

COMMONWEALTH OF KENTUCKY  
PUBLIC SERVICE COMMISSION  
211 SOWER BLVD  
FRANFORT, KY. 40602-0615

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MAY 05 2010

PUBLIC SERVICE  
COMMISSION

May, 3<sup>rd</sup> 2010

Attn: Mr. Brent Kirtley

Sub: Utility ID 5054520

Reference to your letter dated 04/28/2010, Please be informed that our business named Quick-Connect Communications LLC has been closed and has no activities since September 30, 2008.

Accordingly, you are kindly requested to close the above account.

Thank you for your cooperation.

Sincerely

  
Abdallah Odeh



Quick-Connect Communications, LLC

Kentucky Tariff No. 1  
Original Page 1 of 22

Local Exchange Telephone Service

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TITLE PAGE

OF

KENTUCKY LOCAL EXCHANGE SERVICES TARIFF

OF

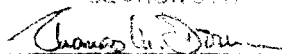
**Quick-Connect Communications, LLC**

This Tariff, filed with the Kentucky Public Service Commission,  
contains the rates, terms, and conditions applicable to  
Local Exchange Telephone Services within the State of Kentucky  
offered by Quick-Connect Communications, LLC

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 12 2004

PURSUANT TO 807 KAR 5:011  
SECTION 9(1)

BY   
EXECUTIVE DIRECTOR

---

**ISSUED:**

**EFFECTIVE:**

**ISSUED BY:** Muayad Abu-Saleh, Owner  
Quick-Connect Communications, LLC  
1320 Madison Avenue  
Covington, KY 41011  
Telephone: (859) 491-2100

Local Exchange Telephone Service

CHECK SHEET

All sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

<u>SHEET</u>	<u>REVISION LEVEL</u>	<u>SHEET</u>	<u>REVISION LEVEL</u>
1	Original	21	Original
2	1 <sup>st</sup> Revised*	22	Original
3	Original		
4	Original		
5	Original		
6	Original		
7	Original		
8	Original		
9	Original		
10	Original		
11	Original		
12	Original		
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14	Original		
15	Original		
16	Original		
17	Original		
18	Original		
19	Original		
20	1 <sup>st</sup> Revised*		

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**TARIFF FORMAT**

- A. Page numbering – Page numbers appear in the upper right hand corner of the page. Pages are numbered sequentially. From time to time new pages may be added to the tariff. When a new page is added between existing pages, a decimal is added to the preceding page number. For example, a new page added between Pages 4 and 5 would be numbered 4.1.
- B. Page Revision Numbers – Revision numbers also appear in the upper-right corner of the Page. These numbers are used to determine the most current page version on file with the Commission. For example, 5<sup>th</sup> revised Page 5 cancels 4<sup>th</sup> Revised Page 5.
- C. Paragraph Numbering Sequence – There are various levels of paragraph coding. Each level of coding is subservient to its next higher level of coding. For example.
- 2.
  - 2.1.
  - 2.1.1.
  - 2.1.1.A.
  - 2.1.1.A.1.
  - 2.1.1.A.1.(a)
- D. Check Sheet – When a tariff filing is made with the Commission, an updated check sheet accompanies the tariff filing. The Check Sheet lists the pages contained in the tariff, with a cross-reference to the current revision number. When new sheets are added, the Check Sheet is changed to reflect the revision. An asterisk (\*) designates all revisions made in a given filing. There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc., remains the same, just revised revision levels on some sheets). The tariff user should refer to the latest Check Sheet to find out if a particular page is the most current on file with the Commission.

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SECTION 9 (1)

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Local Exchange Telephone Service

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**Quick-Connect Communications, LLC**

**Kentucky Tariff No. 1  
Original Page 5 of 22**

**Local Exchange Telephone Service**

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**APPLICATION OF TARIFF**

This tariff contains the regulations and rates applicable to the provision of local exchange service by Quick-Connect Communications, LLC within the State of Kentucky and subject to the jurisdiction of the Kentucky Public Service Commission.

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**Local Exchange Telephone Service**

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**SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS**

**Access Line** – An arrangement that connects the customer’s location to a switching center or point of presence.

**Authorized User** – A person, firm, corporation, or any other entity authorized by the customer to communicate utilizing the company’s service.

**Carrier or Company** – Whenever used in this tariff, “Carrier” or “Company” refers to Quick-Connect Communications, LLC unless otherwise specified or clearly indicated by the context.

**Commission** - Kentucky Public Service Commission

**Customer** – The person, firm, corporation, or other entry which orders, cancels, amends, or uses service and is responsible for payment of charges and compliance with the Company’s tariff.

**ILEC** – The incumbent Local Exchange Carrier.

**LEC** – Local Exchange Company.

**Local Exchange Services** – Telecommunications services furnished for use by end-users in placing and receiving local telephone calls within local calling areas.

**Resold Local Exchange Service** – A service composed of the resale of exchange access lines and local calls provided by authorized Local Exchange Carriers, in combination with Company provided usage services, miscellaneous services or interstate services.

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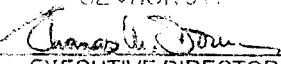
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PURSUANT TO 807 KAR 5.015  
SECTION 9 (1)

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EXECUTIVE DIRECTOR

Local Exchange Telephone Service

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**SECTION 2 – RULES AND REGULATIONS**

**2.1 Undertaking of the Company**

The Company services offered to this Tariff are furnished for Local Exchange Service among specified points within a Local Calling Area. The Company will offer these services over resold facilities.

The Company operates the communications services provided herein under in accordance with the terms and conditions set forth under this Tariff. The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities as required in the Commission's rules and orders, when authorized by the customer, to allow connection of a Customer's location to the Company's network. The Customer shall be responsible for all charges due for such service arrangement.

The Company's services are provided on a monthly basis unless otherwise indicated, and are available twenty-four hours per day, seven days per week.

**2.2 Limitations**

- 2.2.1 Service is offered subject to the availability of the necessary facilities and equipment, and subject to the provisions of this tariff.
- 2.2.2 The Company reserves the right to discontinue or limit services when necessitated by conditions beyond its control, or when the Customer is using service in violation of the provisions of this tariff, or in violation of the law.
- 2.2.3 The Company controls all facilities provided under this tariff and the Customer may not transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- 2.2.4 Prior written consent from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to any assignee or transferee.

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PURSUANT TO 807 KAR 6.001  
SECTION 6.11

BY Charles W. Brown  
EXECUTIVE DIRECTOR



Local Exchange Telephone Service

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SECTION 2 – RULES AND REGULATIONS, CONT.

2.3 Use

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited.

2.4 Liabilities of the Company

- 2.4.1 The Company's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission, which occur in the course of furnishing service or facilities, in no event, shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the faults in transmission occur.
- 2.4.2 The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay error, omission, or defect in any service, facility, or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.
- 2.4.3 The Company shall not be liable for, and shall be fully indemnified and held harmless by Customer against any claim or loss, or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, trade name, or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity transmitted, or used by the Company under this tariff, or for any act or omission of the Customer, for any personal injury or death of any person caused directly or indirectly by the location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company, if not directly caused by negligence of the Company.
- 2.4.4 No agent or employee of any other carrier shall be deemed to be an agent or employee of the Company.

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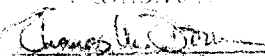
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PURSUANT TO KY KAR 6.011  
SECTION 9.011

BY:   
EXECUTIVE DIRECTOR

**Local Exchange Telephone Service**

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**SECTION 2 – RULES AND REGULATIONS, CONT.**

**2.4.5** The Company shall not be liable for any defacement of or damages to the premises of a Customer resulting from the furnishing of service, which is not the direct result of the Company's negligence.

**2.5 Deposits**

The Company does not collect Customer deposits.

**2.6 Advance Payments**

The Company offers prepaid local exchange service, and, therefore, all payments for service are made in advance. Customers are allowed a ten- (10) day grace period for payment.

**2.7 Taxes**

All state and local taxes (including but not limited to franchise fees, excise tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

**2.8 Installation**

Service is installed upon mutual agreement between the Customer and the Company. The service agreement does not alter rates specified in this tariff.

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SECTION 9 (1)

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Local Exchange Telephone Service

---

SECTION 2 – RULES AND REGULATIONS, CONT.

**2.9 Payment for Service**

The Customer is responsible for payment of all charges for services furnished to the Customer or to an Authorized User of the Customer by the Company. All charges due by the Customer are payable to the Company or to any agency duly authorized to receive such payments. Terms of payment shall be according to the rules and regulations of the agency and subject to the rules of regulatory agencies, such as the Kentucky Public Service Commission.

The Company's billing invoices will be considered correct and binding upon the Customer if no notice is received from the Customer within thirty (30) days of the date of the invoice. (Billing inquiries may be made in writing, in person, or via telephone) Adjustments to Customer's bills shall be made to the extent circumstances exist which reasonably indicates that such changes are appropriate. Upon receipt of a billing inquiry, charges involved in the disputed element(s) of the invoice will be temporarily suspended pending resolution of the dispute. The customer, however, remains responsible for the timely payment of the non-disputed elements of the invoice. If a Customer is not satisfied with the Company's response to an inquiry or a request for credit, he or she may appeal to the Kentucky Public Service Commission by calling toll free (800) 772-4636 for final resolution.

**2.10 Late Payment Charge**

The Company will assess a \$10.00 charge for late payment. A payment is considered late after the ten (10) day grace period. A late payment penalty may be assessed only once on any bill for rendered services.

**2.11 Cancellation by Customer**

Customer may cancel service by providing written or oral notice to the Company.

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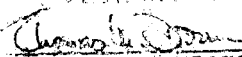
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PURSUANT TO 507 KAR 5:011  
SECTION 9(1)

BY:   
EXECUTIVE DIRECTOR

**Local Exchange Telephone Service**

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**SECTION 2 – RULES AND REGULATIONS, CONT.**

**2.12 Interconnection**

Service furnished by the Company may be connected with the services of other carriers or enhanced service providers. The Customer is responsible for all charges billed by these entities for use in connection with the Company's service. Any special interface equipment or facilities necessary to achieve compatibility between these entities is the responsibility of the Customer. Neither the Company nor the any connecting carrier participating in a service shall be liable for any act or omission of any other company or companies furnishing a portion of such service.

**2.13 Refusal or Discontinuance by Company**

The Company may refuse or discontinue service under the following conditions provided that, unless otherwise stated, the Customer shall be given proper notification in accordance with 807 KAR 5:006 Section 14 to comply with any rule or remedy any deficiency:

- 2.13.1 For non-compliance with or violation of any State, Municipal, or Federal law, ordinance or regulation pertaining to telephone service.
- 2.13.2 For use of telephone service for any other property or purpose than that described in the application.
- 2.13.3 For neglect or refusal to provide reasonable access to the Company or its agents for the purpose of inspection and maintenance of equipment owned by the Company or its agents.
- 2.13.4 For noncompliance with or violation of Commission regulation or the Company's rules and regulations on file with the Commission, provided ten days written notice is given before termination.
- 2.13.5 For nonpayment of bills, including bills for any of the Company's other communication services, provided that suspension or termination of service shall not be made without 10 days written notice to the Customer, except in extreme cases.

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EXECUTIVE DIRECTOR

Local Exchange Telephone Service

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**SECTION 2 – RULES AND REGULATIONS, CONT.**

- 2.13.6** Without notice in the event of Customer or Authorized User use of equipment in such a manner as to adversely affect the Company’s service to others. Within twenty-four (24) hours after such termination, the utility shall send written notification to the Customer of the reasons for termination or refusal of service upon which the utility relies, and the Customer’s right to challenge the termination by filing a formal complaint with the Commission.
- 2.13.7** Without notice in the event of tampering with the equipment or services owned or operated by the Company or its agents. Within twenty-four (24) hours after such termination, the utility shall send written notification to the Customer of the reasons for termination or refusal of service upon which the utility relies, and of the Customer’s right to challenge the termination by filing a formal complaint with the Commission.
- 2.13.8** Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for the fraudulent use of service, the Company may, before restoring service, require the customer to make, at his or her own expense, all changes in facilities equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenue resulting from such fraudulent use. Within twenty-four (24) hours after such termination, the utility shall send written notification to the Customer of the reasons for termination or refusal of service upon which the utility relies, and the Customer’s right to challenge the termination by filing a formal complaint with the Commission.
- 2.13.9** Without notice by reason of any order or decision of a court or other government authority having jurisdiction, which prohibits Company from furnishing such services.

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PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

BY Charles H. Dorn  
EXECUTIVE DIRECTOR

Local Exchange Telephone Service

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**SECTION 2 – RULES AND REGULATIONS, CONT.**

**2.14 Tests, Pilots, Promotional Campaigns and Contests**

The Company may conduct special test or pilot programs at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services. The Company may also waive a portion or all processing fees or installation fees for winners of contests and other occasional promotional events sponsored or endorsed by the Company. From time to time, the Company may waive all processing fees for a Customer. The Company will notify the Commission regarding specific promotions and contests.

**2.15 Interruption of Service**

Credit allowances for interruptions of services which are not due to the Company's testing or adjusting to the negligence of the Customer, or to the failure of channels, equipment or communications Systems provided by the Customer, are subject to the general liability provisions set forth in Section 2.4 herein. It shall be the obligation of the Customer to notify Company immediately of any interruption in service for which Customer desires a credit allowance. Before giving such notice, Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any furnished by Customer and connected to Company's Service. Interruption caused by Customer-provided or Company-provided automatic dialing equipment are not deemed an interruption of service as defined herein since the Customer has the option of using the long distance network via local exchange company access.

**2.16 Cost of Collection and Repair**

The Customer is responsible for any and all costs incurred in the collection of monies due the carrier including legal and accounting expenses. Customer is also responsible for recovery costs of Carrier-provided equipment and any expense required for repair or replacement of damaged equipment.

**2.17 Returned Check Charges**

A fee of \$25.00 may be charged for each check returned for insufficient funds.

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**ISSUED:**

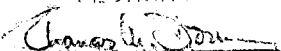
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PURSUANT TO KY KAR 5.011  
SECTION 011

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EXECUTIVE DIRECTOR

Local Exchange Telephone Service

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SECTION 2 – RULES AND REGULATIONS, CONT.

**2.18 Service Implementation**

Absent a promotional offering, service implementation charges of \$15.00 per service order will apply to new service orders or to orders to change existing service after initial installation.

**2.19 Reconnection Charge**

The Company will charge a reconnection fee as set forth in this tariff.

**2.20 Operator Service Rules**

The Company will enforce the operator service rules specified by the Commission and by the FCC.

**2.21 Access to Telephone Relay Services**

When require by the Commission, the Company will participate in telephone relay services for handicapped and/or hearing impaired end users, and will comply with all regulations and requirements. The Company shall impose any monthly surcharge or state law may require any other related charge upon its local exchange telecommunications subscribers as.

**2.22 Access to Carrier of Choice**

The Company will not provide interexchange telecommunication service.

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SECTION 9 (1)

BY Charles H. Dorn  
EXECUTIVE DIRECTOR

Local Exchange Telephone Service

---

SECTION 2 – RULES AND REGULATIONS, CONT.

2.23 Directory Listings

- 2.23.1 The Company does not publish a directory of subscriber listings. The Company, however, does arrange for the Customer's main billing number to be placed in the directory or directories of the dominant local exchange carrier.
- 2.23.2 The rates and regulations specified herein for directory listings apply only to the alphabetical section of the directory. Listings are intended solely for the purpose of identifying subscriber's telephone number and as an aid to the use of telephone service.
- 2.23.3 The listings of subscribers, either without charge or at the rate specified within this tariff for other listings is arranged alphabetically and are not intended for special prominence of arrangement. In accepting listings as requested by subscribers or prospective subscribers, the Company will not be a party to controversies between subscribers as a result of the publication of such large listings in the directories.
- 2.23.4 Listings must conform to the Company's specifications with respect to the directories. The Company reserves the right to reject listings when, in, its sole judgement, such listings would violate the integrity of company records and the directories, confuse individuals using the directory, or when the customer cannot provide satisfactory evidence that he is authorized to do business as requested.
- 2.23.5 The Company reserves the right to limit the length of any listing to one line in the directory by use of abbreviations when, in its sole judgement, the clearness of the listing and the identification of the subscriber is not impaired.
- 2.23.6 Generally, the listed address is the location of the subscriber's residence.

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SECTION 2 – RULES AND REGULATIONS, CONT.

2.24 Universal Emergency Telephone Number Service (911, E911)

- 2.24.1 This tariff does not provide for the inspection or constant monitoring of facilities to discover errors, defects, or malfunctions in the service, nor does the Company undertake such responsibility.
- 2.24.2 911 information consisting of the names, addresses and telephone numbers of all telephone customers is confidential. The Company will release such information via the Data Management System only after a 911 call has been received, on a call-by-call basis, and only for the purpose of responding to an emergency call in progress.
- 2.24.3 The 911 calling party, by dialing 911, waives the privacy afforded by non-listed and non-published service to the extent that the telephone number, name and address associated with the originating station location are furnished to the Public Safety Answering Point.
- 2.24.4 After establishment of service, it is the Public Safety Agency's responsibility to continue to verify the accuracy of and to advise the Company of any changes as they occur in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities or any other similar matter that may affect the routing of 911 calls to the proper Public Safety Answering Point.

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Local Exchange Telephone Service

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SECTION 2 – RULES AND REGULATIONS, CONT.

2.24 Universal Emergency Telephone Number Service (911, E911) (continued)

2.24.5 The Company assumes no responsibility for any infringement, or invasion of any right of privacy of any person or persons caused, or claimed to be caused, directly or indirectly by the use of 911 Service. Under the terms of this tariff, the Public Safety Agency must agree, (except where the events, incidents, or eventualities set forth in this sentence are the result of the Company's gross negligence or willful misconduct), to release, indemnify, defend and hold harmless the Company from any and all losses or claims whatsoever, whether suffered, made instituted, or asserted by the Public Safety Agency or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, destruction of any property, whether owned by the customer or others. Under the terms of this tariff, the Public Safety Agency must also agree to release, indemnify, defend, and hold harmless the Company for any infringement of invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion, or use of 911 Service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including but not limited to, the indemnification of the telephone number, address, or name associated with the telephone used by the party or parties accessing 911 Service hereunder, and which arise out of the negligence or other wrongful act of the Public Safety Agency, its user, agencies or municipalities, or the employees or agents of any one of them, or which arise out of the negligence, other than gross negligence or willful misconduct, of the Company, its employees or agents.

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MAY 12 2004

PURSUANT TO 807 KAR 5.011  
SECTION 8 (1)

BY   
EXECUTIVE DIRECTOR

**Local Exchange Telephone Service**

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**SECTION 3 – DESCRIPTION OF SERVICE**

**3.1 Local Service Areas**

The Company will provide residential prepaid local exchange service throughout Boone, Campbell, Gallatin, Grant, Kenton and Pendleton Counties of Northern Kentucky.

**3.2 Product Description**

**3.2.1 Residential Prepaid Local Exchange Service**

Installation and monthly recurring charges will apply to the Company's local exchange services and will be prepaid by the Customer.

3.2.1.1 The Company's prepaid Local Telephone Service provides a Customer with the ability to:

- place or receive calls to any calling station in the local calling area, as defined herein;
- access basic 911 Emergency Service;
- place or receive calls to 800/888/887/877 toll free telephone numbers
- access Telecommunications Relay Service

3.2.1.2 The Company's service cannot be used to originate calls to other telephone companies pre-paid information services (e.g., 900, 976). The Company blocks calls to those numbers and other numbers used for caller-paid information.

3.2.1.3 Local Line provides the Customer with a single, voice-grade communications channel. Each Local Line will include a telephone number.

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**ISSUED:**

**EFFECTIVE:**

**ISSUED BY:** Muayad Abu-Saleh, Owner  
Quick-Connect Communications, LLC  
1320 Madison Avenue  
Covington, KY 41011  
Telephone: (859) 491-2100

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
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MAY 12 2004

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

**Local Exchange Telephone Service**

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**SECTION 3 – DESCRIPTION OF SERVICE, CONT.**

**3.2 Product Description, cont.**

3.2.1.4 Standard Features: Each Local Line Customer is provided with the following standard feature:

Touch Tone  
Direct Inward Dialing  
Direct Outward Dialing

3.2.1.5 Optional Features: A Customer may order optional features, at the rates specified in this tariff.

3.2.1.6 Local Line Rates and Charges: A Local Line Customer will be charged applicable Non-recurring Charges and monthly Recurring Charges as specified herein.

**3.2.2 Directory Listings**

For each Customer of Exchange Access Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory (ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At a Customer's option, the Company will arrange for additional listings or non-published listings at an additional charge.

**3.2.3 Directory Assistance**

Customers and users of the Company's services will not have access to directory assistance whereas the Company blocks this service.

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**ISSUED:**

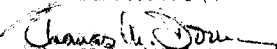
**EFFECTIVE:**

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SECTION 9 (1)

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EXECUTIVE DIRECTOR

**Local Exchange Telephone Service**

**Section 4 – Rates**

**4.1 Prepaid Local Residential Services Rates**

**4.1.1 Monthly Charges \***

Basic Service	(includes no optional features)	\$34.95 per month
	1 optional feature	\$7.00 per month
	2 optional features	\$13.00 per month
	3 optional features	\$18.00 per month
	4 optional features	\$22.00 per month

- The monthly charge includes local exchange service and optional features if elected.

**4.1.2 Kentucky Lifeline**

A monthly charge of .08¢ per line per month and reported to the commissioner monthly.

N

**4.1.3 Relay/TAP Service**

A monthly charge of .09¢ per line per month and reported to the commissioner monthly.

N

N

**4.1.4 Optional Features Offered**

- Caller ID Name & Number
- Call Waiting
- 3-Way Calling
- Call Forwarding
- Call Return
- Call Block
- Non-Published Number
- Per Line Privacy (free with unlisted number feature)
- Reveal (Must have Caller ID feature)
- Extended Coverage Area (\$10.00 per month)

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**Local Exchange Telephone Service**

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**4.1.5 Set-up charges**

A one-time set-up charge of \$49.00 will be charged at sign up, and is non-refundable once service is connected and operational.

**4.2 Reconnection Charge**

A \$25.00 charge will be implemented for restore of service after it has been denied or suspended.

**SECTION 5 – BILLING CONTENTS**

**5.1 Billing Contents**

The Company's customer bills contain the following information:

1. Name and address of Company  
    Address for Correspondence  
    Address for Remittance
2. Customer Service/Billing Inquiry toll-free telephone number
3. Name and address of Customer
4. Bill Date
5. All Account Numbers
6. Invoice Number
7. Summary of Charges
8. Detail of Charges
9. Due Date

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PURSUANT TO 807 KAR 5:011  
SECTION 5(1)

BY Charles W. Odom  
EXECUTIVE DIRECTOR

Local Exchange Telephone Service

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**SECTION 6 – SPECIAL SERVICE ARRANGEMENTS**

**6.1 Individual Case Basis Arrangements**

Arrangements will be developed on a case-by-case basis in response to a bona fide special request from a Customer or prospective Customer to develop a competitive bid for service not generally available under this tariff. The Company's rates will be offered to the Customer in writing and on a non-discriminatory basis. All such rates will be submitted to the Commission for approval.

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**ISSUED:**

**EFFECTIVE:**

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MAY 12 2004

PURSUANT TO 807 KAR 6.011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

**Quick-Connect**  
**Communications, LLC**

1320 Madison Avenue  
Covington, KY 41011

**Account Reference Number**  
KY1QCC -1  
**Account Telephone Number**  
(859) 123-4567  
**Payment Due Date**  
5/5/04  
**Total Due**  
\$66.45

**MONTHLY STATEMENT**

Jon Q. Public  
123 Any Street  
Your Town, USA 10101

Please Detach here and mail with payment. Keep lower section for your records.

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<b>Basic Local Telephone Service for</b>	(859) 123-4567	<b>\$34.95</b>
Additional Feature 1	Caller ID Name and Number	<b>\$7.00</b>
Additional Feature 2	Call Waiting	<b>\$6.00</b>
Additional Feature 3	Non-Published	<b>\$5.00</b>
Additional Feature 4	Per Line Privacy	<b>\$0.00</b>
Additional Feature 5		
Other		
<b>Kentucky Lifeline</b>		<b>\$0.08</b>
<b>Relay/TAP Service</b>		<b>\$0.09</b>
<b>911 Charge/Surcharge</b>		<b>\$2.50</b>
<b>KY State Tax</b>		<b>\$3.66</b>
<b>Federal Tax</b>		<b>\$1.83</b>
<b>FCC</b>		<b>\$5.34</b>
	<b>TOTAL PAYMENT DUE</b>	<b>\$66.45</b>

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**Please Mail Payment to:**

Quick Connect Communications, LLC  
1320 Madison Avenue  
Covington, KY 41011

**For questions or comments regarding your service please contact us at the below listed numbers or at the above address.**

Local Customer Service Telephone : (859) 491-2100  
Toll-Free Customer Service: (888) 758-0194  
FAX: (859) 491-2848

