CONSUMERS WATER DISTRICT

OF

4182 STATE ROUTE 121 SOUTH
MAYFIELD, KENTUCKY, 42066

RATES & CHARGES
AND
RULES & REGULATIONS
FOR FURNISHING
WATER SERVICE
AT

SOUTH AND SOUTHEASTERN GRAVES COUNTY
KENTUCKY

FILED WITH THE
PUBLIC SERVICE COMMISSION
OF
KENTUCKY

SEP 15 2000
PURSUANT TO 807 KAR 5011,
SECTION 9 (1)

BY: Secretary of the Commission

ISSUED August 7, 2000
EFFECTIVE September 15, 2000

ISSUED BY

Consumers Water District
Name of Utility

Henry Hodges
Chairman

CANCELLED

JUL 2004

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DATE OF ISSUE 8-7-00  DATE EFFECTIVE 9-15-00

ISSUED BY  Henry Hodgson  TITLE Chairman

ISSUED BY THE AUTHORITY BY AN ORDER OF THE PUBLIC SERVICE COMMISSION OF KENTUCKY IN CASE NO.   DATED    .
Consumers Water District
(Name of Utility)

FOR Graves County, Kentucky
Community, Town or City

P.S.C. KY. NO. ________________________

SHEET NO. ________________________

CANCELLING P.S.C. KY. NO. ________
SHEET NO. ________

RATES & CHARGES

I. RATES AND CHARGES

A. MONTHLY RATES:

5/8" x 3/4" Meter

First 2,000 Gallons $8.80 Minimum Bill
Next 8,000 Gallons 2.16 Per 1,000 Gallons
Next 10,000 Gallons 2.00 Per 1,000 Gallons
Next 30,000 Gallons 1.85 Per 1,000 Gallons
Over 50,000 Gallons 1.55 Per 1,000 Gallons

1 Inch Meter

First 10,000 Gallons $26.16 Minimum Bill
Next 10,000 Gallons 2.00 Per 1,000 Gallons
Next 30,000 Gallons 1.85 Per 1,000 Gallons
Over 50,000 Gallons 1.55 Per 1,000 Gallons

2 Inch Meter

First 20,000 Gallons $46.08 Minimum Bill
Next 30,000 Gallons 1.85 Per 1,000 Gallons
Over 50,000 Gallons 1.55 Per 1,000 Gallons

DATE OF ISSUE 8-7-00

DATE EFFECTIVE 9-15-00

ISSUED BY Chairman

ISSUED BY THE AUTHORITY BY AN ORDER OF THE PUBLIC SERVICE COMMISSION OF KENTUCKY IN
CASE NO. ________________________ DATED _________________________.

PUBLIC SERVICE COMMISSION OF KENTUCKY
EFFECTIVE

SEP 15 2000

PURSUANT TO 807 KAR 5011,
SECTION 9 (1)

BY: ________________________
SECRETARY OF THE COMMISSION
Consumers Water District
(Name of Utility)

FOR Graves County, Kentucky
Community, Town or City

P.S.C. KY. NO. ____________________________

SHEET NO. ____________________________

CANCELING P.S.C. KY. NO. ____________________________

SHEET NO. ____________________________

RATES & CHARGES

B. DEPOSITS:

<table>
<thead>
<tr>
<th>Meter Type</th>
<th>Deposit</th>
</tr>
</thead>
<tbody>
<tr>
<td>5/8” x 3/4”</td>
<td>$31.00</td>
</tr>
<tr>
<td>1”</td>
<td>$52.00</td>
</tr>
<tr>
<td>2”</td>
<td>$92.00</td>
</tr>
</tbody>
</table>

DATE OF ISSUE 8-7-00
DATE EFFECTIVE 9-15-00

ISSUED BY

Signature of Officer

TITLE Chairman

ISSUED BY THE AUTHORITY BY AN ORDER OF THE PUBLIC SERVICE COMMISSION OF KENTUCKY IN

CASE NO. DATED
FOR Graves County, Kentucky
Community, Town or City
P.S.C. KY. NO. ____________________________
SHEET NO. ____________________________

Consumers Water District
(Name of Utility)

CANCELLING P.S.C. KY. NO. ____________________________
SHEET NO. ____________________________

RATES AND CHARGES

C. METER CONNECTION / TAP-ON CHARGES:

5/8 Inch X 3/4 Inch $425.00
1 Inch $525.00

All Larger Meters require approval by the utility board and, if approved, will be installed at actual cost.

SPECIAL PROJECTS:

A special project is defined as an extension of service that is funded in part or in full by government loans and/or grants.

From the initial design and construction, but before completion of a special project, the District may offer a discounted meter connection / tap on charge.

ALL discounts will be for existing dwellings and businesses only. A foundation constructed to above grade line will be considered as existing.

The full amount of the meter connection / tap on charge must be paid in advance of service hook-up.

KY 2205 / 564 Project

The following policy will apply to the KY 2205 / 564 project being funded by the Kentucky Infrastructure Authority and the Consumers Water District:

Meter Connection / Tap-on Charge $100.00

This discount will expire at the end of said project or on October 1, 2003, whichever occurs first.

DATE OF ISSUE ____________________________ Month / Date / Year

DATE EFFECTIVE ____________________________

ISSUED BY ____________________________

(Signature of Officer)

TITLE ____________________________

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
IN CASE NO. ____________________________ DATED ____________________________

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE AUG. 01 2003
PURSUANT TO 807 KAR 5:011
SECTION 9 (1)

EXECUTIVE DIRECTOR
FOR Graves County, Kentucky
Community, Town or City

P.S.C. KY. NO. ______________________

____________________ SHEET NO. ______

CANCELLING P.S.C. KY. NO. __________

____________________ SHEET NO. ______

RATES & CHARGES

D. SPECIAL NON-RECURRING CHARGES:

<table>
<thead>
<tr>
<th>Service</th>
<th>Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>Connection/Turn-on Charge</td>
<td>$25.00</td>
</tr>
<tr>
<td>Delay in Termination of Service Charge</td>
<td>$25.00</td>
</tr>
<tr>
<td>Field Collection Charge</td>
<td>$25.00</td>
</tr>
<tr>
<td>Late Payment Penalty</td>
<td>10%</td>
</tr>
<tr>
<td>Meter Re-read Charge</td>
<td>$25.00</td>
</tr>
<tr>
<td>Meter Test Charge</td>
<td>$55.00</td>
</tr>
<tr>
<td>Re-connection Charge</td>
<td>$50.00</td>
</tr>
<tr>
<td>Returned Check Charge</td>
<td>$25.00</td>
</tr>
</tbody>
</table>

PUBLIC SERVICE COMMISSION OF KENTUCKY
EFFECTIVE SEP 15 2000

PURSUANT TO 807 KAR 5.011.
SECTION 9 (1)
BY:  Stephan D Bell
SECRETARY OF THE COMMISSION

DATE OF ISSUE 8-7-00
DATE EFFECTIVE 9-15-00

ISSUED BY  Henry Hodges
(TITLE Chairman)

ISSUED BY THE AUTHORITY BY AN ORDER OF THE PUBLIC SERVICE COMMISSION OF KENTUCKY IN
CASE NO. ________________
DATED ____________________
RULES AND REGULATIONS

II. GENERAL RULES AND REGULATIONS

The following are the rules and regulations of Consumers Water District. The schedule of rates prescribed herein will be uniformly charged to all customers of the utility. No one will receive or be entitled to free service by the utility. No employee or individual commissioner of the utility is permitted to make an exception to these rates, rules, or regulations. These rules and regulations are subject to change by the utility at any time, subject to the approval of the Public Service Commission.

A. All taps and connections to the mains of the District shall be made by and/or under the direction and supervision of District personnel.

B. Water service may be discontinued by the District for any violation of any rule, regulation, or condition of service and especially for any of the following reasons:

1. Misrepresentation in the application or contract as to the property or fixtures to be supplied or additional use to be made of water.

2. Failure to report to the District additions to the property or fixtures to be supplied or additional use to be made of water.

3. Resale or giving away of water.

4. Waste or misuse of water due to improper or imperfect service pipes and/or failure to keep in suitable state of repair.

5. Tampering with meter, meter seal, service, or valves or permit such tampering by others.

6. Connection, cross-connection, or permitting the same of any separate water supply to premises which receive water from the District.

7. Non-payment of bills.

C. Any customer desiring to discontinue the water service to his premises for any reason must give three days (3) notice of discontinuance in writing, in person, or by telephone; otherwise, a
customer shall remain liable for all water used and service rendered by the District until said notice is received by the District.

D. Bills and notices relating to the conduct of the business of the District will be mailed to the customer at the address listed on the users agreement unless a change of address has been filed in writing with the District; and the District shall not otherwise be responsible for delivery of any bill or notice nor will the customer be excused from the payment of any bill or any performance required in said notice.

E. 1. Bills for water services are due and payable at the office of the District, or to any designated agent, on the date of issue. The past due date shall be the twentieth (20th) day after the date of issue. Bills will be dated and mailed on the first (1st) day of each month.

   2. All bills not paid on or before the past due date shall be deemed delinquent. The District will serve a customer a written final notice of said delinquency. If delinquent bill is not paid within ten (10) days after date of such final notice, the water supply to the customer may be discontinued without further notice.

   3. Meters will be read monthly between the 15th and 20th of each month.

F. Where the water supply to the customer has been discontinued for non-payment of delinquent bills, a charge will be made for reconnection of water service, but the reconnection will not be made until after all delinquent bills and other charges, if any, owed by the customer to the District have been paid.

G. All meters shall be maintained at the expense of the District and the District reserves the right to determine the size and type of meter used.

H. Upon written request of any customer, the meter serving said customer shall be tested by the District. Such test will be made without charge to the customer if the meter has not been tested within 12 months preceding the requested test; otherwise, a charge will be made and then only if the test indicates meter accuracy within the limits of 2%. If a meter is inaccurate in excess of 2% adjustments shall be made in accordance with PSC Regulation 807 KAR 5:006 Section 9.

DATE OF ISSUE 8-7-00
DATE EFFECTIVE 9-15-00
ISSUED BY Henry Hodger
TITLE Chairman
ADDRESS 4182 St. Rt. 12, South Mayfield, KY 42066
RULES AND REGULATIONS

I. Where a meter has ceased to register, or meter reading could not be obtained, the quantity of water consumed will be based upon an average of the prior six (6) months consumption and the conditions of water service prevailing during the period in which the meter failed to register.

J. The District shall make all reasonable efforts to eliminate interruption of service and when such interruptions occur will endeavor to re-establish service with the shortest possible delay. When the service is interrupted, all consumers affected by such interruption will be notified in advance whenever it is possible to do so.

K. Customers having boilers and/or pressure vessels receiving a supply of water from the District must have a check valve on the water supply line and a vacuum valve on the steam line to prevent collapse in case the water supply from the District is discontinued or interrupted for any reason, with or without notice.

L. The premises receiving a supply of water and all service lines, meters and fixtures, including any fixtures within said premises, shall at all reasonable hours be subject to inspection by the District.

M. Piping on the premises of a customer must be so installed that connections are conveniently located with respect to the District lines and mains. The customer shall provide a place for metering which is unobstructed and accessible at all times.

N. The customer's service line shall be installed and maintained by the customer at his own expense in a safe and efficient manner and in accordance with the Department of Health.

O. If a loss or damage to the property of the District or any accident or injury to persons or property is caused by or results from the negligence of wrongful action of the customer, member of his household, his agent or employee, the cost of the necessary repairs or replacements shall be paid by the customer to the District and any liability otherwise resulting shall be that of the customer.

P. Water furnished by the District may be used for domestic consumption by the consumer, members of his household, and employees only. The consumers may not sell or give away water to any other person.

DATE OF ISSUE 8-7-00
DATE EFFECTIVE 9-15-00
ISSUED BY Henry Hodgson
TITLE Chairman
ADDRESS 4182 St. Rt. 121 South Mayfield, Ky. 42066
Q. Complaints may be made to the operator of the system whose decision may be appealed to the Board of Commissioners of the District within 10 days; otherwise, the operator's decision will be final. If a written complaint, or a complaint made in person at the utility office is not resolved, the utility shall provide written notice to the complainant of his right to file a complaint with the Kentucky Public Service Commission (PSC), and shall provide him with the address and telephone number of the PSC. If a telephonic complaint is not resolved, the utility shall provide at least oral notice to the complainant of his right to file a complaint with the PSC and the address and telephone number of the PSC.

R. The water bills may be paid at 4182 St. Rt. 121 South, Mayfield, KY 42066.

S. Customers that have water leaks will be given an adjustment, provided the leak is verified by the customer. The adjustment will be made as follows: Customer will be charged for the average usage and the balance will be charged at the Water District's cost with the difference credited to the customer's account. Only one leak adjustment per year for a customer.

T. There must be a water meter for each residential unit.

For Graves County, Kentucky Community, Town or City

P.S.C. KY. NO. ________________________________

SHEET NO. ________________________________

Canceling P.S.C. KY. NO. ________________________________

SHEET NO. ________________________________

Rules and Regulations

Public Service Commission
Of Kentucky
Effective SEP 15 2000

PURSUANT TO 200 KCT. 3011.

DATE OF ISSUE 8-7-00

DATE EFFECTIVE 9-15-00

ISSUED BY 

Harry Kodner

(Title of Officer)

ADDRESS 4182 St. Rt. 121 South Mayfield, Ky. 42066
III. WATER MAIN EXTENSIONS

All developers must submit a preliminary drawing of the water main extension development plans to Consumers Water District for review. These plans must be prepared by a professional engineer. After reviewing the plan, the Board will contact the developer with changes or final approval. The developer will submit these plans along with the filing fee to the District. The District will submit the plans to the Division of Water.

After approval by the Division of Water, the District will hire a contractor to construct the project. The District will be paid for the project by the developer before any work is begun. The final cost of the project will not exceed cost estimate.

A ten (10) year refund period will begin after the project is completed and a contract is signed by both parties. This date will become the anniversary date. The developer will be reimbursed annually on this date for any water meter installed on the said water main extension.

To determine the refund amount, the total cost of the project will be divided by the total length of the extension. This will determine the cost per foot. At each anniversary date, the cost of 50 feet of the main extension will be paid to the developer for each water meter installed during that year. (All persons desiring water will be responsible for the meter tap on fee)

Refunds shall continue each year until reimbursement is paid in full (no interest) or ten years have elapsed, whichever occurs first. No refunds after ten years.
IV. DEPOSITS

All Customers will pay deposits based on the size of the meter. The deposit will not exceed an amount that is greater than 2/12 of the average annual bill of customers within each meter size class.

Interest on deposits will be calculated by annually according to KRS 74.050. Interest accrued shall be refunded to the customer or credited to the customer’s bill on an annual basis. Upon termination of service, the deposit, any principal amounts, and interest earned shall be credited to the final bill with any remainder refunded to the customer.

Deposits may be waived by the water district. In determining whether a deposit will be required or waived, the following criteria may be considered:

1. Previous payment history with water district.
2. Established income or line of credit.
3. Whether the customer owns property in the area.
4. Length of time customer has resided in area.

Deposit shall not be required for initial installation of service where a tap on fee is applicable.

When a deposit has been returned and the customer fails to maintain a satisfactory payment record, Consumer Water District may require that a new deposit be made.
RULES AND REGULATIONS

V. BILL FORMAT

Each bill for Consumers Water District shall clearly show the present and last preceding meter readings; dates of the present and last readings; number of gallons consumed; net amount; all taxes; any adjustments; and the gross amount of the bill. The date after which a penalty may apply to the gross amount shall be indicated.

The rate schedule under which the bill is computed shall be furnished by providing a place on each bill where a customer may request a copy of the applicable rates.
VI. MONITORING OF CUSTOMER USAGE

At least once annually Consumers Water District will monitor the usage of each customer according to the following procedure:

1. The customer’s annual usage for the most recent 12-month period will be compared with the annual usage for the 12 months immediately preceding that period.

2. If the annual usage for the two periods are substantially the same or if any difference is know to be attributed to unique circumstances, such as unusual weather conditions, common to all customers, no further review will be done.

3. If the annual usages differ by 50 percent or more and cannot be attributed to a readily identified common cause, Consumers Water District will compare the customer’s monthly usage records for the 12-month period with the monthly usage for the same months of the preceding year.

   If the cause for the usage deviation cannot be determined from analysis of the customer’s meter reading and billing records, Consumers Water District will contact the customer by telephone or in writing to determine whether there have been changes such as different number of household members or work staff, additional or different appliances, changes in business volume, or known leaks in the customer’s service line.

   Where the deviation is not otherwise explained, Consumers Water District will test the customer’s meter to determine whether it shows an average error greater than 2 percent fast or slow.

4. Consumers Water District will notify the customers of the investigation, its finding, and any refunds or backbilling in accordance with 807 KAR 5:006, Section 10(4) and (5).

In addition to the annual monitoring, Consumers Water District will immediately investigate usage deviations brought to its attention as a result of its on-going meter reading or billing processes or customer inquiry.
RULES AND REGULATIONS

VII. SPECIAL NON-RECURRING CHARGES

1. Connection/Turn-on Charge: Will be assessed for new service turn-ons, seasonal turn-ons, or temporary service. The charge will not be made for initial installation of service where a meter connection/tap-on charge is applicable.

2. Delay in Termination of Service Charge: Will be assessed when a utility representative makes a trip to the premises of a customer for the purpose of terminating service, and the utility representative agrees to delay termination of service based on the customer’s agreement to pay the delinquent bill by a specific date. This fee may only be charged once per billing period.

3. Field Collection Charge: Will be assessed when a utility representative visits the premises of the service connection to terminate service, and the customer is on-site and pays the bill to avoid termination of service. This fee may only be charged once per billing period.

4. Late Payment Penalty: Will be assessed on the delinquent amount of the bill, less taxes.

5. Meter Re-read Charge: Will be assessed when a customer requests the utility to re-read the customer’s meter and the re-read proves that the original meter reading was correct. No charge shall be assessed if the original reading was incorrect.

6. Meter Test Charge: Will be assessed when a customer requests the utility perform a test on the customer’s meter to check for accuracy, and the test shows the customer’s meter is not more than two percent (2%) fast. No charge shall be made if the test shows the meter is more than two percent (2%) fast. The utility shall make a test of any meter upon written request of any customer if the request is not made more frequently than once each twelve months.

Reconnection Charge: Will be assessed to reconnect service that has been terminated for non-payment of service or for violation of Utility or Public Service Commission rules.
and regulations, and will include the cost of the service trip for both the disconnection and the reconnection.

8. Returned Check Charge: Will be assessed if a check accepted for payment of a utility bill is not honored by the customer’s financial institution.

9. Service Call/Investigation Charge: A charge shall be made for all customer requested trips to investigate any problems with service. There will be no charge made to the customer if the problem is the fault of the utility.

DATE EFFECTIVE 9-15-00