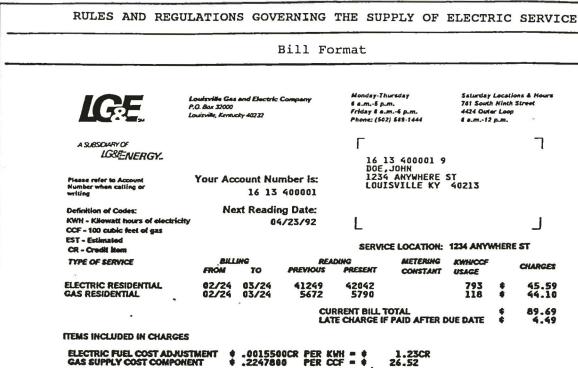
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PUBLIC SERVICE COMMISSION OF KENTUCKY 40213 EFFECTIVE

AMOUNT PAID

Louisville Gas and Electric Company P.O. Box 32000 Louisville, Kentucky 40232

JUN 29 1992

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P.S.C. OF KY. ELECTRIC NO. 4

RULES AND REGULATIONS GOVERNING THE SUPPLY OF ELECTRIC SERVICE

Bill Format (Continued)

## Understanding Your Bill...

The following definitions may help you better understand some of the terms and abbreviations on the front of your bill.

Credit (CR) — Your bill is reduced by the amount shown. Credits occur for a variety of reasons, such as an overpayment, a correction, customer deposit and interest refund, and when it appears with the electric fuel cost adjustment.

For a customer on The Equalized Monthly Payment Plan (EMPP), a credit reflects the accumulated difference between the agreed-upon EMPP payment amount and the actual charges for service.

100 Cubic feet (Ccf) — The unit of volume by which LG&E measures the amount of natural gas you use. For example, 100 cubic feet of our gas would fuel an average 100,000 Btu furnace for about one hour of continuous operation.

Estimated (Est) — The amount of gas and/or electricity you used during the billing period is estimated when your meter cannot be read. The estimate is based on your prior month's usage and the weather.

Electric Fuel Cost Adjustment — The charge or credit per kilowatt hour (Kwh) that reflects changes in the cost of fuel that we buy to produce electricity. This is passed along directly to you through the monthly electric charge without any markup by LG&E.

Gas Supply Cost Component — The charge per 100 cubic feet (Ccf) that reflects the cost of natural gas which the Company acquires to sell to you. This is passed along directly to you through the monthly gas charge without any markup by LG&E.

Kilowatt hour (Kwh) - A measure of the amount of electricity you use. For example, the amount of electricity needed to light a 100-watt light bulb for ten hours is one kilowatt hour.

Late Charge — The amount that is added to your bill if you pay it after the due date.

**Metering Constant** — A few customers have meters designed so that a multiplier, or constant, must be applied to the meter reading difference to determine actual usage.

School Tax — "Rate increase for school tax." The amount added to your bill to pay for school tax in your county; where applicable.

## Questions Or Concerns? Please Contact Us!

If you would like a rate schedule, please enclose a note with your payment. We'll be glad to send

If you ever have a question or complaint about your bill or service, we're here to help. We're committed to providing you with quality service, untangling problems, and getting to the bottom of misunderstandings. Please call us at 589-1444 or visit any of our customer service centers.

4917 Dixie Highway 4424 Outer Loop

4121 Shelbyville Road 701 South Ninth Street

PUBLIC SERVICE COMMISSION OF KENTUCKY **EFFECTIVE** 

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