products or services (such as surge protection or equipment service contracts) may result in removal from the program but will not result in disconnection of electric service.

When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

Para nuestros clientes que hablan Español

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.544.6900.

CANCELLED

January 3, 2026

KENTUCKY PUBLIC SERVICE COMMISSION

KENTUCKY PUBLIC SERVICE COMMISSION

Linda C. Bridwell
 Executive Director

Linda C. Bridwell

EFFECTIVE
1/4/2022

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

