

AGREEMENT FOR PARTICIPATION IN PRE-PAY PROGRAM

Applicant Name: _____
 Mailing Address: _____

 Service Address: _____
 Phone Number: _____

OFFICE USE ONLY	
SO Number:	_____
Account Number:	_____
Collar on site:	_____ Yes _____ No
IHD (in home display) Serial Nbr:	_____
IHD Secondary Nbr:	_____

The undersigned (hereinafter called the "Member") hereby applies for participation in the Pre-Pay Program offered to members of Jackson Energy Cooperative (hereinafter called the "Cooperative"), and agrees with the Cooperative to the following terms and conditions:

1. The member shall purchase electric energy from the Cooperative in accordance with the applicable present and any future rate schedule of the Cooperative on a Pre-Pay basis.
2. The member understands that the terms and conditions set forth in the member's Application for Membership and Electric Service continue to apply in addition to the terms and conditions of this Agreement and Pre-Pay Program, subject, however, to any changes set forth in this Agreement.
3. The member shall pay any membership, transferred account balances, connect and/or applicable fees as fixed by the Cooperative bylaws and the policies, rules and regulations of the Board of Directors as may be required for the member to participate in the Pre-Pay Program.
4. Any deposit fee previously paid by the member to the Cooperative will be applied to the member's outstanding balance at the commencement of participation in the Pre-Pay Program and any credit remaining after application of the deposit fee shall be applied to the member's Pre-Pay account balance.
5. As a result of participation in the Pre-Pay program, the member will be charged a monthly program fee of \$5.00 which will be in addition to any customer fees associated with the rate schedule to which the member has been assigned.
6. The member shall pay an additional Pre-Pay processing amount of \$1.25 each time funds are added to the Pre-Pay account balance. Funds may be added to the account any way Jackson Energy presently accepts payment except to exclude such payments at pay stations.
7. The Cooperative may furnish the member an in home display (hereinafter called the IHD) unit, at no charge, if the member chooses to take one. The member agrees to be responsible for the cost of replacing the IHD unit furnished by the Cooperative to the member in the event the IHD is damaged as the result of neglect or abuse as solely determined by the Cooperative. Upon final discontinuance of service, the member is obligated to return the IHD to one of the Cooperative's office locations to avoid replacement charges to the member account with such charges to be subject to collection actions typical of discontinuance of service for nonpayment of account balances.

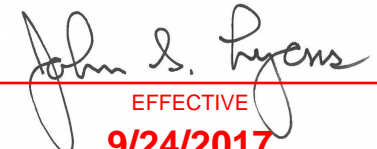
CANCELLED

April 16, 2026

**KENTUCKY PUBLIC
SERVICE COMMISSION**

**KENTUCKY
PUBLIC SERVICE COMMISSION**

John Lyons
ACTING EXECUTIVE DIRECTOR



EFFECTIVE
9/24/2017
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

8. The member shall be responsible for regularly monitoring the balance on the Pre-Pay account and understands that electric service will be subject to disconnection without any written notification from the Cooperative to the member once the balance of the account reaches zero (\$0.00).

9. The member shall pay any return payment fees and service fees and, further agrees that all such applicable fees are required to be paid in full before any member payments are applied to the balance of the Pre-Pay account.

10. The member understands the medical and health conditions of any person located at the address where electric service is furnished by Cooperative and/or inclement weather conditions or temperatures will not postpone disconnection of electric service.

11. Pre-Pay accounts shall not be normally eligible for payment arrangements except as associated with Winter Hardship Certificate of Financial Need issued by authorized Community Action Agencies. Energy assistance vouchers shall not be applied to Pre-Pay accounts until received through normal processing of such vouchers from individual Community Action Agencies when such shall be applied as a credit to the Pre-Pay account balance.

12. The member authorizes Cooperative to transfer any outstanding balance from the member's account with the Cooperative, not to exceed \$350.00 to the Pre-Pay account and, further, agrees that thirty percent (30%) of any payments made on this account in the future shall be applied to the balance until said balance is paid in full. Any fees/penalties (returned check, meter tampering) shall be paid before any payments are applied to the member's Pre-Pay account.

13. If a member wishes to disconnect service the member shall be refunded any balance on the Pre-Pay account. This refund shall not be returned as a cash payment, but in the form of check after all usage is accurately determined and any issued in-home display has been returned.

This refund shall be executed on the return of the in-home display, if one was provided to the member. Should the member fail to return the in-home display or if the display is damaged, the replacement cost of the display shall be charged against the account balance.

14. The member agrees that a paper monthly billing statement is unnecessary, since the member receives daily usage information. However, a paper statement may be mailed monthly or printed as needed by the member, upon the member's request.

Signature: _____ SSN: _____ Date: _____

Employee Signature: _____ Date: _____

I voluntarily agree to receive all prepay notifications via email/text in lieu of receiving an in home display. I am aware that standard messaging rates apply with any text communication and understand that I am obligated to notify Jackson Energy if my mobile phone number changes.

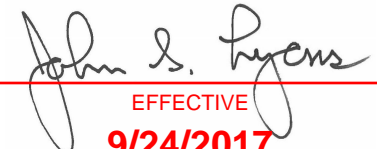
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