

LOUISVILLE GAS AND ELECTRIC COMPANY

1st Rev. SHEET NO. 43
CANCELLING Original SHEET NO. 43

P.S.C. OF KY. ELECTRIC NO. 4

RULES AND REGULATIONS GOVERNING THE SUPPLY OF ELECTRIC SERVICE

General Rules (Continued)

consent of Company. If energy is resold in accordance with such written consent of Company, the rates at which such energy is resold shall be identical with the rates which would be charged by the Company for like and contemporaneous service.

19. Meter Readings and Bills. Bills for electric service will be rendered monthly unless otherwise specified. A month as referred to herein and in Company's rate schedules means the period between two consecutive meter readings, such readings to be taken as nearly as feasible thirty days apart.

In the case of opening and closing bills when the total period between regular and special meter readings is less than thirty days the rate blocks and minimum charges of the applicable rate schedules will be pro-rated on the basis of the ratio of the actual number of days in such period to thirty days.

When Company is unable to read customer's meter after reasonable effort, or when Company experiences circumstances which make actual meter readings impossible or impracticable, customer may be billed on an estimated basis and the billing will be adjusted as necessary when the meter is read.

In the event Company's electric meter fails to register properly by reason of damage, accident, etc., the Company shall have the right to estimate the customer's consumption during the period of failure on the basis of such factors as the customer's connected load and his consumption during a previous corresponding period and during a test period immediately following replacement of the defective meter.

Bills are due and payable in their net amount at the office of the Company during business hours, or at other locations designated by the Company, within 15 days from the date of rendition thereof. In the event the bill is not paid on or before the final day of the 15 day net payment period, the gross bill including forfeited discount or delayed payment charge shall become due and payable at the office of the Company.

Failure to receive a bill does not exempt a customer from these regulations.

20. Readings of Separate Meters Not Combined. For billing purposes each meter upon the customer's premises will be considered separately and readings of two or more meters will not be combined except where combinations of meter readings are specifically provided for in the applicable rate schedules, or where Company's operating convenience requires the installation of two or more meters upon the customer's premises instead of one meter.

DATE OF ISSUE February 16, 1984 DATE EFFECTIVE February 16, 1984
ISSUED BY R. L. Royer President Louisville, Kentucky
NAME TITLE ADDRESS

Issued pursuant to an Order of the PSC of Ky. in Case No. 8975 dated 2/9/84.

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PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

FEB 16 1984

PURSUANT TO KRS 186.011,
SECTION 9(1)

BY: Jordan C Neel

28-85

RULES AND REGULATIONS GOVERNING THE SUPPLY OF ELECTRIC SERVICE

General Rules (Continued)

21. Company's Right to Refuse or Discontinue Service. In accordance with and subject to the rules and regulations of the Energy Regulatory Commission of Kentucky, the Company shall have the right to refuse or discontinue to serve an applicant or customer under the following conditions:

- A. When Company's or Commission's rules and regulations have not been complied with. However, service may be discontinued or refused only after Company has made a reasonable effort to induce the customer to comply with its rules and then only after the customer has been given at least 10 days written notice of such intention, mailed to his last known address.
- B. When a dangerous condition is found to exist on the customer's or applicant's premises. In such case service will be discontinued without notice or refused, as the case might be. Company will notify the customer or applicant immediately of the reason for the discontinuance or refusal and the corrective action to be taken before service can be restored or initiated.
- C. When a customer or applicant refuses or neglects to provide reasonable access and/or easements to and on his premises for the purposes of installation, operation, meter reading, maintenance, or removal of Company's property. Customer shall be given 15 days written notice of Company's intention to discontinue or refuse service.
- D. When applicant is indebted to Company for service furnished. Company may refuse to serve until indebtedness is paid.
- E. When customer or applicant does not comply with state, municipal or other codes, rules and regulations applying to such service.
- F. When directed to do so by governmental authority.
- G. For non-payment of bills. The Company shall have the right to discontinue service for non-payment of bills after the customer has been given at least ten days written notice, separate from his original bill. Cut-off may be effected not less than 27 days after the mailing date of the original bill unless, prior to discontinuance, a residential customer presents to Company a written certificate, signed by a physician, registered nurse, or public health officer, that such discontinuance will aggravate an existing illness or infirmity on the affected premises, in which case discon-

CHECKED
Public Service Commission

FEB 10 1982

by *B. Richmond*

RAILROAD TARIFFS

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ISSUED BY R. L. Royer President Louisville, Kentucky

NAME

TITLE

ADDRESS

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LOUISVILLE GAS AND ELECTRIC COMPANY

2nd Rev. SHEET NO. 45
CANCELLING 1st Rev. SHEET NO. 45

P.S.C. OF KY. ELECTRIC NO. 4

RULES AND REGULATIONS GOVERNING THE SUPPLY OF ELECTRIC SERVICE

General Rules (Continued)

tinuance may be effected not less than 30 days from the date Company notifies the customer, in writing, of state and federal programs which may be available to aid in payment of bills and the office to contact for such possible assistance.

- H. For fraudulent or illegal use of service. When Company discovers evidence that by fraudulent or illegal means a customer has obtained unauthorized service or has diverted the service for unauthorized use or has obtained service without same being properly measured, the service to the customer may be discontinued without notice. The Company shall not be required to restore service until the customer has complied with all rules of the Company and regulations of the Commission and the Company has been reimbursed for the estimated amount of the service rendered and the cost to the Company incurred by reason of the fraudulent use.

22. Temporary and Short Term Service. The customer shall pay the cost of all material, labor and expense incurred by the Company in supplying electric service for any temporary or short term use, in addition to the regular rates for service without pro-rating of rate blocks or minimum bills for service of less than thirty days in a regular meter reading period.

23. Charge for Disconnecting and Reconnecting Service. A charge of \$12.00 will be made to cover disconnection and reconnection of electric service when discontinued for non-payment of bills or for violation of the Company's rules and regulations, such charge to be made before reconnection is effected. If both gas and electric services are reconnected at the same time, the total charge for both services shall be \$12.00.

Residential and general service customers may request and be granted a temporary suspension of electric service. In the event of such temporary suspension, Company will make a charge of \$12.00 to cover disconnection and reconnection of electric service, such charge to be made before reconnection is effected. If both gas and electric services are reconnected at the same time, the total charge for both services shall be \$12.00.

24. Choice of Optional Rates. When two or more rate schedules are available for the same class of service and the customer is undecided as to which schedule will result in the lowest annual cost, the Company will assist the customer in the choice of the most favorable schedule, the customer then to designate the schedule he desires. In those cases in which the most favorable schedule is difficult to pre-determine, the customer

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LOUISVILLE GAS AND ELECTRIC COMPANY

Original SHEET NO. 46

CANCELLING SHEET NO.

P.S.C. OF KY. ELECTRIC NO. 4

RULES AND REGULATIONS GOVERNING THE SUPPLY OF ELECTRIC SERVICE

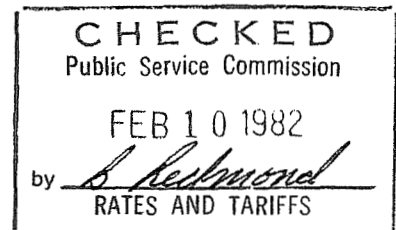
General Rules (Continued)

will be given the opportunity to change to another schedule after trial of the schedule originally designated; provided, however, that, after the first such change, the Company may not be required to make a change in schedule more often than once in twelve in months.

While the Company will endeavor to assist customers in the choice of the most advantageous schedule, it does not guarantee that customers will at all times be served under the most favorable rate, nor will the Company make re-funds representing the difference in charges between the rate under which service has actually been billed and another rate applicable to the same class of service.

25. Charge for Returned Check. When any customer's check tendered in payment of a bill for service is returned by a bank as unpaid, the customer will be charged a fee of \$4.00 to cover the cost of further processing of the account.

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ISSUED BY R. L. Royer President Louisville, Kentucky

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