

REGULATIONS AND SCHEDULE OF CHARGES
APPLYING TO INTRASTATE END-USER
TELECOMMUNICATIONS SERVICES WITHIN
THE STATE OF KENTUCKY

NORLIGHT, INC.
a/k/a CINERGY COMMUNICATIONS
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This tariff contains the descriptions, regulations, and rates applicable to the furnishing of intrastate end-user telecommunications services provided by Norlight, Inc., a/k/a Cinergy Communications (“Norlight”) within the State of Kentucky. This tariff is on file with the Kentucky Public Service Commission. All regulated services offered by Norlight, Inc., whether under that name or Cinergy Communications, are subject to the terms and conditions set forth in this tariff. A copy of this tariff may be inspected during normal business hours at the company’s principal place of business: 8829 Bond Street, Overland Park, KS 66214.

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Norlight, Inc.
3701 Communications Way
Evansville, IN 47710



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**EXPLANATION OF SYMBOLS, REFERENCE
MARKS, AND ABBREVIATIONS OF TECHNICAL
TERMS USED IN THIS TARIFF**

The following symbols shall be used in this tariff for the purpose indicated below:

- C To signify changed regulation.
- D To signify discontinued rate or regulation.
- I To signify increased rate.
- M To signify a move in the location of text.
- N To signify new rate or regulation.
- R To signify reduced rate.
- S To signify reissued matter.
- T To signify a change in text but no change in rate or regulation.

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APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate end-user telecommunications services by Norlight, Inc., a/k/a Cinergy Communications, hereinafter referred to as the Company, to Subscribers within the State of Kentucky.

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This tariff is on file with the Kentucky Public Service Commission, and copies may be inspected during normal business hours at the Company's principle place of business.

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DEFINITIONS

Certain terms used generally throughout this tariff are defined below.

Advance Payment: Part or all of a payment required before the start of service.

Bit: The smallest unit of information in the binary system of notation.

Call Forwarding: Provides for transferring incoming calls to another telephone number.

Call Forwarding Variable: Provides for transferring incoming calls to another telephone number by dialing a code and the telephone number of the service to which calls are to be transferred. Satisfactory transmission levels cannot be assured on calls forwarded outside of the local calling area.

Call Forwarding Busy Line: Automatically redirects incoming calls to a pre-designated telephone number/service outside the subscriber's telephone system when the line is busy. The subscriber selects the forward-to telephone number at time of service installation and can only be changed by a service order.

Call Forwarding Don't Answer: Allows incoming calls to be automatically routed to a preselected station line or attendant in the same system or outside the system, when the called station is not answered after a preset number of rings. Intercom calls can be arranged to be forwarded to a different number different from DID calls. The subscriber selects the forward-to telephone number at time of service installation and can only be changed by a service order.

Call Transfer: Allows a station line user to transfer any established call to another station line inside or outside the Subscriber group without the assistance of the attendant.

Call Waiting: Permits a line in the talking state to be alerted by a tone when another call is attempting to complete to the line. Audible ringing is returned to the originating line. The Service also provides a hold feature that is activated by a switchhook flash.

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DEFINITIONS

Communication Services: The Company's intrastate toll and local exchange switched telephone services offered for both intraLATA and interLATA use.

Company: Norlight, Inc., a/k/a Cinergy Communications, the issuer of this tariff.

Subscriber: The person, firm, or corporation that orders service and is responsible for the payment of charges and compliance with the Company's regulations.

DID Trunk: A form of local switched access that provides the ability for an outside party to call an internal extension directly without the intervention of the company operator.

Direct Outward Dial (or "DOD"): A service attribute that allows individual station users to access and dial outside numbers directly.

DSX-1 Panel: Distribution equipment used to terminate and administer DS1 (1.544 Mbps) circuits.

Dual Tone Multi-Frequency (or "DTMF"): The pulse type employed by tone dial station sets.

Duplex Service: Service that provides for simultaneous transmission in both directions.

Fiber Optic Cable: A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message.

Hunting: Routes a call to an idle station line in a prearranged group when the called station line is busy.

In-Only: A service attribute that restricts outward dial access and routes incoming calls to a designated answer point.

Joint User: A person, firm or corporation that is designated by the Subscriber as a user of services furnished to the Subscriber by the Company and to whom a portion of the charges for the service will be billed under a joint user arrangement as specified herein.

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DEFINITIONS

Kbps: Kilobits per second, denotes thousands of bits per second.

Last Number Redial: Enables a station line user to redial the last called number by use of an access code rather than dialing the entire number.

LATA: A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

Local Exchange Carrier or ("LEC"): Denotes any individual, partnership, association, joint-stock company, trust or corporation engaged in providing switched communication within an exchange.

Mbps: Megabits, denotes millions of bits per second.

Multi-Frequency or ("MF"): An inter-machine pulse-type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

Recurring Charges: The monthly charges to the Subscriber for services, facilities and equipment, that continue for the agreed upon duration of the service.

Service Commencement Date: The first day following the date on which the Company notifies the Subscriber that the requested service or facility is available for use, unless extended by the Subscriber's refusal to accept service that does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Subscriber's acceptance. The Company and Subscriber may mutually agree on a substitute Service Commencement Date.

Service Order: The written request for Network Services executed by the Subscriber and the Company in the format devised by the Company. The signing of a Service Order by the Subscriber and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

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DEFINITIONS

Shared: A facility or equipment system or subsystem that can be used simultaneously by several Subscribers.

Speed Dialing: Permits a subscriber to dial from 8 to 32 selected numbers by using fewer digits than normally required. This is accomplished through the assignment of abbreviated codes to frequently called numbers. The speed calling list is subscriber-changeable.

Subscriber: The person, firm or corporation that orders service and is responsible for the payment of charges and compliance with the Company's regulations. Same as Subscriber.

Three-Way Conference Calling: Allows a subscriber to add a third party to an existing conversation.

Toll trunk: A toll trunk is a special access trunk extending from a customer's premises to the Company's premises for the purpose of completing toll calls originated at the customer's location.

Two Way: A service attribute that includes outward dial capabilities for outbound calls and can also be used to carry inbound calls to a central point for further processing.

User or End User: A Subscriber, Joint User, or any other person authorized by a Subscriber to use service provided under this tariff.

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REGULATIONS

2.1 Scope

The Company undertakes to furnish communications service pursuant to the terms of this tariff in connection with one-way and/or two-way information transmission between points within the State of Kentucky. The Company may offer these services over its own or resold facilities

Subscribers and users may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own Subscribers.

The Company may act as the Subscriber's agent for ordering access connection facilities provided by other carriers or entities as required in the Authority's rules and orders, when authorized by the Subscriber, to allow connection of a Subscriber's location to the Company network. The Subscriber shall be responsible for all charges due for such service arrangements.

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REGULATIONS**2.2 Terms and Conditions**

- (A) Service is provided on the basis of a minimum period of at least one-month, 24-hours per day. For the purpose of computing charges in this tariff, a month is considered to have 30 days.
- (B) Subscribers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Subscribers will also be required to execute any other documents as may be reasonably requested by the Company.
- (C) At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month-to-month basis at the then current rates unless terminated by either party upon 30 days' written notice. Any termination shall not relieve the Subscriber of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations that by their nature extend beyond the termination of the term of the service order shall survive such termination.
- (D) In any action between the parties to enforce any provision of this tariff, the prevailing party shall be entitled to recover its legal fees and court costs from the non-prevailing party in addition to other relief a court may award.
- (E) This tariff shall be interpreted and governed by the laws of the State of Kentucky regardless of its choice of laws provision.
- (F) BellSouth, Sprint, or any other ILEC and their affiliated local telephone companies must not interfere with the right of any person or entity to obtain service directly from the Company. No person or entity shall be required to make any payment, incur any penalty, monetary or otherwise, or purchase any services in order to have the right to obtain service directly from the Company.
- (G) To the extent that either the Company or any other telephone company exercises control over available cable pairs, conduit, duct space, raceways, or other facilities needed by the other to reach a person or entity, the party exercising such control shall make them available to the other on terms equivalent to those under which the Company makes similar facilities under its control available to its Subscribers. At the reasonable request of either party, the Company and the other telephone company shall join the attempt to obtain from the owner of the property access for the other party to serve a person or entity.

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REGULATIONS

2.3 Notices and Communications

- (A) The Subscriber shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that the Subscriber may also designate a separate address to which the Company's bills for service shall be mailed.
- (B) The Company shall designate on the Service Order an address to which the Subscriber shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Subscriber shall mail payment on that bill.
- (C) All notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- (D) The Company or the Subscriber shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

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REGULATIONS

2.4 Limitations

- (A) Service is offered subject to the availability of the necessary facilities and equipment, and subject to the provisions of this tariff.
- (B) The Company reserves the right to discontinue or limit services when necessitated by conditions beyond its control, or when the Subscriber is using service in violation of provisions of this tariff, or in violation of the law.
- (C) The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.

2.5 Assignments and Transfers

- (A) The Company directly controls all facilities provided under this tariff and the Subscriber may not transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the services or facilities.
- (B) Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.

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REGULATIONS**2.6 Prohibited Uses**

- (A) The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Subscriber has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- (B) The Company may require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws Kentucky Public Service Commission regulations, policies, orders, and decisions.
- (C) The Company may require a Subscriber to immediately shut down its transmission of signals if said transmission is causing interference to others.

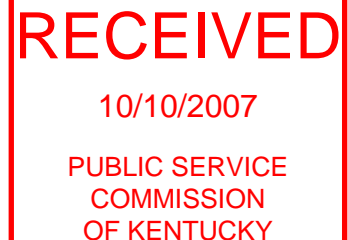
2.7 Liability of the Company

- (A) The liability of the Company for damages arising out of the furnishing of its Services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts or omission, shall be limited to the extension of allowances for interruption as set forth in Section 2.25. The extension of such allowances for interruption shall be the sole remedy of the Subscriber and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Subscriber as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.
- (B) The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, or other labor difficulties.

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REGULATIONS

2.7 Liability of the Company (Cont.)

- (C) The Company shall not be liable for any act(s) or omission(s) of another entity furnishing to the Company or to the Company's Subscriber's facilities or equipment used for or with the services the Company offers.
- (D) The Company shall not be liable for any damages or losses due to the fault or negligence of the Subscriber or due to the failure or malfunction of Subscriber-provided equipment or facilities.
- (E) The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Subscriber indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Subscriber or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal presence, condition, location, or use of any installation so provided. The Company reserves the right to require each Subscriber to sign an agreement, acknowledging acceptance of the provisions of this section as a condition precedent to such installations.

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REGULATIONS

2.7 Liability of the Company (Cont.)

(F) The Company is not liable for any defacement of or damage to Subscriber premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by negligence or willful misconduct of the Company's agents or employees.

(G) The Company shall be indemnified, defended and held harmless by the Subscriber against any claim, loss or damage arising from Subscriber's use of services, involving claims for libel, slander, invasion of privacy, or infringement of copyright arising from the Subscriber's own communications.

(H) The entire liability for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid the Company by the Subscriber for the specific services giving rise to the claim. No action or proceeding against the Company shall be commenced more than one year after the service is rendered.

(I) COMPANY MAKES NO WARRANTIES, EITHER EXPRESS, IMPLIED OR STATUTORY, REGARDING THE SERVICES PROVIDED HEREUNDER, AND EXPRESSLY DISCLAIMS ALL WARRANTIES, INCLUDING WITHOUT LIMITATION, THOSE OF NONINFRINGEMENT, MERCHANTABILITY, OR FITNESS FOR A PARTICULAR PURPOSE. CUSTOMER AGREES THAT DAMAGES ARISING HEREUNDER SHALL BE LIMITED TO THE AMOUNT ACTUALLY PAID BY CUSTOMER FOR SERVICES AND IN NO EVENT SHALL COMPANY BE LIABLE TO CUSTOMER FOR DAMAGES OF ANY KIND INCLUDING INCIDENTAL, CONSEQUENTIAL, INDIRECT, DIRECT, SPECIAL OR PUNITIVE DAMAGES.

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REGULATIONS**2.8 Obligations of the Subscriber**

The Subscriber shall be responsible for:

- (A) the payment of all applicable charges pursuant to this tariff;
- (B) damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Subscriber; or the noncompliance by the Subscriber, with these regulations; or by fire or theft or other casualty on the Subscriber Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
- (C) providing at no charge, as specified from time to time by the Company, any needed personnel, equipment space and power to operate Company facilities and equipment installed on the premises of the Subscriber, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
- (D) obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduits necessary for installation of fiber optic cable and associated equipment used to provide Communication Services to the Subscriber from the cable building entrance or property line to the location of the equipment space. Any and all costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Subscriber. The Company may require the Subscriber to demonstrate its compliance with this section prior to accepting an order for service;
- (E) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Subscriber may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Subscriber shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work;

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REGULATIONS

2.8 Obligations of the Subscriber (Cont.)

- (F) Complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Subscriber premises or the rights-of-way for which Subscriber is responsible under Section 2.8 (D); and granting or obtaining permission for Company agents or employees to enter the premises of the Subscriber at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- (G) Not creating, or allowing to be placed, any liens or other encumbrances on the Company's equipment or facilities; and
- (H) Making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Subscriber. No allowance will be made for the period during which service is interrupted for such purposes.

2.9 Claims

With respect to any service or facility provided by the Company, Subscribers shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees for:

- (A) Any loss, destruction or damage to the property of the Company or any third party, or death or injury to persons, including, but not limited to, employees or invitees of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the Subscriber, its employees, agents, representatives or invitees; or
- (B) Any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Subscriber, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Subscriber and the Company.

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REGULATIONS

2.10 Installation

- (A) Service is installed upon mutual agreement between the Subscriber and the Company. The service agreement does not alter rates specified in this tariff
- (B) The Company shall use reasonable efforts to make available services to a Subscriber on or before a particular date, subject to the provisions of and compliance by the Subscriber with, the regulations contained in this tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Subscriber.

2.11 Non-Routine Installation

At the Subscriber's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Subscriber's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

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3701 Communications Way
Evansville, IN 47710



REGULATIONS

2.12 Special Construction

Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Subscriber. Special construction is that construction undertaken:

- (A) where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- (B) of a type other than that which the Company would normally utilize in the furnishing of its services;
- (C) over a route other than that which the Company would normally utilize in the furnishing of its services;
- (D) in a quantity greater than that which the Company would normally construct;
- (E) on an expedited basis;
- (F) on a temporary basis until permanent facilities are available;
- (G) involving abnormal costs; or
- (H) in advance of its normal construction.

2.13 Changes in Service Requested

If the Subscriber makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Subscriber's installation fee shall be adjusted accordingly.

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REGULATIONS

2.14 Provision of Equipment and Facilities

- (A) The Company's facilities and service may be used with or terminated in Subscriber-provided terminal equipment or Subscriber-provided communications systems, such as a PBX, key systems or pay telephone. Such terminal equipment shall be furnished and maintained at the expense of the Subscriber, except as otherwise provided. The Subscriber is responsible for all cost at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. The Subscriber is responsible for ensuring that Subscriber-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities.
- (B) The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Subscriber. The Subscriber may not, nor may the Subscriber permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- (C) The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the Subscriber.
- (D) Equipment the Company provides or installs at the Subscriber's premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which it was provided by the Company.
- (E) The Subscriber shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the Premises of the Subscriber when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Subscriber.

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REGULATIONS

2.14 Provision of Equipment and Facilities, (cont.)

- (F) The Company shall not be responsible for the installation, operation, or maintenance of any Subscriber-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:
- (1) the transmission of signals by Subscriber-provided equipment or for the quality of, or defects in, such transmission; or
 - (2) the reception of signals by Subscriber-provided equipment.

2.15 Ownership of Equipment and Facilities

Title to all equipment and facilities provided by the Company under this tariff shall remain in the Company's name or in the name of the carrier supplying the services and facilities being resold.

2.16 Shortage of Equipment or Facilities

- (A) The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- (B) The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

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REGULATIONS**2.17 Subscriber Equipment and Channels**

A User may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this tariff. A User may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this tariff.

2.18 Station Equipment

- (A) Terminal equipment on the Subscriber's Premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the Subscriber. The Subscriber is responsible for the provision of wiring or cable to connect its terminal equipment to the Company Point of Connection.
- (B) The Subscriber is responsible for ensuring that Subscriber-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Subscriber's expense.

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REGULATIONS

2.19 Inspections of Subscriber Equipment

- (A) Upon suitable notification to the Subscriber, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Subscriber is complying with the requirements set forth in Section 2.19(B) for the installation, operation, and maintenance of Subscriber-provided facilities, equipment, and wiring in the connection of Subscriber-provided facilities and equipment to Company-owned facilities and equipment.

- (B) If the protective requirements for Subscriber-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Subscriber promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Subscriber must take this corrective action and notify the Company of the action taken. If the Subscriber fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.

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REGULATIONS**2.20 Inspection, Testing, and Adjustments**

Upon reasonable notice, the equipment and facilities provided by the Company shall be made available to the Company for test and adjustments as may be deemed necessary by the Company for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made.

2.21 Notification of Service-Affecting Activities

The Company will provide the Subscriber reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Subscriber but affect many Subscribers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Subscriber to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Subscriber may not be possible.

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REGULATIONS

2.22 Interconnection of Facilities

- (A) Communication Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers that are applicable to such connections. The Subscriber is responsible for all charges billed by those entities for use in connection with the Company's service.
- (B) Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Communication Services and the channels, facilities, or equipment of other Carriers or the Subscriber shall be provided at the Subscriber's expense.
- (C) Facilities furnished under this tariff may be connected to Subscriber-provided terminal equipment in accordance with the provisions of this tariff. All such terminal equipment shall be registered by the Federal Communications Commission pursuant to Part 68 of Title 47, Code of Federal Regulations; and all User-provided wiring shall be installed and maintained in compliance with those regulations.
- (D) Users may interconnect communications facilities that are used in whole or in part for interstate communications to services provided under this tariff only to the extent that the user is an "End User" as defined in Section 69.2(m), Title 47, Code of Federal Regulations (1992 edition).
- (E) Neither the Company nor any connecting carrier participating in a service shall be liable for any act or omission of any other company or companies furnishing a portion of such service.

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REGULATIONS

2.23 Access to Carrier of Choice

Subject to an existing business arrangement between the Company and an interexchange service provider (IXC), Subscribers and End Users of the Company's local service shall have the right to select the IXC of their choice. The IXC should request confirmations/verifications of choice from its Subscribers no later than the date of submission of its first bill to the Subscriber. The Company will maintain signed letters of agency or confirmations of choice on file for use in dispute resolutions.

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REGULATIONS

2.24 Tests, Pilots, Promotional Campaigns and Contests

The Company may conduct special tests or pilot programs and promotions at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services. The Company may also waive a portion or all processing fees or installation fees for winners of contests and other occasional promotional events sponsored or endorsed by the Company. From time to time, the Company may waive all processing fees for a Subscriber. The Company will notify the Authority regarding specific promotions and contests.

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REGULATIONS**2.25 Allowances for Interruptions in Service**

Interruptions in service that are not due to the negligence of, or noncompliance with the provisions of this tariff by, the Subscriber or the operation or malfunction of the facilities, power or equipment provided by the Subscriber, will be credited to the Subscriber as set forth below for the part of the service that the interruption affects.

Credit for Interruptions

- (A) A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under this tariff. An interruption period begins when the Subscriber reports a service, facility or circuit to be interrupted and releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative. If the Subscriber reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.
- (B) For calculating credit allowances, every month is considered to have 30 days. A credit allowance for fixed recurring fees only is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.

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REGULATIONS**2.25 Allowances for Interruptions in Service (Cont.)**Credit for Interruptions (Cont.)

- (C) A credit allowance will be given for interruptions of 30 minutes or more. Credit allowances shall be calculated as follows:

Interruptions of 24 Hours or Less

<u>Length of Interruption</u>	<u>Interruption Period To Be Credited</u>
Less than 30 minutes	None
30 minutes up to but not including 3 hours	1/10 Day
3 hours up to but not including 6 hours	1/5 Day
6 hours up to but not including 9 hours	2/5 Day
9 hours up to but not including 12 hours	3/5 Day
12 hours up to but not including 15 hours	4/5 Day
15 hours up to but not including 24 hours	One Day

Two or more interruptions of 15 minutes or more during any one 24-hour period shall be considered as one interruption.

Over 24 Hours and Less Than 72 Hours. Interruptions over 24 hours and less than 72 hours will be credited 1/5 day for each 3-hour period or fraction thereof. No more than one full day's credit will be allowed for any period of 24 hours.

Interruptions Over 72 Hours. Interruptions over 72 hours will be credited 2 days for each full 24-hour period. No more than 30 days' credit will be allowed for any one-month period.

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REGULATIONS

2.26 Limitations on Allowances

No credit allowance will be made for:

- (A) interruptions due to the negligence of, or noncompliance with the provisions of this tariff by, the Subscriber, authorized user, joint user, or other common carrier providing service connected to the service of the Company;
- (B) interruptions due to the negligence of any person other than the Company, including but not limited to the Subscriber or other common carriers connected to the Company's facilities;
- (C) interruptions due to the failure or malfunction of non-Company equipment;
- (D) interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- (E) interruptions of service during a period in which the Subscriber continues to use the service on an impaired basis;
- (F) interruptions of service during any period when the Subscriber has released service to the Company for maintenance purposes or for implementation of a Subscriber order for a change in service arrangements; and
- (G) interruption of service due to circumstances or causes beyond the control of Company.

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REGULATIONS**2.27 Payment for Service**

The Subscriber is responsible for the payment of all charges for facilities and services furnished by the Company to the Subscriber and to all Users authorized by the Subscriber, regardless of whether those services are used by the Subscriber itself or are resold to or shared with other persons. All charges due by Subscriber are payable to the Company or to any agency duly authorized to receive such payments. Terms of payment shall be according to the rules and regulations of the agency and subject to the rules of regulatory agencies, such as the Kentucky Public Service Commission.

Company billing invoices will be considered correct and binding upon the Subscriber if no written notice is received from the Subscriber within ninety (90) days of the date of the invoice. Adjustments to Subscriber's bills shall be made to the extent circumstances exist which reasonably indicate that such changes are appropriate. Upon receipt of a billing inquiry, charges involved in the disputed elements of the invoice will be temporarily suspended pending resolution of the dispute. The Subscriber, however, remains responsible for the timely payment of the non-disputed elements of the invoice.

2.28 Taxes and Regulatory Charges**2.28.1 Taxes**

The Subscriber is responsible for payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, surcharges or reimbursement of said taxes, charges or surcharges (however designated) imposed on or based upon the provision, sale or use of the Company network services. All applicable taxes shall be added pro rata, insofar as practical, and shall be listed as separate line items in Subscriber's billing invoices and are not included in the quoted rates herein. Company shall, so long as any such tax or fee is in effect, add to the bills of the customers in such political entity pro rata insofar as possible on the basis of the revenue derived by Company from each such customer, an amount sufficient to recover any such tax or fee and may list this amount separately the bill.

2.28.2 Regulatory Charges

The Subscriber is responsible for any and all mandated, authorized, and/or allowed charges related to or arising out of Company's obligations to comply with regulatory directives of federal and state commissions with jurisdiction over telecommunications. In addition to such fees, Company will include a separate regulatory compliance charge to cover the administrative burden and overhead for such charges that may not be recovered as part of the separately itemized charge to the extent not prohibited by law. All regulatory charges will be listed as separate line items on Customer's bill and are not included in the quoted rates herein.

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REGULATIONS

2.29 Deposits

- (A) To safeguard its interests, the Company may require a Subscriber to make a deposit to be held as a guarantee for the payment of charges. A deposit does not relieve the Subscriber of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to:
 - (1) two month's charges for a service or facility that has a minimum payment period of one month; or
 - (2) the charges that would apply for the minimum payment period for a service or facility that has a minimum payment period of more than one month; except that the deposit may include an additional amount in the event that a termination charge is applicable.
- (B) A deposit may be required in addition to an advance payment.
- (C) When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Subscriber's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit it to the Subscriber's account.
- (D) Deposits held will accrue interest at the rate prescribed by law, currently 6%, without deductions for any taxes on such deposits. Interest will not accrue on any deposit after the date on which reasonable effort has been made to return it to the Subscriber.

2.30 Advance Payments

To safeguard its interests, the Company may require a Subscriber to make an advance payment before services and facilities are furnished. The advance payment will not exceed an amount equal to the non-recurring charge(s) and one month's charges for the service or facility. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated non-recurring charges for the special construction and recurring charges (if any) for a period to be set between the Company and the Subscriber. The advance payment will be credited to the Subscriber's initial bill. An advance payment may be required in addition to a deposit.

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REGULATIONS**2.31 Service Implementation Charges**

Absent a promotional offering, service implementation charges will apply to new service order or to orders to change existing service. See Section 9.1 for applicable charges.

2.32 Reconnection Charges

A reconnection fee may be charged per occurrence when service is re-established for Subscribers who have been disconnected for non-payment, and is payable at the time that the restoration of suspended service and facilities is arranged. See Section 9.1 for applicable rates for business and residential customers.

2.33 Returned Check Charges

A fee of \$25.00 may be charged for each check returned for insufficient funds. Any item submitted for direct payment (ACH) for which there are insufficient funds, shall be subject to a service charge of \$25.00. If the check is returned, the Company and its agents are authorized to electronically collect this item, which includes the original amount of the check, this check return fee, and all other collection costs.

2.34 Late Payment Charges

If any portion of the payment is received by the Company after the date due, or if any portion of the payment is received by the Company in funds that are not immediately available, then a late payment penalty shall be due to the Company. The late payment penalty shall be the portion of the payment not received by the date due, multiplied by a late factor of 3.0% per month. A late payment penalty may be assessed only once on any bill for rendered services.

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REGULATIONS

2.35 Billing and Collection of Charges

- (A) Non-recurring charges are due and payable from the Subscriber within 30 days after the invoice date, unless otherwise agreed to in advance.
- (B) The Company shall present invoices for Recurring Charges monthly to the Subscriber, in advance of the month in which service is provided, and Recurring Charges shall be due and payable within 30 days after the invoice date. When billing is based on Subscriber usage, charges will be billed monthly for the preceding billing periods.
- (C) When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.
- (D) Billing of the Subscriber by the Company will begin on the Service Commencement Date, which is the first day following the date on which the Company notifies the Subscriber that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- (G) Subscribers have up to 90 days (commencing 5 days after remittance of the bill) to initiate a dispute over charges or to receive credits. Subscribers should initiate dispute by contacting Customer Care Center.

Norlight, Inc.
Customer Service Manager
3701 Communications Way
Evansville, IN 47715
(800) 599-1000

Kentucky Public Service Commission
211 Sower Boulevard
Post Office Box 615
Frankfort, KY 40602-0615
(502) 564-3940

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- (H) If service is disconnected by the Company in accordance with Section 2.43 following and later restored, restoration of service will be subject to all applicable installation charges

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REGULATIONS**2.36 Operator Services Rules**

The Company will enforce the following operator service rules.

A provider of intrastate operator assisted communications services must:

- (1) identify itself at the time the end-user accesses its services;
- (2) upon request, quote all rates and charges for its services to the end-user accessing its system;
- (3) arrange to have posted in plain view at each telephone location which automatically accesses the operator service provider's network and where its services are made available to the public or transient end-users:
 - (a) the operator service provider's name and address;
 - (b) bill and service dispute calling information including the operator service provider's dispute resolution phone number;
 - (c) clear and specific instructions informing the end-user how to access a local exchange telephone company operator as an alternative available to the end-user; and
 - (d) notice concerning any and all amounts to be billed by the operator services provider on behalf of any host location or third party that will appear on the operator service provider's bill for services rendered.
- (4) in instances when the provider is unable to complete the call and it requires transfer to another telephone corporation that may affect the rates and charges applicable to the telephone bill, inform the caller of the transfer and its possible effect on the applicable rates and charges, before any charges are incurred; and
- (5) in the case of such transfer, the telephone corporation or provider to which the call is transferred shall identify itself and inform the caller of the transfer's effect on the applicable rates and charges, before any charges are incurred.

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REGULATIONS**2.37 Access to Telephone Relay Services**

Where required by the Authority, the Company will participate in telephone relay service for handicapped and/or hearing-impaired end users, and will comply with all regulations and requirements. The Company shall impose any monthly surcharge or any other related charge upon its local exchange telecommunications subscribers as may be required to state law.

2.38 Universal Emergency Telephone Number Service (911, E911)

- (A) This tariff does not provide for the inspection or constant monitoring of facilities to discover errors, defects, or malfunctions in the service, nor does the Company undertake such responsibility.
- (B) 911 Information consisting of the names, addresses and telephone numbers of all telephone Subscribers is confidential. The Company will release such information via the Data Management System only after a 911 call has been received, on a call by call basis, only for the purposes of responding to an emergency call in progress.
- (C) The 911 calling party, by dialing 911, waives the privacy afforded by non-listed and non-published service to the extent that the telephone number, name, and address associated with the originating station location are furnished to the Public Safety Answering Point.
- (D) After the establishment of service, it is the Public Safety Agency's responsibility to continue to verify the accuracy of and to advise the Company of any changes as they occur in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities or any other similar matter that may affect the routing of 911 calls to the proper Public Safety Answering Point.

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REGULATIONS**2.38 Universal Emergency Telephone Number Service (911, E911) (cont.)**

- (E) The Company assumes no liability for any infringement, or invasion of any right to privacy of any person or persons caused, or claimed to be caused, directly or indirectly by the use of 911 service. Under the terms of this tariff, the Public Safety Agency must agree, (except where the events, incidents, or eventualities set forth in this sentence are the result of the Company's gross negligence or willful misconduct), to release, indemnify, defend and hold harmless the Company from any and all losses or claims whatsoever, whether suffered, made, instituted, or asserted by the Public Safety Agency or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the Subscriber or others. Under the terms of this tariff, the Public Safety Agency must also agree to release, indemnify, defend and hold harmless the Company for any infringement of invasion of the right to privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion, or use of 911 service features furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address, or name associated with the telephone used by the party or parties accessing 911 services hereunder, and which arise out of the negligence or other wrongful act of the Public Safety Agency, its user, agencies or municipalities, or the employees or agents of any one of them, or which arise out of the negligence, other than gross negligence or willful misconduct, of the Company, its employees or agents.

2.39 Directory Listings

- (A) The Company does not publish a directory of subscriber listings. The Company, however, does arrange for the Subscriber's main billing number to be placed in the directory of directories of the dominant local exchange carrier.
- (B) The rates and regulations specified herein for directory listings apply only to the alphabetical section of the directory. Listings are intended solely for the purpose of identifying subscriber's telephone number and as an aid to the use of telephone service.
- (C) The listings of subscribers, either without charge or at the rate specified within this tariff for other listings are arranged alphabetically and are not intended for special prominence of arrangement. In accepting listings as requested by subscribers or prospective subscribers, the Company will not be a party to controversies between subscribers as result of the publication of such listings in the directories.

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REGULATIONS

2.39 Directory Listings (cont.)

- (D) Listings must conform to the Company’s specifications with respect to the directories. The Company reserves the right to reject listings which in, its sole judgment, such listings would violate the integrity of company records and the directories, confuse individuals using the directory, or when the Subscriber cannot provide satisfactory evidence that he or she is authorized to do business as requested.
- (E) The Company reserves the right to limit the length of any listing to one line in the directory by use of abbreviations when, in its sole judgment, the clearness of the listing and the identification of the subscriber is not impaired.
- (F) Generally, the listed address is the location of the subscriber’s place of business.
- (G) Liability of the Company due to directory errors and omissions is specified in Section 2.7 of this tariff.
- (H) Generally, a business listing consists of a name or dual name, a designation descriptive of the subscriber’s business if not self-explanatory, the address, and business telephone number. The main listing is ordinarily the name of the individual, firm or corporation which contracts for the service or the name under which a business is regularly conducted. All Subscribers will receive one free directory listing. There will be a monthly fee for each additional listing. See applicable rates in Section 6.1.

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REGULATIONS

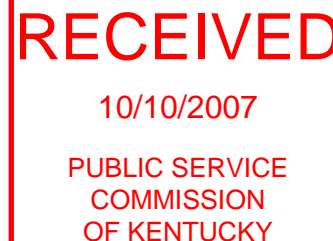
2.40 Cancellation of Service by the Subscriber

- (A) Subscriber may cancel service by providing 30 days written notice to the Company.
- (B) If a Subscriber cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in Section 2.25, supra), the Subscriber agrees to pay to the Company termination liability charges, as defined below. These charges shall become due and owing as of the effective date of the cancellation or termination and be payable within the period, set forth in Section 2.35.
- (C) The Subscriber's termination liability for cancellation of service shall be equal to:
 - (1) all unpaid Non-Recurring charges reasonably expended by the Company to establish service to the Subscriber; plus
 - (2) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by the Company on behalf of the Subscriber; plus
 - (3) all Recurring Charges specified in the applicable Service Order Tariff for the balance of the then current term discounted at the prime rate announced in the Wall Street Journal on the third business day following the date of cancellation; minus
 - (4) a reasonable allowance for costs avoided by the Company as a direct result of the Subscriber's cancellation.

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REGULATIONS**2.41 Cancellation of Application for Service**

- (A) Applications for service cannot be canceled without the Company's agreement. Where the Company permits a Subscriber to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.
- (B) Where, prior to cancellation by the Subscriber, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs incurred by the Company, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Subscriber had service commenced (all discounted to present value at six percent).
- (C) Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred by the Company, less net salvage, applies. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the special construction or arrangements.
- (D) The special charges described in 2.41(A) through 2.41(C) will be calculated and applied on a case-by-case basis.

2.42 Cancellation for Service Interruptions

Cancellation or termination for service interruption is permitted only if any circuit experiences a single continuous outage of 8 hours or more or cumulative service credits equaling 16 hours in a continuous 12-month period. The right to cancel service under this provision applies only to the single circuit that has been subject to the outage or cumulative service credits.

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REGULATIONS**2.43 Discontinuance of Service**

The Company expressly retains the right to refuse or discontinue service without incurring any liability for any of the following reasons, provided that, unless otherwise stated, the Subscriber shall be given 10 days written notice to comply with any rule or to remedy any deficiency:

- (A) For the nonpayment of any amounts owing to the Company, the Company may, by giving 5 days prior written notice to the Subscriber, discontinue or suspend service without incurring any liability.
- (B) For the violation and/or noncompliance of any of the other material terms or conditions for furnishing service as established by the applicable tariff rules or Authority's administrative regulations pertaining to said service, the Company, after having first made a reasonable effort to obtain the Subscriber's compliance, may, after giving notice to the Subscriber, discontinue or suspend service without incurring any liability if such violation continues during that period.
- (C) Upon condemnation of any material portion of the facilities used by the Company to provide service to a Subscriber or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Subscriber, may discontinue or suspend service without incurring any liability.
- (D) Upon the Subscriber's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, or failing to discharge an involuntary petition within the time permitted by law, the Company may immediately discontinue or suspend service without incurring any liability.
- (E) Upon any federal, state, or local governmental prohibition or required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may, by giving notice, discontinue service without incurring any liability. The Company may immediately discontinue service if said governmental entity orders for the immediate termination thereof.

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REGULATIONS**2.43 Discontinuance of Service (Cont.)**

- (F) In the event of fraudulent use of the Company's network, the Company will discontinue service without notice and/or seek legal recourse to recover all costs involved in enforcement of this provision.
- (G) Without notice, in the event anyone tampers with any of the Company's equipment or services installed at or provided to Subscriber's premises.
- (H) For the use of telephone service for any property or purpose other than that described in the application.
- (I) For neglect or refusal of Subscriber to provide reasonable access to the Company or its agents for the purpose of inspection and maintenance of equipment owned by the Company or its agents.
- (J) Upon the use of service or facilities for calls, anonymous or otherwise, in a manner reasonably to be expected to frighten, abuse, torment, or harass another, the Company may immediately discontinue service without incurring any liability.
- (K) The Company reserves the right to cancel any contract for service with, and to discontinue service to, any person who uses or permits the use of obscene, profane or grossly abusive language over, or by means of, the Company's facilities, and who, after reasonable notice, fails, neglects or refuses to cease and refrain from such practice or to prevent the same, and to remove its property from the premises of such person.

Upon the Company's discontinuance of service to the Subscriber under Section 2.43 (A) or 2.43 (B), the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff, may declare all future monthly and other charges that would have been payable by the Subscriber during the remainder of the term for which such services would have otherwise been provided to the Subscriber to be immediately due and payable (discounted to present value at six percent).

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REGULATIONS

2.44 Shipping and Handling Fee

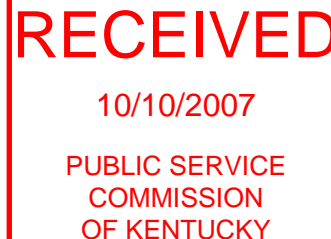
The Company will provide each customer with the ability to view their invoice electronically and to pay their invoice either through an automatic credit payment, an automatic ACH payment, or an on-demand credit card or ACH payment. For those customers who would like to receive a paper copy of their invoice delivered to their address, or for those customers who would like to pay by means of a check, there will be an additional \$2.95 per month convenience charge billed to their account.

If a customer wishes to obtain an additional copy of an invoice, a per-invoice charge of \$5.00 will apply.

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REGULATIONS**2.45 Lifeline Program**

The lifeline program provides assistance for eligible Residential customers. The Federal Lifeline Program reduces the subscriber's monthly telephone bill by an amount equal to the subscriber line charge, plus \$1.75, plus an amount equal to one-half of the amount provided by state funding up to \$1.75.

2.45.1 Eligibility

Customers are eligible if they participate in at least one of the following programs: Medicaid, Food Stamps, Federal Public Housing, Supplemental Security Income, Low Income Home Energy Assistance Program, Temporary Assistance to Needy Families (TANF), or National School Lunch's free lunch program (NSL).

2.45.2 Regulations

1. Regulations specified elsewhere in the Company's tariffs apply to Lifeline Service.
2. Lifeline Service is available only with residence services. Lifeline Service is limited to one lone per household at the customer's primary residence.
3. A non-recurring service charge does not apply when Lifeline Service is added or discontinued to existing service when that is the only work being done.
4. The Lifeline plan will apply after receipt and processing of a completed Lifeline application, including documentation proving eligibility.
5. Customers of Lifeline Service must notify the Company of any changes that would affect qualification. Reverification of eligibility will take place on an ongoing basis. When the customer is no longer eligible for Lifeline Service, the Lifeline discount will be discontinued and regular tariffed rates and charges will apply.
6. As a participant in Lifeline Service, customers are eligible to receive toll blocking service at no charge. This service will be provided at the Customer's request.

Toll blocking service is defined as a central office service that restricts access to the network. Toll blocking is provided where facilities permit and will not allow 1+, 0+, 0-, 101XXXX, 900, or interzone calls to be completed. Toll blocking does not restrict local calls, calls to intraNPA directory assistance, telephone repair service, 911, or calls to 800 or 950 numbers.

2.45.3 Link-Up

Link up is offered to Customer who meet the eligibility requirements for Lifeline. Link-Up waives the lesser of one-half (1/2) or \$30 of initial connection fees.

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REGULATIONS

2.46 KY TRS/TAP Surcharge

The Company will collect the KY TRS/TAP Surcharge of \$0.04 per line per month and remit (R) the amount gathered to the Commission.

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PURSUANT TO 807 KAR 5:011
SECTION 9 (1)

By 
Executive Director

APPLICATION OF RATES**3.1 Introduction**

The regulations set forth in this section govern the application of rates for services contained in other sections of this tariff.

3.2 Charges Based on Duration of Use

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

- (A) Calls are measured in durational increments identified for each service. All calls that are fractions of a measurement increment are rounded-up to the next whole unit.
- (B) Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s). Timing for operator service person-to-person calls start with completion of the connection to the person called or an acceptable substitute, or to the PBX station called.
- (C) Timing terminates on all calls when the calling party hangs up or the Company's network receives an off-hook signal from the terminating carrier.
- (D) Calls originating in one time period and terminating in another will be billed in their entirety based upon the rates of the originating time period.
- (E) All times refer to local time.

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APPLICATION OF RATES

3.3 Rates Based Upon Distance

Where charges for a service are specified based upon distance, the following rules:

- (A) Distance between two points is measured as airline distance between the rate centers of the originating and terminating telephone lines. The rate center is a set of geographic coordinates, as referenced in the Local Exchange Routing Guide issued by Bellcore, associated with each NPA-NXX combination (where NPA is the area code and NXX is the first three digits of a seven-digit telephone number). Where there is no telephone number associated with an access line on the Company's network (such as a dedicated 800 or WATS access line), the Company will apply the rate center of the Subscriber's main billing telephone number.

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APPLICATION OF RATES**3.3 Rates Based Upon Distance (Cont.)**

(B) The airline distance between any two rate centers is determined as follows:

- (1) Obtain the "V" (vertical) and "H" (horizontal) coordinates for each rate center from the Bellcore Local Exchange Routing guide referenced in Section 3.3(A).
- (2) Compute the difference between the "V" coordinates of the two rate centers; and the difference between the two "H" coordinates.
- (3) Square each difference obtained in step (2) above.
- (4) Add the square of the "V" difference and the square of the "H" difference obtained in step (3) above.
- (5) Divide the sum of the squares by 10. Round to the next higher whole number if any fraction is obtained.
- (6) Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.

(7) FORMULA =
$$\sqrt{\frac{(V1 - V2)^2 + (H1 - H2)^2}{10}}$$

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SERVICE AREAS

4.1 Calling Areas

Geographically-defined Local Calling Areas are associated with each Exchange Access Service provided pursuant to Section 5. Customers in the exchanges listed below, who subscribe to the Exchange Access Services listed in Section 5, will have flat rate local access to all stations within their own exchange, as well as to the corresponding exchanges listed as the Limited Local Calling Area. Local calling to these areas is included in the price for all Q-Link+ services listed in Section 5. All other exchange access services listed in Section 5, unless otherwise designated, shall include the following Limited Local Calling Area and the Additional Exchanges as part of the complete Local Calling Area:

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4.1 Calling Areas
BELLSOUTH CALLING AREAS

<u>Designation</u>	<u>Limited Local Calling Area</u>	<u>Additional Exchanges</u>
Allen	Martin, McDowell, Prestonburg, Wayland	Pikeville
Aurora	Murray	Benton, Cadiz, Canton, Eddyville, Fredonia, Gilbertsville, Marion, Paducah, Symsonia
Bagdad	Cropper, Finchville, Mount Eden, Shelbyville, Simpsonville, Waddy	Campbellsburg, Eminence, Frankfort, Lagrange, Louisville, Port Royal, Sulphur, West Point
Bardstown	Bloomfield, Chaplin, New Haven	LaGrange, Lebanon Junction, Louisville, Mount Eden, Taylorsville, West Point
Beattyville		Jackson
Beaver Dam	Centertown, Fordville, Hartford	Bowling Green, Central City, Drakesboro, Greenville, Habit, Livermore, Morgantown, Owensboro, Pleasant Ridge, Utica
Bedford	Milton	Campbellsburg, Carrollton, LaGrange, Louisville, Port Royal, Sulphur, West Point
Benham-Lynch		Harlan, Wallins Creek, Whitesburg
Benton	Gilbertsville	Aurora, Eddyville, Fredonia, Marion, Mayfield, Murray, Paducah, Symsonia
Bessie Bend	Ridgely, TN, and Tiptonville, TN	
Bloomfield	Bardstown, Chaplin, New Haven	LaGrange, Louisville, Mt. Eden, Taylorsville, West Point

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4.1 Calling Areas

<u>Designation</u>	<u>Limited Local Calling Area</u>	<u>Additional Exchanges</u>
Bluff Springs	Crofton, Gracey, Hopkinsville, Lafayette, Oak Grove, Pembroke	Cadiz, Earlington, Elkton, Greenville, Madisonville, Mortons Gap, Nortonville, Sharon Grove, St. Charles
Bowling Green	Woodburn	Beaver Dam, Franklin, Morgantown, Russellville
Bremen	Central City, Drakesboro, Greenville	Calhoun, Centertown, Island Livermore, Owensboro, Panther, Sacramento, Utica
Burgin	Cornishville, Harrodsburg, Salvisa	Crab Orchard, Danville, Junction City, Perryville, Stanford
Cadiz	Canton, Gracey	Aurora, Bluff Springs, Crofton, Eddyville, Gilbertsville, Hopkinsville, LaFayette, Murray, Pembroke, Princeton
Calhoun	Island, Livermore, Sacramento	Bremen, Central City, Clay, Dixon, Drakesboro, Greenville, Owensboro, Panther, Sebree, Sorgho, Sturgis, Utica, West Louisville
Campbellsburg	Eminence, Port Royal, Sulphur	Bagdad, Bedford, Carrollton, Cropper, Frankfort, LaGrange, Louisville, Milton, Shelbyville, Simpsonville, Waddy, West Point
Canton	Cadiz, Gracey	Aurora, Eddyville, Gilbertsville, Murray
Carlisle		Cynthiana, Little Rock, Millersburg, Paris

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4.1 Calling Areas

<u>Designation</u>	<u>Limited Local Calling Area</u>	<u>Additional Exchanges</u>
Carrollton	Ghent	Bedford, Campbellsburg, LaGrange, Louisville, Milton, New Liberty, Port Royal, Sulphur, West Point
Cayce	Fulton, Hickman, Water Valley	Clinton, Mayfield, Murray, Paducah, Symsonia
Centertown	Beaver Dam, Fordsville, Hartford	Bremen, Cental City, Drakesboro, Habit, Island, Livermore, Owensboro, Pleasant Ridge, Utica, Greenville
Central City	Bremen, Drakesboro, Greenville	Beaver Dam, Calhoun, Centertown, Island, Livermore, Owensboro, Panther, Sacramento, Utica
Chaplin	Bardstown, Bloomfield, New Haven	LaGrange, Lawrenceburg, Louisville, Mt. Eden, Taylorsville, West Point
Clay	Dixon, Providence, Sebree, Slaughters	Calhoun, Corydon, Hanson, Hebbardsville, Henderson, Madisonville, Marion, Morganfield, Nebo, Owensboro, Panther, Robards, Sorgho, Stanley, Sturgis, Utica, West Louisville
Clinton		Cayce, Fulton, Hickman, Mayfield, Murray, Paducah, Symsonia, Water Valley
Cloverport	Hardinsburg, McDaniels	Ensor, Fordsville, Habit, Hawesville, Owensboro, Whitesville
Corbin	Williamsburg	

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4.1	<u>Calling Areas Designation</u>	<u>Limited Local Calling Area</u>	<u>Additional Exchanges</u>
	Cornishville	Burgin, Harrodsburg, Salvisa	Crab Orchard, Danville, Junction City, Mackville, Mooresville, Perryville, Springfield, Stanford, Willisburg
	Corydon	Hebbardsville, Henderson, Robards	Clay, Dixon, Morganfield, Owensboro, Panther, Sebree, Sorgho, Stanley, Sturgis, West Louisville
	Crab Orchard	Stanford	Burgin, Cornishville, Danville, Harrodsburg, Junction City, Perryville, Salvisa
	Crofton	Bluff Springs, Gracey, Hopkinsville, LaFayette, Oak Grove, Pembroke	Cadiz, Dawson Spring, Earlington, Elkton, Madisonville, Mortons Gap, Nortonville, St. Charles
	Cropper	Bagdad, Eminence, Finchville, Mt. Eden, Shelbyville, Simpsonville, Waddy	Campbellsburg, Frankfort, LaGrange, Louisville, Port Royal, Sulphur, West Point
	Cynthiana		Carlisle, Georgetown, Paris, Millersburg, Sadieville, Stamping Ground
	Danville	Junction City, Perryville	Burgin, Cornishville, Crab Orchard, Harrodsburg, Salvisa, Stanford
	Dawson Springs	Earlington, Hanson, Nebo, Madisonville, Nortonville, St. Charles, Mortons Gap	Crofton, Gracey, Hopkinsville, Princeton, Slaughters
	Dixon	Clay, Providence, Sebree, Slaughters	Calhoun, Corydon, Hanson, Hebbardsville, Henderson, Madisonville, Morganfield, Nebo, Owensboro, Panther, Robards, Sorgho, Stanley, Sturgis, Utica, West Louisville

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**4.1 Calling Areas
Designation**

<u>Designation</u>	<u>Limited Local Calling Area</u>	<u>Additional Exchanges</u>
Drakesboro	Bremen, Central City, Greenville	Beaver Dam, Calhoun, Island, Centertown, Livermore, Owensboro, Panther, Utica, Sacramento
Earlington	Dawson Springs, Hanson, Madisonville, Mortons Gap, Nebo, Nortonville, St. Charles	Bluff Springs, Crofton, Gracey, Hopkinsville, LaFayette, Pembroke, Princeton, Slaughters
Eddyville	Fredonia, Princeton	Aurora, Benton, Cadiz, Canton, Gilbertsville, Gracey, Marion, Hopkinsville, Murray, Paducah, Symsonia
Elkhorn City	Fedscreek, Pikeville, Virgie	Feeburn, McCarr, South Williamson, Stone
Elkton	Guthrie, Sharon Grove, Trenton	Bluff Springs, Crofton, Gracey, Hopkinsville, LaFayette, Pembroke, Russellville
Eminence	Campbellsburg, Cropper, Port Royal, Sulphur	Bagdad, Frankfort, Ghent, LaGrange, Louisville, New Liberty, Owenton, Shelbyville, Simpsonville, Waddy, West Point
Ensor	Habit, Maceo, Owensboro, Panther, Pleasant Ridge, Sorgho, Stanley, Utica, West Louisville, Whitesville	Cloverport, Fordsville, Hardinsburg, Hawesville, McDaniels
Fedscreek	Elkhorn City, Pikeville, Virgie	Freeburn, McCarr, South Williamson, Stone
Finchville	Bagdad, Cropper, Mt. Eden, Shelbyville, Simpsonville, Waddy	LaGrange, Louisville, Taylorsville, West Point
Ford	Kirksville, Richmond, Waco, Winchester	

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4.1 Calling Areas

<u>Designation</u>	<u>Limited Local Calling Area</u>	<u>Additional Exchanges</u>
Fordsville	Beaver Dam, Centertown, Hartford	Cloverport, Ensor, Habit, Hardinsburg, Hawesville, Maceo, McDaniels, Owensboro, Pleasant Ridge, Utica, Whitesville
Frankfort		Bagdad, Campbellsburg, Cropper, Eminence, Ghent, Lawrenceburg, New Liberty, Owenton, Port Royal, Shelbyville, Waddy
Franklin		Bowling Green, Russellville, Woodburn
Fredonia	Eddyville, Princeton	Aurora, Benton, Gilbertsville, Marion, Murray, Paducah, Symsonia
Freeburn	McCarr	Elkhorn City, Fedscreek, Pikeville, South Williamson, Stone, Virgie
Fulton	Cayce, Hickman, Water Valley	Clinton, Mayfield, Murray, Paducah, Symsonia
Georgetown	Sadieville, Stamping Ground	Cynthiana, Paris
Ghent	Carrollton	Eminence, Frankfort, New Liberty, Owenton, Port Royal
Gilbertsville	Benton	Aurora, Cadiz, Canton, Eddyville, Fredonia, Marion, Murray, Paducah, Princeton, Symsonia
Gracey	Bluff Springs, Cadiz, Canton, Crofton, Hopkinsville, Lafayette, Oak Grove, Pembroke	Dawson Springs, Earlington, Eddyville, Elkton, Madisonville, Mortons Gap, Nortonville, Princeton, St. Charles

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4.1 Calling Areas

<u>Designation</u>	<u>Limited Local Calling Area</u>	<u>Additional Exchanges</u>
Greenville	Bremen, Central City, Drakesboro	Beaver Dam, Bluff Springs, Calhoun, Centertown, Island, Livermore, Owensboro, Panther, Sacramento, Utica
Guthrie	Elkton, Sharon Grove, Trenton	Hopkinsville, Pembroke, Russellville
Habit	Ensor, Maceo, Owensboro, Panther, Pleasant Ridge, Shorgho, Stanley, Utica, West Louisville, Whitesville	Beaver Dam, Centertown, Cloverport, Fordsville, Hardinsburg, Hawesville, Livermore, McDaniels, Hartford
Hanson	Dawson Springs, Earlington, Madisonville, Mortons Gap, Nebo, Nortonville, St. Charles	Clay, Dixon, Slaughters
Hardinsburg	Cloverport, McDaniels	Ensor, Fordsville, Habit, Hawesville, Owensboro, Whitesville
Harlan	Wallins Creek	Benham-Lynch, Pineville
Harrodsburg	Burgin, Cornishville, Salvisa	Crab Orchard, Danville, Junction City, Perryville, Stanford
Hartford	Beaver Dam, Centertown, Fordsville	Habit, Livermore, Whitesville, Morgantown, Owensboro, Pleasant Ridge, Utica
Hawesville		Cloverport, Ensor, Fordsville, Habit, Hardinsburg, Maceo, McDaniels, Owensboro, Whitesville
Hebbardsville	Corydon, Henderson, Robards	Clay, Dixon, Morganfield, Owensboro, Panther, Sebree, Sorgho, Stanley, Sturgis, West Louisville

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4.1 **Calling Areas**

<u>Designation</u>	<u>Limited Local Calling Area</u>	<u>Additional Exchanges</u>
Henderson	Corydon, Hebbardsville, Robards	Clay, Dixon, Morganfield, Owensboro, Panther, Sebree, Sorgho, Stanley, Sturgis, West Louisville
Hickman	Cayce, Fulton, Water Valley	Clinton, Mayfield, Murray, Paducah, Symsonia
Hopkinsville	Bluff Springs, Crofton, Gracey, LaFayette, Oak Grove, Pembroke	Cadiz, Dawson Springs, Earlington, Eddyville, Elkton, Guthrie, Madisonville, Mortons Gap, Nortonville, Princeton, St. Charles, Sharon Grove, Trenton
Inez	Warfield	Louisa, Paintsville, South Williamson
Island	Calhoun, Livermore, Sacramento	Bremem, Centertown, Central City, Drakesboro, Greenville, Owensboro, Panther, Sorgho, Utica, West Louisville
Jackson		Beattyville
Jellico	Corbin, Williamsburg Jellico (TN)	
Jordan	Union City (TN)	
Junction City	Danville, Perryville	Burgin, Cornishville, Crab Orchard, Harrodsburg, Salvisa, Stanford
Kirksville	Ford, Richmond, Waco	
LaFayette	Bluff Springs, Crofton, Gracey, Hopkinsville, Oak Grove, Pembroke	Cadiz, Earlington, Elkton, Madisonville, Mortons Gap, Nortonville, St. Charles, Trenton

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4.1 **Calling Areas**

<u>Designation</u>	<u>Limited Local Calling Area</u>	<u>Additional Exchanges</u>
LaGrange	Louisville, West Point	Bagdad, Bardstown, Bedford, Bloomfield, Campbellsburg, Carrollton, Chaplin, Cropper, Eminence, Finchville, Lebanon Junction, Milton, Mt. Eden, New Haven, Port Royal, Rose Terrace, Shelbyville, Simpsonville, Sulphur, Taylorsville, Waddy
Lawrenceburg		Chaplin, Frankfort, Mt. Eden, Waddy
Lebanon Junction		Bardstown, LaGrange, Louisville, New Haven, Rose Terrace, West Point
Little Rock	Millersburg, North Middleton, Paris	Carlisle, Mt. Sterling
Livermore	Calhoun, Island, Sacramento	Beaver Dam, Bremen, Centertown, Central City, Drakesboro, Greenville, Habit, Hartford, Owensboro, Panther, Pleasant Ridge, Utica
Louisa Louisville	LaGrange, West Point	Inez, Paintsville, Warfield Bagdad, Bardstown, Bedford, Bloomfield, Campbellsburg, Carrollton, Chaplin, Cropper, Eminence, Finchville, Lebanon Junction, Milton, Mt. Eden, New Haven, Port Royal, Rose Terrace, Shelbyville, Simpsonville, Sulphur, Taylorsville, Waddy
Maceo	Ensor, Habit, Owensboro, Panther, Pleasant Ridge, Sorgho, Stanley, Utica, West Louisville, Whitesville	Fordsville, Hawesville
Mackville	Mooreville, Springfield, Willisburg	Cornishville

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4.1	<u>Calling Areas Designation</u>	<u>Limited Local Calling Area</u>	<u>Additional Exchanges</u>
	Madisonville	Dawson Springs, Earlington, Hanson, Mortons Gap, Nebo, Nortonville, St. Charles	Bluff Springs, Clay, Crofton, Dixon, Gracey, Hopkinsville, LaFayette, Marion, Pembroke, Princeton, Providence, Slaughters
	Marion		Aurora, Benton, Clay, Eddyville, Fredonia, Gilbertsville, Madisonville, Murray, Nebo,
	Paducah, Princeton, Providence,		Symsonia, Sturgis
	Martin	Allen, McDowell, Prestonsburg, Wayland	Pikeville
	Mayfield		Benton, Cayce, Clinton, Fulton, Hickman, Murray, Paducah, Symsonia, Water Valley
	Maysville		
	McCarr	Freeburn, South Williamson	Elkhorn City, Fedscrew, Pikeville, Stone, Virgie
	McDaniels	Cloverport, Hardinsburg	Ensor, Fordsville, Habit, Hawesville, Owensboro, Whitesville
	McDowell	Allen, Martin, Prestonsburg, Wayland	Pikeville
	Middlesboro	Pineville	Wallins Creek, Williamsburg
	Millersburg	Little Rock, North Middletown, Paris	Carlisle, Cynthiana
	Milton	Bedford	Campbellsburg, Carrollton, LaGrange, Louisville, Sulphur, West Point
	Mooreville	Mackville, Springfield, Willisburg	Cornishville

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4.1	<u>Calling Areas Designation</u>	<u>Limited Local Calling Area</u>	<u>Additional Exchanges</u>
	Morganfield	Sturgis	Clay, Corydon, Dixon, Hebbardsville, Henderson, Owensboro, Panther, Providence, Robards, Sebree, Sorgho, Stanley, West Louisville
	Morgantown		Beaver Dam, Bowling Green, Hartford, Woodburn
	Mortons Gap	Dawson Springs, Earlington, Hanson, Madisonville, Nebo, Nortonville, St. Charles	Bluff Springs, Crofton, Gracey, Hopkinsville, LaFayette, Pembroke
	Mount Eden	Bagdad, Cropper, Finchville, Shelbyville, Simpsonville, Waddy	Bardstown, Bloomfield, Chaplin, LaGrange, Lawrenceburg, Louisville, New Haven, Taylorsville, West Point
	Mount Sterling		Little Rock, North Middletown, Stanton, Winchester
	Murray	Aurora	Benton, Cadiz, Canton, Cayce, Clinton, Eddyville, Fredonia, Fulton, Gilbertsville, Hickman, Marion, Mayfield, Paducah, Symsonia, Water Valley
	Nebo	Dawson Springs, Earlington, Hanson, Madisonville, Mortons Gap, Nortonville, St. Charles	Clay, Dixon, Marion, Princeton, Providence, Slaughters
	Neon	Whitesburg	Pikeville, Virgie
	New Haven	Bardstown, Bloomfield, Chaplin	LaGrange, Lebanon Junction, Louisville, Mt. Eden, Taylorsville, West Point
	New Liberty	Owenton	Carrollton, Eminence, Frankfort, Ghent, Port Royal
	North Middletown	Little Rock, Millersburg, Paris	Mt. Sterling, Winchester

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4.1 Calling Areas
Designation

Limited Local Calling Area

Additional Exchanges

Nortonville	Dawson Springs, Earlington, Hanson, Madisonville, Mortons Gap, Nebo, St. Charles	Bluff Springs, Crofton, Gracey, Hopkinsville, LaFayette, Pembroke
Oak Grove	Bluff Springs, Crofton, Gracey, LaFayette, Pembroke, Hopkinsville, Cunningham, South Oak Grove	
Owensboro	Ensor, Habit, Maceo, Panther, Pleasant Ridge, Sorgho, Stanley, Utica, West Louisville, Whitesville	Beaver Dam, Bremen, Calhoun, Centerown, Central City, Clay, Cloverport, Corydon, Dixon, Drakesboro, Fordsville, Greenville, Hartford, Hardinsburg, Hawesville, Hebbardsville, Henderson, Island, Livermore, McDaniels, Morganfield, Robards, Sacramento, Sebree, Sturgis
Owenton	New Liberty	Eminence, Frankfort, Ghent, Port Royal
Paducah	Symsonia	Aurora, Benton, Cayce, Clinton, Eddyville, Fredonia, Fulton, Gilbertsville, Hickman, Marion, Mayfield, Murray, Princeton, Water Valley
Paintsville		Inez, Louisa, Prestonsburg, South Williamson, Warfield
Panther	Ensor, Habit, Maceo, Owensboro, Pleasant Ridge, Sorgho, Stanley, Utica, West Louisville, Whitesville	Bremen, Calhoun, Central City, Clay, Corydon, Dixon, Drakesboro, Greenville, Hebbardsville, Henderson, Island, Livermore, Morganfield, Robards, Sacramento, Sebree, Sturgis

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4.1 Calling Areas

<u>Designation</u>	<u>Limited Local Calling Area</u>	<u>Additional Exchanges</u>
Paris	Little Rock, Millersburg, North Middletown	Carlisle, Cynthiana, Georgetown, Winchester
Pembroke	Bluff Springs, Crofton, Gracey, Hopkinsville, LaFayette, Oak Grove	Cadiz, Earlington, Elkton, Guthrie, Madisonville, Mortons Gap, Nortonville, St. Charles, Sharon Grove, Trenton
Perryville	Danville, Junction City	Burgin, Cornishville, Crab Orchard, Harrodsburg, Salvisa, Stanford
Pikeville	Elkhorn City, Feds creek, Virgie	Allen, Freeburn, Martin, McCarr, McDowell, Neon, Prestonsburg, South Williamson, Stone, Wayland, Whitesburg
Pineville	Middlesboro	Harlan, Wallins Creek, Williamsburg
Pleasant Ridge	Ensor, Habit, Maceo, Owensboro, Panther, Sorgho, Stanley, Utica, West Louisville, Whitesville	Beaver Dam, Centertown, Fordsville, Hartford, Livermore
Port Royal	Campbellsburg, Eminence, Sulphur	Bagdad, Bedford, Carrollton, Cropper, Frankfort, Ghent, LaGrange, Louisville, New Liberty, Owenton, Simpsonville, Shelbyville, West Point
Prestonsburg	Allen, Martin, McDowell, Wayland	Paintsville, Pikeville
Princeton	Eddyville, Fredonia	Cadiz, Dawson Springs, Earlington, Gilbertsville, Gracey, Hopkinsville, Madisonville, Marion, Nebo, Paducah, Providence, Symsonia

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4.1 Calling Areas Designation	Limited Local Calling Area	Additional Exchanges
Providence	Clay, Dixon, Sebree, Slaughters	Madisonville, Marion, Morganfield, Nebo, Princeton, Sturgis
Richmond	Ford, Kirksville, Paint, Waco	Winchester
Robards	Corydon, Hebbardsville, Henderson	Clay, Dixon, Morganfield, Owensboro, Panther, Sebree, Sorgho, Stanley, Sturgis, West Louisville
Rose Terrace		LaGrange, Lebanon Junction, Louisville, West Point
Russellville	Lewisburg	Bowling Green, Elkton, Franklin, Guthrie, Sharon Grove, Trenton, Woodburn
Sacramento	Calhoun, Island, Livermore	Bremen, Central City, Drakesboro, Greenville, Owensboro, Panther, Sorgho, Utica, West Louisville
Sadieville	Georgetown, Stamping Ground	Cynthiana
Saint Charles	Dawson Springs, Earlington, Hanson, Madisonville, Mortons Gap, Nebo, Nortonville	Bluff Springs, Crofton, Gracey, Hopkinsville, LaFayette, Pembroke
Salvis	Burgin, Cornishville, Harrodsburg	Crab Orchard, Danville, Junction City, Perryville, Stanford
Sebree	Clay, Dixon, Providence, Slaughters	Calhoun, Corydon, Hebbardsville, Henderson, Morganfield, Owensboro, Panther, Robards, Sorgho, Stanley, Sturgis, Utica, West Louisville
Sharon Grove	Elkton, Guthrie, Trenton	Bluff Springs, Hopkinsville, Pembroke, Russellville

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4.1 Calling Areas

<u>Designation</u>	<u>Limited Local Calling Area</u>	<u>Additional Exchanges</u>
Shelbyville	Bagdad, Cropper, Finchville, Mt. Eden, Simpsonville, Waddy	Campbellsburg, Eminence, Frankfort, LaGrange, Louisville, Port Royal, Sulphur, Taylorsville, West Point
Simpsonville	Bagdad, Cropper, Finchville, Mt. Eden, Shelbyville, Waddy	Campbellsburg, Eminence, LaGrange, Louisville, Port Royal, Sulphur, Taylorsville, West Point
Slaughters	Clay, Dixon, Providence, Sebree	Dawson Springs, Earlington, Hanson, Madisonville, Nebo
Sorgho	Ensor, Habit, Maceo, Owensboro, Panther, Pleasant Ridge, Stanley, Utica, West Louisville, Whitesville	Calhoun, ,Clay, Corydon, Dixon, Island, Hebbardsville, Henderson, Morganfield, Robards, Sacramento, Sebree, Sturgis
South Williamson	McCarr, Stone,	Elkhorn City, Feds creek, Freeburn, Inez, Paintsville, Pikeville, Virgie, Warfield
Springfield	Mackville, Mooresville, Willisburg	Cornishville
Stamping Ground	Georgetown, Sadieville	Cynthiana
Stanford	Crab Orchard	Burgin, Cornishville, Danville, Harrodsburg, Junction City, Perryville, Salvisa
Stanley	Ensor, Habit, Maceo, Owensboro, Panther, Pleasant Ridge, Sorgho, Utica, West Louisville, Whitesville	Clay, Corydon, Dixon, Hebbardsville, Henderson, Morganfield, Robards, Sebree, Sturgis
Stanton		Mt. Sterling, Winchester
Stone	South Williamson	Elkhorn City, Feds creek, Freeburn, McCarr, Pikeville, Virgie

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4.1 Calling Areas

<u>Designation</u>	<u>Limited Local Calling Area</u>	<u>Additional Exchanges</u>
Sturgis	Morganfield	Calhoun, Clay, Corydon, Dixon, Hebbardsville, Henderson, Marion, Owensboro, Panther, Providence, Robards, Sebree, Sorgho, Stanley, Utica, West Louisville
Sulphur	Campbellsburg, Eminence, Port Royal	Bagdad, Bedford, Carrollton, Cropper, LaGrange, Louisville, Milton, Shelbyville, Simpsonville, West Point
Symsonia	Paducah	Aurora, Benton, Cayce, Clinton, Eddyville, Fredonia, Fulton, Gilbertsville, Hickman, Marion, Mayfield, Murray, Princeton, Water Valley
Taylorsville		Bardstown, Bloomfield, Chaplin, Finchville, LaGrange, Louisville, Mount Eden, New Haven, Shelbyville, Simpsonville, West Point
Trenton	Elkton, Guthrie, Sharon Grove	Hopkinsville, LaFayette, Pembroke, Russellville
Utica	Ensor, Habit, Maceo, Owensboro, Panther, Pleasant Ridge, Sorgho, Stanley, West Louisville, Whitesville	Beaver Dam, Bremen, Calhoun, Centertown, Central City, Clay, Dixon, Drakesboro, Fordsville, Greenville, Hartford, Island, Livermore, Sacramento, Sebree, Sturgis
Virgie	Elkhorn City, Fedscreek, Pikeville	Freeburn, McCarr, Neon, South Williamson, Stone, Whitesburg
Waco	Ford, Kirksville, Richmond,	Winchester

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4.1 Calling Areas

<u>Designation</u>	<u>Limited Local Calling Area</u>	<u>Additional Exchanges</u>
Waddy	Bagdad, Cropper, Finchville, Mt. Eden, Shelbyville, Simpsonville	Campbellsburg, Eminence, Frankfort, LaGrange, Lawrenceburg, Louisville, West Point
Wallins Creek	Harlan	Benham-Lynch, Middlesboro, Pineville
Warfield	Inez	Louisa, Paintsville, South Williamson
Water Valley	Cayce, Hickman, Fulton	Clinton, Murray, Mayfield, Paducah, Symsonia
Wayland	Allen, Martin, McDowell, Prestonburg	Pikeville
West Louisville	Ensor, Habit, Maceo, Owensboro, Panther, Pleasant Ridge, Sorgho, Stanley, Utica, Whitesville	Calhoun, Clay, Corydon, Dixon, Hebbardsville, Henderson, Island, Morganfield, Robards, Sacramento, Sebree, Sturgis
West Point	Louisville, LaGrange,	Bagdad, Bardstown, Bedford, Bloomfield, Campbellsburg, Carrollton, Chaplin, Cropper, Eminence, Finchville, Lebanon Junction, Milton, Mt. Eden, New Haven, Port Royal, Rose Terrace, Shelbyville, Simpsonville, Sulphur, Taylorsville, Waddy
Whitesburg	Neon	Benham-Lynch, Pikeville, Virgie
Whitesville	Ensor, Habit, Maceo, Owensboro, Panther, Pleasant Ridge, Sorgho, Stanley, Utica, West Louisville	Cloverport, Fordsville, Hardinsburg, Hartford, Hawesville, McDaniels

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4.1 **Calling Areas**

<u>Designation</u>	<u>Limited Local Calling Area</u>	<u>Additional Exchanges</u>
Williamsburg	Corbin and Jellico	Middlesboro, Pineville
Willisburg	Mackville, Mooresville Springfield	Cornishville
Winchester	Ford	Mt. Sterling, North Middleton, Paris, Richmond, Stanton, Waco
Woodburn	Bowling Green	Franklin, Morgantown, Russellville

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4.1 Calling Areas

<u>Designation</u>	<i>ALLTEL</i> <u>Local Calling Area</u>
Lexington	Georgetown, Midway, Nicholasville, Sadieville, Stamping Ground, Versailles, Wilmore

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SERVICE AREAS

4.2 Exchange Area Rate Classes

4.2.1 BellSouth Exchanges Retail Classes

<u>EXCHANGE</u>	<u>CLASS</u>	<u>EXCHANGE</u>	<u>CLASS</u>	<u>EXCHANGE</u>	<u>CLASS</u>	<u>EXCHANGE</u>	<u>CLASS</u>
Allen	2	Corbin	2	Gilbertsville	1	Louisville	5
Aurora	1			Gracey	3	Maceo	3
Bagdad	1	Cornishville	1	Greenville	1	Mackville	1
Bardstown	1	Corydon	2	Gutherie	1	Madisonville	2
Beattyville	1	Crab Orchard	1	Habit	3	Marion	1
Beaver Dam	1	Crofton	3	Hanson	2	Martin	2
Bedford	1	Cropper	2	Hardinsbuty	1	Mayfield	2
Benham – Lynch	1	Cynthiana	1	Harlan	1	Maysville	1
Benton	1	Danville	1	Harrodsbury	1	McCarr	1
Bessie Bend	1	Dawson Spring	2	Hartford	1	McDaniels	1
Bloomfield	3	Dixon	1	Hawesville	1	McDowell	2
Bluff Springs	3	Drakesboro	1	Hebbardsville	2	Middlesboro	2
				Henderson	2	Millersburg	1
Bowling Green	1	Earlington	2	Hickman	1	Milton	1
Bremen	1	Eddyville	1	Hopkinsville	3	Mooreville	1
Burgin	1	Elkhorn City	2	Inez	1	Morganfield	1
Cadiz	1	Elkton	1	Island	1	Morgantown	1
Calhoun	1	Eminence	1	Jackson	1	Morgtons Gap	2
Campbellsburg	1	Ensor	3	Jellico	*	Mount Eden	1
Canton	1	Feds Creek	2	Jordan	*	Mount Sterling	1
Carlisle	1	Finchville	1	Junction City	1	Murray	2
						Nebo	2
Carrollton	1	Ford	3	Kirksville	3	Neon	1
Cayce	1	Fordsville	1	Lafayette	3	New Haven	1
Centertown	1	Frankfort	3	Lagrange	5	New Liberty	1
Central City	1	Franklin	3	Lawrenburg	1	North Middletown	1
		Freedonia	1				
Chaplin	1	Freeburn	1	Lebanon Junction	1	Nortonville	2
Clay	1	Fulton	1	Little Rock	1	Oak Grove	4
Clinton	1	Georgetown	6	Livermore	1	Owensboro	3
Cloverport	1	Ghent	1	Louisa	1	Owenton	1

* Denotes exceptions rate classes found in Section 5.2

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4.2 Exchange Area Rate Classes

4.2.1 BellSouth Exchanges Retail Classes

<u>EXCHANGE</u>	<u>CLASS</u>	<u>EXCHANGE</u>	<u>CLASS</u>
Paducah	3	Springfield	1
Paintsville	1	Stamping Ground	6
Panther	3	Stanford	1
Paris	1	Stanley	3
Pembroke	3	Stanton	1
Perryville	1	Stone	1
Pikeville	3	Sturgis	1
Pineville	1	Sulphur	1
Pleasant Ridge	3	Symsonia	3
Port Royal	1	Taylorsville	1
Prestonsburg	2	Trenton	1
Princeton	1	Utica	3
		Virgie	2
Providence	1	Waco	1
Richmond	3	Waddy	1
Robbards	2	Wallins Creek	1
Rose Terrace	3	Warfield	1
Russellville	1	Water Valley	1
Sacramento	1	Wayland	2
Sadieville	6	West Louisville	3
Saint Charles	2	West Point	5
Salvisa	1	Whitesburg	1
Sebree	1	Whitesville	3
Sharon Grove	1	Williamsburg	2
Shelbyville	1	Willisburg	1
Simpsonville	1	Winchester	2
Slaughters	1	Woodburn	3
Sorgho	3		
South Williamson	2		

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4.2 Exchange Area UNE Rates Zones

4.2.2 BellSouth Exchanges UNE Rate Zones

<u>EXCHANGE</u>	<u>ZONE</u>	<u>EXCHANGE</u>	<u>ZONE</u>	<u>EXCHANGE</u>	<u>ZONE</u>	<u>EXCHANGE</u>	<u>ZONE</u>
Allen	3	Corbin	2	Gilbertsville	3	Louisville	*1
Aurora	3			Gracey	3	Maceo	3
Bagdad	3	Cornishville	3	Greenville	3	Mackville	3
Bardstown	2	Corydon	3	Gutherie	3	Madisonville	2
Beattyville	3	Crab Orchard	3	Habit	3	Marion	3
Beaver Dam	3	Crofton	3	Hanson	3	Martin	3
Bedford	3	Cropper	3	Hardinsburg	3	Mayfield	2
Benham – Lynch	3	Cynthiana	3	Harlan	3	Maysville	1
Benton	3	Danville	1	Harrodsburg	3	McCarr	3
Bessie Bend	3	Dawson Spring	3	Hartford	3	McDaniels	3
Bloomfield	3	Dixon	3	Hawesville	3	McDowell	3
Bluff Springs	3	Drakesboro	3	Hebbardsville	3	Middlesboro	2
				Henderson	2	Millersburg	3
Bowling Green	*2	Earlington	2	Hickman	3	Milton	3
Bremen	3	Eddyville	3	Hopkinsville	2	Mooreville	3
Burgin	3	Elkhorn City	3	Inez	3	Morganfield	3
Cadiz	3	Elkton	3	Island	3	Morgantown	3
Calhoun	3	Eminence	3	Jackson	3	Morgtons Gap	3
Campbellsburg	3	Ensor	3	Jellico	3	Mount Eden	3
Canton	3	Feds Creek	3	Jordan	3	Mount Sterling	3
Carlisle	3	Finchville	3	Junction City	3	Murray	2
						Nebo	3
Carrollton	3	Ford	3	Kirksville	3	Neon	3
Cayce	3	Fordsville	3	Lafayette	3	New Haven	3
Centertown	3	Frankfort	2	Lagrange	3	New Liberty	3
Central City	2	Franklin	3	Lawrenceburg	3	North Middletown	3
		Freedonia	3				
Chaplin	3	Freeburn	3	Lebanon Junction	3	Nortonville	3
Clay	3	Fulton	3	Little Rock	3	Oak Grove	2
Clinton	3	Georgetown	2	Livermore	3	Owensboro	1
Cloverport	3	Ghent	3	Louisa	2	Owenton	3

* Denotes exception within the given exchange. Listings found in Section 4.2 on Page 23.

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4.2 Exchange Area UNE Rates Zones

4.2.2 BellSouth Exchanges UNE Rate Zones

<u>EXCHANGE</u>	<u>ZONE</u>	<u>EXCHANGE</u>	<u>ZONE</u>
Paducah	*1	Springfield	3
Paintsville	2	Stamping Ground	3
Panther	3	Stanford	3
Paris	3	Stanley	3
Pembroke	3	Stanton	3
Perryville	3	Stone	3
Pikeville	*2	Sturgis	3
Pineville	3	Sulphur	3
Pleasant Ridge	3	Symsonia	3
Port Royal	3	Taylorville	3
Prestonsburg	3	Trenton	3
Princeton	3	Utica	3
		Virgie	3
Providence	3	Waco	3
Richmond	2	Waddy	3
Robbards	3	Wallins Creek	3
Rose Terrace	2	Warfield	3
Russellville	3	Water Valley	3
Sacramento	3	Wayland	3
Sadieville	3	West Louisville	3
Saint Charles	3	West Point	3
Salvisa	3	Whitesburg	3
Sebree	3	Whitesville	3
Sharon Grove	3	Williamsburg	3
Shelbyville	2	Willisburg	3
Simpsonville	3	Winchester	*2
Slaughters	3	Woodburn	3
Sorgho	3		
South Williamson	3		

Exceptions: NPA NXX ZONE

Bowling Green	270-277	3
Louisville	502-228	2
	502-231	2
	502-239	2
	502-240	2
	502-241	2
	502-243	2
	502-261	2
	502-263	2
	502-266	2
	502-267	2
	502-271	2
	502-292	2
	502-297	2
	502-762	2
	502-809	2
	502-810	2
	502-933	2
	502-935	2
	502-937	2
	502-961	2
	502-962	2
	502-964	2
	502-966	2
	502-968	2
	502-969	2
	502-995	2
Paducah	270-534	2
	270-554	2
	270-744	2
	270-898	2
Pikeville	606-631	3
Winchester	859-842	3

* Denotes exception with the given exchange. Listings of applicability listed above.

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EXCHANGE ACCESS SERVICE

5.1 General

Exchange Access Service provides a Subscriber with a telephonic connection to, and a unique telephone number address on the public switched telecommunications network. Each Exchange Access Service enables users to:

- 5.1.1 receive calls from other stations on the public switched telecommunications network;
- 5.1.2 access other services offered by the Company as set forth in this tariff;
- 5.1.3 access certain interstate and international calling services provided by the Company;
- 5.1.4 access (at no additional charge) the Company's operators and business office for service related assistance;
- 5.1.5 access (at no additional charge) emergency services by dialing 0- or 9-1-1; and
- 5.1.6 access services provided by other common carriers that purchase the Company's Switched Access Services as provided under the Company's Federal and State tariffs, or that maintain other types of traffic exchange arrangements with the Company.

Each Exchange Access Service is available on a "Full" service basis, whereby service is delivered to a demarcation/connection block at the subscriber's premises.

The following Exchange Access Services are currently offered:

Basic Line Service

(D)

- UNE-L Premier Business Single Line Package
- UNE-L Premier Business Multiple Line Package
- UNE-L Residential Package
- Hosted VBX

(D)

(T)

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EXCHANGE ACCESS SERVICE**5.2 Basic Line Service**

Basic Line Service provides a business subscriber with a single, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Basic Lines are provided for connection of Subscriber-provided single station sets or facsimile machines to the public switched telecommunications network. Rate Classes are in section 4.2.1. Each Basic Line may be configured into a hunt group with other Company-provided Basic Lines at rates set outlined in Section 5.8. Additionally, subscribers wishing to purchase single calling features may order them from Section 5.8 Calling Features.

Non-recurring and monthly recurring rates per Basic Line apply as follows:

	<u>Month-to-Month</u>	<u>24 Months</u>	<u>36 Months</u>
BellSouth Exchanges			
Q-Link Business Line			
UNE Zone 1	\$36.95	\$33.95	\$33.95
UNE Zone 2	\$36.95	\$33.95	\$33.95
UNE Zone 3	\$45.95	\$42.95	\$42.95

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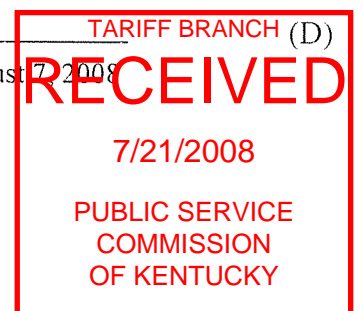
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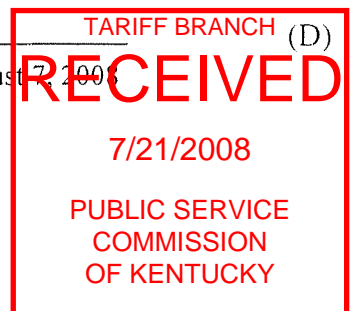
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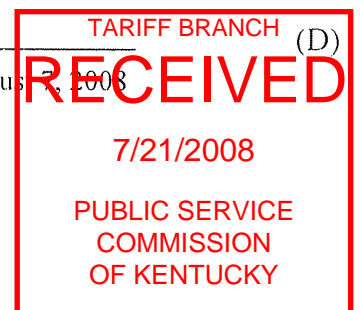
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EXCHANGE ACCESS SERVICE

(D)

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EXCHANGE ACCESS SERVICE**5.8 Features****5.8.1 Calling Features – Q-Link for BellSouth Exchanges**

900/976 Blocking - This feature enables customers to restrict the 976 and 900 calls from being placed over the line.

Call Forwarding Busy Line -- Automatically redirects incoming calls to a pre-designated telephone number/service outside the subscriber's telephone system when the line is busy. The Subscriber selects the forward-to telephone number at time of service installation and can only be changed by a service order.

Call Forwarding Don't Answer – Allows incoming calls to be automatically routed to a pre-selected station line or attendant in the same system or outside the system, when the called station is not answered after a preset number of rings. Intercom calls can be arranged to be forwarded to a different number different from DID calls. The Subscriber selects the forward-to telephone number at time of service installation and can only be changed by a service order.

Call Forwarding Don't Answer Ring Control - This feature provides for incoming calls to a subscriber's idle directory number to be forwarded to another telephone number after a customer-controlled interval expressed in either ring cycles or seconds. The forwarded-to telephone number is specified at the time service is established and can only be changed via service order.

Call Forwarding Variable – Allows Subscriber to redirect all incoming calls to another telephone number.

Call Return - This feature allows customers to automatically return the last incoming call received.

Call Return Blocking - This feature denies the customer the option of using the per-use call return feature.

Call Selector - Call Selector provides a distinctive ringing pattern to the subscribing customer for up to six specific telephone numbers.

Call Tracing - This feature enables the customer to initiate an automatic trace of the last call received. Upon activation by the customer, the network automatically sends a message to the Company's Security Department indicating the calling number, the time the trace was activated, and in some locations, the time the offending call was received. The customer using this feature would be required to contact the Annoyance Call Bureau for further action. The customer is not provided the traced number.

Call Waiting - Call Waiting provides a tone to alert a customer with a call in progress that a second party is calling them, and allows the customer to answer the incoming call while holding the original connection.

Caller ID Basic – displays the telephone number of the calling party on a special display telephone or display unit on subscriber provided equipment.

Caller ID Deluxe - This feature enables the customer to view the calling party directory name and directory number on incoming telephone calls on a display unit. The ACR, or Anonymous Call Rejection, on this feature, allows customers to automatically reject incoming calls when the call originates from a telephone number which has invoked a blocking feature that prevents the delivery of their number to the called party.

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EXCHANGE ACCESS SERVICE**5.8 Features (Cont.)****5.8.1 Calling Features – Q-Link for BellSouth Exchanges (Cont.)**

Calling Number Delivery Blocking - This feature, when established on a customer's line, enables subscribers of Non-Published Listing Service to prevent transmission of their Directory Number and/or Directory Name to subscribers of features such as Caller ID, on all outgoing calls placed from the customer's line. Calling Number Delivery Blocking is established and/or removed from the customer's line via a service order. If the preassigned access code for Calling Number Delivery Unblocking is dialed on a line that is provisioned with Calling Number Delivery Blocking, the calling number and/or name will be delivered. Calling Number Delivery Blocking does not prevent transmission of the calling party number on services such as E911 that utilize Automatic Number Identification (ANI) for delivery of the calling number.

Customer Control of Call Forwarding Busy Line – This feature provides the customer with the Call Forward Busy Line feature and the ability to activate or deactivate it by using dialing codes. The Subscriber selects the forward-to number at the time of service installation and it can only be changed by a service order.

Customer Control of Call Forwarding Don't Answer – This feature provides the customer with the Call Forward Don't Answer feature and the ability to activate or deactivate it by using dialing codes. The Subscriber selects the forward-to number at the time of service installation and it can only be changed by a service order.

Enhanced Caller ID with Call Management -This feature, which provides both the call waiting and Caller ID functionality, enables the customer to view on a display unit the calling party Directory Name and Directory Number (DN) on incoming telephone calls both when the subscriber's line is in use and when it is not in use.

Hunting –Routes a call to an idle station line in a prearranged group when the called station line is busy.

Remote Access to Call Forwarding Variable - This feature provides a customer the Call Forwarding Variable feature and the capability to activate and deactivate the service remotely from any line/equipment capable of Touch-Tone signaling rather than only from the base station line.

Repeat Dialing - This feature, when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed. If the called line is busy, a confirmation announcement is heard and the customer hangs up and a queuing process begins. For the next 30 minutes both the calling and the called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed.

Repeat Dialing Blocking - This feature denies the customer the option of using the per-use repeat dialing feature.

Ringmaster 1 - Customers subscribing to this feature will be able to receive calls dialed to two separate telephone numbers without having a second line. A distinctive ringing pattern will be provided for each of the additional telephone numbers to facilitate identification of incoming calls. A distinctive Call Waiting tone for each additional telephone number will be provided, where facilities permit, to customers subscribing to Call Waiting service.

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EXCHANGE ACCESS SERVICE**5.8 Features (Cont.)****5.8.1 Calling Features – Q-Link for BellSouth Exchanges (Cont.)**

Ringmaster 2 - Customers subscribing to this feature will be able to receive calls dialed to two or three separate telephone numbers without having a second or third line. A distinctive ringing pattern will be provided for each of the additional telephone numbers to facilitate identification of incoming calls. A distinctive Call Waiting tone for each additional telephone number will be provided, where facilities permit, to customers subscribing to Call Waiting service.

Selective Class of Call Screening – This feature enables a customer to secure central office blocking of originating 1+, 101XXXX 1+, 976 and 900 service calls. Additionally, specific screening information from the originating line is sent to the operator on Company handled intraLATA calls to prevent operator-assisted calls from being billed to the subscriber's line. Information digits are also passed to long distance providers, other than the Company, to identify the line as requiring special operator handling. All local calls and calls to Company numbers such as repair service, Directory Assistance Service and public emergency service numbers such as 911 and 1+ 800 calls will be permitted from the establishment.

Speed Calling – Allows a Subscriber to dial from 8 to 30 selected numbers by using fewer digits than normally required. This is accomplished through the assignment of abbreviated codes to frequently called numbers. The speed calling list is Subscriber -changeable.

Star 98 Access - This feature allows a subscriber to dial *98 to access a service such as their voice mail service.

Surrogate Client Number – This feature provides for a telephone number in the subscriber's serving wire center from which calls will be forwarded on an intraoffice basis to the subscriber's exchange service. This feature is furnished only from central offices, which have been arranged to provide this service and is provided subject to the availability of facilities.

Three-Way Calling - Allows the customer to add a third party to an established call without operator assistance.

Three-Way Calling with Transfer – Allows a Subscriber to add a third party to an existing conversation.

Touch-Tone – This feature provides for the origination of telephone calls by means of instruments equipped for tone-type address signaling.

User Transfer/Conferencing : Allows a Subscriber to transfer a call to another extension and/or the ability to add multiple parties to a current conversation.

User Transfer/Conferencing and Call Hold: Allows a Subscriber to transfer a call to another extension and/or the ability to add multiple parties to a current conversation. Also, allows to subscriber to put a caller on hold.

Termination charges are applicable for services that have a contract length greater than one month. The termination charges shall be equal to the number of months remaining in the contract multiplied by the monthly rate provided under the contract.

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EXCHANGE ACCESS SERVICE

5.8 Features (Cont.)

5.8.2 Calling Features Rates – Q-Link for BellSouth Exchanges

Calling Features Pricing	Month-to-Month	24 Months	36 Months
900/976 Call Blocking	\$0.00	\$0.00	\$0.00
Call Block	\$4.71	\$4.46	\$4.21
Call Forward Busy Line	\$3.66	\$3.47	\$3.28
Call Forwarding Don't Answer	\$3.66	\$3.47	\$3.28
Call Forwarding Don't Answer Ring Control	\$3.66	\$3.47	\$3.28
Call Forwarding Variable	\$4.18	\$3.96	\$3.74
Call Pickup	\$0.95	\$0.90	\$0.85
Call Return	\$4.94	\$4.68	\$4.42
Call Return Blocking	\$0.00	\$0.00	\$0.00
Call Selector	\$4.71	\$4.46	\$4.21
Call Waiting	\$6.65	\$6.30	\$5.95
Caller ID Basic	\$8.60	\$8.15	\$7.70
Caller ID Deluxe	\$9.50	\$9.00	\$8.50
Calling Number Delivery Blocking	\$0.00	\$0.00	\$0.00
Customer Control of Call Forwarding Busy Line	\$7.03	\$6.66	\$6.29
Customer Control of Call Forwarding Don't Answer	\$6.65	\$6.30	\$5.95
Enhanced Caller ID with Call Management	\$17.10	\$16.20	\$15.30

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EXCHANGE ACCESS SERVICE**5.8 Features (Cont.)****5.8.2 Calling Features Rates – Q-Link for BellSouth Exchanges (Cont.)**

Calling Features Pricing	Month-to-Month	24 Months	36 Months
Hunting			
Class 1	\$11.40	\$10.80	\$10.20
Class 2	\$10.69	\$10.13	\$9.57
Class 3	\$7.60	\$7.20	\$6.80
Class 4	\$4.75	\$4.50	\$4.25
Class 5	\$4.75	\$4.50	\$4.25
Class 6	\$4.75	\$4.50	\$4.25
Remote Access to Call Forwarding Variable	\$8.89	\$8.42	\$7.95
Repeat Dialing	\$4.71	\$4.71	\$4.71
Repeat Dialing Blocking	\$0.00	\$0.00	\$0.00
Ringmaster 1	\$7.60	\$7.20	\$6.80
Ringmaster 2	\$9.50	\$9.00	\$8.50
Selective Class of Call Screening	\$1.19	\$1.13	\$1.07
Special Text Listing	\$1.71	\$1.71	\$1.71
Speed Calling 8	\$4.18	\$3.96	\$3.74
Speed Calling 30	\$5.23	\$4.95	\$4.68
Three-Way Calling	\$4.18	\$3.96	\$3.74
Three-Way Calling with Transfer	\$5.70	\$5.40	\$5.10
Touch Tone	\$0	\$0	\$0
User – Transfer/Conferencing	\$4.75	\$4.50	\$4.25
User – Transfer/Conferencing and Call Hold	\$5.70	\$5.40	\$5.10

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EXCHANGE ACCESS SERVICE

5.8 Features (Cont.)

5.8.3 Customized Code Restrictions

1. Option #1 Restricted Codes
 1+, 0-, 0+, 00-, (1+/0+) 411, 976 & 900, IDDD 01+, IDDD 011+, N11 Service (311, 511, 611, 811), and 101XXXX.
2. Option #2a Restricted Codes
 0-, 0+, 00-, IDDD 01+, and 976.
3. Option #2b Restricted Codes
 0-, 0+, IDDD 011+, IDDD 101XXX+011+, IDDD 101XXXX+011+, 976, and 1+976.
4. Option #3 Restricted Codes
 Vacant Code Recording 1+, 0-, 0+, 00-, IDDD 01+, 011+, NPA 900, and 101XXXX.

CCR Options Pricing	Month-to-Month	24 Months	36 Months
Option 1	\$4.28	\$4.05	\$3.83
Option 2a	\$4.28	\$4.05	\$3.83
Option 2b	N/A	N/A	N/A
Option 3	\$4.28	\$4.05	\$3.83

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EXCHANGE ACCESS SERVICE

5.8 Features (Cont.)

5.8.4 Mileage Zone Charges – BellSouth Exchanges

The following mileage zone charges apply in all exchanges in connection with service located outside the Base Rate Areas of exchanges but within the exchange and are in addition to the basic rate for service. However, these charges do not apply to customers designated as living in a Geographic Zone charged area found in Section 5.7.5.

Mileage Zone 0-1 Miles - Up to and including one mile, airline measurement, from the nearest point on the Base Rate Area boundary.

Mileage Zone 1-2 Miles - Beyond one mile up to and including two miles, airline measurement, from the nearest point on the Base Rate Area boundary.

Mileage Zone 2-4 Miles - Beyond two miles up to and including four miles, airline measurement, from the nearest point on the Base Rate Area boundary.

Mileage Zone 4-7 Miles - Beyond four miles up to and including seven miles, airline measurement, from the nearest point on the Base Rate Area boundary.

Mileage Zone 7+ Miles - Beyond seven miles, airline measurement, from the nearest point on the Base Rate Area boundary.

Mileage Zone Charge Pricing	Month-to-Month	24 Months	36 Months
Mileage Zone 0-1 Miles	\$1.24	\$1.17	\$1.11
Mileage Zone 1-2 Miles	\$2.47	\$2.34	\$2.21
Mileage Zone 2-4 Miles	\$4.94	\$4.68	\$4.42
Mileage Zone 4-7 Miles	\$4.94	\$4.68	\$4.42
Mileage Zone 7+ Miles	\$4.94	\$4.68	\$4.42

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EXCHANGE ACCESS SERVICE

5.8 Features (Cont.)

5.8.5 Geographic Zone Charges

The following geographic zone charges apply in all exchanges in connection with service located outside Base Rate Areas of exchanges, but within the exchange and are in addition to the basic rate for service. However, these charges do not apply to customers designated as living in a Mileage Zone charged area found in Section 5.7.4.

<u>Geographic Zone Charge Pricing</u>	Month-to-Month	24 Months	36 Months
Geographic Zone 1	\$1.24	\$1.17	\$1.11
Geographic Zone 2	\$2.47	\$2.34	\$2.21
Geographic Zone 3	\$4.94	\$4.68	\$4.42

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EXCHANGE ACCESS SERVICE**5.8 Features (Cont.)****5.8.6 Per Use Feature Charges**

Per use features are available to customers without having the feature included in their regular service contract. They will be billed to customers on a per use basis.

<u>Per Use Feature Description</u>	<u>Per Use Charge</u>	
	<u>BellSouth Exchanges</u>	<u>Alltel Exchanges</u>
Automated Collect Call Surcharge	\$2.50	\$1.00
Automated Third Party Billed Surcharge	\$2.50	\$1.00
Busy Connect	\$0.90	\$0.90
Call Return	\$0.90	\$0.90
Directory Assistance – Local (411)	\$1.25	\$0.60
Directory Assistance – National (411)	\$1.25	\$0.95
Directory Assistance Call Completion	\$0.45	\$0.30
Interruption Charge	\$1.54	\$1.54
Non-Automated Collect Call Surcharge	\$2.50	\$1.00
Non-Automated Person-to-Person Surcharge	\$2.50	\$1.00
Three Way Calling	\$0.90	\$0.90
Verify Busy Charge	\$1.04	\$1.04

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EXCHANGE ACCESS SERVICE**5.8 Features (Cont.)****5.8.7 Premium Line Service Calling Features –BellSouth Exchanges**

900/976 Blocking - This feature enables customers to restrict the 976 and 900 calls from being placed over the line.

Call Forwarding Busy Line -- Automatically redirects incoming calls to a pre-designated telephone number/service outside the subscriber's telephone system when the line is busy. The Subscriber selects the forward-to telephone number at time of service installation and can only be changed by a service order.

Call Return - This feature allows customers to automatically return the last incoming call received.

Call Waiting - Call Waiting provides a tone to alert a customer with a call in progress that a second party is calling them, and allows the customer to answer the incoming call while holding the original connection.

Caller ID Deluxe - This feature enables the customer to view the calling party directory name and directory number on incoming telephone calls on a display unit. The ACR, or Anonymous Call Rejection, on this feature, allows customers to automatically reject incoming calls when the call originates from a telephone number which has invoked a blocking feature that prevents the delivery of their number to the called party.

Repeat Dialing - This feature, when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed. If the called line is busy, a confirmation announcement is heard and the customer hangs up and a queuing process begins. For the next 30 minutes both the calling and the called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed.

Ringmaster 1 - Customers subscribing to this feature will be able to receive calls dialed to two separate telephone numbers without having a second line. A distinctive ringing pattern will be provided for each of the additional telephone numbers to facilitate identification of incoming calls. A distinctive Call Waiting tone for each additional telephone number will be provided, where facilities permit, to customers subscribing to Call Waiting service.

Ringmaster 2 - Customers subscribing to this feature will be able to receive calls dialed to two or three separate telephone numbers without having a second or third line. A distinctive ringing pattern will be provided for each of the additional telephone numbers to facilitate identification of incoming calls. A distinctive Call Waiting tone for each additional telephone number will be provided, where facilities permit, to customers subscribing to Call Waiting service.

Speed Calling – Allows a Subscriber to dial 8 numbers by using fewer digits than normally required. This is accomplished through the assignment of abbreviated codes to frequently called numbers. The speed calling list is Subscriber -changeable.

Three-Way Calling - Allows the customer to add a third party to an established call without operator assistance.

Touch-Tone – This feature provides for the origination of telephone calls by means of instruments equipped for tone-type address signaling.

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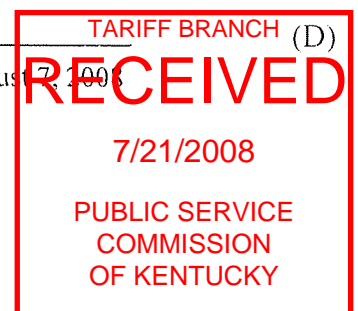
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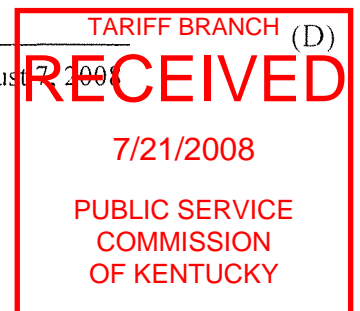
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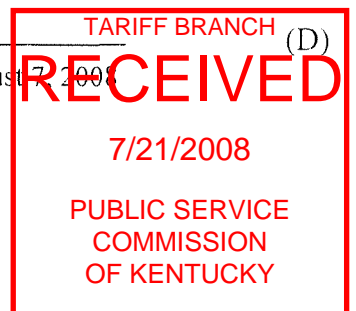
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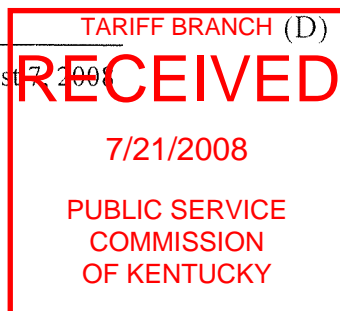
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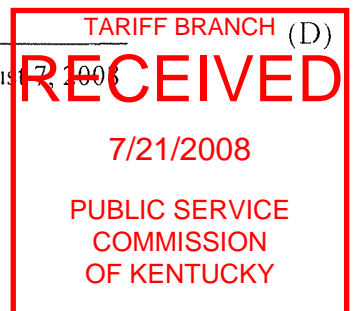
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K.P.S.C. Tariff No. 1
Section 5 – 2nd Revised Page 35.1
Cancels Section 5 – 1st Revised Page 35.1

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K.P.S.C. Tariff No. 1
Section 5 – 2nd Revised Page 35.2
Cancels Section 5 – 1st Revised Page 35.2

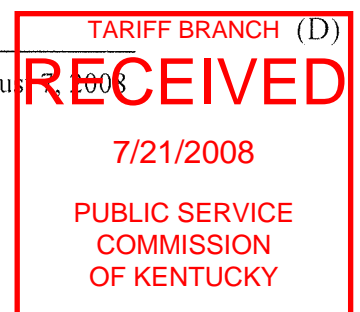
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EXCHANGE ACCESS SERVICE**5.13 Q-Link+ Services (cont.)****5.13.6 Preferred Residential Package**

The Preferred Residential Package provides customers with a flat rate residential line that includes unlimited local calling. This package is available for customers in the Glasgow and Glasgow Rural exchanges whose facilities correspond with the Company's technology. Customers who subscribe to this package will receive unlimited local calling to the following exchanges: Bowling Green, Cave City, Edmonton, Fountain Run, Gamaliel, Glasgow, Glasgow Rural, Hiseville, Lucas, Park City, Summer Shade, and Temple Hill. For customers who subscribe to this package, the Company shall present invoices for Recurring Charges monthly to the Subscriber, one month in arrears, and Recurring Charges shall be due and payable within twenty (20) days after the invoice date. If the customer subscribes to this package, the customer may choose to receive long distance service through the Company at \$0.069 per minute. All features listed below are included in this package for no extra charge.

Available features:

900/976 Call Blocking	Caller ID deluxe w/number and name
Anonymous Call Rejection	Distinctive Ring
Call Forwarding Busy Line	Per Call Block for Caller ID
Call Forwarding No Answer	Remote Access to Call Forwarding
Call Forwarding Variable	Repeat Dialing (Automatic Redial)
Call Return (Automatic Call back)	Speed Calling 30
Call Waiting	Three-way Calling
Call Waiting w/Caller ID (enhanced)	

Rates for the Residential Local Link Package are as follows:

Glasgow exchange (ALLTEL)	\$23.95 per month
Glasgow Rural exchange (South Central Rural Telephone Company)	\$23.95 per month

The late payment penalty shall be the portion of the payment not received by the date due, multiplied by a late factor of 5% per month for monthly recurring charges of \$250.00 or less. Any unpaid portion exceeding \$250.00, will be multiplied by a late factor of 1%. This late payment penalty may be assessed only once on any bill for rendered services.

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EXCHANGE ACCESS SERVICE**5.13 Q-Link+ Services (cont.)****5.13.7 Basic Residential Package**

The Basic Residential Package provides customers with a flat rate residential line that includes unlimited local calling. This package is available for customers in the Glasgow and Glasgow Rural exchanges whose facilities correspond with the Company's technology. Customers who subscribe to this package will receive unlimited local calling to the following exchanges: Bowling Green, Cave City, Edmonton, Fountain Run, Gamaliel, Glasgow, Glasgow Rural, Hiseville, Lucas, Park City, Summer Shade, and Temple Hill. For customers who subscribe to this package, the Company shall present invoices for Recurring Charges monthly to the Subscriber, one month in arrears, and Recurring Charges shall be due and payable within twenty (20) days after the invoice date. If the customer subscribes to this package, the customer may choose to receive long distance service through the Company at \$0.069 per minute. This package includes free 900/976 Call Blocking. All other features are optional and may be added for the listed rates per month.

Rates for the Residential One Link Package are as follows:

Glasgow exchange (ALLTEL)	\$14.95 per month
Glasgow Rural exchange (South Central Rural Telephone Company)	\$14.95 per month

Customers subscribing to either the Preferred Residential Package or the Basic Residential Package are eligible to subscribe to another residential line at a discounted rate. The second line comes with unlimited local calling, Call Waiting, and Caller ID. Rates for this second line are contingent upon maintaining the primary residential line.

Rates for second residential line are as follows:

Glasgow exchange (ALLTEL)	\$9.95 per month
Glasgow Rural exchange (South Central Rural Telephone Company)	\$9.95 per month

The late payment penalty shall be the portion of the payment not received by the date due, multiplied by a late factor of 5% per month for monthly recurring charges of \$250.00 or less. Any unpaid portion exceeding \$250.00, will be multiplied by a late factor of 1%. This late payment penalty may be assessed only once on any bill for rendered services.

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EXCHANGE ACCESS SERVICE

5.13 Q-Link+ Services (cont.)

5.13.7 Basic Residential Package (cont.)

Individual Feature Rates per Month

Anonymous Call Rejection	\$ 0.95
Call Forwarding Busy Line	\$ 1.25
Call Forwarding No Answer	\$ 1.25
Call Forwarding Variable	\$ 1.95
Call Return (Automatic Call Back)	\$ 2.95
Call Waiting	\$ 1.50
Call Waiting with Caller ID (enhanced)	\$ 3.00
Caller ID Deluxe w/number and name	\$ 3.00
Distinctive Ring (call selector w/6 rings)	\$ 1.95
Per Call Block for Caller ID	\$ 1.95
Remote Access to Call Forwarding	\$ 1.95
Repeat Dialing	\$ 2.95
Speed Calling 30	\$ 2.95
Three-way Calling	\$ 2.95
Toll Denial	\$ 1.95
Toll Restriction	\$ 1.95

The Company also offers two Popular Pair feature packages, with two features included for one price:

Caller ID Deluxe w/number and name and Call Waiting	\$ 3.95
Caller ID Deluxe w/number and name and Call Waiting with Caller ID (enhanced)	\$ 4.95

The following Non-Recurring Charges apply for customers subscribing to the Residential One Line Package or the Residential Local Link Package.

Non-Recurring Charges

New Line – Initial Service Connection	\$29.95	Line Service Charge for installing new line or moving line.
Premise Work Charges – per hour charge	\$65.00	Apply for customer requested installations, moves, or changes at the customer’s premise. Applies to inside wire repair (for customers without IWM).
Record and Account Changes	\$5.00	Changes in listed name or address, method of billing, additional listings, additional features, etc. One charge per order. Charge applies after 90 days of established service.

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EXCHANGE ACCESS SERVICE

5.13 Q-Link+ Services (cont.)

5.13.8 Basic Business Package

The Basic Business Package provides customers with a flat rate business line that includes unlimited local calling. This package is available for customers in the Glasgow and Glasgow Rural exchanges whose facilities correspond with the Company’s technology. Customers who subscribe to this package will receive unlimited local calling to the following exchanges: Cave City, Edmonton, Fountain Run, Gamaliel, Glasgow, Glasgow Rural, Hiseville, Lucas, Park City, Summer Shade, and Temple Hill. For customers who subscribe to this package, the Company shall present invoices for Recurring Charges monthly to the Subscriber, one month in arrears, and Recurring Charges shall be due and payable within twenty (20) days after the invoice date. In addition, customers will receive 60 free minutes of calling to Bowling Green each month. If the customer subscribes to this package, the customer may choose to receive long distance service through the Company at \$0.05 per minute. This package includes free 900/976 Call Blocking. All other features are optional and may be added for the listed rates per month.

Rates for the Basic Business Package are as follows:

Glasgow exchange (ALLTEL)	\$23.95 per month
Glasgow Rural exchange (South Central Rural Telephone Company) month	\$23.95 per month

The late payment penalty shall be the portion of the payment not received by the date due, multiplied by a late factor of 5% per month for monthly recurring charges of \$250.00 or less. Any unpaid portion exceeding \$250.00, will be multiplied by a late factor of 1%. This late payment penalty may be assessed only once on any bill for rendered services.

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EXCHANGE ACCESS SERVICE

5.13 Q-Link+ Services (cont.)

5.13.8 Basic Business Package (cont.)

Individual Feature Rates per Month

Anonymous Call Rejection	\$ 0.95
Call Forwarding Busy Line	\$ 1.25
Call Forwarding No Answer	\$ 1.25
Call Forwarding Remote	\$ 3.50
Call Forwarding Variable	\$ 3.50
Call Return / Automatic Recall	\$ 4.95
Call Waiting	\$ 3.95
Call Waiting with Caller ID (enhanced)	\$ 4.50
Caller ID Deluxe w/ number & name	\$ 9.95
Distinctive Ring (call selector w/6 rings)	\$ 2.95
Hunting	\$ 4.95
Per Call Block for Caller ID	\$ 2.95
Repeat Dialing	\$ 4.95
Speed Calling 30	\$ 3.95
Three-way Calling	\$ 3.95
Toll Denial	\$ 3.95
Toll Restriction	\$ 2.95

Non-Recurring Charges

Hunting	\$20.00	Applies only when ordered after the line to which it applies has been installed.
Additional Listing	\$20.00	Applies only when ordered after the line to which it applies has been installed.
Non-Published	\$20.00	Applies only when ordered after the line to which it applies has been installed.
Non-Listed	\$20.00	Applies only when ordered after the line to which it applies has been installed.
New Line - Initial Service Connection	\$50.00	Line Service Charge for installing new line or moving line
Premise Work Charges per hour	\$65.00	Apply for customer requested installations, moves, or changes at the customer's premise
Record Account Changes	\$10.00	Changes in listed name or address, method of billing, additional listings, and additional features. One charge per order. Charge applies after 90 days of established service.

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EXCHANGE ACCESS SERVICE

5.13 Q-Link+ Services (cont.)

5.13.9 Q-Link+ Remote Appearance

Remote Appearance allows calls made to a telephone number to be automatically forwarded to a different telephone number, which may be a local, toll number, or 800 number. There is no telephone equipment at the Remote Appearance location, instead, the forwarding occurs in the Central Office.

Transmission of service and receipt of calls will not be guaranteed for calls forwarded to data or fax service. The end user must subscribe to a sufficient number of Remote Appearance features and facilities to adequately handle calls without interference or impairment to any Company offered service. The Remote Appearance number has one access path, which allows only one call at a time to be forwarded. Additional access paths are necessary to allow for the transmission of two or more simultaneous calls to the terminating location, with each path allowing one call. The line is not released when a call is forwarded.

The calling party is responsible for any charges between the originating location and the Remote Appearance telephone number. The Remote Appearance customer is responsible for the charges between the Remote Call Forwarding telephone number and the terminating station.

The following monthly recurring charges are for Remote Appearance only and are in addition to applicable charges for service and equipment for which they were used. Service charges are also applicable to this service.

Customers must subscribe to at least one Q-Link+ line in order to subscribe to Q-Link+ Remote Appearance.

Rates for Remote Appearance:

	Contract Length	
	24-Mo*	36-60 Mo*
Rate Class	Monthly Per Line Charge	
1, 2, 3	\$15.98**	\$15.00**
4, 5, 6	\$14.39**	\$13.50**

* Termination penalties as mentioned in this tariff are applicable for customers who voluntarily terminate their service with the Company prior to the expiration of their contract. Other mandated charges and fees found in this tariff or other Company tariffs will be applicable to the services purchased by the customer.

** All Q-Link+ Remote Appearance customers will be charged a \$3.00 Subscriber Line Charge for each line. This charge is in addition to the applicable monthly recurring line charge.

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EXCHANGE ACCESS SERVICE

5.13 Q-Link+ Services (cont.)

5.13.10 Preferred Business Package

The Preferred Business Package provides customers with a flat rate business line that includes unlimited local calling. This package is available for customers in the Glasgow and Glasgow Rural exchanges whose facilities correspond with the Company’s technology. Customers who subscribe to this package will receive unlimited local calling to the following exchanges: Cave City, Edmonton, Fountain Run, Gamaliel, Glasgow, Glasgow Rural, Hiseville, Lucas, Park City, Summer Shade, and Temple Hill. For customers who subscribe to this package, the Company shall present invoices for Recurring Charges monthly to the Subscriber, one month in arrears, and Recurring Charges shall be due and payable within twenty (20) days after the invoice date. If the customer subscribes to this package, the customer may choose to receive long distance service through the Company at \$0.05 per minute. In addition, if customers choose the Company’s long distance service, they will be eligible for the Thrifty 150 package which includes 150 free long distance minutes per line per month. This package includes all the features listed below at no extra charge.

Available Features:

Anonymous Call Rejection	Call Waiting w/Caller ID
Call Forwarding Busy Line	Caller ID Deluxe w/Number & Name
Call Forwarding No Answer	Hunting
Call Forwarding Variable	Per Call Block w/Caller ID (Caller ID Block)
Call Hold	Remote Access Call Forwarding
Call Return	Repeat Dialing (Automatic Redial)
Call Transfer	Speed Calling 30
Call Waiting	Three-Way Calling

Rates for the Business Local Link Package are as follows:

Glasgow exchange (ALLTEL)	\$37.95 per month
Glasgow Rural exchange (South Central Rural Telephone Company)	\$37.95 per month

The late payment penalty shall be the portion of the payment not received by the date due, multiplied by a late factor of 5% per month for monthly recurring charges of \$250.00 or less. Any unpaid portion exceeding \$250.00, will be multiplied by a late factor of 1%. This late payment penalty may be assessed only once on any bill for rendered services.

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EXCHANGE ACCESS SERVICE

5.13 Q-Link+ Services (cont.)

5.13.10 Preferred Business Package (cont.)

Individual Feature Rates per Month

Foreign Directory Listing	\$3.00 (I)
Non-Listed Directory Listing	\$2.90 (I)
Non-Published Directory Listing	\$2.90 (R)

Non-Recurring Charges

Hunting	\$20.00	Applies only when ordered after the line to which it applies has been installed.
Additional Listing	\$20.00	Applies only when ordered after the line to which it applies has been installed.
Non-Published	\$20.00	Applies only when ordered after the line to which it applies has been installed.
Non-Listed	\$20.00	Applies only when ordered after the line to which it applies has been installed.
New Line - Initial Service Connection	\$50.00	Line Service Charge for installing new line or moving line
Premise Work Charges per hour	\$65.00	Apply for customer requested installations, moves, or changes at the customer's premise
Record Account Changes	\$10.00	Changes in listed name or address, method of billing, additional listings, and additional features. One charge per order. Charge applies after 90 days of established service.

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EXCHANGE ACCESS SERVICE**5.13 Q-Link+ Services (cont.)****5.13.11 Remote Call Forward Line**

Remote Call Forward Line (RCF) allows calls made to a telephone number to be automatically forwarded to a different telephone number, which may be a local, toll number, or 800 number. There is no telephone equipment at the RCF location, instead, the forwarding occurs in the Central Office. This package is available for customers in the Glasgow and Glasgow Rural exchanges whose facilities correspond with the Company's technology and who subscribe to the Business One Link and/or Business Local Link packages, as well as to the Company's long distance service.

Transmission of service and receipt of calls will not be guaranteed for calls forwarded to data or fax service. The end user must subscribe to a sufficient number of features and facilities to adequately handle calls without interference or impairment to any Company offered service. The RCF number has one access path, which allows only one call at a time to be forwarded. Additional access paths are necessary to allow for the transmission of two or more simultaneous calls to the terminating location, with each path allowing one call. The line is not released when a call is forwarded.

The calling party is responsible for any charges between the originating location and the RCF telephone number. The RCF customer is responsible for the charges between the RCF telephone number and the terminating station.

Subscribers to RCF will receive one free directory listing. Additional listings may be provided pursuant to Section 6.1.

The following monthly recurring charges are for Remote Call Forward Line only and are in addition to applicable charges for service and equipment for which they were used. Service charges are also applicable to this service.

Remote Call Forward Line

Per Line – \$30.27

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EXCHANGE ACCESS SERVICE

5.13 Q-Link+ Services (cont.)

5.13.12 Dynamic PRI Service

Dynamic PRI service provides standard PRI voice services while also providing business customers with bandwidth for their Internet needs. This voice and data solution is delivered to the customer’s site via a T1. The primary rate interface (PRI) is a telecommunications standard for carrying multiple DS0 voice and data transmissions between two physical locations. All data and voice channels are ISDN and they operate at 64 kbit/s. Dynamic PRI service requires customers to specify the total number of voice B-channels needed. Data can burst when voice channels are not in use giving a burst capability of just over 1.3 Mbps; all the while prioritizing voice. Customers who also choose to use the Company’s long distance service will receive a discounted per minute rate of \$0.029. This product is only available in markets where there is a PPN.

Dynamic PRI Rates

	<u>24 Month</u>	<u>36 Month</u>	<u>48 Month</u>
Per Month	\$550.00 *	\$550.00	\$550.00
<u>Optional Features</u>			
Additional Listing, Per Month	\$1.80	\$1.80	\$1.80
DID, 20 Numbers, Per Month	\$4.00	\$4.00	\$4.00
<u>Non-Recurring Charges</u>			
Additional Directory Listing	\$20.00	\$20.00	\$20.00
Non-Listed Directory Listing	\$20.00	\$20.00	\$20.00
Non-Published Directory Listing	\$20.00	\$20.00	\$20.00
Hunting	\$20.00	\$20.00	\$20.00
DID Block Install	\$150.00	\$150.00	\$150.00
Secondary Service Charge	\$50.00	\$50.00	\$50.00
<u>Usage Fees</u>			
	<u>Per Use</u>		
Busy Connect	\$0.90		
Call Return Usage	\$0.90		
Directory Assistance Call Completion	\$0.45		
Directory Assistance Local	\$1.25		
Directory Assistance National		\$1.25	
Interruption Charge	\$1.54		
Three Way Calling Usage	\$0.90		
Verify Busy Charge	\$1.04		

* Customers who choose to sign a 24 Month contract will be subject to an additional \$500.00 non-recurring charge.

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EXCHANGE ACCESS SERVICES**5.13 Q-Link+ Products (cont.)****5.13.13 Q-Link+ IP Service**

Q-Link+ IP service is an alternative to traditional PRI service for customers with IP based PBXs. Q-Link+ IP service provides comprehensive voice service for business customers. Customers subscribing to this service will be eligible for a long distance rate of \$0.059 per minute.

	<u>Monthly Recurring Charges</u>	
	<u>24 Month Contract</u>	<u>36 Month Contract</u>
Per Call Path	\$27.50	\$26.00
<i>Optional Features</i>		
Additional Directory Listing	\$6.00	\$6.00
Caller ID with Name	\$4.50	\$4.50
DID Block of 20 Numbers	\$4.00	\$4.00
DID Individual Numbers		
– if not purchased as a block of 20	\$0.49	\$0.49
Non-Listed Directory Listing	\$1.50	\$1.50
Non-Published Directory Listing	\$2.85	\$2.85
	<u>Non-Recurring Charges</u>	
	<u>24 Month Contract</u>	<u>36 Month Contract</u>
Additional Directory Listing	\$20.00	\$20.00
DID Block Install	\$150.00	\$150.00
Initial Installation	\$500.00	\$0.00
<i>Per Use Features</i>		
Directory Assistance Call Completion	\$0.05	\$0.05
Directory Assistance Local	\$1.50	\$1.50
Directory Assistance National	\$1.99	\$1.99
Operator Assistance	\$3.00	\$3.00

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EXCHANGE ACCESS SERVICE

5.13 Q-Link+ Services (cont.)

5.13.14 Dynamic Q-Link+ (T1) - Louisville

The Company's Dynamic Q-Link+ (T1) product provides standard voice services while also providing customers with bandwidth for their Internet needs. The Company's Dynamic Q-Link+ (T1) requires customers to specify the total number of voice lines/channels needed providing the customer with the rest of the T1 for bandwidth and data needs. The service also allows the customer to burst data into the entire 1.544Mbs T1 when voice is not being used while still prioritizing voice, resulting in highly efficient bandwidth use by the customer. Dynamic Q-Link+ (T1) product includes 2500 minutes of long distance per month across the total number of lines specified by the customer. This service is presently only available in Louisville.

Dynamic Q-Link+ (T1) is delivered via the PPN and is terminated at the customer premise to an Outburst.

Rates for Dynamic Q-Link+ (T1) in Louisville:

SBC/BST UNE T1			
Contract Length	36 months	48 months	60 months
Monthly Charge	\$450.00	\$425.00	\$395.00

SBC/BST EEL T1			
Contract Length	36 months	48 months	60 months
Monthly Charge	\$560.00	\$515.00	\$470.00

Circuits will consist of loopstart lines, Internet burstable to 1.5Mb, and 2500 minutes of 1+ LD for the above prices. Overage on the long distance is \$0.039 per minute of use.

The Following Features are Included at No Additional Charge:

Anonymous Call Rejection	Caller ID
Call Forward No Answer	Distinctive Ring
Call Forward Variable	Per-Call Block for Caller ID
Call Hold	Hunting
Call Pickup	Remote Call Forwarding
Call Transfer	Speed Calling 30 / Speed Calling 8
Call Waiting	Three-way Calling

Mandatory charges:

Local Number Portability SLP	\$0.35	Telecommunications Relay SLP	\$0.09
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EXCHANGE ACCESS SERVICE

5.13 Q-Link+ Services (cont.)

5.13.14 Dynamic Q-Link+ (T1) – Louisville (cont.)

Charges	NRC	MRC
Additional Directory Listing	\$20.00	\$1.80
Circuit SUP **(If a customer chooses to, or causes a change in the circuit due date, the customer will be charged this amount per occurrence.)	\$100.00	N/A
Expedite Charge **(Company has standard intervals for installing Facilities-Based service. If a customer wants to have service installed before the standard interval, the customer will incur this charge per business day, within the standard interval.)	\$200.00	N/A
Hunting	\$20.00	N/A
Non-listed Directory Listing	\$20.00	N/A
Non-published Directory Listing	\$20.00	N/A
Port SUP **(If a customer chooses to, or causes a change in the port due date, the customer will be charged this amount per occurrence.)	\$100.00	N/A
Reconnection Charge	\$48.00	N/A
Regional Calling		\$22.50/mth (24 mths)
	\$20.00	\$21.25/mth (36+ mths)
Secondary Service Charge	\$50.00	N/A
Vanity Number Request	\$38.00	N/A

Per Use Charges			
3rd Party Billed Surcharge	\$2.50	Operator Assistance	\$2.50
BusyConnect	\$0.90	Operator Assisted 3rd Party Billed Surcharge	\$2.50
Call Return Usage	\$0.90	Operator Assisted 3rd Party Billed Surcharge {P2P}	\$5.00
Collect Call Surcharge	\$2.50	Operator Assisted Card Payment Surcharge	\$2.50
DACC	\$0.45	Operator Assisted Card Payment Surcharge {P2P}	\$5.00
Directory Assistance Local	\$1.25	Operator Assisted Collect Call	\$2.50
Directory Assistance National	\$1.25	Operator Assisted Collect Call Surcharge {P2P}	\$5.00
Interruption Charge	\$1.54	Three Way Calling Usage	\$0.90
		Verify Busy Charge	\$1.04

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EXCHANGE ACCESS SERVICE

5.15 Q-Link UNE-L Remote Call Forwarding

Q-Link UNE-L Remote Call Forwarding (RCF) allows calls made to a telephone number to be automatically forwarded to a different telephone number, which may be a local, toll number, or 800 number. There is no telephone equipment at the RCF location, instead, the forwarding occurs in the Central Office. This service is only available for customers who subscribe to the Q-Link UNE-L Package and the Company's long distance service.

Transmission of service and receipt of calls will not be guaranteed for calls forwarded to data or fax service. The end user must subscribe to a sufficient number of features and facilities to adequately handle calls without interference or impairment to any Company offered service. The RCF number has one access path, which allows only one call at a time to be forwarded. Additional access paths are necessary to allow for the transmission of two or more simultaneous calls to the terminating location, with each path allowing one call. The line is not released when a call is forwarded.

The calling party is responsible for any charges between the originating location and the RCF telephone number. The RCF customer is responsible for the charges between the RCF telephone number and the terminating station.

Subscribers to RCF will receive one free directory listing. Additional listings may be provided pursuant to Section 6.1.

The following monthly recurring charges are for Q-Link UNE-L Remote Call Forwarding only and are in addition to applicable charges for service and equipment for which they were used. Service charges are also applicable to this service.

- Q-Link UNE-L Remote Call Forwarding
- 24 Month Contract - \$18.50
- 36 Month Contract - \$18.50

5.15.1 Q-Link UNE-L Unlimited LD

Q-Link UNE-L Unlimited LD is available for all business UNE-L lines. Customer must purchase the unlimited LD feature on all UNEL lines in a single location. Unlimited LD does not roll to other types of lines at a single location or other locations billed on the same billplex account. Unlimited LD provides unlimited LD usage to forty eight (48) contiguous states and Canada.

- Q-Link UNE-L Unlimited LD
- Per Month per UNE-L Business Line - \$14.95

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EXCHANGE ACCESS SERVICE

5.16 Hosted VBX (T)

Hosted VBX provides comprehensive telephone service to business customers. Hosted VBX is only available for business customers who have one of the NPA-NXX's listed in Section 5.16.3. All customers subscribing to Hosted VBX will receive unlimited local calling to all exchanges listed in their local calling area. (See Section 4.1) Customers will pay a monthly recurring site fee, as well as a monthly recurring seat fee. Non-recurring charges listed in Section 5.16.4 may also apply. Two different packages are available for Hosted VBX customers: Basic and Professional. (T)

5.16.1 Hosted VBX Basic Package (T)

Customers choosing to subscribe to the Hosted VBX Basic Package will receive all the features listed below for no extra cost. In addition, customers who also choose to subscribe to the Company's long distance service will receive 60 free long distance minutes, per month, per seat. Each additional minute will cost \$0.059 per minute.

Included Features

2 Line Appearances	DID
Abbreviated Dialing	Inbound Call Screening and Forwarding
Ad-Hoc Conference Limit – 3 total parties	Intercom Paging
Call Forward Always/Busy/No Answer	Last Number Redial
Caller ID/Basic	MultiLine Call Park/Retrieve
Call Logs – Incoming, Outgoing, Missed	Mute
Call Transfer	Night (Manual or Automated)
Call Waiting (w/Caller ID)	Web Portal
Day, Date, Time Display	

Monthly Recurring Rates

	<u>36 Month*</u>	<u>48 Months*</u>	<u>60 Months*</u>
Per Seat	\$25.95	\$24.95	\$23.95
Site Access – Per Location	\$95.00	\$85.00	\$75.00
Additional CallPaths	\$15.00	\$15.00	\$15.00
Front Desk Attendant Console	\$15.00	\$15.00	\$15.00
Managed Switching	\$30.00	\$30.00	\$30.00
Additional Directory Listing	\$1.80	\$1.80	\$1.80
Non-Listed Directory Listing	\$1.73	\$1.73	\$1.73
Non-Published Directory Listing	\$3.80	\$3.80	\$3.80

* Early Termination Penalties as described in Section 2.40 will apply to customers who cancel their contract early.

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EXCHANGE ACCESS SERVICE

5.16 Hosted VBX (cont.) (T)

5.16.2 Hosted VBX Professional Package (T)

Customers choosing to subscribe to the Hosted VBX Basic Package will receive all the features listed below for no extra cost. In addition, customers who also choose to subscribe to the Company’s long distance service will receive 120 free long distance minutes, per month, per seat. Each additional minute will cost \$0.059 per minute. (T)

Included Features

2 Line Appearances	Day, Date, Time Display
4 Custom Soft-Button Speed Dials	Inbound Call Screening and Forwarding
Abbreviated Dialing Max	Integrated Messaging
Ad-Hoc Conference Limit – 4 total parties	Intercom Paging
Auto-Station Relocation	Last Number Redial
Call Forward Always/Busy/No Answer	MultiLine Call Park/Retrieve
Call Logs – Incoming, Outgoing, Missed Mute	Night (Manual or Automated)
Call Transfer	Remote Access to Call Forwarding
Call Waiting (w/Caller ID)	Remote Phone
DID	TAPI Integration
Find Me	Web Portal
Caller ID/Basic	

Monthly Recurring Rates

	<u>36 Month*</u>	<u>48 Months*</u>	<u>60 Months*</u>
Per Seat	\$31.95	\$30.95	\$29.95
Site Access – Per Location	\$95.00	\$85.00	\$75.00
Additional CallPaths	\$15.00	\$15.00	\$15.00
Front Desk Attendant Console	\$15.00	\$15.00	\$15.00
Managed Switching	\$30.00	\$30.00	\$30.00
Additional Directory Listing	\$1.80	\$1.80	\$1.80
Non-Listed Directory Listing	\$1.73	\$1.73	\$1.73
Non-Published Directory Listing	\$3.80	\$3.80	\$3.80

* Early Termination Penalties as described in Section 2.40 will apply to customers who cancel their contract early.

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EXCHANGE ACCESS SERVICE

5.16 Hosted VBX (cont.)

(T)

5.16.3 Hosted VBX Availability

Listed below are all the NPA-NXX's where Hosted VBX is available.

(T)

NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX
270-221	270-388	270-598	270-767	270-887	502-263
270-229	270-389	270-639	270-771	270-889	502-266
270-232	270-393	270-662	270-777	270-890	502-267
270-233	270-415	270-664	270-780	270-898	502-271
270-235	270-424	270-667	270-781	270-901	502-272
270-236	270-441	270-669	270-782	270-924	502-292
270-247	270-442	270-676	270-783	270-926	502-297
270-249	270-443	270-683	270-785	270-927	502-326
270-251	270-444	270-684	270-788	270-936	502-327
270-252	270-466	270-685	270-793	270-965	502-329
270-257	270-468	270-686	270-796	502-209	502-331
270-258	270-472	270-687	270-797	502-217	502-333
270-264	270-474	270-688	270-821	502-222	502-339
270-265	270-475	270-689	270-824	502-223	502-347
270-269	270-476	270-691	270-825	502-225	502-348
270-271	270-483	270-707	270-826	502-226	502-349
270-273	270-486	270-725	270-827	502-227	502-350
270-274	270-503	270-726	270-830	502-228	502-359
270-275	270-521	270-729	270-831	502-231	502-361
270-276	270-522	270-731	270-835	502-238	502-363
270-277	270-525	270-733	270-838	502-239	502-364
270-278	270-526	270-736	270-842	502-240	502-366
270-281	270-527	270-744	270-843	502-241	502-367
270-298	270-529	270-745	270-844	502-243	502-368
270-322	270-533	270-746	270-846	502-244	502-374
270-326	270-534	270-753	270-851	502-245	502-375
270-333	270-538	270-754	270-852	502-247	502-380
270-355	270-545	270-756	270-869	502-252	502-394
270-362	270-546	270-757	270-881	502-253	502-412
270-365	270-554	270-759	270-884	502-254	502-420
270-370	270-575	270-762	270-885	502-259	502-423
270-383	270-586	270-764	270-886	502-261	502-425

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EXCHANGE ACCESS SERVICE

5.16 Hosted VBX (cont.)

(T)

5.16.3 Hosted VBX Availability (cont.)

(T)

Listed below are all the NPA-NXX's where Hosted VBX is available.

NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX
502-426	502-566	502-673	502-896	859-255	859-389
502-429	502-568	502-681	502-897	859-257	859-425
502-438	502-569	502-695	502-899	859-258	859-455
502-447	502-571	502-696	502-922	859-259	859-543
502-448	502-572	502-721	502-933	859-260	859-566
502-449	502-573	502-732	502-935	859-263	859-892
502-451	502-574	502-743	502-937	859-264	859-971
502-452	502-581	502-762	502-942	859-266	
502-454	502-582	502-772	502-943	859-268	
502-456	502-583	502-774	502-961	859-269	
502-458	502-584	502-775	502-962	859-271	
502-459	502-585	502-776	502-963	859-272	
502-461	502-587	502-778	502-964	859-273	
502-463	502-588	502-779	502-966	859-275	
502-473	502-589	502-799	502-968	859-276	
502-477	502-595	502-809	502-969	859-277	
502-479	502-596	502-810	502-995	859-278	
502-484	502-597	502-833	859-219	859-280	
502-485	502-607	502-839	859-223	859-281	
502-489	502-624	502-845	859-224	859-288	
502-491	502-625	502-848	859-225	859-293	
502-493	502-626	502-852	859-226	859-294	
502-495	502-627	502-854	859-231	859-296	
502-499	502-629	502-859	859-232	859-299	
502-502	502-632	502-873	859-233	859-313	
502-532	502-634	502-874	859-243	859-323	
502-540	502-635	502-875	859-244	859-335	
502-549	502-636	502-878	859-245	859-357	
502-560	502-637	502-891	859-246	859-367	
502-561	502-638	502-893	859-252	859-373	
502-562	502-666	502-894	859-253	859-381	
502-564	502-671	502-895	859-254	859-388	

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EXCHANGE ACCESS SERVICE

5.16 Hosted VBX (cont.)

(T)

5.16.4 Hosted VBX Non-Recurring Charges

(T)

<u>Description</u>	<u>Non-Recurring Charges – Term Based</u>		
	<u>36 Month</u>	<u>48 Month</u>	<u>60 Month</u>
Site Install, per location	\$450.00	\$300.00	\$200.00
Seat Install, per seat	\$25.00	\$20.00	\$15.00
		<u>Non-Recurring Charges</u>	
Add/Delete Call Paths		\$50.00 Per Order Charge	
		\$25.00 Per Call Path	
Add Call Pickup Group		\$75.00	
Add Seats		\$25.00 Per Seat	
Add/Change Speed Dial		\$10.00 Per Change	
Add Additional Auto-Attendant		\$150.00	
Add Additional Class of Service		\$75.00	
Additional Time of Day Routings		\$75.00	
Additional Phone System Training		\$60.00 per hour per trainer	
Create System Speed Dial		\$15.00 (1-25 users)	
		\$25.00 (26-50 users)	
		\$75.00 (51-100 users)	
		\$125.00 (100+ users)	
Add UCD/ACD		\$75.00	
Change Existing Call Pickup Group		\$20.00	
Create Dial By Name		\$15.00 (1-25 users)	
		\$25.00 (26-50 users)	
		\$75.00 (51-100 users)	
		\$125.00 (100+ users)	
Change Existing Dial By Name		\$20.00	
Change Existing UCD/ACD		\$20.00	
Change User Class of Service		\$20.00	
Password Changes		\$10.00	
Change Existing Auto-Attendant		\$50.00	
On-Hold/Park Times		\$10.00	
Change Existing Time of Day Routings		\$25.00	
Upload Customer Music On Hold		\$125.00	
Change in DHCP in Configuration		\$80.00	
Trip Charge		\$100.00	

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EXCHANGE ACCESS SERVICE

(N)

5.17 UNE-L Premier Business Single Line Package

Customers who subscribe to the UNE-L Premier Business Single Line Package will receive a flat-rate single line service with unlimited local calling, with the optional features listed below and a customer option to select one of the following long distance plans:

Option 1 – Free unlimited intraLATA calling with an interLATA rate of \$0.059/per min. to the 48 contiguous states and Canada; or

Option 2 – 150 free minutes per month to the 48 contiguous states and Canada, with a rate of \$0.059 per minute above 150 minutes;

Customer will have the option of choosing a signing bonus or reduced rate over the term of the contract. This package is only available for customers with the NPA-NXX's listed on Section 5 – Original Page 54. The Customer will also be responsible for all taxes and regulatory charges as provided in Section 2.28 of this tariff, and the applicable charges listed below.

Features included with package*

- Anonymous Call Rejection
- Call Forward Busy
- Call Forward No Answer
- Call Forward Remote Access
- Call Forward Variable
- Call Return (Automatic Callback)
- Call Waiting w/caller ID
- Caller ID Delivery Block
- Repeat Dialing (Automatic Redial)
- Speed Dial 30
- Three-Way Calling
- Voicemail¹

Optional Features

Caller ID with Name	\$3.95 / per month
Enhanced Caller ID (CID w/N + CW w/CID w/N)	\$5.95 / per month
Directory Assistance Local	\$1.25 / per use
Directory Assistance National	\$1.25 / per use
Directory Assistance Call Completion (DACC)	\$0.45 / per use
Operator Assisted Services	\$2.50 / per use
Directory Assistance Surcharge	\$0.30 / per use

¹ Voicemail includes the following: pager and/or e-mail notification, max of 30 messages, max message length of 2 mins, new message retention of 14 days, old/saved message retention of 5 days.

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(N)

EXCHANGE ACCESS SERVICE

5.17 UNE-L Premier Business Single Line Package (Cont'd)

(N)

Additional White Page Listing	\$1.71 / per month
Additional Title Listing	\$1.71 / per month
Alternative Listing	\$1.71 / per month
Cross Reference Listing	\$1.71 / per month
Foreign Cross Reference Listing	\$1.80 / per month
Non-List Directory Listing	\$1.73 / per month
Non-Published Directory Listing	\$3.80 / per month
Special Text Listing	\$1.71 / per month
Stylist Directory Listing	\$3.33 / per month

Monthly Recurring Rates:

	<u>24 Month Term</u>	<u>36 Month Term</u>
UNE-L Premier Business Single Line Package (No Bonus)	\$24.95/per month	\$22.95/per Month
UNE-L Premier Business Single Line Package (with Bonus) ²	\$26.95/per month	N/A
UNE-L Premier Business Single Line Package (with Bonus) ³	N/A	\$25.95/per Month

Non-Recurring Charges:

Move ⁴	\$30.00
Service Initiation Fee ⁵	\$29.95
New Installation ⁶	\$29.95
Account Information Change ⁷	\$ 5.00
Reconnection Charge	\$45.00
Premise Work Charge	\$70.00 / per hour for first hour \$30.00 / per half hour for each

² Bonus – Customer will receive a one-time signup bonus of up to \$50.00.

³ Bonus – Customer will receive a one-time signup bonus of up to \$100.00.

⁴ Move – Applies when a customer is moving their telephone/dsl line to a new location. 90 grace period does not apply to move orders. **New location must qualify for service.**

⁵ Service Initiation Fee – This fee has been waived. It will appear on the customers bill as a charge and credit.

⁶ New Installation – Does not apply to a true new install (i.e., lines need to be pulled in new construction.)

⁷ Account Information Change – Applies when customer requests listed name or address change, method of billing change, rate plan reduction, phone number change or CFR. One charge per order regardless of the number of changes. Charge applies after 90 days of service being established. Changes within the first 90 days are free.

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EXCHANGE ACCESS SERVICE

(N)

5.18 UNE-L Premier Business Multiple Line Package

Customers who subscribe to the UNE-L Premier Business Multiple Line Package will receive a flat-rate service with unlimited local calling, with the optional features listed below and a customer option to select one of the following long distance plans:

Option 1 – Free unlimited intraLATA calling with an interLATA rate of \$0.059/per min. to the 48 contiguous states and Canada; or

Option 2 – 150 free minutes per month to the 48 contiguous states and Canada, with a rate of \$0.059 per minute above 150 minutes;

Customer will have the option of choosing a signing bonus or reduced rate over the term of the contract. This package is only available for customers with the NPA-NXX's listed on Section 5 – Original Page 54. The Customer will also be responsible for all taxes and regulatory charges as provided in Section 2.28 of this tariff, and the applicable charges listed below.

Features included with package*

- Anonymous Call Rejection
- Call Forward Busy
- Call Forward No Answer
- Call Forward Remote Access
- Call Forward Variable
- Call Return (Automatic Callback)
- Call Waiting w/caller ID
- Caller ID Delivery Block
- Repeat Dialing (Automatic Redial)
- Speed Dial 30
- Three-Way Calling
- Voicemail⁸

Optional Features

Caller ID with Name	\$3.95 / per month
Enhanced Caller ID (CID w/N + CW w/CID w/N)	\$5.95 / per month
Directory Assistance Local	\$1.25 / per use
Directory Assistance National	\$1.25 / per use
Directory Assistance Call Completion (DACC)	\$0.45 / per use
Operator Assisted Services	\$2.50 / per use
Directory Assistance Surcharge	\$0.30 / per use

⁸ Voicemail includes the following: pager and/or e-mail notification, max of 30 messages, max message length of 2 mins, new message retention of 14 days, old/saved message retention of 5 days.

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(N)

EXCHANGE ACCESS SERVICE

5.18 UNE-L Premier Business Multiple Line Package (Cont'd)

(N)

Additional White Page Listing	\$1.71 / per month
Additional Title Listing	\$1.71 / per month
Alternative Listing	\$1.71 / per month
Cross Reference Listing	\$1.71 / per month
Foreign Cross Reference Listing	\$1.80 / per month
Non-List Directory Listing	\$1.73 / per month
Non-Published Directory Listing	\$3.80 / per month
Special Text Listing	\$1.71 / per month
Stylist Directory Listing	\$3.33 / per month

Monthly Recurring Rates:

	<u>24 Month Term</u>	<u>36 Month Term</u>
UNE-L Premier Business Multiple Line Package (No Bonus)	\$23.95/per month	\$21.95/per Month
UNE-L Premier Business Multiple Line Package (with Bonus) ⁹	\$26.95/per month	N/A
UNE-L Premier Business Multiple Line Package (with Bonus) ¹⁰	N/A	\$25.95/per month

Non-Recurring Charges:

Move ¹¹	\$30.00
Service Initiation Fee ¹²	\$29.95
New Installation ¹³	\$29.95
Account Information Change ¹⁴	\$ 5.00
Reconnection Charge	\$45.00
Premise Work Charge	\$70.00 / per hour for first hour \$30.00 / per half hour for each Additional 30 mins.

⁹ Bonus – Customer will receive a one-time signup bonus, per line, of up to \$40.00 for 2 lines, \$45.00 for 3 lines, or \$50.00 for 4+ lines.

¹⁰ Bonus – Customer will receive a one-time signup bonus of up to \$100.00.

¹¹ Move – Applies when a customer is moving their telephone line to a new location. 90 grace period does not apply to move orders. **New location must qualify for service.**

¹² Service Initiation Fee – This fee has been waived. It will appear on the customers bill as a charge and credit.

¹³ New Installation – Does not apply to a true new install (i.e., lines need to be pulled in new construction.)

¹⁴ Account Information Change – Applies when customer requests listed name or address change, method of billing change, rate plan reduction, phone number change or CFR. One charge per order regardless of the number of changes. Charge applies after 90 days of service being established. Changes within the first 90 days are free.

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EXCHANGE ACCESS SERVICE

(N)

5.19 UNE-L Residential Package

Customers who subscribe to the UNE-L Residential Package will receive a flat-rate single line service, with the optional features listed below and a customer option to select one of the following long distance plans:

Option 1 – Free unlimited intraLATA calling with an interLATA rate of \$0.059/per min. to the 48 contiguous states and Canada;

Option 2 – 150 free minutes per month to the 48 contiguous states and Canada, with a rate of \$0.059 per minute above 150 minutes; or

Option 3 – Customer may be PIC'd to another carrier.

This package is only available for customers with the NPA-NXX's listed on Section 5 – Original Page 54. The Customer will also be responsible for all taxes and regulatory charges as provided in Section 2.28 of this tariff, and the applicable charges listed below.

Features included with package

Anonymous Call Rejection
Call Forward Busy
Call Forward No Answer
Call Forward Remote Access
Call Forward Variable
Call Return (Automatic Callback)
Call Waiting w/caller ID
Caller ID Delivery Block
Repeat Dialing (Automatic Redial)
Speed Dial 30
Three-Way Calling
Voicemail¹⁵

Optional Features

Caller ID with Name	\$3.95 / per month
Enhanced Caller ID (CID w/N + CW w/CID w/N)	\$5.95 / per month
Directory Assistance Local	\$1.25 / per use
Directory Assistance National	\$1.25 / per use
Directory Assistance Call Completion (DACC)	\$0.45 / per use
Operator Assisted Services	\$2.50 / per use

¹⁵ Voicemail includes the following: pager and/or e-mail notification, max of 30 messages, max message length of 2 mins, new message retention of 14 days, old/saved message retention of 5 days.

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EXCHANGE ACCESS SERVICE

5.19 UNE-L Residential Package (Cont'd)

(N)

Additional White Page Listing	\$1.50 / per month
Private Listing (non-published)	\$4.50 / per month
Semi-Private Listing (non-listed)	\$2.20 / per month
Inside Wire Maintenance – Voice-Only	\$2.95 / per month
Inside Wire Maintenance – Online Express	\$6.95 / per month

The Customer may elect to add DSL to this package (“Online Express”). The DSL component consists of up to 3 Mb download / 512K upload transmission rates, one backup dialup account, five e-mail accounts with 100 MB of storage space and 2 GB (monthly) of bandwidth for e-mail retrieval. This DSL component is offered on a best effort basis only. Transmission rates and availability are not guaranteed.

<u>Monthly Recurring Rates:</u>	<u>12 Month Term</u>
UNE-L Residential Package (Voice-Only)	\$21.95 / per month
UNE-L Residential Package (Online Express)	\$49.95 / per month

<u>Non-Recurring Charges:</u>	
Move ¹⁶	\$30.00
Service Initiation Fee ¹⁷	\$29.95
New Installation ¹⁸	\$29.95
Account Information Change ¹⁹	\$ 5.00
Reconnection Charge	\$45.00
Premise Work Charge	\$70.00 / per hour for first hour \$30.00 / per half hour for each Additional 30 mins.

¹⁶ Move – Applies when a customer is moving their telephone/dsl line to a new location. 90 grace period does not apply to move orders. **New location must qualify for service.**

¹⁷ Service Initiation Fee – This fee has been waived. It will appear on the customers bill as a charge and credit.

¹⁸ New Installation – Does not apply to a true new install (i.e., lines need to be pulled in new construction.)

¹⁹ Account Information Change – Applies when customer requests listed name or address change, method of billing change, rate plan reduction, phone number change or CFR. One charge per order regardless of the number of changes. Charge applies after 90 days of service being established. Changes within the first 90 days are free.

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EXCHANGE ACCESS OPTIONAL FEATURES**6.1 Directory Listings**

For each Subscriber of Company-provided Exchange Access Service(s), the Company shall arrange for the listing of the Subscriber's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At a Subscriber's option, the Company will arrange for additional listings at the following rates:

Rates

	<u>Monthly Recurring</u>
Each Additional Listing:	\$ 1.71
Alternate Title Listing:	\$ 1.71
Alternate Listing:	\$ 1.71
Each Foreign Listing:	\$ 1.71
Foreign Cross Ref. Listing	\$ 1.71
Emergency Service Listing:	\$ 0.00
Cross Reference Listing:	\$ 1.71
Non-Listed:	\$ 1.73
Non-Published:	\$ 3.80

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K.P.S.C. Tariff No. 1

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EXCHANGE ACCESS OPTIONAL FEATURES

6.2 Reserved for Future Use

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EXCHANGE OPTION ACCESS FEATURES

6.3 Vanity Number Service

Vanity Number Service is an optional feature by which a new Subscriber may request a specific or unique telephone number and fax number for use with the Company provided Exchange Access Services. This service provides for the assignment of a Subscriber requested telephone number other than the next available number from the assignment control list.

Vanity Number Service is furnished subject to the availability of facilities and the requirements of Exchange Access Service as defined by the Company. The Company reserves all rights to the Vanity Numbers assigned to Subscribers and may, therefore, change them if required.

Monthly recurring charges apply per Vanity Number.

Rates

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
Per Vanity Number:	\$38.00	N/A

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RESOLD LOCAL EXCHANGE SERVICE

7.1 Description

Resold Local Exchange Service is composed of the resale of exchange access lines and local calling provided by other certified Local Exchange Carriers, in combination with Company-provided usage services, miscellaneous services or interstate/international services.

7.2 Rates

Resold features associated with resold local exchange service will be priced at 5% below the rate established for such features in the underlying carrier's effective intrastate tariff.

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GRANDFATHERED SERVICES

The services identified in this section are currently being provided to presubscribed customers, but are no longer being offered or made available.

(T)

8.1 Grandfathered Residential Services

8.1.1 (Formerly 5.3) Premier Line Service

Premier Line Service provides residential subscribers in BellSouth exchanges with a single, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Premier Lines are provided for connection of subscriber-provided single station sets or facsimile machines to the public switched telecommunications network. In addition to the single voice-grade telephonic communication channel, the Premier Line Service provides different features based on which package the customer chooses. There is also a descriptive list of some of the features available in Section 5.8.7. In the chart on the next page (Section 5 – 1st Revised Page 3.1), are the features that can be included in the package for no additional charge. Where a price is listed, it indicates the additional cost per month for the feature in that particular package (with some exceptions).

Monthly recurring rates per Premier Line apply as follows:
 BellSouth areas only:

Service	UNE Zone	Price
2 Line Residential Premier Package	1	\$32.95 per line with second line discount of \$4.95
	2	\$35.95 per line with second line discount of \$4.95
Basic Rate Service	1	\$32.95
	2	\$35.95
Residential Premier Service	1	\$32.95
	2	\$35.95
	3	\$59.95
Residential Premier LD Service	1	\$32.95
	2**	\$33.95 if customer has/takes Internet Dial-Up Account
	2	\$35.95 if customer doesn't have Internet Dial-Up Account

** Customer must also subscribe to Internet Dial-Up Account at the standard rate

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GRANDFATHERED SERVICES

8.1 Grandfathered Residential Services (Cont)

8.1.1 (Formerly 5.3) Premier Line Service (Cont.)

Below is the list of features (and monthly rates where applicable) that are available for Residential Customers:

Residential Feature	Residential 2-Line Premier	Residential Premier	Residential Premier/LD	Residential Basic
900/976 Call Blocking	Included	Included	Included	Included
Call Block	Included	Included	Included	Included
Call Forward Busy Line (applicable to Voice Mail and ICN only)	Included	Included	Included	Included
Call Forward Don't Answer (applicable to voicemail and ICN only)	Included	Included	Included	Included
Call Forwarding – Variable	Included	Included	\$3.00*	\$3.00
Call Return	Included	Included	\$3.00*	\$3.00
Call Selector	Included	Included	\$3.00*	\$3.00
Call Tracing	Included	Included	Included	Included
Call Waiting	Included	Included	Included	Included
Calling Waiting Deluxe	Included	Included	Included	Included
Calling ID Deluxe w/ACR	Included	Included	Included	Included
Remote Access to CF Variable	Included	Included	Included	\$3.00
Repeat Dialing	Included	Included	Included	Included
Repeat Dialing - Blocked	Included	Included	Included	Included
Ringmaster 1	Included	Included	Included	\$3.00
Ringmaster 2	Included	Included	Included	\$3.00
Speed Calling 30	Included	Included	\$3.00*	\$3.00
Three Way Calling	Included	Included	Included	\$3.00
Touch Tone	Included	Included	Included	Included

* Free for customers that have an Internet Dial-up Account with our company at the standard rate.

(1) This material formerly appeared in Section 5 – First Revised Page 3.1

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GRANDFATHERED SERVICES**8.2 Grandfathered Trunk Services (cont.)****8.2.1 (Formerly 5.6.1) Basic Trunk Service**

Basic Trunk Service provides a Subscriber with a single, loop start, voice-grade telephonic communications channel. There are four kinds of available trunks: inward-only, combination, outward-only, and toll. Inward-only trunks can be used to receive one call at a time. Combination trunks can be used to either receive or place one call at a time. Outward-only trunks can be used to place one call at a time. Toll trunks are a special access trunks extending from a customer's premises to the Company's premises for the purpose of completing toll calls originated at the customer's location. PBX Trunks are provided for connection of Subscriber-provided private branch exchanges (PBX) to the public switched telecommunications network. Additionally, Subscribers wishing to purchase single calling features may order them from Section 5.8 Calling Features.

Non-recurring and monthly recurring rates per PBX Trunk apply as follows:

	<u>Month to Month</u>	<u>24 Month</u>	<u>36 Month</u>
PBX inward only trunk			
UNE Zone 1	\$35.95	\$31.95	\$31.95
UNE Zone 2	\$35.95	\$31.95	\$31.95
UNE Zone 3 (R)	\$45.95	\$42.95	\$42.95
PBX Combination trunk			
UNE Zone 1	\$35.95	\$31.95	\$31.95
UNE Zone 2	\$35.95	\$31.95	\$31.95
UNE Zone 3 (R)	\$45.95	\$42.95	\$42.95
PBX outward only trunk			
UNE Zone 1	\$35.95	\$31.95	\$31.95
UNE Zone 2	\$35.95	\$31.95	\$31.95
UNE Zone 3	\$45.95	\$42.95	\$42.95
Toll trunk			
UNE Zone 1	\$35.95	\$31.95	\$31.95
UNE Zone 2	\$35.95	\$31.95	\$31.95
UNE Zone 3	\$45.95	\$42.95	\$42.95

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GRANDFATHERED SERVICES**8.2 Grandfathered Trunk Services (cont.)****8.2.2 (Formerly 5.6.2) Message Rate Trunk Service**

Message Rate Trunk Service provides a Subscriber with a single, loop start, voice-grade telephonic communications channel where they will be billed on a per call basis. There are two types of available message rate trunks: combination and outward only. Combination trunks can be used to either receive or place one call at a time. Outward-only trunks can be used to place one call at a time. PBX Trunks are provided for connection of Subscriber-provided private branch exchanges (PBX) to the public switched telecommunications network. Additionally, Subscribers wishing to purchase single calling features may order them from Section 5.8 Calling Features.

	<u>Month to Month</u>	<u>24 Month</u>	<u>36 Month</u>
PBX Combination Trunk (message rate)			
First Trunk – UNE Zone 1	\$35.95	\$31.95	\$31.95
First Trunk – UNE Zone 2	\$35.95	\$31.95	\$31.95
First Trunk – UNE Zone 3	\$45.95	\$42.95	\$42.95
Additional Trunk – UNE Zone 1	\$35.95	\$31.95	\$31.95
Additional Trunk – UNE Zone 2	\$35.95	\$31.95	\$31.95
Additional Trunk – UNE Zone 3	\$45.95	\$42.95	\$42.95
PBX Outward-only Trunk (message rate)			
First Trunk – UNE Zone 1	\$35.95	\$31.95	\$31.95
First Trunk – UNE Zone 2	\$35.95	\$31.95	\$31.95
First Trunk – UNE Zone 3	\$45.95	\$42.95	\$42.95
Additional Trunk – UNE Zone 1	\$35.95	\$31.95	\$31.95
Additional Trunk – UNE Zone 2	\$35.95	\$31.95	\$31.95
Additional Trunk – UNE Zone 3	\$45.95	\$42.95	\$42.95
Messages in Excess of Allowance of 50			
Per message in excess	\$0.10	\$0.10	\$0.10
Hunting – New packages			
Class 1	\$11.40	\$10.80	\$10.20
Class 2	\$10.69	\$10.13	\$9.57
Class 3	\$9.98	\$9.45	\$8.93
Class 4	\$9.50	\$9.00	\$8.93
Class 5	\$5.42	\$5.13	\$4.85
Class 6	\$9.50	\$9.00	\$8.50

*For message rate trunks the above Hunting rates are applicable. These prices apply only to message rate trunks.

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GRANDFATHERED SERVICES

8.2 Grandfathered Trunk Services (cont.)

8.2.3 (Formerly 5.6.3) DID Trunk Service

DID service is an optional feature that can be purchased in conjunction with Company-provided Digital Trunks. DID service transmits the dialed digits for all incoming calls allowing the Subscriber’s PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID capability and DID number blocks apply in addition to charges specified for Digital Trunks in Section 5.6.1. This service is only available to customers in BellSouth exchanges.

One DID trunk termination charge applies for each DID-equipped Basic Trunk or DID-equipped channel on a Digital Trunk. The Subscriber is required to purchase at least one DID number block for each DID-equipped trunk or trunk group, or DID-equipped channel or channel group.

Termination charges are applicable for services that have a contract length greater than one month. The termination charges shall be equal to the number of months remaining in the contract multiplied by the monthly rate provided under the contract.

Q-Link DID Trunk Service	Non-Recurring Rate	Month-to-Month	24 Months	36 Months
Establish trunk group and first block of 20 DID Numbers	** \$52.25	\$3.23	\$3.06	\$2.89
Each additional block of 20	** \$52.25	\$3.23	\$3.06	\$2.89
DID trunk termination – UNE Zone 1	** \$47.50	\$35.95	\$31.95	\$31.95
DID trunk termination – UNE Zone 2	** \$47.50	\$35.95	\$31.95	\$31.95
DID trunk termination – UNE Zone 3	** \$47.50	\$45.95	\$42.95	\$42.95
DTMF pulsing option	N/C	\$7.13	\$7.13	\$7.13
MF pulsing option	N/C	N/C	N/C	N/C

**Note: The non-recurring rates listed above are only applicable for trunks or numbers ordered after the initial installation of the service.

For each Direct Inward Dialing trunk ordered, the following is applicable for the appropriate contract length:

- One PBX Trunk charge from Section 5.6.1 for each Direct Inward Dialed Trunk.
- One DID trunk termination recurring charge for each Direct Inward Dialed Trunk.

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GRANDFATHERED SERVICES

8.2 Grandfathered Services (cont.)

8.2.4 (Formerly 5.3.1) Premiere II

The Premier II provides the customer with a flat rate residential line and unlimited local calling. The customer can choose any number of features from the list below. Also, each customer will receive 60 free minutes of long distance on the first line with each additional minute at \$0.069. If the customer does not wish to have the 60 free minutes, they can choose the long distance rate of \$0.059 per minute.

Available features included with the package:

900/976 Blocking	Call Waiting Deluxe
Call Block	Caller ID Deluxe
Call Forwarding Busy Line	Remote Access to Call Forwarding Variable
Call Forwarding Don't Answer	Repeat Dialing
Call Forwarding Variable	Repeat Dialing Blocking
Calling Number Delivery Blocking	Ringmaster 1
Call Return	Ringmaster 2
Call Return Blocking	Speed Calling 30
Call Selector	Three Way Calling
Call Tracing	Touch Tone
Call Waiting	Call Forward Don't Answer Ring Control

Rates for Residential Premier II:

<u>UNE Zone</u>	<u>Monthly Rate</u>
1	\$32.95
2	\$35.95
3	\$59.95

Footnotes:

* Multi-Line Discount for customers in UNE Zone 1 and UNE Zone 2 is \$3.00. This credit does not apply to the first line.

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GRANDFATHERED SERVICES**8.2 Grandfathered Services (cont.)****8.2.5 (Formerly 5.3) Premier Line Service**

Below is the list of features (and monthly rates where applicable) that are available for Residential customers:

Feature	Residential 2-Line Premier	Residential Premier	Residential Premier/LD	Residential Basic
900/976 Call Blocking	Included	Included	Included	Included
Call Block	Included	Included	Included	Included
Call Forward Busy Line (applicable to Voice Mail and ICN only)	Included	Included	Included	Included
Call Forward Don't Answer (applicable to Voice Mail and ICN only)	Included	Included	Included	Included
Call Forwarding - Variable	Included	Included	\$3.00*	\$3.00
Call Return	Included	Included	\$3.00*	\$3.00
Call Selector	Included	Included	\$3.00*	\$3.00
Call Tracing	Included	Included	Included	Included
Call Waiting	Included	Included	Included	Included
Call Waiting Deluxe	Included	Included	Included	Included
Caller ID Deluxe w/ACR	Included	Included	Included	Included
Remote Access to CF Variable	Included	Included	Included	\$3.00
Repeat Dialing	Included	Included	Included	Included
Repeat Dialing - Blocked	Included	Included	Included	Included
Ringmaster 1	Included	Included	Included	\$3.00
Ringmaster 2	Included	Included	Included	\$3.00
Speed Calling 30	Included	Included	\$3.00*	\$3.00
Three Way Calling	Included	Included	Included	\$3.00
Touch Tone	Included	Included	Included	Included

* Free for customers that have an Internet Dial-up Account with our company at the standard rate.

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GRANDFATHERED SERVICES

8.2 Grandfathered Services (cont.)

8.2.6 (Formerly 5.4) Premier Package

The Premier Package provides the customer with a flat rate business line and unlimited number of calling features from the list below. UNE Rate Zones are in section 4.2.2 and Retail Classes are in section 4.2.1.

Available features included with package:

Call Block	Enhanced Caller ID with Call Management
Call Forward Busy Line	Remote Access to Call Forwarding Variable
Call Forward Don't Answer	Repeat Dialing
Call Forward Don't Answer Ring Control	Ringmaster 1
Call Forwarding Variable	Ringmaster 2
Call Return	Speed Calling 8
Call Selector	Speed Calling 30
Call Tracing	Three-way Calling
Call Waiting	Three-way Calling with Transfer
Caller ID Basic	Touch Tone
Caller ID Deluxe	

Non-recurring and monthly recurring rates per Basic Line apply as follows:

	<u>Month-to-Month</u>	<u>24 Months</u>	<u>36 Months</u>
Premier Package			
Plan A (Zone 1, Classes 1-3)	\$36.95	N/A	N/A
Plan B (Zone 1, Classes 1-3)	N/A	\$33.95	N/A
Plan C (Zone 1, Classes 1-3)	N/A	N/A	\$33.95
Plan D (Zone 2, Classes 1-3)	\$36.95	N/A	N/A
Plan E (Zone 2, Classes 1-3)	N/A	\$33.95	N/A
Plan F (Zone 2, Classes 1-3)	N/A	N/A	\$33.95
Plan G (Zone 3, Classes 1-3)	\$45.95	N/A	N/A
Plan H (Zone 3, Classes 1-3)	N/A	\$42.95	N/A
Plan I (Zone 3, Classes 1-3)	N/A	N/A	\$42.95
Plan J (Zone 1, Classes 4-6)	\$36.95	N/A	N/A
Plan K (Zone 1, Classes 4-6)	N/A	\$33.95	N/A
Plan L (Zone 1, Classes 4-6)	N/A	N/A	\$33.95
Plan M (Zone 2, Classes 4-6)	\$36.95	N/A	N/A
Plan N (Zone 2, Classes 4-6)	N/A	\$33.95	N/A
Plan O (Zone 2, Classes 4-6)	N/A	N/A	\$33.95
Plan P (Zone 3, Classes 4-6)	\$45.95	N/A	N/A
Plan Q (Zone 3, Classes 4-6)	N/A	\$42.95	N/A
Plan R (Zone 3, Classes 4-6)	N/A	N/A	\$42.95

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GRANDFATHERED SERVICES

8.2 Grandfathered Services (cont.)

8.2.6 (Formerly 5.4) Premier Package (ctnd.)

Hunting (monthly)	
Plans A,B,C,J,K,L	\$4.95
Plans D,E,F,M,N,O	\$4.95
Plans G,H,I,P,Q,R	\$6.95

Termination charges are applicable for services that have a contract length greater than one month. The termination charges shall be equal to the number of months remaining in the contract multiplied by the monthly rate provided under the contract.

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GRANDFATHERED SERVICES

8.2 Grandfathered Services (cont.)

8.2.7 (Formerly 5.5) Q-Link Gold Package

The Q-Link Gold Package provides the customer with a flat rate business line and unlimited number of calling features from the list below. Hunting is included on packages that have three or more line, with the maximum number of lines in hunting equal to one less than the total number of lines in the package. For example, in a four-line package, the customer could have up to three lines in hunting.

Available features included with package:

- | | |
|--|---|
| Additional Listing (one per line) | Enhanced Caller ID with Call Management |
| Call Block | Foreign Directory Listing (one per line) |
| Call Forward Busy Line | Remote Access to Call Forwarding Variable |
| Call Forward Don't Answer | Repeat Dialing |
| Call Forward Don't Answer Ring Control | Ringmaster 1 |
| Call Forwarding Variable | Ringmaster 2 |
| Call Return | Speed Calling 8 |
| Call Selector | Speed Calling 30 |
| Call Tracing | Surrogate Client Number |
| Call Waiting | Start 98 Access |
| Caller ID Basic | Three-way Calling |
| Caller ID Deluxe | Three-way Calling with Transfer |

Monthly recurring rates per Basic Line apply as follows:

	<u>Month-to-Month</u>	<u>24 Months</u>	<u>36 Months</u>
Q-Link Gold Packages			
One-Line Package	\$ 53.20	\$ 50.40	\$ 47.60
Two-Line Package	\$ 95.00	\$ 90.00	\$ 85.00
Three-Line Package	\$134.90	\$127.80	\$120.70
Four-Line Package	\$170.05	\$161.10	\$152.15
Five-Line Package	\$204.25	\$193.50	\$182.75
Six-Line Package	\$239.40	\$226.80	\$214.20
Seven-Line Package	\$275.50	\$261.00	\$246.50
Eight-Line Package	\$310.65	\$294.30	\$277.95
Nine-Line Package	\$346.75	\$328.50	\$310.25

Termination charges are applicable for services that have a contract length greater than one month. The termination charges shall be equal to the number of months remaining in the contract multiplied by the monthly rate provided under the contract.

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GRANDFATHERED SERVICES

8.2 Grandfathered Services (cont.)

8.2.8 (Formerly 5.6) Q-Link HMH Trunk Services

8.2.8.1 Value-Plus HMH Trunk Service provides a Subscriber with a single, loop start, voice-grade telephonic communications channel. There are three kinds of available HMH trunks: inward-only, combination, and outward-only. Inward-only trunks can be used to receive one call at a time. Combination trunks can be used to either receive or place one call at a time. Outward-only trunks can be used to place one call at a time.

Available features included with package:

Call Block	Caller ID Deluxe w/ACR
Call Forward Busy Line	Enhanced Caller ID with Call Management
Call Forward Don't Answer	Remote Access to Call Forwarding Variable
Call Forward Don't Answer Ring Control	Repeat Dialing
Call Forwarding Variable	Distinctive Ring 1
Call PickUp	Distinctive Ring 2
Call Return	Speed Calling 8
Call Selector	Speed Calling 30
Call Tracing	Three-way Calling
Call Waiting	Three-way Calling with Transfer
Caller ID Basic	Touch Tone
Caller ID Deluxe w/o ACR	

Monthly recurring rates per HMH trunk apply as follows:

	<u>Month to Month</u>	<u>24 Month</u>	<u>36 Month</u>
HMH Inward only trunk			
UNE Zone 1	\$35.95	\$31.95	\$31.95
UNE Zone 2	\$35.95	\$31.95	\$31.95
UNE Zone 3	\$45.95	\$42.95	\$42.95
HMH Combination trunk			
UNE Zone 1	\$35.95	\$31.95	\$31.95
UNE Zone 2	\$35.95	\$31.95	\$31.95
UNE Zone 3	\$45.95	\$42.95	\$42.95
HMH Outward only trunk			
UNE Zone 1	\$35.95	\$31.95	\$31.95
UNE Zone 2	\$35.95	\$31.95	\$31.95
UNE Zone 3	\$45.95	\$42.95	\$42.95
Hunting			
UNE Zone 1	\$4.95	\$4.95	\$4.95
UNE Zone 2	\$2.95	\$2.95	\$2.95
UNE Zone 3	\$6.95	\$6.95	\$6.95

Termination charges are applicable for services that have a contract length greater than one month. The termination charges shall be equal to the number of months remaining in the contract multiplied by the monthly rate provided under the contract.

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GRANDFATHERED SERVICES

8.2 Grandfathered Services (cont.)

8.2.8 (Formerly 5.6) Q-Link HMH Trunk Services

8.2.8.2 Value-Plus HMH PBX Message Trunk Service provides a Subscriber with a single, loop start, voice-grade telephonic communications channel where they will be billed on a per call basis. There are two types of available message rate trunks: combination and outward only. Combination trunks can be used to either receive or place one call at a time. Outward-only trunks can be used to place one call at a time. PBX Trunks are provided for connection of Subscriber-provided private branch exchanges (PBX) to the public switched telecommunications network.

Available features included with package:

Call Block	Caller ID Deluxe w/ACR
Call Forward Busy Line	Enhanced Caller ID with Call Management
Call Forward Don't Answer	Remote Access to Call Forwarding Variable
Call Forward Don't Answer Ring Control	Repeat Dialing
Call Forwarding Variable	Distinctive Ring 1
Call Pickup	Distinctive Ring 2
Call Return	Speed Calling 8
Call Selector	Speed Calling 30
Call Tracing	Three-way Calling
Call Waiting	Three-way Calling with Transfer
Caller ID Basic	Touch Tone
Caller ID Deluxe w/o ACR	

	<u>Month to Month</u>	<u>24 Month</u>	<u>36 Month</u>
Value-Plus HMH PBX Message Trunk			
First Trunk – UNE Zone 1	\$35.95	\$31.95	\$31.95
First Trunk – UNE Zone 2	\$35.95	\$31.95	\$31.95
First Trunk – UNE Zone 3	\$45.95	\$42.95	\$42.95
Additional Trunk – UNE Zone 1	\$35.95	\$31.95	\$31.95
Additional Trunk – UNE Zone 2	\$35.95	\$31.95	\$31.95
Additional Trunk – UNE Zone 3	\$45.95	\$42.95	\$42.95
Messages in Excess of Allowance of 50			
Per message in excess	\$0.10	\$0.10	\$0.10
Hunting – for Message Rate Trunks			
UNE Zone 1	\$4.95	\$4.95	\$4.95
UNE Zone 2	\$2.95	\$2.95	\$2.95
UNE Zone 3	\$6.95	\$6.95	\$6.95

Termination charges are applicable for services that have a contract length greater than one month. The termination charges shall be equal to the number of months remaining in the contract multiplied by the monthly rate provided under the contract.

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GRANDFATHERED SERVICES

8.2 Grandfathered Services (cont.)

8.2.9 (Formerly 5.7) Q-Link Trunk Services

8.2.9.1 Value-Plus Trunk Service provides a Subscriber with a single, loop start, voice-grade telephonic communications channel. There are four kinds of available trunks: inward-only, combination, outward-only, and toll trunks. Inward-only trunks can be used to receive one call at a time. Combination trunks can be used to either receive or place one call at a time. Outward-only trunks can be used to place one call at a time. Toll trunks are a special access trunks extending from a customer's premises to the Company's premises for the purpose of completing toll calls originated at the customer's location.

Available features included with package:

- | | |
|--|---|
| Call Block | Caller ID Deluxe w/ACR |
| Call Forward Busy Line | Enhanced Caller ID with Call Management |
| Call Forward Don't Answer | Remote Access to Call Forwarding Variable |
| Call Forward Don't Answer Ring Control | Repeat Dialing |
| Call Forwarding Variable | Distinctive Ring 1 |
| Call PickUp | Distinctive Ring 2 |
| Call Return | Speed Calling 8 |
| Call Selector | Speed Calling 30 |
| Call Tracing | Three-way Calling |
| Call Waiting | Three-way Calling with Transfer |
| Caller ID Basic | Touch Tone |
| Caller ID Deluxe w/o ACR | |

Monthly recurring rates apply as follows:

		<u>Month to Month</u>	<u>24 Month</u>	<u>36 Month</u>
Value-Plus Combination Trunk				
Plan A	(Zone 1, Classes 1-3)	\$35.95	\$31.95	\$31.95
Plan B	(Zone 1, Classes 4-6)	\$35.95	\$31.95	\$31.95
Plan C	(Zone 2, Classes 1-3)	\$35.95	\$31.95	\$31.95
Plan D	(Zone 2, Classes 4-6)	\$35.95	\$31.95	\$31.95
Plan E	(Zone 3, Classes 1-3)	\$45.95	\$42.95	\$42.95
Plan F	(Zone 3, Classes 4-6)	\$45.95	\$42.95	\$42.95
Value-Plus DID Inward Trunk				
Plan A	(Zone 1, Classes 1-3)	\$35.95	\$31.95	\$31.95
Plan B	(Zone 1, Classes 4-6)	\$35.95	\$31.95	\$31.95
Plan C	(Zone 2, Classes 1-3)	\$35.95	\$31.95	\$31.95
Plan D	(Zone 2, Classes 4-6)	\$35.95	\$31.95	\$31.95
Plan E	(Zone 3, Classes 1-3)	\$45.95	\$42.95	\$42.95
Plan F	(Zone 3, Classes 4-6)	\$45.95	\$42.95	\$42.95

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GRANDFATHERED SERVICES

8.2 Grandfathered Services (cont.)

8.2.9 (Formerly 5.7) Q-Link Trunk Services (cont.)

8.2.9.2 Value-Plus Trunk Service (cont.)

		<u>Month to Month</u>	<u>24 Month</u>	<u>36 Month</u>
Value-Plus Inward Trunk				
Plan A	(Zone 1, Classes 1-3)	\$35.95	\$31.95	\$31.95
Plan B	(Zone 1, Classes 4-6)	\$35.95	\$31.95	\$31.95
Plan C	(Zone 2, Classes 1-3)	\$35.95	\$31.95	\$31.95
Plan D	(Zone 2, Classes 4-6)	\$35.95	\$31.95	\$31.95
Plan E	(Zone 3, Classes 1-3)	\$45.95	\$42.95	\$42.95
Plan F	(Zone 3, Classes 4-6)	\$45.95	\$42.95	\$42.95
Value-Plus LD Toll Trunk				
Plan A	(Zone 1, Classes 1-3)	\$35.95	\$31.95	\$31.95
Plan B	(Zone 1, Classes 4-6)	\$35.95	\$31.95	\$31.95
Plan C	(Zone 2, Classes 1-3)	\$35.95	\$31.95	\$31.95
Plan D	(Zone 2, Classes 4-6)	\$35.95	\$31.95	\$31.95
Plan E	(Zone 3, Classes 1-3)	\$45.95	\$42.95	\$42.95
Plan F	(Zone 3, Classes 4-6)	\$45.95	\$42.95	\$42.95
Value-Plus Outward Trunk				
Plan A	(Zone 1, Classes 1-3)	\$35.95	\$31.95	\$31.95
Plan B	(Zone 1, Classes 4-6)	\$35.95	\$31.95	\$31.95
Plan C	(Zone 2, Classes 1-3)	\$35.95	\$31.95	\$31.95
Plan D	(Zone 2, Classes 4-6)	\$35.95	\$31.95	\$31.95
Plan E	(Zone 3, Classes 1-3)	\$45.95	\$42.95	\$42.95
Plan F	(Zone 3, Classes 4-6)	\$45.95	\$42.95	\$42.95
*Hunting				
UNE Zone 1		\$4.95	\$4.95	\$4.95
UNE Zone 2		\$4.95	\$4.95	\$4.95
UNE Zone 3		\$6.95	\$6.95	\$6.95

* Hunting charges are applicable in addition to the monthly recurring charge for the trunks. Hunting is not available on the Value-Plus Outward Trunks.

Termination charges are applicable for services that have a contract length greater than one month. The termination charges shall be equal to the number of months remaining in the contract multiplied by the monthly rate provided under the contract.

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GRANDFATHERED SERVICES

8.2 Grandfathered Services (cont.)

8.2.10 (Formerly 5.10) Q-Link ISDN/PRI

8.2.10.1 Description of Service

ISDN PRI service provides a method of access to the telephone network called Primary Rate Interface (PRI). Primary Rate Interface is an ISDN based, DS1 access link to the telecommunications network and provides integration of multiple voice and data transmission channels on the same line. The basic channel structure for PRI is (23) 64 Kbps bearer channels (B channels) and (1) 64 Kbps data Channel (D channel). These B Channels may be used to connect the subscriber’s CPE to the Public Circuit Switched Network (e.g. outward, inward and two-way trunks, and WATS/800 Service access lines).

ISDN PRI is a service for the transmission of digital signals only, Clear Channel Capability and Extended Superframe Format are inherent to the service. Customer Premise Equipment (CPE) that is compatible with the ISDN PRI service interface is the responsibility of the user for provisioning. CTP shall not be responsible if changes in any of the equipment, operations, or procedures of CTP utilized in the provision of ISDN PRI service render any facilities provided by the Subscriber obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance. Digital transmission rates at speeds less than those indicated may be accomplished as a function of the particular CPE furnished by the user. Suspension of service is not allowed. Individual Case Basis pricing will be available for on-network Subscriber or for Subscribers agreeing to term plans. Busy line verification and Emergency Interrupt service is not available for ISDN PRI Services.

Telephone numbers transmitted via the Incoming Call Identification features are intended solely for the use of the ISDN PRI service Subscriber. Resale of this information is prohibited by this Tariff except the callers’ numbers may be provided to the Subscriber’s client for those calls sponsored or provided by that client where the client’s identity is disclosed to the caller and the client agrees not to distribute such information to others.

Non-facility Associated Signaling (NFAS) provides the capability to service multiple DS1s over a single D channel (NB+D). This feature can be ordered where switch capabilities exist as stipulated in the vendor technical documentation. When NFAS is selected, the Subscriber will order one ISDN PRI service arrangement with (23) B channels and (1) D channel. Additional ISDN PRI service arrangements are ordered with (24) B channels. The D channel activated on the initial arrangement serves the additional ISDN PRI service arrangements. Up to (4) ISDN PRI configured at 24B + 0D may be ordered in conjunction with (1) 23B + D ISDN PRI. If the subscriber desires he/she may also request a back-up D channel with the NFAS option. One (1) D channel plus one (1) backup D channel, if required, will be provided per customer premise.

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GRANDFATHERED SERVICES**8.3 Grandfathered Services (cont.)****8.2.10 (Formerly 5.10) Q-Link ISDN/PRI (Cont'd)****8.2.10.2 Service Components**

The subscriber may choose any number of channels, up to (23) per Primary Rate Interface, to be active with a corresponding number of services (e.g. inward/outward trunks, WATS Lines, 800 Service) selected. The subscriber may also choose to have more services selected than channels available for specific applications. The total number of communication paths may not exceed the number of channels subscribed.

The required components of Q-Link ISDN PRI service will be as follows:

Primary Rate ISDN – Access Line

- Primary Rate Interface service
- Primary Rate B Channels
- Additional Telephone Numbers

8.2.10.3 Definitions

Primary Rate ISDN – Access Line – Provides a four-wire access loop from the Subscriber premises to the serving wire center. The transmission characteristics of this loop support Clear Channel Capability and Extended Superframe Format (ESF).

Primary Rate B Channels – Provides circuit switched service that will allow either voice or data transmission at up to 64 Kbps. Monthly rates for Primary Rate B Channels will be flat rate billing for all use of local exchange network. Voice calls may be completed to both ISDN and non-ISDN lines. Data Transmission

Primary Rate Interface – Provides multiplexing to support up to (23) B channels at 64 Kbps and (1) D channel also at 64 Kbps. When Non-facility Associated Signaling (NFAS) is ordered, the PRI service can provide up to (24) B channels at 64 Kbps. Monthly rates for Primary Rate B Channels will be flat rate billing for all use of local exchange network. Voice calls may be completed to both ISDN and non-ISDN lines. Data transmission on the B channel will be circuit switched at 64 Kbps within the switch and between ISDN compatible central offices. ISDN interconnection to non-ISDN equipped central offices may be potentially subjected to analog transmission or sub-rated at 56 Kbps.

Regional Calling (each) – 7200 intralata minutes per month and additional minutes over 7200 will be charged the same as the intralata long distance rate.

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GRANDFATHERED SERVICES

8.4 Grandfathered Services (cont.)

8.2.10 (Formerly 5.10) Q-Link ISDN/PRI (Cont'd)

8.2.10.4 Pricing

Element	Non-Recurring Rate	Month-to-Month	24 Month	36 Month
Primary Rate ISDN Interface	\$104.50	\$380.00	\$360.00	\$340.00
Primary Rate ISDN – Access Line	\$831.25	\$133.00	\$126.00	\$119.00
Primary Rate ISDN B Channel Voice/Data - (per channel)	\$4.75	\$62.51	\$59.22	\$55.93
Primary Rate ISDN - Telephone Numbers	-	\$0.19	\$0.18	\$0.17
Primary Rate ISDN B Channel Voice/Data Regional Calling (each)	-	\$62.51	\$59.22	\$55.93
Caller ID Deluxe	-	\$95.00	\$95.00	\$95.00

8.2.10.5 Termination of Liability

A Termination of Liability charge is applicable at the date of termination. The applicable charge is dependent on the contract period subscribed to and will be equal to the number of months remaining in the contract times and monthly rate provided under the contract. All end user federal, state, and local taxes and surcharges will be levied at existing tariff rates.

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GRANDFATHERED SERVICES

8.5 Grandfathered Services (cont.)

8.2.11 (Formerly 5.11) Q-Link Remote Call Forwarding

Q-Link Remote Call Forwarding allows calls made to a telephone number to be automatically forwarded to a different telephone number, which may be a local, toll number, or 800 number. There is no telephone equipment at the Remote Call Forwarding location, instead, the forwarding occurs in the Central Office. This service is only available in BellSouth exchanges.

Transmission of service and receipt of calls will not be guaranteed for calls forwarded to data or fax service. The end user must subscribe to a sufficient number of Q-Link Remote Call Forwarding features and facilities to adequately handle calls without interference or impairment to any Company offered service. The Q-Link Remote Call Forwarding number has one access path, which allows only one call at a time to be forwarded. Additional access paths are necessary to allow for the transmission of two or more simultaneous calls to the terminating location, with each path allowing one call. The line is not released when a call is forwarded.

The calling party is responsible for any charges between the originating location and the Q-Link Remote Call Forwarding telephone number. The Q-Link Remote Call Forwarding customer is responsible for the charges between the Q-Link Remote Call Forwarding telephone number and the terminating station.

Subscribers to Q-Link Remote Call Forwarding will receive one free directory listing. Additional listings may be provided pursuant to Section 6.1.

The following non-recurring and monthly recurring charges are for Q-Link Remote Call Forwarding only and are in addition to applicable charges for service and equipment for which they were used. Service charges are also applicable to this service.

Description	Monthly Recurring No Term	Monthly Recurring 24 Months	Monthly Recurring 36 Months
Initial Installation:			
Q-Link Remote Call Forwarding – UNE Zone 1	\$36.95	\$33.95	\$33.95
Q-Link Remote Call Forwarding – UNE Zone 2	\$36.95	\$33.95	\$33.95
Q-Link Remote Call Forwarding – UNE Zone 3	\$45.95	\$42.95	\$42.95
Change of number at Customer's request			
At the Remote Call Forwarding location	Subsequent Order Charge	Subsequent Order Charge	Subsequent Order Charge
To which calls are forwarded	– See Section 9.2	– See Section 9.2	– See Section 9.2
At both locations at the same time			

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GRANDFATHERED SERVICES

8.6 Grandfathered Services (cont.)

8.2.12 (Formerly 5.13) Q-Link+ Services

8.2.12.1 Q-Link+ Line Service

Gives business customers the option of ordering lines over the Digital Pipe. Customers have the option of including a specific number of Long Distance minutes as part of the flat-rate monthly recurring line charge.

	Contract Length		
	No Term	24-Mo*	36-Mo*
Rate Class	Monthly Per Line Charge		
1, 2, 3	(D)	\$26.65**	\$25.00**
4, 5, 6	(D)	\$26.65**	\$25.00**
This Option does not include Long Distance Minutes.			

	Contract Length		
	No Term	24-Mo*	36-Mo*
Rate Class	Monthly Per Line Charge		
1, 2, 3	N/A	\$32.65**	\$31.00**
4, 5, 6	N/A	\$32.65**	\$31.00**
This Option includes 200 Long Distance Minutes per line per month.			

	Contract Length		
	No Term	24-Mo*	36-Mo*
Rate Class	Monthly Per Line Charge		
1, 2, 3	N/A	\$46.65**	\$45.00**
4, 5, 6	N/A	\$46.65**	\$45.00**
This Option includes 1,000 Long Distance Minutes per line per month.			

* Termination penalties as mentioned in this tariff are applicable for customers who voluntarily terminate their service with the Company prior to the expiration of their contract. Other mandated charges and fees found in this tariff or other Company tariffs will be applicable to the services purchased by the customer.

** All Q-Link+ Line Service customers will be charged a \$3.00 Subscriber Line Charge for each line. This charge is in addition to the applicable monthly recurring line charge.

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GRANDFATHERED SERVICES

8.7 Grandfathered Services (cont.)

8.2.12 (Formerly 5.13) Q-Link+ Services (Cont'd)

8.2.12.1 Q-Link+ Line service (cont.)

The Following Calling Features are Included at No Additional Charge	
Automatic Callback	Call Trace
Anonymous Call Rejection	Call Waiting
Call Forwarding Variable	Three-way Calling
Call Forwarding Busy	Distinctive Ring
Call Forward No Answer	Multi-ring (first number)
Remote Call Forwarding	Multi-ring (additional number)
Call Hold	Repeat Dialing
Caller ID	Speed Call 8
Per-Call Block for Caller ID	Speed Call 30
Call Screening	Hunting

Additional Per Line Features

Feature Type	Contract Length			NRC*
	No Term	24 Month	36 Month	
Regional Calling (7,200 local and "intralata" minutes per month; \$0.05 per minute charge for local and intralata minutes in excess of 7,200/month)	MRC	MRC	MRC	
	\$23.75	\$22.50	\$21.25	\$20.00
Hunting	-	-	-	\$20.00
Additional Listing	\$1.80	\$1.80	\$1.80	\$20.00
Non-Listed	\$1.73	\$1.73	\$1.73	\$20.00
Non-Published	\$3.80	\$3.80	\$3.80	\$20.00
Vanity Number Request - per number	-	-	-	\$38.00

* NRCs are charged only when ordered after the lines to which they apply have been installed.

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GRANDFATHERED SERVICES

8.8 Grandfathered Services (cont.)

8.2.11 (Formerly 5.13) Q-Link+ Service (Cont'd)

8.2.12.2 Q-Link+ Trunk and DID Service

Q-Link+ Trunk Service provides a Subscriber with a single, loop start, voice-grade telephonic communications channel. DID service is purchased in conjunction with Company provided Digital Trunks. DID service transmits the dialed digits for all incoming calls allowing the subscriber's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. There is no subscriber line charge.

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Rate Class	Contract Length		
	No Term	24-Mo	36-Mo
	Monthly Per Trunk Line Charge		
1, 2, 3	\$36.89	\$34.95	\$33.00
4, 5, 6	\$33.54	\$31.77	\$30.00

	Monthly Per Block Charge		
DID 1 st 20-Block of #s	\$110.66	\$104.84	\$99.00
DID Addt'l 20-Block of #s	\$4.48	\$4.24	\$4.00

Additional Per Line Features

Feature Type	Contract Length			NRC*
	No Term	24-Mo	36-Mo	
Regional Calling (7,200 local and "intralata" minutes per month; \$0.05 per minute charge for local and intralata minutes in excess of 7,200/month)	MRC	MRC	MRC	NRC*
	\$23.75	\$22.50	\$21.25	\$20.00
Hunting	-	-	-	\$20.00
Additional Listing	\$1.80	\$1.80	\$1.80	\$20.00
Non-Listed	\$1.73	\$1.73	\$1.73	\$20.00
Non-Published	\$3.80	\$3.80	\$3.80	\$20.00
Vanity Number Request – per number	-	-	-	\$38.00

* NRCs are charged only when ordered after the lines to which they apply have been installed.

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GRANDFATHERED SERVICES

8.9 Grandfathered Services (cont.)

8.2.10 (Formerly 5.13) Q-Link+ Service (Cont'd)

8.2.10.3 Q-Link+ PRI and DID Service

ISDN PRI service provides a method of access to the telephone network called Primary Rate Interface (PRI). Primary Rate Interface is an ISDN based, DS1 access link to the telecommunications network and provides integration of multiple voice and data transmission channels on the same line. There is no subscriber line charge.

	Contract Length		
	No Term	24-Mo	36-Mo
All Rate Classes	Monthly Per Full PRI Charge		
Per B Channel	\$14.54	\$13.77	\$13.00
Per D Channel	\$447.07	\$423.54	\$400.00

	Monthly Per Block Charge		
DID 1 st 20-Block of #s	\$110.66	\$104.84	\$99.00
DID Addt'l 20-Block of #s	\$4.48	\$4.24	\$4.00

Additional Per Line Features

Feature Type	Contract Length			NRC*
	No Term	24-Mo	36-Mo	
	MRC	MRC	MRC	NRC*
Hunting	-	-	-	\$20.00
Additional Listing	\$1.80	\$1.80	\$1.80	\$20.00
Non-Listed	\$1.73	\$1.73	\$1.73	\$20.00
Non-Published	\$3.80	\$3.80	\$3.80	\$20.00
Vanity Number Request – per number	-	-	-	\$38.00

* NRCs are charged only when ordered after the lines to which they apply have been installed.

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GRANDFATHERED SERVICES

8.10 Grandfathered Services (cont.)

8.2.10 (Formerly 5.13) Q-Link+ Service (Cont'd)

8.2.10.4 Q-Link+ Per Use Features

These per use feature rates apply to all Q-link+ pricing in BellSouth exchanges

	Contract Length		
	No Term	24-Mo	36-Mo
	MRC	MRC	MRC
Busy Connect	\$0.90	\$0.90	\$0.90
Call Return Usage	\$0.90	\$0.90	\$0.90
Directory Assistance Local	\$1.25	\$1.25	\$1.25
Directory Assistance National	\$1.25	\$1.25	\$1.25
DAAC (Directory Assistance Call Completion)	\$0.45	\$0.45	\$0.45
Interruption Charge	\$1.54	\$1.54	\$1.54
Three Way Calling Usage	\$0.90	\$0.90	\$0.90
Verify Busy Usage	\$1.04	\$1.04	\$1.04

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GRANDFATHERED SERVICES

8.11 Grandfathered Services (cont.)

8.2.10 (Formerly 5.13) Q-Link+ Service (Cont'd)

8.2.10.5 Q-Link+ Line Service – Lexington

Gives business customers the option of ordering lines over the Digital Pipe. Customers have the option of including a specific number of Long Distance minutes as part of the flat-rate monthly recurring line charge. This package is only available for customers in the Lexington exchange.

	Contract Length		
	No Term	24-Mo*	36-Mo*
Rate Class	Monthly Per Line Charge		
1, 2, 3	N/A	\$36.00	\$34.00
4, 5, 6	N/A	\$36.00	\$34.00
This Option does not include Long Distance Minutes.			

	Contract Length		
	No Term	24-Mo*	36-Mo*
Rate Class	Monthly Per Line Charge		
1, 2, 3	N/A	\$42.00	\$40.00
4, 5, 6	N/A	\$42.00	\$40.00
This Option includes 200 Long Distance Minutes per line per month.			

	Contract Length		
	No Term	24-Mo*	36-Mo*
Rate Class	Monthly Per Line Charge		
1, 2, 3	N/A	\$56.00	\$54.00
4, 5, 6	N/A	\$56.00	\$54.00
This Option includes 1,000 Long Distance Minutes per line per month.			

* Termination penalties as mentioned in this tariff are applicable for customers who voluntarily terminate their service with the Company prior to the expiration of their contract. Other mandated charges and fees found in this tariff or other Company tariffs will be applicable to the services purchased by the customer.

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GRANDFATHERED SERVICES

8.12 Grandfathered Services (cont.)

8.2.10.6 Q-Link+ Trunk and DID Service – Lexington

Q-Link+ Trunk Service provides a Subscriber with a single, loop start, voice-grade telephonic communications channel. DID service is purchased in conjunction with Company-provided Digital Trunks. DID service transmits the dialed digits for all incoming calls allowing the Subscriber's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. There is no subscriber line charge. This package is only available for customers in the Lexington exchange.

Rate Class	Contract Length		
	No Term	24-Mo	36-Mo
	Monthly Per Trunk Line Charge		
1, 2, 3	N/A	\$41.00	\$39.00
4, 5, 6	N/A	\$41.00	\$39.00
	Monthly Per Block Charge		
DID 1st 20-Block of #s	N/A	\$4.00	\$4.00
DID Addtl 20-Block of #s	N/A	\$4.00	\$4.00

Additional Per Line Features

	Contract Length			
	No Term	24-Mo	36-Mo	
Feature Type	MRC	MRC	MRC	NRC
Hunting	-	-	-	\$20.00 *
Additional Listing	\$1.80	\$1.80	\$1.80	\$20.00 *
Non-Listed	\$1.73	\$1.73	\$1.73	\$20.00 *
Non-Published	\$3.80	\$3.80	\$3.80	\$20.00 *
DID 1 st 20-Block of #s	-	-	-	\$150.00
Secondary Service Charge	-	-	-	\$50.00 *
Vanity Number Request - per number	-	-	-	\$38.00

* NRCs are charged only when ordered after the lines to which they apply have been installed.

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GRANDFATHERED SERVICES

8.13 Grandfathered Services (cont.)

Q-Link UNE-L Business Package

Customers who subscribe to the Q-Link UNE-L Package will receive flat-rate business lines and the option of choosing any/all the calling features from the list below. Please refer to section 4.2 for the applicable local calling areas. This package is only available for customer with the NPA-NXX's listed on Section 5 – Original Page 45. All Q-Link UNE-L customers who choose to subscribe to the Company's long distance service will also receive 150 free long distance minutes per line. Each additional long distance minute will be billed at \$0.059 per minute. The Customer will be responsible for all non-recurring charges listed in Section 9.2 of this tariff in addition to the non-recurring charges listed below.

Features included with package

- Call Forwarding Variable
- Call Transfer
- Three Way Calling
- Hunting
- Caller ID Number Delivery
- Call Forward Busy
- Call Forward No Answer

Monthly Recurring Rates:

	<u>24 Month</u>	<u>36 Month</u>
Q-Link UNE-L Package		
UNE Zone 1*	\$26.95	\$25.95
UNE Zone 2*	\$26.95	\$25.95

The following features may be added for an additional monthly cost:

- Caller ID Name and Number - \$3.95
- Foreign Directory Listing - \$1.80

Non-Recurring Charges

Q-Link UNE-L Package		
Drop Wire Rearrangement Charge -	\$85.00	
Installation/Rearrangement Charge -	\$57.00	
Change Class of Service Charge -		\$44.65
Move Line/Number Change Charge -	\$48.00	

* Only available for customers with the NPA-NXX's listed in 5.14.1.

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GRANDFATHERED SERVICES

5.14 Q-Link UNE-L Business Package (cont)

5.14.1 Availability

NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX
270-326	270-554	270-691	270-825	270-885
270-393	270-575	270-707	270-826	270-886
270-415	270-631	270-745	270-827	270-887
270-441	270-643	270-746	270-830	270-889
270-442	270-663	270-780	270-831	270-890
270-443	270-683	270-781	270-842	270-901
270-444	270-684	270-782	270-843	270-926
270-450	270-685	270-783	270-844	270-936
270-467	270-686	270-793	270-846	
270-503	270-687	270-796	270-852	
270-534	270-688	270-821	270-869	
270-538	270-689	270-824	270-881	

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MISCELLANEOUS SERVICES**9.1 Operator Services**

An outsourced provider will provide operator Handled Calling Services to a Subscriber and Users of Company-provided Exchange Access Services.

9.2 Service Implementation

Absent a promotional offering, service implementation charges will apply to new service orders or to orders to change existing service.

The Line Connection Charge is applicable for establishing new lines, trunks, or ISDN services. The Initial Line Connection Charge is applicable if the customer is only ordering one line, or for the first line in an order that has more than one line. The Additional Line Connection Charge is applicable for each additional line after the first line in a single order.

The Line Change Charge is applicable for when a customer requests a phone number change, service restored after suspension for non-payment, and directional changes. The initial charge is applicable if the customer is only requesting changes on one line, or for the first line in an order that has more than one line. The additional charge is for each additional line after the first line in a single order.

The Secondary Service Charge is applicable for adding or rearranging features, and for rearranging or adding wiring or jacks. This is in addition to any applicable work charges. This charge is not applicable if the customer is already receiving an initial or additional Line Connection Charge for the order.

The Exchange Service Change Charge is applicable to each change in type of local service and calling plan.

The Work Premises Charge is applicable for customer requested installations, moves or changes at the customer's premises for each one-hour increment. Once a new increment has begun, customer will be billed for entire increment.

<u>Rates</u>	<u>Non-Recurring</u>	
	<u>Residential</u>	<u>Business</u>
Line Connection Charge - Initial	\$41.50	\$73.00
Line Connection Charge – Additional	\$15.00	\$22.00
Line Change Charge – Initial	\$35.00	\$44.65
Line Change Charge – Additional	\$12.00	\$14.25
Secondary Service Charge	\$9.95	\$19.00
Exchange Service Change Charge	\$10.00	N/A
Work Premises Charge – Hourly	\$90.00	\$90.00

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MISCELLANEOUS SERVICES**9.3 Restoration of Service**

A restoration charge applies to the re-establishment of service and facilities suspended because of nonpayment of bills and is payable at the time that the re-establishment of the service and facilities suspended is arranged for. The restoration charge does not apply when, after disconnection of service, service is later re-established.

<u>Rates</u>	<u>Non-Recurring</u>	
	<u>Residential</u>	<u>Business</u>
Per occasion	\$35.00	\$48.00

9.4 Service Expediting Charge

(A) When the customer requests that service be provided in advance of the established service interval, and the Company is able to comply, a Service Expediting Charge applies. The Company will determine minimum intervals required to provide service and will not expedite in advance of such intervals. These minimum intervals may vary according to the type of service requested and/or the location where the service is to be provided.

(B) The charge is applicable per exchange, per customer request.

(C) The Service Expediting Charge applies in addition to all other service and installation charges normally applicable.

(D) The definition of an established service interval, for purposes of applying this charge, is that interval which was agreed to by the Company during the initial negotiation for service, where flexible dates are available or where predetermined intervals must be offered. Service intervals vary by the type and amount of service requested and/or the location where the service is to be provided.

(E) If the Company commits to an expedited service date and then fails to meet the commitment, the customer shall not be responsible for the Service Expediting Charge and the Company shall have no further liability to the customer for its failure to meet the commitment.

<u>Service Expediting Charge</u>	
Per day charge -	\$200.00

9.5 Supplemental Order Charge

A flat rate Supplemental Order Charge will apply for customers who request a change of date for a port or a circuit installation. This charge only applies if the customer requests the change of date after the Company has already ordered the circuit and/or the port and received a Firm Order Commitment (FOC).

<u>Supplemental Order Charge</u>	
Per Supplemental Order request -	\$100.00

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SPECIAL ARRANGEMENTS**10.1 Special Construction**

Where the Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariffs, charges will be based on the costs incurred by the Company and may include:

- (A) non-recurring type charges;
- (B) recurring type charges;
- (C) termination liabilities; or
- (D) combinations thereof.

10.2 Termination Liability

To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of the Subscriber.

- (A) The termination liability period is the estimated service life of the facilities provided.
- (B) The amount of the maximum termination liability is equal to the estimated amounts for:
 - (1) Cost installed of the facilities provided including estimated costs for rearrangements of existing facilities and/or construction of new facilities as appropriate, less net salvage. Cost installed includes the cost of:
 - (a) equipment and materials provided or used,
 - (b) engineering, labor and supervision,
 - (c) transportation, and
 - (d) rights-of-way;
 - (e) license preparation, processing, and related fees;
 - (f) tariff preparation, processing, and related fees;
 - (g) cost of removal and restoration, where appropriate; and
 - (h) any other identifiable costs related to the specially constructed or rearranged facilities.

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SPECIAL ARRANGEMENTS

10.2 Termination Liability (Cont.)

- (C) The applicable termination liability method for calculating the unpaid balance of a term obligation. The amount of such charge is obtained by multiplying the sum of the amounts determined as set forth in Section 10.2 (B)(1) above, by a factor related to the unexpired period of liability and the discount rate for return and contingencies. The amount determined in Section 10.2 (B)(1) above, shall be adjusted to reflect the redetermined estimate net salvage, including any reuse of the facilities provided. *This product is adjusted to reflect applicable taxes.*

10.3 Individual Case Basis (ICB) Arrangements

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Subscriber or prospective Subscriber to develop a competitive bid for a service offered under this tariff. Rates quoted in response to such competitive requests may be different than those specified for such services in this tariff. ICB rates will be offered to the Subscriber in writing and on a non-discriminatory basis.

10.4 Temporary Promotional Programs

The Company may establish temporary promotional programs wherein it may waive or reduce non-recurring or recurring charges, to introduce present or potential Subscribers to a service not previously received by the Subscribers.

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