

Nolin RECC  
411 Ring Road  
Elizabethtown, KY 42701-6767

PSC KY NO. 10  
5<sup>th</sup> Revision Sheet No. 5

CANCELING PSC KY NO. 10  
4<sup>th</sup> Revision Sheet No. 5

# RULES AND REGULATIONS

## 9. DEPOSITS TO GUARANTEE PAYMENT OF BILLS

For all consumers classified as Rate Schedule 1

REFERENCE: 807 KAR 5:006 Section 7

**CANCELLED**  
**MAR 04 2015**  
KENTUCKY PUBLIC  
SERVICE COMMISSION

- (T) The Cooperative shall require a minimum cash deposit or other guaranty to secure payment of bills except for customers qualifying for service reconnection pursuant to 807 KAR 5:006, Section 15, Winter Hardship Reconnection. Service may be refused or discontinued for failure to pay the requested deposit. Interest, as prescribed by KRS 278.460.1, will be paid annually either by refund or credit to the consumer's bill.
- (T) The deposit may be waived if the consumer(s) has established a satisfactory payment history with the Cooperative and has acceptable credit reported by a credit reporting agency (CRA) with which the Cooperative has entered a contractual agreement. No letters of credit will be accepted in an attempt to waive the required deposit. Required deposits will be returned after one (1) year if the consumer has established a satisfactory payment record for that period. If a member fails to maintain a satisfactory payment/credit record, or otherwise becomes a new or greater credit risk, as determined by Nolin RECC in its sole discretion, a new or additional deposit will be required from the member. A new or additional deposit may also be required if the member's classification of service changes or if there is a substantial change in usage. Upon termination of service, the deposit, any principal amounts and any interest earned and owing will be credited to the final bill. Nolin RECC reserves the right to transfer any remainder to an active account of the member if the credit on that account warrants a deposit or additional deposit.
- (T) If the deposit is retained for more than eighteen (18) months, at the consumer's request the deposit will be recalculated based on the consumer's actual usage. If the deposit on account differs from the recalculated amount by more than \$10.00, the Cooperative may collect any underpayment and shall refund any overpayment by check or credit to the consumer's bill. No refund will be made if the consumer's bill is delinquent at the time of the recalculation.
- (T) All consumers' deposits shall be based upon actual usage of the consumer at the same or similar premises for the most recent 12-month period provided the account was active and occupied. If usage information is not available, the deposit will be based on the average bills of similar customers and premises using the Cooperative's service. The deposit amount shall not exceed 2/12<sup>th's</sup> of the consumer's actual or estimated annual bill.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE  
11/28/2009  
PURSUANT TO 807 KAR 5:011

DATE OF ISSUE October 28, 2009

DATE EFFECTIVE November 28, 2009

ISSUED BY Michael L. Miller President & CEO  
NAME TITLE

By [Signature] 701-6767  
Executive Director

Nolin RECC  
411 Ring Road  
Elizabethtown, KY 42701-6767

PSC KY NO. 10  
2<sup>nd</sup> Revision Sheet No. 5A

CANCELING PSC KY NO. 10  
1<sup>st</sup> Revision Sheet No. 5A

### RULES AND REGULATIONS

#### 9A. DEPOSITS TO GUARANTEE PAYMENT OF BILLS

For all consumers, other than those classified as Rate Schedule 1

REFERENCE: 807 KAR 5:006 Section 7

- (T) The Cooperative shall require a minimum cash deposit or other guaranty to secure payment of bills. Service may be refused or discontinued for failure to pay the requested deposit. Interest, as prescribed by KRS 278.460.1, will be paid annually either by refund or credit to the consumer's bill.
- (T) The deposit may be waived if the consumer has established satisfactory credit or payment history with the Cooperative. If a deposit has been waived and the consumer fails to maintain a satisfactory payment/credit record, or otherwise becomes a new or greater risk, as determined by Nolin RECC in its sole discretion, Nolin RECC may require a new or additional deposit from the member. The Cooperative may require a new or additional deposit if the member's classification of service changes or if there is a substantial change in usage. Upon termination of service, the deposit, any principal amounts and any interest earned and owing will be credited to the final bill. Nolin RECC reserves the right to transfer any remainder to an active account of the member if the credit on that account warrants a deposit or additional deposit.
- (T) After eighteen (18) months, at the member's request, the deposit will be recalculated based on the member's actual usage. If the deposit on account differs from the recalculated amount by more than 10 percent the Cooperative may collect any underpayment and shall refund any overpayment by check or credit to the consumer's bill. No refund will be made if the consumer's bill is delinquent at the time of the recalculation.
- (T) All consumer's deposits shall be based upon actual usage of the consumer at the same or similar premises for the most recent 12-month period, period provided the account was active and occupied. If current active usage information is not available, the deposit will be based on the average bills of similar customers and premises in the system. The deposit amount shall not exceed 2/12 of the consumer's actual or estimated annual bill.

#### 10. RIGHT OF ACCESS

REFERENCE: 807 KAR 5:006 Section 19 AND Section 14 (c)

**CANCELLED**  
**MAR 04 2015**  
KENTUCKY PUBLIC  
SERVICE COMMISSION

DATE OF ISSUE	October 28, 2009	DATE EFFECTIVE	11/28/2009
ISSUED BY	<i>Michael L. Mills</i>	PURSUANT TO	807 KAR 5:011
	NAME		SECTION 9 (1)
	TITLE		411 Ring Road
			701-6767

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE  
11/28/2009  
By *[Signature]*  
Executive Director



Nolin RECC  
411 Ring Road  
Elizabethtown, KY 42701-6767

PSC KY NO. 10  
3<sup>rd</sup> Revision Sheet No. 6

CANCELING PSC KY NO. 10  
2<sup>nd</sup> Revision Sheet No. 6

### RULES AND REGULATIONS

#### 11. MEMBER'S DISCONTINUANCE OF SERVICE

REFERENCE: 807 KAR 5:006 Section 12

#### 12. CONNECTION AND RECONNECTION CHARGE

The Cooperative will charge a connect fee of twenty (\$20.00) dollars for the initial connection of service. When service has been terminated and the Cooperative is requested to reconnect service to the same member at the same location, a twenty (\$20.00) dollar reconnection fee will be charged. The reconnect charge will be due and payable at the Cooperative's office upon notice of said charge prior to connection. No reconnection shall be made after regular working hours unless in the judgment of the management there exists circumstances that will justify the additional expense. The reconnection charge after regular working hours shall be fifty (\$50.00) dollars.

An inspection of the meter and service connections shall be made before making service connections to a new consumer. The new consumer shall be afforded the opportunity to be present at such inspection. Any defects in the consumer-owned portion of the service facilities shall be corrected before service is connected.

#### 13. RESALE OF POWER BY MEMBERS

Electric service used on the premises of the member shall be supplied by the Cooperative and the member shall not directly or indirectly sell, sublet, or otherwise dispose of the electric service or any part thereof, except as may be provided under a co-generation contract between the member and the Cooperative.

#### 14. SERVICE CHARGE

(T)

The Cooperative will make no charge for service calls to a member's premises when the fault and repairs are made to equipment owned by the Cooperative. A service charge of twenty (\$20.00) dollars will be made to the members account when the fault is on the members' own equipment or for an engineering request where the property proves to be not ready for inspection. Said charges are due and payable upon notice of such charge. The service charge after regular working hours shall be fifty (\$50.00) dollars.

#### 15. DISCONTINUANCE OF SERVICE

REFERENCE: 807 KAR 5:006 Section 14.

For non-payment of bills, refer to "Billing, Rule No. 23."

CANCELLED

MAR 04 2015

KENTUCKY PUBLIC  
SERVICE COMMISSION

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

7/5/2006

PURSUANT TO 807 KAR 5:011

DATE OF ISSUE June 13, 2006

DATE EFFECTIVE July 5, 2006

ISSUED BY Michael L. Mills President & CEO

NAME

TITLE

By [Signature] 411 Ring Road  
701-6767  
Executive Director

Nolin RECC  
411 Ring Road  
Elizabethtown, KY 42701-6767

PSC KY NO. 10  
3<sup>rd</sup> Revision Sheet No. 8

CANCELING PSC KY NO. 10  
2<sup>nd</sup> Revision Sheet No. 8

### RULES AND REGULATIONS

#### 18. ELECTRICAL REQUIREMENTS AND INSPECTIONS FOR ALL MEMBERS (Cont'd)

- (T) entrance which shall be dug to a depth of forty-two (42") inches from the final grade. Furnish, own and install schedule forty (40) electrical PVC conduit per Nolin specifications as required from the meter base to the pole extending two (2') feet above final grade. Should the member desire, the Cooperative will perform or have performed by an outside contractor, all trenching and backfilling and PVC pipe installation provided member agrees to reimburse the Cooperative for actual expenses occurred. If Trench is to be a joint trench (shared with other utilities) the following separations must be maintained:

- a. Between gas and electric lines – Sixty (60") inches
- b. Between water and electric lines – Sixty (60") inches
- c. Between sewer and electric lines – Sixty (60") inches
- d. Between communications and electric lines – Twelve (12") inches

Exception to the underground service requirement must be made in writing to Nolin RECC.

Variance request may be approved in areas where trench depth is not obtainable, extreme terrain conditions or manmade obstacles exist. Variance to the underground service may be granted only after meeting with the member and viewing the obstacle.

4. In the event an exception to the underground policy is granted to allow overhead service, the height of the weatherhead or eye bolt shall be not less than twelve (12') feet above final grade on residences, and for trailers or mobile homes the weatherhead or eye bolt shall be installed within twelve (12") inches of the pole top. Minimum height above grade for pole is fifteen (15') feet. For commercial buildings, the height and location shall be determined by the contract and power line location. No weatherheads to be installed in excess of thirty (30') feet.

#### 19. SERVICE CONNECTION

The Cooperative shall furnish without charge a service drop to the point closest to the existing line. When the members outlet is inaccessible, or the member desires that the service outlet be in a location other than the closest to the Cooperatives lines, the cost of such special construction shall be borne by the member. The distance to nearest point of attachment shall then be subtracted from the special construction distance and the member shall pay for the difference in advance. This applies to both overhead and underground services. Approval shall be obtained from the Cooperative as to the proper location.

##### C. Meters

#### 20. METER TEST

All new meters shall be checked for accuracy before installation. The Cooperative will, at its own expense, make periodical test and inspection of its meters in order to maintain a high standard of accuracy and to conform with the regulations of the Public Service Commission. Reference: 807 KAR 5:006 Section 10, 16, 17, 18; 807 KAR 5:041.

The Cooperative will make additional tests of meters at the request of members, not to exceed once each twelve (12) months and upon an advance payment of twenty (\$20.00) dollars. The member shall be given the opportunity of being present for the test. The cost of testing the meter found to be inaccurate shall be borne by the Cooperative and the twenty (\$20.00) dollar fee refunded to the member.

No fee shall be charged for testing any meter if more than eight (8) years has elapsed since the last test date.

DATE OF ISSUE July 29, 2010

DATE EFFECTIVE August 29, 2010

ISSUED BY Michael T. Mills President & CEO  
NAME TITLE

411 Ring Road  
Elizabethtown, KY 42701-6767

Burt Kirtley 167  
TARIFF BRANCH

EFFECTIVE

8/29/2010

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

**CANCELLED**  
**MAR 04 2015**  
KENTUCKY PUBLIC  
SERVICE COMMISSION

KENTUCKY  
PUBLIC SERVICE COMMISSION

JEFF R. DEROUEN

EXECUTIVE DIRECTOR



FOR ENTIRE SERVICE AREA

Nolin RECC  
411 Ring Road  
Elizabethtown, KY 42701-6767

**PSC KY NO. 10**  
Original Sheet No. 9.1

**CANCELING PSC KY NO.**

**RULES AND REGULATIONS**

**23. BILLING (cont.)**

(T) A delinquent penalty charge of five (5%) percent shall be added to the monthly electric bills if not paid by the due date shown above. Payment must be in the office by 5:00 p.m. on the due date to avoid penalty charge.

The penalty charge shall be added to all electric bills under all rate schedules. The penalty will be assessed only once on any bill for rendered services in accordance with 807 KAR 5:006, Section 8 (3)(h).

Each electric bill shall be clearly marked to show the net amount, the gross amount and the penalty date.

(T) All rates are net, but if not paid by the due date, are subject to a penalty of five (5%) percent.

**CANCELLED**  
**MAR 04 2015**  
KENTUCKY PUBLIC  
SERVICE COMMISSION

DATE OF ISSUE	October 22, 2009	DATE EFFECTIVE	November 22, 2009
ISSUED BY	<i>Michael L. Miller</i>	PURSUANT TO	SECTION 9 (1)
	NAME		411 Ring Road
			Elizabethtown, KY 42701-6767
		By	<i>J. D. Brown</i>
			Executive Director

**PUBLIC SERVICE COMMISSION  
OF KENTUCKY**  
EFFECTIVE  
11/22/2009

411 Ring Road  
Elizabethtown, KY 42701-6767  
By *J. D. Brown*  
Executive Director

Nolin RECC  
411 Ring Road  
Elizabethtown, KY 42701-6767

PSC KY NO. 10  
1<sup>st</sup> Revision Sheet No. 11

CANCELING PSC KY NO. 10  
Original Sheet No. 11

## RULES AND REGULATIONS

### 24. MONITORING USAGE

(T)

With each billing cycle the Cooperative will monitor the usage of each billed consumer as described below:

1. The member's current monthly usage is compared to the average of the previous three month's usage.
  - a. If the current usage is determined to be lower than the previous three months by 50% (0.5) or more, the account is then compared to the usage for the same month of the prior year. If the current kWh usage is less than 50% (0.5) of the usage for the same month of the prior year, the account is reported as having low usage.
  - b. If the current usage is determined to be higher than the previous three months by 200% (2.0) or more, the account is then compared to the usage for the same month of the prior year. If the current kWh usage is higher than 200% (2.0) of the usage for the same month of the prior year, then the account is reported as having high usage.
2. The Cooperative will review all accounts that are reported as having low or high usage. If usage variance is known to be attributed to unique circumstances, such as unusual weather conditions, common to all members, no further review will be done.
3. If the cause for the usage variance can not be determined from reviewing the member's meter reading and billing records, the Cooperative may contact the consumer by telephone or in writing to determine whether there have been changes within the home or business that could cause the variance.
4. The Cooperative may send a representative to the location to examine the meter and the surroundings. If after such examination the Cooperative is uncertain as to the cause of the variance, the meter at that location may be changed and tested. If the meter is changed, it will be tested to determine if it is operating more than 2% fast or slow.
5. In accordance with 807 KAR 5:006, Section 10 (4) and (5), the Cooperative will notify the member of the investigation, report the findings of the investigation, and inform the member of any refunds or back billing.

In addition to the monthly monitoring, the Cooperative will immediately investigate usage variances brought to its attention as a result of its meter readings, billing processes or member inquiry.

**CANCELLED**  
**MAR 04 2015**  
 KENTUCKY PUBLIC  
 SERVICE COMMISSION

DATE OF ISSUE November 26, 2008	DATE EFFECTIVE December 26, 2008
ISSUED BY <u>Michael L. Miller</u> President & CEO	411 Ring Road Elizabethtown, KY 42701-6767
NAME	TITLE

PUBLIC SERVICE COMMISSION  
OF KENTUCKY

EFFECTIVE  
411 Ring Road  
Elizabethtown, KY 42701-6767

By Stephanie Hunter  
Executive Director



Nolin RECC  
411 Ring Road  
Elizabethtown, KY 42701-6767

PSC KY NO. 10  
2<sup>nd</sup> Revision Sheet No. 13

CANCELING PSC KY NO. 10  
1<sup>st</sup> Revision Sheet No. 13

### RULES AND REGULATIONS

#### 28. LEVELIZED BUDGET BILLING PAYMENT PLAN (Cont'd)

##### TERMS OF LEVELIZED BUDGET BILLING:

1. A member who qualifies may be placed on or removed from levelized budget billing in any month of the year.
- (T) 2. This is a continuous plan with no catch up month. As stated by 807 KAR 5:006 Section 13, the member's account will be adjusted through a series of levelized adjustments on a monthly basis to bring the member's account current once each twelve (12) month period. Upon disconnection or removal from levelized budget billing, all accumulated debits shall become due and payable at this time. Upon disconnection of service, any credits shall be refunded to the member. Upon removal from the plan, any credits shall be applied to the member's active account.
3. Electric bills shall be paid within 12 days of the billing date.
4. The Cooperative may cancel the levelized budget plan for delinquent accounts and non-payments.

##### (T) CALCULATIONS FOR MONTHLY BILLING:

1. Each billing will be based on the past eleven (11) months kilowatt hour usage, and the current month kilowatt hours usage shall be added to provide a moving average based on twelve months kilowatt hour usage. In addition, a series of monthly levelized adjustments will be calculated and added to the average amount. The monthly adjustment will be one-twelfth (1/12) of the unpaid balance. No adjustment will be calculated for a credit balance.
2. Each succeeding month the oldest months usage shall be dropped and current months usage added.
3. Since the averages shall be based on kilowatt hour usage, any taxes, security lights, fuel adjustment costs, and other monthly charges will be added.
4. Therefore, each months electric bill will not be exactly the same, and the electric bill will vary from month to month.

#### E. CLASSIFICATION

#### 29. PURPOSE OF CLASSIFICATION

Classification is a means for treating without discrimination all members having similar characteristics in their use of service.

**CANCELLED**

**MAR 04 2015**

KENTUCKY PUBLIC  
SERVICE COMMISSION

DATE OF ISSUE November 30, 2004

DATE EFFECTIVE January 1, 2005

ISSUED BY

*Michael L. Miller*

President & CEO

NAME

TITLE

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

411 Ring Road TO 807 KAR 5:011

Elizabethtown, KY 42701-6767

ADDRESS

By

*[Signature]*

Executive Director