

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

INVESTIGATION OF THE FAILURE)
OF CERTAIN NON-DOMINANT)
TELECOMMUNICATIONS PROVIDERS) CASE NO. 2004-00243
TO FILE REPORTS REQUIRED)
PURSUANT TO KRS 278.140)

O R D E R

The Commission hereby serves notice upon certain non-dominant telecommunications providers who have filed tariffs to provide service in Kentucky, whose names and last-known addresses appear on Appendix A hereto, that they shall, within 30 days of the date of this Order, show cause why their authority to operate in this Commonwealth should not be revoked for failure to comply with KRS 278.140.

KRS 278.140 requires each utility to file, on or before March 31 of each year, a report of its gross earnings or receipts derived from intrastate business for the preceding calendar year and, if applicable, an annual report. Based upon these reports, the Commission certifies to the Revenue Cabinet and the Finance and Administration Cabinet the intrastate revenue so collected. KRS 278.150. The Revenue Cabinet then, for the purpose of maintaining the Commission, assesses each utility in proportion to its receipts for intrastate business for the preceding calendar year. KRS 278.130. KRS 278.990 provides for penalties for failure to file the reports required by KRS 278.140.

The utilities listed in Appendix A to this Order have neither submitted their reports of gross earnings nor their annual reports, where applicable. Accordingly, it appears that they are subject to the penalties enumerated in KRS 278.990. However, it is not clear that these carriers are actively providing service in this Commonwealth. Moreover, it appears that pursuit of the assessments and penalties provided by KRS Chapter 278 would consume more of the Commission's limited resources than would be warranted.

Telecommunications is increasingly competitive, and regulatory oversight of such carriers is minimal. Pursuant to KRS 278.512, this Commission no longer issues a certificate for initial operations of non-dominant telecommunications carriers.¹ Each carrier simply files a tariff with the Commission, supplies necessary information regarding its corporate structure, and provides the name and address of its contact person for regulatory purposes.² Few carriers maintain an office in Kentucky and few are active in this state, despite their stated intent to do business here. Nevertheless, as utilities with tariffs in this state, the carriers are responsible for complying with statutory and regulatory requirements that continue to apply, including KRS 278.130, KRS 278.140, and KRS 278.150.

¹ See Administrative Case No. 359, Exemptions for Interexchange Carriers, Long-Distance Resellers, Operator Service Providers and Customer-Owned, Coin-Operated Telephones (Order dated June 21, 1996); Administrative Case No. 370, Exemptions for Providers of Local Exchange Service Other Than Incumbent Local Exchange Carriers (Order dated January 8, 1998).

² Id.

Based on the foregoing, the Commission concludes that the public interest would be served best by sending this Order, by certified mail, to the regulatory contact person submitted pursuant to 807 KAR 5:003 by each of the utilities listed in Appendix A, putting each utility on notice that it must show cause to this Commission within 30 days from the date of this Order why it should not be subject to the penalties prescribed in KRS 278.990 for failure to comply with the statutes cited herein. In the absence of such showing and without further Commission Order, each carrier's authorization to provide service in Kentucky shall be revoked, its tariff shall be removed from the Commission's files, and its name shall be stricken from the Commission's list of active utilities. At that time any customer it currently serves shall be notified that the utility no longer provides service in Kentucky and that the customer must obtain service from another carrier.

Should any utility whose tariff is stricken under the terms of this Order later wish to file a tariff to provide service in this Commonwealth, the penalties for its failure to comply with KRS 278.140 together with accrued interest at the statutory rate of 6 percent per annum, shall be paid prior to the institution of service.

IT IS SO ORDERED.

Done at Frankfort, Kentucky, this 12th day of July, 2004.

By the Commission

ATTEST:

Deputy Robert C. Amato
Executive Director

APPENDIX A

ID: 33350016
1-800-RECONEX
dba USTel
Anne Lynch
Regulatory Manager
2500 Industrial Avenue
Hubbard, OR 97032

ID: 5166000
Alticomm, Inc.
James Cornblatt
Director of Regulatory Affairs
115 Shawmut Road
Canton, MA 02021

ID: 5145700
America Net, Inc.
Maria Zepeda
Office Manager
3435 Wilshire Blvd.
Suite 1090
Los Angeles, CA 90010

ID: 5138500
American Nortel Communications, Inc.
William P Williams
President
7975 N. Hayden Road
Suite C260
Scottsdale, AZ 852583217

ID: 5052560
AmTel Communications, Inc.
Recée Norwood
3449 Lampton Avenue
Suite B
Jackson, MS 39213

ID: 22250004
Annox, Inc.
Linda Weitman
VP Finance/Controller
6509 Highway 41A
P.O. Box 230
Pleasant View, TN 37146

ID: 5000400
Annox, Inc.
Linda Weitman
VP Finance/Controller
6509 Highway 41A
P. O. Box 230
Pleasant View, TN 371460230

ID: 5115300
Atlas Communications, Ltd.
c/o Patrick D. Crocker, Attorney
Early, Lennon, Crocker, Bartosiewicz, P
900 Comerica Building
Kalamazoo, MI 49007

ID: 22251612
BAK Communications, LLC
Anthony Manzilla
Chief Operating Officer
951 Old County Road
Suite 239
Belmont, CA 94002

ID: 5167200
Better World Telecom, Inc.
James Kenefick
CEO
11921 Freedom Drive
Suite 550
Reston, VA 20190

ID: 22251673
BullsEye Telecom, Inc.
Charles L Schneider, Jr.
Regulatory
25900 Greenfield Road
Suite 330
Oak Park, MI 48237

ID: 5164300
Choice Telco, LLC
Joe Sauer
Bushnell on the Park
100 Wells Street
Hartford, CT 06103

ID: 5050180
CI2, Inc.
Sharon Mendon
Operations Director
200 Galleria Parkway, NW
Suite 1200
Atlanta, GA 30339

ID: 5168200
Colorado Communications Network, Inc.
dba Hospitality Communications
Brian J Robertson
President
13952 Denver West Parkway
Suite 300
Lakewood, CO 80401

ID: 5137200
Communications Billing, Inc.
Courtney A Maroon
Director of Regulatory Affairs
20033 Detroit Road Annex
Suite 202
Rocky River, OH 44116

ID: 5141800
Consolidated Billing Provider, LLC
dba Direct Access Group, LLC, c/o Pat
Early, Lennon, Crocker, Bartosiewicz, PL
900 Comerica Building
Kalamazoo, MI 49007

ID: 5145900
Direct One, Inc.
Anthony C Brown
President
P. O. Box 11968
Santa Ana, CA 927111968

ID: 5135300
Discount Utilities, LLC
Steve Brown
Regulatory
P. O. Box 839
116 West Washington
Monticello, IN 47960

ID: 5163600
Equal Access Communications, LLC
dba Equal Access
Sue Golden
Customer Service
402 Live Oak Blvd.
P. O. Box 181291
Casselberry, FL 32707

ID: 5007200
EZ Talk Communications, L.L.C.
James Brown
General Manager
4727 South Main
Stafford, TX 77477

ID: 5167400
France Telecom Corporate Solutions
L.L.C
Jean-Sebastien Falisse
Secretary-Treasurer
2300 Corporate Park Drive
Mailstop SP0606
Herndon, VA 20171

ID: 5159400
Global Crest Communications, Inc.
c/o TCS
1720 Windward Concourse
Suite 250
Alpharetta, GA 30005

ID: 4201800
Northstar Technology, LLC
Carlos Carpenter
President
1895 Highway 461
Somerset, KY 42503

ID: 22251542
WorldxChange Corp.
dba Acceris Communications Solutions
Ken Hilton
President
9775 Business Park Avenue
San Diego, CA 92131

ID: 5145600
Glyphics Communications, Inc.
Liz Petroni
c/o Capitol Hill Consulting
901 N. Brutscher, D 358
Newbert, OR 97132

ID: 5005200
OneStar Communications, LLC
dba Network One
Ami Larrison
7100 Eagle Crest Blvd.
Evansville, IN 47715

ID: 5054260
Home Phone of Kentucky LLC
Kenneth Calkins
President
1710 East 10th. Street
Jeffersonville, IN 47130

ID: 22253004
Pilgrim Telephone, Inc.
Maria Cruz
Supervisor
One Kendall Square
Building 600, PMB 450
Cambridge, MA 021399171

ID: 22251137
ICG Telecom Group, Inc.
Cynthia Walker
Director-Business & Gov't Affairs
180 Grand Avenue, Suite 450
Oakland, CA 94612

ID: 22251087
Qwest Communications, Inc.
Kristin L Smith
Sr. Attorney
1801 California Street
Suite 4700
Denver, CO 80202

ID: 5053490
National Telecom & Broadband Services, LLC
Mark Mansour
2400 E. Commercial Blvd.
Suite 720
Ft. Lauderdale, FL 33308

ID: 5050210
Sun-Tel USA, Inc.
Jahan Babadi
President
5921-2 University Blvd., West
Jacksonville, FL 32216

ID: 5052910
NationNet Communications Corporation
Ralph Monroe
President/CEO
P. O. Box 10006
Jackson, TN 38308

ID: 5012400
TeleConex, Inc.
Chris Watson
Vice President
4100 Barrancas Avenue
Pensacola, FL 32507

ID: 4201600
Northcoast Communications, L.L.C.
John M Dolan
Managing Member
510 Broadhollow Road
Suite 300
Melville, NY 11747

ID: 5053000
Tri-County Communications, Inc.
Avona L McArter
1401 Highland Avenue
Suite 2
Carrollton, KY 41008

Local Exchange Telephone Service

TITLE PAGE

OF

KENTUCKY LOCAL EXCHANGE SERVICES TARIFF

OF

NATIONNET COMMUNICATIONS INTERNATIONAL, INC.

This tariff, filed with the Kentucky Public Service Commission,
contains the rates, terms, and conditions applicable to
Local Exchange Telephone Services within the State of Kentucky
offered by NationNet Communications Corporation, Inc.

ISSUED: June 8, 2001

ISSUED BY: Ralph Monroe, President
35 Carriage House Drive # 3
Jackson, TN 38305

EFFECTIVE: PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

AUG 15 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephan O. Bell
SECRETARY OF THE COMMISSION

Local Exchange Telephone Service

CHECK SHEET

All sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

<u>SHEET</u>	<u>REVISION LEVEL</u>	<u>SHEET</u>	<u>REVISION LEVEL</u>
1	Original	25	Original
2	Original	26	Original
3	Original	27	Original
4	Original	28	Original
5	Original		
6	Original		
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Local Exchange Telephone Service

TARIFF FORMAT

- A. **Page Numbering-** Page numbers appear in the upper right hand corner of the page. Pages are numbered sequentially. From time to time new pages may be added to the tariff. When a new page is added between existing pages, a decimal is added to the preceding page number. For example, a new page added between Pages 3 and 4 would be numbered 3.1.
- B. **Page Revision Numbers-** Revision numbers also appear in the upper-right corner of the Page. These numbers are used to determine the most current page version on file with the Commission. For example, 4th Revised Page 4 cancels 3rd Revised Page 4.
- C. **Paragraph Numbering Sequence-** There are various levels of paragraph coding. Each level of coding is subservient to its next higher level of coding. For example,
 - 2.
 - 2.1.
 - 2.1.1
 - 2.1.1.A
 - 2.1.1.A.1
 - 2.1.1.A.1.
 - 2.1.1.A.1.(a)
- D. **Check Sheet-** When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the pages contained in the tariff, with a cross reference to the current revision number. When new sheets are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc., remains the same, just revised revision levels on some sheets). The tariff user should refer to the latest Check Sheet to find out if a particular page is the most current on file with the Commission.

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Local Exchange Telephone Service

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Local Exchange Telephone Service

APPLICATION OF TARIFF

This tariff contains the regulations and rates applicable to the provision of local exchange service by NationNet Communications Corporation within the State of Kentucky and subject to the jurisdiction of the Kentucky Public Service Commission.

ISSUED: June 8, 2001

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PURSUANT TO 807 KAR 5.011,
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Local Exchange Telephone Service

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement which connects the customer's location to a switching center or point of presence.

Authorized User - A person, firm, corporation, or any other entity authorized by the Customer to communicate utilizing the Company's service.

Carrier or Company - Whenever used in this tariff, "Carrier" or "Company" refers to NationNet Communications Corporation, unless otherwise specified or clearly indicated by the context.

Commission - Kentucky Public Service Commission.

Customer- The person, firm, corporation, or other entity which orders, cancels, amends, or uses service and is responsible for payment of charges and compliance with the Company's tariff.

Exchange Access Line - The serving central office line equipment and all Company plant facilities up to and including the Company-provided Standard Network Interface. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling to appropriate to the tariffed use offering selected by the Customer. Exchange access lines are subject to non-recurring charges, as specified in Section 4 of this tariff.

ILEC- The incumbent Local Exchange Carrier.

LEC- Local Exchange Company.

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Local Exchange Telephone Service

SECTION 1- TECHNICAL TERMS AND ABBREVIATIONS, CONT.

Local Exchange Services - Telecommunications services are furnished for use by end-users in placing and receiving local telephone calls within local calling areas.

Resold Local Exchange Service - A service composed of the resale of exchange access lines and local calling provided by other authorized Local Exchange Carriers, in combination with Company-provided usage services, miscellaneous services or interstate/international services.

Station-to-Station Calling - A service whereby the originating End User requests the assistance of a Company operator to place or bill the call. Calls are billed Collect or to a telephone company-issued Calling Card or to an authorized Credit Card are Operator-Station calls unless the call is placed on a Person-to-person basis. Automated Calling Card calls are not Operator-station calls. Calls may be dialed with or without the assistance of a Company operator. Collect calls to coin telephones and transfers of charges to third telephones which are coin telephones will not be accepted.

Person-to Person Calling - An operator-assisted service whereby the person originating the call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant. Charges may be billed to the called party, a third number, a credit card, a calling card or designated third party station.

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Local Exchange Telephone Service

SECTION 2- RULES AND REGULATIONS

2.1 Undertaking of the Company

The Company services offered pursuant to this Tariff are furnished for Local Exchange Service among specified points within a Local Calling Area. The Company will offer these services over resold facilities.

The Company installs, operates, and maintains the communications services provided herein under in accordance with the terms and conditions set forth under this tariff. The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities as required in the Commission's rules and orders, when authorized by the Customer, to allow connection of a Customer's location to the Company's network. The Customer shall be responsible for all charges due for such service arrangement.

The Company's services and facilities are provided on a monthly basis unless otherwise indicated, and are available twenty-four hours per day, seven days per week.

2.2 Limitations

- 2.2.1 Service is offered subject to the availability of the necessary facilities and equipment, and subject to the provisions of this tariff.
- 2.2.2 The Company reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer is using service in violation of the provisions of this tariff, or in violation of the law.

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Local Exchange Telephone Service

SECTION 2: RULES AND REGULATIONS, CONT.

2.2 Limitations, cont.

- 2.2.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.2.4 All facilities provided under this tariff are directly controlled by the Company and the Customer may not transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply when there is no interruption of the use or location of the service or facilities.
- 2.2.5 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to any assignee or transferee.

2.3 Use

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited.

2.4 Liabilities of the Company

- 2.4.1 The Company's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission which occur in the course of furnishing service or facilities, in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the faults in transmission occur.

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Local Exchange Telephone Service

SECTION 2: RULES AND REGULATIONS, CONT.

2.4 Liabilities of Company, cont.

2.4.2 The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility, or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.

2.4.3 The Company shall not be liable for, and shall be fully indemnified and held harmless by Customer against any claim or loss, expense, or damage (including, indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copy-right or patent, unauthorized use of any trademark, trade name, or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data, information, or other content revealed to, transmitted, or used by the Company under this tariff; or for any act or omission of the Customer; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company, if not directly caused by negligence of the Company.

2.4.4 No agent or employee of any other carrier shall be deemed to be an agent or employee of the Company.

2.4.5 The Company shall not be liable for any defacement of or damages to the premises of a Customer resulting from the furnishing of service which is not the direct result of the Company's negligence.

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Local Exchange Telephone Service

SECTION 2- RULES AND REGULATIONS, CONT.

2.5 Deposits

The Company does not collect customer deposits.

2.6 Advance Payments

The Company offers prepaid local exchange service, and, therefore, all payments for service are made in advance. Customers are allowed a seven (7) day grace period for payment.

2.7 Taxes

All state and local taxes (including but not limited to franchise fees, excise tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

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Local Exchange Telephone Service

SECTION 2 - RULES AND REGULATIONS, CONT.

2.8 Installation

Service is installed upon mutual agreement between the Customer and the Company. The service agreement does not alter rates specified in this tariff.

2.9 Payment for Service

The Customer is responsible for payment of all charges for services furnished to the Customer or to an Authorized User of the Customer by the Company. All charges due by the Customer are payable to the Company or to any agency duly authorized to receive such payments. Terms of payment shall be according to the rules and regulations of the agency and subject to the rules of regulatory agencies, such as the Kentucky Public Service Commission.

The Company's billing invoices will be considered correct and binding upon the Customer if no notice is received from the Customer within thirty (30) days of the date of the invoice. (Billing inquiries may be made in writing, in person, or via telephone.) Adjustments to Customer's bills shall be made to the extent circumstances exist which reasonably indicate that such changes are appropriate. Upon receipt of a billing inquiry, charges involved in the disputed element(s) of the invoice will be temporarily suspended pending resolution of the dispute. The Customer, however, remains responsible for the timely payment of the non-disputed elements of the invoice. If a Customer is not satisfied with the Company's response to an inquiry or request for credit, he or she may appeal to the Kentucky Public Service Commission for final resolution.

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Local Exchange Telephone Service

SECTION 2- RULES AND REGULATIONS, CONT.

2.10 Late Payment Charge

The Company will assess a \$5.00 charge for late payment. A payment is considered late after the seven (7) day grace period. A late penalty may be assessed only once on any bill for rendered services.

2.11 Cancellation by Customer

Customer may cancel service by providing written or oral notice to the Company.

2.12 Interconnection

Service furnished by the Company may be connected with the services or facilities of other carriers or enhanced service providers. The Customer is responsible for all charges billed by these entities for use in connection with the Company's service. Any special interface equipment or facilities necessary to achieve compatibility between these entities is the responsibility of the Customer. Neither the Company nor any connecting carrier participating in a service shall be liable for any act or omission of any other company or companies furnishing a portion of such service.

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Local Exchange Telephone Service

SECTION 2- RULES AND REGULATIONS, CONT.

2.13 Refusal or Discontinuance by Company

The Company may refuse or discontinue service under the following conditions provided that, unless otherwise stated, the Customer shall be given proper notification in accordance with 807 KAR 5:006 Section 14 to comply with any rule or remedy any deficiency:

- 2.13.1 For non-compliance with or violation of any State, municipal, or Federal law, ordinance or regulation pertaining to telephone service.
- 2.13.2 For use of telephone service for any other property or purpose than that described in the application.
- 2.13.3 For neglect or refusal to provide reasonable access to the Company or its agents for the purpose of inspection and maintenance of equipment owned by the Company or its agents.
- 2.13.4 For noncompliance with or violation of Commission regulation or the Company's rules and regulations on file with the Commission, provided ten days written notice is given before termination.
- 2.13.5 For nonpayment of bills, including bills for any of the Company's other communication services, provided that suspension or termination of service shall not be made without seven days written notice to the Customer, except in extreme cases.
- 2.13.6 Without notice in the event of Customer or Authorized User of use of equipment in such a manner as to adversely affect the Company's service to others. Within twenty-four (24) hours after such termination, the utility shall send written notification to the customer of the reasons for termination or refusal of service upon which the utility relies, and of the customer's right to challenge the termination by filing a formal complaint with the Commission.

ISSUED: June 8, 2001

EFFECTIVE:

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Local Exchange Telephone Service

SECTION 2- RULES AND REGULATIONS, CONT.

- 2.13.7 Without notice in the event of tampering with the equipment or services owned by the Company or its agents. Within twenty-four (24) hours after such termination, the utility shall send written notification to the customer of the reasons for termination or refusal of service upon which the utility relies, and of the customer's right to challenge the termination by filing a formal complaint with the Commission.
- 2.13.8 Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, the Company may, before restoring service, require the Customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use. Within twenty-four (24) hours after such termination, the utility shall send written notification to the customer of the reasons for termination or refusal of service upon which the utility relies, and of the customer's right to challenge the termination by filing a formal complaint with the Commission.
- 2.13.9 Without notice by reason of any order or decision of a court or other government authority having jurisdiction which prohibits Company from furnishing such services.

PUBLIC SERVICE COMMISSION
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ISSUED: June 8, 2001

EFFECTIVE: **AUG 15 2001**

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SECRETARY OF THE COMMISSION

Local Exchange Telephone Service

SECTION 2- RULES AND REGULATIONS, CONT.**2.14 Tests, Pilots, Promotional Campaigns and Contests**

The Company may conduct special tests or pilot programs and promotions at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services. The Company may also waive a portion of all processing fees or installation fees for winners of contests and other occasional promotional events sponsored or endorsed by the Company. From time to time, the Company may waive all processing fees for a Customer. The Company will notify the Commission regarding specific promotions and contests.

2.15 Interruption of Service

Credit allowances for interruptions of service which are not due to the Company's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment or communications Systems provided by the Customer, are subject to the general liability provisions set forth in Section 2.4 herein. It shall be the obligation of the Customer to notify Company immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by Customers and connected to Company's terminal. Interruptions caused by Customer-provided or Company-provided automatic dialing equipment are not deemed an interruption of service as defined herein since the Customer has the option of using the long distance network via local exchange company access.

2.16 Cost of Collection and Repair

The Customer is responsible for any and all costs incurred in the collection of monies due the Carrier including legal and accounting expenses. Customer is also responsible for recovery costs of Carrier-provided equipment and any expenses required for repair or replacement of damaged equipment.

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Local Exchange Telephone Service

SECTION 2- RULES AND REGULATIONS

2.17 Returned Check Charges

A fee of \$15.00, or five percent of the amount of the check, whichever is greater, may be charged for each check returned for insufficient funds.

2.18 Service Implementation

Absent a promotional offering, service implementation charges of \$10.00 per service order will apply to new service orders or to orders to change existing service after initial installation.

2.19 Reconnection Charge

The Company will charge a reconnection fee as set forth in this tariff.

2.20 Operator Service Rules

The Company will enforce the operator service rules specified by the Commission and by the FCC.

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SECTION 2- RULES AND REGULATIONS, CONT.

2.21 Access to Telephone Relay Services

Where required by the Commission, the Company will participate in telephone relay services for handicapped and/or hearing impaired end users, and will comply with all regulations and requirements. The Company shall impose any monthly surcharge or any other related charge upon its local exchange telecommunications subscribers as may be required by state law.

2.22 Access to Carrier of Choice

End users of the Company's local service shall have the right to select the interexchange telecommunications service provider (IC) of their choice. The IC should request confirmations/verifications of choice from its customers no later than the date of submission of its first bill to the customer. The Company should maintain signed letters of agency or confirmations of choice on file for use in dispute resolution.

2.23 Directory Listings

2.23.1 The Company does not publish a directory or subscriber listings. The Company, however, does arrange for the Customer's main billing number to be placed in the directory or directories of the dominant local exchange carrier.

2.23.2 The rates and regulations specified herein for directory listings apply only to the alphabetical section of the directory. Listings are intended solely for the purpose of identifying subscriber's telephone number and as an aid to the use of telephone service.

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SECTION 2- RULES AND REGULATIONS, CONT.

- 2.23.3 The listings of subscribers, either without charge or at the rate specified within this tariff for other listings are arranged alphabetically and are not intended for special prominence of arrangement. In accepting listings as requested by subscribers or prospective subscribers, the Company will not be a party to controversies between subscribers as result of the publication of such listings in the directories.
- 2.23.4 Listings must conform to the Company's specifications with respect to the directories. The Company reserves the right to reject listings when in, its sole judgment, such listings would violate the integrity of company records and the directories, confuse individuals using the directory, or when the customer cannot provide satisfactory evidence that he is authorized to do business as requested.
- 2.23.5 The Company reserves the right to limit the length of any listing to one line in the directory by use of abbreviations when, in its sole judgment, the clearness of the listing and the identification of the subscriber is not impaired.
- 2.23.6 Generally, the listed address is the location of the subscriber's residence.

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SECTION 2- RULES AND REGULATIONS, CONT.

2.24 Universal Emergency Telephone Number Service (911, E911)

- 2.24.1 This tariff does not provide for the inspection or constant monitoring of facilities to discover errors, defects, or malfunctions in the service, nor does the Company undertake such responsibility.
- 2.24.2 911 information consisting of the names, addresses and telephone numbers of all telephone customers is confidential. The Company will release such information via the Data Management System only after a 911 call has been received, on a call by call basis, only for the purpose of responding to an emergency call in progress.
- 2.24.3 The 911 calling party, by dialing 911, waives the privacy afforded by non-listed and non-published service to the extent that the telephone number, name, and address associated with the originating station location are furnished to the Public Safety Answering Point.
- 2.24.4 After the establishment of service, it is the Public Safety Agency's responsibility to continue to verify the accuracy of and to advise the Company of any changes as they occur in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities or any other similar matter that may affect the routing of 911 calls to the proper Public Safety Answering Point.

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Local Exchange Telephone Service

SECTION 2- RULES AND REGULATIONS, CONT.

2.24 Universal Emergency Telephone Number Service (911, E911) (continued)

2.24.5 The Company assumes no liability for any infringement, or invasion of any right of privacy of any person or persons caused, or claimed to be caused, directly or indirectly by the use of 911 Service. Under the terms of this tariff, the Public Safety Agency must agree, (except where the events, incidents, or eventualities set forth in this sentence are the result of the Company's gross negligence or willful misconduct), to release, indemnify, defend and hold harmless the Company from all and any losses or claims whatsoever, whether suffered, made, instituted, or asserted by the Public Safety Agency or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the customer or others. Under the terms of this tariff, the Public Safety Agency must also agree to release, indemnify, defend and hold harmless the Company for any infringement of invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, failure to operate, maintenance, removal, presence, condition, occasion, or use of 911 Service features and the equipment associated with the telephone used by the party or parties accessing 911 Service hereunder, and which arise out of the negligence or other wrongful act of the Public Safety Agency, its user, agencies or municipalities, or the employees or agents of any one of them, or which arise out of the negligence, other than gross negligence of willful misconduct, of the Company, its employees or agents.

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Local Exchange Telephone Service

SECTION 3- DESCRIPTION OF SERVICE

3.1 Local Service Areas

The Company will provide residential prepaid local exchange service throughout the entire State of Kentucky.

3.2 Product Descriptions

3.2. Residential Prepaid Local Exchange Service

Installation, monthly recurring and per minute usage charges will apply to the Company's local exchange services and will be prepaid by the customer. An addition per-call operator service charge will apply for operator-assisted calling.

3.2.1.1 The Company's prepaid Local Telephone Service provides a Customer with the ability to:

- place or receive calls to any calling Station in the local calling area, as defined herein;
- access basic 911 Emergency Service;
- access the interexchange carrier selected by the Customer for interLATA, intraLATA, interstate or international calling;
- access Operator Services;
- access Directory Assistance for the local calling area;
- place or receive calls to 800/888/887 telephone numbers;
- access Telecommunication Relay Service.

3.2.1.2 The Company's service can not be used to originate calls to other telephone companies caller-paid information services (e.g., 900, 976). Calls to those numbers and other numbers used for caller-paid information blocked by the Company's switch.

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SECTION 3- DESCRIPTION OF SERVICE, CONT.

3.2 Product Descriptions, cont.

3.2.1.3 Local Line provides the Customer with a single, voice-grade communications channel. Each Local Line will include a telephone number.

3.2.1.4 Standard Features: Each Local Line Customer is provided with the following standard features:

Touch Tone
Direct Inward Dialing
Direct Outward Dialing

3.2.1.5 Optional Features: A Customer may order optional features, at the rates specified in this tariff.

3.2.1.6 Local Line Rates and Charges: A Local Line Customer will be charged applicable Non-Recurring Charges, monthly Recurring Charges and usage charges as specified herein.

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SECTION 3- DESCRIPTION OF SERVICE, CONT.

3.2 Product Descriptions, cont.

3.2.3 Directory Listings

For each Customer of Exchange Access Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At a Customer's option, the Company will arrange for additional listings at an additional charge.

3.2.4 Directory Assistance

Customers and users of the Company's services may obtain directory assistance in determining telephone numbers within the state by calling the Directory Assistance operator.

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Local Exchange Telephone Service

SECTION 4- RATES

4.1 Prepaid Local Residential Services Rates

4.1.1 Monthly Charges *

1st Line: \$49.95 per month
2nd Line: \$39.95 per month

* Monthly charges include local exchange phone service only. Should additional features be added to service after installation, a \$10.00 service charge will be incurred by the customer in addition to the cost of the new feature.

4.1.2 Optional Features Offered:

- > Voice Mail \$10.00 per line
- > Caller ID \$10.00 per line
- > Call Waiting \$5.00 per line
- > 3-Way Calling \$5.00 per line
- > Call Forwarding \$5.00 per line
- > Call Return \$5.00 per line
- > Unlisted Number \$5.00 per line
- > Long Distance (charged at the per minute rate prescribed in the Company's long distance service tariff on file with the Commission.)

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Local Exchange Telephone Service

SECTION 4- RATES, CONT.

4.2 Returned Check Charge

\$15.00 per check

4.3 Reconnection Charge

\$30.00 per occurrence

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Local Exchange Telephone Service

SECTION 5- BILLING CONTENTS

5.1 Billing Contents

The Company's customer bills contain the following information:

1. Name and address of Company
 Address for Correspondence
 Address for Remittance
2. Customer Service/Billing Inquiry toll-free telephone number
3. Name and address of Customer
4. Bill Date
5. All Account Numbers
6. Invoice Number
7. Summary of Charges
8. Detail of Charges

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Local Exchange Telephone Service

SECTION 6- SPECIAL SERVICE ARRANGEMENTS

6.1 Individual Case Basis Arrangements

Arrangements will be developed on a case-by-case basis in response to a bona fide special request from a Customer or prospective Customer to develop a competitive bid for a service not generally available under this tariff. The Company's rates will be offered to the Customer in writing and on a non-discriminatory basis. All such rates will be submitted to the Commission for approval.

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NATIONNET COMMUNICATIONS CORPORATION

Any Name

Account Number: ~~888-888-888~~

Bill Period Date: June 2, 2001

CURRENT CHARGES DUE BEFORE	AMOUNT LAST BILL	LESS PAYMENTS	ADJ.	CURRENT CHARGES	TOTAL AMOUNT DUE
JUN 27	\$55.96	\$55.96	\$0.00	\$35.12	\$35.12

*****PLEASE FOLD, TEAR HERE AND RETURN THIS PORTION WITH YOUR PAYMENT.*****

PLEASE MAKE CHECK PAYABLE TO NATIONNET COMMUNICATIONS CORPORATION IN U.S. FUNDS

CURRENT CHARGES DUE BEFORE	PAST DUE AMOUNT	TOTAL AMOUNT DUE	AMOUNT PAID	888-888-888 JUN 2, 2001
JUN 27	\$0.00	\$35.12		

Check here if correspondence included.

NATIONNET COMMUNICATIONS CORPORATION
35 CARRIAGE HOUSE DRIVE # 3
JACKSON, TN 38305

ANY NAME
4251 BRAZIL RD.
ANYTOWN, US 22222

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NATIONNET COMMUNICATIONS CORPORATION

Any Name

Account Number: 888-888-888

Bill Period Date: June 2, 2001

HELPFUL NUMBERS

NationNet Communications Corporation

Customer Service.....731-660-6596

A quick, convenient, automated, 24 hour customer service.

Billing Questions or to Place an Order:

If calling from within the Kentucky BellSouth service area.....731-660-6596

If calling from outside Kentucky or outside the Kentucky BellSouth
service area.....1-888-420-7781

Repair:

If calling from within the Kentucky BellSouth service area.....731-660-6596

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