

Navigation	Reports	PSC Home
------------	---------	----------

KY Public Service Commission

Utility Information

General	Address	Comments	Counties	Groups
<p>Comments for Utility ID: 5051150 Ohio County Networks dba Greater Ohio Valley Communications Address changed per 2008 GOR. Made inactive per 7/28/2010 notice dissolving CLEC status and tariff. Last Changed: 7/29/2010</p>				

OhioCounty Networks d/b/a Greater
Ohio Valley Communications

**OHIOCOUNTY NETWORKS
D/B/A GREATER OHIO VALLEY
COMMUNICATIONS**

KENTUCKY TARIFF NO.1

LOCAL EXCHANGE SERVICES TARIFF

ORIGINAL PAGE NO. - 1 -

**TITLE PAGE
OF
KENTUCKY LOCAL EXCHANGE SERVICE TARIFF
OF
OHIOCOUNTY NETWORKS
D/B/A
GREATER OHIO VALLEY COMMUNICATIONS**

This tariff, filed with the Kentucky Public Service Commission, contains the rates, terms, and conditions applicable to Local Exchange Services within the State of Kentucky offered by OhioCounty Networks d/b/a Greater Ohio Valley Communications.

**PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE**

ISSUED:

**ISSUED BY: Mr. Robert Canary
OhioCounty Networks
105 Southdale Dr.
Hartford, Kentucky 42347**

EFFECTIVE:

FEB 03 2000

**PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephan D. Bell
SECRETARY OF THE COMMISSION**

CHECK SHEET

Sheets 1 through 24, inclusive of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

<u>SHEET</u>	<u>REVISION LEVEL</u>
1	Original
2	Original
3	Original
4	Original
5	Original
6	Original
7	Original
8	Original
9	Original
10	Original
11	Original
12	Original
13	Original
14	Original
15	Original
16	Original
17	Original
18	Original
19	Original
20	Original
21	Original
22	Original
23	Original
24	Original

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED:

ISSUED BY: Mr. Robert Canary
OhioCounty Networks
105 Southdale Dr.
Hartford, Kentucky 42347

EFFECTIVE:

FEB 03 2000

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephan D. Bee
SECRETARY OF THE COMMISSION

OHIOCOUNTY NETWORKS
D/B/A GREATER OHIO VALLEY
COMMUNICATIONS

KENTUCKY TARIFF NO.1

LOCAL EXCHANGE SERVICES TARIFF

ORIGINAL PAGE NO. - 3 -

TARIFF FORMAT

Page Numbering – Page numbers appear in the upper right hand corner of the page. Pages are numbered sequentially. From time to time new pages may be added to the tariff. When a new page is added between existing pages, a decimal is added to the preceding page number. For example, a new page added between Pages 3 and 4 would be numbered 3.1.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

FEB 03 2000

ISSUED:

ISSUED BY: Mr. Robert Canary
OhioCounty Networks
105 Southdale Dr.
Hartford, Kentucky 42347

EFFECTIVE:

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

TABLE OF CONTENT

TITLE PAGE..... 1

CHECK SHEET 2

TARIFF FORMAT..... 3

APPLICATION OF TARIFF 5

SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS 6

SECTION 2 – RULES AND REGULATIONS 8

SECTION 3 – DESCRIPTION OF SERVICE..... 19

SECTION 4 – RATES 24

SECTION 5 – BILLING CONTENTS 24

SECTION 6 – SPECIAL SERVICE ARRANGEMENTS 24

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

FEB 03 2000

ISSUED:

ISSUED BY: Mr. Robert Canary
OhioCounty Networks
105 Southdale Dr.
Hartford, Kentucky 42347

EFFECTIVE:

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: *Stephan D. Bell*
SECRETARY OF THE COMMISSION

OHIOCOUNTY NETWORKS
D/B/A GREATER OHIO VALLEY
COMMUNICATIONS

KENTUCKY TARIFF NO.1

LOCAL EXCHANGE SERVICES TARIFF

ORIGINAL PAGE NO. - 5 -

APPLICATION OF TARIFF

This tariff contains the regulations and rates applicable to the provisions of local exchange service by OhioCounty Networks d/b/a Greater Ohio Valley Communications within the State of Kentucky and subject to the jurisdiction of the Kentucky Public Service Commission.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

FEB 03 2000

ISSUED:

ISSUED BY: Mr. Robert Canary
OhioCounty Networks
105 Southdale Dr.
Hartford, Kentucky 42347

EFFECTIVE:

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS

Access Line – An arrangement that connects the customer's location to a switching center or point of presence.

Authorized User – A person, firm, corporation, or any other entity authorized by the Customer to communicate utilizing the Company's service.

Carrier or Company – Whenever used in this tariff, "Carrier," "Company," or "OCN" refers to OhioCounty Networks unless otherwise specified or clearly indicated by the context.

Commission – Kentucky Public Service Commission.

Customer – The person, firm, corporation, or other entity which orders, cancels, amends or uses service and is responsible for payment of charges and compliance with the Company's tariff.

Exchange Access Line – The serving central office line equipment and all Company plant facilities up to and including the Company-provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the tariffed use offering selected by the Customer. Exchange access lines are subject to non-recurring charges, as specified in Section 4 of this tariff.

ILEC – The Incumbent Local Exchange Carrier.

OhioCounty Networks or OCN – Used throughout this tariff to mean OhioCounty Networks unless clearly indicated otherwise by the text.

LEC – Local Exchange Company.

Local Exchange Services – Telecommunications services furnished for use by end-users in placing and receiving local telephone calls within local calling areas.

Resold Local Exchange Service – A service composed of the resale of exchange access lines and local calling provided by other authorized Local Exchange Carriers, in combination with Company-provided usage services, miscellaneous services or interstate/international services.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

FEB 03 2000

ISSUED:

EFFECTIVE:

ISSUED BY: Mr. Robert Canary
OhioCounty Networks
105 Southdale Dr.
Hartford, Kentucky 42347

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS, CONT.

Station-to-Station Calling – A service whereby the origination End User requests the assistance of a Company operator to place or bill the call. Calls billed collect or to a telephone company-issued Calling Card or to an authorized Credit Card are Operator-Station calls unless the call is placed on a Person-to-person basis. Automated Calling Card calls are not considered Operator-station calls. Calls may be dialed with or without the assistance of a Company operator. Collect calls to coin telephones and transfers of charges to third telephones that are coin telephones will not be accepted.

Person-to-Person Calling – An operator-assisted service whereby the person originating the call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant. Charges may be billed to the called party, a third number, a credit card, a calling card or designated third party station.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

FEB 03 2000

ISSUED:

EFFECTIVE:

ISSUED BY: Mr. Robert Canary
OhioCounty Networks
105 Southdale Dr.
Hartford, Kentucky 42347

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

SECTION 2 – RULES AND REGULATIONS

2.1 Undertaking of OhioCounty Networks

OCN's services offered pursuant to this proposed Tariff is furnished for Local Exchange Service among specified points with in a Local Calling Area. OCN may offer these services over its own or resold facilities.

OCN installs, operates, and maintains the communications services provided herein under in accordance with the terms and conditions set forth under this tariff. OCN may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities as required in the Commission's rules and orders, when authorized by the Customer, to allow connection of a Customer's location to the OhioCounty Network. The Customer shall be responsible for all charges due for such service arrangement.

The company's services and facilities are provided on a monthly basis unless otherwise indicated, and are available twenty-four hours per day, seven days per week.

2.2 Limitations

2.2.1 Service is offered subject to the availability of the necessary facilities and equipment, and subject to the provisions of this tariff.

2.2.2 OCN reserves the right to discontinue or limit services when necessitated beyond its control, or when the Customer is using the service in violation of provisions of this tariff, or in violation of the law.

2.2.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.

2.2.4 All facilities provided under this tariff are directly controlled by OCN and the Customer may not transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the service or facilities.

2.2.5 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of services.

2.3 Use

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

FEB 03 2000

ISSUED:

ISSUED BY: Mr. Robert Canary
OhioCounty Networks
105 Southdale Dr.
Hartford, Kentucky 42347

EFFECTIVE:

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY: Stephan O Bee
SECRETARY OF THE COMMISSION

SECTION 2 – RULES AND REGULATIONS, CONT

2.4 Liabilities of the Company

- 2.4.1** OCN's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission which occur in the course of furnishing service or facilities, in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the faults in transmission occur. The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility, or transmission provided under this tariff, if caused by any person(s) or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.
- 2.4.2** Company shall not be liable for, and shall be fully indemnified and held harmless by Customer against any claim or loss, expense, or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copy-right, or patent, unauthorized use of any trademark, trade name, or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data, information, or other content revealed to, transmitted, or used by the Company under this tariff; or for and act or omission of the Customer; or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company, if not directly caused by negligence of the Company.
- 2.4.3** No agent or employee of any other carrier shall be deemed to be an agent or employee of the Company.
- 2.4.4** The Company shall not be liable for defacement of, or damages to, the premises of a Customer resulting from the furnishing of service that is not the direct result of the Company's negligence.

2.5 Deposits

The Company does not normally collect deposits from Customers. However, deposit may be required from Customers whose credit history is unacceptable or unavailable. Deposits are collected in accordance with the rules of the Commission.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

FEB 03 2000

ISSUED:

ISSUED BY: Mr. Robert Canary
OhioCounty Networks
105 Southdale Dr.
Hartford, Kentucky 42347

EFFECTIVE:

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY: Stephan D. Bee
SECRETARY OF THE COMMISSION

SECTION 2 – RULES AND REGULATIONS, CONT

2.6 Advance Payments

Recurring Charges: Customers from whom the Company feels an advance payment is necessary, OCN reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges and a new advanced payment may be collected for the next month. Non-Recurring Charges: OCN reserves the right to require pre-payment of non-recurring charges in such amount as may be deemed necessary by the Company. In addition, where special construction is involved, advance payment of the quoted construction charges may be required at the time of application for service.

2.7 Taxes

All state and local taxes (including but not limited to franchise fees, excise tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

2.8 Equipment

2.8.1 The Company's facilities and services may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a PBX, key system or Pay Telephone. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. The Customer is responsible for all costs at his/her premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. The Customer is responsible for ensuring that customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities.

2.8.2 The Company shall use reasonable efforts to maintain facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others, to disconnect, rearrange, remove, attempt to repair or otherwise interfere with any of the written consent of the Company.

2.8.3 Equipment the Company provides or installs at the Customer premises, for use in connection with services that the Company offers, shall not be used for any purpose other than that for which the Company provided it.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

FEB 03 2000

ISSUED:

ISSUED BY: Mr. Robert Canary
OhioCounty Networks
105 Southdale Dr.
Hartford, Kentucky 42347

EFFECTIVE:

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephan Bee
SECRETARY OF THE COMMISSION

SECTION 2 – RULES AND REGULATIONS, CONT

2.8 Equipment, Cont.

- 2.8.4** The Customer shall be responsible for payment of service charges as set forth herein for visits by the Company's agents or employees to the premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.
- 2.8.5** The Company shall not be responsible for the installation operation or maintenance of any customer-provided equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for the transmission of signals by customer-provided equipment or for the quality of or defects in, such transmission; or the reception of signals by customer-provided equipment.
- 2.8.6** Upon reasonable notification to the Customer and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the customer is complying with the requirements set forth in the section for the installation, operation and maintenance of customer-provided facilities, equipment and wiring in the connection of such facilities and equipment to Company-provided facilities and equipment.
- 2.8.7** Title to all facilities provided by the Company under this tariff shall remain in the Company's name or in the name of the carrier supplying the services and facilities being resold.

2.9 Installation

Service is installed upon mutual agreement between the Customer and the Company. The service agreement does not alter rates specified in this tariff.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

FEB 03 2000

ISSUED:

ISSUED BY: Mr. Robert Canary
OhioCounty Networks
105 Southdale Dr.
Hartford, Kentucky 42347

EFFECTIVE:

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephan D. Bee
SECRETARY OF THE COMMISSION

SECTION 2 – RULES AND REGULATIONS, CONT

2.10 Payment for Service

2.10.1 The Customer is responsible for payment of all charges for services and equipment furnished to the Customer or to an Authorized User of the Customer by OCN. All charges due by the Customer are payable to the Company or to any agency duly authorized to receive such payments. Terms of payment shall be according to the rules and regulations of the agency and subject to the rules of regulatory agencies, such as the Kentucky Public Service Commission.

2.10.2 OCN billing invoices will be considered correct and binding upon the Customer if no written notice is received from the Customer within thirty (30) days of the date of the invoice. Adjustments to Customer's bills shall be made to the extent circumstances exist which reasonably indicate that such changes are appropriate. Upon receipt of a billing inquiry, charges involved in the disputed element(s) of the invoice will be temporarily suspended pending resolution of the dispute. The Customer, however, remains responsible for the timely payment of the non-disputed elements of the invoice. If a Customer is not satisfied with the Company's response to an inquiry or request for credit, he or she may appeal to the Kentucky Public Service Commission for final resolution.

2.11 Late Payment Charge

OCN will assess a late payment charge equal to 1.5% for any past due balance that exceeds thirty days. A late payment penalty may be assessed only once on any bill for rendered services.

2.12 Cancellation by Customer

Customer may cancel service by providing 30 days written notice to the Company.

2.13 Interconnection

Service furnished by OCN may be connected with the services or facilities of other carriers or enhanced service providers. The Customer is responsible for all charges billed by these entities for use in connection with OCN's service. Any special interface equipment or facilities necessary to achieve compatibility between these entities is the responsibility of the Customer. Neither the Company nor any connecting carrier participating in a service shall be liable for any act or omission of any other company or companies furnishing a portion of such service.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED:

ISSUED BY: Mr. Robert Canary
OhioCounty Networks
105 Southdale Dr.
Hartford, Kentucky 42347

EFFECTIVE:

FEB 03 2000

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

SECTION 2 – RULES AND REGULATIONS, CONT

2.14 Refusal or Discontinuance by Company

2.14.1 OCN may refuse or discontinue service under the following conditions provided that, unless otherwise stated, the Customer shall be given proper notification in accordance with 807 KAR 5:006 Section 14 to comply with any rule or remedy any deficiency:

- 2.14.1.1 For non-compliance with or violation of any State, municipal, or Federal law, ordinance or regulation pertaining to telephone service.
- 2.14.1.2 For use of telephone service for any other property or purpose that that described in the application.
- 2.14.1.3 For neglect or refusal to provide reasonable access to OCN or its agents for the purpose of inspection and maintenance of equipment owned by OCN or its agents.
- 2.14.1.4 For noncompliance with or violation of Commission regulation or OCN's rules and regulations on file with the Commission, provided ten days written notice is given before termination.
- 2.14.1.5 For nonpayment of bills, including bills for any of the Company's other communication services, provided that suspension or termination of service shall not be made without seven days written notice to the Customer, except in extreme cases.
- 2.14.1.6 Without notice in the event of customer or Authorized User use of equipment in such a manner as to adversely affect OCN's equipment or service to others. With in twenty-four (24) hours after such termination, the utility shall send written notification to the customer of the reasons for termination or refusal of service upon which the utility relies, and of the customer's right to challenge the termination by filing a formal complaint with the Commission.
- 2.14.1.7 Without notice in the event of tampering with the equipment or services owned by OCN or its agents. With in twenty-four (24) hours after such termination, the utility shall send written notification to the customer of the reasons for termination or refusal of service upon which the utility relies, and of the customer's right to challenge the termination by filing a formal complaint with the Commission.
- 2.14.1.8 Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, OCN may, before restoring service, require the Customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use. Within twenty-four (24) hours after such termination, the utility shall send written notification to the customer of the reasons for termination or refusal of service upon which the utility relies, an of the customer's right to challenge the termination by filing a formal complaint with the commission.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED:

ISSUED BY: Mr. Robert Canary
OhioCounty Networks
105 Southdale Dr.
Hartford, Kentucky 42347

EFFECTIVE:

FEB 03 2000

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

SECTION 2 – RULES AND REGULATIONS, CONT

2.14 Refusal or Discontinuance by Company, Cont.

2.14.1 Cont.

2.14.1.9 Without notice by reason of any order or decision of a court or other government authority having jurisdiction which prohibits Company from furnishing such services.

2.15 Inspection, Testing, and Adjustment

Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for tests and adjustments as may be deemed necessary by the Company for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made.

2.16 Tests, Pilots, Promotional Campaigns and Contests

The Company may conduct special tests or pilot programs and promotions at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services. The Company may also waive a portion or all processing fees or installation fees for winners of contests and other occasional promotional events sponsored or endorsed by the Company. From time to time, the Company may waive all processing fees for a Customer. The Company will notify the Commission regarding specific promotions and contests.

2.17 Interruption of Service

Credit allowances for interruptions of service which are not due to the Company's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment or communications Systems provided by the Customer, are subject to the general liability provisions set forth in Section 2.4 herein. It shall be the obligation of the Customer to notify Company immediately of any interruption in service for which, a credit allowance is desired by Customer. Before giving such notice, Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by Customer and connected to company's terminal. Interruptions caused by Customer-provided or Company-provided automatic dialing equipment are not deemed an interruption of service as defined herein since the Customer has the option of using the long distance network via local exchange company access.

2.18 Cost of Collection and Repair

The Customer is responsible for any and all costs incurred in the collection of monies due the Carrier including legal and accounting expenses. Customer is also responsible for recovery costs of Carrier-provided equipment and any expenses required for repair or replacement of damaged equipment.

ISSUED:

ISSUED BY: Mr. Robert Canary
OhioCounty Networks
105 Southdale Dr.
Hartford, Kentucky 42347

EFFECTIVE:

FEB 03 2000

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: Stephan Bell
SECRETARY OF THE COMMISSION

SECTION 2 – RULES AND REGULATIONS, CONT

2.19 Returned Check Charges

A fee of \$20.00, or five percent of the amount of the check, which ever is greater, may be charged for each check returned for insufficient funds.

2.20 Service Implementation

Absent a promotional offering, service implementation charges of \$15.00 per service order will apply to new service order or to orders to change existing service for the business services listed in Section 3.

2.21 Reconnection Charges

A reconnection fee of \$25.00 per occurrence may be charged when service is re-established for customers who have been disconnected for nonpayment, and is payable at the time that the restoration of suspended service and facilities is arranged.

2.22 Operator Service Rules

The Company will enforce the operator service rules specified by the Commission and by the FCC.

2.23 Access to Telephone Relay Services

Where required by the Commission, the Company will participate in telephone relay services for handicapped and/or hearing impaired end users, and will comply with all regulations and requirements. The Company shall impose any monthly surcharge or any other related charge upon its local exchange telecommunications subscribers as may be required by state law.

2.24 Access to Carrier of Choice

End users of the Company's local service shall have the right to select the inter-exchange telecommunications service provider (IC) of their choice. The IC should request confirmations/verifications of choice from its customers no later than the date of submission of its first bill to the customer. OCN should maintain signed letters of agency or confirmations of choice on file for use in dispute resolution.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

FEB 03 2000

ISSUED:

ISSUED BY: Mr. Robert Canary
OhioCounty Networks
105 Southdale Dr.
Hartford, Kentucky 42347

EFFECTIVE:

FURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

SECTION 2 – RULES AND REGULATIONS, CONT

2.25 Directory Listings

- 2.25.1** The Company does not publish a directory of subscriber listings. The Company, however, does arrange for the Customer's main billing number to be placed in the directory or directories of the dominant local exchange carrier.
- 2.25.2** The rates and regulations specified herein for directory listings apply only to the alphabetical section of the directory. Listings are intended solely for the purpose of identifying subscriber's telephone number and as an aid to the use of telephone service.
- 2.25.3** The listings of subscribers, either without charge or at the rate specified within this tariff for other listings are arranged alphabetically and are not intended for special prominence of arrangement. In accepting listings as requested by subscribers or prospective subscribers, the Company will not be a party to Controversies between subscribers as result of the publication of such listings in the directories.
- 2.25.4** Listings must conform to the Company's specifications with respect to the directories. The Company reserves the right to reject lists when in, its sole judgment, such listings would violate the integrity of company records and the directories, confuse individuals using the directory, or when the customer cannot provide satisfactory evidence that he is authorized to do business as requested.
- 2.25.5** The Company reserves the right to limit the length of any listing to one line in the directory by use of abbreviations when, in its sole judgment, the clearness of the listing and the identification of the subscriber is not impaired.
- 2.25.6** Generally, the listed address is the location of the subscriber's place of business or residence.
- 2.25.7** Liability of the Company due to directory errors and omissions is as specified in Section 2 of this tariff.
- 2.25.8** Generally, a business listing consists of a name or dual name, a designation descriptive of the subscriber's business if not self-explanatory, the addresses, and the business telephone number. The main listing is ordinarily the name of the individual, firm or corporation, which contracts for the service or the name under which a business is regularly conducted.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

FEB 03 2000

ISSUED:

ISSUED BY: Mr. Robert Canary
OhioCounty Networks
105 Southdale Dr.
Hartford, Kentucky 42347

EFFECTIVE:

PURSUANT TO 807 KAR 5011,
SECTION 9 (1)

BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

SECTION 2 – RULES AND REGULATIONS, CONT

2.26 Special Construction

Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable effort basis at the request of the Customer. Special construction is construction undertaken:

- A. where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- B. of a type other than that which the Company would "normally" utilize in the furnishing of its services;
- C. over a route other than that which the Company would normally utilize in the furnishing of its services;
- D. in a quantity greater than that which the Company would normally construct;
- E. on an expedited basis;
- F. on temporary basis until permanent facilities are available;
- G. involving abnormal costs; or
- H. in advance of its normal construction.

2.27 Universal Emergency Telephone Number Service (911, E911)

2.27.1 This tariff does not provide for the inspection or constant monitoring of facilities to discover errors, defects, or malfunctions in the service, nor does the Company undertake such responsibility. 911 information consisting of the names, addresses and telephone numbers of all telephone customers is confidential. The Company will release such information via the Data Management System only after 911 call has been received, on a call by call basis, only for the purpose of responding to an emergency call in progress.

2.27.2 The 911 calling party by dialing 911, waives the privacy afforded by non-listed and non-published service to the extent that the telephone number, name, and address associated with the origination station location are furnished to the Public Safety Answering Point.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

FEB 03 2000

ISSUED:

ISSUED BY: Mr. Robert Canary
OhioCounty Networks
105 Southdale Dr.
Hartford, Kentucky 42347

EFFECTIVE:

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY: Stephan B. Bell
SECRETARY OF THE COMMISSION

SECTION 2 – RULES AND REGULATIONS, CONT

2.27 Universal Emergency Telephone Number Service (911, E911), Cont.

2.27.3 After the establishment of service, it is the Public Safety Agency's responsibility to continue to verify the accuracy of and to advise the Company of any changes as they occur in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities or any other similar matter that may affect the routing of 911 calls to the proper Public Safety Answering Point

2.27.4 The Company assumes no liability for any infringement, or invasion of any right of privacy of any person or persons caused, or claimed to be caused, directly or indirectly by the use of 911 Service. Under the terms of this tariff, the Public Safety Agency must agree, (except where the events, incidents, or eventualities set forth in this sentence are the result of the Company's gross negligence or willful misconduct), to release, indemnify, defend and hold harmless the Company from any and all losses or claims whatsoever, whether suffered, made, instituted, or asserted by the Public Safety Agency or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the customer or others. Under the terms of this tariff, the Public Safety Agency must also agree to release, indemnify, defend and hold harmless the Company for any infringement of invasion of the right of privacy of any person or persons caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion, or use of 911 Service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including but not limited to, the identification of the telephone number, address, or name associated with the telephone used by the party or parties accessing 911 Service hereunder, and which arise out of the negligence or other wrongful act of the Public Safety Agency, its user agencies or municipalities, or the employees or agents of any one of them, or which arise out of the negligence other than gross negligence or willful misconduct, of the Company, its employees or agents.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

FEB 03 2000

ISSUED:

ISSUED BY: Mr. Robert Canary
OhioCounty Networks
105 Southdale Dr.
Hartford, Kentucky 42347

EFFECTIVE:

PURSUANT TO 307 KAR 5:011,
SECTION 9 (1)
BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

SECTION 3 – DESCRIPTION OF SERVICE

3.1 Local Service Areas

OCN will provide Local Exchange Service in the entire State of Kentucky.

3.2 Product Descriptions

3.2.1 Timing of Calls – Usage-Sensitive Products

3.2.1.1 Usage charges for usage-sensitive products are based on the actual usage of OCN. The Company will determine that a call has been established by signal from the local telephone Company.

3.2.1.2 Minimum billed call duration and billing increments differ from product to product. Product specific information is included in Section 4 of the Rate Schedules.

3.2.1.3 Usage is measured and rounded to the next higher billing increment for billing purposes.

3.2.1.4 There is no usage-based billing applied for incomplete calls.

3.2.2 OCN Business Services

OCN's Business Services are offered for local calling using the facilities of OCN and/or those of other authorized Local Exchange Carriers. OCN's Business Services are offered primarily to the following:

1. Offices, stores, factories, mines and all other places of a strictly business nature;
2. Offices of hotels, boarding houses, apartment houses, colleges, quarters occupied by clubs and fraternal societies, public, private or parochial schools, hospitals, nursing homes, libraries, churches, and other institutions; and
3. Services terminating solely on the secretarial facilities of a telephone answering bureau.

If a Subscriber's service changes from business service to residential service, the telephone number will normally be changed. Reference of calls will not normally be provided regardless of how long existing directories will remain in effect. Changes from residential to business service may be made without change in telephone number, if the subscriber so desires.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

FEB 03 2000

ISSUED:

ISSUED BY: Mr. Robert Canary
OhioCounty Networks
105 Southdale Dr.
Hartford, Kentucky 42347

EFFECTIVE:

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

SECTION 3 – DESCRIPTION OF SERVICE, Cont.

3.2 Product Descriptions, Cont.

3.2.2.1 Business Exchange Line Service

Business Exchange Line Service provides a facility from a Customer's location to the OCN Central Office and gives the Customer the ability to complete local and long distance calls. This service provides Customer with unlimited local calling, including rotary/hunting service, at a flat monthly rate. Special rates are offered to customers who purchase this service in conjunction with OCN's Business long distance products. Options available with Business Exchange Line Service include Call Waiting, Call Forwarding, Three-way Calling and Speed Dialing, as well as Class Features. Installation charges apply.

3.2.2.2 Private Branch Exchange (PBX) Service

The Company's PBX Service uses PBX Trunks to connect a customer PBX system or other similar equipment to the OCN Central Office. Standard configurations include Local CO Trunks, Direct Inward Dialing (DID), Direct Outward Dialing (DOD) and Combination Trunks. This Service provides Customers with unlimited local calling, rotary/hunting service and Carrier Access. OCN treats these trunks similar to individual exchange lines and supports multi-line hunting over a group of trunks. Service is billed based on monthly usage, together with monthly recurring charges. Special rates are offered to customers who purchase this service in conjunction with OCN's long distance products. Installation charges also apply.

3.2.2.3 Optional Business Features

3.2.2.3.1 Direct Inward Dial (DID) Service

DID Service is an optional feature which can be purchased in conjunction with Company-provided PBX Trunks. DID service transmits the dialed digits for all incoming calls allowing the Customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID capability and DID number blocks apply in addition to charges specified for PBX Trunks. One additive charge applies for each DID-equipped PBX Trunk or channel. Customer is required to purchase at least one DID number block for each DID equipped trunk or trunk group, or DID-equipped channel or group. The Company reserved the right to limit the amount of DID numbers constituting a block of telephone numbers in a group. Blocks of number groups will be determined at the sole discretion of the Company's resources. In addition, the Company reserves the right to review vacant DID stations or stations not in use to determine efficient telephone number utilization. Should the Company determine, based on its own discretion, that there is inefficient number utilization, the Company may reassign the DID numbers.

ISSUED:

ISSUED BY: Mr. Robert Canary
OhioCounty Networks
105 Southdale Dr.
Hartford, Kentucky 42347

EFFECTIVE:

FEB 03 2000

PURCUANT TO 807 KAR 5011,
SECTION 9 (1)

BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

SECTION 3 – DESCRIPTION OF SERVICE, Cont.

3.2 Product Descriptions, Cont.

3.2.2 OCN Business Services, Cont.

3.2.2.3 Optional Business Features, Cont.

3.2.2.3.1 Direct Inward Dial (DID) Service, Cont.

The Customer has no property rights to the telephone number or any other call number destination associated with DID service furnished by the Company, and no right to the continuance of service through any particular end office. The Company reserves the right to change such numbers, or the end office designation associated with such numbers, or both, assigned to the Customer, whenever the company deems it necessary to do so in the conduct of its business.

Upon request of a calling party, the Company will verify a busy condition on a called line. The operator will determine whether the line is clear or in use and report its status to the calling party. The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.

3.2.3 Directory Listings

For each Customer of OCN's Exchange Access Service(s), The Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carriers in the area at no additional charge. At a Customer's option, the Company will arrange for additional listings at an additional charge.

3.2.4 Operator-Assisted Services

Operator-assisted services are provided to Business and Residential Customers on a pre-subscribed basis. Services are also provided to Customers and Users of exchange access lines which are pre-subscribed to the Company's inter-exchange outbound calling services. Various billing arrangements are available with OCN's operator-assisted service including Calling Card, Commercial Credit Card, Collect, Person-to-Person and Third Party. Monthly and/or usage-sensitive charges apply as stated in Section 4, as well as per call operator charges.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

FEB 03 2000

ISSUED:

ISSUED BY: Mr. Robert Canary
OhioCounty Networks
105 Southdale Dr.
Hartford, Kentucky 42347

EFFECTIVE:

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: Stephan O. Bell
SECRETARY OF THE COMMISSION

SECTION 3 – DESCRIPTION OF SERVICE, Cont.

3.2 Product Descriptions, Cont.

3.2.4.1 Operator Dialed Surcharge

This surcharge applies to Operator Station and Person-to Person rated calls when the Customer has the capability of dialing all the digits necessary to complete a call, but elects to dial only the appropriate operator code and requests the operator to dial the called station. The surcharge does not apply to:

1. Calls where a Customer cannot otherwise dial the call due to defective equipment or trouble on the OCN; and
2. Calls in which a Company operator places a call for a calling party who is identified as being handicapped and unable to dial the call because of his/her handicap.

The Operator Dialed Surcharge applies in addition to any other applicable operator charges.

3.2.4.2 Busy Line Verify and Line Interrupt Service

A charge will apply when:

1. The operator verifies that the line is busy with a call in progress;
2. The operator verifies that the line is unavailable for incoming calls; or
3. The operator verifies that the called number is busy with a call in progress and the customer requests interrupt the call, advising the called party of the name of the calling party. One charge will apply for both verification and interruption.

No Charge will apply when:

1. The calling party advises that the call is to or from an official public emergency agency; or
2. Under conditions other than the three stated above. Busy Verification and Interrupt service is furnished where and to the extent that facilities permit. The Customer shall indemnify and hold the Company harmless against all claims that may arise from either party to the interrupted call or any person.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

FEB 03 2000

ISSUED:

ISSUED BY: Mr. Robert Canary
OhioCounty Networks
105 Southdale Dr.
Hartford, Kentucky 42347

EFFECTIVE:

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Sheldon Blue
SECRETARY OF THE COMMISSION

SECTION 3 – DESCRIPTION OF SERVICE, Cont.

3.2 Product Descriptions, Cont.

3.2.5 Directory Assistance

Customers and users of the Company's business and residential calling services (excluding Toll Free services) may obtain directory assistance in determining telephone numbers within the state by calling the Directory Assistance operator.

Call allowances are based on the tariffed rates of the current ILEC for which this service is resold to the customer.

A credit will be given for calls to Directory Assistance when:

- 1) The Customer experiences poor transmission or is cut-off during the call;
- 2) The Customer is given an incorrect telephone number, or The Customer inadvertently miss-dials an incorrect Directory Assistance NPA.

To receive a credit, the customer must notify the Company operator or Business Office of the problem experienced.

Exemptions

- 1) Residential Customers are exempt from Directory Assistance charges.
- 2) The single-line main telephone exchange line of a handicapped user, as defined by the Federal Register, Vol. 35 #126, which has been registered with the Company will be exempt from Directory Assistance Charges.
- 3) Directory Assistance3 attempts to telephone numbers which are non-listed or non-listed and non-published are exempt from the rate, and shall not be included in the ten call allowance.

3.2.6 Extended and Expanded Area Calling Services

Extended and Expanded Area Calling Service Allows the Customer to make calls to specific NXX codes within designated exchanges outside the Customer's Local Calling area without paying intraLATA toll rates. The Customer is billed per call according to the duration of the call. OCN will mirror all existing extended and expanded calling areas the ILEC currently has in place for facilities-based or resold services.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

FEB 03 2000

ISSUED:

ISSUED BY: Mr. Robert Canary
OhioCounty Networks
105 Southdale Dr.
Hartford, Kentucky 42347

EFFECTIVE:

PURSUANT TO 307 KAR 5.011,
SECTION 9 (1)
BY: Stephan O. Bell
SECRETARY OF THE COMMISSION

SECTION 4 – RATES

4.1 Monthly recurring and per minute usage charges will apply to the Company's local exchange services. An additional per-call operator service charge will apply for operator-assisted calling.

4.2 Resold Local Exchange Service

4.2.1 Residential and Business

Monthly Recurring Charge

3% Discount from ILEC Tariff

Resold features associated with resold local exchange service will be priced according to the rates established for such features in the underlying carrier's effective intrastate tariffs, together with applicable discounts.

SECTION 5 – BILLING CONTENTS

5.1 OCN Billing Contents

OCN's customer bills contain the following information:

Name and address of Company
Address for Correspondence
Address for Remittance
Customer Service/Billing Inquiry toll-free telephone number
Name and address of Customer
Bill Date
All Account Numbers
Invoice Number
Summary of Charges
Detail of Charges

SECTION 6 – SPECIAL SERVICE ARRANGEMENTS

6.1 Individual Case Basis Arrangements

Arrangements will be developed on a case-by-case basis in response to a bona fide special request from a Customer or prospective Customer to develop a competitive bid for a service not generally available under this tariff, or section A3, A4, or A13 of the ILEC tariff. OCN rates will be offered to the Customer in writing and on a non-discriminatory basis. All such rates will be submitted to the Commission for approval.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

FEB 03 2000

ISSUED:

ISSUED BY: Mr. Robert Canary
OhioCounty Networks
105 Southdale Dr.
Hartford, Kentucky 42347

EFFECTIVE:

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephan D. Bill
SECRETARY OF THE COMMISSION