

## Special Charges

The following charges will be applied uniformly throughout Company's service territory. Each charge, as approved by the Public Service Commission, reflects only that revenue required to cover associated expenses.

### RETURNED PAYMENT CHARGE

In those instances where a Customer renders payment to Company which is not honored upon deposit by Company, the Customer will be charged \$3.70 to cover the additional processing costs. |

### METER TEST CHARGE

Where the test of a meter is performed during normal working hours upon the written request of a Customer, pursuant to 807 KAR 5:006, Section 19, and the results show the meter is within the limits allowed by 807 KAR 5:022, Section 8(3)(a)1, and Section 8(3)(b)1, the Customer will be charged \$112.86 to cover the test and transportation costs. |

### DISCONNECT/RECONNECT SERVICE CHARGE

A charge of \$32.00 will be assessed to cover disconnection and reconnection of gas service when discontinued for non-payment of bills or for violation of Company's Terms and Conditions, such charge to be assessed before reconnection occurs. If both gas and electric services are reconnected at the same time, the total charge for both services shall be \$32.00. No charge will be made for customers qualifying for service reconnection pursuant to 807 KAR 5:006, Section 16, Winter Hardship Reconnection. |/T  
T  
|

Customers under Rate Schedules RGS, VFD, CGS, IGS, and AAGS may request and be granted temporary suspension of gas service. In the event of such temporary suspension, Company will assess a charge of \$32.00 to cover disconnection and reconnection of gas service, such charge to be assessed before reconnection occurs. If both gas and electric services are reconnected at the same time, the total charge for both services shall be \$32.00. Customers taking service under Riders TS-2, GMPS, and EF shall not be eligible for such temporary suspension of service. |/T  
T  
|

### INSPECTION CHARGE

With respect to Customer's service line and house line inspections prior to initiation or resumption of gas service, Company will make two such inspections without charge. When more than two trips are necessary to complete the inspections at any one location, a charge of \$155.00 will be made for each additional trip. |



**DATE OF ISSUE:** July 20, 2021  
**DATE EFFECTIVE:** Effective with Service Rendered  
On And After July 1, 2021  
**ISSUED BY:** /s/ Robert M. Conroy, Vice President  
State Regulation and Rates  
Louisville, Kentucky

Issued by Authority of an Order of the  
Public Service Commission in Case No.  
2020-00350 dated June 30, 2021



Special Charges

CHARGE FOR TEMPORARY AND SHORT TERM SERVICE

The customer shall pay the cost of all material, labor and expense incurred by Company in supplying gas service for any temporary or short term use, in addition to the regular rates for service without pro-rating of rate blocks or minimum charges for service of less than thirty days in a regular meter reading period.

ADDITIONAL TRIP CHARGE

Under Rate FT, Rider TS-2, and Rider GMPS, if the Company is required to make additional visits to the meter site due to the Company's inability to gain access to the meter location, or the necessary Communication Link (such as electric and telephone service) has not been properly installed by Customer, or the Customer's Communication Link is not working properly, the Company may charge the Customer for any additional trip to the site at a per-visit rate of \$155.00.

UNAUTHORIZED CONNECTION CHARGE

When the Company determines that Customer has tampered with a meter, reconnected service without authorization from Company that previously had been disconnected by Company, or connected service without authorization from Company, then the following charges shall be assessed for each instance of such tampering or unauthorized reconnection or connection of service:

- 1. A charge of \$49.00 for tampering or an unauthorized connection or reconnection that does not require the replacement of the meter;
2. A charge of \$114.00 for tampering or an unauthorized connection or reconnection that requires the replacement of a meter.

Company is deploying Advanced Metering Infrastructure (AMI) across its service territory. Company may, in its sole discretion, require Customer to take service without AMI and pay AMI Opt Out Charges if Customer engages in particularly dangerous or repeated instances of tampering with an AMI meter or module. If there are no additional instances of tampering after twelve (12) months of having an AMI meter or module removed, Customer may request to have an AMI meter or module reinstalled and end AMI Opt Out Charges.

AMI OPT OUT CHARGES

Unless Customer is receiving service under a rate or rider that provides for separate remote metering requirements, Customer may opt out of having an AMI meter or module by contacting Company to request a non-AMI meter or module. If Company has a non-AMI meter or module available, Company will honor Customer's opt-out request and assess the following charges:

CANCELLED

February 16, 2026

DATE OF ISSUE: July 20, 2021
DATE EFFECTIVE: Effective with Service Rendered On And After July 1, 2021
ISSUED BY: /s/ Robert M. Conroy, Vice President State Regulation and Rates Louisville, Kentucky

KENTUCKY PUBLIC SERVICE COMMISSION

KENTUCKY PUBLIC SERVICE COMMISSION

Linda C. Bridwell Executive Director

Handwritten signature of Linda C. Bridwell

EFFECTIVE

7/1/2021

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

Issued by Authority of an Order of the Public Service Commission in Case No. 2020-00350 dated June 30, 2021

Special Charges

AMI OPT OUT CHARGES (continued)

N

1. A one-time opt-out set-up fee of \$33.00 per service delivery point. During Company's AMI project deployment phase, if Customer requests a non-AMI meter or module prior to an AMI meter or module being installed at Customer's premise, Company will not charge the one-time set-up fee.
2. A monthly opt-out charge of \$5.00 per service delivery point.

If Customer chooses to opt out any meter on a single premise, Customer must opt out all Company meters and modules (electric and gas) on that premise. Company has sole discretion to determine the alternative metering to be used for opted-out meters and modules.

TERMS AND CONDITIONS

Company has the right to refuse an opt-out request if:

- (a) Customer has a history of meter tampering or unauthorized use of electricity at the current or any prior location;
- (b) The service creates a safety hazard to consumers or their premises, the public, or the electric utility's personnel or facilities; or
- (c) Customer prevents the electric utility's employees or agents access to the meter at the customer's premises for maintenance, connection/disconnection, or meter-reading.



**DATE OF ISSUE:** July 20, 2021

**DATE EFFECTIVE:** Effective with Service Rendered  
On And After July 1, 2021

**ISSUED BY:** /s/ Robert M. Conroy, Vice President  
State Regulation and Rates  
Louisville, Kentucky

Issued by Authority of an Order of the Public Service Commission in Case No. 2020-00350 dated June 30, 2021

