

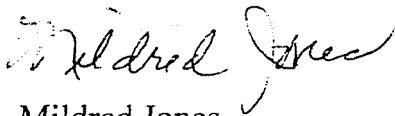
**National Telecom  
1205 Lantana Rd  
Crossville, Tn 38555  
931-484-0086**

Public Service Commission  
211 Sower Blvd  
PO Box 615  
Frankfort, Ky 40602-0615

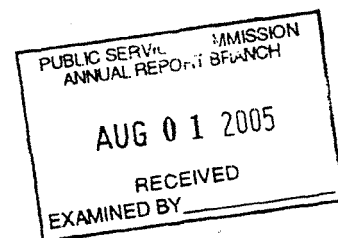
Mr. Bill Feldman:

We no longer do business in Kentucky. Therefore, we are requesting that National Telecom be removed from all your records and are withdrawing our tariffs. If more information is needed please let us know.

Thank You,



Mildred Jones  
Owner



National Telecom, LLC.

Kentucky Tariff No. 1  
Original Page No. 1

Local Exchange Telephone Service

TITLE PAGE  
OF  
KENTUCKY LOCAL EXCHANGE SERVICES TARIFF  
OF  
NATIONAL TELECOM, LLC.

This tariff, filed with the Kentucky Public Service Commission,  
Contains the rates, terms, and conditions applicable to  
Local Exchange Telephone Services within the State of Kentucky  
Offered by National Telecom, LLC.

EFFECTIVE:

**PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE**

ISSUED:

**APR 11 2001**

ISSUED BY: Robert E. Jones  
National Telecom, LLC.  
1205 Lantana Road  
Crossville, Tennessee 38555  
Telephone: (931) 484-0086

**PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)**  
BY: Stephan O Bell  
**SECRETARY OF THE COMMISSION**

Local Exchange Telephone Service**CHECK SHEET**

All sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

<u>SHEET</u>	<u>REVISION LEVEL</u>	<u>SHEET</u>	<u>REVISION LEVEL</u>
1	Original	25	Original
2	Original	26	Original
3	Original	27	Original
4	Original	28	Original
5	Original		
6	Original		
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22	Original		
23	Original		
24	Original		

**ISSUED:****EFFECTIVE:****ISSUED BY:**

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PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

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PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

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SECRETARY OF THE COMMISSION

Local Exchange Telephone Service

**TARIFF FORMAT**

- A. **Page Numbering** - Page numbers appear in the upper right hand corner of the page. Pages are numbered sequentially. From time to time new pages may be added to the tariff. When a new page is added between existing pages, a decimal is added to the preceding page number. For example, a new page added between Pages 3 and 4 would be numbered 3.1.
- B. **Page Revision Numbers** - Revision numbers also appear in the upper-right corner of the Page. These numbers are used to determine the most current page version on file with the Commission. For example, 4th Revised Page 4 cancels 3rd Revised Page 4.
- C. **Paragraph Numbering Sequence** - There are various levels of paragraph coding. Each level of coding is subservient to its next higher level of coding. For example,
- 2.
  - 2.1.
  - 2.1.1.
  - 2.1.1.A
  - 2.1.1.A.1.
  - 2.1.1.A.1.(a)
- D. **Check Sheet** - When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the pages contained in the tariff, with a cross reference to the current revision number. When new sheets are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc., remains the same, just revised revision levels on some sheets). The tariff user should refer to the latest Check Sheet to find out if a particular page is the most current on file with the Commission.

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PUBLIC SERVICE COMMISSION  
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SECTION 9 (1)

BY: Stephan D. Bell  
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Local Exchange Telephone Service

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SECTION 9 (1)

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National Telecom, LLC

Kentucky Tariff No. 1  
Original Page No. 5

Local Exchange Telephone Service

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**APPLICATION OF TARIFF**

This tariff contains the regulations and rates applicable to the provision of local exchange service by National Telecom, LLC within the State of Kentucky and subject to the jurisdiction of the Kentucky Public Service Commission.

---

**ISSUED:**

**EFFECTIVE:**

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APR 11 2001

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

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**Local Exchange Telephone Service**

**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS**

**Access Line** - An arrangement which connects the customer's location to a switching center or point of presence.

**Authorized User** - A person, firm, corporation, or any other entity authorized by the Customer to communicate utilizing the Company's service.

**Carrier or Company** - Whenever used in this tariff, "Carrier" or "Company" refers to National Telecom, LLC unless otherwise specified or clearly indicated by the context.

**Commission** - Kentucky Public Service Commission.

**Customer** - The person, firm, corporation, or other entity which orders, cancels, amends, or uses service and is responsible for payment of charges and compliance with the Company's tariff.

**Exchange Access Line** - The serving central office line equipment and all Company plant facilities up to and including the Company-provided Standard Network Interface. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the tariffed use offering selected by the Customer. Exchange access lines are subject to non-recurring charges, as specified in Section 4 of this tariff.

**ILEC** - The incumbent Local Exchange Carrier.

**LEC** - Local Exchange Company.

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**Local Exchange Telephone Service**

**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, CONT.**

**Local Exchange Services** - Telecommunications services furnished for use by end-users in placing and receiving local telephone calls within local calling areas.

**Resold Local Exchange Service** - A service composed of the resale of exchange access lines and local calling provided by other authorized Local Exchange Carriers, in combination with Company-provided usage services, miscellaneous services or interstate/international services.

**Station-to-Station Calling** - A service whereby the originating End User requests the assistance of a Company operator to place or bill the call. Calls billed Collect or to a telephone company-issued Calling Card or to an authorized Credit Card are Operator-Station calls unless the call is placed on a Person-to-person basis. Automated Calling Card calls are not Operator-station calls. Calls may be dialed with or without the assistance of a Company operator. Collect calls to coin telephones and transfers of charges to third telephones which are coin telephones will not be accepted.

**Person-to-Person Calling** - An operator-assisted service whereby the person originating the call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant. Charges may be billed to the called party, a third number, a credit card, a calling card or designated third party station.

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APR 11 2001

PURSUANT TO 807 KAR 5.011,  
SECTION 9 (1)

BY: Stephan D. Bue  
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Local Exchange Telephone Service

**SECTION 2 - RULES AND REGULATIONS**

**2.1 Undertaking of the Company**

The Company services offered pursuant to this Tariff are furnished for Local Exchange Service among specified points within a Local Calling Area. The Company will offer these services over resold facilities.

The Company installs, operates, and maintains the communications services provided herein under in accordance with the terms and conditions set forth under this tariff. The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities as required in the Commission's rules and orders, when authorized by the Customer, to allow connection of a Customer's location to the Company's network. The Customer shall be responsible for all charges due for such service arrangement.

The Company's services and facilities are provided on a monthly basis unless otherwise indicated, and are available twenty-four hours per day, seven days per week.

**2.2 Limitations**

2.2.1 Service is offered subject to the availability of the necessary facilities and equipment, and subject to the provisions of this tariff.

2.2.2 The Company reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer is using service in violation of the provisions of this tariff, or in violation of the law.

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SECTION 9 (1)

BY: Stephan D. Bell  
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Local Exchange Telephone Service

**SECTION 2 - RULES AND REGULATIONS, CONT.**

**2.2 Limitations, cont.**

2.2.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.

2.2.4 All facilities provided under this tariff are directly controlled by the Company and the Customer may not transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.

2.2.5 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to any assignee or transferee.

**2.3 Use**

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited.

**2.4 Liabilities of the Company**

2.4.1 The Company's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission which occur in the course of furnishing service or facilities, in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the faults in transmission occur.

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Local Exchange Telephone Service

**SECTION 2 - RULES AND REGULATIONS, CONT.**

**2.4 Liabilities of Company, cont.**

2.4.2 The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility, or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.

2.4.3 The Company shall not be liable for, and shall be fully indemnified and held harmless by Customer against any claim or loss, expense, or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copy-right or patent, unauthorized use of any trademark, trade name, or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data, information, or other content revealed to, transmitted, or used by the Company under this tariff, or for any act or omission of the Customer; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company, if not directly caused by negligence of the Company.

2.4.4 No agent or employee of any other carrier shall be deemed to be an agent or employee of the Company.

2.4.5 The Company shall not be liable for any defacement of or damages to the premises of a Customer resulting from the furnishing of service which is not the direct result of the Company's negligence.

**ISSUED:**

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Local Exchange Telephone Service

**SECTION 2 - RULES AND REGULATIONS, CONT.**

**2.5 Deposits**

The Company does not collect customer deposits.

**2.6 Advance Payments**

The Company offers prepaid local exchange service, and, therefore, all payments for service are made in advance. Customers are allowed a seven (7) day grace period for payment.

**2.7 Taxes**

All state and local taxes (including but not limited to franchise fees, excise tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

**ISSUED:**

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**Local Exchange Telephone Service**

**SECTION 2 - RULES AND REGULATIONS, CONT.**

**2.3 Installation**

Service is installed upon mutual agreement between the Customer and the Company. The service agreement does not alter rates specified in this tariff.

**2.9 Payment for Service**

The Customer is responsible for payment of all charges for services furnished to the Customer or to an Authorized User of the Customer by the Company. All charges due by the Customer are payable to the Company or to any agency duly authorized to receive such payments. Terms of payment shall be according to the rules and regulations of the agency and subject to the rules of regulatory agencies, such as the Kentucky Public Service Commission.

The Company's billing invoices will be considered correct and binding upon the Customer if no notice is received from the Customer within thirty (30) days of the date of the invoice. (Billing inquiries may be made in writing, in person, or via telephone.) Adjustments to Customer's bills shall be made to the extent circumstances exist which reasonably indicate that such changes are appropriate. Upon receipt of a billing inquiry, charges involved in the disputed element(s) of the invoice will be temporarily suspended pending resolution of the dispute. The Customer, however, remains responsible for the timely payment of the non-disputed elements of the invoice. If a Customer is not satisfied with the Company's response to an inquiry or request for credit, he or she may appeal to the Kentucky Public Service Commission for final resolution.

**ISSUED:**

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Crossville, Tn. 38555

PUBLIC SERVICE COMMISSION  
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SECTION 9(1)

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SECRETARY OF THE COMMISSION

Local Exchange Telephone Service

**SECTION 2 - RULES AND REGULATIONS, CONT.**

**2.10 Late Payment Charge**

The Company will assess a \$5.00 charge for late payment. A payment is considered late after the seven (7) day grace period. A late payment penalty may be assessed only once on any bill for rendered services.

**2.11 Cancellation by Customer**

Customer may cancel service by providing written or oral notice to the Company.

**2.12 Interconnection**

Service furnished by the Company may be connected with the services or facilities of other carriers or enhanced service providers. The Customer is responsible for all charges billed by these entities for use in connection with the Company's service. Any special interface equipment or facilities necessary to achieve compatibility between these entities is the responsibility of the Customer. Neither the Company nor any connecting carrier participating in a service shall be liable for any act or omission of any other company or companies furnishing a portion of such service.

**ISSUED:**

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SECRETARY OF THE COMMISSION

Local Exchange Telephone Service

**SECTION 2 - RULES AND REGULATIONS, CONT.**

**2.13 Refusal or Discontinuance by Company**

The Company may refuse or discontinue service under the following conditions provided that, unless otherwise stated, the Customer shall be given proper notification in accordance with 807 KAR 5:006 Section 14 to comply with any rule or remedy any deficiency:

- 2.13.1 For non-compliance with or violation of any State, municipal, or Federal law, ordinance or regulation pertaining to telephone service.
- 2.13.2 For use of telephone service for any other property or purpose than that described in the application.
- 2.13.3 For neglect or refusal to provide reasonable access to the Company or its agents for the purpose of inspection and maintenance of equipment owned by the Company or its agents.
- 2.13.4 For noncompliance with or violation of Commission regulation or the Company's rules and regulations on file with the Commission, provided ten days written notice is given before termination.
- 2.13.5 For nonpayment of bills, including bills for any of the Company's other communication services, provided that suspension or termination of service shall not be made without seven days written notice to the Customer, except in extreme cases.
- 2.13.6 Without notice in the event of Customer or Authorized User use of equipment in such a manner as to adversely affect the Company's service to others. Within twenty-four (24) hours after such termination, the utility shall send written notification to the customer of the reasons for termination or refusal of service upon which the utility relies, and of the customer's right to challenge the termination by filing a formal complaint with the Commission.

**ISSUED:**

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Local Exchange Telephone Service

**SECTION 2 - RULES AND REGULATIONS, CONT.**

- 2.13.7 Without notice in the event of tampering with the equipment or services owned by the Company or its agents. Within twenty-four (24) hours after such termination, the utility shall send written notification to the customer of the reasons for termination or refusal of service upon which the utility relies, and of the customer's right to challenge the termination by filing a formal complaint with the Commission.
- 2.13.8 Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, the Company may, before restoring service, require the Customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use. Within twenty-four (24) hours after such termination, the utility shall send written notification to the customer of the reasons for termination or refusal of service upon which the utility relies, and of the customer's right to challenge the termination by filing a formal complaint with the Commission.
- 2.13.9 Without notice by reason of any order or decision of a court or other government authority having jurisdiction which prohibits Company from furnishing such services.

**ISSUED:**

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**Local Exchange Telephone Service**

**SECTION 2 - RULES AND REGULATIONS, CONT.**

**2.14 Tests, Pilots, Promotional Campaigns and Contests**

The Company may conduct special tests or pilot programs and promotions at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services. The Company may also waive a portion or all processing fees or installation fees for winners of contests and other occasional promotional events sponsored or endorsed by the Company. From time to time, the Company may waive all processing fees for a Customer. The Company will notify the Commission regarding specific promotions and contests.

**2.15 Interruption of Service**

Credit allowances for interruptions of service which are not due to the Company's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment or communications Systems provided by the Customer, are subject to the general liability provisions set forth in Section 2.4 herein. It shall be the obligation of the Customer to notify Company immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by Customer and connected to Company's terminal. Interruptions caused by Customer-provided or Company-provided automatic dialing equipment are not deemed an interruption of service as defined herein since the Customer has the option of using the long distance network via local exchange company access.

**2.16 Cost of Collection and Repair**

The Customer is responsible for any and all costs incurred in the collection of monies due the Carrier including legal and accounting expenses. Customer is also responsible for recovery costs of Carrier-provided equipment and any expenses required for repair or replacement of damaged equipment.

**ISSUED:**

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PUBLIC SERVICE COMMISSION  
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**Local Exchange Telephone Service**

**SECTION 2 - RULES AND REGULATIONS, CONT.**

**2.17 Returned Check Charges**

A fee of \$15.00, or five percent of the amount of the check, which ever is greater, may be charged for each check returned for insufficient funds.

**2.18 Service Implementation**

Absent a promotional offering, service implementation charges of \$10.00 per service order will apply to new service orders or to orders to change existing service after initial installation.

**2.19 Reconnection Charge**

The Company will charge a reconnection fee as set forth in this tariff.

**2.20 Operator Service Rules**

The Company will enforce the operator service rules specified by the Commission and by the FCC.

**ISSUED:**

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National Telecom, LLC.

Local Exchange Telephone Service

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Basic	\$49.00
E911	\$0.65
Federal Comm. Charge	\$3.50
Federal Excise Tax	\$1.47
Number Portability	\$0.35
Sales Tax	6%

---

Issued:

Effective:

Issued By: Robert E. Jones  
National Telecom, LLC.  
1205 Lantana Rd.  
Crossville, TN 38555

# National Telecom, LLC

1205 Lantana Road  
Crossville, TN 38555

# Invoice

Date	Invoice #
3/8/01	146

**TO:**

**John Smith  
111 Henry Way  
Crossville TN 38555**

<b>DUE ...</b>	Rep
<b>3/8/01</b>	

Description	Amount
Basic Monthly Phone Service	49.00T
E 911 Service	0.65
Federal Communication Charge	3.50
Federal Excise Tax	1.47
Number Portability	0.35
Sales Tax	4.17

*SAMPLE*

PUBLIC SERVICE COMMISSION  
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Non payment by 5th will result in termination of service. A fee will be charged to restore service.

**TOTAL DUE \$59.14**

Please pay by cash, money order, certified check or pay in person at your local merchant.