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Jilapuhn Inc.

An Alabama Corporation

P.O. Box 16484
Atlanta, GA 30321
Ph. 770.961.0079 - FX.404.684.1190

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PUBLIC SERVICE
COMMISSION

February 15, 2001

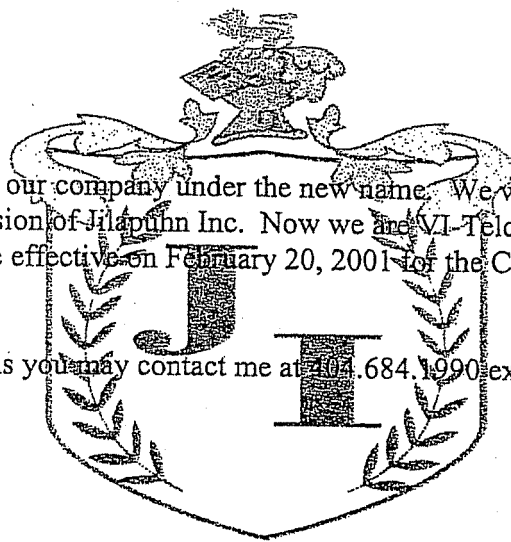
Kentucky Public Service Commission
ATTN: Jim Stevens
P.O. Box 615
Frankfort, Kentucky 40602


0505 0390 -0505
22205039 -0510

Dear Mr. Stevens:

Enclosed is the tariff for our company under the new name. We were Tel-America Communications a Division of Jilapuhn Inc. Now we are VI-Telco a division of Jilapuhn Inc. This change will be effective on February 20, 2001 for the Commonwealth of Kentucky.

If you have any questions you may contact me at 404.684.1990 ext.101. Thank you very much for your attention.



Sincerely,

Stan Roberson
CEO Jilapuhn Inc.

VI-Telco
a division of Jilapuhn Inc.

K.P.S.C. Tariff No. 1
Original Page 1

Local Exchange Service

VI-Telco
a division of Jilapuhn Inc.

Regulations and Schedule of Intrastate Charges
applying to Local Exchange Service
within the Commonwealth of Kentucky

Issued:
February 1, 2001

VI-Telco
a division of Jilapuhn Inc.
2459 Roosevelt Hwy.
Suite A-2
Atlanta, GA 30337

Effective:
February 20, 2001

Tel-America Communications

Tel-America Communications
a division of Jilapuhn Inc.

G.P.S.C. Tariff No. 1
Original Page 1

Local Exchange Service

Tel-America Communications
a division of Jilapuhn Inc.

Regulations and Schedule of Intrastate Charges
applying to Local Exchange Service
within the Commonwealth of Kentucky

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

MAY 07 2000

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: Stephan O. Bee
SECRETARY OF THE COMMISSION

Issued:
April 6, 2000

Tel-America Communications
a division of Jilapuhn Inc.
2459 Roosevelt Hwy.
Suite A-2
Atlanta, GA 30327

Effective:
May 1, 2000

Local Exchange Service

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Explanation of symbols, reference marks, and abbreviations of technical terms used in this tariff.

The following symbols shall be used in this tariff for the purpose indicated below:

- C - changed regulation.
- D - discontinued rate of regulation.
- I - increased rate
- M - move in location of text
- N - new rate or regulation
- R - reduced rate
- S - reissued matter
- T - change in text; but no change in rate or regulation

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Application of Tariff

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate communications services by Tel-America Communications, a division of Jilapuhn Inc., to customers within the local exchange service area defined herein. It is the initial tariff to provide service. Tel-America Communications, a division of Jilapuhn Inc. shall comply with the commissions UAF requirements. This Tariff is on file with the Kentucky Public Service Commission and copies may be viewed at the companies principal address.

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1. Definitions

- Account Number:* Defined by customer's telephone number
- Advance Payment:* Early payment for all or part of service rendered by the start of service
- Authorized User:* Person that is responsible for account (to use local exchange service) or is given permission to make any changes by the account holder; either through the acts or omissions (i.e. spouse, relatives, or friends)
- Call Block:* Allows customers to block incoming calls from a specific number(s); up to six numbers can be blocked at a time. *(To activate dial *60 and follow voice prompts.)*
- Call Forwarding:* When activated allows customers to redirect their incoming calls to a specified number (which is entered by the person activating service); whether the telephone number is within the same central office or outside. *(To activate this feature dial 72#, wait for double dial tone. Then dial the number you wish to forward your incoming calls. Please wait for some type of answer, whether it is an individual or answering service/device. If there is no answer repeat the directions a second time and then disconnect. This will automatically forward all your incoming calls. To deactivate this feature dial 73#.)*
- Call Forwarding Busy Line:* Allows customer's calls to automatically be routed to an alternative telephone specified number (which is given at the time of order origination) when a customer incoming line is busy or unable to receive an incoming call. **business calls may only be routed to another business number or cellular telephone number. It may not be routed to a residential line.*

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Call Forwarding

Don't Answer:

Allows customer's calls to automatically be routed to an alternative telephone specified number (which is given at the time of order origination) when a customer incoming line is not answered or unable to receive an incoming call. *business calls may only be routed to another business number or cellular telephone number. It may not be routed to a residential line.

Call Rejection:

When activated it prevents private callers from accessing the line; unless the calling party makes their number public by deactivating their call rejection through their local exchange service provider. (To activate this feature dial *77, and listen for a response. To deactivate this feature dial *88.)

Call Return:

Allows a customer to trace the telephone of the last incoming call. (To activate dial *69.)

Call Selector:

Allows a customer to program up to six different telephone numbers into phone, each time a call originates from one of those numbers the call will have a distinctive ringing pattern. (To listen to this feature menu press *61.)

Call Waiting:

Provides customer with a tone to indicate that another party is attempting to call in. The second call may be answered by depressing the switch hook or disconnecting the first call; and the second call will ring back to customer's facility.

Call Waiting Deluxe:

Provides customer with a tone to indicate that another party is attempting to call in. The second call may be answered by depressing the switch hook or disconnecting the first call; and the second call will ring back to customer's facility. *This feature also has the ability

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display the incoming name and number of the origination of that call. Must have compatible equipment for this feature. Equipment may be purchased from any other retailer. This feature may not be available in all areas, depending on the central office of origination.

- Caller Id Deluxe:* Feature that allows the name and number of incoming call to display a caller id unit (the customer must purchase their own unit from other source).
- Class of Service (COS):* Used to prevent a station from dialing certain codes and numbers.
- Company:* Tel-America Communications, a division of Jilapuhn Inc.; which is the issuer of this tariff.
- Conference/Three-Way:* This feature enables the customer to conference or add two other callers to a conversation at one time. To activate this feature the customer must call or be in conversation with one customer, then depress the switch hook, dial the second party and depress the switch hook again to add the second party.
- Customer:* Person that initiates order and responsible for payment of bills and other charges that may accrue on account; must adhere to the compliance with the company's tariff regulations.
- End-user:* Customer or any other person authorized by the main account holder to use service provided under this tariff.
- Exchange Carrier:* Any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged in the provision of local exchange telephone service.

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Remote Access to

Call Forwarding:

Allows customer to forward their pots line from any ny location within the continental United States to another number. *(The customer would need to dial into the central office. Enter the telephone number with the remote access to call forwarding on it. Then enter a 4-digit pin number that is given at time of order origination. [*Note customers may be mailed 4-digit code to use this feature. It is considered proprietary information.] The system will then ask for a feature code; which will be 72# to activate and 73# to deactivate. Afterwards, enter in the number that the calls will be r routed to. The system will give a confirmation code. *Repeat the instruction to deactivate using the opposite code.)*

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Repeat Dialing:

Upon activation it will dial the last busy called number every 45 seconds. *(To activate dial *66.)*

Ringmaster:

Affords the customer to have up to two additional telephone numbers (other than the main telephone number) with a different ringing pattern or distinction.

Speed Dial:

Provides customer or authorize user with an option to enter either 8 or 10 telephone numbers into the memory; these numbers can be dialed by using either one or two digit dialing.

Station:

Telephone equipment from or to which calls are placed.

Stutter Dial-tone:

A series of overlapping tones that allows a customer to know that there are unplayed messages on their voicemail service. *(This is an automatic feature when voicemail is added, unless customer specifies otherwise.)*

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Toll Restriction: All lines will be issued with 900, 976, & interstate calling restrictions; with the exception of the non-prepay customers. Non-prepay customers have the option of having their interstate toll calls being billed separately by carrier of their choice. ***TEL-AMERICA COMMUNICATIONS, a division of Jilapuhn Inc. IS NOT RESPONSIBLE FOR ANY INTERSTATE TOLL CALLS, NOR DO WE BILL FOR THE INTERSTATE CARRIERS.

Trunk: A communication path connecting two switching systems in a network, used in the establishment of an end- to-end connection.

Voicemail: A service that is offered to customers; which will automatically answer incoming calls in the event the customer is unable to answer call or if the customer's line is busy. **Note- no equipment is needed on customer premise to utilize this feature. This is a feature housed in the area central office.**

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2. Regulations

2.1 Undertaking the Company

- 2.1.1 Scope: The company undertakes to furnish basic local telecommunications services within the Commonwealth of Kentucky under the terms of this tariff as a reseller.

The company is responsible under this tariff only for the services and facilities provided herein. If the customer uses services /facilities obtained through another service provider, Tel-America Communications assumes no responsibilities for the other service provided.

2.1.2 Shortage of Equipment of Facilities

- 2.1.2.1 Tel-America Communications reserves the right to limit or allocate the use of existing facilities, or of additional facilities offered by the company when necessary because of lack of facilities or due to some other cause beyond the company's control.

- 2.1.2.2 The furnishing of service under this tariff is subject to availability on continuing basis of all necessary facilities from BellSouth Telecommunications, Inc. or other providers to Tel-America for resale.

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2.1.3 Terms and Conditions

2.1.3.1 Except as otherwise provided herein, service is provided and billed on a monthly basis. Billings shall be mailed on the 20th day of each month for the following month's service and shall be due on the first day of the next month. Service will be discontinued if a customer's account is not paid in full by the 5th day of the month following the mailing as previously stated. All calculations of dates set forth in this tariff shall be based on calendar days and should the 5th day fall on a Sunday or Federal holiday, the customer will be permitted to make payment on the next regular business day.

2.1.3.2 Customers may be required to enter into written customer service agreements which shall contain or reference the name of the customer, a specific description of the service ordered, the rates to be charged, duration of the services, and appropriate terms and conditions in this tariff. Minimum service arrangement is 30 days.

2.1.3.3 At the expiration of any term specified in a Customer Service Agreement, or in any extension thereof, service shall continue on a month to month basis at the then current rates unless terminated by either party upon 30 days written obligation to pay any charges incurred under the Agreement and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the Agreement shall survive such termination.

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SECRETARY OF THE COMMISSION 2.1.3.4

This tariff shall be interpreted and governed by the laws of the Commonwealth of Kentucky.

2.1.3.5 Another telephone company must not interfere with the right of any person or entity to obtain service directly from the company.

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- 2.1.3.6 The customer has no property right to the telephone number or any other call number designation associated with services furnished by the company. the company reserves the right to change such numbers, or the central office designation associated with such numbers, or both, assigned to the customer, whenever the company deems it necessary to do so in the conduct of its business.
- 2.1.3.7 The customer agrees to operate company provided equipment in accordance with instructions of the company or the company's agent.
- 2.1.3.8 The customer agrees to return to the company all company provided equipment, equipment delivered to customer within five (5) days of termination of the service in connection with which the equipment was used. Said equipment shall be in the same condition as when delivered to customer, normal wear and tear only expected. Customer shall reimburse the company, upon demand, for any costs incurred by the company due to customer's failure to comply with this provision.

2.1.4 Liability of the Company

- 2.1.4.1 The liability of the Company for damages arising out of the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, others, defects, or representations by the company, or use of these services or damages arising out of the failure to furnish the service whether caused by acts of omission, shall be limited to the extension of allowances for interruption as set forth in section 2.6, below. the extension of such allowances for interruption shall be the sole remedy of the customer and the sole liability of the company. The company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to customer as a result of any company

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service, equipment or facilities, or the acts or omissions
or negligence of the company's employees or agents.

2.1.4.2 The company's liability for willful misconduct, if established as a result of judicial or administrative proceedings, is not limited by this tariff. The company's liability, if any, with regard to delayed installation of company facilities or commencement of service, shall not exceed \$1, 000, 00. With respect to any other claim or suit, by a customer or by others, for damages associated with the ordering (including the reservation of any specific number for use with a service), installation, (including delays thereof), provision, termination, maintenance, repair, interruption or restoration of any service or facilities offered under this tariff, and subject to provisions of section 2.6, the company's liability, if any, shall be limited as provided herein.

2.1.4.3 The company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; and law, order, regulation, direction, action or request to the United States government or of any other government, in state and local governments having or claiming jurisdiction over the company, or of any department, agency, commission, bureau, corporation or other instrumentality of any one or more of these federal, state, or local governments, or of any military authority; preemption of existing service in compliance with national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials, or strikes, lockouts, work stoppages, or other labor difficulties.

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The company shall not be liable for: (a) any act or omission of any entity furnishing the company or the company's customers facilities or equipment used for or with the services the company offers; or (b) for the acts or

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omissions of other common carriers or warehousemen.

- 2.1.4.5 The company shall be liable for any damages or losses due to the fault or negligence of the customer or due to the failure or malfunction of customer provided equipment or facilities.
- 2.1.4.6 The customer shall indemnify and hold the company harmless from any and all loss, claims, demands, suits or other actions, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, condition, location or use of any installation provided by the company. The company reserves the right to require each customer to sign an agreement acknowledging acceptance of the provisions of this section as a condition precedent to such installations.
- 2.1.4.7 The company shall not be liable for any defacement of or damage to customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by gross negligence or willful misconduct of the company's agents or employees. No agents or employees of other participating carriers shall be deemed to be agents or employees of the company.

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2.1.4.8 Notwithstanding the customer's obligations as set forth in section 2.3.2, the company shall be indemnified, defend, and held harmless by the customer or by others authorized by it to use the service against any claim, loss or damage arising from customer's use of services furnished under this tariff, including:

- claims for libel, slander, invasion of privacy or infringement of copyright arising from the material, data, information, or other content transmitted via the company's service;
- patent infringement claims arising from combining or connecting the service offered by the company with apparatus and systems of the customer or others; and
- all other claims arising out of any act or omission of the customer or others, in connection with any service provided by the company pursuant to this tariff.

2.1.4.9 The entire liability of the company for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid to the company by the customer for the specific services giving rise to the claim, and no action or proceeding against the company shall be commenced more than one year after the service is rendered.

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The company makes no warranties or representations, express, or implied, including warranties of merchantability or fitness for a particular use, except those expressly set forth herein.

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2.1.4.11 The company shall not be liable for any act or omission of any other company or companies furnishing a portion of the service, or for damages associated with service, channels, or equipment which it does not furnish, or for damages which result from the operation of customer provided systems, equipment, facilities or services which are interconnected with company services.

2.1.4.12 The company shall not be liable for the customer's failure to fulfill obligations to take all necessary steps including, without limitation, obtaining, installing and maintaining all necessary equipment, materials and supplies, for interconnecting the terminal equipment or communications system of the customer, or any third party acting as its agent, to the company's network. The customer shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection. In addition, the customer shall ensure that its equipment and/or system or that of its agent is properly interfaced with company's service, that the signals emitted into the company's network are of the proper mode, band-width, power, data speed, and signal level for the intended use of the customer and in compliance with the criteria set forth in section 2.1.6 following, and that the signals do damage company equipment, injure its personnel degrade service to other customers. If the customer or its agent fails to maintain and operate its equipment and/or system or that of its agent properly, with resulting imminent harm to other customers, the company may, upon written notice, require the use of protective equipment at the customer's expense. If this fails as to produce satisfactory quality and safety, the company may, upon written notice, terminate the customer's service without liability.

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2.1.4.13 With respect to Emergency Number 911 Service:

- (a) This service is offered as an aid in handling assistance calls in connection with fire, police, and other emergencies. The company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or person for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the customer or others, caused or claimed to have been cause by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of this service, or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of any equipment and facilities furnishing this service.
- (b) Neither is the company responsible for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of emergency 911 service features and the equipment associated therewith, or by any services furnished by the company including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing Emergency 911 service, and which arise out of the negligence or other wrongful act of the company, the customer, its users, agencies or municipalities, or the employees or agents of any one of them.

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- 2.1.4.14 The company's liability arising from errors or omissions in Directory Listings, other than charges listings, shall be limited to the amount of actual impairment to the customer's service and in no event shall exceed one-half the amount of the fixed monthly charges applicable to exchange service affected during the period covered by the directory in which the error or omission occurs. In cases of charged Directory Listings, the liability of the company shall be limited to an amount not exceeding the amount of charges for the charged listings involved during the period covered by the directory in which the error or omission occurs.
- 2.1.4.15 In conjunction with a nonpublished telephone number, as described in section 3.4.5.3, the company will not be liable for failure or refusal to complete any call to such telephone when the call is not placed by the number. The company will try to prevent the disclosure of the number of such telephone, but will not be liable should such number be divulged.
- 2.1.4.16 When a customer with nonpublished telephone number, as defined herein, places a call to the Emergency 911 Service, the company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for the Emergency 911 Service upon request of such governmental authority. By subscribing to service under this tariff, customer acknowledges and agrees with the release of information as described above.

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2.1.5 Notification of Service-affecting Activities

The company will provide the customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment of facilities additions, removals or rearrangements and routine preventive maintenance. Generally, such activities are not specific to an individual customer but affect many customers' services. No specific advance notification period is applicable to all service activities. The company will work with the customer to determine the reasonable notifications requirements. With some emergency or unplanned serve affecting conditions, such as outage resulting from cable damage, notification to the customer may not be possible.

2.1.6 Provision of Equipment and Facilities

2.1.6.1 The company shall use reasonable efforts to make available services to a customer on or before a particular date, subject to the provisions of and compliance by the customer with, the regulations contained in this tariff. The company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any customer.

2.1.6.2 The company shall use reasonable efforts to maintain facilities that it furnishes to the customer. The customer may not, nor may the customer permit others except BellSouth Telecommunications, Inc. to , rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the facilities installed by the company, except upon the written consent of the company.

2.1.6.3 Equipment installed at the customer premises for use in connections with the services the company offers shall not be used for any purpose other than that for which the company or BellSouth has provided it.

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2.1.6.4 The company shall not be responsible for the installation, operation, or maintenance of any customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to the tariff, the responsibility of the company is limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. beyond this responsibility, the company shall not be responsible for:

- (a) the transmission of signals by customer provided equipment or for the quality of, or defects in, such transmission; or
- (b) the reception of signals by customer provided equipment; or
- (c) network control signaling where such signaling is performed by customer provided network control signaling equipment.

2.3 Obligations of the Customer

2.3.1 General

The customer shall be responsible for:

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- (a) the payment of all applicable charges pursuant to this tariff;
 - (b) reimbursing the company for damage to, or loss of, the company's facilities or equipment caused by the acts or omissions of the customer; or the noncompliance by the customer, with these regulations; or by fire or theft or other casualty on the customer's premises, unless caused by the negligence or willful misconduct of the employees or agents of the company. The company will, upon

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reimbursement for damages, corporate with the customer in prosecuting a claim against the person causing such damage and the customer shall be surrogated to the company's right of recovery of damages to the extent of such payment.

- (c) providing at no charge, as specified from time to time by the company, any needed personnel, equipment, space and power to operate company facilities and equipment installed on the premises of the customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
- (d) obtaining, maintaing, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide local exchange service to the customer from the cable building entrance or property line to the location of the equipment space described in 2.3.1(c). Any costs associated with obtaining the costs and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the company provided facilities, shall be borne entirely by, or may be charged by the company to, demonstrate its compliance with this section prior to accepting an order for service;
- (e) providing a safe place to work and complying with all

laws

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and regulations regarding the working conditions on the premises at which company employees and agents shall be installing or maintaining the company's facilities and equipment. The customer equipment within a hazardous area if, in the company's opinion, injury or damage to the company's employees or property might result from installation or maintenance by the company. The customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous

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material (e.g. friable asbestos) prior to any construction or installation work;

- (f) complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of company facilities and equipment in any customer premise or the rights-of-way for which customer is responsible under section 2.3.1(d) above; and granting or obtaining permission for company agents or employees to enter the premises of the customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the company;
- (g) not creating or allowing to be placed or maintained any liens or other encumbrances on the company's equipment or facilities; and
- (h) making company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the company and the customer. No allowance for interruptions in service will be made for the period during which service is interrupted for such purposes.

2.3.2 Claims

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With respect to any service or facility provided by the company, customer shall indemnify, defend and hold harmless the company from all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees for:

- (a) any loss, destruction or damage to property of the company or any third party, or the death of or injury to persons, including, but not limited to, employees or invitees of either the company or the customer, to the extent caused by or resulting from the negligent or intentional act or omission of the customer, its

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employees, agents, representatives or invitees, or

(b) any claim, loss damage, expense or liability for infringement of any copyright, patent, trade, secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the customer, including, without limitation, use of the company's services and facilities in a manner not contemplated by the agreement between the customer and the company.

2.4 Customer Equipment and Channels

2.4.1 General

A customer may transmit or receive information or signal via the facilities of the company.

2.4.2 Station Equipment

2.4.2.1 The customer is responsible for providing and maintaining any terminal equipment on the customer premises. The electric power consumed by such equipment shall be provided by, and maintained at the expense of, the customer. All such terminal equipment must be registered with the FCC under 47 C.F.R., Part 68 and all wiring must be installed and maintained in compliance with those the regulations. The company will, where practicable, notify the customer that temporary discontinuance of the use of a service may be required; however, where prior notice is not practicable, nothing contained herein shall be deemed to impair the company's right to discontinue forthwith the use of a service temporarily if such action is reasonable under the circumstances. In case of such temporary discontinuance, the customer will be promptly notified and afforded the opportunity to correct the condition which gave rise to the temporary discontinuance. During such period of temporary discontinuance, credit

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allowance for service interruptions as set forth in section

2.6 following is not applicable.

2.4.2.2 The customer is responsible for ensuring that customer provided equipment connected to company equipment and facilities is compatible with such equipment and facilities. the magnitude and character of the voltages and currents impressed on company provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the company provided equipment and writing or injury to the company's employees or other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the company at the customer's expense.

2.4.3 Interconnection of Facilities

2.4.3.1 Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the company used for furnishing local exchange service and the channels, facilities, or equipment of others may be provided at the customer's expense.

2.4.3.2 Local services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communication carriers which are applicable to such connections.

2.4.3.3 Facilities furnished under this tariff may be connected to customer provided terminal equipment in accordance with the provisions of this tariff.

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2.4.4 Inspections

2.4.4.1 Upon reasonable notification to the customer and at a reasonable time, the company may make such tests and inspections as may be necessary to determine that the customer is complying with the requirements set forth in section 2.4.2.2 for the installation, operation, and maintenance of any customer provided facilities and equipment to any company owned facilities and equipment. No credit will allowed for any interruptions occurring during such inspections.

2.4.4.2 If the protective requirements for customer provided equipment are not being complied with, the company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The company will notify customer promptly if there is any need for further corrective action. Within ten days of receiving this notice the customer must take this corrective action and notify the company of the action taken. If the customer fails to do this, the company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm. The company will, upon request 24 hours in advance, provide the customer with a statement of technical parameters that the customer's equipment must meet.

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2.5 Payment Arrangements

2.5.1 Payment for Service

The customer is responsible for payment of all charges for service and facilities furnished by the company to the customer or authorized users. Objections must be received by the company within 5 days after statement of account is rendered, or the charges shall be deemed correct. Should the customer pay the charges under protest, he may have an additional 30 days to dispute same in writing or the charges will become binding to the customer. If an entity other than the company imposes charges on the company, in addition to its own internal costs, in connection with a service for which a company non-recurring charge is specified, those charges may be passed on to the customer.

2.5.1.1 Taxes: The customer is responsible for the payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes, charges or surcharges (however designated) excluding taxes on the company's net income imposed on or based upon the provision of Local Exchange Service, all of which shall be separately designated on the company's invoices. Any taxes imposed by a local jurisdiction (e.g. county and municipal taxes) will only be recovered from those customers residing in the affected jurisdictions. It shall be the responsibility of the customer to pay any such taxes that subsequently become applicable retroactively.

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2.5.2 Billing and Collection of Charges
Bills will be rendered monthly to customer.

2.5.2.1 All service, installation, monthly recurring charges and non-recurring charges are due and payable on the first day of the month after the billing date and shall be delinquent on the 6th day of that month (or the following day if the 6th falls on a Sunday or Federal Holiday).

2.5.2.2 The company shall present bills for recurring charges monthly to the customer, in advance of the month for which service is provided.

2.5.2.3 For new and existing customers whose service is disconnected, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.

2.5.2.4 A \$20.00 charge will be assessed for checks with insufficient funds or non-existing accounts.

2.5.3 Disputed Bills

The customer shall notify the company of any disputed items on a bill within 20 days of receipt of the bill. If the customer and the company are unable to resolve the dispute to their mutual satisfaction, the customer may file a complaint with the Kentucky Public Service Commission in accordance with the Commission's rules of procedure.

2.5.3.1 The date of the dispute shall be the date the company receives sufficient documentation to enable it to investigate the dispute.

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2.5.4 Advance Payments

To safeguard its interests, the company may require a customer to make processing/application fee before services and facilities are furnished. This fee will not exceed an amount equal to the non-recurring charge(s) and one month's charges for the service or facility.

2.5.5 Deposits

2.5.5.1 Applicants shall not be required to pay a security deposit prior to receiving service.

2.5.5.2 An Escrow Account shall be maintained by the company, with a bank of its selection, into which shall be placed monies which shall be available to reimburse any customer who does not receive services for which customer has paid in advance. Such Escrow Account shall governed by an Escrow Agreement on file with the Public Service Commission.

2.5.6 Discontinuance of Service

2.5.6.1 Upon nonpayment of any amounts owing to the company, and after 5 days from the due date, the company may discontinue or suspend service without incurring any liability. Notice of this disconnect policy shall be plainly printed on the Customer Service Agreement under the heading: "IMPORTANT INFORMATION; RETAIN FOR YOUR RECORDS." *This is only for pre-paid customers. Non-prepaid customers must be 30 days past due and a written notice shall be sent 5 days before termination.*

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- 2.5.6.2 Upon violation of any of the other material terms or conditions for furnishing service, the company may, by giving 10 days' prior notice in writing to the customer, discontinue or suspend service without incurring any liability if such violation continues during that period.
- 2.5.6.3 Upon condemnation of any material portion of the facilities used by the company to provide service to a customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the company, by notice to the customer, may discontinue or suspend service without incurring any liability.
- 2.5.6.4 Upon the customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy, reorganization, failing to discharge an involuntary petition within the time permitted by law, or abandonment of service, the company may, without prior notice to the customer, immediately discontinue or suspend service without incurring any liability.
- 2.5.6.5 Upon any governmental prohibition, or required alteration of the services to be provided or any violation of any applicable law or regulation, the company may immediately discontinue or suspend service without incurring any liability.
- 2.5.6.6 The company may discontinue the furnishing of any and/or all service(s) to a customer, without incurring any liability:
- 2.5.6.6.1 Immediately and without notice if the company deems that such action is necessary to prevent or to protect against fraud or to otherwise protect its

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personnel, agents, facilities or services.

The company may discontinue service pursuant to this sub-section 2.5.6.1 (a-f) or:

- (a) The customer refuses to furnish information to the company regarding the customer's credit-worthiness, its past or current use of common carrier communications services or its planned use of service(s); or
- (b) The customer provides information to the company regarding the customer's identity, address, credit-worthiness, past or current use of common carrier communication service(s); or
- (c) The customer uses, or attempts to use, service with the intent to avoid the payment, either in whole or in part, of the tariffed charges for the service by:
 - (c.1) Using or attempting to use service by rearranging, tampering with, or making connections to the company's service not authorized by this tariff; or
 - (c.2) Using tricks, schemes, false or invalid numbers, false credit devices, electronic devices; or
 - (c.3) Any other fraudulent means

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or devices; or

(d) Use of service in such a manner as to interfere with the service of other users; or

(e) Use of service for unlawful purposes.

2.5.6.6.2 Immediately, upon written notice to a customer has failed to pay any sum within 5 days of the date when payment was due:

2.5.6.6.3 Ten (10) days after sending the customer written notice of noncompliance with any provision of this tariff if the noncompliance is not corrected within that ten (10) day period; or

2.5.6.7 The suspension of discontinuance of service(s) by the company pursuant to this section does not relieve the customer of any obligation to pay the company for charges of up to suspension or discontinuance.

2.5.6.8 Upon the company's discontinuance of service to the customer under section 2.5.6.1 or 2.5.6.2, all applicable charges, including termination charges, shall become due. This is in addition to all other remedies that may be available to the company at law or in equity or under any other provision of this tariff.

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2.6 Allowances for Interruptions of Service

2.6.1 Credit for Interruptions:

When the use of service of facilities furnished by the company is interrupted due to any cause other than the negligence or willful act of the customer, or the operation or failure of the facilities or equipment provided by the customer, a pro rata adjustment of the monthly recurring charges subject to interruption continues for a period of 24 of hours or more from the time the interruption is reported to or known to exist by the company, except as otherwise specified in the company's tariffs. If the customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but no interrupted.

For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro rata basis against the monthly recurring charges specified hereunder for local line or local truck service and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit. Credit allowances for service outages that exceed 24 hours in duration will be rounded up to the next whole 24 hours.

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2.6.2 Limitations on Allowances

No credit will be made for:

- (a) interruptions due the negligence of, or noncompliance with the provisions of this tariff by, the customer;
- (b) interruptions due to the negligence of any person using the company's facilities with the customer's permission;

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- (c) interruptions due to the failure or malfunction of equipment not owned or leased by the company to provide service;
- (d) interruptions of service during any period in which the company is not given full and free access to its facilities and equipment for the purpose of investing and correcting interruptions;
- (e) interruptions of service during any period when the customer has released service on an impaired basis;
- (f) interruptions of service during any period when the customer has released service to the company for maintenance purposes or for implementation of a customer order for a change in service arrangements;
- (g) interruption of service due to circumstances or causes beyond the control of the company.

2.7 Cancellation of Service

2.7.1 Cancellation of Application for Service

2.7.1.1 Applications for service are noncancellable unless the company otherwise agrees. Where the company permits customer to cancel an application prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.

2.7.1.2 Where, prior to cancellation by the customer, the company incurs any expenses in stalling the service or in preparing to install the service that it otherwise would not have not have incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of service ordered, including installation charges, and all charges others levy against the company that would have been chargeable to

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the customer had service begun.

2.7.1.3 The special charges described in 2.7.1.1 and 2.7.1.2 will be calculated and applied on a case-by-case basis.

2.7.2 Cancellation of Service by a Customer

If a customer cancels a service order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in 2.6.1 above), customer agrees to pay the company the following sums which shall become due and owing as of the effective date of the cancellation of termination and be payable within the period set forth in 2.5.2, all costs, fees and expenses incurred in connection with:

- 1) all non-recurring charges reasonably expended by company to establish service to customer, plus
- 2) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by company on behalf of customer, plus
- 3) all recurring charges specified in the applicable tariff for the balance of the then current term.

2.8 Transfer and Assignments

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Neither the company nor the customer may assign or transfer its rights or duties in connection with the services and facilities provided by the company without the written consent of the other party, except that the company may assign its rights and duties (a) to any subsidiary, parent company or affiliate of the company; (b) pursuant to any sale or transfer of substantially all the assets of the company; or (c) pursuant to any financing, merger or reorganization of the company.

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2.9 Notices and Communications

- 2.9.1 The customer shall designate on the service order an address to which the company shall mail or deliver all notices and other communications, except that customer may also designate a separate address to which the company's bills for service be mailed.
- 2.9.2 The company designate on the service order an address to which the customer shall mail or deliver all notices and other communications, except that company may designate a separate address on each bill for service to which the customer shall mail payment on that bill.
- 2.9.3 All notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the company, shall be presumed to have been delivered to the other party on the third business day following deposit the notice, communication or bill with the United Postal Service or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.

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3. Service Description

- 3.1 Local Exchange Service: The company's local telephone service provides a customer with the ability to connect to the company's switching network which enables the customer to:
- place or receive calls to any calling station in the local calling area, as defined herein;
 - access basic 911 Emergency Service if available in the customer's area;
 - place or receive calls to 800 telephone numbers.

The company's service can not be used to originate calls to other telephone companies caller-paid information services (e.g., 900, 976). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the company's switch.

3.1.1 Service Area: Atlanta Metropolitan Area

3.1.2 Local Line: Local line provides the customer with a single, voice-grade communications channel. Each local line will include a telephone number.

3.1.2.1 Standard Features: Each local line customer is provided with only basic local telephone service.

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Atlanta, GA 30327

May 1, 2000

Local Exchange Service

3.1.2.2 Options Features:

Call Hold
Call Forwarding
Call Forward Busy Line
Call Forward Don't Answer
Call Rejection
Call Return
Call Waiting
Caller ID (basic & deluxe)
Class of Service
Conference/Three-way
Speed Call
Stutter Dial Tone
Unpublished Number
Voicemail

3.1.2 Local Line

3.1.2.3 Pre-paid Residential Local Line Rates and Charges

3.1.2.3.1 Non-Recurring Charges

Processing/Application Fee \$35.00

3.1.2.3.2 Recurring Charges

a) Basic service \$35.00

b) Tel-America
*includes all features \$52.00

c) Tel-Choice Package
* w/voicemail \$57.00

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PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

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Effective:
May 1, 2000

Local Exchange Service
3.1.2.3.3 Optional Features:

| | |
|------------------------------|---------|
| Call Waiting | \$ 5.00 |
| Call Forwarding | \$ 5.00 |
| -busy line | \$ 2.95 |
| -don't answer | \$ 2.95 |
| Three-Way Calling/Conference | \$ 5.00 |
| Non-published Number | \$ 3.00 |
| Speed Dial | \$ 5.00 |
| Call Return | \$ 5.00 |
| Call Rejection | \$ 5.00 |
| Ringmaster I & II | \$ 5.00 |
| Stutter Dial Tone | \$.50 |
| | |
| Caller ID | \$ 8.00 |
| Voice Mail | \$ 5.00 |
| Feature Establishment Fee | \$ 8.00 |
| Wire Maintenance Agreement | \$ 4.95 |

3.1.2.4 Pre-Paid Commercial Local Line Rates and Charges
*****Deleted*****

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Local Exchange Service

3.1.2.5

Non prepaid Residential Local Line Rates and Charges

3.1.2.5.1 Non-Recurring Charges

Processing/Application Fee \$42.00

3.1.2.5.2 Recurring Charges

a) Flat Rate Local Line See Attached
b) Tel-Choice Package
*includes all features \$33.50
(except voicemail)

3.1.2.5.3 Optional Features:

Call Waiting DLX \$ 6.00
Call Forwarding \$ 4.00
-busy line \$ 1.00
-don't answer \$ 1.00
Three-Way Calling/Conference \$ 4.00
Non-published Number \$ 2.75
Speed Dial \$ 4.00
Call Return \$ 4.00
Call Rejection \$ 2.00
Ringmaster I \$ 5.00
Ringmaster II \$ 5.00
Stutter Dial Tone \$.50
Caller ID \$ 7.50
Voice Mail \$ 4.50
Feature Establishment Fee \$ 12.00
Wire Maintenance Agreement \$4.95

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3.1.2.6 Non-Prepaid Commercial Local Line Charges

3.1.2.6.1 Non-Recurring Charges

Processing/Application Fee \$50.00

3.1.2.6.2 Recurring Charges

a) Flat Rate Local Line See Attached

b) Tel-Choice Commercial
* single line package \$78.42

d) Tel-Choice Commercial
* two line package \$146.69

d) Tel-Choice Commercial
* three line package \$200.00

* includes five features

3.1.2.6.3 Optional Features:

Call Waiting \$ 5.95

Call Forwarding \$ 3.95

-busy line \$ 3.50

-don't answer \$ 3.50

Three-Way Calling/Conference \$ 5.95

User/Transfer Conference \$ 7.00

Non-published Number \$ 3.75

Speed Dial \$ 4.95

Call Return \$ 4.50

Ringmaster I \$ 7.95

Ringmaster II \$ 9.95

Stutter Dial Tone \$.75

Caller ID \$ 9.95

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Local Exchange Service

| | |
|----------------------------------|----------|
| Voice Mail | \$ 12.95 |
| Feature Establishment Fee | |
| * Secondary Service Order Charge | \$15.00 |
| * Voicemail Establishment Charge | \$30.00 |
| Wire Maintenance Agreement | \$3.95 |
| Hunting/Rollover Charge | \$22.00 |

3.2 Directory Listings

The company shall provide for a single directory listing, termed the primary listing, in the telephone directory published by the dominant exchange service provider in the customer's exchange area of the station number which is designated as the customer's main billing number.

3.2.1 The company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the customer is not impaired thereby. Where more than one line is required to properly list the customer, no additional charge is made.

3.2.2 The company may refuse a listing which is known not to constitute a legally authorized or adopted name, obscenities in the name, or any listing which, in the opinion of the company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The company, upon notification to the customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.

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3.2.3 In order for listings to appear in an upcoming directory, the customer must furnish the listing to the company in the time to meet the directory publishing schedule.

3.2.4 Directory listings are provided in connection with each customer

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Local Exchange Service

service as specified herein.

- 3.2.5 Non-Recurring Charges: Non-Recurring Charges associated with directory listings are as follows:

Non-Recurring

Primary Listing (one number) N/C
* Both Residential & Commercial

- 3.2.6 Recurring Charges: Monthly Recurring Charges associated with directory listings are as follows:

Monthly

Primary Listing (one number) N/C
* Both Residential & Commercial

Secondary Listing \$2.50
* Both Residential & Commercial

Federal Communications Commission Service Charge

- a) Residential Rate
1) Single Line Customer \$3.50
2) Multiline Customer \$6.07
(for each additional line)
b) Commercial Rate
1) Single Line Customer \$3.50
2) Multiline Customer \$7.95
(for each additional line)

Telecommunication Relay Service \$.07

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Local Exchange Service

3.3 Emergency Services (Enhanced 911):

Allows customers to reach appropriate emergency services including police, fire, and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the customer's address and telephone information will be provided to the primary E911 provider for display at the Public Service Answering Point (PSAP).

4. Promotional Offerings

4.1 Promotional Offerings:

The company will periodically make promotional offerings of its services which may include waiving or reducing the applicable charges for the promoted service. The promotional offerings may be limited as to the duration, the date and times of the offerings and the locations where the offering are made.

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May 1, 2000

Local Exchange Service
Commonwealth Plus Residential Plan Prepaid
Area Calling

| | |
|---|---------|
| 6.0 Commonwealth Plus Basic | \$55.00 |
| Commonwealth Plus Tel-Choice | \$65.00 |
| Commonwealth Plus Tel-Choice w/VMS (voice messaging) | \$69.00 |

Commonwealth Plus residential Plan Non-Prepaid
Area Calling

| | |
|---------------------------------------|---------|
| 6.1 Commonwealth Plus Basic | \$38.00 |
| Commonwealth Plus Tel-Choice | \$49.50 |
| Commonwealth Plus Tel-Choice w/VMS | \$54.00 |

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SECTION 9 (1)

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Local Exchange Service

3.1.2.2 Options Features:

Call Hold
Call Forwarding
Call Forward Busy Line
Call Forward Don't Answer
Call Rejection
Call Return
Call Waiting
Caller ID (basic & deluxe)
Class of Service
Conference /Three-way
Speed Call
Stutter Dial Tone
Unpublished Number
Voicemail

3.1.2 Local Line

3.1.2.3 Pre-paid Residential Local Line Rates and Charges

3.1.2.3.1 Non-Recurring Charges

Processing/Application Fee \$40.00

3.1.2.3.2 Recurring Charges

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Local Exchange Service

- | | | |
|----|--|---------|
| a) | Basic service (includes Call Waiting) | \$40.00 |
| b) | Tel-America *includes all features | \$58.00 |
| c) | Tel-Choice Package * w/voicemail | \$65.00 |

3.1.2.3.3 Optional Features:

| | |
|------------------------------|---------|
| Call Waiting | \$ 5.00 |
| Call Forwarding | \$ 5.00 |
| -busy line | \$ 2.95 |
| -don't answer | \$ 2.95 |
| Three-Way Calling/Conference | \$ 5.00 |
| Non-published Number | \$ 3.50 |
| Speed Dial | \$ 5.00 |
| Call Return | \$ 5.00 |
| Call Rejection | \$ 5.00 |
| Ringmaster I & II | \$ 5.00 |
| Stutter Dial Tone | \$.50 |
| | |
| Caller ID | \$ 8.00 |
| Voice Mail | \$ 7.00 |

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Local Exchange Service

3.1.2.4 Pre-Paid Commercial Local Line Rates and Charges

*****Deleted*****

3.1.2.5

Non prepaid Residential Local Line Rates and Charges

3.1.2.5.1 Non-Recurring Charges

Processing/Application Fee \$42.00

3.1.2.5.2 Recurring Charges

- a) Flat Rate Local Line See Attached
- b) Tel-Choice Package

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Local Exchange Service

*includes all features \$33.50
(except voicemail)

3.1.2.5.3 Optional Features:

| | |
|------------------------------|---------|
| Call Waiting DLX | \$ 6.00 |
| Call Forwarding | \$ 4.00 |
| -busy line | \$ 1.00 |
| -don't answer | \$ 1.00 |
| Three-Way Calling/Conference | \$ 4.00 |
| Non-published Number | \$ 3.50 |
| Speed Dial | \$ 4.00 |
| Call Return | \$ 4.00 |
| Call Rejection | \$ 2.00 |
| Ringmaster I | \$ 5.00 |
| Ringmaster II | \$ 5.00 |
| Stutter Dial Tone | \$.50 |
| Caller ID | \$ 7.50 |
| Voice Mail | \$ 5.00 |

3.1.2.6 Non-Prepaid Commercial Local Line Charges

3.1.2.6.1 Non-Recurring Charges

Processing/Application Fee \$50.00

3.1.2.6.2 Recurring Charges

a) Flat Rate Local Line See Attached

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Local Exchange Service

- b) Tel-Choice Commercial
* single line package \$80.00

- d) Tel-Choice Commercial
*two line package \$148.00

- d) Tel-Choice Commercial \$210.00
*three line package

***includes five features**

3.1.2.6.3 Optional Features:

| | |
|------------------------------|----------|
| Call Waiting | \$ 5.95 |
| Call Forwarding | \$ 3.95 |
| -busy line | \$ 3.50 |
| -don't answer | \$ 3.50 |
| Three-Way Calling/Conference | \$ 5.95 |
| User/Transfer Conference | \$ 7.00 |
| Non-published Number | \$ 3.75 |
| Speed Dial | \$ 4.95 |
| Call Return | \$ 4.50 |
| Ringmaster I | \$ 7.95 |
| Ringmaster II | \$ 9.95 |
| Stutter Dial Tone | \$.75 |
| Caller ID | \$ 9.95 |
| Voice Mail | \$ 12.95 |

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| | |
|---------------------------------|---------|
| *Secondary Service Order Charge | \$17.50 |
| *Voicemail Establishment Charge | \$30.00 |
| Hunting/Rollover Charge | \$25.00 |

3.2 Directory Listings

The company shall provide for a single directory listing, termed the primary listing, in the telephone directory published by the dominant exchange service provider in the customer's exchange area of the station number which is designated as the customer's main billing number.

3.2.1 The company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the customer is not impaired thereby. Where more than one line is required to properly list the customer, no additional charge is made.

3.2.2 The company may refuse a listing which is known not to constitute a legally authorized or adopted name, obscenities in the name, or any listing which, in the opinion of the company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The company, upon notification to the customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.

3.2.3 In order for listings to appear in an upcoming directory, the

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customer must furnish the listing to the company in the time to meet the directory publishing schedule.

3.2.4 Directory listings are provided in connection with each customer service as specified herein.

3.2.5 Non-Recurring Charges: Non-Recurring Charges associated with directory listings are as follows:

Non-Recurring

Primary Listing (one number)N/C
*Both Residential & Commercial

3.2.6 Recurring Charges: Monthly Recurring Charges associated with directory listings are as follows:

Monthly

Primary Listing (one number)N/C
*Both Residential & Commercial

Secondary Listing \$3.00
*Both Residential & Commercial

Federal Communications Commission Service Charge

- a) Residential Rate
- | | |
|---|--------|
| 1) Single Line Customer | \$4.35 |
| 2) Multiline Customer (for each additional line) | \$6.07 |

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| | | |
|----|--|--------|
| b) | Commercial Rate | |
| 1) | Single Line Customer | \$4.35 |
| 2) | Multiline Customer (for each additional line) | \$7.95 |
| | Telecommunication Relay Service | \$.07 |

3.3 Emergency Services (Enhanced 911):

Allows customers to reach appropriate emergency services including police, fire, and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the customer's address and telephone information will be provided to the primary E911 provider for display at the Public Service Answering Point (PSAP).

4. Promotional Offerings

4.1 Promotional Offerings:

The company will periodically make promotional offerings of its services which may include waiving or reducing the applicable charges for the promoted service. The promotional offerings may be limited as to the duration, the date and times of the offerings and the locations where the offering are made.

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Local Exchange Service

]

Commonwealth Plus Residential Plan Prepaid
Area Calling

| | |
|---|---------|
| 6.0 Commonwealth Plus Basic | \$55.00 |
| Commonwealth Plus Tel-Choice | \$65.00 |
| Commonwealth Plus Tel-Choice w/VMS (voice messaging) | \$69.00 |

Commonwealth Plus residential Plan Non-Prepaid

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Area Calling

| | | |
|-----|---------------------------------------|---------|
| 6.1 | Commonwealth Plus Basic | \$38.00 |
| | Commonwealth Plus Tel-Choice | \$49.50 |
| | Commonwealth Plus Tel-Choice w/VMS | \$54.00 |

MISCELLANEOUS CHARGES

| | | |
|-----|-----------------------|-----------|
| 7.0 | 411/1411 | \$1.00 |
| | Quick Connect | No Charge |
| | Per Use 3-Way Calling | \$1.00 |
| | Per Use Repeat Dial | \$1.00 |
| | Per Use Call Return | \$1.00 |
| | Wire Maintenance Plan | \$5.50 |
| | Change Fee | \$17.50 |
| | Restored Denied Fee | \$20.00 |
| | Commercial Change Fee | \$30.00 |

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Non-Prepaid Flat Rate Residential Lines Commonwealth of Kentucky

The following exchanges will have a non-prepaid flat rate of \$12.17

| | | | |
|------------------|---------------|-----------------|-------------------|
| Aurora | Bagdad | Bardstown | Beattyville |
| Beaver Dam | Bedford | Benham-Lynch | Benton |
| | Bremen | Burgin | |
| Cadiz | Calhoun | Campbellsburg | Canton |
| Carlisle | Carrollton | Cayce | Centertown |
| Central City | Clay | Clinton | Cloverport |
| | Cornishville | | Crab Orchard |
| | Cynthiana | Danville | |
| | Dixon | LRA Poole | Drakesboro |
| | Eddyville | | Elkton |
| LRA Allensville | Eminence | LRA New Castle | LRA Pleasureville |
| LRA Smithfield | | Finchville | |
| | Fordsville | | Franklin |
| Fredonia | Freeburn | Fulton | Georgetown |
| Ghent | Gilbertsville | | Greenville |
| Gutherie | LRA Keysburg | | |
| Hardinsburg | Hartford | Harlan | Harrodsburg |
| Hawesville | | Inez | Island |
| | Jackson | Junction City | |
| | Lawrenceburg | | |
| Lebanon Junction | Little Rock | Louisa | Mackville |
| | | Marion | |
| | | Maysville | |
| McCarr | McDaniels | | |
| Millersburg | Milton | Mooreville | Morganfield |
| LRA Waverly | Morgantown | | Mt Eden |
| Mt Sterling | | | Neon |
| New Haven | New Liberty | North Middleton | |
| | Owensboro | | |
| | Paintsville | | |
| LRA Clintonville | LRA Shawhan | | |
| | | Port Royal | |
| Princeton | Providence | Russellville | |
| | Sacramento | | |
| Sadieville | | Salvisa | |
| Sharon Grove | Shelbyville | Simpsonville | |
| | | Springfield | |
| Stanford | | Stanton | |
| | | | Sebree |
| | | | Slaughters |
| | | | Stamping Ground |
| | | | Stone |

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Exchanges Continued:

| | | | |
|---------|--------------|---------------|----------|
| Sturgis | Sulphur | Taylorsville | |
| Trenton | Waddy | Wallins Creek | Warfield |
| | Water Valley | | |
| | Whitesburg | | |
| | Willisburg | | |

The following Exchanges will have a non-Prepaid Flat Rate of \$13.69

| | | | |
|---------------|---------------|----------------|-------------|
| Bluff Springs | Bowling Green | Crofton | Ensor |
| Ford | Frankfort | Gracey | Habit |
| Hopkinsville | Kirksville | LaFayette | Maceo |
| Owensboro | Paducah | Panther | Pembroke |
| Pikeville | LRA Meta | Pleasant Ridge | Richmond |
| Rose Terrace | Sorgho | Stanley | Symsonie |
| Utica | Waco | W. Louisville | Whitesville |
| Woodburn | | | |

The following exchanges will have a flat rate non-prepaid rate of \$13.02

| | | | |
|----------------|------------------|----------------|--------------|
| Alen | Corbin | Corydon | Cropper |
| Dawson Springs | Earlington | Elkhorn City | Feds creek |
| Hanson | Hebbardsville | Henderson | Madisonville |
| LRA Anton Area | Martin | Maryfield | McDowell |
| Middlesboro | Mortins Gap | Murray | Nebo |
| Nortonville | LRA White Plains | Prestonburg | Robards |
| St Charles | S Williamson | Virgie | Wayland |
| Williamsburg | Windchester | LRA Pilot View | |

The Following exchanges will have a flat rate non-prepaid rate of \$17.55

| | | |
|----------|------------|------------|
| Lagrange | Louisville | West Point |
|----------|------------|------------|

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Non Prepaid Flat Rate Business Lines

Commonwealth of Kentucky

The following exchanges will have a business flat rate of \$32.90

| | | | |
|------------------|----------------|-----------------|-------------------|
| Aurora | Bagdad | Bardstown | Beattyville |
| Beaver Dam | Bedford | Benham-Lynch | Benton |
| Bluff Springs | Bowling Green | Bremen | Burgin |
| Cadiz | Calhoun | Campbellsburg | Canton |
| Carlisle | Carrollton | Cayce | Centertown |
| Central City | Clay | Clinton | Cloverport |
| Corbin | Cornishville | Corydon | Crab Orchard |
| Crofton | Cropper | Cynthiana | Danville |
| Dawson Springs | Dixon | LRA Poole | Drakesboro |
| Earlington | Eddyville | Elkhorn City | Elkton |
| LRA Allensville | Eminence | LRA New Castle | LRA Pleasureville |
| LRA Smithfield | Ensor | Feds creek | Finchville |
| Ford | Fordsville | Frankfort | Franklin |
| Fredonia | Freeburn | Fulton | Georgetown |
| Ghent | Gilbertsville | Gracey | Greenville |
| Gutherie | LRA Keysburg | Habit | Hanson |
| Hardinsburg | Hartford | Harlan | Harrodsburg |
| Hawesville | Henderson | Hickman | Hopkinsville |
| Inez | Island | Jackson | Junction City |
| Kirksville | Lafayette | Lagrange | Lawrenceburg |
| Lebanon Junction | Little Rock | Louisa | Louisville |
| Maceo | Mackville | Madisonville | LRA Anton Area |
| Marion | Martin | Mayfield | Maysville |
| McCarr | McDaniels | McDowell | Middlesboro |
| Millersburg | Milton | Mooreville | Morganfield |
| LRA Waverly | Morgantown | Mortons Gap | Mt Eden |
| Mt Sterling | Murray | Nebo | Neon |
| New Haven | New Liberty | North Middleton | Nortonville |
| LRA White Plains | Oak Grove | Owensboro | Owenton |
| Paducah | Paintsville | Panther | Paris |
| LRA Clintonville | LRA Shawhan | Pembroke | Perryville |
| Pikeville | Pleasant Ridge | Port Royal | Prestonsburg |
| Princeton | Providence | Richmond | Robards |
| Rose Terrace | Russellville | LRA Olmstead | Sacramento |
| Sadieville | St Charles | Salvisa | Sebree |
| Sharon Grove | Shelbyville | Simpsonville | Slaughters |
| Sorgho | S. Williamson | Springfield | Stamping Ground |
| Stanford | Stanley | Stanton | Stone |

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

MAY 07 2000

PURSUANT TO 807 KAR 5011,
SECTION 9 (1)
BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

Exchanges Continued:

Sturgis
Trenton
Waddy
Wayland
Whitesville
LRA Pilot View

Sulphur
Utica
Wallins Creek
W. Louisville
Williamsburg
Woodburn

Symsonia
Virgie
Warfield
West Point
Willisburg

Taylorsville
Waco
Water Valley
Whitesburg
Winchester

PUBLIC SERVICE COMMISSION
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MAY 07 2000

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)


BY: Stephan O. Bell
SECRETARY OF THE COMMISSION



Tel-America Communications

Georgia Phone Bill

P.O. Box 20734
 Atlanta, GA 30320
 Voice 404.684.1990
 Fax 404.684.1190

| | |
|-----------|-----------|
| Date | Invoice # |
| 4/11/2000 | 297 |

| |
|---|
| Bill To |
| Cassandra Tarantine  |

| | | |
|---|-----------|---|
| Phone # | Due Date | Account # |
|  | 4/19/2000 |  |

| Item | Description | Qty | Rate | Amount |
|--------|--|-------|-------|--------|
| 14R-P | Flat Rate Basic Service (Service for May) | | 39.00 | 39.00T |
| ESX-RP | Call Waiting | | 5.00 | 5.00T |
| SEQ1X | Wire Maintenance Plan | | 4.95 | 4.95T |
| 911 | Enhanced 911 | | 1.50 | 1.50 |
| 9LM | FCC Charge for a Single Line | | 3.50 | 3.50 |
| LNPCX | Local Number Portability | | 0.35 | 0.35 |
| AH8 | Georgia Relay for the Hearing and Speech Impaired | | 0.10 | 0.10 |
| CFRP | Connection Fee Prepaid Residential (Final Installment) | 0.114 | 35.00 | 3.99 |

Please note that your tax is calculated with your local county tax rate plus a 3% Federal Excise Tax

| | |
|--------------------------|----------------|
| Subtotal | \$58.39 |
| Sales Tax (10.0%) | \$4.90 |
| Total | \$63.29 |
| Payments/Credits | \$0.00 |
| Balance Due | \$63.29 |

PUBLIC SERVICE COMMISSION
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MAY 07 2000

PURSUANT TO 807 KAR 5.011,
 SECTION 9 (1)

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*If you are outside the Atlanta area, you may dial
 800.640.7372.*